# FAMILY & HUMAN SERVICES COMMITTEE

**November 15, 2021**
**3:00 P.M.**
**Virtual Meeting**

Join from PC, Mac, Linux, iOS or Android:
https://cccounty-us.zoom.us/j/86442915407?pwd=SjNtKzA2dDhkc2hiWVJsZlBYeGJrQT09

Or telephone:
Dial Toll Free in the U.S.:
(888)278-0254
Conference code: 985922

Supervisor Candace Andersen, Chair
Supervisor Diane Burgis, Vice Chair

| **Agenda Items:** | Items may be taken out of order based on the business of the day and preference of the Committee |
|---|---|

1. Introductions

2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to three minutes).

3. RECEIVE and APPROVE the Record of Action for the September 27, 2021 Family and Human Services Committee meeting.

4. CONSIDER making recommendations to the Board of Supervisors on the following advisory body appointments, re-appointments or vacancies:

   A. CONSIDER recommending to the Board of Supervisors, the appointments to the Council for Homelessness, for two year terms, of:
      - Leslie Gleason as the Continuum of Care/ESG Representative;
      - Angela Bullock-Hayes as the Employment and Human Services Department Representative;
      - Wayne Earl as the Faith Representative;
      - Tony Ucciferri as the Public Housing Representative;
      - Shawn Ray as the Public Safety Representative; and
      - Pat Mims as the Reentry Representative.

      *(Christy Saxton, Director, Health, Housing and Homeless Services Division)*

   B. CONSIDER recommending to the Board of Supervisors, the appointment of Mr. Michael Wener to Member At-Large Seat #18 of the Contra Costa Advisory Council on Aging (ACOA) for a term expiring on September 30, 2022, as recommended by the Council. *(Anthony Macias, Employment and Human Services Department)*

5. CONSIDER accepting the Continuum of Care Plan for the Homeless report from the Health, Housing and Homeless Services Division of the Health Services Department. *(Christy Saxton, Interim Director of Health, Housing and Homeless Services)*

6. CONSIDER accepting the Health Care for the Homeless presentation from the Public Health Division of the Health Services Department. *(Dr. Ori Tzvieli, Public Health Director and Heather Cedermaz, Family Nurse Practitioner)*

7. CONSIDER accepting the presentation from the Employment and Human Services Department on the California Statewide Automated Welfare System (CalSAWS) implementation plan. *(Kathy Gallagher, Director, Employment and Human Services Department)*

8. The meeting scheduled for November 22, 2021 has been cancelled. The next meeting is currently scheduled for January or February 2022 on a date to be determined.

9. Adjourn

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*The Family & Human Services Committee will provide reasonable accommodations for persons with disabilities planning to attend Family & Human Services Committee meetings. Contact the staff person listed below at least 72 hours before the meeting.*

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*Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Family & Human Services Committee less than 96 hours prior to that meeting are available for public inspection at 1025 Escobar St., 4th Floor, Martinez, during normal business hours.*

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*Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.*

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For Additional Information Contact:

Dennis Bozanich, Committee Staff
Phone (925) 655-2050, Fax (925) 655-2066
Dennis.Bozanich@cao.cccounty.us

# Contra Costa County Board of Supervisors

# Subcommittee Report

**FAMILY AND HUMAN SERVICES COMMITTEE** **3.**

| | | | |
|---|---|---|---|
| **Meeting Date:** | 11/15/2021 | | |
| **Subject:** | Record of Action for the September 27, 2021 FHS Meeting | | |
| **Submitted For:** | Monica Nino, County Administrator | | |
| **Department:** | County Administrator | | |
| **Referral No.:** | N/A | | |
| **Referral Name:** | Record of Action | | |
| **Presenter:** | Dennis Bozanich | **Contact:** | Dennis Bozanich, (925) 655-2050 |

**Referral History:**

County Ordinance requires that each County body keep a record of its meetings. Though the record need not be verbatim, it must accurately reflect the agenda and the decisions made in the meeting.

**Referral Update:**

Attached is the Record of Action for the September 27, 2021 Family and Human Services Committee meeting.

**Recommendation(s)/Next Step(s):**

RECEIVE and APPROVE the Record of Action for the September 27, 2021 Family and Human Services Committee meeting.

**Fiscal Impact (if any):**

There is no fiscal impact.

**Attachments**

Draft September 27, 2021 Record of Action

# D R A F T

## FAMILY AND HUMAN SERVICES COMMITTEE

**RECORD OF ACTION FOR**
**September 27, 2021**

Supervisor Candace Andersen, Chair
Supervisor Diane Burgis, Vice Chair

Committee Meeting was called to order at 9:00 AM. All Committee members were present.

Present: Candace Andersen, Chair
Diane Burgis, Vice Chair

1. Introductions

2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to three minutes).

   No members of the public requested time to speak during General Public Comment.

3. RECEIVE and APPROVE the draft Record of Action for the July 26, 2021 Family & Human Services Committee meeting.

   No changes to the minutes requested. No public comment. Approved without objection.

4. CONSIDER each of the following advisory board appointments, re-appointments or vacancy declarations for possible recommendation to the Board of Supervisors.

   A. ACCEPT the annual Local Planning Council Activities Report, and

   RECOMMEND to the Board of Supervisors the appointments to the Local Planning Council of:

   - Laura Rodriguez Discretionary Representative 1 West County;
   - Hannah Michaelson Community Representative 3 Central/South County; and
   - John Moon Public Agency Representative 3 Central/South County, as

recommended by the County Office of Education.

The Committee directed all appointments to be sent to the Board of Supervisors for consideration. The committee accepted the annual report from the Local Planning Council. No public comment. All actions approved without objection.

B. RECOMMEND that the Board of Supervisors:
- REAPPOINT Carol Carrillo to Seat 4 - Child Abuse Prevention Council seat and Dr. Allyson Mayo to Seat 5 - Mental Health seat, with terms expiring on September 30, 2023; and
- REAAPOINT by extending the term of Jenny Tsang to At-Large Seat 3 to September 30, 2023 on the Family and Children's Trust Committee, as recommended by the Employment and Human Services Department.

The Committee directed all re-appointments to be sent to the Board of Supervisors for consideration. No public comment. All actions approved without objection.

C. RECOMMEND that the Board of Supervisors:
- APPOINT Audra Carrion to At-Large Seat 1 expiring on September 30, 2022 on the Family and Children's Trust Committee, as recommended by the Employment and Human Services Department.

The Committee directed appointment to be sent to the Board of Supervisors for consideration. No public comment. Action approved without objection.

D. RECOMMEND that the Board of Supervisors, APPOINT Victor Ortiz to Alcohol and Other Drugs Advisory Board Member-at-Large Seat 2 for a term ending June 30, 2024.

The Committee directed appointment to be sent to the Board of Supervisors for consideration. No public comment. Action approved without objection.

E. RECOMMEND that the Board of Supervisors, REAPPOINT the following individuals to At-Large Seats assigned to the Contra Costa Advisory Council on Aging (ACOA) with terms expiring on September 30, 2023:
- At-Large Seat #3: Rhoda Butler;
- At-Large Seat #9: Gerald Richards;
- At-Large Seat #11: Jagjit Bhambra;
- At-Large Seat #14: Dennis Yee;
- At-Large Seat #16: Brain O'Toole; and
- At-Large Seat #19: Jill Kleiner.

The Committee directed all re-appointments to be sent to the Board of Supervisors for consideration. No public comment. Actions approved without objection.

5. ACCEPT this report from the Health Services Department

Staff provided a presentation. The Committee accepted the report. No public comment. Action approved without objection.

6. ACCEPT the annual report from the Employment and Human Services Department on the oversight and activities of the Community Services Bureau.

Staff provided a presentation. The Committee accepted the report. No public comment. Action approved without objection.

7. ACCEPT the report from the Employment and Human Services Department on the foster care Continuum of Care Reform and the Family First Prevention Services Act implementation efforts.

Staff provided a presentation. The Committee accepted the report. No public comment. Action approved without objection.

8. The next meeting is currently scheduled for October 25, 2021.

9. Adjourn

Meeting was adjourned at 10:15 AM.

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For Additional Information Contact:

Dennis Bozanich, Committee Staff
Phone (925) 655-2050
Dennis.Bozanich@cao.cccounty.us

# Contra Costa County Board of Supervisors

## Subcommittee Report

**FAMILY AND HUMAN SERVICES COMMITTEE** **4.**

**Meeting Date:** 11/15/2021

**Subject:** CONSIDER recommendations to the Board on the following advisory body appointments, re-appointments or vacancies

**Department:** County Administrator

**Referral No.:** NA

**Referral Name:** Advisory Body Appointments

**Presenter:** Dennis Bozanich **Contact:** Dennis Bozanich; 925-655-2050

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**Referral History:**

On December 6, 2011 the Board of Supervisors adopted Resolution No. 2011/497 adopting policy governing appointments to boards, committees, and commissions that are advisory to the Board of Supervisors. Included in this resolution was a requirement that applications for at-large/countywide seats be reviewed by a Board of Supervisors committee.

**Referral Update:**

**Recommendation(s)/Next Step(s):**

CONSIDER each of the following advisory board appointments, re-appointments or vacancy declarations for possible recommendation to the Board of Supervisors.

**Fiscal Impact (if any):**

NA

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**Attachments**

*No file(s) attached.*

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# Contra Costa County Board of Supervisors

## Subcommittee Report

**FAMILY AND HUMAN SERVICES COMMITTEE** **4. A.**

**Meeting Date:** 11/15/2021

**Subject:** RECOMMENDATION FOR APPOINTMENTS TO THE COUNCIL ON HOMELESSNESS

**Submitted For:** Monica Nino, County Administrator

**Department:** County Administrator

**Referral No.:** NA

**Referral Name:** Advisory Body Recruitment

**Presenter:** Jaime Jenett, Continuum of Care Planning and Policy Manager

**Contact:** Jaime Jenett (925) 608-6700

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**Referral History:**

On December 6, 2011 the Board of Supervisors adopted Resolution No. 2011/497 adopting policy governing appointments to boards, committees, and commissions that are advisory to the Board of Supervisors. Included in this resolution was a requirement that applications for at-large/countywide seats be reviewed by a Board of Supervisors committee. Review of appointments to Countywide and At-Large seats on the Council on Homelessness are assigned to the FHS Committee.

**Referral Update:**

Please see the attached memo from the Council on Homelessness, which details their request to fill the vacancies on the 17-member council. All applications that were considered are also attached for the Committee's review.

**Recommendation(s)/Next Step(s):**

RECOMMEND to the Board of Supervisors the appointment to the Council on Homelessness, for two year terms, of:

- Leslie Gleason as the Continuum of Care/ESG Representative;
- Angela Bullock-Hayes as the Employment and Human Services Department Representative;
- Wayne Earl as the Faith Representative;
- Tony Ucciferri as the Public Housing Representative;
- Shawn Ray as the Public Safety Representative; and
- Pat Mims as the Reentry Representative.

**Fiscal Impact (if any):**

NA

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## Attachments

CoH Request Memo
Applications - Combined
Membership Roster

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ANNA ROTH, RN, MS, MPH
HEALTH SERVICES DIRECTOR
CHRISTY SAXTON, MS
HEALTH, HOUSING AND HOMELESS SERVICES DIRECTOR

CONTRA COSTA
HEALTH SERVICES

Contra Costa
Health, Housing and
Homeless Services
ADMINISTRATION
2400 Bisso Lane, Suite, D 2nd Floor
Concord, California
94520-4832
Ph 925-608-6700
Fax 925-608-6741

Date: October 28, 2021
To: Family and Human Services Committee
Supervisor Burgis, District III, Chair
Supervisor Candace Anderson, District II, Co-Chair
From: Christy Saxton, Director, Health, Housing and Homeless Services Division
CC: Anna Roth, RN, MS, MPH Health Services Director
Subject: Council on Homelessness Seat Membership Recommendation Process

The Director of Health, Housing and Homeless Services, Christy Saxton, respectfully requests that the Family and Human Services Committee accepts the recommendation to appoint six (6) individuals for open seats on the Contra Costa Council on Homelessness (aka the Homelessness Advisory Board).

PURPOSE OF COUNCIL ON HOMELESSNESS

The Contra Costa Continuum of Care is governed by the Contra Costa Council on Homelessness (hereinafter referred to as the Council). The Council is appointed by the Contra Costa County Board of Supervisors to assist and provide guidance in the development and implementation of long-range planning and policy formulation of homeless issues in Contra Costa County.

The Contra Costa Council on Homelessness is responsible for making data driven, equitable decisions related to federal, state, and local regulations and funding guiding the administration of homelessness crisis response in the County. The Council also provides a forum for communication and coordination of the County's Strategic Plan to End Homelessness and to educate the community on federal, state and local policy issues affecting people who are homeless or at-risk of homelessness in Contra Costa County.

**Governance**

The Council on Homelessness is appointed by the Board of Supervisors and consists of 19 seats representing homeless or formerly homeless persons, community members, educational/vocational services, health care, housing providers, law enforcement, local government, the faith community, and homeless service providers including the Veterans Administration. All Council members reside in or are employed in Contra Costa County, demonstrate a professional interest in or personal commitment to addressing and alleviating the impact of homelessness, and be able to contribute unique expertise, opinions and viewpoints on homeless issues. Candidates will serve two-year terms.

SUMMARY OF RECRUITMENT EFFORTS/NOMINEES FOR MEMERSHIP

The Council on Homelessness continues to make every effort to fill its vacant seats. These efforts include sending a targeted email solicitation via the Continuum of Care mailing list (2000+ contacts that include each Supervisor's office), announcing vacancies at public Council on Homelessness meetings and posting information about the vacancies and application materials on the Council on Homelessness website.

A nominating committee consisting of four (4) seated nonconflicted Council on Homelessness members reviewed applications and supplemental information including a supplemental application for all seats. The committee used a rubric to evaluate the applicants that included capacity to meet the functions and tasks of the Council on Homelessness as stated in the Council's bylaws and evaluating the diversity of current and potential Council members to ensure that a diverse population contributes to deliberations and decision-making—including consumers and community members—as well as gender, ethnic, cultural, and geographical representation.

Following a close review of applications and interviews with the candidates by a nominating committee, the Council on Homelessness recommends appointing the following six (6) nominees:

1. *CoC/ESG Representative*
   Leslie Gleason
   Executive Director, Trinity Center
   Walnut Creek
2. *Employment and Human Services Department Representative*
   Angela Bullock-Hayes
   Division Manager, Employment and Human Services Division
   Contra Costa County
3. *Faith Representative*
   Wayne Earl
   Pastor, Rock Harbor Christian Fellowship
   San Pablo
4. *Public Housing Authority*
   Tony Ucciferri
   Special Assistant to the Executive Director, Housing Authority of the County of Contra Costa
   Contra Costa County
5. *Public Safety #2*
   Shawn Ray
   Lieutenant, San Pablo Police Department
   San Pablo
6. *Reentry Representative*
   Pat Mims
   Director, Reentry Success Center/Rubicon Programs
   Richmond

The candidates have expressed a sincere interest in serving on the Council and are dedicated to fulfilling the mission and goals as outlines in the Council on Homelessness by-laws.

Based on the above information, the Director of Health, Housing and Homeless Services Division, on behalf of the Council on Homelessness respectfully recommends that the FHS Committee appoint the above listed people to the Council on Homelessness.

Respondent

33 Anonymous

90:55
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

For persons who need an accommodation or support accessing or completing the application due to disabilities, barriers or limitations or whatever, you may complete this application with outside support or contact COH Administrative staff support at cchomelesscouncil@cchealth.org (mailto:cchomelesscouncil@cchealth.org) or by calling or texing Jaime Jenett, Staff to the Council, at 925-464-0152.

*The following questions are optional and will be used by the Council on Homelessness' Nominating Committee to identify diverse applicants that can contribute unique expertise and perspectives to the Council. Answers to these questions will be evaluated in relation to the experience and qualifications desired for available member seats. Please carefully consider how your personal experiences, professional experiences, and values will contribute meaningfully to the Council on Homelessness' and the Contra Costa County Homeless Continuum of Care's efforts to make homelessness rare, brief, and non-recurring.*

*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   ○ Yes

- (●) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- (●) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- ( ) Faith Community Representative
- ( ) Public Housing Authority Representative
- ( ) Public Safety Representative #2
- ( ) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

It has been my honor to serve in this seat since 2019, in my previous position as Director of Programs with SHELTER, Inc. and now as the Executive Director of Trinity Center. In these roles I have forged relationships with City and County officials, faith community leaders, funders, community supporters, the people we serve, and dedicated staff in both organizations. Prior to my work in Contra Costa County, I led HUD-funded Housing Choice Voucher programs with the Housing of the City of Alameda. Back in Massachusetts, I worked in local non-profits and in State government to design, operate, fund, and build support for a variety of programs to addressing homelessness, affordable housing, food insecurity, and workforce development. I bring all these experiences of success—and challenge—to my work and to my role on the Council on Homelessness, which help me see many sides of each issue and decision. I have worked in these intersectional areas for over 35 years, and while it would be great if we could have eliminated homelessness by now, the root and contributing causes seem to grow, but at the same time I firmly believe, and work every day to ensure, that we can continuously improve our services and systems to better prevent and/or reduce the incidence, length, or returns to homelessness of people in Contra Costa County. The tools are there—we need to keep working hard to coordinate the resources, practices, and people-power to achieve this goal together. I believe that by continuing in this role on the Council, I can make a significant contribution to these efforts at this time

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

One aspect of my experience and personal commitment that I would like to highlight is the work I have done, in many different positions and venues to build ways to include the voice and feedback of people experiencing, at-risk of, or formerly homeless into our system and solutions. Within our Contra Costa County system of care, we have been having important conversations about "consumer" engagement recently, which are very exciting to me because it has always been critical to success in my work to lead effective programs and bring about authentic change. Back in Massachusetts, I developed a statewide Participant Advisory Board to provide participant feedback and review of current and proposed HUD-funded programs. With the Housing Authority of the City of Alameda I worked with others to coordinate a formal annual process and periodic informal opportunities to engage residents and voucher-holders with the Housing Authority, and at SHELTER, Inc., I similarly established meetings of persons served in our various programs to elicit feedback on current operations and seek ideas for the future. As a small organization, at Trinity Center I have daily interaction, feedback, compliments, and suggestions for improvement from our members—over lunch, in the hall, even in the parking lot! This is a pivotal moment for our system-wide work, and I will bring this personal commitment to increase all forms of authentic engagement to our deliberations, planning, and programs.

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- (•) I am a family member of someone who has experienced homelessness
- ( ) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

By the nature of our work, homeless service providers and organizations receiving CoC/ESG grants have extensive affiliations with these many types of organizations and expertise so that we can provide most effective information and referrals to the people we serve. I have also benefitted from experiences such as a LeaderSpring fellowship program and multiple interactions with agencies within the Tipping Point Community which bring together leaders from a wide variety of community-based organizations, educators, and justice-seekers throughout the Bay Area.

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

The vast majority of my affiliations are with entities that are already represented or connected with the COH. In my current role I am also involved in a variety of ways with Project Peace East Bay which organizes volunteers and support for local non-profits from among faith communities. In my personal life am a founding board member of Primary Care at Home in Alameda County, bringing primary care providers to private homes and other non-clinical settings to expand quality medical care options for people who have difficulty accessing care.

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

In the same way that there are many different causes that lead to people losing housing, we need the widest possible range of options, programs, and supports to meet the varied needs each person has to regain and maintain stable, if not truly permanent (by HUD's definition) housing. So, one priority should be to continue to develop, support and maintain a variety of housing opportunities from emergency shelter through permanent supported housing, using public funds, market-based solutions, and innovative thinking. I would also like to see our system of care continue to build connections with, and incorporate the expertise and resources of the workforce development system and the behavioral health systems--efforts are underway, but we need to be sure we are "at the table" so unhoused/at-risk/formerly unhoused persons can access these services quickly and

effectively as part of their stabilization planning. Finally, we need to continue the work we are doing around racial equity and bring this lens into all our deliberations at the COH and committee levels.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

As a current member, I have attended all COH meetings since 2019, and before that I attended most meetings since I began at SHELTER, Inc. in late 2015, and have served on numerous committees and working groups of the Council. In that time, I have seen the work and business actions increase significantly as we have developed our coordinated entry system, made effective use of new state and federal resources, addressed the COVID-19 pandemic, and had deep and overdue discussions about equity, access, values, and engagement. While I do miss the regular "provider presentations" we had in the past which allowed Council members to learn about the various organizations doing the work, I understand that our agendas are jam-packed at this time. I appreciate that we can access the agenda and accompanying slide deck in advance, but still feel there are times when Council members would be better prepared to have more effective discussions if we had documents to review in their entirety in advance--we're getting better at this but not 100%.

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

I am personally committed to this approach and Guiding Principle in my agency-level work and as a member of the Council on Homelessness. At the same time, I think we have a ways to go, and need to be sure we allocate sufficient resources, to ensure that we truly can provide the necessary post-placement supports and shared solution-making for situations where people who have regained housing are in jeopardy of losing it once again.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- (●) I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ( ) I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ( ) I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ( ) I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

Walnut Creek and the entire county

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

16. **What best describes your age? (Check one)**

- Transition aged youth (18-24)
- Adult (25-61)
- Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

- African American/Black
- Arab/Middle Eastern
- Asian
- Caucasian/White
- East Indian/South Asian
- Latine/a/o/x
- Mixed Race
- Native American
- Pacific Islander
- South/Central American
- Choose not to answer
- Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

Thank you for this question, and while it's not included in the examples, I do feel it's relevant to share that my "nuclear" and extended family is multi-racial (members identify as Black, bi-racial, and white), so I bring this wider perspective into all I do, and my family also includes persons on the autism-spectrum, persons struggling with depression, and persons with chronic severe health conditions, so I am acutely aware of how these life situations affect income, marginalization, and overall socioeconomic status.

## Contact Information

19. Name *

Leslie Gleason

20. Email *

[redacted]

21. Phone Number

[redacted]

# Application Form

## Profile

Susan
First Name

Leslie
Middle Initial

Gleason
Last Name

[redacted]
Home Address

Suite or Apt

Oakland
City

CA
State

94619
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

District Locator Tool

### Resident of Supervisorial District:

None Selected

Trinity Center
Employer

Executive Director
Job Title

### Length of Employment

1.75 years

### Do you work in Contra Costa County?

(•) Yes ( ) No

### If Yes, in which District do you work?

4

### How long have you lived or worked in Contra Costa County?

6 years

### Are you a veteran of the U.S. Armed Forces?

( ) Yes (•) No

## Board and Interest

### Which Boards would you like to apply for?

Contra Costa Council on Homelessness: Submitted

**Seat Name**

CoC/ESG Grantee Representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

◉ Yes ○ No

**If Yes, how many meetings have you attended?**

>40

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## Education

**Select the option that applies to your high school education ***

☑ High School Diploma

**College/ University A**

**Name of College Attended**

Yale University

**Degree Type / Course of Study / Major**

B.S./Biology

**Degree Awarded?**

◉ Yes ○ No

**College/ University B**

**Name of College Attended**

Episcopal Divinity School

**Degree Type / Course of Study / Major**

Master of Divinity

**Degree Awarded?**

◉ Yes ○ No

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**College/ University C**

**Name of College Attended**

University of Massachusetts/Boston

**Degree Type / Course of Study / Major**

Public Policy coursework

**Degree Awarded?**

○ Yes ◉ No

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**Other Trainings & Occupational Licenses**

**Other Training A**

**Certificate Awarded for Training?**

○ Yes ○ No

**Other Training B**

**Certificate Awarded for Training?**

○ Yes ○ No

**Occupational Licenses Completed:**

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## Qualifications and Volunteer Experience

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I believe that in Contra Costa County we have the people, tools, system, and determination to ensure that we can reduce the incidence, length, and return to the experience of homelessness for individuals and families with minor children. I am deeply commited to this goal, for the county and as a leader of a homeless service organization and integral CARE center provider in our coordinated entry system. With the prospect of new and significant resources available to our county, this is a moment of opportunity to enhance our emergency, interim, and permanent solutions to address homelessness, Every day, I work with and on behalf of people currently or formerly experiencing homelessness, and I bring their daily challenges and perspectives to my work at Trinity Center and to my role as a Council member. I have seen the progress our County has made since 2015, and am proud to have been a part of our success in establishing a strong and innovative coordinated entry system, reducing homelessness among veterans, and keeping all members of our community safe throughout the COVID-19 pandemic. I also know that we still have work ahead to develop new and expanded services, build authentic consumer engagement, support providers, enhance community education and support, and, most importantly, increase people's success in regaining and maintaining stable housing. The Council on Homelessness will play a critical role in these improvements and achievements--I would be honored to be part of this process and bring my enthusiasm, experience, open mind, and dedication to our collaborative and critical work. An important part of our work in the next several years will be to broaden and diversify the membership and voices of Council members. Trinity Center staff, who I represent, include a significant portion of people with lived experience of homelessness and substance use recovery, and while this is not a part of my life's journey, I am a member of the 55+ LGBTQ community, part of an inter-racial family, and proudly bring this perspective to my work and COH participation.

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

It has been my privilege to serve as an active member of the Council on Homelessness since January 2019,with a 100% attendance record, and have participated in a number of committees including CoC/ESG Providers, COH selection, Policy, Homeless Awareness Month, and the previous and re-established Oversight Committee. For each meeting I am prepared, have reviewed all applicable materials, draft minutes and agendas prior to posting, and actively participate in relevent COH discussions to bring my experiience and concerns to the decision-making process. As the CoC/ESG Grantee Representative, I have worked with H3 staff to coordinate and facilitate regular meetings with leadership at provider agencies to ensure that all participating organizations have important information and the opportunity to discuss timely issues for agency and system-level topics. While I am not including a resume with this application, my career experience includes 35 years working in the intersectional areas of housing, homelessness, workforce development, and food insecurity in community-based organizations, housing authorities, and government entities in Massachusetts (1986-2008) and California (2008-2021). From 2015 to 2019 I served as Director of Programs at SHELTER, Inc., with responsibility for a number of HUD-funded, County-funded, and re-entry/probation-funded programs. I joined Trinity Center as Executive Director in January 2020, and since that time we have successfully remained operational, kept members safe in the face of the COVID-19 pandemic, developed a new program for young adults facing homelessness, and been recognized as a California Non-Profit in 2020 and by the East Bay Leadership Council in 2021. A second term on the Council would allow me to provide a level of leadership continuity that would benefit the COH and our constituents at this important moment and bring the voices of those often left out of our discussions "into the the room." I appreciate your consideration and hope to serve another term on the Council of Homelessness.

Upload a Resume

**Would you like to be considered for appointment to other advisory bodies for which you may be qualified?**

○ Yes ◉ No

**Do you have any obligations that might affect your attendance at scheduled meetings?**

○ Yes ◉ No

**If Yes, please explain:**

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

◉ Yes ○ No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

Council on Homelessness

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

---

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

---

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

---

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

---

◉ Yes ○ No

**If Yes, please identify the nature of the relationship:**

---

I do not personally have any financial relationships with the County, but our agency, Trinity Center, is a grantee for several County-level grants and contracts, thereby qualifying me to serve in the CoC/ESG Grantee Representative seat.

**Please Agree with the Following Statement**

---

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

---

☑ I Agree

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Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
   (1) Mother, father, son, and daughter;
   (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
   (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

# Application Form

## Profile

Jonathan
First Name

B
Middle Initial

Russell
Last Name

[redacted]
Home Address

Suite or Apt

Emeryville
City

CA
State

94608
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

### Resident of Supervisorial District:

☑ N/A - Out of County

### Do you work in Contra Costa County?

◉ Yes ○ No

### If Yes, in which District do you work?

1, 3, and 5 primarily (county-wide programming)

## Education

### Select the option that applies to your high school education *

☑ High School Diploma

### College/ University A

### Name of College Attended

Biola University

### Degree Type / Course of Study / Major

Bachelors / Philosophy

### Degree Awarded?

◉ Yes ○ No

**College/ University B**

**Name of College Attended**

Fuller Seminary

**Degree Type / Course of Study / Major**

Masters / Religion

**Degree Awarded?**

(•) Yes ( ) No

**College/ University C**

**Name of College Attended**

Claremont Graduate University

**Degree Type / Course of Study / Major**

PhD (ABD) / Social Theory

**Degree Awarded?**

( ) Yes ( ) No

**Other Training Completed:**

**Certificate Awarded for Training?**

( ) Yes ( ) No

## Board and Interest

**Which Boards would you like to apply for?**

Contra Costa Council on Homelessness: Submitted

**Seat Name**

CoC/ESG Program Grantee Representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

(•) Yes ( ) No

**If Yes, how many meetings have you attended?**

10+

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I would like to serve on the Council in order share additional provider level experience from both the homeless services and the behavioral health services provider perspectives, both of which BACS provides in Contra Costa County. We believe the more intimate integration of these two systems of care is critical to developing a more comprehensive Continuum of Care for our unhoused residents. With experience working in Contra Costa County since 2017 (from 2017-2019 working at a different, Richmond-based homeless services provider), and years of experience in social services both in the Los Angeles and greater Bay Area, my hope is that I would help bring both additional local and more regional perspective to the Council. As a white cis-gendered male, I also want to openly acknowledge that due to the systemically racist way in which historically oppressed populations have been intentionally excluded from these roles -- most explicitly by white men -- my representation on the Council may contribute to the further exclusion of those who should be leading: BIPOC, Disabled, and LGBTQIA+ community members. Given the current Councilmember makeup, while my goal would be to bring an explicitly anti-racist orientation and learning posture to my service, I will gladly step aside and withdraw my application should the Council decide that this seat were better filled by someone not bearing this intersection of identities which has dominated these spaces.

## Qualifications and Volunteer Experience

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

Resume attached.

Upload a Resume

**I would like to be considered for appointment to other advisory boards for which I may be qualified.**

(•) Yes ( ) No

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

(•) Yes ( ) No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

Healthcare for the Homeless Co-Applicant Governing Board

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

◉ Yes ○ No

**If Yes, please identify the nature of the relationship:**

ESG Rapid Rehousing contract with H3; East County Interim Housing Program contract with H3; Richmond PUI and Richmond Marriot Project Roomkey hotels contract with H3; Don Brown Shelter, Nevin and Nierika House (Crisis Residential) contracts with Contra Costa County Behavioral Health

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

Important Information

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   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

# Jonathan Russell

[redacted]

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Related Experience:

**Bay Area Community Services** **Greater San Francisco Bay Area, CA**
***Chief Strategy Officer***
*July 2021-Present*

- Senior role working with CEO to develop agencywide strategic growth initiatives, managing all governmental and philanthropic funder relations, public engagement and external affairs, and new markets and business development relations across seven counties in Northern California
- Responsible for agencywide strategic planning development and impact evaluations for over $70 million in budgeted services agency-wide
- Serve as primary point of contact for all governmental partners including: HUD, CA HCD andBCSH, and County Behavioral Health and Health Services Departments together with the respective local municipalities therein (including the City of Oakland and City of San Francisco)
- Manage all contract procurement, RFP/grant writing, and impact and evaluation reporting to funders
- Conceive, design, incubate, and implement innovate program models, leveraging public funding and philanthropic giving
- Oversees all marketing communications, digital, and community building efforts in support of BACS programs
- Serve as chief point of contact and expert liaison for all municipal, county, and state-wide consultation on issues relating to homelessness and behavioral health throughout California

**Bay Area Community Services** **Greater San Francisco Bay Area, CA**
***Director of Housing Strategy***
*July 2020-Present*

- Senior leadership position working to develop agencywide housing and homeless services strategy for growing portfolio with current budget of $35 million
- Key leader in developing and implementing new program models and providing evaluative oversight and performance metric analysis and management all housing services (19 programs in total)
- Serve as primary point of contact for all governmental and other contracting partners related to homeless and housing services
- Manage all housing contract procurement, RFP/grant writing, and impact and evaluation reporting to funders
- Conceive, design, incubate, and implement innovate program models serving homeless individuals, leveraging public funding and philanthropic giving
- Generated $15 million budget increase in first 10 months in position, including the design and implementation of a regional homelessness prevention (rent relief) web-based platform serving Alameda and San Francisco counties, the development and implementation of Shallow Subsidy Pilot Program in partnership with the City of Oakland Mayor's Office, and new market contract awards in Contra Costa, Monterey, and Sacramento counties
- Serve as chief point of contact and expert liaison for all municipal, county, and state-wide consultation on issues relating to homelessness throughout California, working with the Office of the Mayor for Oakland and San Francisco, and the Office of State Senator Nancy Skinner

**Bay Area Community Services** **Oakland, CA**
***Associate Director of Programs***
*Oct 2019-July 2020*

- Senior leadership team member (reporting directly to CEO) in charge of fiscal and operational oversight of all housing and homeless programs agency-wide
- Direct oversight of program budgets serving over 1,200 clients with annual budgets of over $24 million
- Nine direct reports (100 indirect) working across various programs – housing navigation centers; housing resource centers/Coordinated Entry services; landlord liaison services; homelessness prevention and emergency rental assistance programs; permanent supportive housing; rapid rehousing; housing compliance and data analytics
- Maintains responsibility for ensuring that all programs and services have a defined service delivery model and operate within the construct of BACS mission, vision, and values, ensuring that all programs focus on low

barrier, client-centered, needs-driven, strength-based, and culturally relevant service modalities
- Responsible to assure the maintenance of records and other administrative requirements of all programs, ensure compliance with documentation and charting requirements for all funding streams, contracts, laws, and other regulations
- Supported the development of new programs and services including grant writing, speeches, presentations, and more

**Bay Area Rescue Mission** **Richmond, CA**
***Vice President of Programs***
*June 2017-Oct 2019*

- Strategic planning for and administrative and budgetary oversite of all programmatic services throughout 252 bed homeless shelter offering short-term emergency services, long-term addiction recovery and transitional living services, and daily food services for the local and greater San Francisco Bay Area community totaling nearly 60,000 meals served and distributed to partnering agencies monthly
- Close coordination with CEO, VP of Finance, and VP of Development for shared responsibility in capital campaign initiatives, annual budget planning, and other senior leadership oversight responsibilities
- Oversight responsibility for 30+ member staff team, with five direct reports, working across four departments: Men's Services, Center for Women and Children, Culinary Arts and Social Enterprise, and Food Pantry and Warehouse Distribution Center with organizational annual budget of $10 million
- Tasked with re-org and redevelopment of programmatic offerings, including increased integration into Contra Costa County Continuum of Care and facilitation of new and expanded strategic partnerships and planning with various county, state, and other non-profit social service providers
- Development and oversight of social enterprise venture partnering with local businesses to create work-training opportunities manufacturing and wholesaling culinary products totaling $10,000 in monthly net income
- Strategic development and implantation of organization-wide SaaS guest database and case management software system together with ongoing integration of data into county HMIS system
- Expansion and reorganization of programmatic offerings and leadership staffing structure to include increased service impact through reentry and working families' program

**Bay Area Rescue Mission** **Richmond, CA**
***Programs and Operations Consultant***
*April 2017-June 2017*

- Tasked by President/CEO with conducting an organization-wide audit assessment of existing programmatic offerings, staffing, daily operations, and supervision structure

Provided detailed SWOT analysis report of findings for President/CEO with a special focus on opportunities for improvement in service impact a reorganization to promote scalable growth

**Union Rescue Mission** **Los Angeles, CA**
***Senior Consultant***
*April 2017-August 2018*

- Contracted curriculum development for organization-wide implementation
- Ongoing org-wide consultation with management and senior leadership

**Union Rescue Mission** **Los Angeles, CA**
***Manager of Program Development***
*Oct 2016-April 2017*

- Develop and manage institution-wide programmatic offerings for largest homeless shelter in the western United States (approx. 1,200 guests served nightly) with budget of $25 million
- Manage the overall direction, daily operations, and work of the Chaplaincy and Residential staff team, Athletic Department, Job Therapy Program, and Los Angeles Dodgers Learning Center.
- Develop and facilitate institution-wide program standards, policies, and best practices focused on holistic, transformational programming and intensive case management
- Coordinate inter-agency partnerships and resource sharing between county, state, and other nonprofit agencies
- Maintain regular chaplain duties overseeing individual and group recovery progress, counseling, and teaching responsibilities

**Chaffey College** **Rancho Cucamonga, CA**
***Adjunct Professor, Philosophy and Religion Department***
*Aug 2014-May 2021*

- Teach various in-class and online courses in Philosophy, Logic, and Religion, including Introduction to

Philosophy, Critical Thinking, and Religion and Politics
· Course load of 2-3 40 student classes (online and in person) per semester (including summer intensives)

**Union Rescue Mission** **Los Angeles, CA**
***Social Justice Chaplain/Case Manager***
*April 2014-Oct 2016*
· Direct and oversee client progress through substance abuse and homelessness recovery program
· Teach various courses on addiction recovery and life skills
· Provide individual and family counseling for individuals and families struggling with addiction and homelessness
· Advocate through partnerships with community action groups, including the Skid Row Housing Trust

Additional Experience:

**Cold War Kids LLC** **Los Angeles, CA**
***Founding Member and Publishing Artist***
*Aug 2004- Dec 2011*
· Professional songwriter and publishing artist in highly acclaimed musical group
· Composition and recording of three major label albums and various singles, including an awarded "gold" record (over 500,000 copies sold) and various chart-topping singles

Selected Public Speaking:

· "Facing Racism in Local Community Contexts," Panel Discussion and Race, Religion, and Service Conference at Hatchery Los Angeles CA, Jan 2018
· "The Social and Political Dynamics of Addiction," keynote address at the National Association for Recovery Annual Conference, Colorado Springs, CO, June 2017
· "The Homelessness Crisis We Created," Presentation to the Los Angeles Interreligious Council and Downtown Clergy Council, Los Angeles, CA, April 2016

Education:

**Claremont Graduate University** **Claremont, CA**
***PhD*** *2014-Present (ABD)*
· Awarded the Meritorious Arts and Humanities Department Fellowship
**Fuller Theological Seminary** **Pasadena, CA**
***Master of Arts in Religion*** *2010- 2013*
· Graduated Summa Cum Laud
**Biola University** **La Mirada, CA**
***Bachelor of Arts in Philosophy*** *2001- 2005*

Memberships:

**Health Care for the Homeless (Contra Costa Health Services)** **Concord, CA**
***Vice Chair of Governing Board***
*Aug 2020-Present*
· Oversee and direct the mobile dental and health van clinic programs in their efforts to deliver high quality health care to a diverse homeless and medically underserved community throughout Contra Costa County

**Health Care for the Homeless (Contra Costa Health Services)** **Concord, CA**
***Governing Board Member***
*April 2018-Aug 2020*
· Oversee and direct the mobile dental and health van clinic programs in their efforts to deliver high quality health care to a diverse homeless and medically underserved community throughout Contra Costa County

**Fuller Institute for Recovery Studies** **Pasadena, CA**
***Advisory Board Member***
*June 2016-Dec 2019*
· Provide expertise, advice, and direction for the overall programmatic goals, institutional direction

*References available upon request*

Respondent

4 Anonymous

281:01
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

For persons who need an accommodation or support accessing or completing the application due to disabilities, barriers or limitations or whatever, you may complete this application with outside support or contact COH Administrative staff support at cchomelesscouncil@cchealth.org (mailto:cchomelesscouncil@cchealth.org) or by calling or texing Jaime Jenett, Staff to the Council, at 925-464-0152.

