

CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

*Building Brighter Futures Together*

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## **EHSD Public Information Sharing Tools**

Presentation to the Board of Supervisors, February 7, 2023

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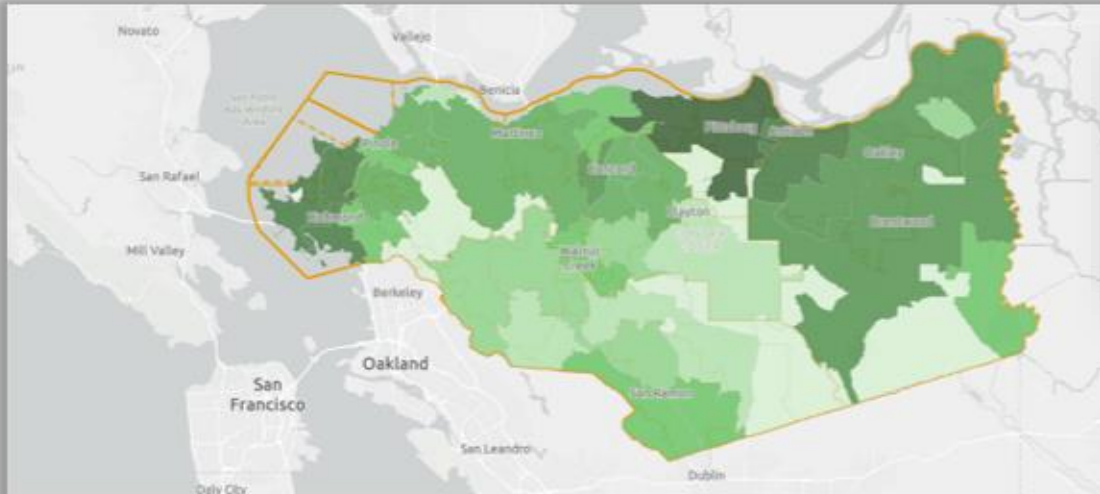
- Information Sharing Landing Page
- Interactive Program Data Dashboard
- EHSD Programs Maps
- Motion

# Information Sharing Landing Page

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# Information Sharing Landing Page



## EHSD PUBLIC INFORMATION SHARING TOOLS

At the Contra Costa County Employment & Human Services Department (EHSD), we believe in the power of data to paint a picture of the community we serve and to tell the story of how we support it. This section contains two complementary public-facing data tools: the EHSD Geographic Information System (GIS) Benefits Programs Maps and the next generation Interactive EHSD Program Dashboard. Contained here are the legacy/historical Program Data Dashboards for 2016 through 2022.

These tools show the number of individuals and families the department serves with these figures to the state and updates these figures regularly.



### GIS BENEFITS PROGRAM MAP



Households

View Data


The EHSD GIS Benefits Program Map is a new mapping tool that provides enhanced insights into the community we serve by showing enrollment in our key benefit programs by location. There are two versions of the dashboard: count by number of Individuals, and count by number of Households.



Individuals

View Data

The Interactive EHSD Program Dashboard is a new visualization tool that was developed on a leading-edge platform that creates easy-to-understand visualizations of enrollment in our key benefit programs.



### Welcome to EHSD's Interactive Program Dashboard

Click the icons below to see the associated Dashboard

**Medi-Cal**

Individuals Households

**CalFresh**

Individuals Households

### EHSD LEGACY PROGRAM DATA DASHBOARDS

2016 - 2021

EHSD Dashboard

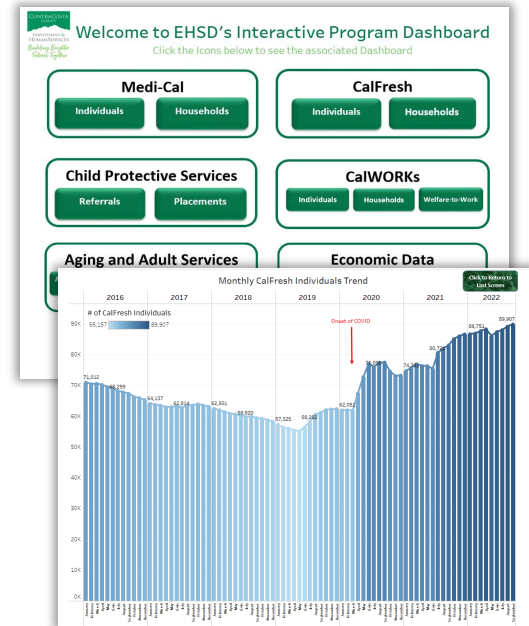
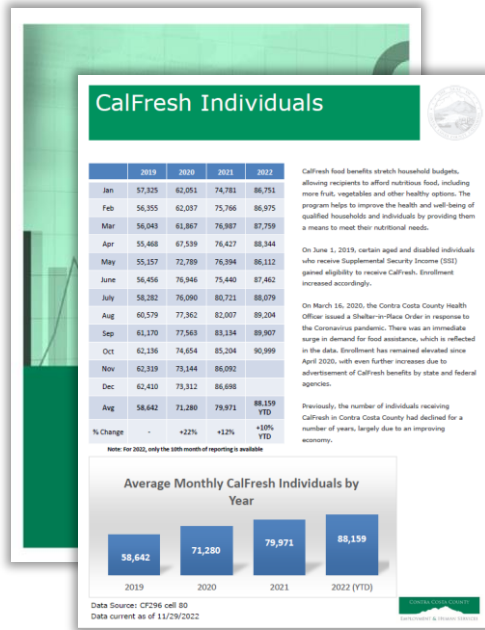
October 2022

