

REVISION MATRIX – SUMMARY OF PROPOSED REVISED SECTIONS TO 1983 AMBULANCE ORDINANCE CODE

| Former Section | Renumbered Section | Status | Subject | Summary of Proposed Revised Ambulance Ordinance Code Section |
|--------------------------|--------------------|------------------------|---------------------------------|--|
| 48-2.002 | N/A | Revised | Title | The title of the division from “Ambulance Ordinance of Contra Costa County” to “Emergency Medical Services and Ambulance Ordinance of Contra Costa County.” |
| 48-2.004 | N/A | Revised | Purpose | Purpose was expanded and now includes enacting procedures for issuing certificates of operation and permits to regulate the operation of ambulances. Expanded existing language for staffing, equipment and mechanical standards. Added new section that provides for oversight and regulation of non-ambulance pre-hospital personnel, i.e., special event medical services standby personnel. Added new section for integration of all ambulances service providers in the county EMS system (<i>i.e.</i> , non-emergency ambulances services). |
| 48-2.006 | 48-2.008 | Revised and Renumbered | Exemptions | Removed language requiring County Health Officer determination of insufficient resources before exempting non-permitted ambulances from ordinance. Removed language exempting private businesses and private property owners from ordinance. Added new language creating an exemption for ambulances services that do not originate a patient transport in Contra Costa County. |
| 48-2.010 | 48-18.008 | Revised and Renumbered | Adoption by Local Jurisdictions | No substantive changes. Revised section that provides for the adoption of the ordinance by local jurisdictions. |
| 48-4.002 | 48-2.012 | Combined | Generally | Section revised and combined with Definitions. (<i>See</i> 48-2.012) |
| 48-4.004 through 48-4.24 | 48-2.012 | Combined | Definitions | Several definitions were added, revised, or removed. The definition of “ambulance” was updated to include only privately owned ground transportation vehicles that are required to be certificated by the California Highway Patrol. A definition for “ambulance permit” was added. “Attendant” was revised to include paramedic. EMT-I and EMT-II were removed and replaced with EMT and Advanced EMT. Physician was added. |
| 48-18-008 | 48-2.010 | Revised and Renumbered | Adoption by Local Jurisdictions | No substantive changes. Revised section that provides for the adoption of the ordinance by local jurisdictions. |

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| 48-18.010 | 48-4.002 | Revised and Renumbered | Designation of Local EMS Agency | Added specific Health and Safety Code section. Removed reference to EMT-II. |
| 48-16.005 | 48-6.002 | Revised and Renumbered | Ambulance Service Agreements | Language added for compliance with AB 389 regarding the sub-contracting of ambulance service. Requires county to consider comparative value of competing proposals. Revised to remove extraneous and non-pertinent language. Subsection (d) added to exempt fire protection districts that are not required to competitively bid for ambulance services from obtaining a certificate of operation. |
| 48-16.008 | 48-6.004 | Revised and Renumbered | Compulsory Ambulance Service | No substantive changes. Revised to remove extraneous and non-pertinent language. |
| 48-6.004 | 48-8.010 | Revised and Renumbered | Application - Forms | No substantive changes. |
| 48-6.006 | 48-8.012 | Revised and Renumbered | Application – Required Data | Several substantive changes and additions to required data for applications for Certificate of Operations. Examples include requirements for corporations, joint ventures, partnerships and limited partnerships and ownership shares; requirements for disclosure of business, trade or fictitious business name used or proposed to be used; new subsection requiring copy of articles of incorporation for corporate applicants. |
| 48-6.008 | 48-8.014 | Revised and Renumbered | Applicant- Investigation | Added provision requiring LEMSA, within 60 days of an application, to make a determination whether the applicant is licensed or permitted by the California Highway Patrol as an ambulance service; if the applicant is able to provide the requested service; the applicant meets the requirements of the ordinance; other applicable laws ordinances, regulations, and the policies of the LEMSA; the applicant made any false statement in the application; the applicant failed to disclose facts pertinent to the application process; the applicant previously provided ambulance service in California or any other state; the applicant previously held or currently holds an ambulance license or permit which has or has not been renewed by the California Highway Patrol, the application previously held a Contra Costa County ambulance service permit or certificate of operation; and, whether the equipment of the applicant’s vehicle, including radios, is in good working order and passes an inspection. |