*The following questions are optional and will be used by the Council on Homelessness' Nominating Committee to identify diverse applicants that can contribute unique expertise and perspectives to the Council. Answers to these questions will be evaluated in relation to the experience and qualifications desired for available member seats. Please carefully consider how your personal experiences, professional experiences, and values will contribute meaningfully to the Council on Homelessness' and the Contra Costa County Homeless Continuum of Care's efforts to make homelessness rare, brief, and non-recurring.*

*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   - Yes

- (selected) No
- Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- Community Member Representative
- (selected) Continuum of Care/Emergency Solution Program Grantee Representative
- Employment and Human Services (EHSD) Representative
- Faith Community Representative
- Public Housing Authority Representative
- Public Safety Representative #2
- Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I've been doing direct services work in homelessness for close to a decade, from the case management level working on Skid Row in Los Angeles to senior operations leadership roles here in the East Bay. Now working as the Chief Strategy Officer for BACS which currently operates seven programs in Contra Costa County, one of which is a large ESG-CV funded Rapid Rehousing program, I believe that my experience supporting those teams to design and launch the programs we currently operation together with the broader experience of working in six other North California counties (from Monterey to Sacramento) would be helpful addition to the current Council makeup to bring both a regional perspective and one deeply informed by local experience operating countywide programs with ESG funding.

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

As noted above, I'm in senior leadership at a local homelessness and behavioral health provider, BACS, which operates services throughout Contra Costa County. I'm also currently serving as Vice Chair of the Healthcare for the Homeless Co-Applicant Governing Board. In both of these capacities, and through my additional experience working throughout various CoCs at the system and policy level, I believe the ability to bring together the experience in both the behavioral health and homeless services systems of care, together with an intimate awareness of the healthcare services work being done in Contra Costa to serve those experiencing homelessness would be a benefit to the goals and responsibilities of the Council.

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- ( ) I am a family member of someone who has experienced homelessness
- (•) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

Bay Area Community Services (BACS) is local provider serving individuals experiencing homelessness and individuals with complex behavior health needs (severe SUD, SMI, etc.). We primarily serve single adults (and TAY youth).

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

BACS is not currently represented on the Council.

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

I would encourage the CoC to continue to drive toward performance based contracting and focusing on outcomes tracking related to racial equity in both positive exits and long term housing retention (tracking recidivism). Additionally, I would encourage the CoC to continually focus on designing systems that serve individuals that have both complex housing and behavioral health needs in integrated ways, challenging the bureaucracies and silos that keep these systems apart. As we do full spectrum services in both, this is fundamental to our mission as an agency. Finally, I would work to encourage the Council toward a deep emphasis on innovation and creative development of new interventions where possible, leveraging both public dollars with private philanthropy to break the frame where needed in order develop and targeted, locally informed, and data driven interventions to end homelessness.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

I have attended at least 10 CoH and myriad other CoC meetings. I think the County staff (and other facilitating partners) do a very good job preparing clear, well-designed, and informative reports, and coordinate agendas and action items well. If anything, I would recommend an increasing emphasis on the Council leadership itself taking on more and more ownership and responsibility of meeting proceedings, including deeper engagement and investment in decision making. This is not to say that this engagement is not happening, but rather that this work can always be deepened. As one who has sat on a fair amount of boards, there is sometimes a tendency to let the diligence and preparedness of staff unintentionally result in more of a spectator and respondent orientation among board members in meeting proceedings. At the very least, I think always being attentive to and

actively working against this tendency is important. I'd also encourage an ever increasing focus on driving toward not only having lived experience at the table in determining policy and investment, but truly letting those with it lead and guide our thinking.

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

All of the services BACS operates and rigorously committed to housing first principles. Systemic racism, serial disinvestments in lower income level accessible housing, the targeted evisceration of the social safety net for decades, the failure to legislate even minimally living wages, and the complete deregulation of housing costs on the private market have generated this problem. Developing dynamic, advocacy-inclusive, housing first services in tandem with public policy reform is the way we can work against these long-standing forces.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- (●) I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ( ) I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ( ) I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ( ) I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members.

The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

The whole county

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

[redacted]

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

[redacted]

16. **What best describes your age? (Check one)**

[redacted] Transition aged youth (18-24)

[redacted] Adult (25-61)

[redacted] Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

African American/Black

Arab/Middle Eastern

Asian

Caucasian/White

East Indian/South Asian

Latine/a/o/x

Mixed Race

Native American

Pacific Islander

South/Central American

Choose not to answer

Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

## Contact Information

19. Name *

Jonathan Russell

20. Email *

[redacted]

21. Phone Number

[redacted]

# Application Form

## Profile

Angela
First Name

Middle Initial

Bullock-Hayes
Last Name

[redacted]
Home Address

Suite or Apt

Oakley
City

CA
State

94561
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

**District Locator Tool**

### Resident of Supervisorial District:

☑ District 3

Contra Costa County
Employer

Employment and Human Services Division Manager
Job Title

### Length of Employment

28 years

### Do you work in Contra Costa County?

◉ Yes ○ No

### If Yes, in which District do you work?

District 4

### How long have you lived or worked in Contra Costa County?

50 years

### Are you a veteran of the U.S. Armed Forces?

○ Yes ◉ No

## Board and Interest

### Which Boards would you like to apply for?

Contra Costa Council on Homelessness: Submitted

**Seat Name**

EHSD Representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

○ Yes ◉ No

**If Yes, how many meetings have you attended?**

---

## Education

**Select the option that applies to your high school education ***

☑ High School Diploma

**College/ University A**

**Name of College Attended**

San Francisco State University

**Degree Type / Course of Study / Major**

Black Studies/Behavioral/Social Science

**Degree Awarded?**

◉ Yes ○ No

**College/ University B**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

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**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

**Other Trainings & Occupational Licenses**

**Other Training A**

**Certificate Awarded for Training?**

○ Yes ○ No

**Other Training B**

**Certificate Awarded for Training?**

○ Yes ○ No

**Occupational Licenses Completed:**

## Qualifications and Volunteer Experience

**Please explain why you would like to serve on this particular board, commitee, or commission.**

As an employee and resident of Contra Costa County, I am interested in representing my community and organization. I work directly with programs that address the needs of the homeless in our county within the Aging and Adult Services Bureau of the Employment and Human Services Department. I am a long time resident of Contra Costa County, having lived in East and West County. I have worked in the various districts of the County throughout my career with the department. I am currently assigned to manage staff and programs that support all residents in all areas of the County.

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

I have over 28 years of experience working with social service programs and approximately 20 of those years have been in a leadership role. I have worked in West, East and Central Contra Costa County where I have gained knowledge of the different needs within our organization countywide. I am currently working as the Division Manager for the General Assistance Program Countywide with direct oversight for our homeless program.

Upload a Resume

**Would you like to be considered for appointment to other advisory bodies for which you may be qualified?**

○ Yes ◉ No

**Do you have any obligations that might affect your attendance at scheduled meetings?**

○ Yes ◉ No

**If Yes, please explain:**

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

○ Yes ◉ No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
   (1) Mother, father, son, and daughter;
   (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
   (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

Respondent

27 Anonymous

36:41
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

For persons who need an accommodation or support accessing or completing the application due to disabilities, barriers or limitations or whatever, you may complete this application with outside support or contact COH Administrative staff support at cchomelesscouncil@cchealth.org (mailto:cchomelesscouncil@cchealth.org) or by calling or texing Jaime Jenett, Staff to the Council, at 925-464-0152.

*The following questions are optional and will be used by the Council on Homelessness' Nominating Committee to identify diverse applicants that can contribute unique expertise and perspectives to the Council. Answers to these questions will be evaluated in relation to the experience and qualifications desired for available member seats. Please carefully consider how your personal experiences, professional experiences, and values will contribute meaningfully to the Council on Homelessness' and the Contra Costa County Homeless Continuum of Care's efforts to make homelessness rare, brief, and non-recurring.*

*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   ○ Yes

- (●) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- (●) Employment and Human Services (EHSD) Representative
- ( ) Faith Community Representative
- ( ) Public Housing Authority Representative
- ( ) Public Safety Representative #2
- ( ) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I am currently assigned as the Division Manager over the Homeless Program within the Aging and Adult Services Bureau. I have experience working with individuals in need as part of the General Assistance and CalWORKs programs in the Employment and Human Services Program.

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

I have experience working in the Employment and Human Services Department in various leadership positions during my career of over 25 years. I have attended meetings and participated in discussions related to the homeless population in our county.

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- ( ) I am a family member of someone who has experienced homelessness
- (•) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

I am not affiliated with any other organization other than Contra Costa County Employment and Human Services.

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

Not applicable.

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

Set and establish realistic goals, focus on the needs of the population, identify actions that address urgent matters quickly, look to established resources and build relationships with community partners and neighboring agencies.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

I have not attended any of the meetings but in another meeting recently concerning the homeless population, we discussed fairness and equity for all individuals seeking assistance. Developing ways to include all who need help within our county is critical. We also need to understand that there will be barriers to housing for some individuals but we need to discuss ways to assist them with these barriers.

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

I believe in the approach and guiding principle. I do not believe that anyone should be forced into homelessness because of their personal believes or individual barriers.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- ○ I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ◉ I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ○ I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ○ I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

I work in Central County and live in East County.

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

16. **What best describes your age? (Check one)**

Transition aged youth (18-24)

Adult (25-61)

Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

African American/Black

Arab/Middle Eastern

Asian

Caucasian/White

East Indian/South Asian

Latine/a/o/x

Mixed Race

Native American

Pacific Islander

South/Central American

Choose not to answer

Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

## Contact Information

19. Name *

Angela Bullock-Hayes

20. Email *

[redacted]

21. Phone Number

[redacted]

Respondent

20 Anonymous

65:19
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

For persons who need an accommodation or support accessing or completing the application due to disabilities, barriers or limitations or whatever, you may complete this application with outside support or contact COH Administrative staff support at cchomelesscouncil@cchealth.org (mailto:cchomelesscouncil@cchealth.org) or by calling or texing Jaime Jenett, Staff to the Council, at 925-464-0152.

*The following questions are optional and will be used by the Council on Homelessness' Nominating Committee to identify diverse applicants that can contribute unique expertise and perspectives to the Council. Answers to these questions will be evaluated in relation to the experience and qualifications desired for available member seats. Please carefully consider how your personal experiences, professional experiences, and values will contribute meaningfully to the Council on Homelessness' and the Contra Costa County Homeless Continuum of Care's efforts to make homelessness rare, brief, and non-recurring.*

*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   ○ Yes

- (●) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- (●) Faith Community Representative
- ( ) Public Housing Authority Representative
- ( ) Public Safety Representative #2
- ( ) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I am formerly homeless, was homeless for a year, had succumbed to depression and drug addiction to escape. services at the Bay Area Rescue Mission saved my life. I pastor a church in San Pablo with a long history of engaging with the homeless and needy. I actively participate in local 12-step recovery community for support and encouragement in this.

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

I currently work at the Bay Area Rescue Mission, serving as the manager of special projects. I report directly to the CEO, and am the primary liaison for the Continuum of Care in Contra Costa, and am the project owner for HMIS initiatives in the rescue mission. Previous to this, I was the manager of program operations at barm, where I oversaw our clothing and food

pantry warehouse and our culinary arts/soup kitchen - during 2020, the teams that reported to me were responsible for over 900,000 pounds of food being distributed to those homeless or those at risk of becoming homeless, as well as the distribution of several tons of clothing and houseware items to those hurting and most in need during the COVID epidemic.

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- (•) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- ( ) I am a family member of someone who has experienced homelessness
- ( ) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

I am a pastor at Rock Harbor Christian Fellowship in San Pablo, CA. I serve on the Clergy Council with the San Pablo Police Department. I live at the CLLC (Clean Living and Learning Center), a non-profit that was started at my church 16 years ago, which operates SLE housing for men in recovery in Contra Costa County, I work at the Bay Area Rescue Mission as manager of special projects, and have been an employee of BARM for just over 3 years now. Part of my role at BARM includes being an instructor of biblical principles and transformation as part of barm's year long life transformation program.

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

Bay Area Rescue Mission (faith/community based)

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

I would encourage peer support and encouragement, which is so critical to long term success. When I was homeless and strung out, I had no hope, and no example of anyone escaping homelessness for any length of time. There are many things that lead to homelessness, but one of the most common things is a lack of community, a lack of bonds between others - family, friends, relationships. We need each other in our lives. Intentionally encouraging and providing resources and guidance for real community at the grassroots level makes such a major difference long term.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

I've attended the previous four CoH meetings, and have attended most CoC Provider Meetings over the past year and a half. The greatest value of these meetings has been the presentations of the providers who provide services in the CoC - this has facilitated more awareness of what is out there and what is being done, and furthermore, has facilitated the building of relationships between providers, as we seek to get to know each other and see how we can support each other in what each of us are called to do.

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

While I agree that homelessness is first a housing issue, my experience has been the focusing on the necessary supports and services for establishing a healthy and long term success. There are many things that often contribute to homelessness - domestic violence, drug addiction, mental health issues, lack of community and support. I would have people receive housing, but also simultaneously receiving the support they need to maintain it for the long term.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- (●) I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ( ) I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ( ) I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ( ) I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

I work in Richmond, CA. I live in El Sobrante, CA

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

[redacted]

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

[redacted]

16. **What best describes your age? (Check one)**

[redacted]
Transition aged youth (18-24)

Adult (25-61)

Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

[redacted]
African American/Black

Arab/Middle Eastern

Asian

Caucasian/White

East Indian/South Asian

Latine/a/o/x

Mixed Race

Native American

Pacific Islander

South/Central American

Choose not to answer

Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

I have a passion for people who have been where I've been, for whatever reason that brought them there. I believe all people deserve dignity and respect, that all are welcome and worthy. I believe that homelessness is something that we could all solve together if we worked together to support and encourage each other.

## Contact Information

19. Name *

Wayne Earl

20. Email *

[redacted]

21. Phone Number

[redacted]

# Application Form

## Profile

Wayne
First Name

Middle Initial

Earl
Last Name

[redacted]
Home Address

Suite or Apt

El Sobrante
City

CA
State

94803
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

**District Locator Tool**

### Resident of Supervisorial District:

☑ District 1

Bay Area Rescue Mission
Employer

Manager, Special Projects
Job Title

### Length of Employment

3 years

### Do you work in Contra Costa County?

◉ Yes ○ No

### If Yes, in which District do you work?

District 1 - Richmond

### How long have you lived or worked in Contra Costa County?

5 years

### Are you a veteran of the U.S. Armed Forces?

◉ Yes ○ No

## Board and Interest

### Which Boards would you like to apply for?

Contra Costa Council on Homelessness: Submitted

**Seat Name**

Faith Community Representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

◉ Yes ○ No

**If Yes, how many meetings have you attended?**

4

## Education

**Select the option that applies to your high school education ***

☑ High School Diploma

**College/ University A**

**Name of College Attended**

City Vision University

**Degree Type / Course of Study / Major**

Bachelor of Arts / Christian Ministry & Leadership: Ministry Management Concentration (Junior standing, degree in progress)

**Degree Awarded?**

○ Yes ◉ No

**College/ University B**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

---

**Other Trainings & Occupational Licenses**

**Other Training A**

**Certificate Awarded for Training?**

○ Yes ○ No

**Other Training B**

**Certificate Awarded for Training?**

○ Yes ○ No

**Occupational Licenses Completed:**

---

## Qualifications and Volunteer Experience

**Please explain why you would like to serve on this particular board, commitee, or commission.**

My life's work involves working with the homeless and hurting in the context of my ministry.

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

During a season of great loss (in less then six month, both my grandmothers passed away, my father passed away, I severely injured my back, requiring heavy pain medication and physical therapy, and I went through a divorce), rather then seeking help and support, I succumbed to depression and began to self medicate with prescribed medication, which eventually led to addiction to this medication, progressing then on to heroin and meth. As a result of this, in time, I self-destructed, going from being a successful executive in a Fortune 500 to being strung out and homeless on the streets of Hayward, CA. I was homeless for most of 2015 and 2016, until one night, I cried out for help, and was brought to the Bay Area Rescue Mission, which drew me close to God, recovery, and a transformed life. I graduated their year long recovery program, felt the call to ministry, and became a ministry intern. This led to further opportunities, as I grew quickly and advanced throughout the organization. I know personally what it's like to be lost in addiction and depression, without hope. I know personally what it's like to live in the gratitude that arises when God pulls you out of that pit. I will spend the rest of my life working with those who come from places that I came from, showing them the hope that I received, supporting, praying for, and discipling them as God transforms their lives. I know what it's like to ask for help, and to receive it. In 2020, I became an informal liaison with the county, seeking to understand county health orders and minister to the shelter at the Bay Area Rescue Mission. For the months leading up to the transfer of our shelter population to Project Roomkey hotels, I was responsible for the men's shelter, ministering and counseling the men in the midst of great fear and upheaval, working with them to answer their questions and provide comfort in a very difficult time. During 2020, I was responsible for managing program operations at the Rescue Mission, which included distributing more then 900,000lbs of food during that year, and the supervision of our soup kitchen and pantry ministries. I have served as a pastor at Rock Harbor Christian Fellowship in San Pablo, CA for the past three years as a licensed minister, and now, as a fully ordained pastor. I have participated in the San Pablo Clergy Council along with the San Pablo Police Department. I work with local churches in educating them about the homeless and hurting, and am a conduit for information between them and homeless resources. Our church has had a ministry for homelessness for several decades now. I currently serve at the Bay Area Rescue Mission as Manager of Special Projects. Reporting directly to our CEO, in conjunction with our executive team, I am the official liaison between the Rescue Mission and the Contra Costa Continuum of Care. I am also responsible for current HMIS initiatives at BARM. I am one of the core Bible instructors at the Rescue Mission, teaching a class on sanctification/life transformation weekly to all of our program students. God has made it possible for me to continually give back at the place that He used to save my life.

Upload a Resume

**Would you like to be considered for appointment to other advisory bodies for which you may be qualified?**

(•) Yes ( ) No

**Do you have any obligations that might affect your attendance at scheduled meetings?**

( ) Yes (•) No

**If Yes, please explain:**

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

( ) Yes (•) No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
   (1) Mother, father, son, and daughter;
   (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
   (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

# Application Form

## Profile

Ceola
First Name

J
Middle Initial

Griffin
Last Name

[redacted]
Home Address

[redacted]
Suite or Apt

Brentwood
City

CA
State

94513
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

### Resident of Supervisorial District:

- [x] District 3

### Do you work in Contra Costa County?

- [ ] Yes
- [x] No

### If Yes, in which District do you work?

## Education

### Select the option that applies to your high school education *

- [x] G.E.D. Certificate

### College/ University A

### Name of College Attended

### Degree Type / Course of Study / Major

### Degree Awarded?

- [ ] Yes
- [ ] No

### College/ University B

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

---

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

---

**Other Training Completed:**

Graphic Design Specialist

**Certificate Awarded for Training?**

◉ Yes ○ No

---

## Board and Interest

**Which Boards would you like to apply for?**

Contra Costa Council on Homelessness: Submitted

**Seat Name**

Faith Community Representative:

**Have you ever attended a meeting of the advisory board for which you are applying?**

◉ Yes ○ No

**If Yes, how many meetings have you attended?**

7 or so

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I grew up in Southern California, and as a child, my siblings and I experienced homelessness. I know what it is like to be homeless as a child, its impact on your emotional development, ability to develop healthy relationships, academics, social skills, etc. Unfortunately, I've also experienced homelessness as an adult, and I know what that feels like, too. My heart desires to help those who, like me, at one time in life, are experiencing homeless get back on their feet without making them feel less than human. I want to help solve the issue of homelessness we're facing in our community, a humane problem now exacerbated due to the global COVID-19 pandemic. As a person of faith who has experienced homelessness as a child and adult, if selected, I hope to bring an added value and innovative ideas that prove to be results-oriented.

## Qualifications and Volunteer Experience

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

I have been serving the communities in which I have lived since 1998 in one capacity or another. My areas of service include the following: 1. Establishing food programs to feed the homeless 2. Adopting families to support single mothers 3. Supporting the Boys and Girls Club 4. Teaching computer classes in an under-served community 5. Clothing drives to help community residents in need 6. Food distribution to help community residents in need 7. Mentorship to help young women navigate life through challenging circumstances to successful outcomes In addition, in 2011, I incorporated my own nonprofit to address the issues I experienced when homeless and those I saw firsthand in my community service. You can see a more detailed explanation in my attached resume.

Upload a Resume

**I would like to be considered for appointment to other advisory boards for which I may be qualified.**

(•) Yes ( ) No

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

( ) Yes (•) No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

1. LEADERSHIP and VOLUNTEER EXPERIENCE West Oakland Community Group, Oakland, California – Disband – 1998 - 2008 Community Servant 2. Bay Point All N One - Bay Point, California – 2013-2014 (latter part of 2013) Volunteer – Community Outreach Ministry 3. Center of Hope Community Church - Pittsburg, California – 2010-2016 Volunteer – Helping Hands Outreach Ministry

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

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   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.



Ceola J Griffin

**Ceola J. Griffin**
[redacted]
**Brentwood, CA 94513**
[redacted]

## COMMUNITY SERVICE

### Ceola J, LLC– Brentwood, California – 2015-Current

*Minister/Author/Inspirational Speaker/Playwright/Advocate for Women & Children*

- Published author of the book, "I Know It Was the Blood: A Story of Overcoming"
- Public events – Inspiring and encouraging women sharing my story on overcoming homelessness, childhood sexual assault, domestic violence and more at women's shelters, conferences, online events and churches. Including (9) book signings at Barnes & Noble from Brentwood, Sacramento and Riverside, CA
- Wrote a bi-weekly blog to encourage women through words of encouragement and faith
- Praying for those in need as opportunities arose
- Designed and maintain the website
- Created all marketing materials
- Set-up and maintained all social media sites

### Sister's Celebrating Each Other – Pittsburg, California – 2008-2017

(Currently re-establishing to relaunch in 2022)

*Founder/Executive Director*

- Wrote the mission statement, vision, and goals of the organization
- Developed all programs (academic, shelter, and clothing, etc.) offered through the nonprofit
- Mentored young girls and women in our community (praying for them when and where I could)
- Spoke publicly at community and private events
- Hosted annual events (women's conferences, self-sufficiency programs, clothing drives, food distribution), and assisted the homeless with resources within our community, particularly women and children
- Wrote and distributed our quarterly newsletter via Constant Contact
- Wrote and taught, with other guests, our semi-annual SPF-90 Day Encouragement Plan Program
- Hosted our Sister Movie Night during the summer for young girls, women, and children and taught Biblical Principles to our attendees
- Worked with the Contra Costa Welfare to Work Program to assist young women transitioning into the workforce with office etiquette, and computer training
- Designed and maintained the website, marketing materials, and all social media sites

### Upper Room Church, Bay Point, California – 2014 – 2016

*Minister/Administrator Community Outreach Ministry*

- Attended meetings to support church involvement in community events (clothing drives, food distribution, assisting the homeless with available resources)
- Assisted Pastor with church administration
- Ministered some Sundays, and prayed with members and residents of the community
- Designed and maintained church website
- Designed all marketing materials for church and church outreach (fliers, brochures, business cards, advertisements)

### Center of Hope Community Church - Pittsburg, California – 2010-2016

*Volunteer – Helping Hands Outreach Ministry*

- Created and maintained ministry newsletter
- Available to pray with residents
- Assists with community events to assist the homeless.
- Assisted with fundraising events (car wash)
- Design marketing material for outreach
- Designed church website

**Bay Point All N One - Bay Point, California – 2013-2014 (latter part of 2013)**
*Volunteer – Community Outreach Ministry*

- Assisted with writing correspondence (donation letters, community response letters, etc.)
- Created fliers and other marketing material for community events
- Volunteered at community events (catered – prepared and served food)
- Available to pray with residents
- Designed website (not current website)

## LEADERSHIP and VOLUNTEER EXPERIENCE

West Oakland Community Group, Oakland, California – Disband – 1998 - 2008
*Community Servant*

- Established food program for West Oakland Community
- Adopted a family – provided school supplies, clothing, and food for a chosen family in the community
- Support of single women in the area with various areas of assistance as needed
- Assisted women and their children with shelter by establishing rapport with local lodging establishments
- Held monthly prayer meetings within the community
- Taught computer classes to women at Poplar Community Center, Oakland, CA.
- Mentored women in the community on education, business, and goal planning
- Partnered with Boys and Girls Club in West Oakland to support the children summer programs

Respondent

22 Anonymous

33:52
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

For persons who need an accommodation or support accessing or completing the application due to disabilities, barriers or limitations or whatever, you may complete this application with outside support or contact COH Administrative staff support at cchomelesscouncil@cchealth.org (mailto:cchomelesscouncil@cchealth.org) or by calling or texing Jaime Jenett, Staff to the Council, at 925-464-0152.

*The following questions are optional and will be used by the Council on Homelessness' Nominating Committee to identify diverse applicants that can contribute unique expertise and perspectives to the Council. Answers to these questions will be evaluated in relation to the experience and qualifications desired for available member seats. Please carefully consider how your personal experiences, professional experiences, and values will contribute meaningfully to the Council on Homelessness' and the Contra Costa County Homeless Continuum of Care's efforts to make homelessness rare, brief, and non-recurring.*

*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   ○ Yes

- (●) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- (●) Faith Community Representative
- ( ) Public Housing Authority Representative
- ( ) Public Safety Representative #2
- ( ) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I can connect and relate to those experienceing homelessness. I have personally experienced being homeless. Over the past several years, I have worked with the faith-based community in the West Contra Costa areas and some of the community leaders to seek out ways in which we can assist those vulnerable and experiencing homelessness.

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

For the past 25-years, I have volunteered from small nonprofits, not known, to larger nonprofits, including churches, the Boys and Girls Club, and others more recently, within the West Contra Costa area with finding shelter for those experiencing homeless, to aiding with basic necessities such as clothing and food. In addition, I started my own nonprofit, Sisters

Celebrating Each Other, Inc. to support women and children in 2013. We are currently redefining and restructuring our nonprofit.

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- (•) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- ( ) I am a family member of someone who has experienced homelessness
- ( ) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

I have worked with the following religious organizations in a volunteer capacity: 1. New Birth Church, (Now New Destiny) - Families with Children, homelessness 2. Center of Home Community Church - Families with Children, homelessness and mental illness 3. Upper Room Church - All of the above 4. P226 Camp - Families with Children, homelessness 5. Bay-Point All-In One - All of the above

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

N/A

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

1. Address how mental illness results in homelessness 2. Address child homelessness (and how children are affected by being sexually assaulted, become suicidal, and addicted to various substances) 3. Address single parents and homelessness. As a child and experiencing homelessness with my mother, I know how all of these experiences affect children and the single parent.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

It's been a while since I've attended a CoC meeting. However, in the meetings, I did attend, at the time, I thought the needs of the homeless were addressed. I appreciated how open the meetings were to listening to the ideas and concepts of those from the community who experience the other side of homelessness. I think hearing both sides of how the homeless population affects our communities is essential in us finding a solution.

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

I am in total agreement with the Housing First approach and Guiding Principles. Homelessness is first a housing issue and it is imperative to address the "why" behind a person or persons becoming homeless. A decision to house someone experiencing homeless should never be discriminant.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- (●) I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ( ) I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ( ) I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ( ) I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

Brentwood

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

16. **What best describes your age? (Check one)**

- Transition aged youth (18-24)
- Adult (25-61)
- Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

- African American/Black
- Arab/Middle Eastern
- Asian
- Caucasian/White
- East Indian/South Asian
- Latine/a/o/x
- Mixed Race
- Native American
- Pacific Islander
- South/Central American
- Choose not to answer
- Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

No.

## Contact Information

19. Name *

Ceola J. Griffin

20. Email *

[redacted]

21. Phone Number

[redacted]

# Application Form

## Profile

Anthony
First Name

Middle Initial

Hodge
Last Name

[redacted]
Home Address

Suite or Apt

Hercules
City

CA
State

94547
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

### Resident of Supervisorial District:

☑ District 5

### Do you work in Contra Costa County?

◉ Yes ○ No

### If Yes, in which District do you work?

District 5

## Education

### Select the option that applies to your high school education *

☑ High School Diploma

### College/ University A

### Name of College Attended

Liberty University

### Degree Type / Course of Study / Major

DMin

### Degree Awarded?

◉ Yes ○ No

**College/ University B**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

**Other Training Completed:**

**Certificate Awarded for Training?**

○ Yes ○ No

## Board and Interest

**Which Boards would you like to apply for?**

Contra Costa Council on Homelessness: Submitted

**Seat Name**

Faith Community Representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

○ Yes ◉ No

**If Yes, how many meetings have you attended?**

**Please explain why you would like to serve on this particular board, commitee, or commission.**

My desire to be a voice for a community that has become invisible and voiceless in our communities-at-large. I believe we have a responsibility to this community on so many levels and have the hand on their pulse.

## Qualifications and Volunteer Experience

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

Pastor of the Zion Hill Baptist Church, Director of the New Horizons Career Center and Chair of the Rodeo Municipal Advisory Council.

Upload a Resume

**I would like to be considered for appointment to other advisory boards for which I may be qualified.**

◉ Yes ○ No

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

◉ Yes ○ No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

RMAC

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

---

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

---

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

---

**Please Agree with the Following Statement**

---

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

---

☑ I Agree

---

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   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

# Application Form

## Profile

Georgia
First Name

E
Middle Initial

Jones
Last Name

[redacted]
Home Address

Suite or Apt

Concord
City

CA
State

94520
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

**District Locator Tool**

### Resident of Supervisorial District:

None Selected

Employer

Job Title

### Length of Employment

### Do you work in Contra Costa County?

○ Yes ○ No

### If Yes, in which District do you work?

### How long have you lived or worked in Contra Costa County?

### Are you a veteran of the U.S. Armed Forces?

○ Yes ○ No

## Board and Interest

### Which Boards would you like to apply for?

Contra Costa Council on Homelessness: Submitted

### Seat Name

Faith Community Representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

○ Yes ◉ No

**If Yes, how many meetings have you attended?**

---

## Education

**Select the option that applies to your high school education ***

☑ None of the above

**College/ University A**

**Name of College Attended**

Los Medano's College Pitts Ca

**Degree Type / Course of Study / Major**

Associate Arts

**Degree Awarded?**

◉ Yes ○ No

**College/ University B**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

---

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

---

**Other Trainings & Occupational Licenses**

**Other Training A**

**Certificate Awarded for Training?**

○ Yes ○ No

**Other Training B**

**Certificate Awarded for Training?**

○ Yes ○ No

**Occupational Licenses Completed:**

## Qualifications and Volunteer Experience

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I'm 80 years old have live in Concord for over 65 years , member of the Church of Christ in Martinez , Ca have serve Martinez family homeless Shelter dinners , Concord adult homeless dinners , Bay Point homeless dinners , I feel I could reach out to the faith community for help in area needed for volunteer help , even if you feel I would not at this time be a good fit for this committee , please feel free to contact me to help committee member …just a note I don't answer phone calls if there not in my contact , you email or text me … thank you ..

