6. Hull 4/11

Submit Date: Apr 06, 2022

# Wants Esseat

# **Application Form**

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Elizabeth

Ramirez

First Name

Richmond City

CA

94806

Primary Phone

**District Locator Tool** 

Resident of Supervisorial District:

None Selected

**UCSF** 

Hospital Assistant

Length of Employment

20

Do you work in Contra Costa County?

o Yes o No

If Yes, in which District do you work?

How long have you lived or worked in Contra Costa County?

1 year

Are you a veteran of the U.S. Armed Forces?

c Yes c No

#### **Board and Interest**

Which Boards would you like to apply for?

Hazardous Materials Commission: Submitted

Elizabeth E Ramirez

Seat Name				
Have you ever attended a meeting of the advisory board for which you are applying?				
C Yes & No				
If Yes, how many meetings have you attended?				
Education				
Select the option that applies to your high school education *				
₩ High School Diploma				
College/ University A				
Name of College Attended				
City College of San Francisco				
Degree Type / Course of Study / Major				
Certificate				
Degree Awarded?				
€ Yes ⊂ No				
College/ University B				
Name of College Attended				
Degree Type / Course of Study / Major				
Degree Awarded?				
c Yes c No				
College/ University C				
Name of College Attended				
Degree Type / Course of Study / Major				
Degree Awarded?				
c Yes c No				

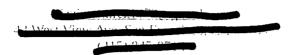
Other Trainings & Occupational Licenses
Other Training A
Certificate Awarded for Training?
c Yes c No
Other Training B
Certificate Awarded for Training?
c Yes c No
Occupational Licenses Completed:
Qualifications and Volunteer Experience
Please explain why you would like to serve on this particular board, committee, or commission.
As a new resident of Richmond CA. I am eager to learn about how hazardous materials can affect our well being and also be part of the solution to make our environment a safer place. For the past 15 years I have been working in the medical field and anything related to health intrigues me.
Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)
Please see resume
Upload a Resume
Would you like to be considered for appointment to other advisory bodies for which you may be qualified?
r Yes r No
Do you have any obligations that might affect your attendance at scheduled meetings?
c Yes & No
If Yes, please explain:
I work Mon- Friday in SF 7-4 but can take time off to attend meetings I
Are you currently or have you ever been appointed to a Contra Costa County advisory board?
C Yes € No

Elizabeth E Ramirez

f Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:
If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:
List any volunteer or community experience, including any advisory boards on which you have served.
Conflict of Interest and Certification
Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)
c Yes c No
If Yes, please identify the nature of the relationship:
Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?
c Yes & No
If Yes, please identify the nature of the relationship:
Please Agree with the Following Statement
I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.
<b>₽</b> I Agree
Important Information

- 1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
- 2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
- 3. Members of certain boards, commissions, and committees may be required to (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
- **4.** Meetings may be held in various locations and some locations may not be accessible by public transportation.
- 5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
- **6.** Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
- 7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
  - (1) Mother, father, son, and daughter:
  - (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter:
  - (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter in-law, stepson, and stepdaughter:
  - (4) Registered domestic partner, pursuant to California Family Code section 297:
  - (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner:
  - (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

#### Elizabeth Ramirez



# **Objective**

**Eager**, hardworking individual looking for a position utilizing abilities acquired through my education and work experience with an opportunity for growth.

#### **Profile**

Strong customer service with the ability to diffuse difficult situations. Excellent administrative and communication skills. Excels at multitasking with attention to detail in a fast paced environment. Superior telephone and computer skills with proficiency in MS Word, Excel Outlook, and PowerPoint.

Flexible and versatile, able to maintain a sense of humor under pressure. Poised and competent with demonstrated ability to easily transcend cultural differences. Thrive in deadline-driven environments. Excellent team-building skills.

# Relevant Skills and Qualifications

- Medical Terminology
- Laboratory & Ancillary testing
- First Aide, BLS & CPR Certification
- Knowledge of CPT & ICD-9 Codes
- Billing & Coding
- Data Entry 75 WMP
- Computer Savvy
- EKG's
- Customer Service
- Knowledge of EMR Software
- Appointment Management
- Ability to work independently or with others
- Bi-lingual in Spanish (oral and written)

# **Professional** Experience

# **UCSF/Radiation** Oncology Medical Assistant April 2014-Present

- Trained all new medical assistant staff to adhere to proper policies and procedures
- Managed inventory of medical supplies
- Overlook the clinic flow for an efficient, well-run operation paying attention to room utilization, wait times and provider productivity.
- Created a successful medical assistant role within the department
- Demonstrated the ability and skills to work remotely

#### Linda Mar Care Center | Pacifica, CA

Medical Revolution and American

Collect and analyze data to detect deficiencies, non-compliance with laws, regulations, and management policies

- Prepare detailed reports on audit findings
- Handle several aspects of medical information from updating and filling medical records
- Organize and manage patient's health information data
- Verify accuracy and accessibility of files
- Ensure all files are secure and properly filled out
- Communicate with physicians and other healthcare professionals to clarify diagnosis or to obtain additional information
- Maintain electronic health records (EHR) databases
- Review patient records and laboratory reports

