



Protecting Our Community During COVID-19

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A Year Like No Other...

Contra Costa Health Services 2020 Highlight Report

2020 has been unprecedented. The year opened with CCHS fully engaged in efforts to enhance alignment throughout the county as part of the long-range LIVING CONTRA COSTA strategic planning process. Just as that plan was about to be introduced, the pandemic hit, demanding an immediate and across-the-board response effort.

Fortunately, the outreach, planning and partnership work that was part of the strategic planning process provided a platform for a new and impressive level of integration and alignment. This allowed Health Services to respond rapidly and comprehensively, drawing on a deep reservoir of skills, resources and support from all county government and from the broader community, while strategically redeploying its staff in the areas of most critical need.

And while the pandemic has demanded enormous attention and staff time, it is impressive that this has all been done while maintaining and, in some cases, even enhancing, the essential health services that CCHS has always provided.



Annual Highlight Report 2020



2020 HIGHLIGHT REPORT COVID-19 RESPONSE

COVID-19 CASES IN CONTRA COSTA COUNTY as of 1/21/2021

53,844 total cases	46,542 recovered cases	478 total deaths	227 deaths in Assisted Care Facilities
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RESPONSE

- Supported logistics for the entire county during the pandemic, wildfires & power outages
- 35 health orders issued to protect the community
- 3 alternate care sites established to care for 400 patients
- Increased capacity for COVID-19 patients at CCRMC, with 19 additional Enhanced Air Flow rooms, emergency department surge tent set up & procurement of 39 additional ventilators

TESTING

- Tested over 40,000 patients at testing sites and CCHS facilities
- Provided 479,709 tests countywide
- Contacted approximately 80% of cases
- Increased lab processing capacity from 50 samples to 5,000 samples per day
- Mandated staff testing at skilled nursing facilities, assisted living and other congregate living facilities

PATIENT & CLIENT SERVICES

- 52% increase in tele-health services since March 2020
- 13% increase in people served through weekly Meals on Wheels deliveries
- Served nearly 1,400 in non-congregate shelter (hotels) program
- 500 clients housed in hotels provided with behavioral health services

COMMUNICATIONS

- 3.5 million users reached by the COVID-19 bilingual website
- 150 communications tools, including videos, posters, flyers, fact sheets & social media posts
- 160 sets of daily talking points
- Respond to over 1,000 media requests

FINANCE

- 100% of available CARES Provider Relief Funding utilized
- Restructured all internal financial reporting to reflect the impact of COVID-19
- Balanced the fiscal year 19/20 budget with no adverse impact on the County General Fund

January 2020...

- China reports cluster of pneumonia cases in Wuhan
- U.S. begins screening travelers
- 1st confirmed U.S. case
- CCHS assembles response team
- Department Operations Center opens



Feb 2020

- 1st Case from Travis AFB
- Emergency operations initiated
- Began testing & contact tracing
- COVID-19 Vulnerability Index

April

- 1st Surge
- Face covering order
- Community testing sites opened
- Eviction protection & rent freeze ordinance
- Public dashboards launched
- Alternative Care Sites
- Project Room Key
- Rapid Response Playbook for at Risk Populations

June

- Businesses & outdoor dining reopen as spread slows
- African American Task Force Juneteenth Event

March

- 1st local case
- Shelter in Place order
- Airline & cruise ship monitoring
- COVID-19 website & call center launched
- Shift to telehealth
- Testing sites for healthcare workers & first responders opened
- Undocumented Populations Task Force

May

- 1st case in county detention center
- Community Engagement and Outreach Work Group established

July 2020

- Surge
- State issued 1st health order closing businesses
- Enforcement Ordinance enacted
- Latino/x Work Group
- Historically Marginalized Communities Work Group
- Youth Ambassador Program
- \$1.6M community grants

Sept

- Project Homekey Pittsburg hotel purchase
- Free flu shots at testing sites

Dec

- Surge
- Bay Area implements regional stay at home order
- Congregate Care Playbook
- Ethical & Equitable Vaccine Allocations Committee
- Healthcare worker vaccinations begin

Aug

- New North Richmond testing site
- State launched *Blueprint to Safer Economy* tier system

