



County Veterans Service Office



Nathan Johnson
Contra Costa County
Veterans Service Officer
(925) 313-1481

"To care for him who shall have borne the battle and for his widow, and his orphan," – President Abraham Lincoln



WHO WE ARE

- County Agency providing assistance to Veterans and their families at no charge.
- Helping Veterans understand, apply, and obtain their federal VA benefits.
 - Assistance with CalVet benefits as well
 - Medi-Cal Cost Avoidance
- Accredited representatives.
 - National Service Organizations (VFW, American Legion etc.)
 - (9 Veterans Service Representatives, 3 Support Staff)
- Comprehensive claims assistance “The buck stops here” “Go see these guys”.





OUR GOAL

Provide accurate & timely information and assistance to Veterans and their families.

OUR STRATEGY

- Hire, train & retain a diverse & professional team that fully serves the unique needs of Veterans.
- Targeted populations.
 1. Senior Veterans
 2. Women Veterans
 3. Student Veterans
 4. Vietnam Veterans
 5. Afghanistan & Iraq War Veterans





WHO WE SERVE

- Approximately **52,406** Veterans currently live in CoCo County.
- With families considered, estimated total of **249,624** people need our service.
- In 2019/20, we served 9,010 Veterans & family members - **783** per FTE.





HOW MUCH WE COST

- **\$1,351,618 Total Expenditures**
11.5 FTE, 4 office locations
- **\$946,072 Net County Cost**
70% total expenditure

All figures are based on FY 2019/20 actuals



HOW MUCH WE RETURN

- \$1,108,692 In New Monthly Recurring Benefits

\$13,304,304 Annual Total

- \$10,207,779 Retroactive & Lump Sum Benefits

\$23,512,083 Total

16% Estimated Economic Return

\$3,761,933 Flow Back to County General Fund

**R.O.I.
\$17 to \$1**

All figures are based on CalVet audited totals from 2019/20



WHAT IMPACT WE REALLY HAVE

- **33-year-old mother of two children receives a life-time monetary VA benefit after her husband unexpectedly dies from a service-related disability.**
- **29-year-old Iraq War Veteran obtains a monthly monetary benefit for a service-related illness that resulted from serving near a nuclear testing facility in Iraq. His wife and three children are helped, after he dies 1 year later.**
- **72-year-old Vietnam Veteran applies for VA healthcare and is now treated by VA doctors for an illness related to his exposure to Agent Orange.**



THERE ARE GAPS

- Organizations are illegally* charging Senior Veterans in long-term care facilities for VA claims assistance
- People are fraudulently representing County Veterans Service Offices and issuing state benefits
- Our office has served only 23,309 of the 52,406 Veterans.



IF WE DON'T ACT, THIS WILL CONTINUE

Mrs. Requejo, I finished processing Elizabeth's waiver. You can now download and print her waiver from the PayPal invoice that was sent to your email earlier today (sent before this email). If you did not receive the PayPal invoice email, please click on the following link to access it:
<https://www.paypal.com/invoice/p/#VXBQ9M4G6K39G63Z>

To pay your invoice, you are **not required** to have a PayPal account to pay your bill. To use credit/debit card, scroll down your computer screen to utilize that option. Please close out your account, preferably before the close of business today.

Please note that some UC school campuses have policies in place to NOT accept fee waivers for Summer Classes. It's best that you check with the School Registrar's office first (some schools do grant exceptions).

Directions: Print fee waiver from the PayPal invoice (as many copies as you need) and submit it to your campus registrar's office and/or Veterans Office. If they ask you any questions regarding your fee waiver, answer by saying that "you are a dependent of a Veteran." ***NOTE:** Due to the COVID-19 epidemic, California campuses are no longer allowing students to submit their waivers in person. Please submit your waiver to your school registrar's office and/or Veterans Office via email and/or fax.

If you have any questions and/or run into any issues regarding your college fee waiver, feel free to write me here or speak with me directly at (323) 948-8588.

In future, when you're ready to submit another application for the waiver; either scan completed application and email it to tuition@bbmindustriesinc.com or via fax to 323-948-8585, Attention: Donald Barnard.

If you have any questions, feel free to ask me here.

--

Very Respectfully,



DONALD BARNARD

Program Manager, College Fee Waiver Extension Program

555 West 5th Street
FL 35 STE 100
Los Angeles, Ca 90013
Tel : 323.948.8588
Fax: 323.948.8585

Email : dbarnard@bbmindustries2014.com
www.bbmindustriesinc.com



IF WE DON'T ACT, THIS WILL CONTINUE



Burkeshire, Blue, & McDuQ Industries, Inc

555 W 5TH ST FL 35 STE 100
Los Angeles, CA 90013
United States

Phone: 323-948-8588
Fax: 323-948-8585
www.bbmindustriesinc.com/schoolsRus

INVOICE

Invoice #: 210408001
Invoice date: Apr 8, 2021
Due date: Apr 8, 2021

Amount due:
\$520.00

Bill To:

Susan Requejo

Ship To:

Susan Requejo

| Description | Amount |
|--|---------------------------|
| Tuition Consultation For Elizabeth Requejo 1560 AY2020-2021, UC Santa Barbara | \$520.00 |
| | Subtotal \$520.00 |
| | Total \$520.00 USD |

Attachments

[Elizabeth Requejo 1560 College Fee Waiver AY2020-2021 April 8th 2021.pdf](#)

Notes

Thank You for your Business!

Terms and Conditions

Non-Refundable, All Sales are Final!



IF WE DON'T ACT, THIS WILL CONTINUE

A horizontal decorative bar with a green segment on the left and a grey segment on the right.

Senior Veterans Council (SVC) Price Structure

Pre & Post Resource Benefit Planning

Widow: \$1,300

Single & Married Veteran: \$1,700

Senior Veterans Council Agents and staff, in consultation with SVC retained appropriate professionals (including Registered Nurse, Geriatric Care Manager; Certified Medicaid Planner and Elder Law Medicaid Certified Attorney), will provide the following consultations and services for Care and Resource Planning and Qualification of Benefits.



HOW FUNDS CAN SUPPORT VETERANS

Fulltime Outreach Position

- Creates working relationship with senior care facilities
- Establishes working relationships with student Veterans on campuses
- Maintains H.S. Tuition Fee Waiver Program
- Expands viewer market for Veterans' Voices
- Increases utilization of Virtual Office
- Trains law enforcement on Veterans culture and resources





Questions?

Nathan Johnson
Contra Costa County
Veterans Service Officer
(925) 313-1481