# EHSD Interactive Program Data Dashboard

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# EHSD Interactive Dashboard



# Welcome to EHSD's Interactive Program Dashboard

Click the Icons below to see the associated Dashboard

## Medi-Cal

Individuals

Households

## CalFresh

Individuals

Households

## Child Protective Services

Referrals

Placements

## CalWORKs

Individuals

Households

Welfare-to-Work

## Aging and Adult Services

Adult Protective Services

In-Home Supportive Services

General Assistance

## Economic Data

Unemployment Rate

Inflation Rate

Data Current as of September 2022

For questions contact Tamina Alon  
talon@ehsd.cccounty.us



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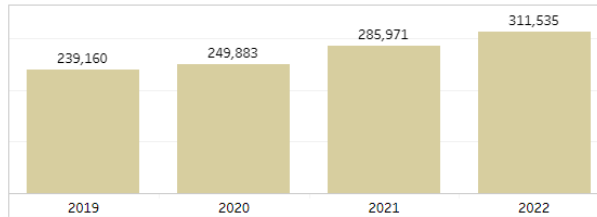
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# New Feature: Monthly Trends

## Medi-Cal Individuals

	2019	2020	2021	2022
January	239,790	232,358	271,363	301,359
February	239,907	233,463	274,483	303,795
March	242,511	234,852	277,931	307,049
April	242,432	238,769	280,458	309,377
May	240,595	243,215	282,940	311,771
June	241,067	247,555	285,042	314,305
July	240,008	252,222	287,541	316,492
August	239,338	257,369	290,012	318,876
September	237,440	261,003	291,982	320,793
October	237,009	263,646	294,476	
November	236,130	266,004	296,516	
December	233,695	268,140	298,902	
Average	239,160	249,883	285,971	311,535
Percent Change	-	+5%	+14.4%	+7.7% YTD

Average Monthly Medi-Cal Individuals by Year



Data Source: CalWIN extract MR0009E  
Data current as of 7/5/2022

[Monthly Trends](#)

[Return to Home Page](#)

In Contra Costa County, more than a quarter of a million low-income adults, children, pregnant women, seniors and people with disabilities receive health insurance coverage through Medi-Cal. This is almost 25% of the county's total population.

On March 16, 2020, the Contra Costa County Health Officer issued a Shelter-in-Place Order in response to the Coronavirus pandemic. The number of individuals enrolled in Medi-Cal has increased approximately 34% since that time. The increase is due to a combination of new enrollees and the continuous coverage requirement related to the COVID-19 Public Health Emergency. Under continuous coverage, individuals remain enrolled, except in the case of death, loss of California residency or client request.

Previously, the number of individuals enrolled in Medi-Cal remained fairly stable year-to-year.