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

I'm retried

Upload a Resume

**Would you like to be considered for appointment to other advisory bodies for which you may be qualified?**

○ Yes ○ No

**Do you have any obligations that might affect your attendance at scheduled meetings?**

○ Yes ○ No

**If Yes, please explain:**

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

○ Yes ○ No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

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**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
   (1) Mother, father, son, and daughter;
   (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
   (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.



Georgia E Jones

Respondent

26 Anonymous

23:39
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

For persons who need an accommodation or support accessing or completing the application due to disabilities, barriers or limitations or whatever, you may complete this application with outside support or contact COH Administrative staff support at cchomelesscouncil@cchealth.org (mailto:cchomelesscouncil@cchealth.org) or by calling or texing Jaime Jenett, Staff to the Council, at 925-464-0152.

*The following questions are optional and will be used by the Council on Homelessness' Nominating Committee to identify diverse applicants that can contribute unique expertise and perspectives to the Council. Answers to these questions will be evaluated in relation to the experience and qualifications desired for available member seats. Please carefully consider how your personal experiences, professional experiences, and values will contribute meaningfully to the Council on Homelessness' and the Contra Costa County Homeless Continuum of Care's efforts to make homelessness rare, brief, and non-recurring.*

*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   ○ Yes

- (●) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- (●) Faith Community Representative
- ( ) Public Housing Authority Representative
- ( ) Public Safety Representative #2
- ( ) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I only have cooking and serving for Martinez Family ,Shelter Concord Adult Shelter once a month , Twenty years in Bay Point .all the experience I have .I serve working with children for over thirty years at camp set up for foster care children , I really am more interested in helping the person who is pick and has more experience then I do,

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

I do know having serve the shelters they need more volunteers , I Can help in recruiting more help thought Churches ,

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- ( ) I am a family member of someone who has experienced homelessness
- (•) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

Mental health Alcohol & drug Jobs & housing For families of homeless getting safe places to stay Building tiny homes , we live in a extremely expensive area .f Evening working two, three jobs ...

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

None

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

For homeless families it's got to be the top priority safe housing

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- ○ I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ○ I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ○ I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ○ I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

Concord

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

[redacted]

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

[redacted]

16. **What best describes your age? (Check one)**

[redacted] Transition aged youth (18-24)

Adult (25-61)

Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

African American/Black

Arab/Middle Eastern

Asian

Caucasian/White

East Indian/South Asian

Latine/a/o/x

Mixed Race

Native American

Pacific Islander

South/Central American

Choose not to answer

Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

I'm a 80 year old women in very good health and just want to be of serve to help , like I said I might not be a fit , but more then willing to be of a service to who is pick

## Contact Information

19. Name *

Georgia Jones

20. Email *

[redacted]

21. Phone Number

[redacted]

Respondent

17 Anonymous

43:00
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

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## Supplemental Questions

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   ○ Yes

- (●) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- (●) Faith Community Representative
- ( ) Public Housing Authority Representative
- ( ) Public Safety Representative #2
- ( ) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I am leader of two faith communities one of which is large, with over 4000 families registered. I have worked in other communities and still maintain relationships with them. I have the capacity to change minds, bring people to volunteer and support financially and other ways towards alleviating homelessness. I have been personally involved in assisting homeless people with food, shelter etc. I am also engaged with a number of other organizations in the county that work with homelessness and poverty.

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

As a faith leader, I am always volunteering my time to alleviate homelessness in some form or another. I have a good relationship with the city and police and we have worked together

on this challenge well. I am very open, flexible and resourceful.

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- ( ) I am a family member of someone who has experienced homelessness
- (•) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

I have worked with 4 communities of faith in the country for over 17 years - Danville, Walnut Creek, Pleasant Hill. In each of these communities, I worked with parish level ministries that reach out to the poor and homeless especially through St. Vincent de Paul and other parish level organizations. In addition to that, during the pandemic, we organized a number of food drives, our food panty is open 5 days a week offering groceries, shower tickets and other forms of assistance. Last year, we commenced another program named Rental Assistance, helping families with finances to keep them home rather than streets.I have worked with Winter Nights, an organization that assists homeless families by providing shelter in a clean, safe, and warm environment and help families break the homelessness cycle by assisting them toward self-sufficiency and into stable housing. We have hosted them almost every year in the past, and helped with finances and other supplies.

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

I am currently a member of the advisory committee on Title VI and Environmental Justice of BART that meets to talk about how transport can be affordable to the poor, and also making recommendations on how best to serve their interests. I am a member of Multi- Faith, Inter-Faith, EBASE, FAME - details are in my Resume. I am currently involved in Racial Justice, working as a member of the Task force on Racial Justice in the diocese of Oakland. Before transitioning to the United States, I work as a consultant to "Misereor International" (The German Catholic Bishop's Organization for Development Cooperation) on developmental projects for technical training in India. I provided my leadership skills to shape the vision and mission of SKIP (Skills For Progress), a conglomerate of nearly 200 technical institutions imparting employment oriented skills training to the young, especially the poor.

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

1. I would set first priority on the Mental Health of the people who are homeless, and are currently on the streets. 2. As a county we should work with getting them health insurance vs sending them to the county hospital or others, as it does not work unless someone advocates for them strongly. I have a personal experience of accompanying one homeless person and it took me a lot of effort to get help. Once he was helped, I was able to reconnect him with his family. 3. Dissemination of Information on homelessness in our county and teaching people on how to manage homeless people with respect and charity. 4. Engaging faith leaders in the work of homelessness by inviting them to meetings at least 3-4 times a year, and getting their input. 4. Setting up a council for dealing with drug and other addictions on the streets.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

I have attended 4 meetings with city councils of Concord, Pleasant Hill, especially with regard to affordable housing. We, faith leaders had requested a meeting with a member of

one of the councils to address issues with regard to rent during this pandemic and we were denied such meeting. I have also attended a couple of meetings with members of the Pleasant Hill council with the police represented to explore ways we could help with homelessness in our city, and it was very beneficial. I have mostly found that the members of the councils are open and willing to support and work with faith based organizations. I have also found some resistance depending on the the council member's ideology. I would recommend that all council members must attend a training and information session on homelessness, and the need to help these vulnerable folks. There is a lot of misunderstanding with regard to homelessness, mental illness, and other diseases in our county, and as a county, more and more information should be forthcoming. Public have a right to that information whether they agree with it or not.

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

I completely agree with with statement but would add that housing without dealing with mental illness and other challenges would prove ineffective. Sometimes, homeless people are not ready for housing without being supported in their behavioral and mental issues. Housing should go in tandem with services.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- (●) I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
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## Demographic Information (Optional)

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***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

Pleasant Hill, Martinez, Concord, Walnut Creek.

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

[redacted]

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

[redacted]

16. **What best describes your age? (Check one)**

[redacted] Transition aged youth (18-24)

Adult (25-61)

Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

- African American/Black
- Arab/Middle Eastern
- Asian
- Caucasian/White
- East Indian/South Asian
- Latine/a/o/x
- Mixed Race
- Native American
- Pacific Islander
- South/Central American
- Choose not to answer
- Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

## Contact Information

19. Name *

Paulson Mundanmani

20. Email *

[redacted]

21. Phone Number

[redacted]

# Application Form

## Profile

Paulson
First Name

Middle Initial

Mundanmani
Last Name

[redacted]
Home Address

Suite or Apt

Pleasant Hill
City

CA
State

94523
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

**District Locator Tool**

### Resident of Supervisorial District:

None Selected

Christ The King Church
Employer

Pastor of Christ the King, Pleasant hill and St. Stephen, Walnut Creek
Job Title

### Length of Employment

18 years in contra costa county

### Do you work in Contra Costa County?

(•) Yes ( ) No

### If Yes, in which District do you work?

Pleasant Hill, I don't know the district number

### How long have you lived or worked in Contra Costa County?

18 years

### Are you a veteran of the U.S. Armed Forces?

( ) Yes (•) No

## Board and Interest

### Which Boards would you like to apply for?

Contra Costa Council on Homelessness: Submitted

**Seat Name**

Paulson Mundanmani

**Have you ever attended a meeting of the advisory board for which you are applying?**

○ Yes ◉ No

**If Yes, how many meetings have you attended?**

---

## Education

**Select the option that applies to your high school education ***

☑ None of the above

**College/ University A**

**Name of College Attended**

University of San Francisco

**Degree Type / Course of Study / Major**

School administration

**Degree Awarded?**

◉ Yes ○ No

**College/ University B**

**Name of College Attended**

IGNOU - Delhi

**Degree Type / Course of Study / Major**

MBA- Human Resources Development

**Degree Awarded?**

◉ Yes ○ No

---

**College/ University C**

**Name of College Attended**

USF

**Degree Type / Course of Study / Major**

Doctoral degree in Education

**Degree Awarded?**

○ Yes ◉ No

---

**Other Trainings & Occupational Licenses**

**Other Training A**

Theology and Philosophy

**Certificate Awarded for Training?**

◉ Yes ○ No

**Other Training B**

Technology - Electrical

**Certificate Awarded for Training?**

◉ Yes ○ No

**Occupational Licenses Completed:**

---

## Qualifications and Volunteer Experience

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I am involved in multiple organizations in the county in which we serve the poor and homeless population. Christ the Kings, Interfaith, Multi-faith, Bart advisory committee, FAME, EBASE and have also worked with Pleasant Hill city council and Police with regard to homelessness and also advised the city on other matters.

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

Resume included

Upload a Resume

**Would you like to be considered for appointment to other advisory bodies for which you may be qualified?**

◉ Yes ○ No

**Do you have any obligations that might affect your attendance at scheduled meetings?**

○ Yes ○ No

**If Yes, please explain:**

It depends on the timing and day. As a Pastor and priest, there are emergency situations that arise often. But I will make every effort to attend the meetings.

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

○ Yes ◉ No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

1. He served as a consultor to the Bishop of Oakland as well as a member of the Priests' advisory council on the diocesan capital campaign. 2. He is currently the Chaplain to Catholics at Work based in Danville, a ministry of the diocese of Oakland that works with Business People, Professionals in Industry and other Successful people to close the gap between their work and their faith. 3. He is also a member of the Diocesan Task force on Racial Justice and Equity. 4. He has been serving as a member of the advisory committee on Title VI/Environmental Justice. 5. A member of Multifaith advisory council on social justice issues including homelessness. 6. A member of the Inter-Faith committee, contra costa county. 7. Involved in FAME- Faith Alliance for a Moral Economy (FAME), works to bring together the best of our spiritual traditions through a network of clergy, community leaders and people of faith. 8. Worked in advisory and spiritual roles with EBASE – East Bay Alliance for a Sustainable economy.

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

---

**Please Agree with the Following Statement**

---

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

---

☑ I Agree

---

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3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
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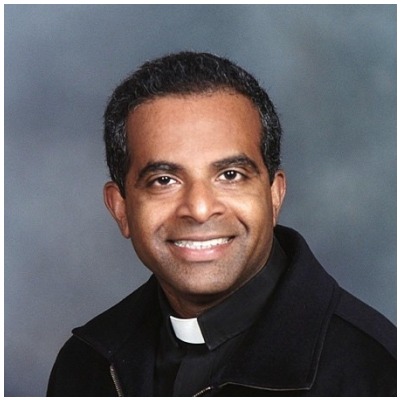
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
   (1) Mother, father, son, and daughter;
   (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
   (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

**Fr. Paulson's BIO**



Fr. Paulson Mundanmani is a priest and a teacher. He has been working in the diocese of Oakland, California for the last two decades. Fr. Paulson is currently working as Pastor of two churches in Contra Costa county - Christ the King Church, Pleasant Hill and St. Stephen Catholic Church, Walnut Creek. He worked at St. Mary Catholic Church, Walnut Creek, St. Isidore's in Danville, Holy Spirit, Fremont and St. Edwards in Newark.

## Organizations served in the past and currently serving.

Fr. Paulson has worked with schools, governmental and non-governmental agencies in India before transitioning to the United States in January 1999.

1. He worked as a consultant to "Misereor International" (The German Catholic Bishop's Organization for Development Cooperation) on developmental projects for technical training in India.
2. He provided his leadership skills to shape the vision and mission of SKIP (Skills For Progress), a conglomerate of nearly 200 technical institutions imparting employment oriented skills training to the young, especially the poor.
3. He served as a consultor to the Bishop of Oakland as well as a member of the Priests' advisory council on the diocesan capital campaign.
4. He is currently the Chaplain to Catholics at Work based in Danville, a ministry of the diocese of Oakland that works with Business People, Professionals in Industry and other Successful people to close the gap between their work and their faith.
5. He is also a member of the Diocesan Task force on Racial Justice and Equity.
6. He has been serving as a member of the advisory committee on Title VI/Environmental Justice.
7. A member of Multifaith advisory council on social justice issues including homelessness.
8. A member of the Inter-Faith committee, contra costa county.
9. Involved in FAME- Faith Alliance for a Moral Economy (FAME), works to bring together the best of our spiritual traditions through a network of clergy, community leaders and people of faith.
10. Worked in advisory and spiritual roles with EBASE – East Bay Alliance for a Sustainable economy.

Qualifications

Besides his degree in theology and philosophy, Fr. Paulson holds a doctoral degree in Education (Catholic Educational Leadership) from the University of San Francisco, and an MBA (Human Resources Management) from Indira Gandhi's National Open University (IGNOU), Delhi, India. He was educated by the Salesians of Don Bosco, with whom he worked many years in the North Easter Region of India. He was the General Manager of Don Bosco Technical School, Shillong before transitioning to the United States of America.

# Application Form

## Profile

SANDRO
First Name

Middle Initial

TRUJILLO
Last Name

[redacted]
Home Address

Suite or Apt

Antioch
City

CA
State

94531
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

### Resident of Supervisorial District:

- [x] District 1

### Do you work in Contra Costa County?

- (•) Yes
- ( ) No

### If Yes, in which District do you work?

District 1

## Education

### Select the option that applies to your high school education *

- [x] High School Diploma

### College/ University A

### Name of College Attended

N/A. MARIN HIGH SCHOOL

### Degree Type / Course of Study / Major

N/A

### Degree Awarded?

- ( ) Yes
- (•) No

**College/ University B**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

**Other Training Completed:**

DISCIPLESHIP, CLERGY CERTIFICATION

**Certificate Awarded for Training?**

◉ Yes ○ No

## Board and Interest

**Which Boards would you like to apply for?**

Contra Costa Council on Homelessness: Submitted

**Seat Name**

Faith Community Representative OR Community Member Representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

◉ Yes ○ No

**If Yes, how many meetings have you attended?**

5

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I am part of RR Ministries located in downtown Antioch. We have been serving our homeless community since 2018. I would like to be consider for this amazing position so I can have the opportunity to bring my experience and commitment to this board. I believe, that together we can work in creating resources that will help the unhoused community. I appreciate the time you are taking to review my application. Sincerely , Sandro Trujillo

## Qualifications and Volunteer Experience

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

I have been serving the homeless community for the last 3-4 years. I am the director / pastor of RR Ministries. We have created a food pantry program as well as clothing distribution. We have been working close with homeless families and individuals. We created a free summer tutoring program for housed and unhoused families.

Upload a Resume

**I would like to be considered for appointment to other advisory boards for which I may be qualified.**

(•) Yes ( ) No

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

( ) Yes (•) No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

( ) Yes (•) No

**If Yes, please identify the nature of the relationship:**

---

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

---

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

---

**Please Agree with the Following Statement**

---

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

---

☑ I Agree

---

Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
   (1) Mother, father, son, and daughter;
   (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
   (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

Respondent

13 Anonymous

62:47
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

For persons who need an accommodation or support accessing or completing the application due to disabilities, barriers or limitations or whatever, you may complete this application with outside support or contact COH Administrative staff support at cchomelesscouncil@cchealth.org (mailto:cchomelesscouncil@cchealth.org) or by calling or texing Jaime Jenett, Staff to the Council, at 925-464-0152.

*The following questions are optional and will be used by the Council on Homelessness' Nominating Committee to identify diverse applicants that can contribute unique expertise and perspectives to the Council. Answers to these questions will be evaluated in relation to the experience and qualifications desired for available member seats. Please carefully consider how your personal experiences, professional experiences, and values will contribute meaningfully to the Council on Homelessness' and the Contra Costa County Homeless Continuum of Care's efforts to make homelessness rare, brief, and non-recurring.*

*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   ○ Yes

- (●) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- (●) Faith Community Representative
- ( ) Public Housing Authority Representative
- ( ) Public Safety Representative #2
- ( ) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I have a hands on experience . We have been feeding , clothing and advocating for the unhoused community in the Antioch Rivertown area. We have a food distribution and supplies distribution program.

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

I am an alternate District for Measure X Community Advisory Board. I run RR Ministries Food and Supplies Distribution the 2nd, 4th and 5th of the month. We are currently in the process of opening a respite area for the local unhoused community .

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- (•) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- ( ) I am a family member of someone who has experienced homelessness
- ( ) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

I have been training at the Gospel Mission Center in the city of Stockton. They work with their local homeless community . I have been running different programs at RR Ministries with work directly with the unhoused community.

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

By providing basic need services like respite areas to get the unhoused community out of the elements. Having access to bathrooms , clean drinking water, clean water for hygiene purposes. This service can alleviate some pressure to our first responders who are already overworked and understaffed.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

I have attended several city of Antioch meetings that address our homeless community . My recommendations will be to broaden the qualifications for hotel vouchers , consider emergency planning exemptions for homeless shelters.

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

I congratulate and agree to the Housing First approach and Guiding Principle described above.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- (●) I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ( ) I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ( ) I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ( ) I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

I serve at Antioch Rivertown

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

him

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

male

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

straight

16. **What best describes your age? (Check one)**

- ○ Transition aged youth (18-24)
- ◉ Adult (25-61)
- ○ Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

- ☐ African American/Black
- ☐ Arab/Middle Eastern
- ☐ Asian
- ☐ Caucasian/White
- ☐ East Indian/South Asian
- ☑ Latine/a/o/x
- ☐ Mixed Race
- ☐ Native American
- ☐ Pacific Islander
- ☐ South/Central American
- ☐ Choose not to answer
- ☐ Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

Coming from a Hispanic and immigrant household , living in the east bay area for over 25 years, being bilingual , and working with Contra Costa families in need. All of these factors make me a unique Individual who can contribute to a diverse class.

## Contact Information

19. Name *

Sandro Trujillo

20. Email *

reydereyesministeriosantioch@gmail.com

21. Phone Number

5102604346

# Application Form

## Profile

Vincent
First Name

Middle Initial

Vidriales
Last Name

[redacted]
Home Address

Suite or Apt

Brentwood
City

CA
State

94513
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

**District Locator Tool**

### Resident of Supervisorial District:

☑ District 3

Netronix Integration
Employer

Project Manager
Job Title

### Length of Employment

6 years

### Do you work in Contra Costa County?

◉ Yes ○ No

### If Yes, in which District do you work?

5

### How long have you lived or worked in Contra Costa County?

18 years

### Are you a veteran of the U.S. Armed Forces?

○ Yes ◉ No

## Board and Interest

### Which Boards would you like to apply for?

Contra Costa Council on Homelessness: Submitted

**Seat Name**

Faith Community Representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

◉ Yes ○ No

**If Yes, how many meetings have you attended?**

1

## Education

**Select the option that applies to your high school education ***

☑ High School Diploma

**College/ University A**

**Name of College Attended**

Heald Institute of Technology

**Degree Type / Course of Study / Major**

AAEE

**Degree Awarded?**

◉ Yes ○ No

**College/ University B**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

---

**Other Trainings & Occupational Licenses**

**Other Training A**

**Certificate Awarded for Training?**

○ Yes ○ No

**Other Training B**

**Certificate Awarded for Training?**

○ Yes ○ No

**Occupational Licenses Completed:**

---

## Qualifications and Volunteer Experience

**Please explain why you would like to serve on this particular board, commitee, or commission.**

My life experience id that my father was unhoused for many years and recovered. I've seen the "miracle" of my father recover and be reunited with his family and be a productive member of society. I also have the recovered from alcohol and drug addiction and sponsor a 12 step recovery program. I have 38 years in corporate America that I can draw from to help with administration and management in this position.

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

I have spent many years working with the unhoused and partnering with both faith base and secular communities. I have co-founded a non profit that directly serves the unhoused. I believe that the unhoused solution needs to be a holistic approach that includes providing help for mental health, addiction, trauma, reentry, job training and housing placement. IMO a spiritual transformation and perspective change is vital for all who a ready to recover from the effects of being unhoused.

Upload a Resume

**Would you like to be considered for appointment to other advisory bodies for which you may be qualified?**

◉ Yes ○ No

**Do you have any obligations that might affect your attendance at scheduled meetings?**

- [x] Yes
- [ ] No

**If Yes, please explain:**

Work my effect attendance but I do have flexibility so II'm sure I can make most if not all scheduled meetings

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

- [ ] Yes
- [x] No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

COC - Community Outreach Center Antioch. Golden Hills SHARE Community - Cofounder and Director of Mobil showers. Unhoused outreach group from Fellowship church

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

- [ ] Yes
- [x] No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

- [ ] Yes
- [x] No

**If Yes, please identify the nature of the relationship:**

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

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   (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
   (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

Respondent

21 Anonymous

125:56
Time to complete

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*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

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   ○ Yes

- (●) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- (●) Faith Community Representative
- ( ) Public Housing Authority Representative
- ( ) Public Safety Representative #2
- ( ) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I have over 38 years in corporate business that include technical and project management experience. I have used these skill sets to help organize and manage community out reach to the unhoused in Contra Costa. I have invested many years to several outreach groups, centers and built relationships with many of our unhoused family.

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

I have volunteer commitment of 2-3 times a week that directly engages, encourages and provides for the needs of our unhoused. I have co-founded a local non-profit that provides showers, clothing, food, hygiene, laundry and dignity to our unhoused neighbors. My father was homeless for many years. He recovered and came back into my life as an adult. I have

experienced the "Miracle" of seeing a life transformed from being homeless to being a productive member of society. It's my life's calling to befriend those who are struggling and help them along their life's journey.

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- (•) I am a family member of someone who has experienced homelessness
- ( ) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

I have volunteered at the Community Outreach Center in Antioch for many years. I have volunteered with Breaking Bread Breaking Barriers, an outreach group from Fellowship church, for many years. I am a member of Fellowship Church in Antioch. I am a member of Alcoholics Anonymous and sponsor 12 step recovery program.

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

I am applying for the Faith Community Representative because from my experience is that most faith base organizations are unaware of the many programs and support that the

County offers. I have many relationships in the faith community and will strive to provide information so they can better serve their community.

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

I would encourage the CoC to prioritize the following: 1) Partner with organizations that are actually are in the field and doing direct work with the unhoused. 2) Provide education to the faith community of the county resources. 3) Look into organization that provide holistic wrap around services and potential small home communities.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

One. Audience participation / input on issues

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

I believe that Housing first approach needs to match the Guiding principles, in that, once housed, the necessary support and services are provided in order to help people remain unhoused. Many of the unhoused that are ready to be housed will need wrap around support for their specific needs. I also believe that we all have a shared responsibility to provide a system that will help meet the needs of the unhoused neighbors.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- (●) I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ( ) I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ( ) I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ( ) I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

Brentwood

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

16. **What best describes your age? (Check one)**

Transition aged youth (18-24)

Adult (25-61)

Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

African American/Black

Arab/Middle Eastern

Asian

Caucasian/White

East Indian/South Asian

Latine/a/o/x

Mixed Race

Native American

Pacific Islander

South/Central American

Choose not to answer

Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

## Contact Information

19. Name *

Vincent Vidriales

20. Email *

[redacted]

21. Phone Number

[redacted]

# Application Form

## Profile

Michael
First Name

S
Middle Initial

Williams
Last Name

[redacted]
Home Address

[redacted]
Suite or Apt

Martinez
City

CA
State

94595
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

### Resident of Supervisorial District:

- [x] District 2

### Do you work in Contra Costa County?

- (•) Yes ( ) No

### If Yes, in which District do you work?

District 4

## Education

### Select the option that applies to your high school education *

- [x] High School Diploma

### College/ University A

### Name of College Attended

UC Berkeley

### Degree Type / Course of Study / Major

BA English - Medieval Literature

### Degree Awarded?

- (•) Yes ( ) No

**College/ University B**

**Name of College Attended**

Liberty University

**Degree Type / Course of Study / Major**

Masters - Global Issues & Christian Ministry

**Degree Awarded?**

◉ Yes ○ No

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

**Other Training Completed:**

**Certificate Awarded for Training?**

○ Yes ○ No

## Board and Interest

**Which Boards would you like to apply for?**

Contra Costa Council on Homelessness: Submitted

**Seat Name**

**Have you ever attended a meeting of the advisory board for which you are applying?**

◉ Yes ○ No

**If Yes, how many meetings have you attended?**

1

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I formerly worked as the Lead Specialist for the PH/MTZ CORE Homeless Outreach team, founded a non-profit - Nomadic Communities - for the homeless (now operating under non-profit status of faith campuses), and am active with city and state officials surrounding the issues of homelessness. I also sit on the MFAC Housing Steering Committee.

## Qualifications and Volunteer Experience

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

CORE Homeless Outreach Lead Specialist for cities of Martinez & Pleasant Hill. Ongoing relationship and partnership with Health, Housing, and Homeless Services. Founder of Nomadic Communities - an immediate action, bridge housing solution to homelessness Lead Pastor - First Christian Church Pleasant Hill Housing Steering Committee member - MFAC

Upload a Resume

**I would like to be considered for appointment to other advisory boards for which I may be qualified.**

- [x] Yes
- [ ] No

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

- [ ] Yes
- [x] No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

CORE Homeless Outreach Lead Specialist Nomadic Communities Homeless Bridge Housing NonProfit Founder Passion to the Streets MUSD Homeless Students nonprofit board member First Christian Church Pleasant Hill Lead Pastor Team Leader of trips to Central America - primarily Mexico, El Salvador, Nicaragua, and Guatemala, addressing issues of poverty

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
   (1) Mother, father, son, and daughter;
   (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
   (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

Respondent

8 Anonymous

22:55
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

For persons who need an accommodation or support accessing or completing the application due to disabilities, barriers or limitations or whatever, you may complete this application with outside support or contact COH Administrative staff support at cchomelesscouncil@cchealth.org (mailto:cchomelesscouncil@cchealth.org) or by calling or texing Jaime Jenett, Staff to the Council, at 925-464-0152.

*The following questions are optional and will be used by the Council on Homelessness' Nominating Committee to identify diverse applicants that can contribute unique expertise and perspectives to the Council. Answers to these questions will be evaluated in relation to the experience and qualifications desired for available member seats. Please carefully consider how your personal experiences, professional experiences, and values will contribute meaningfully to the Council on Homelessness' and the Contra Costa County Homeless Continuum of Care's efforts to make homelessness rare, brief, and non-recurring.*

*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   ○ Yes

- (●) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- (●) Faith Community Representative
- ( ) Public Housing Authority Representative
- ( ) Public Safety Representative #2
- ( ) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

Was CORE Homeless Outreach Lead Specialist for PH/MTZ Team, with a brief stint at Cali House. Founder of the Bridge Housing Non-Profit, "Nomadic Communities." Work with many pastors in Contra Costa County and beyond. Currently house two homeless clients on my church campus as a Nomadic Communities model. Preparing to deploy this model to other church campuses. Master's Degree in Leadership and Global Issues, focused on poverty issues. Extensive travel throughout Central America leading teams to help address local poverty issues.

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

Former CORE Homeless Outreach Lead Specialist - PH/MTZ Team. Founder - Nomadic Communities: A Rapidly Deployable Bridge Housing Homeless non-profit. Lead Pastor - First Christian Church Pleasant Hill with first Nomadic Community in place housing 2 homeless clients. Associate Child/Youth/Young Adult Pastor - Morello Hills Christian Church, Martinez. Chair on MFAC Housing Steering Committee for past two years.

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- ( ) I am a family member of someone who has experienced homelessness
- (•) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

See numbers 3 & 4, above. As a Pastor, I counsel and serve several mentally disabled congregants and their families. I'm particularly trained in children, youth, and young adult pastoral and family care.

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

Connected with Martinez and Pleasant Hill City Council Members through my CORE and Nomadic Communities. Connected with Martinez and Pleasant Hill Police Departments for similar reasons. Have helped advise Assemblyman Grayson as asked, regarding Homeless issues. Have been asked, and applied for, to sit on Pleasant Hill City Police Chief Public Advisory Board. Sit on MFAC Steering Committee Board. Connected with many Bay Area Pastors and faith communities. Increasingly connecting with the Rossmoor Community, as I have just moved there and the is great potential resourcing from that community for the homeless.

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

Increasing Mental Health/Detox Treatment "beds" in Contra Costa County. Increasing liveable, preferably private room, transitional housing post treatment/homelessness. Encourage Cities and developers to push into high density micro housing as a precaution against initial homelessness.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

One CoH meeting years ago. A few CoC meetings around that same time (2018?).

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

Absolutely agree. Bridge housing including programs like homeless shelters, Nomadic Communities, treatment facilities, transitional housing, etc., are only temporary potential solutions. A person isn't "unhoused" until they're "housed." Helping newly housed people remain housed is almost as critically important, short term.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- (●) I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ( ) I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ( ) I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ( ) I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

work in Pleasant Hill, live in Walnut Creek

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

16. **What best describes your age? (Check one)**

- Transition aged youth (18-24)
- Adult (25-61)
- Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

- African American/Black
- Arab/Middle Eastern
- Asian
- Caucasian/White
- East Indian/South Asian
- Latine/a/o/x
- Mixed Race
- Native American
- Pacific Islander
- South/Central American

Choose not to answer

Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

As a former CORE worker, I've worked with many of the staff at H3

## Contact Information

19. Name *

20. Email *

21. Phone Number

925-212-3732

# Application Form

## Profile

Tony
First Name

Middle Initial

Ucciferri
Last Name

[redacted]
Home Address

Suite or Apt

Concord
City

CA
State

94521
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

### Resident of Supervisorial District:

☑ District 4

### Do you work in Contra Costa County?

◉ Yes ○ No

### If Yes, in which District do you work?

District 5

## Education

### Select the option that applies to your high school education *

☑ High School Diploma

### College/ University A

### Name of College Attended

U.C. Berkeley

### Degree Type / Course of Study / Major

Political Science

### Degree Awarded?

◉ Yes ○ No

**College/ University B**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

**Other Training Completed:**

**Certificate Awarded for Training?**

○ Yes ○ No

## Board and Interest

**Which Boards would you like to apply for?**

Contra Costa Council on Homelessness: Submitted

**Seat Name**

PHA Representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

◉ Yes ○ No

**If Yes, how many meetings have you attended?**

22

**Please explain why you would like to serve on this particular board, commitee, or commission.**

The Housing Authority is an integral partner of the County in administration of housing programs including housing targeted to the homeless and the disabled community. Sitting on the Council has been very informative about homeless programs and services in the community but it has also ensured that the Housing Authority of the County of Contra Costa works collaboratively with the County and local housing providers to maximize Federal, State and Local resources for the homeless.

## Qualifications and Volunteer Experience

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

Planned, organized and directed the day to day operations of the Housing Choice Voucher Program. Managed the tenant-based and project-based housing portfolios which consisted of over 17,000 assisted rental housing units. Represented the Agency in public meetings and was the chief liaison for all related matters to HUD. Established operational goals, priorities and strategic initiatives. Interpreted and applied regulations, Federal, State and local laws related to housing as well as HUD policies for departmental implementation. Had overall budget responsibilities for over $152 million in rental subsidies and operational costs. Agency expert on regulatory inquires from staff, executives, congressional representatives and community organizations. Supervised a staff of up to 140 employees.

Upload a Resume

**I would like to be considered for appointment to other advisory boards for which I may be qualified.**

(•) Yes ( ) No

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

(•) Yes ( ) No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

Council on Homelessness

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

N/A

**List any volunteer or community experience, including any advisory boards on which you have served.**

Volunteer as a Friendly Visitor for the Meals on Wheels Program.

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

◉ Yes ○ No

**If Yes, please identify the nature of the relationship:**

The Housing Authority of the County of Contra Costa receives four grants for the Continuum of Cares Rental Assistance Programs (formerly Shelter Plus Care).

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

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   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

Tony Ucciferri
[redacted]
Walnut Creek, CA 94598
[redacted]

EDUCATION

University of California, Berkeley
B.A. Political Science
Emphasis in governmental institutions, public policy and economics

EXPERIENCE

10/2013 - Present **Special Assistant to the Executive Director, Housing Authority of the County of Contra Costa, Martinez, CA**
Function as the special assistant to the Executive Director to complete agency projects as assigned including Rental Assistance Demonstration program implementation, and asset re-positioning. Consult with management staff to identify areas of improvement and prepare policies, procedures, guidelines and proposals for agency-wide success.

4/2011 – Present **President, HCV Solutions Consulting Services, Walnut Creek, CA**
Provide contracted consulting services to the affordable housing community. Services emphasize the Housing Choice Voucher Program with a specialty in Project-Based Voucher Program solutions. Use my twenty-five plus years of experience in delivering reliable and timely technical assistance to developers and housing professionals.

4/2012 – 11/2012 **Director, Housing Authority of New Orleans, New Orleans, LA**
Planned, organized and directed the day to day operations of the Housing Choice Voucher Program. Managed the tenant-based and project-based housing portfolios which consisted of over 17,000 assisted rental housing units. Represented the Agency in public meetings and was the chief liaison for all related matters to HUD. Established operational goals, priorities and strategic initiatives. Interpreted and applied regulations, Federal, State and local laws related to housing as well as HUD policies for departmental implementation. Had overall budget responsibilities for over $152 million in rental subsidies and operational costs. Agency expert on regulatory inquires from staff, executives, congressional representatives and community organizations. Supervised a staff of 140 employees.

10/2010 – 3/2012 **Management Analyst, Alameda Housing Authority, Alameda, CA**
Functioned as the special assistant to the Executive Director to complete agency projects as assigned. Consulted with management staff to identify areas of improvement and prepare policies, procedures, guidelines and proposals for agency-wide success.

9/2004 - 10/2009 **Administrator, San Francisco Housing Authority - Section 8 Housing Department.** San Francisco, CA
Planned, organized and directed day-to-day operations of Section 8 tenant and project-based housing programs including over 7400 Section 8 Vouchers, 3,000 units assisted under the Moderate Rehabilitation and McKinney SRO Programs, the Shelter Plus Care Program, the Housing Opportunities for Persons With AIDS (HOPWA) rental subsidy program and the Section 8 Project-Based Voucher Program. I was pivotal in the redevelopment of over 850 affordable housing units and the leveraging of over $300 million dollars in rental subsidies. In addition, I supervised the administration of 425 units of New Construction/Substantial Rehabilitation units on behalf of HUD's Office of Multifamily Housing. Established operational goals, priorities and strategic initiatives. Interpreted and applied regulations, Federal, State and local laws related to housing as well as HUD policies for departmental implementation. Had overall budget responsibilities for over $142 million in rental subsidies and operational costs. Implemented innovative approaches to staff development and supervision. Agency expert on regulatory inquires from staff, executives, congressional representatives and community organizations. Supervised a staff of 46 employees.