Nov

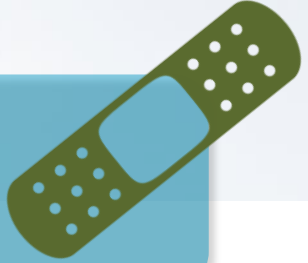
- County moves back to most restrictive tier as cases spike
- State Stay-at-Home order
- West County mass testing event

Jan 2021

- Surge
- Began vaccinating 75+
- Expanded eligibility to 65+
- Vaccine appointment phone line
- Vaccine dashboard
- African American PSA

Mounting Imperatives

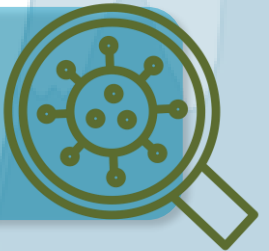
Vaccine Distribution



Hospital Surges



Contact Tracing



COVID-19 Testing





State Distribution Guidelines

as of 1/20/21

Phase 1A

Healthcare workers

Long-term care facilities

Phase 1B

Ages 65 & older

Frontline essential workers

Congregate settings with outbreak risk

Phase 1C

Ages 50 - 64

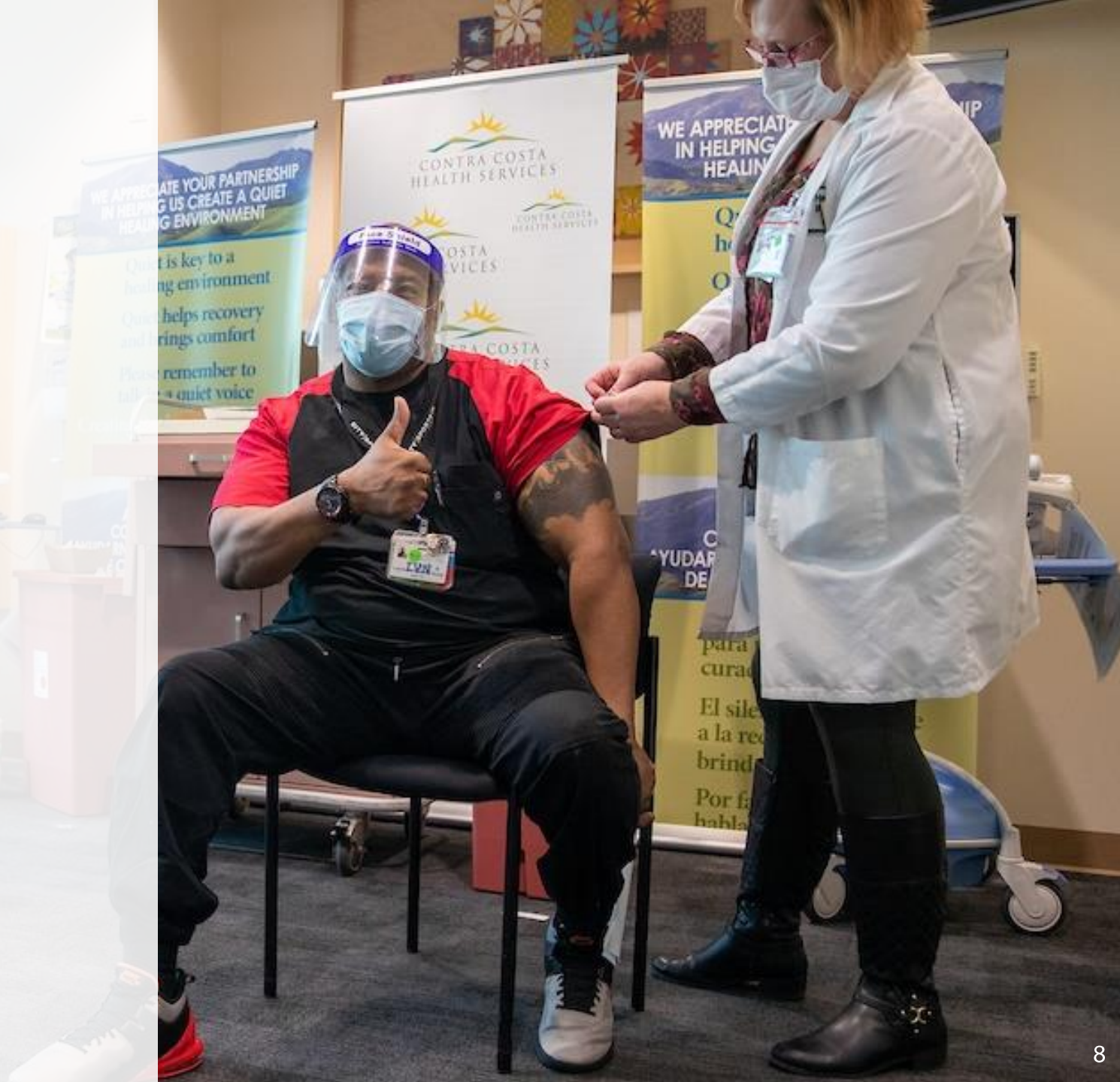
Ages 16 - 64 with high-risk medical conditions