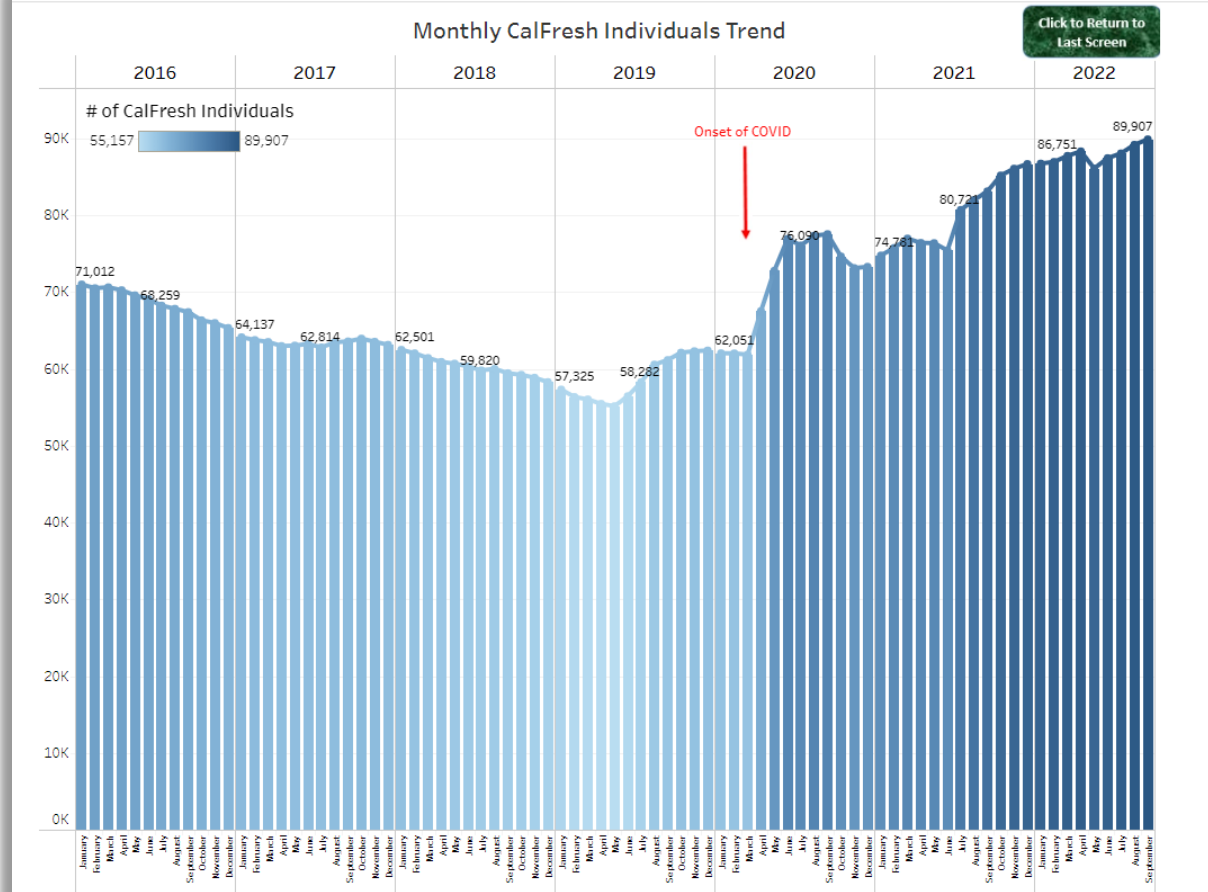
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# Monthly Trend of Number of CalFresh Individuals, January 2016 – September 2022





All displayed data is available to the public for print or download.

**General Assistance Enrollment: Individuals**

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The General Assistance program is designed to provide temporary relief and support to indigent adults who are not supported by their own means, other public funds or assistance programs. The maximum monthly stipend for General Assistance is \$375.

	2019	2020	2021	2022
January	752	825	476	520
February	761	832	479	520
March	796	828	485	554
April	809	760	481	543
May	825	725	458	520
June	805	625	432	520
July	839	579	457	520
August	852	533	492	520
September	831	508	469	520
October	817	489	508	520
November	786	478	518	520
December	822	480	532	520
Average	808	639	482	555

Percent Change - -21% -25%

Average Monthly General Assistance Individuals by Year

Data Source: GR 237, cell 7  
Data current as of 7/19/2022

Download dialog box options: Image, Data, Crosstab, PDF, PowerPoint, Tableau Workbook, Get the App.

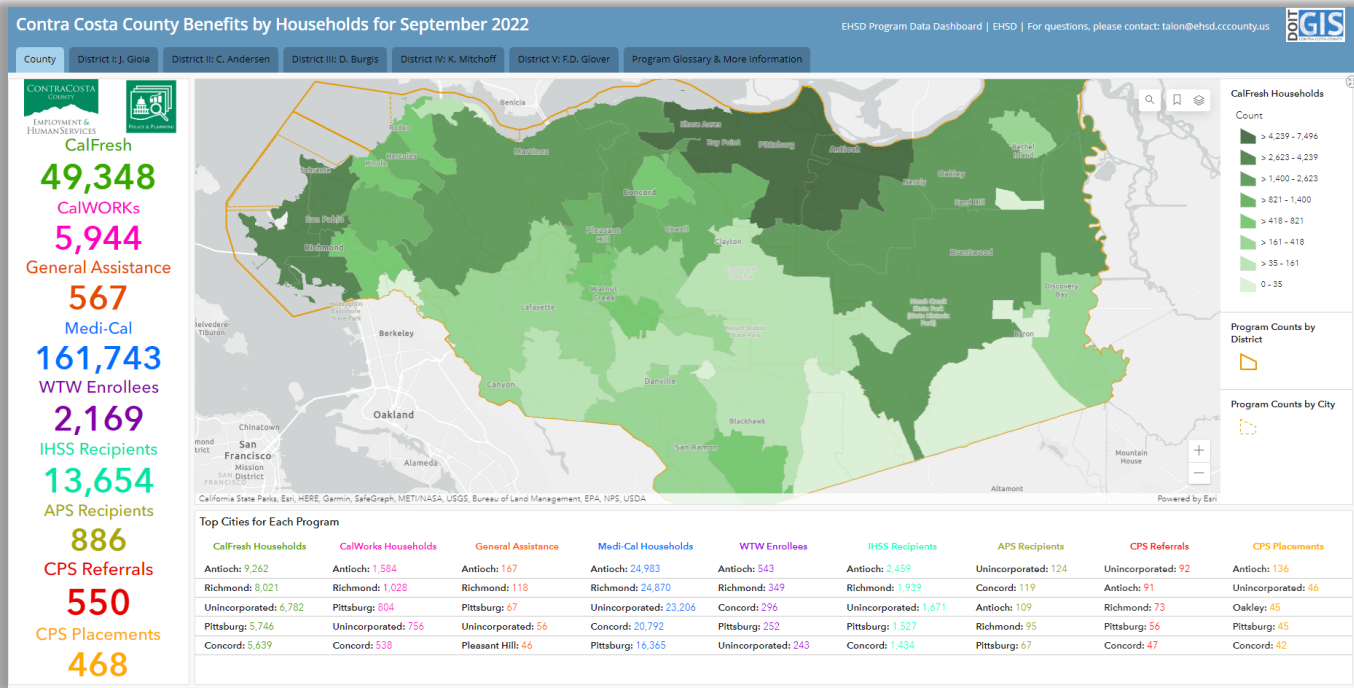
Buttons: Monthly Trends, Return to Home Page