9/2003 – 9/2004 **Deputy Administrator, San Francisco Housing Authority - Section 8 Housing Department.** San Francisco, CA
Supported Section 8 Housing Department operations for all tenant-based housing programs while continuing in the capacity of Special Programs Manager. I was responsible for the oversight of all operational aspects in the absence of the Department Administrator.

8/97 – 9/2003 **Special Programs Manager**, **San Francisco Housing Authority**. San Francisco, CA
Planned, directed, monitored and evaluated the services and activities of the entire Section 8 Special Programs portfolio which included the Project-Based Certificate/Voucher Program, Moderate Rehabilitation, McKinney Moderate Rehabilitation Single Room Occupancy, Veterans Affairs Supportive Housing (VASH), Shelter Plus Care and HOPWA Programs. I provided supervisory direction for program staff as well as technical expertise to owners, lenders, developers and consultants for project development of all Special Program housing opportunities.

1/90 – 8/97 **Housing Inspector**, **San Francisco Housing Authority**. San Francisco, CA
Inspected and qualified privately owned housing for prospective Federally subsidized tenants. I was responsible for enforcing HUD Housing Quality Standards for a caseload of over 500 tenants. Duties included negotiating rents; completing rent comparability studies; preparing and executing leases and contracts; completing eligibility determinations; and completing annual amendments to active leases. I supervised one eligibility clerk.

6/88 – 1/90 **Eligibility Clerk**, **San Francisco Housing Authority**. San Francisco, CA
I was responsible for applicant case management in the implementation of Conventional and Existing Housing Programs. Additionally, performed all duties pertaining to the Rental and Moderate Rehabilitation Programs as well as maintained a working knowledge of Public Housing Occupancy Policies and HUD Guidelines and Handbooks.

ADDITIONAL INFORMATION

Extensive knowledge and familiarity with the Code of Federal Regulations, Federal Register and HUD Housing Notices
Section 8/Housing Choice Voucher Program Trainer
Hands-on knowledge of numerous software packages including Microsoft Word, Excel, PowerPoint, CCS, Yardi, Elite
Proficient in written and conversational Italian, limited French and Spanish
Member of the Contra Costa County Council on Homelessness – 2019 to Present
Non-Profit Housing Association of Northern California Unsung Hero Award – 2005
Community Housing Partnership Government Partner Award - 2009
Member of the Order of the Golden Bear since 1985

Respondent

1 Anonymous

36:04
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

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*The following questions are optional and will be used by the Council on Homelessness' Nominating Committee to identify diverse applicants that can contribute unique expertise and perspectives to the Council. Answers to these questions will be evaluated in relation to the experience and qualifications desired for available member seats. Please carefully consider how your personal experiences, professional experiences, and values will contribute meaningfully to the Council on Homelessness' and the Contra Costa County Homeless Continuum of Care's efforts to make homelessness rare, brief, and non-recurring.*

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1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   ○ Yes

- (●) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- ( ) Faith Community Representative
- (●) Public Housing Authority Representative
- ( ) Public Safety Representative #2
- ( ) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I have worked in the Housing Authority community for over 33 years and have administered and/or implemented countless affordable housing programs during my tenure. I have worked very closely with County partners regarding homeless housing programs in San Francisco, Contra Costa County, New Orleans and the City of Alameda and have developed a high level of expertise on matters surrounding assisted housing programs from both the consumer and PHA perspective.

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

I currently sit on the Council on Homelessness in the PHA Representative seat. I've attended most meetings and trainings and continue to make efforts to find ways in which the

Housing Authority and the County can best collaborate to serve as many households as possible within our respective communities.

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- ( ) I am a family member of someone who has experienced homelessness
- (•) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

In my capacity as a line staff and working my way up to the Director's chair of the Housing Choice Voucher program, I've had the good fortune to work directly with numerous homeless providers over the years. I believe I have a firm grasp of the challenges we all face, including the consumers, in day to day administration of homeless subpopulations and delivery of services. We do some things well, but have a lot of room for improvement.

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

N/A

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

Setting priorities within the Continuum of Care is always a challenge given the many parties involved who want to steer things in their desired direction. However, globally, we all want to see homeless populations housed, receiving services to remain housed and having built-in safety nets for households in crisis while housed. These are what I view as the priorities that the Continuum has to work with to ensure long-term success. Of course this will involve developers who need to actually build the housing, rental assistance so that the rents being charged for the units are high enough to service the debt incurred to build the units and funding for supportive services to ensure everyone's success.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

Since being seated on the council in February of 2019, I have missed very few meetings or trainings. One of my observations is that there are some very dedicated people across the County doing some great work. I'd like to suggest that we structure meetings to specific topics so we get a more comprehensive look at issues rather than throw as much material as possible into each meeting and have it scattered across 7 or 8 subjects. That way we learn much more about each issue rather than a tidbit here or there. This results in confusion and/or disinterest at times. Also, it would be great if all members participated in the committee meetings or trainings. Seems like it is always the same people giving their time and energy to meetings, committee meetings, etc and it isn't fair to the group.

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

While I agree with the principle of Housing First, as a PHA, we work in an environment that runs contrary to the Housing First model with numerous admission and retention criteria. We often have to seek out special waivers or dispensations from HUD to follow a partial Housing First concept.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- (●) I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ( ) I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ( ) I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ( ) I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

I work in Martinez but cover the entire County except for the city of Pittsburg for our rental assistance programs. My residence is in Concord.

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

[redacted]

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

[redacted]

16. **What best describes your age? (Check one)**

[redacted] Transition aged youth (18-24)

Adult (25-61)

Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

[redacted] African American/Black

Arab/Middle Eastern

Asian

Caucasian/White

East Indian/South Asian

Latine/a/o/x

Mixed Race

Native American

Pacific Islander

South/Central American

Choose not to answer

Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

I'm an immigrant from Canada and son to Italian immigrants. I believe I have a unique perspective on immigrant, low income and socio-economic issues in the community.

## Contact Information

19. Name *

Tony Ucciferri

20. Email *

[redacted]

21. Phone Number

[redacted]

# Application Form

## Profile

Michelle
First Name

Middle Initial

Milam
Last Name

[redacted]
Home Address

Suite or Apt

Richmond
City

CA
State

94803
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

### Resident of Supervisorial District:

☑ District 1

### Do you work in Contra Costa County?

◉ Yes ○ No

### If Yes, in which District do you work?

District 1

## Education

### Select the option that applies to your high school education *

☑ High School Diploma

### College/ University A

### Name of College Attended

University of California

### Degree Type / Course of Study / Major

English - Anglophone Multi-Cultural Studies

### Degree Awarded?

◉ Yes ○ No

**College/ University B**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

**Other Training Completed:**

**Certificate Awarded for Training?**

○ Yes ○ No

## Board and Interest

**Which Boards would you like to apply for?**

Contra Costa Council on Homelessness: Submitted

**Seat Name**

**Have you ever attended a meeting of the advisory board for which you are applying?**

◉ Yes ○ No

**If Yes, how many meetings have you attended?**

2

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I serve as staff to the City of Richmond's Homeless Taskforce, and I help with the management of the CORE Team in the City of Richmond. I've seen the effort to bridge the gap with services between community and law enforcement as a Civilian Crime Prevention Manager, and I'd like to be a part of helping to understand and bridge the two frameworks. I've served in many capacities within the city on housing and homeless solutions, and I currently sit on the implementation team for the Reimagining Public Safety Unhoused Solutions group. I think I can add value in that I have a unique position as someone who does public education, direct systems work and policy work within the framework of providing interim, and long-term solutions for the unhoused community. I also worked for many years in policy and advocacy both as a mayoral aide, and a field representative for the state assembly on housing and public safety systems.

## Qualifications and Volunteer Experience

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

- Worked in Law Enforcement as a Civilian Crime Prevention Manager for 14 years with an emphasis on public engagement and education - Served as legislative aid in both the City of Richmond Mayoral office, and the California State Assembly - Currently assigned by the City Manager as the staff for the City of Richmond Homeless Taskforce, which reports to the Richmond City Council - Assisted to help Richmond and San Pablo establish a Richmond/San Pablo CORE Team -Provides oversite to the Richmond CORE team efforts -Provides supportive assistance around safety to Richmond's current unmanaged encampment strategy - Serves on the Reimagining Public Safety Taskforce Implementation Team for the Unhoused

Upload a Resume

**I would like to be considered for appointment to other advisory boards for which I may be qualified.**

○ Yes ◉ No

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

○ Yes ◉ No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

Current President of the Richmond Public Library Foundation (RPLF) Steward, St. Paul AME Church, Berkeley, CA Past Secretary, Guardians of Justice (Black Police Employees Organization) Serves on the City of Richmond COVID-19 PIO Team Serves on the Contra Costa County African-American COVID-19 Working Group

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

◉ Yes ○ No

**If Yes, please identify the nature of the relationship:**

The City of Richmond has a CORE Homeless Outreach Team contact with the City of San Pablo

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
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5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
   (1) Mother, father, son, and daughter;
   (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
   (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

# MICHELLE DENISE MILAM

44 Greenview Lane Richmond, CA
michelle.milam21@gmail.com (510) 837-9257

**MANAGEMENT PROFILE**

Collaborative Building • Vision• Results

**CORE COMPETENCIES**

Leadership •Public Policy• Governance • Strong Written and Oral Communication Skills• Collaborative Building •Public Partnerships •Analytical/Research Skills • Flexibility/Adaptability/Managing Multiple Priorities, Organizational Development• Capacity Building• Fund Development• Community Building

**ACCOMPLISHMENTS**

- Developed, managed and implemented department resident engagement and training campaign as part of a comprehensive community policing strategy in the City of Richmond;

- Trained a over 200 community watches in the City of Richmond;

- Team Lead for the COVID-19 Public Information Team reporting to the City of Richmond Emergency Operations Center;

- Provided direction to the Richmond Police Department policy reform efforts, including RPD's strategic planning effort, support for the Reimagining Public Safety Taskforce, and implementing departmental community training modules for new officers;

- Appointed by the City Manager as designated staff to the City of Richmond Homeless Taskforce which provide policy direction on homelessness to the Richmond City Council.

- Manages the Richmond/San Pablo CORE (Coordinated Outreach and Engagement) Team contract for homeless services including regional convenings between city and county staff, CalTrans and BNSF, and City of Richmond departmental teams.

- Serves as Primary Staff to develop a Safe Parking Program for the City of Richmond that provides resources for unsheltered vehicle dwellers;

- Manages the Richmond Police Department's Crime Prevention Unit. Manages public education, outreach, social media, community partnerships, crime prevention officer training, volunteer programs, school district partnership program, crime-free housing program, grant development, and strategic community policing policy initiatives;

- Directs the Richmond Police Department community partnerships with non-profits and faith based collaborative to support key multi-disciplinary violence reduction and community engagement strategies;

# MICHELLE DENISE MILAM

44 Greenview Lane Richmond, CA

michelle.milam21@gmail.com (510) 837-9257


- Founding Social Media Manager for the Richmond Police Department. Manages electronic and social media communications and campaigns that span several platforms;

- Implemented the City's Crime-Free Housing Program with public and private housing managers which resulted in a 40% decrease in calls for service in rental properties within the City of Richmond;

- Served as co-staff on a landmark regional multi-jurisdictional effort to promote SMART growth along San Pablo Avenue. This initiative resulted in San Pablo Avenue Corridor becoming an Association of Bay Area Government SMART Corridor and brought over 3 million dollars in improvements to the Corridor region wide;

- Served as key staff for the East Bay Public Safety Corridor Partnership, a 16- City Two County Violence Prevention Collaborative of Federal, State and Local Municipalities that banned Saturday Night Specials in all 16 Counties, brought 5.5. million dollars in resources to local community partnerships, and changed the domestic violence protocols at the county level for Alameda and Contra Costa County Police Chief's Associations;

- Managed a challenging contract of over 5 million dollars between the City of Richmond and the West Contra Costa Unified School District in afterschool programming funds from the state and federal government dispersed among five separate sites;

- Assisted in successfully passing legislation for the Richmond City Council to adopt the public health approach to violence prevention which resulted in the funding of over $600,000 in public dollars for community investment activities;

## EMPLOYMENT HISTORY

**2007-Present Project Manager, Richmond Police Department Crime Prevention Program,** Richmond, CA
**Core Duties:** Homeless Taskforce Liaison, CORE Outreach team manager, Crime-Free Housing Program, Internship Training Program, Police Chaplains Program, Police Volunteers Program, Crime Prevention Program, Community Partnerships, Community Outreach, Community Building, Project management, Fund Development, Social Media, Policy and Training development **, Public Relations**

2005-2007 **Mayoral Aide, City of Richmond,** Richmond, CA
**Core Duties:** Constituent Services, Youth Development, Speech Writing, Project Assignments, Richmond Rises Above Violence Youth Conference, 21st Century Community Learning Centers

2003-2005 **Field Representative, District 14, Assemblywoman Hancock**, El Cerrito, CA
**Core Duties:** Legislative liaison for Career Exploration, Food Systems, Transportation and Housing (SPA) San Pablo Avenue Project, Public Safety

# MICHELLE DENISE MILAM

[redacted] Richmond, CA
[redacted]

2001-2004 **Program Analyst, the East Bay Public Safety Corridor Partnership**, Oakland, CA
**Core Duties:** Grants Management, Domestic Violence Linkages Research, PSN Media Campaign w/RAND research group, Organizational Development

1996-2001 **Youth Outreach Specialist, East Bay Public Safety Corridor Partnership, Oakland, CA Core Duties:** Selected, managed, and motivated a 15 member youth council to conduct a $70,000 youth to youth mini-grant campaign

1994.2000 **Program Developer**, Girls Incorporated of West Contra Costa County, Richmond, C
**Core Duties:** Program Development, Career Advisor, Group Leader

**EDUCATION**

University of California, Berkeley, BA, 2001 *(English Anglophone Multi-Cultural Studies, Minor African-American Studies)*
El Cerrito High School, 1996

**AWARDS**

**2007,** Black Women Organized for Political Action "Woman of the Year" Ella Hutch Award Recipient;
**2007,** Richmond Neighborhood Housing Services Community Leadership Award, Recipient.
**2008,** Crime Prevention Manager of the Year, California Crime Prevention Officer's Association
**2011,** Crime Prevention Practitioner of the Year, City of Richmond Crime Prevention Program
**2012,** Woman of the Year, St. Paul AME
**2013**, Public Safety Award Winner, City of Richmond
**2019** – Richmond Crime Prevention Foundation Leadership Recipient

**ACTIVITIES**

- President, Richmond Public Library Foundation
- Steward, St. Paul AME Church, Berkeley
- Former Secretary Guardians of Justice
- City of Richmond Juneteenth Celebration Committee
- Visual, written and performing artist

- **References Available Upon Request**

Respondent

7 Anonymous

16:32
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

For persons who need an accommodation or support accessing or completing the application due to disabilities, barriers or limitations or whatever, you may complete this application with outside support or contact COH Administrative staff support at cchomelesscouncil@cchealth.org (mailto:cchomelesscouncil@cchealth.org) or by calling or texing Jaime Jenett, Staff to the Council, at 925-464-0152.

*The following questions are optional and will be used by the Council on Homelessness' Nominating Committee to identify diverse applicants that can contribute unique expertise and perspectives to the Council. Answers to these questions will be evaluated in relation to the experience and qualifications desired for available member seats. Please carefully consider how your personal experiences, professional experiences, and values will contribute meaningfully to the Council on Homelessness' and the Contra Costa County Homeless Continuum of Care's efforts to make homelessness rare, brief, and non-recurring.*

*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   - Yes

- ( ) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- ( ) Faith Community Representative
- ( ) Public Housing Authority Representative
- (•) Public Safety Representative #2
- ( ) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I have a background in law enforcement, community develop, and currently serve as the City's Taskforce on Homelessness Staff. I also have worked with the county on increasing access to mental health.

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

City of Richmond Homeless Taskforce Staff Representative RICHMINDS Mental Health Initiative East Bay Public Safety Corridor Partnership on Violence Prevention

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- ( ) I am a family member of someone who has experienced homelessness
- (•) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

West County Human Trafficking Taskforce Member NAMI Contra Costa Professional Partnership Provide support and technical assistance for various organizations that serve the unhoused through the City's Homeless Taskforce Collaborate with the West Contra Costa Family Justice Center

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

City of Richmond

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

I can provide insight on building bridges between law enforcement and community serving organizations to impact homelessness, reduce criminalization, and increase safety. I have knowledge of the challenges and resiliency factors of how city municipalities impact systems changes for the unhoused. I have a high level of experience working with community serving organizations, neighborhood groups, mental health and housing advocates and can be supportive in creating strategies that engage these groups in the process of implementing policy directives.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

I have attended several of the main COC meetings, and some of the offshoot meetings, in addition to man of the county MHSA and other processes.

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

I agree with and support the the approach. I think Housing first is a model that has been explored and studied world-wide, particularly in the Netherlands. I also believe that supportive resources are needed to make housing first models successful, and we should challenge ourselves to think critically around that issue. I also think it is important to examine our approaches and how to improve them to benefit those most vulnerable as part of critical thinking.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- ○ I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ◉ I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ○ I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ○ I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

Richmond

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

16. **What best describes your age? (Check one)**

- Transition aged youth (18-24)
- Adult (25-61)
- Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

- African American/Black
- Arab/Middle Eastern
- Asian
- Caucasian/White
- East Indian/South Asian
- Latine/a/o/x
- Mixed Race
- Native American
- Pacific Islander
- South/Central American
- Choose not to answer
- Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

No.

## Contact Information

19. Name *

Michelle Milam

20. Email *

[redacted]

21. Phone Number

[redacted]

# Application Form

## Profile

Shawn
First Name

A
Middle Initial

Ray
Last Name

[redacted].
Home Address

Suite or Apt

San Pablo
City

CA
State

94806
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

**District Locator Tool**

### Resident of Supervisorial District:

☑ District 2

City of San Pablo
Employer

Police Lieutenant
Job Title

### Length of Employment

21 years

### Do you work in Contra Costa County?

◉ Yes ○ No

### If Yes, in which District do you work?

District 1

### How long have you lived or worked in Contra Costa County?

50 years

### Are you a veteran of the U.S. Armed Forces?

◉ Yes ○ No

## Board and Interest

### Which Boards would you like to apply for?

Contra Costa Council on Homelessness: Submitted

**Seat Name**

Public Safety #2

**Have you ever attended a meeting of the advisory board for which you are applying?**

◉ Yes ○ No

**If Yes, how many meetings have you attended?**

approximately 20

## Education

**Select the option that applies to your high school education ***

☑ High School Diploma

**College/ University A**

**Name of College Attended**

California State University Hayward

**Degree Type / Course of Study / Major**

Bachelors of Science, Criminal Justice

**Degree Awarded?**

◉ Yes ○ No

**College/ University B**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

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**Other Trainings & Occupational Licenses**

**Other Training A**

Police Academy

**Certificate Awarded for Training?**

◉ Yes ○ No

**Other Training B**

**Certificate Awarded for Training?**

○ Yes ○ No

**Occupational Licenses Completed:**

---

## Qualifications and Volunteer Experience

**Please explain why you would like to serve on this particular board, commitee, or commission.**

As a Lieutenant with the San Pablo Police Department we see the impact people experiencing homelessness have on the community and we see the value in serving those experiencing homelessness to better their lives. To properly address homelessness in our community law enforcement must be a part of the solution and have input on the means of serving everyone in our community. As a police Officer I have a unique perspective of the day to day lives and experiences of people experiencing homelessness in our communities.

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

I have been employed as a sworn Police Officer with the San Pablo Police Department for 21 years. My rank is Lieutenant and my current assignment is Division Commander of the Investigations Division. Throughout my career I have initiated several city beautification projects. In many of these projects, serving people experiencing homelessness was part of the project. It became incumbent upon me to determine the needs of the affected people and find resources to address whatever was causing their homelessness. It was through these interactions, I gained insight from people experiencing homelessness, the communities perception of homelessness and the resources available to people experiencing homelessness. Working with outreach organizations such as CORE, Rubicon, the Richmond shelter, the Lao Family Community Center was invaluable in bettering the lives of people experiencing homelessness, but also our community as a whole. As a police representative for the Contra Costa Council on Homelessness I would bring my experience in assisting people experiencing homelessness, the perspective of law enforcement officers that have daily interactions with people experiencing homelessness and a reasonable expectation of what role law enforcement can take in addressing this issue. In January, 2020 I was appointed to the Contra Costa County Council on Homelessness. I have served just under two years on the Council on Homelessness and look forward to continuing to be a part of all the outstanding work our professionals are doing in serving our residents experiencing homelessness.

Upload a Resume

**Would you like to be considered for appointment to other advisory bodies for which you may be qualified?**

(•) Yes ( ) No

**Do you have any obligations that might affect your attendance at scheduled meetings?**

( ) Yes (•) No

**If Yes, please explain:**

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

(•) Yes ( ) No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

Council on Homelessness

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

I am a member of the San Pablo Traffic, Engineering and Safety committee.

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

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   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

Respondent

24 Anonymous

125:54
Time to complete

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For persons who need an accommodation or support accessing or completing the application due to disabilities, barriers or limitations or whatever, you may complete this application with outside support or contact COH Administrative staff support at cchomelesscouncil@cchealth.org (mailto:cchomelesscouncil@cchealth.org) or by calling or texing Jaime Jenett, Staff to the Council, at 925-464-0152.

*The following questions are optional and will be used by the Council on Homelessness' Nominating Committee to identify diverse applicants that can contribute unique expertise and perspectives to the Council. Answers to these questions will be evaluated in relation to the experience and qualifications desired for available member seats. Please carefully consider how your personal experiences, professional experiences, and values will contribute meaningfully to the Council on Homelessness' and the Contra Costa County Homeless Continuum of Care's efforts to make homelessness rare, brief, and non-recurring.*

*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   ○ Yes

- (selected) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- ( ) Faith Community Representative
- ( ) Public Housing Authority Representative
- (selected) Public Safety Representative #2
- ( ) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I am currently a Lieutenant with the San Pablo Police Department. I have been a police officer for over 20 years, all with the city of San Pablo. As a police Officer I have responded to hundreds of calls for service regarding people experiencing homelessness. On many occasions I located resources to help unhoused people, through various organizations such as the Richmond shelter, the CALI house or Lao Family Center. Through the contacts with various outreach organizations I was able to create partnerships between the police and our network of various outreach entities to help people experiencing homelessness..

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

I am currently on the Board for Homelessness and hold a seat as a public safety representative. This is my second year on the board.

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- (•) I am a family member of someone who has experienced homelessness
- ( ) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

As stated above, as a police officer I have had numerous contacts with victims of crimes, people experiencing homelessness, victims of substance abuse. through my many projects throughout the city a partnership with non-profit and outreach organizations was crucial to serving our community. As a Detective I was assigned to crimes against children and sexual assault. I worked with organizations such as stand on a weekly basis to serve our victims.

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

N/A

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

1. Create a stronger working relationship between outreach organizations/personnel and law enforcement. County Core Teams and the Police should be working hand in hand to better serve our homeless population. If there is a feeling of mistrust in our homeless community with the police, officers should with our CORE teams to build that trust. Perhaps Law Enforcement could create specialized assignments for officers to solely work with our residents experiencing homelessness. This would include specialized training for our officers to improve insure positive interactions and trust building, a better understanding of available programs with a direct connection with representatives of outreach programs to create a rapid response to available services. 2. Address homelessness during incarceration. Many of our residents experiencing homelessness become incarcerated for crimes not related to homelessness, but most likely the crime/s would not have been committed had they not been unsheltered. People identified as frequent arrestees that are experiencing homelessness could receive social services while in-custody to include substance abuse counseling, education improvement, job training skills, resume building and link people to resources to attain housing upon release from incarceration. 3. Utilize a linked database to maximize the use of all outreach programs. if there is an available bed, dollar or meal available let's make sure we get it to those in need, but insure it is properly managed and follows HUD guidelines.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

I have attended approximately 20 Council on Homelessness meetings and 2 Point in Time meetings. I am currently taking part in the NOFO process.

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

The Housing First approach is an important guiding principle to successfully addressing homelessness and seeking a long-term solution. People need stability in their lives to address any underlying issues that may attribute to their status of being unsheltered. If someone is suffering from mental health issues, substance abuse or any other underlying issues that are causing homelessness they need to have the most basics of necessities met before they can begin to address bettering their condition (Maslow's hierarchy of needs). Another crucial factor to the Housing First approach is adhering to HUD's guidelines and mandates. Without adhering to the Housing First guiding principles, many of our crucial programs could lose HUD funding, which would be catastrophic to serving our residents experiencing homelessness.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- (●) I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ( ) I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ( ) I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ( ) I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and

gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

San Pablo

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

[redacted]

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

[redacted]

16. **What best describes your age? (Check one)**

[redacted]Transition aged youth (18-24)

Adult (25-61)

Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

African American/Black

Arab/Middle Eastern

Asian

Caucasian/White

East Indian/South Asian

Latine/a/o/x

Mixed Race

Native American

Pacific Islander

South/Central American

Choose not to answer

Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

## Contact Information

19. Name *

Shawn Ray

20. Email *

[redacted]

21. Phone Number

[redacted]

# Application Form

## Profile

Denise
First Name

A
Middle Initial

Mills
Last Name

[redacted]reet
Home Address

Suite or Apt

Richmond
City

CA
State

94804
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

**District Locator Tool**

### Resident of Supervisorial District:

☑ District 1

Heluna Health
Employer

Case Manager
Job Title

### Length of Employment

2.5 years

### Do you work in Contra Costa County?

◉ Yes ○ No

### If Yes, in which District do you work?

1

### How long have you lived or worked in Contra Costa County?

15yr.

### Are you a veteran of the U.S. Armed Forces?

○ Yes ◉ No

## Board and Interest

### Which Boards would you like to apply for?

Contra Costa Council on Homelessness: Submitted

**Seat Name**

Community member representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

○ Yes ◉ No

**If Yes, how many meetings have you attended?**

---

## Education

**Select the option that applies to your high school education ***

☑ G.E.D. Certificate

**College/ University A**

**Name of College Attended**

Conta Costa Community College

**Degree Type / Course of Study / Major**

AA Health Human Services

**Degree Awarded?**

◉ Yes ○ No

**College/ University B**

**Name of College Attended**

Contra Costa Community College

**Degree Type / Course of Study / Major**

AA Sociology

**Degree Awarded?**

◉ Yes ○ No

---

**College/ University C**

**Name of College Attended**

Contra Costa Community College

**Degree Type / Course of Study / Major**

AA Dual Disorder Specilist

**Degree Awarded?**

◉ Yes ○ No

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**Other Trainings & Occupational Licenses**

**Other Training A**

Mentor Men &Women of Purpose

**Certificate Awarded for Training?**

◉ Yes ○ No

**Other Training B**

CCC COVID- 19 Safety Training Tailgate

**Certificate Awarded for Training?**

◉ Yes ○ No

**Occupational Licenses Completed:**

---

## Qualifications and Volunteer Experience

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I has been in a homless situation that left me homeless for 3yrs, couch sleeping under freeways, abandon cars as well as in campments.Being someone that has that enprience and has obtain permit house for the last 6yrs, I can be a great example of an homelesness achiever, I can assist with the barries one will encounter from being homeless.

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

I work as a Case Manager in a Youth Homeless Shelter

Upload a Resume

**Would you like to be considered for appointment to other advisory bodies for which you may be qualified?**

◉ Yes ○ No

**Do you have any obligations that might affect your attendance at scheduled meetings?**

○ Yes ◉ No

**If Yes, please explain:**

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

◉ Yes ○ No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

JJCC

**List any volunteer or community experience, including any advisory boards on which you have served.**

Bay Area Mission Men & Women of Purpose PFBC Church

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

---

Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
   (1) Mother, father, son, and daughter;
   (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
   (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

Respondent

31 Anonymous

72:58
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

For persons who need an accommodation or support accessing or completing the application due to disabilities, barriers or limitations or whatever, you may complete this application with outside support or contact COH Administrative staff support at cchomelesscouncil@cchealth.org (mailto:cchomelesscouncil@cchealth.org) or by calling or texing Jaime Jenett, Staff to the Council, at 925-464-0152.

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*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   ○ Yes

- (selected) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- ( ) Faith Community Representative
- ( ) Public Housing Authority Representative
- ( ) Public Safety Representative #2
- (selected) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I'm a great encourager, give great support, compassionate, not an enabler, a community leader I enjoy working with people

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

When I was a studtent at Contra Costa Community College, I was the President of HHS which help homeless students with clean clothing, free breakfast and lunch. JJCC board member helping to find ways to keep youth out of the system , that also helps with emergncy shelters placement.

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- (•) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- ( ) I am a family member of someone who has experienced homelessness
- ( ) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

When a youth comes into the shelter who has a Chronic substance abuse issues we refer them to the Access Line getting them into program , Those youth that come with serious mental health, we refer them to Behavior health for Therapy and medication if needed, there are referrals that can assist with domestic violence, sexual assults, etc.

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

Men & Women of Purpose , which is a Re-entry for indivisuals that have been incarcerated. I work with youth coming out of juevinel Hall.

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

There should be a program for youth at the ages of 21-25 sure there's TAY, ILSP FORSTER Youth , The cut off is 21yrs. How can we help with more connections with government and community -based organization, morre Immigration oppertuniities

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

I've done (3) meetings thus far.There's alot to do housing youth, I work in at a Homeless shelter for youth , we must make sure they have financual stabiliy , bugeting skills checking, banking accounts , Life Skills.

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

When one is homeless,their mindset should be housing first, a person should get housing first in order to build a foundation, stability, selfworth, selfesteem. These are the toolls nessassary for one to stay housed.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

200

- (●) I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ( ) I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ( ) I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ( ) I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

Richmond,Ca

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

[redacted]

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

16. **What best describes your age? (Check one)**

Transition aged youth (18-24)

Adult (25-61)

Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

African American/Black

Arab/Middle Eastern

Asian

Caucasian/White

East Indian/South Asian

Latine/a/o/x

Mixed Race

Native American

Pacific Islander

South/Central American

Choose not to answer

Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

## Contact Information

19. Name *

Denise Mills

20. Email *

[redacted]

21. Phone Number

[redacted]

# Application Form

## Profile

Pat
First Name

Middle Initial

Mims
Last Name

[redacted]
Home Address

Suite or Apt

San Pablo
City

CA
State

94806
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

**District Locator Tool**

### Resident of Supervisorial District:

- [x] District 1

Reentry Success Center/Rubicon Programs
Employer

Director
Job Title

### Length of Employment

5 years

### Do you work in Contra Costa County?

(•) Yes ( ) No

### If Yes, in which District do you work?

1

### How long have you lived or worked in Contra Costa County?

12 years

### Are you a veteran of the U.S. Armed Forces?

( ) Yes (•) No

## Board and Interest

### Which Boards would you like to apply for?

Contra Costa Council on Homelessness: Submitted

**Seat Name**

Community Based Organization Representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

◉ Yes ○ No

**If Yes, how many meetings have you attended?**

5-7

## Education

**Select the option that applies to your high school education ***

☑ G.E.D. Certificate

**College/ University A**

**Name of College Attended**

Patten University

**Degree Type / Course of Study / Major**

Associate of Arts/Sociology

**Degree Awarded?**

◉ Yes ○ No

**College/ University B**

**Name of College Attended**

San Francisco State University

**Degree Type / Course of Study / Major**

Sociology

**Degree Awarded?**

○ Yes ◉ No

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

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**Other Trainings & Occupational Licenses**

**Other Training A**

Certified Drug and Alcohol Counselor II

**Certificate Awarded for Training?**

◉ Yes ○ No

**Other Training B**

**Certificate Awarded for Training?**

○ Yes ○ No

**Occupational Licenses Completed:**

---

## Qualifications and Volunteer Experience

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I would like to serve on the Contra Costa Council on Homelessness to aid in improving the systems response to individuals being released institutions and returning to our community. In addition, the increase in homelessness amongst individuals returning to the commuunity from incarceration has increased dramatically over the past two years. Recently, the RSC began an "Out for Good" program awarded by the BSCC to provide immediate stabilization to individuals recently released who are unhoused with an up to 7 day stay at a motel until a warm handoff can be made to supports that lead to stable housing. Participation on this council will help shape system response in the reentry community.

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

I am employed by a community based organization, Rubicon, whose mission is: To transform East Bay communities by equipping people to break the cycle of poverty. I currently serve as a Division Director for the Reentry Success Center (RSC) and have been instrumental maximizing AB109 funding to create new opportunities for Returning Residents.

Upload a Resume

**Would you like to be considered for appointment to other advisory bodies for which you may be qualified?**

○ Yes ◉ No

**Do you have any obligations that might affect your attendance at scheduled meetings?**

○ Yes ◉ No

**If Yes, please explain:**

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

◉ Yes ○ No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

CCP

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

Community Advisory Board (CAB)

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

◉ Yes ○ No

**If Yes, please identify the nature of the relationship:**

My employer, Rubicon Programs, based in Contra Costa County has economic relations with the County in the form of grants.

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

---

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3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
   (1) Mother, father, son, and daughter;
   (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
   (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

# Patrick L. Mims

# PLM

Professional Experience:

Reentry Success Center, Director — 2018 to Present

- Administration
- Center Operations
- Implementing Strategic Plan
- Program Development
- Fund Development
- Marketing
- Community Outreach
- Staff Development

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Rubicon Programs, Inc., Impact Coach/Site Manager — 2016 to 2018

- Intensive case management
- Service Coordination and Navigation
- Coaching
- Reentry presentations
- Reentry case coordination with Probation
- Maintained Data systems
- Men's Group Facilitator
- Facilitator of Foundations workshops

---

The Network Management Team/Field Operations Coordinator — 2014 to 2016

- Managed Network operations for reentry services In Central Contra Costa County
- Collaborated with community based organizations and designed MOUs for "No Wrong Door site
- Managed and coordinated communications between NWD sites
- Managed and supervised Mentor/Navigator program
- Designed supervision for Mentor Navigators
- Supported coordination of partner relationships for reentry services
- Point person for Probation In the field
- Community outreach presentations

---

Bay Area Women Against Rape — 2009 to 2014

- Program Director for the Sexually Exploited Minors Program
- Created and Implemented a complex "First Responder" model to combat human trafficking
- Managed 24 hour crisis response team
- Managed communication with community based organizations
- Prepared timely monthly and quarterly reports; adhering to contractual agreements
- Created community events for fundraising
- Community presentations
- Volunteer coordinator and trainer
- Funds Development
- Developed and maintained relationships with FBI, local law enforcement, D.A., Probation and Public Defender

---

Addiction Recovery Counseling, Program Manager — 2005 to 2009

- Managed daily operations
- Created processes and procedures for the program to ensure seamless service
- Created and implemented treatment curriculum
- Created program evaluation process to sustain treatment protocols

- Chaired staff supervision meetings
- Coordinated with the Officer of the Day to maintain stability of the treatment center regardless of crisis
- Organized staff schedules driven by resources loss or gains

## Education

San Francisco State University, San Francisco, CA — Bachelor of Art Degree 2022 (Expected)
Major: Sociology — GPA: 3.83

Patten University, Oakland CA — Associate of Arts Degree 2001

## Certifications & Relevant Expertise

California State Certified Drug and Alcohol Counselor II (CADC II)
California State Certified Rape Crisis Counselor
Trained Dialogue for Peaceful Change facilitator
Trained In Restorative Justice Circles
Trained In Victim Offender Reconciliation groups

## Awards and Recognition

- National Medal of Humanities medalist (Prison University Project) 2016
- District Attorney of Alameda County, Nancy O'Malley "My Hero" award 2014
- Freedom House "Stewardship" award 2014
- FBI Director's Community Leadership aware! 2014

Supervisor Mary Nejedly Piepho, Contra Costa County, District Ill 2016
"For your hard work, dedication and compassion as a field operations coordinator. Your support continues to enhance the quality of life in Central Region."