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| 48-6.012 | 48-8.016 | Revised and Renumbered | Approval/Denial of Application for COO | Sets forth requirements for notification or denial of application; specifies that no Certificate of Operation will be issued until an ambulance permit has been issued for all the applicant's ambulances. |
| 48-6.013 | 48-8.018 | Revised and Renumbered | Appeal of Denial of Certificate of Operation | Sets forth the procedure to appeal a denial of an application for Certificate of Operation. |
| 48-6.014 | 48-8.020 | Revised and Renumbered | Term | Changes the term of a Certificate of Operation (formerly a permit) from three years to two years. Added language regarding the section's construction and vested property rights in renewal, extension, or continuance of Certificate of Operation after it expires. |
| 48-6.016 | 48-8.028 | Revised and Renumbered | Temporary Certificate of Operation | Section was updated to limit issuance of temporary Certificate of Operation to 90 days. Eliminated existing language that required all conditions for issuance of Certificate of Operation be met before issuance of temporary Certificate of Operation. |
| 48-6.018 | 48-8.042 | Revised and Renumbered | Change of Data | No substantive changes. Revised to remove extraneous and non-pertinent language; updated references to other sections of ordinance. |
| 48-8.002 | 48-10.014 | Revised and Renumbered | Vehicle Compliance | Sets forth minimum requirements for operation of an ambulance vehicle. Language added to require ambulances to meet LEMSA's minimum equipment list requirements and that ambulance vehicles must be in a safe mechanical condition. Also establishes requirement that ambulance must be in a clean and sanitary condition. |
| 48-12.002 | 48-12.004 | Revised | Ambulance Personnel | Section was updated to add additional minimum requirements for ambulance personnel; requirements for training in the use of all equipment on the ambulance; requirement for completion of EMS system orientation; establishes minimum age for EMT personnel. |
| 48-12.004 | 48-12.008 | Revised and Renumbered | Uniforms and Appearance | Section was updated to remove extraneous and non-pertinent language. Subsection was added to require EMT students and paramedic interns to wear a uniform that conspicuously identifies them as a paramedic intern or EMT student. |
| 48-18.002 | 48-14.010 | Revised and Renumbered | Dispatching | No substantive changes. Section was updated to remove extraneous and non-pertinent language. |

| Former Section | Renumbered Section | Status | Subject | Summary of Proposed Revised Ambulance Ordinance Code Section |
|----------------|--------------------|------------------------|-------------------------------------|---|
| 48-20.002 | 48-16.202 | Revised and Renumbered | Enforcement Authority | No substantive changes. Section was updated to remove extraneous and non-pertinent language. |
| 48-20.004 | 48-16.204 | Revised and Renumbered | Investigations | No substantive changes. Section was updated to remove extraneous and non-pertinent language. |
| 48-20.004 | 48-16.206 | Revised and Renumbered | Violations Prohibited | No substantive changes. Section was updated to remove extraneous and non-pertinent language. |
| 48-14.002 | 48-16.602 | Revised and Renumbered | Suspension and Revocation Authority | No substantive changes. Section was updated to remove extraneous and non-pertinent language. |
| 48-14.004 | 48-16.604 | Revised and Renumbered | Notice Issuance | Section was updated to clarify notice requirements; establishes 15-day timeline for ambulance service provider to correct violation or appeal a suspension or revocation. |
| 48-14.008 | 48-16.610 | Revised and Renumbered | Emergency Action | Section was revised to conform language to current law and procedure. |
| 48-14.004 | 48-16.1002 | Revised and Renumbered | Appeal – Filing | Section was updated to revise process for appeal of action to suspend or revoke Certificate of Operation. Section set forth requirements for written appeals. |
| 48-14.006 | 48-16.1004 | Revised and Renumbered | Hearing | Section was updated to revise process for appeal hearing on suspension of revocation of a Certificate of Operation. Section was updated to require LEMSA director or designee to hear appeals of permit officer’s decision to suspend or revoke a Certificate of Operation; allows for the appointment of an administrative law judge to hear appeals. Section allows for the electronic recording of hearings. |
| 48-18.003 | 48.20.012 | Revised and Renumbered | Unauthorized Response | No substantive changes. Section was updated to remove extraneous and non-pertinent language. |
| 48-18.006 | 48-20.016 | Revised and Renumbered | Responsible Advertising | No substantive changes. Section was updated to remove extraneous and non-pertinent language. |