# EHSD Programs Maps

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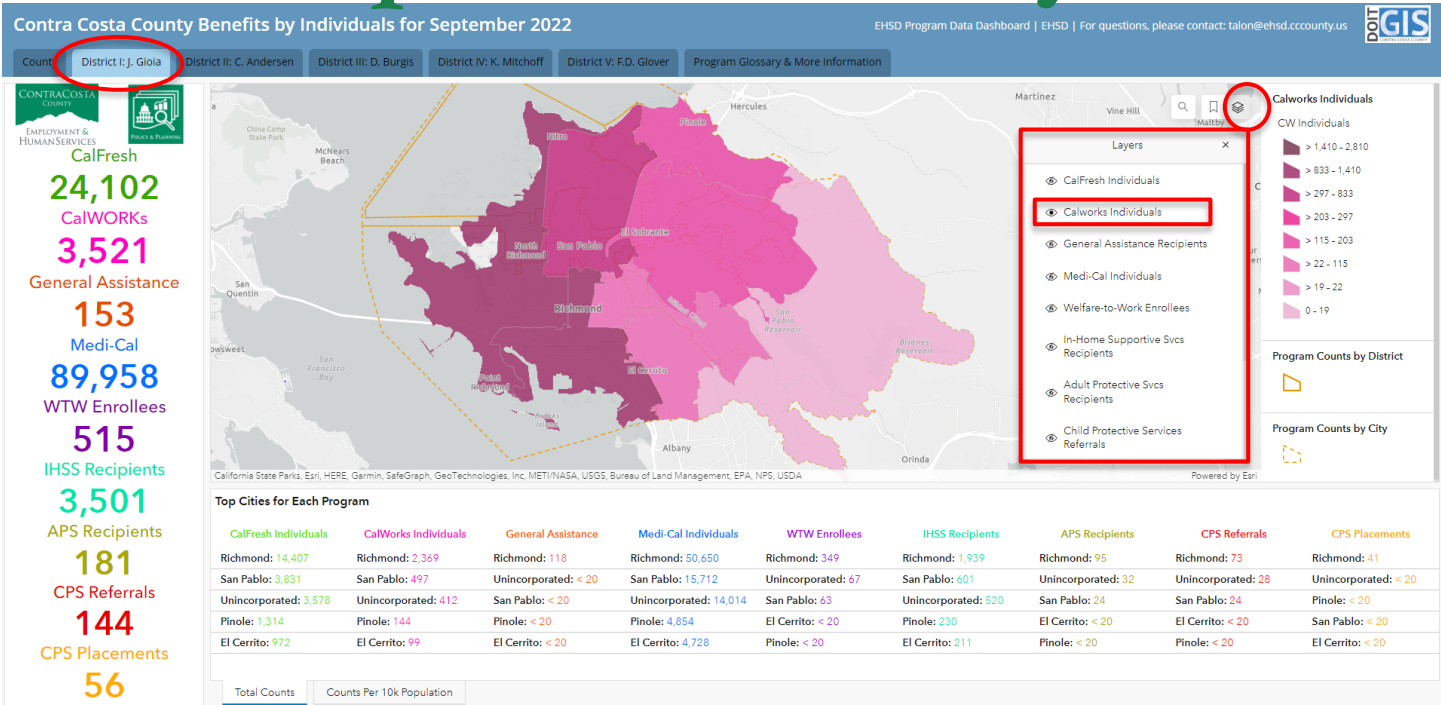
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# EHSD Programs Maps Overview