Assemblywoman Susan A. Bonilla, California State Assembly, 14th District 2015
"In appreciation of exceptional service and leadership to the people of Contra Costa County and an extraordinary record of community service."

Assemblyman Jim Frazier, California State Assembly, 11th District 2015
"Your commitment to the public welfare is deserving of the highest commendations from the people of the State of California. The esteem, gratitude, congratulations, and best wishes of the public are hereby extended."

Required

## Supplemental Questions

1.**Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf )*

Yes

No

2.**Which vacant Council on Homelessness seat are you applying for?**

Community Member Representative

Continuum of Care/Emergency Solution Program Grantee Representative

Employment and Human Services (EHSD) Representative

Faith Community Representative

Public Housing Authority Representative

Public Safety Representative #2

Reentry Services Representative

3.**Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum)

As Directo

4.**Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

I have served on the Community

5.**Please identify your personal connections with homelessness by selecting one of the options below:**

I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).

I am a person who experienced homelessness within the past 7 years but is currently housed.

I am a person who experienced homelessness more than 7 years ago but is currently housed.

I am a family member of someone who has experienced homelessness

I am none of the above but still invested in addressing homelessness in Contra Costa County.

I would prefer not to respond

6.**Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

The RSC is a collective impact r

7.**1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

The RSC is in partnership w ith I

8.1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

1. Expand bed space for unhou
2. Seamless Access to addition
3. Create a housing for ALL mo

9.**Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

Although I have not had the opp

10.The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your**

**personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

Housing first is the model in w h

11.**Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.

I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.

I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.

I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12.**Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

West

13.**What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14.**What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

[redacted]

15.**What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

16.**What best describes your age? (Check one)**

[redacted] Transition aged youth (18-24)

[redacted] Adult (25-61)

Older adult (62+)

17.**What best describes your race/ethnicity? (Pick as many as apply)**

[redacted] African American/Black

Arab/Middle Eastern

Asian

Caucasian/White

East Indian/South Asian

Latine/a/o/x

Mixed Race

Native American

Pacific Islander

South/Central American

Choose not to answer

18.**Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

My life and work experience with the reentry population would be an asset to the Council as my work entails advocacy for those whose voices are seldom at the tables in which decisions are made that can and will affect their lives.

## Contact Information

19.Name

Pat Mims

20.Email

[redacted]

21.Phone Number

[redacted]

Back

Submit

# Application Form

## Profile

DIONNE
First Name

I
Middle Initial

URIBE
Last Name

[redacted]
Home Address

Suite or Apt

ANTIOCH
City

CA
State

94509
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

### Resident of Supervisorial District:

None Selected

### Do you work in Contra Costa County?

- [x] Yes
- [ ] No

### If Yes, in which District do you work?

## Education

### Select the option that applies to your high school education *

- [x] High School Diploma

### College/ University A

### Name of College Attended

City college of SF

### Degree Type / Course of Study / Major

Hotel and Restaurant Mgt

### Degree Awarded?

- [x] Yes
- [ ] No

**College/ University B**

**Name of College Attended**

Liberty Adult Education

**Degree Type / Course of Study / Major**

Advanced Microsoft Office

**Degree Awarded?**

◉ Yes ○ No

---

**College/ University C**

**Name of College Attended**

Diablo Valley College

**Degree Type / Course of Study / Major**

Substance Abuse Counselor

**Degree Awarded?**

○ Yes ◉ No

---

**Other Training Completed:**

Boston Reed- Pharmacy Technician

**Certificate Awarded for Training?**

◉ Yes ○ No

---

## Board and Interest

**Which Boards would you like to apply for?**

Contra Costa Council on Homelessness: Submitted

**Seat Name**

Dionne Uribe

**Have you ever attended a meeting of the advisory board for which you are applying?**

◉ Yes ○ No

**If Yes, how many meetings have you attended?**

6

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I am an employee for CCCHS for over 16yrs. I have experience with Behavioral Health, Conditional Release Program(CONREP), Alcohol and other and Drugs (Substance Abuse). I also Volunteer within my Community with feeding the Homeless and help with finding resources as well. I help with job applications and referral, clothing and food bank applications-Calfresh program- WIC and General Assistance programs. I also help with finding shelter, outpatient addition programs and going to Court as a advocate, and helping find shelter for Battered women and children. I am HIPPA and CPR(Healthcare) certified. I do this on my own time with my grandkids to serve our Community.

## Qualifications and Volunteer Experience

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

Resume below

Upload a Resume

**I would like to be considered for appointment to other advisory boards for which I may be qualified.**

(•) Yes ( ) No

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

( ) Yes (•) No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

I have attended BHS monthly meetings, Community service volunteer which included the Homeless. Volunteer with Battered Women shelter. Help volunteer with various activities that benefit our Parrish members.

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Please Agree with the Following Statement**

**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
   (1) Mother, father, son, and daughter;
   (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
   (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

# Dionne I. Uribe

[redacted]
Antioch, CA 94509
[redacted]
[redacted]

## PROFESSIONAL PROFILE

I am seeking an opportunity as a Team Member with advancement potential. I'm a dependable, proactive and discrete customer service professional. I have strong office, purchasing and supply management skills, and a capacity to keyboard 40+ wpm. I have recent extensive training in Advanced Microsoft Office Suites .I am also a Certified Designer. I work well both independently and in a team context, attentive to supervisory direction and interact kindly with coworkers and public in all their diversity. I'm certified in Basic Life Support/CPR for HealthCare Providers and AED with The American Red Cross.

## Skills and Qualifications

### Clerk

- Proficient in Advanced Word, Excel, PowerPoint, Outlook, Publisher, Access.
- Data entry, keyboarding at 40+ wpm.
- Customer Service and multiple telecommunication call center and systems: Multi- line phone, radio system, overhead and personal pager.
- All general office: filing, fax, copy and scan.
- Knowledge of EPIC, cc link, CALOCUS/LOCUS, and I-site systems.
- Broad experience in a variety of training and work settings: Healthcare, business, school, as well with the homeless and inmates.

### Food Assistant /Purchasing Manager/Dietary Supervisor and Chef

- Train workers in food preparation, and in service, sanitation, and safety procedures.
- Perform various financial activities such as cash handling, deposit preparation, and timesheets and payroll.
- Estimate ingredients and supplies required to prepare recipes. Resolve customer complaints regarding food service and make adjustments.
- Control inventories of food, equipment, wares, and liquor, and report shortages to designated personnel.
- Purchase or requisition supplies and equipment needed to ensure quality and timely delivery of services. Build relation with Vendors.
- Observe and evaluate workers and work procedures to ensure quality standards and service and complete disciplinary write-ups if needed.
- Specify food portion, courses, production and time sequences for workstations and equipment arrangements.

### Volunteer

- Assist director with yearly calendar to plan menus, and send out donation requests to various church and community merchants.
- Assist with serving over 100 homeless with hot and cold meals, location of shelters and help with getting cash aid within our county.
- Help organize and distribute clothing, toiletries and take inventories to do monthly census.
- Data entry of inventories and donations brought into center and handle various other clerical duties.

## Experience

| | | | |
|---|---|---|---|
| 10/19- Present | Clerk-Senior Level | Environmental Health Services | Martinez, CA |
| 10/13-10/19 | Clerk-Senior Level | Behavioral Health/Mental Health Administration | Martinez, CA |
| 11/11- 11/12 | Clerk-Experienced Level | CONREP- Forensic Mental Health Administration | Martinez, CA |
| 07/03- 11/11 | Cook | Contra Costa Regional Medical Center | Martinez, CA |
| 01/03-10/03 | Food Assistant 3 | Mt. Diablo School District | Concord, CA |
| 09/02-01/03 | Food Assistant I | Walnut Creek School District | Walnut Creek, CA |
| 04/01-03/02 | Dietary Supervisor | Ocadian Care Centers | Walnut Creek, CA |
| 01/00-02/01 | Purchasing Manager | Radisson Miyako Hotel | San Francisco, CA |
| 11/98-01/00 | Purchasing Manager | Embassy Suites Hotel | S. San Francisco, CA |
| 11/00-Present | Volunteer | Help for the Homeless (NPO) | Antioch, CA |

## Education and Training

Diablo Valley College ▶Certified Addiction Studies Counselor: 2017- Present
Liberty Adult Education ▶Advanced Microsoft Office Specialist: 2012 to 2013
Contra Costa Medical Career College ▶NHL Certified Medical Assistant: 2011
Boston Reed College ▶Pharmacy Technician: 2003
City College of San Francisco ▶Business 78 Units: 1990-1993
Sunshine High School ▶Diploma: 1990

# Application Form

## Profile

Dara
First Name

C
Middle Initial

Walsh
Last Name

[redacted]
Home Address

Suite or Apt

Oakley
City

CA
State

94561
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

**District Locator Tool**

### Resident of Supervisorial District:

☑ District 3

Winebow
Employer

Finance Manager
Job Title

### Length of Employment

3 year - 4 months

### Do you work in Contra Costa County?

○ Yes ◉ No

### If Yes, in which District do you work?

### How long have you lived or worked in Contra Costa County?

48 Years

### Are you a veteran of the U.S. Armed Forces?

○ Yes ◉ No

## Board and Interest

### Which Boards would you like to apply for?

Contra Costa Council on Homelessness: Submitted

**Seat Name**

Reentry Services Representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

◉ Yes ○ No

**If Yes, how many meetings have you attended?**

3

## Education

**Select the option that applies to your high school education ***

☑ High School Diploma

**College/ University A**

**Name of College Attended**

Heald Business College

**Degree Type / Course of Study / Major**

Certificate in Accounting

**Degree Awarded?**

◉ Yes ○ No

**College/ University B**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ◉ No

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ◉ No

---

**Other Trainings & Occupational Licenses**

**Other Training A**

Community Resource Officer - SVDP Oakley CA

**Certificate Awarded for Training?**

◉ Yes ○ No

**Other Training B**

**Certificate Awarded for Training?**

○ Yes ◉ No

**Occupational Licenses Completed:**

---

## Qualifications and Volunteer Experience

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I would like to be part of the process to improve process of re -entry to be successful, to reduce recidivism. It has to be a complete wrap around service that is accessible to individuals.

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

I have helped family (1 female and 1 male members) via remotely from California exit from prison, conference calls with Wardens, come up with a action to-do list, keep court hearings, manage finances, locate housing assist, assist with custody, and find jobs. Both family members live in Oklahoma. In addition, I have a son who has challenges with mental health who has experienced jail.

Upload a Resume

**Would you like to be considered for appointment to other advisory bodies for which you may be qualified?**

◉ Yes ○ No

**Do you have any obligations that might affect your attendance at scheduled meetings?**

○ Yes ◉ No

**If Yes, please explain:**

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

○ Yes ◉ No

**If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:**

**If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:**

**List any volunteer or community experience, including any advisory boards on which you have served.**

SVDP - Oakley Conference - Community Resource Officer's

## Conflict of Interest and Certification

**Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?**

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**If Yes, please identify the nature of the relationship:**

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**I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

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   (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
   (4) Registered domestic partner, pursuant to California Family Code section 297;
   (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
   (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

# Dara Walsh

[redacted] Oakley, CA 94561 • [redacted]

## Objective

- To obtain a permanent position in the Easy Bay that can contribute my managerial accounting, technical, analytical and customer service skills

## • Community Involvement

- **NAMI Contra Costa / San Mateo** Concord CA 2019- Present F2F Instructor
- **SVDP** Oakley, C 2018 – Present Community Resource Officer
- **San Mateo / HOPE** San Carolos 2018 – Family Advocate

## Summary of Qualifications-

- Deep interest in re-entry programs for incarcerated
- Strong understanding of community resources from 211 to Bay Area Legal Aide
- Lived Experience with 2 incarcerated family members re-entry
- Strong Understanding of SSDI filings
- Provide community support for homeless, unemployed, and behavior health
- Organized, compassionate and goal driven

## Experience

**Winebow – Benicia**
**Accounting Manager**
**Wine & Spirits Distributor**

*June 2018 – Present*

- Manage Accounts Payable/ WA & CA – Supplier Set Up through close, $1.2M weekly, 350 Suppliers
- Manage Accounts Receivable /WA & CA – Order, Cash Application, Collections, 3500 customers, $2.9M
- Manage Credit Department – Vendor set up, credit limits, 1099, Vendor Contracts, EDI/EFT set up, order release
- Manage Billing Department – Processing invoices, returns, credits, refunds, shipping manifests
- Manage Inventory – Item Set up, inventory reconciliations, quarterly audit and adjustments
- Reporting & Budget – Month End close, Journal Entries, Bank Reconciliations, Inventory adjustments, Budget reporting for AR/AP, AR Aging and AP Aging
- Coordinate Team Realignment through acquisitions – new hires, SOPs, newly created job positions, downsize, team building, training, working with cross functional teams (Sales, Customer Service, Tax, Treasury and Finance)
- Manage Accounting Staff Benicia & Seattle (10)– Accounting Supervisor, Accounting Analysts, Billing Analyst, Accounts Payable, Accounts Receivable and Cash Applications

**Aryzta LLC – San Leandro**
**Bakery**
**Manager, Trade Spend (US and Canada) – SAP** *September 2012 – April 2018*

- Provide managerial support to 9 Rebate and Commissions Analysts

- Manage and lead a team of 9 people (8 Rebate and 1 Broker Analyst) that are responsible for:
  · Reviewing, analyzing, and resolving customer deductions and 3rd party deductions, $10M
  · Maintaining the accuracy of trade promotion management systems, and customer hierarchy systems
  · Ensuring valid customer trade deductions are analyzed, processed and recorded accurately
  · Monitoring customer bill back accruals
  Oversee management of broker commissions, $1.8M
- Manage collections of pricing and billing deductions
- Cost Accounting for materials
- Manufacturing accounting (freight, logistics, COGS)
- Business Trade Lead Project Lead for A $3M business acquisition, US and CAD
- GL reconciliations, Budget Analysis, Journal Entries and YOY reporting
- Assist with interim and annual internal and external audits to provide requested information

- Working cross functionally to manage rebate payments, meeting all contractual deadlines, adhering to all SOX controls and developing effective processes to ensure all payments are made in a timely manner using SAP.
- Resolution with the customer of apparent data discrepancies and providing relevant supporting documentation to Retail Chains, as needed including Operators and Sub Distributors. Forecasting/accruing process, working with Finance, Accounting, budget personnel and other stakeholders
- Perform & process bi-weekly commission calculations for assigned sales groups or regions using SAP. Ensure all ISR and Broker commissions are calculated and paid in a timely and accurate manner. Provide high quality, timely responses to the sales field on their questions and queries related to commission calculations or credit assignments.

**Nestle USA – San Ramon** *September 1999-Apr 2012*

**Inventory Manager, Sales Division, Ice Cream and Pizza - Oracle**

- Oversee the “day-to-day” functions and expansion of the SBT program
- Manage inventories and address inventory discrepancies, $22M
- Work close to Account Executive with regards to maintaining synchronized authorizations, pricing, and promotions with our customers
- Maintain consistent communications with the Route Sales and Delivery Agent teams with regards to proven practices for SBT
- Train additional auditors and coordinators as the program expands
- Report variance information to SBT retailers
- Manager 5 field Auditors (Schedules, training, new hires, payroll)
- Manage SBT Specialist (Schedule, training, new hire and payroll)

**Oracle Upgrade Project - AR Project Coordinator, Finance Division, Oracle**

- Coordinate with core team members, GL, AP, and CM to upgrade from 11i to R12 (Test Scripts, Training Manuals, etc.)
- Testing of new software for capability and work with off-shore teams to resolve any unknown bugs related to AR.

**Credit Analyst – Finance Division, Oracle**

- Managed credit and collections Grocery Customers, focusing on Scan Based Trading customers and National Credit Analyst for Safeway
- Conducted contract and purchase order reviews for special billing terms
- Provided account reconciliation, analysis, billing, aging, collecting and customer service
- Participated in creating the procedure guide for Credit Analysis best practices
- Coordinate and review monthly aging balances with over 6 regional offices

- Maintained payment terms of net 10 days and reduced DSO to 19 days
- Prepare any adjustments for billing, promotions, or pricing discrepancies

**Accounts Receivable Specialist -Oracle**

- Cash Applications of in-house cash, over $1million per month, for Grocery Chains
- Month End close to ensure all cash receipts were balanced and posted
- Create journal entries month end close process
- Participating in Cash Application upgrade to EDI transactions in conjunction with EFT's payments
- Reviewed and reported any banking errors for Auto Lock Box cash postings

## Special Skills

**Computer** MS Office (Excel, Outlook, PowerPoint, Word), Oracle R12, Oracle 11i, Appworx, Hyperian, IMREX, Kronos, Lacerate, Great Plains, SAP, Business objects, Vistex, Trade analytics and Business objects, HPQC Testing, Apprise, eBusiness,

## Education

| | | |
|---|---|---|
| **Western Governors University** | Ogden, UT | Presently Enrolled |
| **Heald Business College,** | Concord, CA | Accounting Certificate, 3.81 GPA |
| **AARP** | Concord, CA | Certificate Tax Preparation Volunteer |

## Community Involvement

| | | |
|---|---|---|
| **NAMI Contra Costa / San Mateo** | Concord CA | 2019- Present F2F Instructor |
| **SVDP** | Oakley, C | 2018 – Present Community Resource Officer |
| **San Mateo / HOPE** | San Carolos | 2018 – Family Advocate |

Respondent

30 Anonymous

53:44
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

For persons who need an accommodation or support accessing or completing the application due to disabilities, barriers or limitations or whatever, you may complete this application with outside support or contact COH Administrative staff support at cchomelesscouncil@cchealth.org (mailto:cchomelesscouncil@cchealth.org) or by calling or texing Jaime Jenett, Staff to the Council, at 925-464-0152.

*The following questions are optional and will be used by the Council on Homelessness' Nominating Committee to identify diverse applicants that can contribute unique expertise and perspectives to the Council. Answers to these questions will be evaluated in relation to the experience and qualifications desired for available member seats. Please carefully consider how your personal experiences, professional experiences, and values will contribute meaningfully to the Council on Homelessness' and the Contra Costa County Homeless Continuum of Care's efforts to make homelessness rare, brief, and non-recurring.*

*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   ○ Yes

- (selected) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- ( ) Faith Community Representative
- ( ) Public Housing Authority Representative
- ( ) Public Safety Representative #2
- (selected) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I am an Accounting Manager full time 10 years , St Vincent de Paul Community Resource Officier in Oakley Ca 3+ years, and a Family Advocate 5 years

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

I am a family advocate for my niece who was sentenced to Mable Basset, Oklahoma ,serving 2 years and gave birth to a baby while in prison. In addition, I have a nephew who is served time in prison. Both suffered PDSD and needed assistance navigating resources from employment, housing and mental health support.

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- ( ) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- (•) I am a family member of someone who has experienced homelessness
- ( ) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

I have served as a Community Resource Officer for St. Vincent de Paul in Oakley. I have assisted neighbors will all types situations from being homeless to funeral expenses. Being able to navigate and assist neighbors with resources throughout Contra Costa County as well as Social Security. I am an instructor for NAMI Family to Family in Contra Costa County. I am certificated as a Domestic Violence advocate 2020.

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

The Organizations that I work with are associated with Council on Homelessness >NAMI >St. Vincent de Paul

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

1. Provide or fund additional resources for case workers. Individuals who are homeless also struggle with drug and/or mental health and not able to navigate doctor appointments and need daily support, encouragement and follow through 2. Provide additional housing subsidies for individuals who are actively involved in doctor appointments, job training, school, etc. Individuals are demonstrating their cooperation to overcome being homeless. Provide resources that would provide immediate housing for individuals who are struggling with homelessness, maybe a provisional housing of 45 days. 3. Provide support to families with family members who are struggling to with homelessness. Make resources more available to the families who want to help their families.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

I have attended 3 meetings in the past 5 years, one in person and two via Zoom. I was impressed with the number of agencies that also attended. Contra Costa has a lot of resources to help from youth to reentry. How do we make the services more accessible? For example, 211 will provide a 2 day hotel voucher only if you have proof of intent to rent ( this may have changed in the past year). Individuals are homeless because they do not have homes. There is the homeless team that will come to you and access, my understanding this 2 person team covers all Contra Costa.

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

Wow! This is wonderful! Who are the agencies that support the Housing First approach and can they provide data that shows how this approach is making a difference? Is there a training available for other agencies?

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- (●) I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ( ) I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ( ) I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ( ) I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

East Contra Costa

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

16. **What best describes your age? (Check one)**

Transition aged youth (18-24)

Adult (25-61)

Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

African American/Black

Arab/Middle Eastern

Asian

Caucasian/White

East Indian/South Asian

Latine/a/o/x

Mixed Race

Native American

Pacific Islander

South/Central American

- [ ] Choose not to answer
- [ ] Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

I am a single mother of 3 with one who suffers from mental health. I also have a bi-racial grandson who is 1 year old.

## Contact Information

19. Name *

Dara C Walsh

20. Email *

[redacted]

21. Phone Number

[redacted]

# Application Form

## Profile

Yvette
First Name

J
Middle Initial

Williams
Last Name

[redacted]
Home Address

Suite or Apt

Concord
City

CA
State

94518
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

### Which supervisorial district do you live in?

- [x] District 4

## Education

### Select the option that applies to your high school education *

- [x] High School Diploma

### College/ University A

### Name of College Attended

DVC

### Degree Type / Course of Study / Major

Criminal Justice

### Degree Awarded?

- [ ] Yes
- [x] No

### College/ University B

### Name of College Attended

DVC

**Degree Type / Course of Study / Major**

Addiction Studies

**Degree Awarded?**

○ Yes ◉ No

---

**College/ University C**

**Name of College Attended**

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ○ No

---

**Other schools / training completed:**

**Course Studied**

Paralegal

**Hours Completed**

2 years

**Certificate Awarded?**

◉ Yes ○ No

---

## Board and Interest

**Which Boards would you like to apply for?**

Contra Costa Council on Homelessness: Submitted

**Seat Name**

Reentry Service Representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

◉ Yes ○ No

**If you have attended, how many meetings have you attended?**

5

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I have an extensive knowledge and experience with case management and performing predetermined intake procedures for each client, developing a unique plan for re-entering them into society. Most of my professional experience and community service has been primarily to connect individuals to the critical resources and education necessary to overcome employment barriers and childhood trauma. Additionally, being an advocate for those who are often underserved and underrepresented creates opportunities that eliminate barriers and increase access to services. Additionally' I have consistently & successfully facilitated' several Employment & Resource fairs for underserved populations every year since 2015. My agency' Back on Track Community Service- work with transitional aged youth & underrepresented adults is a partnership, helping them transition from victim to survivor to leader, encouraging their long-term stability and success in whatever path they choose. I became the sole-proprietor of Back on Track Expungement Services, a legal document preparation service for clients seeking the eradication of previous criminal infractions. Back on Track Expungement Services introduced Yvette to society's most helpless and overlooked population. It was also incumbent upon Yvette to return to school to complete course work to become a certified Paralegal! After graduating an accredited Paralegal program,

## Qualifications and Volunteer Experience

**I would like to be considered for appointment to other advisory boards for which I may be qualified.**

(•) Yes ( ) No

**Are you currently or have you ever been appointed to a Contra Costa County advisory board, commission, or committee?**

( ) Yes (•) No

**List any volunteer or community experience, including any advisory boards on which you have served.**

EMPLOYMENT CASE MANAGER/OFFICE MANAGER, Acorn Career Center, -Oakland , Street Team Action Network, Mentor • Employment workshop (8 weeks) facilitator; Wrote resumes, mock interviews and dress for success classes. /Love Never Fails, Inc.(Survivors of Human & Sex Trafficking)

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

Please refer to my Bio for my Qualifications

Upload a Resume

## Conflict of Interest and Certification

**Do you have a Familial or Financial Relationship with a member of the Board of Supervisors?**

( ) Yes (•) No

**If Yes, please identify the nature of the relationship:**

N/A

**Do you have any financial relationships with the County such as grants, contracts, or other economic relations?**

○ Yes ◉ No

**If Yes, please identify the nature of the relationship:**

**Please Agree with the Following Statement**

**I certify that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

☑ I Agree

***Yvette J. Williams***
[redacted]

July 1, 2021

To Whom It May Concern:

My name is Yvette J. Williams. I am the Founder & Executive Director of both' Back on Track Expungement Services & Back on Track Community Services.

In 2008, I became the sole-proprietor of *Back on Track Expungement Services*, which is a legal document preparation service for clients seeking the eradication of previous criminal infractions.
For over 10 years Back on Track Expungement Services has been instrumental in assisting hundreds of Reentry Clients with getting "back on track"!, I have demonstrated a professional capacity to serve disenfranchised and underrepresented populations by addressing issues unemployment and underemployment for individuals (e.g. ex-convict, homeless and so forth) by assisting them with their efforts to re-enter mainstream society and/or the workforce

It has been my mission and personal goal to help this "uniquely" disenfranchised population with gaining employment or to seek out vocational training through collaborative partnerships throughout the Bay Area. I am currently working with several organizations that conduct workshops for job readiness such as the Alameda County Private Industry Council, the Stride Center, East Bay Works, and the America Works Project.

In 2015, I became the sole proprietor of *Back on Track Community Services* where I currently conduct workshops, on human trafficking, expungements, cyber bullying, and life skills trainings, at nonprofits throughout the Contra Costa County that services at-risk children and adults. Additionally' I have consistently & successfully facilitated' several Employment & Resource fairs for underserved populations every year since 2015. I have always exercised tact and discretion in communication with advocates and partners. Communicate clearly with youth and adults. Establish and maintain effective working relationships with staff, community partners, and law enforcement. Our work with youth is a partnership, helping them transition from victim to survivor to leader, encouraging their long-term stability and success in whatever path they choose

Through my commitment in working with clients who have experienced long-term unemployment, my goal is to advise them of the benefits of having their charges reduced prior to seeking employment. I also prepare my clients for employment and housing interviews by advising them on how to explain their criminal record(s) to prospective employers/property managers. I update and create resumes and have my clients participate in "mock interviews" for their future success.

I have an extensive knowledge and experience with case management and performing predetermined intake procedures for each client, developing a unique plan for re-entering them into society. Most of my professional experience and community service has been primarily to connect individuals to the critical resources and education necessary to overcome employment barriers and childhood trauma. Additionally, being an advocate for those who are often underserved and underrepresented creates opportunities that eliminate barriers and increase access to services.

***Yvette J. Williams***
[redacted]

In closing, my educational background coupled with my professional experience exemplifies my leadership skills along with my ability to communicate effectively with members of diverse populations within non-profit and government arenas. I look forward to hearing from you regarding this exciting opportunity! I look forward to the opportunity to meet with you to discuss my qualifications in greater detail.

Sincerely,
***Yvette J. Williams***

# Council on Homelessness Supplemental Application

The Council on Homelessness encourages all members of the community to apply for a seat on the Council, participate in community meetings, group discussions, and working groups, and make recommendations to the Council aimed at preventing and ending homelessness. The Council aims to ensure a diverse population contributes to deliberations and decision-making—including consumers and community members. The Council aims to include and engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County. To align with this effort, the Council conducts an annual recruitment effort by advertising open positions. Further, all interested persons are encouraged to attend meetings, provide input, and voice concerns to the Council.

## About the Rating Factors for Council on Homelessness Membership Application

*The following questions are optional but serve to help the Council on Homelessness nominating committee identify diverse applicants that can contribute to the breadth and depth of community and homeless services related expertise and perspectives. Answers to these questions will be evaluated in relation to the available member seat and the experience and qualifications desired for that seat. Please carefully consider how your life and professional experience and values will contribute meaningfully to the Council on Homelessness's work and the Contra Costa County Homeless Continuum of Care's efforts to make homelessness in Contra Costa rare, brief and non-recurring.*

*For more information about the Council on Homelessness and its work supporting and governing the Continuum of Care (CoC), including information about the services, programs, funding, and performance of the CoC, go to* https://cchealth.org/h3/#Council.

- When your application is complete, please email a copy to cchomelesscouncil@cchealth.org
- If you have questions, please email cchomelesscouncil@cchealth.org or call 925-464-0152.

## Supplemental Questions

1. The Council is committed to the Housing First approach (no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe what makes this approach and guiding principle of the Council meaningful to you and how**

**your beliefs align with this guiding principle. (400 word maximum) Homelessness is never a goal in anyone's life! I believe when a person safely communicate their needs, whys and unhealed abuses they can then move forward in life. Most feel unheard, invisible and severely judged, by people that wouldn't last one hour on the streets. We need to implement a feel good progressive outreach and program for the homeless to help other homeless persons. Inside this innovated approach teach them a skill or trade, which will allow them to eat and sleep a little easier. Never has a 10 year old said he/she wanted to be a drug addicted or homeless when they grow up… NEVER. We can possible fix the Housing issue with homes and money. We will never fix a " human issue" with housing and money only!**

2. **Please identify and briefly describe any prior board/volunteer and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness.** Please review the resume attached to the original application submitted. However if you require additional information, please email or call me with your interest or inquires.

3. **Please identify and briefly describe any skills, experiences, or resources you believe you would bring to the Council on Homelessness. We are particularly interested in knowing more about your experiences that demonstrate a professional interest in or personal commitment to addressing and alleviating the impact of homelessness on people in Contra Costa.** After seeing first hand my clients requiring fair and decent paying jobs/careers… I created a agency to address the needs of underserved populations. "Back on Track Community Services' we have facilitated several Community Health & Employment Fairs over the past several years. We also are known for facilitating workshop, providing amazing resources and remaining humble while serving the community. I am always approachable and coachable! Our Foster Youth require more assistance with Transitioning from Foster Care at an earlier age. The responsibility of preparing TFC's should not be left solely on foster parents and social workers.

4. **Please state any relevant agency affiliations you have, including any current place of employment. Please also indicate your role in shaping and/or implementing policy at your current agency or community group, in the field in which you work or in the field of homelessness.** I am self-directed and collaborate with many CBO's to enrich the lives of many unserved clients throughout the SF Bay Area. My biggest role has been to educate agencies and their clients on the benefits of Criminal Record Expungements. I also take a serious position with meeting clients where they are and not meeting them where I want them to be in life. Everyone has a story and a WHY? I also encourage partnering agencies to do the same, with how they speak and how the move with each client.

5. **Please state how many CoC or CoH meetings you have attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC or CoH meeting, please briefly include any recent relevant experiences.** I have attended several meetings over the past 7 years, very infrequently. I suggested local churches and their member's more involved.

6. **Using your personal and professional experiences, expertise and values, please describe up to three (3) ways you would encourage the Contra Costa CoC to address or set priorities for addressing homelessness. Feel free to draw from current events and information.** Implement a Homeless count (soley) for the Transitional Foster Youth/Victims of Sex Trafficking. Before hand, have beds/services readily available for those that want services immediately. When possible reconnect both populations with local CBO's.

7. **Please identify any personal connections with lived homelessness experience by selecting one of the options below:**
   X I am a person who has experienced homelessness
   ☐ I am a family member of someone who has experienced homelessness
   ☐ I am none of the above but still invested in addressing homelessness in Contra Costa County.

8. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**
   ☐ I can be available for 2 or more meetings per month, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
   X I can be available only for the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
   ☐ I am not available for the standing monthly COH meeting, but can make other meetings 2 or more times per month.
   ☐ I am not available for the standing monthly COH meeting and may not be able to make other meetings more than once per month.

9. **Please identify any potential issues you foresee with complying with the Code of Conduct and Conflict of Interest Policy.** *(See Code of Conduct and Conflict of Interest Policy at end of this document)* (200 words)
   ☐ Yes
   xNo
   ☐ If yes, what is your potential conflict:_____

## Demographic Information

The Council aims to ensure a diverse population contributes to deliberations and decision-making—including consumers and community members. The Council aims to include and

engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County. The following questions are totally optional.

1. **What best describes your gender identity?**
2. **What best describes your sexual orientation**
3. **Wha best describes your age (check one):**
   - Transition Aged youth (18-24)
   - Adult (25-61)
   - Older adult (62+)
4. **What best describes your race/ethnicity? (Pick as many as apply)**

| | | |
|---|---|---|
| African American | Native American | Pacific Islander |
| East Indian/South Asian | Arab/Middle Eastern | Asian American |
| Latino/a | Caucasian | Mixed Race |
| Choose not to answer | Other _____ | |

5. **Is there any other information you think would be important for us to know?**

**Please send a copy of your completed supplemental application to cchomelesscouncil@cchealth.org. Call 925-464-0152 with any questions**

**CONTRA COSTA COUNCIL ON HOMELESSNESS CONFLICT OF INTEREST POLICY**

Each Council on Homelessness ("COH") member, chairperson, employee, agent, and consultant is expected to uphold certain standards of performance and good conduct and to avoid real or apparent conflicts of interest.

In order to prevent a conflict of interest, a COH member, chairperson, employee, agent, or consultant may not:

- Participate in or influence discussions or decisions concerning the selection or award of a grant or other financial benefit to an organization that the COH member, employee, officer, or agent has a financial or other interest in or represents, including immediate family ties, except for the COH itself
- Solicit and/or accept gifts or gratuities on behalf of the COH by anyone for personal benefit in excess of minimal value
- Engage in any behavior demonstrating an actual conflict of interest or giving the appearance of any such conflict
- Engage in violations of the law or unethical business practices

Individuals with a conflict of interest will inform the COH of the conflict and excuse themselves from the meeting or deliberations during such discussions. The COH Chair or its administrative designee shall track which COH members have conflicts of interest and help to ensure such members do not participate in discussions or decisions in which the members have a conflict.

Each COH member, chairperson, employee, agent, or consultant must sign a *Code of Conduct and Conflict of Interest Policy Agreement* to demonstrate that the individual is aware of and agrees to abide by this policy. Any failure to adhere to the policy may result in disciplinary action. Disciplinary action may include, but is not limited to:

- Oral warning
- Written warning
- Suspension
- Termination

In addition to disciplinary action, civil and/or criminal penalties may be sought.