Other essential workers

Phase 2

Everyone 16 years & older not in Phase 1

70,000+
Vaccine Doses
Given Since
December 15



A BOLD AIM

Lead with bold, ambitious and realistic aim

- Marshals existing resources, partners
- Shared goal for our community
- Flexible and responsive

Our Countywide Aim...

ONE MILLION DOSES
BY JULY 4, 2021

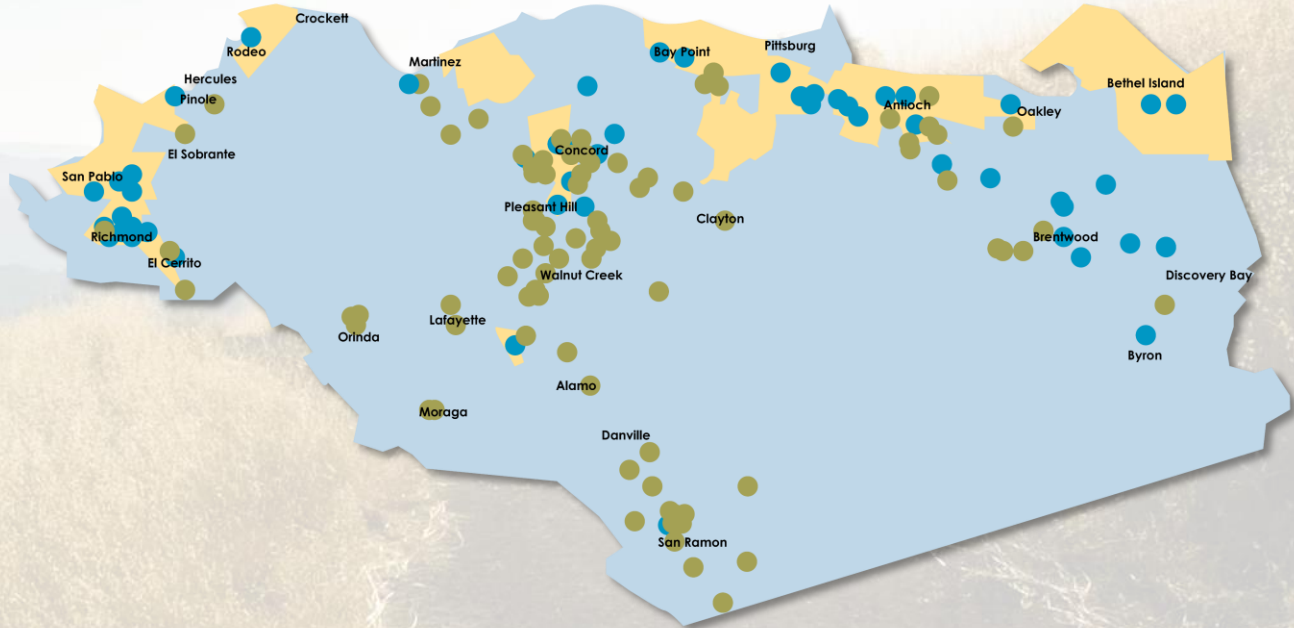


Vaccination Plan Priorities

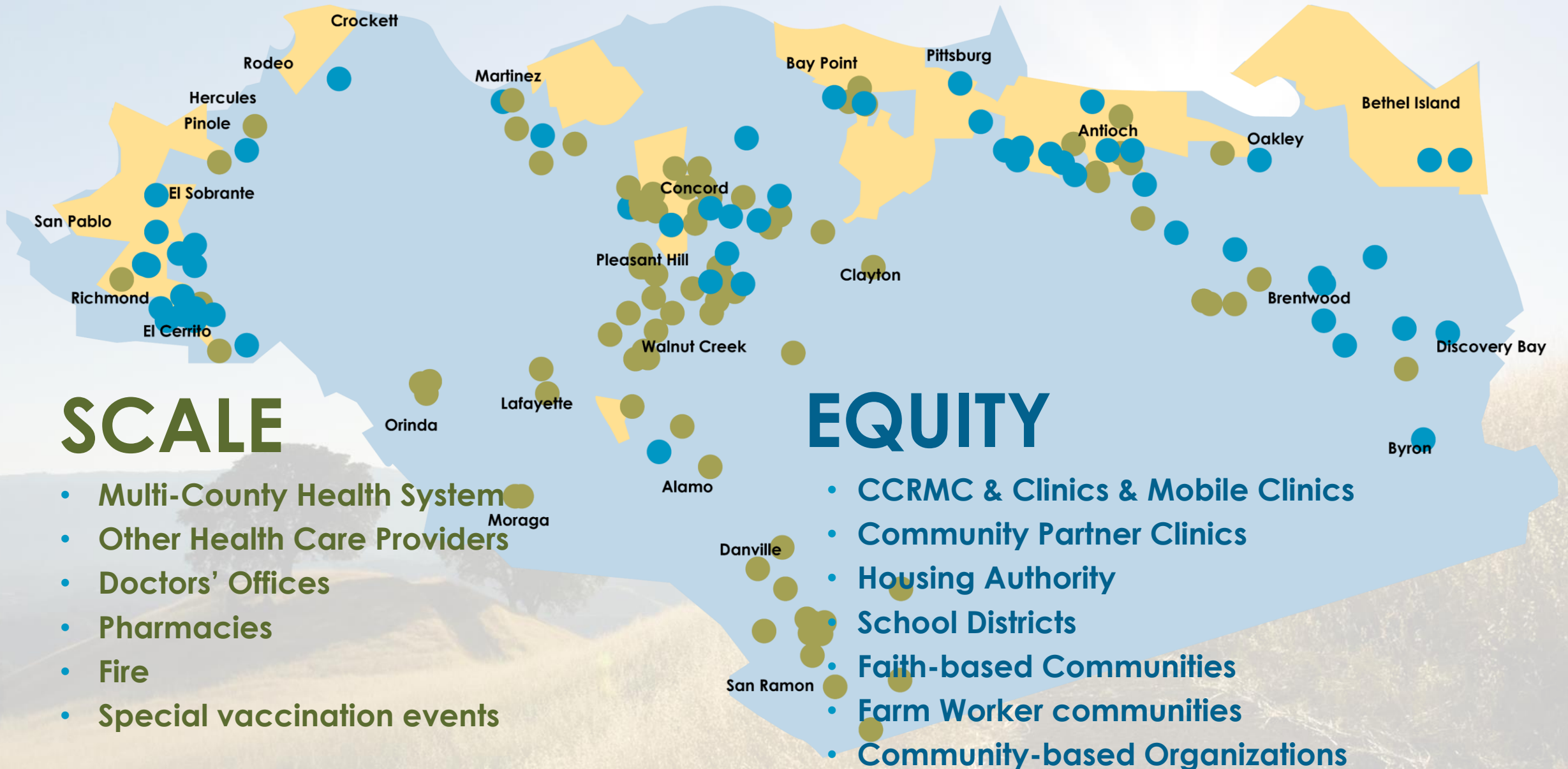
CCHS MISSION STATEMENT

Our mission is to care for and improve the **health of all** people in Contra Costa County with special attention to those who are **most vulnerable** to health problems.

- Equity
- Scale



Contra Costa County Vaccine Distribution Plan





Unknowns

- **Future surges**
- **Federal & State guidelines**
- **Vaccine availability**
- **New vaccines**
- **?**

Reasons for Hope

- Vaccines
- Healthcare system stabilization
- Strong Partnerships
- Community resilience



THANK YOU



CONTRA COSTA
HEALTH SERVICES