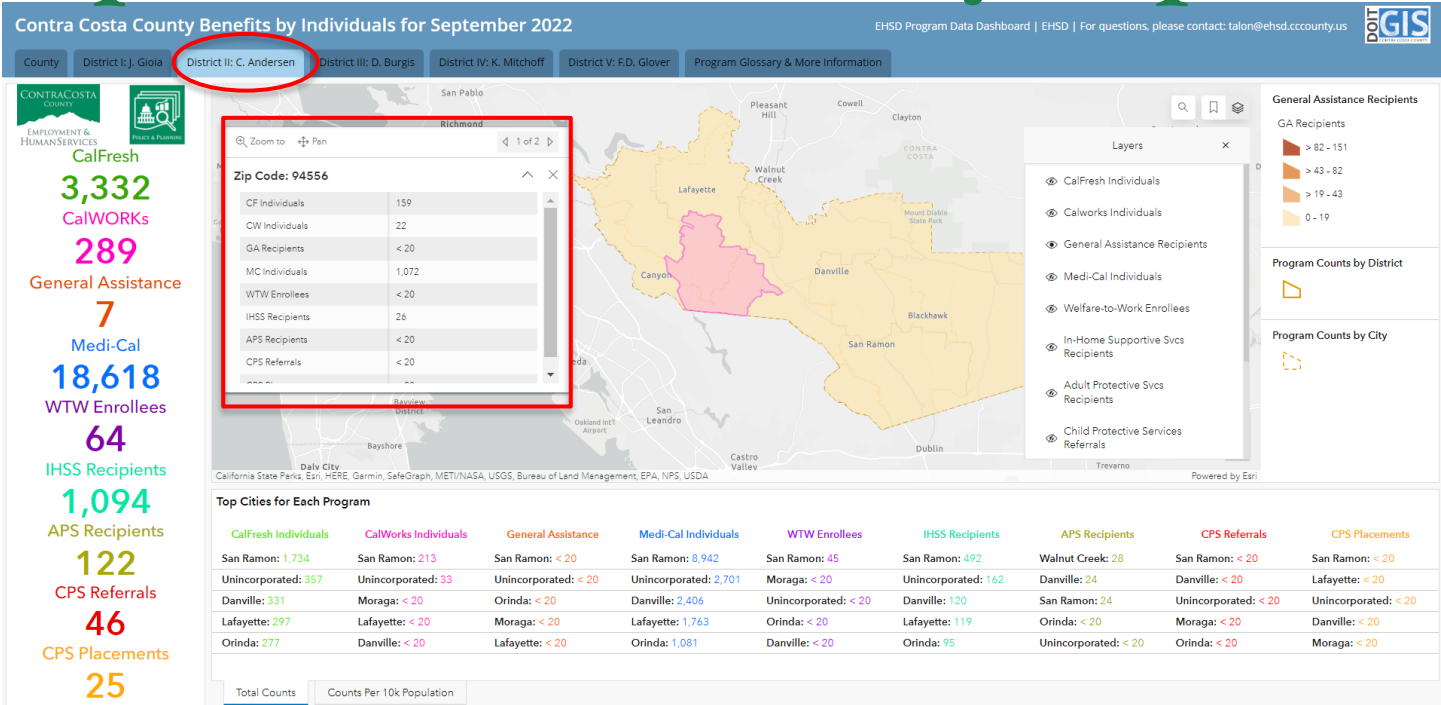




# Map Feature: Layers

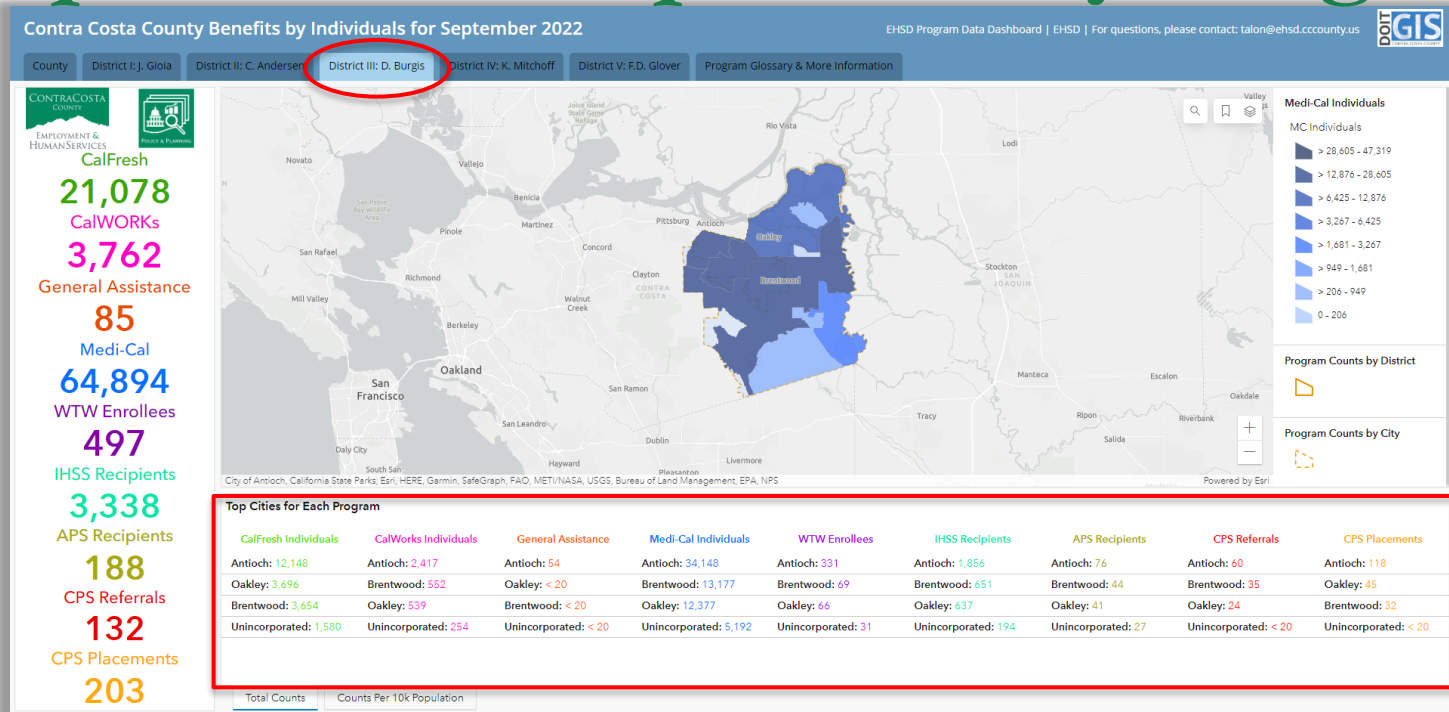


# Map Feature: Data by Zip Code

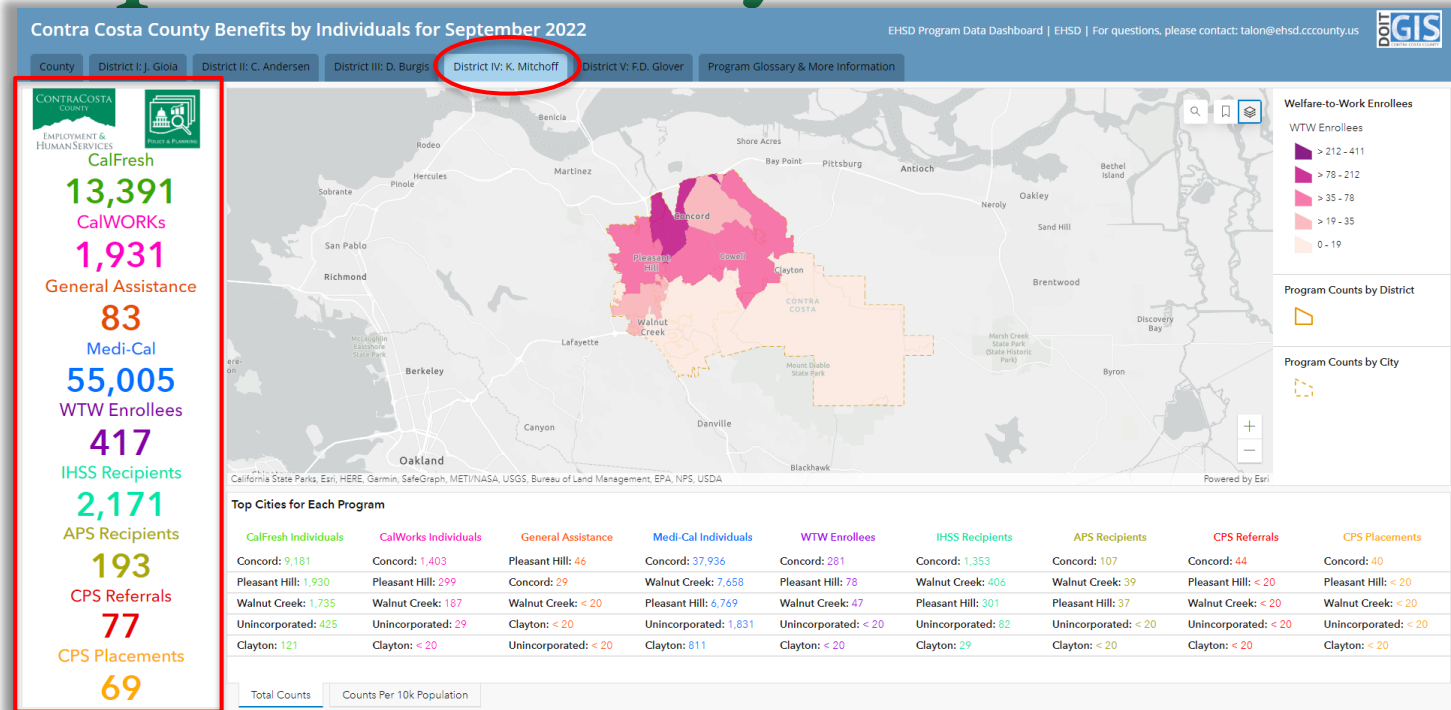




# Map Feature: Top Cities by Program



# Map Feature: Dynamic Counts



# Map Feature: Color Legend

Contra Costa County Benefits by Individuals for September 2022