Summary of Proposed New Sections to 1983 Ambulance Ordinance Code (No Former Counterpart)

| New Section | Subject | Summary of Proposed New or Revised Ambulance Ordinance Code Section |
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| 48-4.004 | Ordinance Administration | Section added to provide authority to the LEMSA to promulgate rules, regulations, policies, procedures, training requirements, medical equipment provisions and treatment guidelines as reasonable necessary to effectuate the purpose of the ordinance, including ambulance personnel requirements, vehicle requirements, clinical, operational and EMS dispatch standards and protocols; clinical and operations data reports; emergency and disaster operations; and communications systems. Requires LEMSA to codify any rules, regulations, policies, procedures, training requirements, medical equipment provisions and treatment guidelines enacted pursuant to this section. |
| 48-8.002 | Certificate of Operation | Section added to require Certificate of Operation before a person may furnish, operate, conduct, maintain or otherwise engage in, advertise, offer, or profess to engage in, ambulance service within Contra Costa County. |
| 48-8.004 | Ambulance Permit | Section added to require a permit for each ambulance before an ambulance may be operated within Contra Costa County. |
| 48-8.006 | Emergency Response Vehicle Permit | Section added to require a vehicle permit for emergency response vehicles. |
| 48-8.008 | California Highway Patrol Report | Section added to require that all ambulances not otherwise exempted by law carry a valid CHP inspection report and permit authorizing the use of the vehicle as an ambulance. |
| 48-8.022 | Existing Permit to Operate | Section added to address status of existing permit holders upon adoption of new ordinance. Requires existing permit holders to obtain Certificate of Operation upon expiration of existing permit. |
| 48-8.024 | Renewal of Certificate of Operation | Section added to specify requirements for renewal of Certificate of Operation. |
| 48-8.026 | Additional Ambulances | Section added to establish procedure and requirements to add ambulances to the fleet of an existing ambulance service that holds a Certificate of Operation; establishes requirement for ambulance inspection and fee for inspection. |
| 48-8.030 | Application Fee | Section added to establish a non-refundable application fee for each Certificate of Operation, Ambulance Permit, Emergency Response Vehicle Permit, or Special Event Medical Standby Services Permit. |
| 48-8.032 | Temporary Certificate of Operation Fee | Section added to establish a non-refundable application fee for each temporary Certificate of Operation. |
| 48-8.034 | Annual Inspection Fee | Section added to establish an annual inspection fee for each permitted ambulance operated under a Certificate of Operation. |