The COH must keep records showing compliance with code of conduct and conflict of interest requirements, including documentation of a signed policy acknowledgment by all COH members. The COH will maintain any records supporting exceptions to the conflicts of interest policy as required by 24 CFR part 578.95.

Contra Costa Continuum of Care

**Code of Conduct and Conflict of Interest Policy Agreement**

I, _____Yvette Willliams_____, am a *member/ chairperson/ employee/ agent/ consultant* (*circle one*) of the COH and in that position, I have read and understand the Code of Conduct and Conflict of Interest Policy of the COH and I agree to uphold these standards of performance and good conduct and to avoid real or apparent conflicts of interest.

I will not participate in or influence discussions or decisions concerning the selection or award of a grant or other financial benefit to an organization that I have a financial or other interest in or represent, except for the COH itself.

Organizations that I or a close relative or family member have a financial or other interest in are:

N/a

If and when such discussions or decisions occur and a conflict arises, I will inform the COH board of my conflict and excuse myself from the meeting or deliberations during those discussions.

I will not solicit and/or accept gifts or gratuities on behalf of the COH by anyone for my personal benefit in excess of minimal value.

I will not engage in any behavior demonstrating an actual conflict of interest or giving the appearance of any such conflict.

I will not engage in unethical business practices or conduct that violates the law, including any payments for illegal acts, indirect contributions, rebates, and bribery.

I understand that any failure by me to comply with this code of conduct or conflict of interest policy could result in disciplinary action, which may include termination of my position from the COH and civil and/or criminal penalties.

__Yvette Williams_____
Name [printed]

_____
Signature

_____
Date

Respondent

15 Anonymous

13:58
Time to complete

## About the Supplemental Questions for the Council on Homelessness Membership Application

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*Please note, this form can be filled out as a Word document and emailed to Council on Homelessness CChomelesscouncil@cchealth.org (mailto:CChomelesscouncil@cchealth.org) by the deadline or submitted via this online form.*

## Supplemental Questions

1. **Do you see any potential issues with complying with the Code of Conduct and Conflict of Interest Policy? If yes, please indicate what it is in the "Other" Section.** *(See Code of Conduct and Conflict of Interest Policy on page 14 of the document here: https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf (https://cchealth.org/h3/coc/pdf/Governance-Charter-By-Laws.pdf) )* *

   ○ Yes

- (●) No
- ( ) Other

2. **Which vacant Council on Homelessness seat are you applying for?** *

- ( ) Community Member Representative
- ( ) Continuum of Care/Emergency Solution Program Grantee Representative
- ( ) Employment and Human Services (EHSD) Representative
- ( ) Faith Community Representative
- ( ) Public Housing Authority Representative
- ( ) Public Safety Representative #2
- (●) Reentry Services Representative

3. **Please identify briefly describe any special skills, relationships, or resources you believe you would bring to this specific seat. If applicable, please describe any experiences that demonstrate a past professional or personal commitment to addressing and alleviating homelessness within the topic or field related to the vacant seat.** (400 word maximum) *

I have been in the homeless services industry for 15 years. I have worked in several counties throughout the bay area. I have worked with TAY youth, reentry, chronically homeless, Veterans, MHSA, HUD programs, including rapid rehousing, permanent supportive housing, and prevention. I currently collaborate with CCC ORJ, CCC H3, & CCC Behavioral Health.

4. **Please identify and briefly describe any prior volunteer, committee/board, and/or leadership experiences or any additional relevant experience that would be of benefit to the Council on Homelessness. If applicable, please emphasize when those experiences focused on topics related to homelessness.** (400 word maximum)

. I believe in collaboration and creativity to solve the housing crisis. I am familiar with all of the relevant aspects of homelessness. I believe my years of experience give me a broad scope of knowledge and resources that I can use to be a contributing member of the board.

5. **Please identify your personal connections with homelessness by selecting one of the options below:**

- (●) I am a person currently experiencing homelessness and living in a shelter or location not meant for human habitation (e.g., encampment).
- ( ) I am a person who experienced homelessness within the past 7 years but is currently housed.
- ( ) I am a person who experienced homelessness more than 7 years ago but is currently housed.
- ( ) I am a family member of someone who has experienced homelessness
- ( ) I am none of the above but still invested in addressing homelessness in Contra Costa County.
- ( ) I would prefer not to respond

6. **Please describe your affiliations with organizations or agencies who serve various homeless subpopulations such as: persons with chronic substance abuse issues, persons with serious mental illness, persons experiencing chronic homelessness, persons with HIV/AIDS, veterans, families with children, unaccompanied youth, victims of domestic violence, dating violence, sexual assault, and stalking, and seniors.** (400 word maximum)

I am currently a program director for SHELTER, Inc. I oversee all Veterans, reentry, MHSA, and Destination Home programs. We currently collaborate with CCC ORJ, VA, H3, SAHA, Health Right 360, COPE, AODS, State BSCC, and Solano & CCC parole and probation departments.

7. **1. If applicable, please describe your affiliations with any government and community-based organizations that may not currently be represented on the Council on Homelessness.** (400 word maximum)

8. 1. **Using your personal experiences and/or professional experiences, please describe up to three (3) ways you would encourage the Contra Costa Continuum of Care to address or set priorities for addressing homelessness. Feel free to draw from current events and other sources of information.** (400 word maximum)

I would start by addressing the barriers to housing. I would discuss the different populations within the homeless community and how their needs differ. I think encouraging the community to volunteer and become more active in ending the homeless crisis. I know in my community people always ask how they can help. I believe the most important areas to address are mental health and substance abuse. Employment is also very important.

9. **Please state how many Continuum of Care (CoC), Council on Homelessness (CoH), or Youth Advisory Council (YAC) meetings you have previously attended. Please provide up to three (3) recommendations or thoughts you had from those meetings. If you have not attended a CoC, CoH, or YAC meetings, please briefly describe any recent relevant participation in similar meetings and your recommendations or thoughts.** (400 word maximum)

I have attended about 15 meetings. I like to see all of the stakeholders sharing ideas. It would be nice to have more community and partner organization participation. It would also be very helpful to explain to the audience exactly what the board is doing. Trainings would be great. Perhaps a community partner could do a presentation as well.

10. The Council is committed to the Housing First approach (meaning no barriers or requirements as a prerequisite to housing, including sobriety, religious affiliation, or other structure not required for housing) and has established this Guiding Principle: *Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through the shared responsibility, accountability, and transparency of the community.* **Please describe your personal reaction to the Housing First approach and Guiding Principle described above.** (400 word maximum)

This principle is so important because it considers that homeless individuals may have many different needs. It is nearly impossible for these individuals to succeed unless they have a safe and secure place to live. For example, if you are homeless and don't have access to a bathroom or a shower, it is highly unlikely that an employer will offer you a job.

11. **Please identify the level of commitment you can provide to the Council on Homelessness by selecting one of the options below:**

- (●) I can be available for **2 or more meetings per month**, including the standing monthly COH meeting the first Thursday of every month from 1pm to 3pm.
- ( ) I can be available **only for the standing monthly COH meeting** the first Thursday of every month from 1pm to 3pm.
- ( ) I am **not available** for the standing monthly COH meeting, **but can make other meetings 2 or more times** per month.
- ( ) I am **not available** for the standing monthly COH meeting and **may not be able to make other meetings** more than once per month.

## Demographic Information (Optional)

The Council aims to ensure a diverse population contributes to deliberations and decision-making, including consumers (people with a lived experience of homelessness) and community members. The Council aims to engage as broad a representation as possible of abilities, ages, sexual and gender identities, immigration statuses, and racial, ethnic, and cultural backgrounds, and geographical representation within the County.

***Responses to the following questions are optional.***

12. **Which areas of Contra Costa County do you primarily work in and/or live in (*for example: can be a city, a region, the whole county*)?**

Entire County

13. **What are your pronouns (*for example: she/him/they/ze, etc.*)?**

[redacted]

14. **What is your gender identity (*for example: female/male/transgender/non-binary/gender non-conforming, etc.*)?**

[redacted]

15. **What is your sexual orientation (*for example: bisexual/straight/gay/pansexual, etc*)?**

16. **What best describes your age? (Check one)**

- Transition aged youth (18-24)
- Adult (25-61)
- Older adult (62+)

17. **What best describes your race/ethnicity? (Pick as many as apply)**

- African American/Black
- Arab/Middle Eastern
- Asian
- Caucasian/White
- East Indian/South Asian
- Latine/a/o/x
- Mixed Race
- Native American
- Pacific Islander
- South/Central American
- Choose not to answer
- Other

18. **Is there any other information you think would be important for us to know, including anything that would help us understand how you would contribute to the diverse representation of people and experiences on the Council (*for example: abilities, immigration status, ethnic background, or cultural background*)?**

I have lived in several cities all over the U.S. and have experienced many different cultures and societal challenges. I've always worked with a diverse team and I am very open and accepting of other views, beliefs, and backgrounds.

## Contact Information

19. Name *

James Worley

20. Email *

[redacted]

21. Phone Number

[redacted]

# Application Form

## Profile

James
First Name

Middle Initial

Worley
Last Name

[redacted]
Home Address

Suite or Apt

Danville
City

CA
State

94526
Postal Code

[redacted]
Primary Phone

[redacted]
Email Address

### Which supervisorial district do you live in?

☑ District 2

## Education

### Select the option that applies to your high school education *

☑ G.E.D. Certificate

### College/ University A

### Name of College Attended

Franciscan University

### Degree Type / Course of Study / Major

BS/Business Admin

### Degree Awarded?

◉ Yes ○ No

### College/ University B

### Name of College Attended

Cal State East Bay

**Degree Type / Course of Study / Major**

Home Inspection

**Degree Awarded?**

○ Yes ◉ No

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**College/ University C**

**Name of College Attended**

DVC

**Degree Type / Course of Study / Major**

**Degree Awarded?**

○ Yes ◉ No

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**Other schools / training completed:**

**Course Studied**

Pittsburgh Realtors Institute

**Hours Completed**

75

**Certificate Awarded?**

◉ Yes ○ No

---

## Board and Interest

**Which Boards would you like to apply for?**

Contra Costa Council on Homelessness: Submitted

**Seat Name**

Reentry Service Representative

**Have you ever attended a meeting of the advisory board for which you are applying?**

○ Yes ◉ No

**If you have attended, how many meetings have you attended?**

12

**Please explain why you would like to serve on this particular board, commitee, or commission.**

I would like the opportunity to network and share ideas to confront the homelessness and reentry issues here in Contra Costa County.

## Qualifications and Volunteer Experience

**I would like to be considered for appointment to other advisory boards for which I may be qualified.**

(•) Yes ( ) No

**Are you currently or have you ever been appointed to a Contra Costa County advisory board, commission, or committee?**

( ) Yes (•) No

**List any volunteer or community experience, including any advisory boards on which you have served.**

I volunteer at my church and sit on the board at my HOA.

**Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)**

I have 14 years of experience in the homelessness, housing, real estate and social services field. Of those 14 years 6 of these years have been spent in the reentry field.

Upload a Resume

## Conflict of Interest and Certification

**Do you have a Familial or Financial Relationship with a member of the Board of Supervisors?**

( ) Yes (•) No

**If Yes, please identify the nature of the relationship:**

**Do you have any financial relationships with the County such as grants, contracts, or other economic relations?**

( ) Yes (•) No

**If Yes, please identify the nature of the relationship:**

**Please Agree with the Following Statement**

---

**I certify that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.**

---

☑ I Agree

# JAMES WORLEY

[redacted] Danville, CA

[redacted]

**LEADERSHIP | OPERATIONS | PROGRAM/PROJECT MANAGEMENT**
**GRANT ADMINISTRATION | PROBLEM-SOLVING | TECHNICAL FOCUS**

## PROFESSIONAL EXPERIENCE

**SHELTER,** Inc., Concord, CA — April 2019 –Present
**Program Director**

Direct staff activities resulting in housing homeless individuals and their families and increasing their income.

- Lead direct service staff and program managers in set-up, launch, implementation, data collection, budget development, tracking, and reporting of housing programs and employment outcomes for program participants in Contra Costa and Solano Counties
    - Totaling $7MM and serving over 300 individuals and families.
- Develop processes, policies and procedures; conduct reviews and assessments of programs and staff, providing on-going coaching and support in One-on-Ones and identifying training opportunities.
- Conduct outreach and collaborate with internal and external partners to coordinate provision of services and resources needed, connecting participants with housing, health providers and employers.
- Develop relationships with funders, serving as point of contact and assisting in grant proposal and budget development, ensuring program outcomes, compliance and timely reporting.
- Provide top quality external and internal customer service with an emphasis on responsiveness, confidentiality, consistency, and non-discrimination.
- Collaborated with CCC Workforce Development Board

**ABODE SERVICES,** Santa Clara County, CA — 2007–2019
**Program Manager**

Supervised the provision of housing services for multiple housing programs throughout Santa Clara County.

- Managed staff of 12 housing specialists, case managers, compliance specialists and data specialists.
- Provided leadership to Coordinated Entry and Housing Resources Centers in South, East and Mid-County, participating in county-wide meetings and providing feedback on system re-designs.
- Supervised, coached, and trained managers and assessors; provided disciplinary action as needed.
- Monitored Housing Navigators' and Housing Tenancy Service Coordinators' contacts with participants to ensure maximization of funding and that program deliverables were being met.
- Facilitated case conferencing and administrative meetings.

## EDUCATION & PROFESSIONAL DEVELOPMENT

**Bachelors of Science, Business Administration,** Franciscan University, Steubenville, OH

**Certifications:**

- **Lean Six Sigma Green Belt**
- **"Build it Green" - Green Building Certification**
- **CSUEB – Home Inspector Certification Program**
- **Pittsburgh Realtors Institute: Real Estate Appraisal**
- **Certified Home Inspector**
- **Certified Green Building Professional**
- **Certified HUD HQS Inspector**

## 2021 Roster of Applications for Council on Homelessness Seats

| Seat | Last Name | First Name | Agency/Affiliation | District |
|---|---|---|---|---|
| CoC/ESG Rep | Russell | Jonathan | Bay Area Community Services | 1, 3, 5 |
| CoC/ESG Rep | Susan Leslie | Gleason | Trinity Center | 2 |
| EHSD | Bullock-Hayes | Angela | Employment and Human Services Department, Contra Costa | 4 |
| Faith Representative | Earl | Wayne | Pastor, Rock Harbor Christian Fellowship | 1 |
| Faith Representative | Griffin | Ceola | Various | 3 |
| Faith Representative | Hodge | Anthony | Zion Hill Baptist Church, Rodeo | 5 |
| Faith Representative | Jones | Georgia | None | 3 |
| Faith Representative | Mundmani | Paulson | Pastor of Christ the King (Pleasant Hill) and St. Steven (Walnut Creek)<br>Pleasant hill and St. Stephen,<br>Christ the King | 2, 4 |
| Faith Representative | Trujillo | Sandro | RR Ministries | 1 |
| Faith Representative | Vidriales | Vincent | Fellowship Church | 3 |
| Faith Representative | Williams | Michael (Scott) | Nomadic Communities - for the homeless | 2, 4 |
| Public Housing Authority | Ucciferri | Tony | Housing Authority of the County of Contra Costa | 4 |
| Public Safety #2 | Milam | Michelle | City of Richmond Police Department | 1 |
| Public Safety #2 | Ray | Shawn | City of San Pablo | 1 |
| Reentry | Jabbar | Hakim Abdul | DOES NOT QUALIFY | N/A |
| Reentry | Mills | Denise | Men and Women of Purpose | 1 |
| Reentry | Mims | Pat | Reentry Success Center | 1 |
| Reentry | Uribe | Dionne | CCHS Environmental Health | 3 |
| Reentry | Walsh | Dara | St. Vincent De Paul | 3 |
| Reentry | Williams | Yvette | Back on Track Expungement | 4 |
| Reentry | Worley | James | SHELTER, Inc. | 2 |

# Contra Costa County Board of Supervisors

# Subcommittee Report

**FAMILY AND HUMAN SERVICES COMMITTEE** **4. B.**

| | |
|---|---|
| **Meeting Date:** | 11/15/2021 |
| **Subject:** | Appointment to the Advisory Council on Aging |
| **Submitted For:** | Monica Nino, County Administrator |
| **Department:** | County Administrator |
| **Referral No.:** | N/A |
| **Referral Name:** | Appointments to Advisory Bodies |
| **Presenter:** | Anthony Macias **Contact:** Anthony Macias, 925.602.4175 |

**Referral History:**

On December 6, 2011 the Board of Supervisors adopted Resolution No. 2011/497 adopting policy governing appointments to boards, committees, and commissions that are advisory to the Board of Supervisors. Included in this resolution was a requirement that applications for at-large/countywide seats be reviewed by a Board of Supervisors committee. The Advisory Council on Aging provides a means for county-wide planning, cooperation and coordination for individuals and groups interested in improving and developing services and opportunities for the older residents of this County. The Council provides leadership and advocacy on behalf of older persons and serves as a channel of communication and information on aging.

The Advisory Council on Aging (ACOA) consists of 40 members serving 2 year staggered terms, each ending on September 30. The Council consists of representatives of the target population and the general public, including older low-income and military persons; at least one-half of the membership must be made up of actual consumers of services under the Area Plan. The Council includes: 19 representatives recommended from each Local Committee on Aging, 1 representative from the Nutrition Project Council, 1 Retired Senior Volunteer Program, and 19 Members at-Large.

The Area Agency on Aging, the ACOA Membership Committee and the Clerk of the Board, using CCTV, recruit for these seats. The Contra Costa County EHSD website contains dedicated web content where interested members of the public are encouraged to apply. The website provides access to the Board of Supervisors official application with instructions on whom to contact for ACOA related inquiries, including application procedure.

**Referral Update:**

The Contra Costa Area Agency on Aging (AAA) recommends the appointment of Mr. Michael Wener to Member At-Large Seat #18 for a term expiring on September 30, 2022.

The Area Agency on Aging, the ACOA and the Clerk of the Board, using CCTV, assisted with recruitment. AAA staff has encouraged interested individuals including minorities to apply through announcements provided at the Senior Coalition meetings and at the regular monthly meetings of the ACOA. The Contra Costa County EHSD website contains dedicated web content, where interested members of the public are encouraged to apply and provided an application with instructions on whom to contact for ACOA related inquiries, including application procedures.

Mr. Wener submitted an application for ACOA membership dated 05/07/2021 that is provided as a separate attachment. The ACOA Membership Committee interviewed Mr. Wener on June 16, 2021. The Membership Committee recommended Mr. Wener to the ACOA Executive Committee to fill MAL#18 seat. The ACOA Executive Committee approved Mr. Wener to fill MAL#18 at their 9/15/2021 meeting. Members of the ACOA voted unanimously to approve Mr. Wener's appointment to MAL#18 seat at their 10/20/2021 meeting.

**Recommendation(s)/Next Step(s):**

RECOMMEND that the Board of Supervisors appoint Mr. Michael Wener to Member At-Large Seat #18 of the Contra Costa Advisory Council on Aging (ACOA) for a term expiring on September 30, 2022, as recommended by the Council.

**Fiscal Impact (if any):**

There is no fiscal impact.

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**Attachments**

Recommendation Memo - ACOA

Application - Wener

Roster - ACOA

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Contra Costa County California
Employment & Human Services

Kathy Gallagher, Director
40 Douglas Dr., Martinez, CA 94553 ✶ Phone: (925) 313-1579 ✶ Fax: (925) 313-1575 ✶ www.cccounty.us/ehsd.

***MEMORANDUM***

DATE: 10/29/2021

TO: Family and Human Services Committee

CC: Tracy Murray, Director, Aging and Adult Services

FROM: Anthony Macias, Staff Representative for the Advisory Council on Aging

SUBJECT: Advisory Council on Aging – Appointment Requested

The Contra Costa Area Agency on Aging (AAA) recommends for immediate appointment to the Contra Costa Advisory Council on Aging (ACOA) the following applicant: Mr. Michael Wener for Member at Large (MAL) Seat #18. The MAL #18 seat is undesignated and has remained vacant since 9/16/2021, with the term ending 9/30/2022.

The Area Agency on Aging, the ACOA and the Clerk of the Board, using CCTV, assisted with recruitment. AAA staff has encouraged interested individuals including minorities to apply through announcements provided at the Senior Coalition meetings and at the regular monthly meetings of the ACOA. The Contra Costa County EHSD website contains dedicated web content, where interested members of the public are encouraged to apply and provided an application with instructions on whom to contact for ACOA related inquiries, including application procedures.

Mr. Wener submitted an application for ACOA membership dated 05/07/2021 that is provided as a separate attachment. The ACOA Membership Committee interviewed Mr. Wener on June 16, 2021. The Membership Committee recommended Mr. Wener to the ACOA Executive Committee to fill MAL#18 seat. The ACOA Executive Committee approved Mr. Wener to fill MAL#18 at their 9/15/2021 meeting. Members of the ACOA voted unanimously to approve Mr. Wener's appointment to MAL#18 seat at their 10/20/2021 meeting.

Thank You.

Anthony Macias
AAS Senior Staff Assistant

Print Form

Contra Costa County

**Please return completed applications to:**
Clerk of the Board of Supervisors
1025 Escobar Street, 1st Floor
Martinez, CA 94553
or email to: ClerkofTheBoard@cob.cccounty.us

## BOARDS, COMMITTEES, AND COMMISSIONS APPLICATION

**First Name** Michael
**Last Name** Wener
**Home Address - Street** [redacted]
**City** Walnut Creek
**Zip Code** 94595
**Phone (best number to reach you)** [redacted]
**Email** [redacted]
**Resident of Supervisorial District:**

**EDUCATION** *Check appropriate box if you possess one of the following:*

☐ High School Diploma ☐ CA High School Proficiency Certificate ☐ G.E.D. Certificate

| Colleges or Universities Attended | Course of Study/Major | Degree Awarded | |
|---|---|---|---|
| Riverside College | Pre Med | ■ Yes | ☐ No |
| University of California-Berkeley | Optometry School | ☐ Yes | ■ No |
| California College of Podiatric Medicine | Podiatric Surgery | ■ Yes | ☐ No |

Other Training Completed: American Red Cross

**Board, Committee or Commission Name**
**Seat Name**

**Have you ever attended a meeting of the advisory board for which you are applying?**
■ No ☐ Yes If yes, how many?

**Please explain why you would like to serve on this particular board, committee, or commission.**

I've been working with seniors since my retirement in 2000 as a Volunteer Ombudsman for seventeen years. I have a passion to assist seniors because they have amazing wisdom and at times need direction, an available ear, and appreciate the help. It's been very fulfilling.

**Describe your qualifications for this appointment.** (NOTE: you may also include a copy of your resume with this application)

Was a practicing Podiatric Surgeon in San Francisco for thirty two years and on many hospital staff boards;
Volunteer Certified Ombudsman 2000-2017;
Elder abuse expert, Victim Assistance program- Contra Costa Distric Attorney (S.A.V.E.S. program); Founder Elder Advocate Club-Rossmoor, Certified Functional Assessment Service Team (Contra Costa Health);
Docent-Oakland Zoo specializing tours to the elderly or disabled.
SAVES Volunteer Contra Costa County Sheriff;
American Red Cross disaster and health section;
Consultant Contra Costa Bar Association

**I am including my resume with this application:**
Please check one: ■ Yes ☐ No

**I would like to be considered for appointment to other advisory bodies for which I may be qualified.**
Please check one: ■ Yes ☐ No

THIS FORM IS A PUBLIC DOCUMENT

**Are you currently or have you ever been appointed to a Contra Costa County advisory board?**

Please check one: ☐ Yes ■ No

**List any volunteer and community experience, including any boards on which you have served.**

**Do you have a familial relationship with a member of the Board of Supervisors?** (Please refer to the relationships listed below or Resolution no. 2011/55)

Please check one: ☐ Yes ☒ No

If Yes, please identify the nature of the relationship:

**Do you have any financial relationships with the county, such as grants, contracts, or other economic relationships?**

Please check one: ☐ Yes ■ No

If Yes, please identify the nature of the relationship:

I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and understand that all information in this application is publicly accessible. I understand and agree that misstatements and/or ommissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.

**Signed:** _____ **Date:** 5/7/2021

**Submit this application to:** ClerkofTheBoard@cob.cccounty.us **OR** Clerk of the Board of Supervisors
1025 Escobar Street, 1st Floor
Martinez, CA 94553

*Questions about this application? Contact the Clerk of the Board at (925) 655-2000 or by email at ClerkofTheBoard@cob.cccounty.us*

## Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).

2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.

3. Members of certain boards, commissions, and committees may be required to: 1) file a Statement of Economic Interest Form also known as a Form 700, and 2) complete the State Ethics Training Course as required by AB 1234.

4. Meetings may be held in various locations and some locations may not be accessible by public transportation.

5. Meeting dates and times are subject to change and may occur up to two (2) days per month.

6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.

7. As indicated in Board Resolution 2011/55, a person will not be eligible for appointment if he/she is related to a Board of Supervisors member in any of the following relationships: mother, father, son, daughter, brother, sister, grandmother, grandfather, grandson, granddaughter, great-grandfather, great-grandmother, aunt, uncle, nephew, niece, great-grandson, great-granddaughter, first-cousin, husband, wife, father-in-law, mother-in-law, daughter-in-law, stepson, stepdaughter, sister-in-law, brother-in-law, spouse's grandmother, spouse's grandfather, spouse's granddaughter, and spouses' grandson, registered domestic partner, relatives of a registered domestic partner as listed above.

8. A person will not be eligible to serve if the person shares a financial interest as defined in Government Code §87103 with a Board of Supervisors Member.

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| Advisory Board | Seat Title | Term Expiratio |
|---|---|---|
| Advisory Council on Aging | Nutrition Project Council | 9/30/2022 |
| Advisory Council on Aging | At-Large 1 | 9/30/2022 |
| Advisory Council on Aging | At-Large 2 | 9/30/2022 |
| Advisory Council on Aging | At-Large 3 | 9/30/2023 |
| Advisory Council on Aging | At-Large 4 | 9/30/2022 |
| Advisory Council on Aging | At-Large 5 | 9/30/2022 |
| Advisory Council on Aging | At-Large 6 | 9/30/2022 |
| Advisory Council on Aging | At-Large 7 | 9/30/2022 |
| Advisory Council on Aging | At-Large 8 | 9/30/2022 |
| Advisory Council on Aging | At-Large 9 | 9/30/2023 |
| Advisory Council on Aging | At-Large 10 | 9/30/2022 |
| Advisory Council on Aging | At-Large 11 | 9/30/2023 |
| Advisory Council on Aging | At-Large 12 | 9/30/2022 |
| Advisory Council on Aging | At-Large 13 | 9/30/2022 |
| Advisory Council on Aging | At-Large 14 | 9/30/2023 |
| Advisory Council on Aging | At-Large 15 | 9/30/2022 |
| Advisory Council on Aging | At-Large 16 | 9/30/2023 |
| Advisory Council on Aging | At-Large 17 | 9/30/2022 |
| Advisory Council on Aging | At-Large 18 | 9/30/2022 |
| Advisory Council on Aging | At-Large 19 | 9/30/2023 |
| Advisory Council on Aging | At-Large 20 | 9/30/2023 |
| Advisory Council on Aging | Local Committee Lafayette | 9/30/2023 |
| Advisory Council on Aging | Local Committee Orinda | 9/30/2023 |
| Advisory Council on Aging | Local Committee Antioch | 9/30/2022 |
| Advisory Council on Aging | Local Committee Pleasant Hill | 9/30/2023 |
| Advisory Council on Aging | Local Committee Pinole | 9/30/2022 |
| Advisory Council on Aging | Local Committee Concord | 9/30/2022 |
| Advisory Council on Aging | Local Committee Richmond | 9/30/2022 |
| Advisory Council on Aging | Local Committee El Cerrito | 9/30/2022 |
| Advisory Council on Aging | Local Committee Hercules | 9/30/2022 |
| Advisory Council on Aging | Local Committee Pittsburg | 9/30/2023 |
| Advisory Council on Aging | Local Committee San Ramon | 9/30/2022 |
| Advisory Council on Aging | Local Committee Clayton | 9/30/2023 |
| Advisory Council on Aging | Local Committee Alamo-Danville | 9/30/2023 |
| Advisory Council on Aging | Local Committee Walnut Creek | 9/30/2023 |
| Advisory Council on Aging | Local Committee Moraga | 9/30/2023 |
| Advisory Council on Aging | Local Committee San Pablo | 9/30/2022 |
| Advisory Council on Aging | Local Committee Martinez | 9/30/2022 |
| Advisory Council on Aging | Local Committee Brentwood | 9/30/2023 |
| Advisory Council on Aging | Local Committee Oakley | 9/30/2023 |

Term length: 24 months

| Current Incumbent | Incumbent Supervisor District | BoS Appointment Date | Number Meetings Attended Since Appointment Date | Total Number of Meetings Held Since Appointment |
|---|---|---|---|---|
| Garrett, Gail | I | 10/25/2020 | 41 | 45 |
| Reed, Penny | I | 12/8/2020 | 9 | 10 |
| Krohn, Shirley | IV | 10/25/2020 | 40 | 42 |
| Butler, Rhoda | III | 7/13/2021 | 2 | 3 |
| Shafiabady, Sara | V | 9/15/2020 | 10 | 12 |
| Card, Deborah | V | 10/9/2020 | 40 | 42 |
| Lipson, Steve | I | 12/11/2020 | 23 | 24 |
| Selleck, Summer | IV | 10/9/2020 | 20 | 33 |
| Leasure, Nancy | II | 6/23/2020 | 14 | 14 |
| Richards, Gerald | V | 10/22/2019 | 17 | 17 |
| Tobey, Terri | II | 10/25/2020 | 21 | 21 |
| Bhambra, Jagjit | V | 11/7/2019 | 29 | 32 |
| Neemuchwalla, Nuru | IV | 10/25/2020 | 38 | 42 |
| Hernandez, Michelle | IV | 2/2/2021 | 6 | 8 |
| Yee, Dennis | IV | 10/9/2019 | 24 | 25 |
| Bruns, Mary | IV | 10/25/2020 | 31 | 34 |
| O'Toole, Brian | IV | 10/9/2019 | 22 | 26 |
| Donovan, Kevin D. | II | 10/25/2020 | 24 | 26 |
| | | | | |
| Kleiner, Jill | II | 12/11/2019 | 24 | 26 |
| | I | | | |
| Partridge, Erin | II | 2/11/2020 | 13 | 15 |
| Evans, Candace | II | 3/23/2021 | 5 | 6 |
| Fernandez, Rudy | III | 10/25/2020 | 37 | 41 |
| Van Ackeren, Lorna | IV | 10/17/2019 | 26 | 30 |
| | | | | |
| Haberkorn, John | IV | 11/2/2021 | 0 | 0 |
| Smith, Frances | I | 10/25/2020 | 17 | 22 |
| Kim-Selby, Joanna | I | 10/25/2020 | 30 | 44 |
| Doran, Jennifer | V | 10/25/2020 | 37 | 38 |
| Carterelliott, Kacey | V | 8/10/2021 | 2 | 3 |
| | II | | | |
| Berman, Michelle | IV | 6/8/2021 | 4 | 4 |
| Donnelly, James | II | 10/17/2017 | 31 | 33 |
| Freitag, Eric | IV | 8/10/2021 | 1 | 3 |
| Aufhauser, Martin | II | 6/16/2020 | 14 | 14 |
| | | | | |
| | | | | |
| Kee, Arthur | III | 10/17/2017 | 30 | 34 |
| | III | | | |

| Advisory Board | Seat Title | Term Expiration Date |
|---|---|---|
| Advisory Council on Aging | Nutrition Project Council | 9/30/2022 |
| Advisory Council on Aging | At-Large 1 | 9/30/2022 |
| Advisory Council on Aging | At-Large 2 | 9/30/2022 |
| Advisory Council on Aging | At-Large 3 | 9/30/2021 |
| Advisory Council on Aging | At-Large 4 | 9/30/2022 |
| Advisory Council on Aging | At-Large 5 | 9/30/2022 |
| Advisory Council on Aging | At-Large 6 | 9/30/2022 |
| Advisory Council on Aging | At-Large 7 | 9/30/2022 |
| Advisory Council on Aging | At-Large 8 | 9/30/2021 |
| Advisory Council on Aging | At-Large 9 | 9/30/2021 |
| Advisory Council on Aging | At-Large 10 | 9/30/2022 |
| Advisory Council on Aging | At-Large 11 | 9/30/2021 |
| Advisory Council on Aging | At-Large 12 | 9/30/2022 |
| Advisory Council on Aging | At-Large 13 | 9/30/2022 |
| Advisory Council on Aging | At-Large 14 | 9/30/2021 |
| Advisory Council on Aging | At-Large 15 | 9/30/2021 |
| Advisory Council on Aging | At-Large 16 | 9/30/2021 |
| Advisory Council on Aging | At-Large 17 | 9/30/2022 |
| Advisory Council on Aging | At-Large 18 | 9/30/2022 |
| Advisory Council on Aging | At-Large 19 | 9/30/2021 |
| Advisory Council on Aging | At-Large 20 | 9/30/2021 |
| Advisory Council on Aging | Local Committee Lafayette | 9/30/2021 |
| Advisory Council on Aging | Local Committee Orinda | 9/30/2021 |
| Advisory Council on Aging | Local Committee Antioch | 9/30/2022 |
| Advisory Council on Aging | Local Committee Pleasant Hill | 9/30/2021 |
| Advisory Council on Aging | Local Committee Pinole | 9/30/2022 |
| Advisory Council on Aging | Local Committee Concord | 9/30/2022 |
| Advisory Council on Aging | Local Committee Richmond | 9/30/2022 |
| Advisory Council on Aging | Local Committee El Cerrito | 9/30/2022 |
| Advisory Council on Aging | Local Committee Hercules | 9/30/2022 |
| Advisory Council on Aging | Local Committee Pittsburg | 9/30/2021 |
| Advisory Council on Aging | Local Committee San Ramon | 9/30/2021 |
| Advisory Council on Aging | Local Committee Clayton | 9/30/2021 |
| Advisory Council on Aging | Local Committee Alamo-Danville | 9/30/2021 |
| Advisory Council on Aging | Local Committee Walnut Creek | 9/30/2021 |
| Advisory Council on Aging | Local Committee Moraga | 9/30/2021 |
| Advisory Council on Aging | Local Committee San Pablo | 9/30/2022 |
| Advisory Council on Aging | Local Committee Martinez | 9/30/2022 |
| Advisory Council on Aging | Local Committee Brentwood | 9/30/2021 |
| Advisory Council on Aging | Local Committee Oakley | 9/30/2022 |

| Current Incumbent | Incumbent Supervisor District | BoS Appointment Date |
|---|---|---|
| Garrett, Gail | I | 10/25/2020 |
| Reed, Penny | I | 12/8/2020 |
| Krohn, Shirley | IV | 10/25/2020 |
| VACANT | | |
| Shafiabady, Sara | IV | 9/15/2020 |
| Card, Deborah | V | 10/9/2020 |
| Lipson, Steve | I | 12/11/2020 |
| Selleck, Summer | IV | 10/9/2020 |
| Leasure, Nancy | II | 6/23/2020 |
| Richards, Gerald | V | 10/22/2019 |
| Tobey, Terri | II | 10/25/2020 |
| Bhambra, Jagjit | V | 11/7/2019 |
| Neemuchwalla, Nuru | IV | 10/25/2020 |
| Hernandez, Michelle | IV | 2/2/2021 |
| Yee, Dennis | IV | 10/9/2019 |
| Bruns, Mary | IV | 10/25/2020 |
| O'Toole, Brian | IV | 10/9/2019 |
| Donovan, Kevin D. | II | 10/25/2020 |
| Meltzer, Sue | I | 10/25/2020 |
| Kleiner, Jill | II | 12/11/2019 |
| Frederick, Susan | IV | 3/30/2021 |
| Partridge, Erin | II | 2/11/2020 |
| Evans, Candace | II | 3/23/2021 |
| Fernandez, Rudy | III | 10/25/2020 |
| Van Ackeren, Lorna | IV | 10/17/2019 |
| Vacant | | |
| Vacant | | |
| Smith, Frances | I | 10/25/2020 |
| Kim-Selby, Joanna | I | 10/25/2020 |
| Doran, Jennifer | V | 10/25/2020 |
| Vacant | | |
| Sakai-Miller, Sharon | II | 9/15/2020 |
| Berman, Michelle | IV | 6/8/2021 |
| Donnelly, James | II | 10/17/2019 |
| Vacant | IV | 3/19/2019 |
| Aufhauser, Martin | II | 6/16/2020 |
| Vacant | | |
| Vacant | | |
| Kee, Arthur | III | 10/17/2019 |
| Casey, Megan | III | 9/8/2020 |

# Contra Costa County Board of Supervisors

# Subcommittee Report

**FAMILY AND HUMAN SERVICES COMMITTEE** **5.**

**Meeting Date:** 11/15/2021
**Subject:** Continuum of Care Plan for the Homeless Report
**Submitted For:** Monica Nino, County Administrator
**Department:** County Administrator
**Referral No.:** 5
**Referral Name:** Homeless Continuum of Care / Health Care for the Homeless
**Presenter:** Christy Saxton, Interim Director, Health, Housing and Homeless Services
**Contact:** Enid Mendoza, (925) 655-2051

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**Referral History:**

In November 2014, the Board approved "Forging Ahead Towards Preventing and Ending Homelessness: An Update to Contra Costa's 2004 Strategic Plan", that renewed the County's 2004 plan with the latest data, best practices, and community feedback and reaffirmed the County's commitment to the Housing First approach. As such, "Forging Ahead" establishes this guiding principle:

*"Homelessness is first a housing issue, and necessary supports and services are critical to help people remain housed. Our system must be nimble and flexible enough to respond through shared responsibility, accountability, and transparency of the community."*

The Strategic Plan Update identifies two goals: 1) Decrease the length of time people experience homelessness by focusing on providing Permanent Housing and Services and; 2) Decrease the percentage of people who become homeless by providing Prevention activities. To achieve these goals, three strategies emerged:

1. Implement a coordinated entry/assessment system to streamline access to housing and services while addressing barriers, getting the right resources to the right people at the right time;
2. Use best, promising , and most effective practices to give the consumer the best possible experience through the strategic use of resources; and
3. Develop the most effective platforms to provide access, support advocacy, and connect to the community about homelessness and available resources.