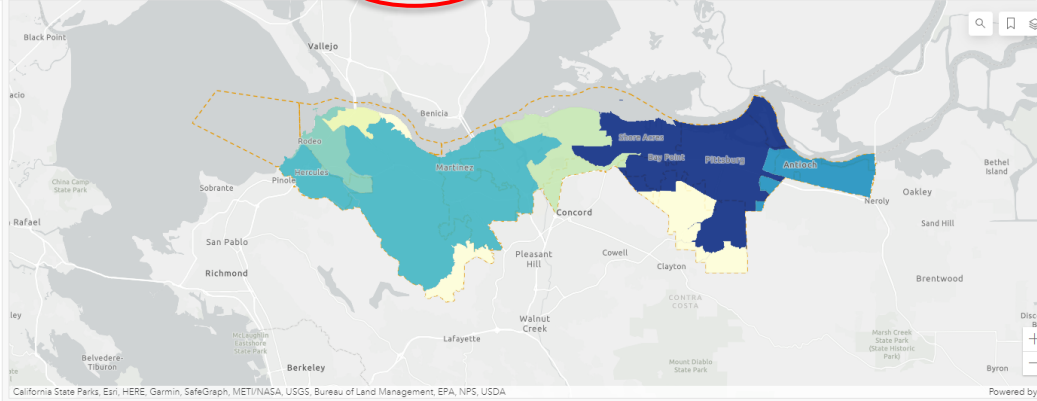
EHSD Program Data Dashboard | EHSD | For questions, please contact: talon@ehsd.cccounty.us



County | District I: J. Giola | District II: C. Andersen | District III: D. Burgis | District IV: K. Mitchoff | **District V: F.D. Glover** | Program Glossary & More Information



**CalFresh**  
**26,800**  
**CalWORKs**  
**4,793**  
**General Assistance**  
**239**  
**Medi-Cal**  
**85,046**  
**WTW Enrollees**  
**676**  
**IHSS Recipients**  
**3,550**  
**APS Recipients**  
**202**  
**CPS Referrals**  
**151**  
**CPS Placements**  
**115**



**In-Home Supportive Svcs Recipients**

**IHSS Recipients**

- > 1,183 - 1,894
- > 691 - 1,183
- > 426 - 691
- > 247 - 426
- > 130 - 247
- > 37 - 130
- > 19 - 37
- 0 - 19