| New Section | Subject | Summary of Proposed New or Revised Ambulance Ordinance Code Section |
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| 48-8.036 | Re-Inspection and Re-Inspection Fee | Section added to require an ambulance that failed an inspection to be re-inspected before being placed back into service. Established a re-inspection fee for each ambulance that failed an inspection. |
| 48-8.038 | Reinstate Fee | Section added to establish a reinstatement fee whenever a suspended or revoked Certificate of Operation is reinstated. |
| 48-8.040 | Payment | Section added to require that fees be paid to the county permit officer. |
| 48-8.044 | Termination | Section added to specify Certificates of Operation are non-transferable and that any change of ownership of an ambulance service provider's business terminates the Certificate of Operation. Clarifies requirement of new owner's responsibility to obtain a Certificate of Operation. |
| 48-8.046 | Public Posting of Documents | Section added to require the public posting of Certificate of Operation, rates and fee structure. |
| 48-10.002 | Vehicle Markings | Section added to establish minimum marking requirements for ambulances as well as prohibit certain markings. |
| 48-10.004 | Communications Equipment | Section added to establish minimum communications equipment for ambulances and emergency response vehicles, including GPS mapping. |
| 48-10.006 | Annual Inspection | Section added to require annual ambulance vehicles inspections. |
| 48-10.008 | Inspection Decal | Section added to require ambulance vehicles display inspection decal. |
| 48-10.010 | Intermittent Inspection | Section added to require ambulance services and employees to cooperate with ambulance inspections; establishes when an intermittent inspection may be used to supplant the required annual inspection; establishes that failure to cooperate results in inspection failure. |
| 48-10.012 | Inspection Failure | Section added to set forth the ambulance service providers responsibility after a failed ambulance inspection. Prohibits the return of the ambulance to service without reinspection. Requires out-of-service ambulances to display markings that it is out-of-service. |
| 48-12.002 | Medical Direction | Section added to require that all EMTs and paramedics provide care in accordance with the medical care policies, procedures and treatment guidelines promulgated by the LEMSA and its medical director. |
| 48-12.006 | Emergency Vehicle Operations Course | Section added to require EMTs and paramedics to have attended an emergency vehicle operations course prior to operation of an ambulance vehicle. |
| 48-12.010 | Personnel Inspections | Section added to require ambulance personnel to carry on their person their identification and EMT certificate/paramedic license and their medical examiner certificate; requires that personnel provide identification to permit officer is requested. |
| 48-18.002 | Dispatchers | Section added to prohibit untrained person from receiving or dispatched calls for ambulance service. |

| New Section | Subject | Summary of Proposed New or Revised Ambulance Ordinance Code Section |
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| 48-14.004 | Dispatcher Required | Section added to require ambulance service providers to have dispatchers at all times. |
| 48-14.006 | Dispatcher Training | Section added to establish minimum requirements for dispatcher training. |
| 48-14.008 | Electronic Communications System | Section added to require ambulance service providers to maintain a LEMSA designated communications system as a condition of issuance of a Certificate of Operation (<i>i.e.</i> , ReddiNet). |
| 48-16.208 | Remedies | Section added to allow County to pursue any other legal remedy in addition to those available under the ambulance ordinance. |
| 48-16.402 | Inspections and Records | Section added to grant authority to permit officer to inspect records, equipment and supplies of personnel and ambulance service provider. Subsection added to require ambulance service provider to make all records available to permit officer at the ambulance service provider's place of business; requires ambulance service provider to allow copying at ambulance service provider's place of business. |
| 48-16.608 | Reinstatement | Section added to establish requirements before a suspended Certificate of Operation may be reinstated. |
| 48-16.612 | Revocation | Section added to establish eligibility for re-application after revocation of Certificate of Operation. |
| 48-16.802 | Administrative Fines | Section added to conform division to County Ordinance Code with respect to administrative fines for violations of ambulance ordinance. |
| 48-16.804 | Administrative Fines – Notice of Violation | Section added to conform division to County Ordinance Code with respect to administrative fines for violations of ambulance ordinance. Section sets forth procedure for notice of violation and requirements to correct violation. |
| 48-16.806 | Administrative Fines – Notice of Fine | Section added to conform division to County Ordinance Code with respect to administrative fines for violations of ambulance ordinance. Section sets forth procedure for assessing fine and advisement of right to appeal. |
| 48-16.808 | Final Administrative Order | Section added to conform division to County Ordinance Code with respect to administrative fines for violations of ambulance ordinance. Section sets forth procedure as to when an administrative fine because a final administrative order. |
| 48-16.810 | Payment of Fines | Section added to conform division to County Ordinance Code with respect to administrative fines for violations of ambulance ordinance. Section sets forth procedures as to when and how fine must be paid. |
| 48-16.812 | Collection | Section added to conform division to County Ordinance Code with respect to administrative fines for violations of ambulance ordinance. Section sets forth collection procedures for administrative fines. |
| 48-16.1202 | Service of Notice of Decision | Section added to require Notice of Decisions to be served by U.S. mail or by personal service. |
| 48-16.1402 | Judicial Review | Section added to conform to law and authorize judicial review of a final administrative order. |