The Homeless Program of the Health, Housing and Homeless Services Division partners with the Homeless Advisory Board and Continuum of Care to develop and carry out an annual action plan that identifies the objectives and benchmarks related to each of the goals and strategies of Forging Ahead. Further, the Homeless Program incorporates the strategic plan goals into its own delivery system of comprehensive services, interim housing and permanent supportive housing as well as contracting with community agencies to provide additional homeless services and housing with

the goal of ending homelessness in our community.

The last report to the Family and Human Services Committee (FHS) was presented on November 13, 2019. Topics raised by FHS members included concerns of the County being overlooked for HUD funding in favor of counties with large cities, the need to research opportunities to work with builders to obtain discounts for homeless housing projects, and concerns with San Francisco leasing housing in East Contra Costa County to house some of its homeless population and exacerbating this County's problem.

**Referral Update:**

Please see the attached memo, Continuum of Care Calendar Year 2020 Annual Report, and presentation for updates on the activities of the Contra Costa Council on Homelessness and the continuing efforts to end homelessness.

**Recommendation(s)/Next Step(s):**

ACCEPT the annual Continuum of Care Plan for the Homeless report from the Health, Housing and Homeless Services Division, and forward to the Board of Supervisors for their information.

**Fiscal Impact (if any):**

This report is informational and there are no fiscal impacts associated with the acceptance of this report.

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**Attachments**

Memo to FHS from H3 Interim Director

Contra Costa County Continuum of Care Calendar Year 2020 Annual Report

Homeless System of Care Annual Update Presentation

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ANNA ROTH, RN, MS, MPH
HEALTH SERVICES DIRECTOR
CHRISTY SAXTON, MS
HEALTH, HOUSING AND HOMELESS
SERVICES INTERIM DIRECTOR

CONTRA COSTA
HEALTH SERVICES

Contra Costa
Health, Housing and
Homeless Services
ADMINISTRATION
2400 Bisso Lane, Suite, D 2nd Floor
Concord, California
94520-4832
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Fax 925-608-6741

Date: October 15, 2021
To: Family and Human Services Committee
Supervisor Burgis, District III, Chair
Supervisor Candace Anderson, District II, Co-Chair
From: Christy Saxton, Interim Director, Health, Housing and Homeless Services Division
CC: Anna Roth, RN, MS, MPH Health Services Director
Subject: Annual Update on Homelessness Continuum of Care

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As directed in the November 13, 2019 Family and Human Services Committee meeting, Health Housing and Homeless Services would like to provide a report regarding progress on the effort to end homelessness and the activities of Contra Costa Council on Homelessness.

While the primary focus since March 2020 has been coordinating a collective homelessness system response to the COVID-pandemic, the Continuum of Care and Council on Homelessness were able to achieve progress on achieving goals outlined in the 2020 Priority Plan. This Priority Plan outlines the priority areas, goals and strategies that the Continuum of Care, Contra Costa Health, Housing and Homeless Services (H3), and partner stakeholders determined at the beginning of the year. The plan is grounded in the goals and strategies of the Contra Costa Continuum of Care's 2014 Strategic Plan, Forging Ahead, which emphasized two key goals and three strategies:

- Goals: Permanent Housing and Prevention
- Strategies: Coordinated Entry (CE), Performance Standards, Communication

## GOALS

1) **Permanent Housing:** Increase outflow (permanent housing) by:
   a. Adding temporary housing capacity,
   b. Adding Permanent Supportive Housing and other Permanent Housing, such as vouchers and rental assistance

2021 Accomplishments:

- Remodeled and reopened Concord Shelter and Service site with Warming Center.
- Purchase of hotel in Pittsburg with state Homekey funds added approximately 170 units of shelter to system via East County Interim Housing Project (ECHIP).
- One hundred (100) Project Roomkey participants identified, approved for vouchers and supported in completing their Mainstream voucher applications.
- Implemented Rapid Rehousing Program to provide move in assistance and rental assistance to people to assist with exits to permanent housing from the hotels.

2) **Prevention:** Reduce inflow (prevention) by:
   a) Scaling rapid resolution
   b) Investing in prevention tools and technical assistance
   c) Supporting Emergency Rental Assistance Program outreach, access, and eligibility through information and data sharing

   2021 Accomplishments:
   - Provided comprehensive training on Rapid Resolution for over 130 CoC service provider staff
   - Expanded Housing Security Fund to include Prevention resources
   - Refined data collection for Rapid Resolution to better identify at risk versus literally homeless.
   - Began participation in All Home California Regional Action Plan to update prevention triage tools and identify prevention strategies in line with CoC goals, funding, and current infrastructure
   - Consistent and broad information sharing about state Emergency Rental Assistance Program (ERAP) via emails, newsletters and announcements at public meetings.

**STRATEGIES**

1) **Coordinated Entry**

   2021 Accomplishments:
   - Continued to prioritize COVID-19 hotel residents for permanent housing placements.
   - In January, began development of a prevention triage tool with regional Bay Area CoC partners and All Home California as part of the Regional Action Plan.
   - Coordinated and launched Emergency Housing Voucher (EHV) Program and Moving On Program with Housing Authority of Contra Costa County (HACCC) to support housing for more than 200 households.
   - Collaborated with county stakeholders to implement coordinated approaches to homeless services for projects and funding, including Project Roomkey, Homekey, ESG-CV (rounds 2 and 3), and HHAP (round 2).

2) **Performance Standards**

   2021 Accomplishments:
   - In June began implementing Continuous Quality Improvement processes to enhance ability to identify relevant performance metrics and create and maintain data reliability.
   - Continued developing and using multiple data analyses to inform funding and policy decisions and develop system performance standards and public and research dashboards:
     - HMIS Analysis (for internal review and system improvements)
     - All Home Regional Contra Costa COVID-19 Homeless System Housing Intervention Modeling
   - HMIS improvements: Updated HMIS Policies and Procedures with Role Clarification for HMIS End Users and participating partners, increased clarification about data privacy and security data standards for both end users and clients, updated HMIS Governance Charter

3) **Communication**

2021 Accomplishments:

- Implemented quarterly reports from the Council on Homelessness to the Family and Human Services Committee to increase awareness of data trends, system utilization, priorities and accomplishments related to homelessness in Contra Costa.
- Implementation of online Data Request portal to facilitate community access to data related to homelessness in Contra Costa.
- Improved analysis of CoC-wide demographic and outcome data via comprehensive Annual Report
- Translated client facing documents in multiple languages as part of transparency and equity strategy.
- Utilized Homelessness Awareness Month (November) as an opportunity to engage and educate community about homelessness through development of awards, toolkit, video, community panel discussion and presentation to Board of Supervisors,
- Engaged homeless service agency Executive Directors and staff through monthly provider meetings and Executive Directors meetings.
- Maintained public facing calendar for activities, training and events to promote transparency and planning and increase participation in meetings, trainings, and events.
- Regularly communicated trainings, events, upcoming meetings, provider updates and funding opportunities in monthly newsletters and emails.
- Developed integrated online tool to designed to help local agencies and partners understand how various local systems and partners are currently connected to the homeless system. Tool can be found here: https://cchealth.org/h3/coc/#Map.
- Moved all CoC meetings online and developed YouTube channel to facilitate access to meetings and recordings.

## OTHER ACCOMPLISHMENTS

1) **Education & Expertise:** Hosted and participated in a series of 4 Equity focused trainings for the CoC**.** Engaged Technical Assistance to conduct equity assessment of CoC. CoC staff and members participated in Bay Area Regional Health Inequities Initiative (BARHII) Racial Equity Action Lab. Enhanced CoC Trainings for providers including tailored trainings for specific staff types.
2) **Expanded Diverse Composition of Council on Homelessness:** Revised supplemental Council membership application and review process to ensure diversity, equity, and inclusion and broader diversity of representatives.
3) **Compliance:** Improved system and project compliance with federal and state regulations by developing a Monitoring Plan for homeless service agencies. Conducted HMIS analysis to ensure compliance with HUD data regulations and standard and made appropriate modifications.
4) **Strengthened Partnerships:** Partnered with Workforce Development program in EHSD to better integrate workforce and homeless services. Continued to partner with Adult Protective Services to provide housing and homeless services for vulnerable older adults. Strengthened Holistic Intervention Partnership program (HIP), a collaboration between Contra Costa County Health, Housing, and Homeless Services (H3) and the Contra Costa County Public Defender's Office designed to help residents successfully resolve justice-related issues while attaining or maintaining housing for them and their household. Increased participation in Contra Costa Human Trafficking Coalition meetings.
5) **Provided Input**: H3 provided information and recommendations needed to support the County's homeless service efforts by meeting with the County lobbyists and submitting letters of support to the

County Administrator's Office on state and federal legislation in alignment with the Board of Supervisors policy platform. Council on Homelessness provided recommendations and input to Measure X Community Advisory Board and Board of Supervisors.

6) **Collaborate on Local Housing Strategies:** Staff to Council participated in drafting and revision of Consolidated Plan, grant applications for DCD administered funding to address homelessness, and local planning for Living Contra Costa, Value Mapping, and other local strategies impacting homelessness.
7) **Annual State of the System:** Developed new annual report to support data driven decision making. State of the System Report here: https://cchealth.org/h3/coc/pdf/State-of-the-System-July-2021.pdf.
8) **2020 Continuum of Care Annual Report:** This report reflects on the system and client demographics during the pandemic. Report can be found here: https://cchealth.org/h3/coc/pdf/Annual-Report-2020.pdf.

Looking forward, in 2022 the Council on Homelessness and the Continuum of Care will be participating in a number of initiatives including:

- Continuous Quality Improvement, including refining the Work Plan to include strategies around our foundational principles of equity, transparency, and data informed decision making.
- Completion of Equity assessment and development of improvement plan based on results.
- Participation in All Home and Homebase Regional Work to implement Regional Action Plan to house 75% of the Bay Area's unsheltered population by 2024 using a 1-2-4 framework.
- Completion of evaluation of Coordinated Entry Assessment, identification of processes and metrics to measure CES activities and outcomes and update Coordinated Entry Policies and Procedures
- Revamp the HUD CoC Notice of Funding Opportunity (NOFO) process to ensure transparency, access, and opportunities for success by smaller providers and BIPOC led and serving providers
- Conduct homeless Point in Time Count, a comprehensive single day point-in-time count of families and individuals experiencing homelessness, conducted at the end of January. PIT data is used for local, regional, and federal strategic planning, decision making, allocation of resources, and advocacy to prevent and end homelessness in Contra Costa County.

Future communications from the Council on Homelessness and the CoC will include:

- Quarterly written reports from the Council on Homelessness to the Family and Human Services as a way to keep the Committee and Board of Supervisors updated on the activities and priorities of the Council and homeless continuum of care throughout the year.

Recommendation(s)/Next Step(s):

1. Accept this report from the Health Services Department; and
2. Forward this report to the Board of Supervisors for acceptance

Encl: Contra Costa County Continuum of Care Calendar Year 2020 Annual Report

Contra Costa County Continuum of Care

# CALENDAR YEAR 2020 ANNUAL REPORT

A summary of the impact of COVID-19 on the CoC, as well as demographic data and outcomes for consumers who utilized programs for people at-risk of homelessness, currently experiencing homelessness, or in permanent supportive housing during 2020.

CONTRA COSTA HEALTH HOUSING & HOMELESS SERVICES
A Division of Contra Costa Health Services

Contra Costa Continuum of Care

Published by Health, Housing, and Homeless Services' Research, Evaluation, and Data (RED) Team

September 28, 2020

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# EXECUTIVE SUMMARY: 2020 MAIN FINDINGS

This executive summary provides a high-level review of the main findings within the Contra Costa County Continuum of Care (CoC) 2020 Annual Report. This report includes a summary of the households accessing homeless services and their outcomes related to program utilization during calendar year 2020 as well as how the CoC responded to the COVID-19 pandemic while serving the community. This information can be used to determine system-wide needs for planning, grant-writing, and program and policy development. The sections of this report include the county's COVID-19 Response, COVID-19 Screening, Testing, and Data; CoC Program Utilization and Outcomes; Demographics; Coroner's Data; and System Performance Measures.

## Contra Costa County's Response to COVID-19

During 2020, the county and CoC service providers conducted services while focusing on the impacts of COVID-19 pandemic on the health, safety, and wellness of CoC consumers and staff. Health, Housing, and Homeless Services (H3) was the lead agency working with county leadership and health officers to address these five primary objectives:

a. general oversight of COVID-19 planning and implementation;
b. procurement of resources for service providers, including Project Roomkey hotels;
c. decompressing emergency shelters and other congregate-living facilities;
d. distributing resources to the unsheltered population; and
e. maintaining services for the housed populations.

Partnerships between H3, county leadership, CoC service providers, local agencies, non-profits, and faith-based organizations resulted in rapid and efficient response to COVID-19. Every service agency was adaptable, responsive, and committed to the well-being of their clients and staff.

## COVID-19 Screening, Testing, and Data

Screening for COVID-19 took place at service sites with the help of HealthCare for the Homeless and multiple health clinics and hospitals across the county.

- During 2020, there were 11,045 COVID-19 screenings conducted on 4,427 people experiencing homelessness
- There were 342 positive cases and five deaths due to COVID-19 among the homeless population in the county
- The cities with the highest number of positive cases were Concord (68), Richmond (63), and Antioch (57)

## CoC Program Utilization and Outcomes

There were 9,767 people served in the CoC during 2020, making up 7,365 households. This is a 9% increase over three years. Households sought services across three intervention levels: prevention and diversion for households at risk of homelessness, crisis response services for

households experiencing literal homelessness, and permanent supportive housing (PSH) for formerly homeless households with need for continue supports.

- 75% of households were served in crisis response (N=5,750), 13% in prevention and diversion (N=956 households), and 12% in permanent supportive housing (N=929 households).
- Street outreach was the most accessed intervention (N=3,755 households; followed by support services (N=1,680) and emergency shelters (N=1,599 households).
- Permanent housing rates were best for households in PSH (96% either retained their PSH or exited to permanent housing); followed by 78% for those in prevention and diversion, and 11% for households accessing crisis response interventions.

## Demographics

Sub-populations experience homelessness at difference rates and have different housing outcomes. This report includes demographic data and outcomes for household type, age groups, race and ethnicity, gender, disabilities, and other populations (domestic violence, veterans, sexual orientation)

- Household Types:
  - 86% of households in the CoC were adult-only
  - Since 2018, there was a 12% increase in adult-only households and a 2% decrease in households with children
  - Households with children made up 32% of those served in prevention, 9% in crisis response, and 20% of PSH
  - Households with children had higher rates of exits to permanent housing from crisis response (24% for families and 7% for adult-only)
- Age groups:
  - ½ of those served in the CoC were working age adults (25 to 54 years old)
  - Since 2018, there was a 50% increase in the number of people 62 years and older served, 9% decrease in minors (<18), and 5% decrease in transition age youth (18-24)
- Race and ethnicity:
  - Black/African American and American Indian/Alaska Native were over-represented in the CoC relative to the county census data (4x among Black/African American and 2x among American Indian/Alaska Native;
  - 19% of households who accessed services across all CoC services were Hispanic/Latin(a)(o)(x)
  - Asian, people of Multiple Races, and Hispanic/Latin(a)(o)(x) households had the highest proportion of families accessing services relative to other races and non-Hispanic/Latin(a)(o)(x) with at least 20% of households being households with children
  - American Indian/Alaska Native were the most likely to access crisis response (88% of American Indian/Alaska Native accessed crisis response while other races ranged from 62% to 83%); they also had the lowest housing rate of exits to

permanent housing from crisis response (8% while all others ranged from 10% to 15%)

- Gender:
  - The CoC was comprised of 53% male, 47% female consumers (less than 1% were transgender or gender non-conforming)
  - Females were more likely than males to be in households with children and had higher exits to permanent housing from all three intervention levels (prevention and diversion, crisis response, and PSH)
- Disabilities and chronicity:
  - 53% of households across the CoC had a disabling condition
  - Mental health conditions were the most common disability (N=2,854 households)
  - 40% of households accessing crisis response interventions were chronically homeless
  - Households with a disabling condition had a lower exit rate to permanent housing from prevention (65%) compared to those without a disabling condition (86%)
- Other populations: People with history a of domestic violence, LGTBQ, and Veterans
  - ¼ of households accessing crisis response services had a history of domestic violence; 80% were women
  - Veterans made up 1/3 of households enrolled in PSH
  - Veterans had a higher rate of exits to permanent housing from crisis response than any other sub-population (33% for veterans)
  - 2% of the CoC identified as LGTBQ; LGBTQ had higher rates to permanent housing from crisis response than other sub-populations (30%)

### Coroner's Data

Coroner data is collected for all people who pass away without a medical provider present. During 2020, 100 people experiencing homelessness were identified by the coroner's office.

- There was an 82% increase in the number of people identified since 2018
- Accidental overdose was the most common cause of death (N=35), followed by natural causes (N=24), and other accidents (N=20)

### HUD System Performance Measures

Housing and Urban Development (HUD)'s System Performant Measures illustrates many significant shifts in consumer outcomes from 2018 to 2020.

- 27% decrease in people served in shelters, transitional housing, and rapid rehousing from 3,062 to 2,346
- 26% increase in the number of adult-only households identified in shelters for PIT from 506 to 642; no shift in families
- 42% increase in the number of days homeless from 546 days to 776 days
- 55% decrease in the number of people identified for the first time from 2,300 to 535
- 25 increase in the number of exits from street outreach from 3,154 to 3,943

# INTRODUCTION

Contra Costa County's Continuum of Care of (CoC) experienced many unique challenges in 2020, as homeless service providers worked quickly and collaboratively to prevent the spread of Coronavirus SARS-CoV2 (COVID-19) among people experiencing homelessness. COVID-19 is a highly contagious respiratory virus that killed an estimated 3 million individuals globally[1] and over 375,000 individuals in the United States in 2020[2].

The 2020 CoC Annual Report addresses how the CoC and its many partners rapidly and efficiently adapted programming to meet the needs of the community during the COVID-19 pandemic. COVID-19 data collected on people experiencing homelessness is presented and helps highlight how robust the county's response was in serving this population during uncertain times.

This report also summarizes the demographics, program utilization, and outcomes for consumers who accessed services in Contra Costa County's CoC during calendar year 2020. The findings within this report are important for describing shifts among the homeless population accessing services and identifying programmatic needs to inform funding, policy, and program implementation strategies. The report is organized into the following sections:

- Introduction describing the CoC; Health, Housing & Homeless Services (H3), and the utility of this report;
- Summary of the COVID-19 response and the CoC's efforts to reduce the impact of the pandemic on those experiencing homelessness;
- Data on COVID-19 screening, positive tests, and deaths;
- Description of program utilization in the three Project Type Categories (prevention, crisis response, and permanent supportive housing);
- Detailed review of demographic and outcome data for sub-populations within the CoC (household type, race/ethnicity, gender, age, chronic homelessness and disabling conditions, people who experienced domestic violence, LGBTQ, and veterans); and,
- Review of HUD's Fiscal Year 19/20 System Performance Measures.

## Contra Costa County's Continuum of Care (CoC)

Contra Costa County's CoC is designed to assist individuals and families who are either at risk of homelessness or are currently experiencing homelessness by providing services that are needed to help these individuals and families move into permanent housing, with the goal of long-term stability. The CoC relies upon community-wide planning and strategic use of resources to address homelessness and improve coordination with mainstream resources and other programs targeted to people experiencing homelessness.

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[1] The true death toll of COVID-19: estimating global excess mortality. (2021). World Health Organization. https://www.who.int/data/stories/the-true-death-toll-of-covid-19-estimating-global-excess-mortality

[2] Ahmad, F. B. (2021, June 17). Provisional Mortality Data — United States, 2020. Centers for Disease Control and Prevention. https://www.cdc.gov/mmwr/volumes/70/wr/mm7014e1.htm

The CoC believes everyone should have a home and is committed to ending homelessness for all persons experiencing homelessness today in our community by proactively working to ensure that any future housing crisis is uncommon, brief, and nonrecurring. The county's CoC is comprised of multiple partners, including service providers, members of the faith community, businesses, private and public funders, community members, education systems, and law enforcement, who are working collaboratively to end homelessness. Between 2020 and 2021, the Contra Costa CoC received approximately $15.2 million dollars to fund the operation and administration of housing and services for people experiencing and at risk of homelessness in Contra Costa County. This was a slight increase in funding since FY19-20 ($15.1M).

The CoC offers a variety of programs related to housing and homeless related services for people at risk of homelessness and those who are literally homeless (unsheltered and temporarily sheltered). This includes, but is not limited to, Prevention and Diversion, Emergency Shelter, Transitional Housing, Supportive Services Only (including CARE centers, Housing Navigation and Rapid Exit), Street Outreach, and Permanent Housing services (including Rapid Rehousing and Permanent Supportive Housing). These resources are provided in large part through a CoC-wide coordinated entry system (CES) that streamlines, assesses, prioritizes, and coordinates access to community housing resources. Information on service utilization and consumer demographics is collected using standardized assessments and stored in a system wide Homeless Management Information System (HMIS) database.

### Health, Housing, and Homeless Services (H3)

Health, Housing & Homeless Services (H3) is a division of Contra Costa County Health Services Department (CCHS). H3 coordinates and integrates housing and homeless services across the health system and functions as the collaborative applicant, CoC Lead, HMIS Lead, and operates the CES. H3 also acts as staff to the Council on Homelessness. H3 provides strategic direction, coordination of funding, and programmatic oversight of CoC programs.

### How to Use Report and How to Share the Data

This report is a summary of the consumers who used the various homeless prevention, crisis response, and housing programs in the CoC during 2020. These analyses include people who were enrolled in a program in the CoC and authorized their data to be entered into HMIS. It does not capture information for people who seek homeless or housing services outside of the CoC programs and/or request their data be excluded from HMIS. Although this report is not intended to describe every person experiencing homelessness in the county, the CoC provided services to over 7,365 households in 2020 and data for these households helps describe who is at risk or experiencing homeless and which programs are utilized by these households.

The data in this report is analyzed by sub-populations within the system of care to better understand where disparities may exist within and across these groups: household type, race/ethnicity, gender, age, chronic homelessness and disabling conditions, people with a history of domestic violence, LGBTQ, and veterans.

This information is meant to be shared with local stakeholders, county and city leaders, funders, and our CoC partners to inform programs and policies that may reduce the prevalence of homelessness in our community.

A summary of the methodology and data sources used to generate this report is further provided in Appendix A to ensure transparency in how the data was run and analyzed. A list of homeless service provider data that was included in this report is available in Appendix B.

# SECTION ONE:

# CONTRA COSTA COUNTY'S RESPONSE TO COVID-19 FOR PEOPLE EXPERIENCING HOMELESSNESS

# CONTRA COSTA COUNTY'S RESPONSE TO COVID-19 FOR PEOPLE EXPERIENCING HOMELESSNESS

In March 2020, California declared a state of emergency in response to the COVID-19 pandemic that was rapidly spreading across the nation. The state issued an Executive Order with impacts and guidelines for residents, businesses, non-profits, healthcare systems, and service providers. Local health departments across the United States were the primary agencies responsible for responding to their communities' pandemic needs, including planning local efforts and supporting the vast stakeholders involved in stopping and preventing the spread of COVID-19. Those experiencing homelessness in Contra Costa County were one of the many priority populations with a high risk for contracting and spreading COVID-19. Planning and implementing efforts to prevent the transmission of COVID-19 among people experiencing homelessness required a cross-sector community approach, involving multiple partners who worked collaboratively to develop the county's response.

Leadership for all of Contra Costa's COVID-19 activities was provided by the county's Emergency Operations Center (EOC). This is a structured protocol, staffed by various emergency and public health professionals to guide a local community during emergency situations. The EOC structure provides a hierarchy of leadership to assess the community's needs during the emergency (or in this case, pandemic), identify solutions, gather resources, and implement strategies. The EOC provides direction for the Department Operations Center (DOC) in five key areas: 1) management and administration of resources; 2) operations; 3) planning; 4) logistics; and 5) financial and administrative. Costa County's Health Services Department (CCHS) activated their DOC and worked closely with H3 to address the needs of those experiencing homelessness during the pandemic.

H3 held three critical roles during the pandemic. The first as the county agency working closely with the DOC; the second as the CoC lead; and the third, as a program provider. The immediate needs focused on the following objectives:

- general oversight of COVID-19 planning and implementation;
- procurement of resources for service providers;
- decompressing emergency shelters and other congregate-living facilities;
- distributing resources to the unsheltered population; and
- maintaining services for the housed populations.

## General Oversight of COVID-19 Planning and Implementation

When the COVID-19 pandemic surfaced in the community, Contra Costa County's Health Services Department (CCHS) was one of many government agencies responding to county-wide efforts to prevent the spread of COVID-19. County employees are designated by the state as Disaster Service Workers. Staff from all county divisions were assigned to support and respond to COVID-19 activities. While continuing to serve as the CoC lead, H3 was tasked with developing CoC-wide efforts to prevent the spread among the homeless population in collaboration with local homeless service providers. H3's primary role at the start of the surge of COVID-19 cases was to disseminate federal, state, and county mandates and guidelines specific to protecting the homeless community in congregate living facilities and those living on the streets. When the California State Executive Order called for the local authority to implement strategies to prevent the spread of COVID-19, Contra Costa's Health Officer called for decompressing shelters and shifting outreach practices. Based on these recommendations, H3 made critical decisions about how service providers within the CoC should continue operations while reducing exposure for clients and staff. As the lead agency guiding the CoC during the pandemic, H3 provided communications to various stakeholders and partners, technical assistance to service providers, and overall coordination for service providers and other community partners.

*H3 formed partnerships with CEOs and established effective communication. They kept us so well informed so we could make sure our services were coordinated with new laws and new funding. They contracted with CBOs (community-based organizations), got financial assistance, etc. They were so quick, so collaborative, and [at the same time] so centralized."*

*-Chris Ciello, Executive Director, HUME Center*

H3 also sought input from homeless service providers and healthcare professionals to identify the challenges encountered by both consumers and providers as new guidelines and restrictions were rolled out.

## Procurement of Resources for Service Providers

H3 was responsible for identifying and procuring the many resources that were immediately necessary for preventing the spread of COVID-19 among the population and for agencies who served them. H3 worked with CCHS's Disaster Operation Center (DOC) and the broader County's Emergency Operation Center (EOC) to acquire supplies and resources, including but not limited to:

- ✓ leased hotels to serve as non-congregate shelter settings under the State's Project Room Key (PRK) Program
- ✓ meals, laundry, and cleaning services for the hotel consumers
- ✓ personal protective equipment (PPE) for shelters, hotel staff, service providers, and outreach teams (masks, gloves, Tyvek suits/gowns, face shields, etc.)
- ✓ 48 porta potty/hard washing stations placed regionally across six cities in the County
- ✓ hand sanitizer, hygiene kits, two-day, non-perishable food kits, bottled water, transportation to/from testing appointments, hospitals, shelters, PRK (the hotel program), and health clinics

- ✓ room dividers for the shelters that remained open
- ✓ tents and solar chargers to encourage social distancing practices among unsheltered individuals living in encampments

## Decompressing Emergency Shelters and Congregate Settings

The county Health Officer's order to decompress congregate living facilities required immediate action at all homeless shelters across the county. Shelters had to reduce capacity by moving consumers to temporary hotel sites, isolating households to certain areas distanced from other households, and could not accept new intakes. As a response, the state established an initiative in April called Project Room Key (PRK) to provide funding ($1.7 allocated to Contra Costa) for non-congregate shelter options for people experiencing homelessness and who were at high risk of getting COVID-19 or having more severe complications from COVID-19 based on health risk factors. These efforts prioritized protecting individuals who were at the highest risk per the Federal Emergency Management Agency's (FEMA) guidelines. Risk factors were based on age, health conditions, and those residing in congregate facilities, as well as minimizing the strain on the health care system's capacity.

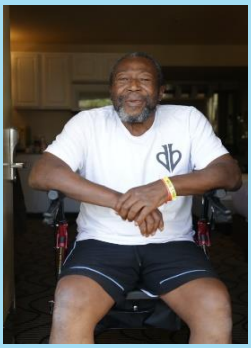
Initially, all county-run shelter consumers were placed in PRK while other shelters (Greater Richmond Interfaith Program, Bay Area Rescue Mission, STAND, Trinity Center, Winter Nights, and Don Brown) continued serving consumers at a reduced capacity. Mountain View was the only shelter that closed completely. As space became available in the hotel programs, CORE Outreach, psychiatric emergency, hospitals, and emergency rooms made referrals to the public health on-call team to make final decisions about eligibility and placement in the hotel program. The primary focus was making placements for the most vulnerable people sleeping outside during the pandemic.

PRK also gave people who were experiencing homelessness and were recovering from COVID-19, or had been exposed to COVID-19 and waiting for a test result (PUI, People Under

Investigation), a place to recuperate and properly quarantine outside of a hospital setting. This further reduced the burden on the over-taxed healthcare systems.

Protocols were established to ensure consumers and staff at shelter sites and the hotel sites maintained social distance. A cleaning service was procured for the PRK program and PUI sites in the event any room was contaminated by a COVID-19 positive client.

Service providers partnered with the PRK sites to provide case management to house clients across the PRK sites and other shelters. Housing placements proved challenging as landlords were reluctant to take new tenants, family and friends were not opening their homes to people, movers were temporarily banned from conducting moves, and as non-profits could not take furniture donations.



Healthcare for the Homeless (HCH) provided medical services, including COVID-19 testing, at PRK and PUI sites to ensure access for that population and to reduce burden at local health clinics. HCH also worked to keep people away from emergency departments where they could be exposed to COVID-19 and to reduce burden on the already over-taxed emergency departments. HCH staff were flexible as they created modified clinics at the PRK and PUI sites in hotel rooms.

## Serving Unsheltered Consumers

CORE Outreach teams continued serving unsheltered consumers during the pandemic, with a focus on providing services usually provided at CARE Centers and shelters, which were serving fewer people as they significantly reduced capacity as well as services at their facilities. The teams were re-organized based on needs specific to the pandemic; BART CORE teams were discontinued because BART was temporarily closed while all other teams remained active. CORE Outreach distributed two-day non-perishable food packs, hygiene kits, bottled water, PPE, and hand sanitizer to their consumers. CORE also provided education about COVID-19 to the unsheltered population and encouraged people to prevent the spread of COVID-19 by having them remain in one encampment area (and not move around), not share living space with people outside of their household, and to practice social distancing. CORE

also distributed tents to allow people who had been sharing tents with people outside their households to physically distance themselves from other people in the encampment.

CORE was the primary referral source to PRK, using guidance developed by the public health on-call team, using FEMA guidelines to prioritize placements into PRK for those most vulnerable to COVID-19 (such as those 70 years of age and older or people 60 and older with two or more FEMA eligible health conditions).

Most CARE centers remained opened at a reduced capacity; however, they were unable to provide their standard meals and basic needs services (bathrooms, showers, and case management). CARE Centers adjusted their services by providing packaged food and bottled water and played an essential role in educating their consumers about COVID-19 screening and prevention measures.

Healthcare for the Homeless also provided medical street outreach and COVID-19 testing at community clinics, encampments, food distribution sites, and CARE Centers. HCH also led efforts in contact tracing for people experiencing homelessness who tested positive for COVID-19.

### Maintaining services for the housed population

Service providers operating permanent housing and rapid rehousing programs changed their case management to be conducted entirely over the phone and online. Shelter Inc, Hope Solutions, and H3 quickly adopted new technology, including confidential case management apps for their phones.

Hope Solutions' permanent supportive housing program that serves families responded to the shelter-in-place order by providing educational supplies, including Chromebooks, tutoring, educational support, and case management for families in their housing programs. Hope Solutions' site-based housing programs also recognized that clients were eager to be social and created outdoor social space that allowed participants to have socially distanced outdoor events.