**Program Counts by District**

**Program Counts by City**

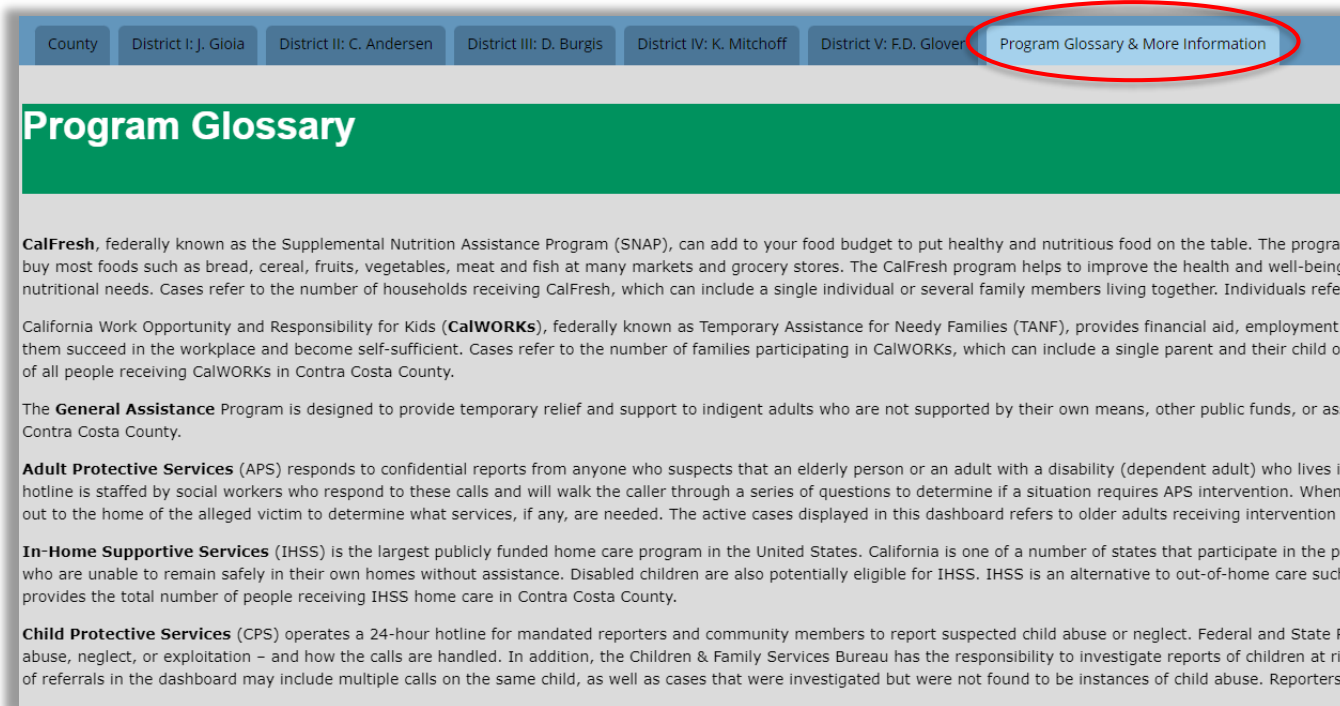
**Top Cities for Each Program**

CalFresh Individuals	CalWORKs Individuals	General Assistance	Medi-Cal Individuals	WTW Enrollees	IHSS Recipients	APS Recipients	CPS Referrals	CPS Placements
Pittsburg: 10,452	Pittsburg: 1,901	Antioch: 113	Pittsburg: 33,678	Pittsburg: 252	Pittsburg: 1,527	Pittsburg: 67	Pittsburg: 56	Pittsburg: 45
Antioch: 6,322	Antioch: 1,410	Pittsburg: 67	Unincorporated: 21,923	Antioch: 212	Unincorporated: 713	Unincorporated: 44	Unincorporated: 38	Unincorporated: 21
Unincorporated: 6,125	Unincorporated: 1,042	Unincorporated: 37	Antioch: 15,223	Unincorporated: 128	Antioch: 603	Martinez: 35	Antioch: 31	Martinez: < 20
Martinez: 1,683	Martinez: 178	Concord: < 20	Martinez: 6,332	Hercules: 37	Hercules: 327	Antioch: 33	Martinez: < 20	Antioch: < 20
Hercules: 1,582	Hercules: 177	Hercules: < 20	Hercules: 5,434	Martinez: 32	Martinez: 299	Concord: < 20	Hercules: < 20	Hercules: < 20

Total Counts | Counts Per 10k Population



# Program Glossary Tab



The screenshot shows a web dashboard with a navigation bar at the top containing several tabs: "County", "District I: J. Gioia", "District II: C. Andersen", "District III: D. Burgis", "District IV: K. Mitchoff", "District V: F.D. Glover", and "Program Glossary & More Information". The "Program Glossary & More Information" tab is highlighted with a red circle. Below the navigation bar is a green header with the text "Program Glossary". The main content area contains several paragraphs of text describing various programs:

**CalFresh**, federally known as the Supplemental Nutrition Assistance Program (SNAP), can add to your food budget to put healthy and nutritious food on the table. The program buy most foods such as bread, cereal, fruits, vegetables, meat and fish at many markets and grocery stores. The CalFresh program helps to improve the health and well-being nutritional needs. Cases refer to the number of households receiving CalFresh, which can include a single individual or several family members living together. Individuals refer

California Work Opportunity and Responsibility for Kids (**CalWORKS**), federally known as Temporary Assistance for Needy Families (TANF), provides financial aid, employment s them succeed in the workplace and become self-sufficient. Cases refer to the number of families participating in CalWORKs, which can include a single parent and their child or of all people receiving CalWORKs in Contra Costa County.

The **General Assistance** Program is designed to provide temporary relief and support to indigent adults who are not supported by their own means, other public funds, or ass Contra Costa County.

**Adult Protective Services** (APS) responds to confidential reports from anyone who suspects that an elderly person or an adult with a disability (dependent adult) who lives in hotline is staffed by social workers who respond to these calls and will walk the caller through a series of questions to determine if a situation requires APS intervention. When out to the home of the alleged victim to determine what services, if any, are needed. The active cases displayed in this dashboard refers to older adults receiving intervention t

**In-Home Supportive Services** (IHSS) is the largest publicly funded home care program in the United States. California is one of a number of states that participate in the pr who are unable to remain safely in their own homes without assistance. Disabled children are also potentially eligible for IHSS. IHSS is an alternative to out-of-home care such provides the total number of people receiving IHSS home care in Contra Costa County.

**Child Protective Services** (CPS) operates a 24-hour hotline for mandated reporters and community members to report suspected child abuse or neglect. Federal and State R abuse, neglect, or exploitation – and how the calls are handled. In addition, the Children & Family Services Bureau has the responsibility to investigate reports of children at ris of referrals in the dashboard may include multiple calls on the same child, as well as cases that were investigated but were not found to be instances of child abuse. Reporters

# Requested Action

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# Requested Action

ACCEPT presentation on new Employment and Human Services (EHSD) public information sharing tools.