| New Section | Subject | Summary of Proposed New or Revised Ambulance Ordinance Code Section |
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| 48-18.002 | Purpose – Special Event Medical Standby Services | Section added to establish purpose of Special Event Medical Standby Service section. |
| 48-18.004 | Medical Standby Service – Required | Section added to require Medical Standby Service at special events designed to exceed 2,500 persons. |
| 48-18.006 | Special Event Medical Standby Service Permit – Required | Section added to require a permit for Medical Standby Services. |
| 48-18.008 | Application Form | Section added to require an application for Medical Standby Service permit. |
| 48-18.010 | Application for Special Event Medical Standby Service – Required | Section added to set forth requirements for application for permit. |
| 48-18.012 | Permit Fee | Section added to require fee for Medical Standby Permit. |
| 48-18.014 | Approval or Denial of Permit | Section added to set forth requirements for approval or denial of Medical Standby Service permit. |
| 48-18.016 | Appeal of Denial | Section added to set forth process and requirements for appeal of denial of Medical Standby Service permit. |
| 48-18.018 | Transport of Patients | Section added to prohibit transport of patients by Medical Standby Service without LEMSA authorization. |
| 48-18.020 | Color Scheme, Logo and Uniforms | Section added to prohibit color scheme, logo or uniform of Medical Standby Service from being the same or similar color scheme of a fire department, fire protection district, or ambulance service. |
| 48-18.022 | Exemption from Special Event Permit Requirement | Section added to exempt holders of Certificate of Operation from Medical Standby Service Permit. |
| 48-18.024 | Compliance | Section added to require Medical Standby Service permit holder to comply with all other laws and regulations where the event will be held. |
| 48-18.026 | Mutual Aid | Section added to require Medical Standby Service to make its staff and equipment available to aid and assist LEMSA or public safety agency in the event of an emergency or disaster. |
| 48-20.002 | General Performance Standards | Section added to require ambulance service provider to adhere to general performance standards. |
| 48-20.004 | Quality Management Program – Required | Section added to require non-emergency ambulance service provider to establish and maintain a quality management program. |
| 48-20.006 | Critical Care Transport Nurse Units | Section added to require ambulance service providers that provide CCT-RN transport to comply with all requirements non-emergency ambulances and that RNs attend EMS system orientation. |
| 48-20.008 | Physician Medical Director for CCT-RN – Required | Section added to require ambulance service providers that provide CCT-RN transport to have a physician medical director. |

| New Section | Subject | Summary of Proposed New or Revised Ambulance Ordinance Code Section |
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| 48-20.010 | Critical Care Transport Nurse Training – Required | Section added to require ambulance service providers to train CCT-RN to the same standards as paramedics, including training in LEMSA’s QA and QI processes. |
| 48-20.014 | Personal Protective Equipment | Section added to require ambulance service provider to supply and maintain standardized and properly fitted personal protective equipment. |
| 48-20.018 | Enforcement of Judgment - Reporting Required | Section added to require an ambulance service provider to provide the LEMSA with information regarding any unpaid judgments or liens. |
| 48-20.020 | Non-Emergency Ambulance EMS System Support | Section added to require non-emergency ambulance services to, at the request and direction of the permit officer, provide mutual aid ambulance service or assist with disaster, multi-patient, or mass casualty incidents within the County. Subsection added to require non-emergency ambulance services to participate in disaster exercises annually; requires personnel call-back plan. |
| 48-20.022 | Compliance with Multi Casualty Incident Plan | Section added to require compliance with multi-patient casualty incident plan. |
| 48-20.024 | Transport of Cadavers – Prohibited | Section added to prohibit the transport of cadavers. |
| 48-20.026 | Security of Ambulances | Section added to prohibit unlocked or unsecured ambulances when not participating in an emergency response. |