

CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

*Building Brighter Futures Together*

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# COVID Rapid Response & Innovative Partnerships

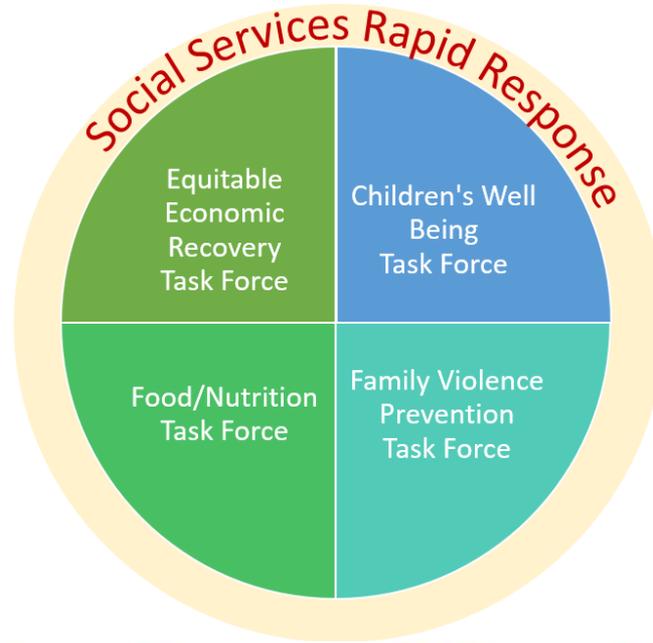
Presentation to the Family and Human Services Committee – October 24, 2022

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# COVID Response Designed for Partnership



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# Social Service Rapid Response Team (SSRRT)

**The Social Services Rapid Response Team (SSRRT):** 4 Our Families Navigators responded to the need for service coordination between EHSD and community partners during the COVID pandemic.

**Active:** March 2020 to March 2022.

## Highlights

2,300

Number of families referred to SSRRT

5,000

Number of service connections provided to families

94%

Percent of families receiving at least one service requested

89%

Percent of families receiving all services they requested



Most SSRRT referrals come from **self-referrals (33%)**, **Contra Costa Health Services (20%)**, **Family Justice Centers (20%)**, **STAND! (5%)**, and the **Crisis Center / 211 (5%)**.



The most-requested services are **CalFresh and Food (30%)**, **Medi-Cal (15%)**, and **Rent/Shelter/Housing (14%)**. Customers request **two service referrals on average**.



Nearly **1 out of 5 individuals or families served self-identify as undocumented**; this group has fewer options for assistance.

# Children's Well Being Task Force

EHSD partnered with CocoKids, the Office of Education, First 5 Contra Costa, the Local Planning Council, and Contra Costa Health Services to provide **Emergency Child Care**.

**Active:** March 17, 2020 to June 5, 2020.

## Highlights

**872** Number of requests for emergency childcare made to CocoKids

**565** Number of children of essential workers that participated in the program

**405** Number of state-funded emergency childcare subsidies issued to essential worker families



# Food and Nutrition Task Force

EHSD collaborated with Contra Costa Health Services, Meals on Wheels, Food Bank of Contra Costa/Solano and numerous other community organizations to provide robust and consistent support to Contra Costa residents dealing with food insecurity.

**Active:** May 2020 to March 2021

## Highlights

**140,000** Number of restaurant-prepared meals delivered to vulnerable older adults through Great Plates Delivered

**36,000+** Number of meals delivered through Senior Nutrition Program contracts



# Equitable Economic Recovery Task Force

EHSD's Workforce Development Board partnered with Contra Costa Economic Partnership (CCEP), 20+ local businesses, community leaders, and displaced workers to support job creation, identify and promote policies to retain local employers, and expand training and employment connections for those disproportionately impacted by pandemic-related layoffs.

