

# Community Crisis Response



#### Behavioral Health – the 4th arm



#### The Need

### Behavioral health issues increasingly recognized as a major area of need



1 in 5 adults experiencing behavioral health issues



Third most common EMS call



10,000+ involuntary psychiatric holds

#### Finding a Better Way, Together



































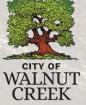














#### Anyone

in Contra Costa County
can access timely and appropriate
behavioral health crisis service

Anywhere, Anytime.

CONTRA COSTA

anyone
anywhere
anytime

#### A<sup>3</sup> Model

anyone, anywhere, anytime

A Need for Help



Someone to Respond

A Place to Go



#### A<sup>3</sup> Model

anyone, anywhere, anytime



## MILES HALL Community Crisis Hub

- Staffed 24/7 by clinicians
- Triage behavioral health calls
  - Dispatch response teams



#### Behavioral Health – the 4th arm

Law Enforcement

Medical

Fire

Behavioral Health

Launching Miles Hall Community Crisis Pilot in July

#### Suffering is Unacceptable

- People are suffering
  - Racism and Stigma
- Loss of life, criminalization and incarceration
  - No comprehensive system in place