# Wave Crest Medicine | Daly City, CA

Certified Medical Control of American Children

- Provide back office support for an internal medicine practice. Performed various diagnostic and ancillary testing (e.g. EKG's, immunoassays, chemistry analysis, and hematology)
- Demonstrated ability to communicate effectively and clearly (both written and oral)
- Administered injections (TB skin testing, flu vaccines, vitamin B-12)
- Ensured cleanliness, sanitation and maintenance of all exam rooms and equipment
- Prepared samples for laboratory analysis and filed laboratory reports. Communicated laboratory results to patients
- Ensured compliance with HIPAA, OSHA, and CLIA regulations
- Performed office and clerical functions as needed (e.g. answer phones, appointment scheduling, patient registration, and data processing, faxing and scanning documents to EHR)
- Helped implement practice's quality assurance and control program
- Reacted calmly and effectively in emergencies, and added the personal, caring touch that immediately puts
  patients at ease

# Bay Area Digestive Health | Daly City, CA

Certified Medicar and the first and a second of More trades.

- Assist with all aspects of medical treatment in a gastro-enter ology office. Schedule outpatient procedures (e.g.; colonoscopies, endoscopies, and liver biopsies)
- Educate patients with pre-op and post-op surgical care
- Created and executed numerous projects using Excel and PowerPoint
- Answered a multi-line phone system and triage calls accordingly
- Ensure patient files prepared efficiently for medical providers
- Patient processing and data entry
- Obtain authorization from insurances for diagnostic testing and medications
- Called insurance companies for benefit information and provided patients with financial agreements
- Responsible for all logs being in HIPPA compliance Insurance Billing and Coding
- Translator for the Spanish-speaking patients
- Provided support for the back office when needed

# UCSF Arthritis Center Kelly Services | San Francisco, CA

Certified Mediana . Some hander

- Served as a key member, of interdisciplinary healthcare team, for a busy medical practice Assist six MD's as well as a PA team in ensuring optimal patient care and smooth daily functioning of office
- Answered phones, scheduled appointments, maintained medical records within HIPAA compliance
- Ensure room set-up, transition, and turnover efficiently according to infection control protocol in a timely manner

- Record vital signs and patient's current medication
- Sanitation and maintenance of all exam rooms and equipment
- Blood draw and specimen collection
- Ensure compliance with HIPPA, CLIO, OSHA, and JCAHO

# UCSF CANCER CENTER Kelly Services | San Francisco, CA

Certified Medical Contraction of the Contraction of

- Room patients, blood draws, and specimen collection to send to laboratory
- Assist with office procedures such as vulvar biopsies and colposcopies
- Provide impeccable customer service
- · Aseptic techniques, sanitation, and autoclave of instruments
- Provided impeccable customer service
- Patient scheduling for busy office averaging 60 patients daily
- Compliance with all healthcare facility, HMO, and insurance requirements
- Prepare presentation of weekly tumor board

#### Family Podiatry Center | San Francisco, CA

Certified Media 1 May 2 19 Aprairs, Trans. 1997, 2017

- Check in and Check out patients, schedule appointments, schedule outpatient surgeries
- Educate patients on pre-op and post-op surgical care
- Obtain authorization for surgeries; prepare reports to be send to claims adjuster for Worker's Compensation and Private Injury Cases
- Strapping, casting, wound dressing and suture removal
- Assist with office procedures such as hammertoes and removal of ingrown toenails
- Pre-op and Post-op surgical care

# Medicus Multispecialty Group | San Francisco, CA

Certified Medical Control of the Control

- Worked with a multi-disciplinary team supporting the delivery of primary medical services in a community health setting
- Responsible for patient intake, preparation of laboratory specimens
- Assisted medical providers, kept patient flow
- Vaccine, injections, EKG, clean/prep exam rooms and related tasks
- Essential functions- prepare exam rooms before and after patient examinations according to clinic infection control
- Intake, record medical histories and performed client assessment
- Perform immunization and basic in-clinic lab tests (e.g., urinalysis, pregnancy test, and glucose level tests
- Perform EKG's, car lavage, and other tests as necessary
- Clean, sterilize and stock clinic instruments.
- Provide patient education and information as instructed by clinic practitioners and clinic protocols
- Provided backup for medical receptionist (financial eligibility, eashier, medical records, and telephone operator as needed
- Perform other duties as assigned by the Back Office Supervisor

# **CUSTOMER SERVICE SKILLS**

- Successful in dealing with patients in a high-pressure environment
- Excellent interpersonal and communication skills
- Ability to manage multiple patients simultaneously
- Able to convey a positive friendly attitude in dealing with others
- React calmly and effectively in emergencies and add the personal caring touch that immediately puts
  patients at ease.
- Considerate of patient's welfare

- Adaptable to unexpected situations
- Ability to multi-task and juggle priorities with attention to detail
- Ability to represent a firm in a professional manner

# **Education**

Bryman College -- San Francisco, CA 1993 Medical Assistant Diploma

4.0 GPA

Immaculate Conception Acadamy – San Francisco, CA 1991 High School Diploma

- 4.0 GPA
- Honor Roll Society