**Active:** July 2020 and June 2021

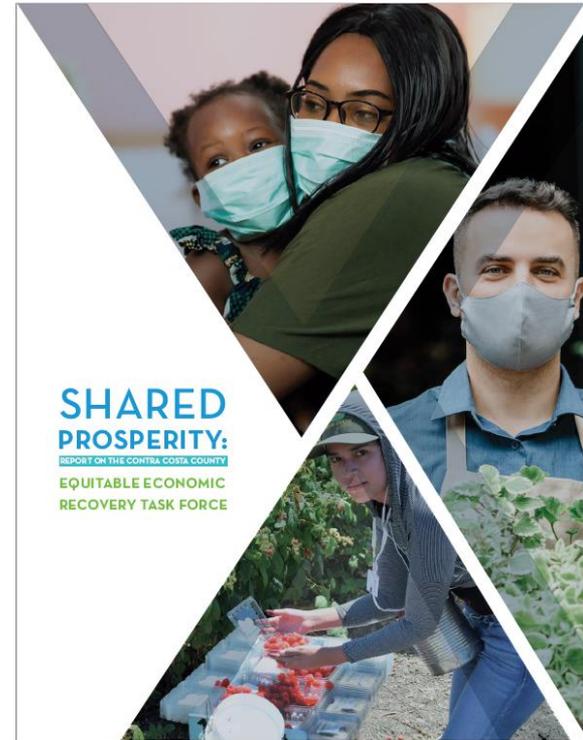
## Highlights

1,750

Number of engagements with businesses and individuals through the Workforce Development Board's *#BounceBackContraCosta* initiative

10

Actionable Recommendations were made to the Contra Costa Board of Supervisors



# Family Violence Prevention Task Force

EHSD's Alliance to End Abuse partnered with Contra Costa Public Health, Child Abuse Prevention Council, First 5 Contra Costa, and the Family Justice Center to move forward interpersonal violence prevention goals and strategies outlined in *Contra Costa County's Call to Action: Preventing Interpersonal Violence*

**Active:** March 2020 to December 2020

## Highlights

**30+**

Number of partnered agencies that engaged in the Task Force



# Measure X

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# Refugee Assistance

- Contract with Jewish Family Community Services approved by the Board of Supervisors October 4, 2022 for \$979,800, sent to contractor for signature October 10, 2022.
- Up to \$5,000 will be provided per each participant receiving services.
- Scope of work includes direct assistance, community-based services, case management and legal services.
- Monthly progress reports will include the number of refugees served and related expenses.



# Children's Services

- Three areas of need are being targeted to provide additional support for young children and the professionals who serve them.
  - **0-5 Children with Disabilities:** Supports children with disabilities as needed to be independent and included in society.
    - MOU in process
  - **0-5 Child Care:** Reduces the shortage of childcare slots.
    - RFI in development
  - **Child Care Retention and Incentive:** Supports an immediate retention strategy to help keep the workforce afloat until a more permanent solution is found.
    - RFI in development.



# Youth Centers

RFI for Youth Center Planning Management closed 9/20/22; 2 responses received.

Next steps:

- Reader Rater Evaluation Period week of 10/17/22
- Reader/Rater Evaluation Discussion 10/27/22
- Estimated Recommendation of Award/s 11/9/22
- Estimated Contract Negotiation/Development 12/22
- Estimated Date for BOS Contract Approval 1/25/23
- Estimated Process End Date 1/31/23
- Estimated Contract Start Date 2/1/23
- Estimated Report to BOS w/Program Plan 2/15/2023
- Estimated Release of RFP for Second Phase 1/1/2024



# Master Plan on Aging

RFP issued and vendor selected.

- Working on finalizing the contract with Collaborative Consulting, Inc. for \$195,000 to include the following services:
  - Gather data and conduct an ecosystem mapping of agencies, services, coalitions, and efforts in Contra Costa County to support older persons, adults with disabilities, and family caregivers.
  - Facilitate countywide planning meetings with community stakeholders.
  - Develop the Contra Costa Local Playbook, and actionable plan for implementing Governor Newsom's Master Plan for Aging locally.
- Community event in support of local Master Plan on Aging November 17, 2022 at Pleasant Hill Community Center.