*"Clients were desperate for social interaction."*

*-Deanne Pearn, Executive Director, Hope Solutions*

Shelter Inc's eviction prevention program, which was initially developed to identify the needs of people about to lose housing, was adapted to identify the needs of their residents and help them gaining access to PPE, food, hygiene kits, and other necessities.

### Effective Strategies Identified by Service Providers

There were key activities and strategies that helped service providers quickly and sufficiently address COVID-19 efforts for their staff and consumers:

- ✓ Many providers adapted tools or processes already in place at their organization before COVID-19, such as triage tools or ways in which supplies are distributed, allowing for quick and efficient response .
- ✓ Many agencies established daily COVID-19 meetings to provide up-to-date information, troubleshoot challenges, and identify needs.
- ✓ Service providers bolstered supports for their staff to ensure they had more flexibility and resources to support their clients/consumers. Support included adequate technology to work from home and in the field with telehealth, PPE, flexible schedules, and ability to speak candidly to supervisors and peers about their challenges.
- ✓ Partnerships were key. New partners (churches, non-profits, and community members) became engaged with the CoC or individual service providers to help with hygiene kits, foot kits, and donations.
- ✓ Multiple service providers emphasized that their staff stepped up in every way possible. It seemed everyone took a leadership role in one way or another.
- ✓ Service providers were quick to accept recommendations from the county and acted quickly to implement the necessary changes.

# Partners and Stakeholders

Contra Costa County was able to effectively serve people experiencing homelessness during COVID-19 thanks to the many partners including non-profits, government agencies, service providers, faith community, and community members.

## 1 Administrative

Board of Supervisors
County Health Officers
County's Business Intelligence
Emergency Operations Centers
HomeBase
Public Health Department
State of California

## 2 Donations

Best Western Corporate
Church of Ladder Day Saints
Friends Feeding Friends
New Hope Church
St. Bonaventure
Vestia
VOOAD

## 3 PRK Sites

Premier Inn – Concord
Best Western – Concord
Best Western – Richmond
Courtyard Marriott – Richmond
Motel 6 – Pittsburg

## 4 Services

211
Bay Area Community Services
Bay Area Rescue Mission
Coordinated Outreach & Referral
Community Connect
County Alcohol and Other Drugs
County Behavioral Health
Girard's Catering
Greater Richmond Interfaith Program
Health, Housing & Homeless Services
HealthCare for the Homeless
Hope Solutions
Lee's Building Maintanence
Loaves and Fishes
Monument Crisis
Shelter Inc
Sunrise Bistro
Trinity Center
Uber/LYFT
The Bay Church
Wence House

Contra Costa Continuum of Care

# SECTION TWO:

# COVID-19 SCREENING, TESTING, AND DATA

# COVID-19 SCREENING, TESTING, AND OTHER DATA

## 342 COVID-19 CASES

11,045 tests on 4,264 people experiencing homelessness (8% positivity rate)

## 5 COVID-19 DEATHS

Among people experiencing homelessness, all were 62 or older

Higher positivity rates among:

- Minors, <18 (13%)
- Hispanic/Latin(a)(o)(x) (14%)
- Native Islanders (11%)
- Multiple Races (18%)

Cities with the highest # of positive cases:

Concord: 68 cases
Richmond: 63 cases
Antioch: 57 cases

Testing for COVID-19 took place all over the county at health clinics, county and private hospitals, county health centers, pharmacies, and mobile clinics. Test results for every person tested were entered into EPIC (the county's electronic health record database) and uploaded daily to the state CALREDIE database. This data collection and management ensured accurate and complete tracking to understand the impact of COVID-19 in Contra Costa County. There were 866,887 COVID-19 tests completed in Contra Costa County in 2020 on 440,010 people (some people had multiple tests completed). Among those 440,010 unique individuals, there were 43,350 positive COVID-19 cases amongst Contra Costa County's general population; 10% of all people tested.

The homeless population was identified as a vulnerable group in Contra Costa County and efforts were made to identify and monitor people in the homeless community who tested positive. Databases in the county containing homeless, medical, and behavioral health data were integrated to allow for real time identification of positive cases and confirmed homeless status per HUD's homeless definition[3]. Pulling data from multiple county providers who serve the homeless community ensurds that COVID-19 testing information was captured for people in HMIS as well as other county databases and likely captured many people not accessing CoC services yet still experiencing homelessness.

[3] HUD's definition of Homelessness: Resources and guidance. HUD Exchange. (2019, March 8). https://www.hudexchange.info/news/huds-definition-of-homelessness-resources-and-guidance/.

In total, there were 11,045 COVID-19 tests administered on people experiencing homelessness (1.3% of all COVID-19 tests completed in the county) across 4,247 unique people (1% of all people tested in Contra Costa County). There were 342 positive cases among people experiencing homelessness; 8% of all homeless people tested (Table One). This is slightly lower than the 10% identified among the general population tested in the county.

Table One: COVID-19 Test Data in Contra Costa County, By Population Type, 2020

| | # Tests in General Population | # Tests in Homeless Population |
|---|---|---|
| **Total Tests Conducted** | 866,887 | 11,045 |
| **Unique People Tested** | 440,010 | 4,247 |
| **Positive Tests** | 43,350 | 342 |
| **Positivity Rate** | 10% | 8% |

More than half (57%) of those experiencing homelessness who tested positive were adults ages 25 to 54, followed by seniors ages 62 and older (17%) and older adults 55 to 61 (13%). Minors experiencing homelessness had the highest rate of positive cases among all age categories (13%) and transition age youth and rising seniors had the lowest (6% each, Table Two).

Table Two: Age Distribution for People Experiencing Homelessness Who Tested Positive for COVID-19, 2020

| Age Group | Number of People Tested | Positivity Rate |
|---|---|---|
| **Minors (<18)** | 212 | 13% |
| **Transition Age Youth (18-24)** | 286 | 6% |
| **Working Adults (25-54)** | 2,383 | 8% |
| **Rising Seniors (55-61)** | 685 | 6% |
| **Seniors (62+)** | 692 | 9% |

* The total number in each graph do not equal the unduplicated number of people who were tested

Of the 324 confirmed positive cases of COVID-19, there were no differences in the rates of positive COVID-19 test results between males and females. Among the 1,682 women who were tested, 143 tested positive (8%) and among the 2,517 men tested, 230 tested positive (8..) There was one positive case (less than 1%) among 332 individuals with missing or "other" gender identified data.

Race and ethnicity data were also collected for each person tested. There is a significant amount of missing data, likely due to the way in which data was collected at sites (some sites requested race and ethnicity data during the online registration and many participants did not complete the full form). Among those experiencing homelessness, 28% (N=1,223) had missing or unknown racial data and 24% had missing ethnicity data. People identifying with Multiple Races had the highest positivity rate at 18%, followed my Native Hawaiian/Other Pacific Islander at 11%, and Other at 9%. American Indian/Alaska Native, Asian, and Unknown had the lowest rates at 4% (Table Three).

Table Three: COVID-19 Testing and Positivity Rates Among People Experiencing Homelessness, by Race, 2020

| Race | Number of People Tested | Positivity Rate |
|---|---|---|
| **Multiple Races** | 66 | 18% |
| **Native Islander** | 28 | 11% |
| **Other** | 1,122 | 9% |
| **White** | 1,717 | 8% |
| **Black** | 1,281 | 7% |
| **American Indian** | 25 | 4% |
| **Asian** | 105 | 4% |
| **Unknown** | 101 | 4% |

* The total number in each graph do not equal the unduplicated number of people who were tested

People experiencing homelessness who identified as Hispanic/Latin(a)(o)(x) had higher positivity rates than non-Hispanic/Latin(a)(o)(x) (14% compared to 8%; Table Four). Those with missing ethnicity data had a 4% positivity rate.

Table Four: COVID-19 Testing and Positivity Rates Among People Experiencing Homelessness, by Ethnicity, 2020

| Race | Number of People Tested | Positivity Rate |
|---|---|---|
| **Hispanic/Latin(a)(o)(x)** | 714 | 14% |
| **Non- Hispanic/Latin(a)(o)(x)** | 2,565 | 8% |
| **Other/Unknown** | 1,018 | 4% |

* The total number in each graph do not equal the unduplicated number of people who were tested

Last known addresses were collected for each person experiencing homelessness when they registered for a COVID-19 test. The top three cities with the highest number of positive cases were Concord with 68 positive cases, Richmond with 63, and Antioch with 57. Among these three cities, Concord had the highest positive rate (11%), followed by Antioch (9%), and Richmond had the lowest with 7% (Table Five).

Table Five: City Population, Number of Positive Cases, and Positivity Rate for People Experiencing Homelessness, for Three Highest Cities, 2020

| | City Population | # of Positive Cases Among Homeless | Positivity Rate |
|---|---|---|---|
| **Concord** | 130,935 | 68 | 11% |
| **Antioch** | 112,520 | 57 | 9% |
| **Richmond** | 131,133 | 63 | 7% |

* The total number in each graph do not equal the unduplicated number of people who were tested

# SECTION THREE:

# COC PROGRAM UTILIZATION: INTERVENTION TYPES AND OUTCOMES

# COC PROGRAM UTILIZATION AND OUTCOMES

Over 7,000 households served in CoC in 2020

9% increase since 2018

3/4 of consumers were in crisis response programming for people experiencing literal homelessness

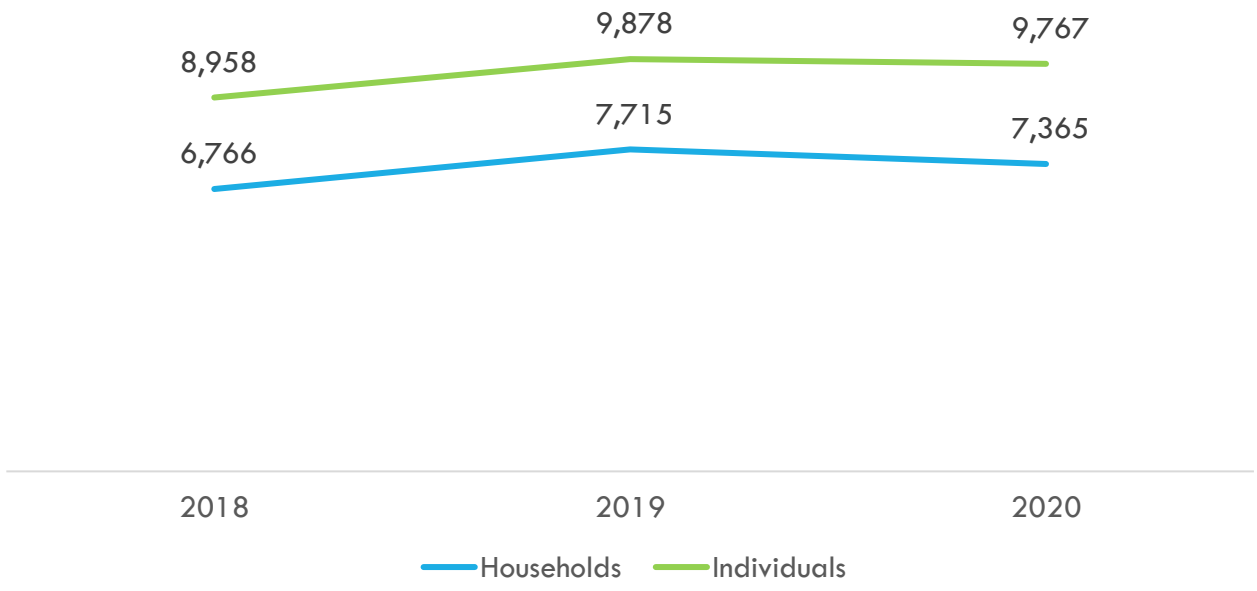
All programs were affected by the pandemic; some stopped services while some shifted their practices and priority populations

Street Outreach was the most commonly used intervention with 3,755 households

Almost 10,000 people were served in the CoC during calendar year 2020; 9,767 people in 7,365 households. This represents a 9% increase in unique consumers and in households served since 2018. There was a 14% increase in consumers from 2018 to 2019 and a 5% decrease from 2019 to 2020, largely due to the COVID-19 pandemic (5% decrease, Figure One).

9% increase in the number of households served from 2018 to 2020

Figure One: Number of Households and Individuals Accessing CoC Services, 2018-2020



CoC Programs are distinguished by three primary intervention levels based on the homeless status of those people utilizing those services:

> ***Prevention & Diversion Interventions*** are for people/households who are at imminent risk of homelessness. Services include case management, conflict resolution, and financial assistance.
>
> ***Crisis Response Interventions*** are for people/households currently experiencing literal homelessness. Services include outreach, emergency or interim shelter, basic needs, case management, referrals to financial and social benefits, housing navigation, and linkages to health and housing services.
>
> ***Permanent Supportive Housing (PSH)*** is for people/households who were formerly homeless, who have disabilities, and need long-term wrap-around services. PSH programming includes long-term housing supports with case management.

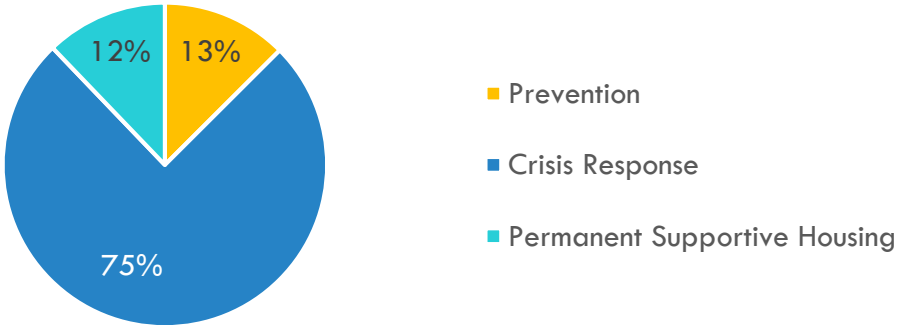
There are ten intervention models that fall under prevention, crisis response, and permanent supportive housing. The intervention models with an asterisk (*) are also Project Types defined by HUD and the bulleted items are program models that fall under a Project Type.

| Prevention and Diversion | Crisis Response | Permanent Supportive Housing |
|---|---|---|
| Prevention* | Emergency Shelter* | PSH* |
| Diversion | Transitional Housing* | |
| | Outreach* | |
| | Rapid Rehousing* | |
| | Support Services* | |
| | • Rapid Exit | |
| | • Housing Navigation | |

The majority of households served in the CoC were served in crisis response programs, meaning they sought services designated for literally homeless people (75% of consumers, N=5,750 households). Households in prevention made up 13% of enrollments (N=956 households) and 12% of enrollments (N=929 households) were in permanent supportive housing, Figure Two).

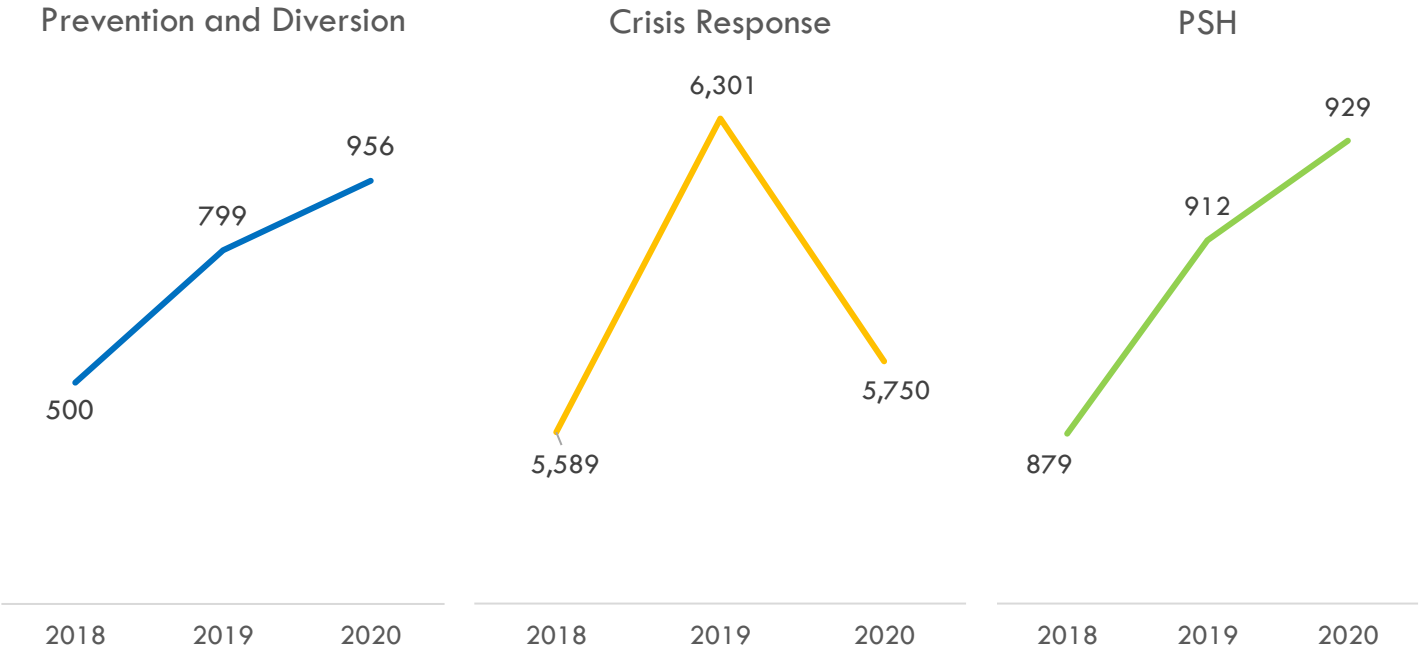
3/4 of all consumers in CoC were enrolled in crisis response programs in 2020

Figure Two: Household Program Utilization by Intervention Level, 2020




There was a three-year increase in the number of households served in prevention and PSH, with an overall increase of 91% in prevention and 6% in PSH programs. These programs serve based on their capacity (staffing and funding) and the increases reflect greater capacity over the last two years (and an on-going need for more services in these categories). Crisis response had a 6% decrease in 2020 likely due to fewer people engaging in programs as program capacity was reduced during the pandemic for those who were unsheltered (Figure Three).

Figure Three: Number of Housholds Served in Prevention, Crisis Response, and PSH, 2018-2020

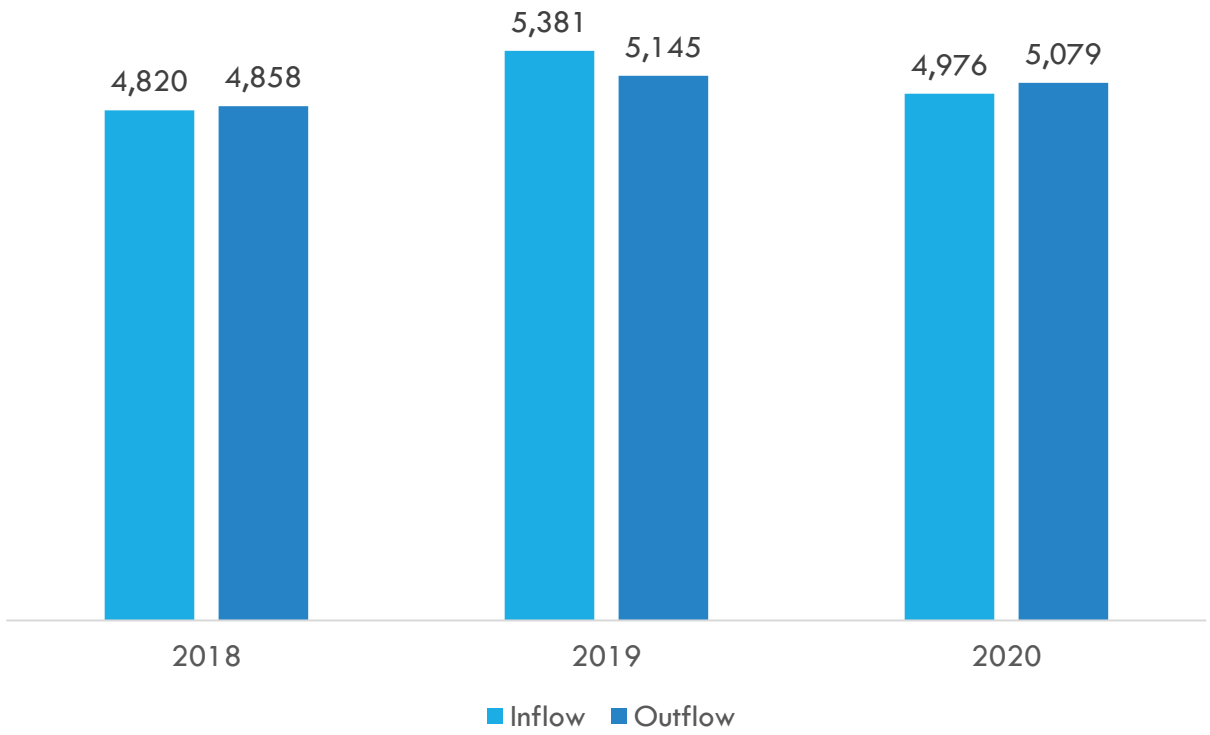


## Inflow and Outflow for Crisis Response

During 2020, there were 4,976 people who entered into crisis response programs (they were not enrolled at the beginning of the year). These consumers were considered "inflow" into crisis response. Outflow from crisis response programs included people who exited to permanent or temporary housing, or became inactive during 2020. There were 5,079 people who exited crisis response, making up the outflow during 2020. Therefore, during calendar year 2020, there were 9 more consumers exiting the system of care each month compared to those enrolling or entering programs (103 more people over the course of the year). Inflow and outflow numbers do not match the total enrollments or exits from crisis response presented above because people enrolled in multiple programs and had multiple exits while the inflow and outflow data is deduplicated for each consumer.

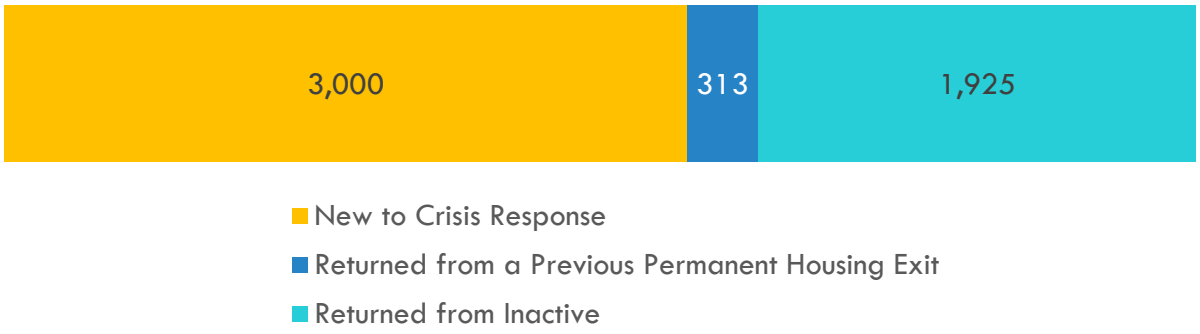
Inflow and outflow from 2018 to 2020 show that the crisis response system of care generally did not increase or decrease, but instead consistently served close to the same number of people coming into and leaving the system. However, during 2020, there were proportionally more exits than enrollments than in previous years (Figure Four).

Figure Four: Inflow and Outflow for Crisis Response, 2018-2020




The majority of people (57%) making up inflow into crisis response were newly homeless (they had not been in HMIS as literally homeless in the last three years (N=3,000, or 57% of inflow). Another 1,925 people (37%) returned from inactive; 313 (6%) were people who returned to homelessness after previously exiting to permanent housing, returning to homelessness in 2020 after exiting to permanent housing (Figure Five).

Figure Five: Types of Inflow into Crisis Response, 2020




* Consumers may fall in multiple categories

## Positive Outcomes and Exit Destination by Intervention Model

The CoC had 72 programs in the CoC (Appendix A) in ten intervention models; each having different objectives. Prevention and diversion programs are designed for people about to lose their housing (within the next two weeks). Exits from these programs to a permanent housing destination were much higher compared to crisis response programs for people who are literally homeless.

Street outreach and support services provide services for people sleeping outside who need access to basic necessities and housing supports. Positive outcomes for outreach and support services entails further engagement in the CoC and referrals to housing services. Many people simply disappear from outreach and support services because they move away or find housing without formally exiting CoC programs. Data collection on exit destination is limited for these programs because many people simply stop engaging with those programs.

Other intervention models in crisis response, however, such as rapid rehousing (RRH), rapid exit, and housing navigation, have a housing focus and help consumers achieve housing through case management, financial assistance, and housing supports. Data collection on exit destination is more complete for these types of programs. A positive outcome for permanent supportive housing

is simply maintaining housing through permanent supportive housing or exiting to other permanent housing destinations.

**Positive Exits Overview**

*From Prevention & Diversion* —
remained housed upon program exit

*From Crisis Response (other than RRH)* —
temporary stay at a shelter, transitional housing, friend or family member's home, or permanent housing, institution, long-term care setting

*From RRH* —
exited to permanent housing, subsidized or not

*From PSH* —
remained housed in PSH or exited to other permanent housing

The success of housing rates or maintaining housing should be judged based on the model of the program categories, as described above, and should not necessarily be compared across program types. The exit destinations for 2020 from each intervention level and each intervention model (Tables Six and Seven) are described below.

Table Six: Household Exit Rates to Exit Destinations by Intervention Level, 2020

| Intervention Level | Still Active | Permanent Housing | Temporary Setting | Institution | Emergency Shelter | Un-sheltered | Missing Exit Destination |
|---|---|---|---|---|---|---|---|
| **Prevention/Diversion (N=956)** | 7% | 78% | 10% | 1% | 1% | 0% | 3% |
| **Crisis Response (N=5,772)** | 6% | 11% | 4% | 1% | 15% | 7% | 55% |
| **Permanent Supportive Housing (N=929)** | 93% | 3% | 1% | 1% | 1% | 1% | 1% |

* Exit Destination Type is determined by the federal Department of Housing and Urban Development

Table Seven: Household Exit Rates to Exit Destinations by Intervention Level within Crisis Response, 2020

| Intervention in Crisis Response | Still Active | Permanent Housing | Temporary Setting | Institution | Emergency Shelter | Un-sheltered | Missing Exit Destination |
|---|---|---|---|---|---|---|---|
| **Rapid Exit (N=63)** | 0% | 37% | 3% | 0% | 10% | 8% | 43% |
| **Street Outreach (N=3,755)** | 2% | 3% | 1% | 1% | 22% | 0% | 70% |
| **Support Services (N=1,680)** | 29% | 5% | 1% | 0% | 3% | 11% | 59% |
| **Emergency Shelter (N=1,599)** | 8% | 11% | 8% | 7% | 22% | 16% | 29% |
| **Transitional Housing (N=88)** | 21% | 36% | 30% | 1% | 5% | 2% | 4% |
| **Housing Navigation (N=351)** | 15% | 33% | 1% | 1% | 5% | 5% | 40% |
| **Rapid Rehousing (N=585)** | 17% | 49% | 10% | 4% | 2% | 5% | 13% |

* Exit Destination Type is determined by the federal Department of Housing and Urban Development

A description of each intervention model is provided in the next few pages, along with the number of households served and demographic data for those served during 2020. The intervention models are listed in order of intervention level based on homeless status (prevention and diversion, crisis response, and PSH) followed by the interventions that fall under crisis response for households experiencing literal homelessness. Blue headers indicate the program category is for people in prevention, orange for those currently experiencing homelessness, and green is for people in PSH.

## Prevention & Diversion (N=956 Households)

### Utilization and Demographics

Prevention and diversion programs provide short-term, one-time supports for people at imminent risk of homelessness (meaning they are at risk of losing their housing within two weeks) or just recently became homeless for the first time. Supports include conflict resolution between consumers and landlords or family members, financial assistance for utilities, rent, deposits or fees related to housing, and case management. Demographics for those served in prevention in 2020:

**Household Type**

68% adult-only; 32% households with children

**Chronic Homelessness**

There are no chronically homeless in prevention

**Age**

<18 (34%), 18-24 (7%), 25-54 (48%), 55-61 (6%), 62+ (5%)

**Race**

White (44%), Black (33%), Asian (9%), all others 5% or less

**Ethnicity**

38% Hispanic/Latin(a)(o)(x)

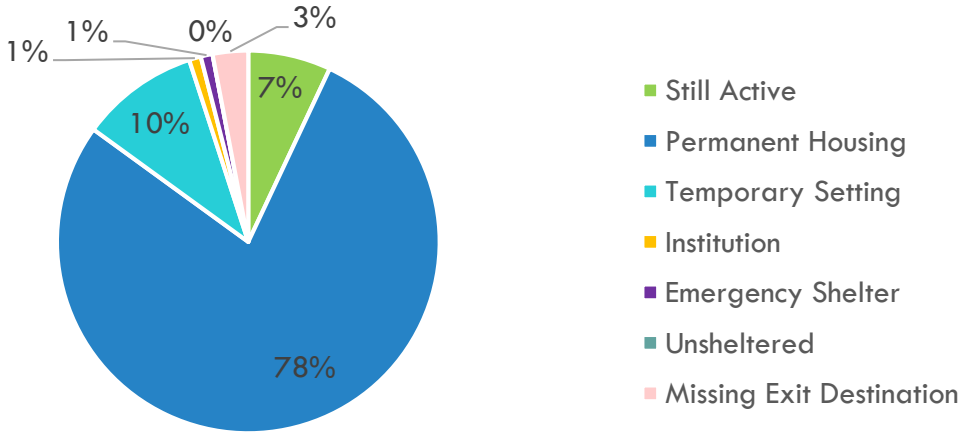
**Gender**

56% female, 44% male, <1% transgender or gender non-conforming

### Outcomes

Outcomes for prevention and diversion focus on maintaining permanent housing or rapidly returning if very recently entering homelessness; most households stay in their own housing or find other permanent housing. More than three-quarters of households served in prevention and diversion during 2020 exited to permanent housing; ten percent exited to a temporary setting, and one percent exited to an institution or emergency shelter. No households exited to an unsheltered situation. Exit data was missing for only 3% of all households who exited prevention and diversion programming (Figure Six).

Figure Six: Exit Destinations for Households that Accessed Prevention and Diversion, 2020



## Crisis Response-All Interventions (5,772 Households)

### Utilization and Demographics

Crisis response includes all the intervention models that served people who were literally homeless at the time of program enrollment. Interventions models in crisis response are rapid exit, street outreach, support services, emergency shelters, housing navigation, transitional housing, and rapid rehousing. Demographic and outcome data specific to each intervention model is provided in the next section. However, it is helpful to analyze data in aggregate across all different interventions within crisis response to be able to compare differences between populations and outcomes (such as how the prevention and diversion, crisis response, and PSH populations compare or contrast). Demographics for those served in all crisis response interventions in 2020:

**Household Type**

91% adult-only; 9% households with children

**Chronic Homelessness**

35% of households were chronically homeless

**Age**

<18 (14%), 18-24 (7%), 25-54 (52%), 55-61 (15%), 62+ (12%)

**Race**

White (40%), Black (38%), American Indian (8%), all others 6% or less

**Ethnicity**

20% Hispanic/ Latin(a)(o)(x)

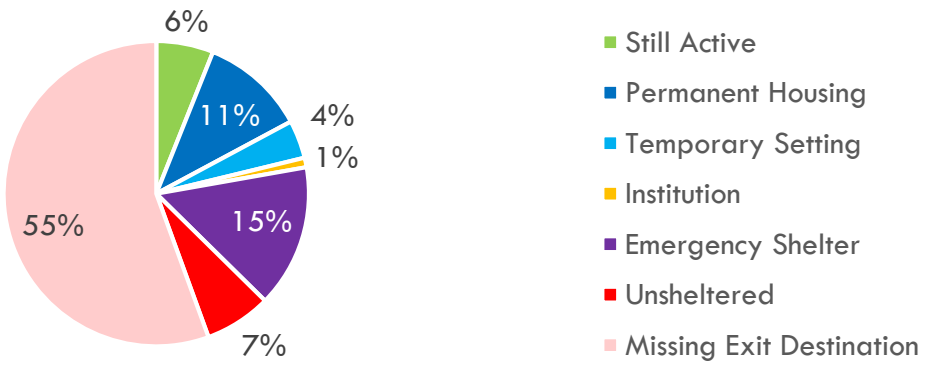
**Gender**

56% male, 43% female, <1% transgender or gender non-conforming

### Outcomes

More than half of those in crisis response interventions had missing data (55%); 15% exited to emergency shelter, 11% to permanent housing, 7% to unsheltered settings, and 5% to a temporary setting or institution. Six percent had not yet exited their intervention at the time this report was generated (Figure Seven).

Figure Seven: Exit Destinations for Households that Accessed Crisis Response, 2020



## Rapid Exit (N=63 Households)

### Utilization and Demographics

Rapid Exit is a housing intervention designed for households who are newly homeless but not yet active in the CoC to prevent entry into literal homelessness or to quickly resolve a household's homelessness once they enter shelter, transitional housing situation, or an unsheltered situation. Demographics for those served in rapid exit in 2020:

**Household Type**

100% adult-only

**Chronic Homelessness**

11% of households were chronically homeless

**Age**

<18 (34%), 18-24 (7%), 25-54 (48%), 55-61 (6%), 62+ (6%)

**Race**

White (53%), Black (29%), American Indian (6%), all others 5% or less

**Ethnicity**

19% Hispanic/ Latin(a)(o)(x)

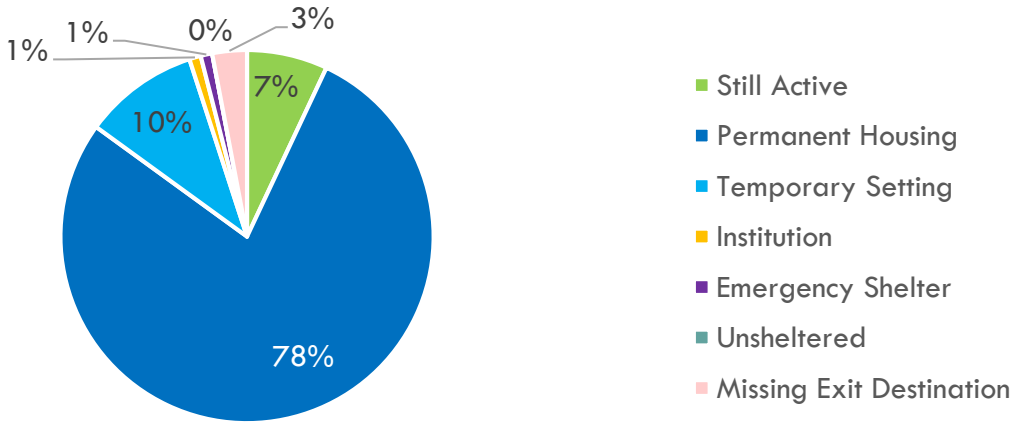
**Gender**

56% female, 42% male, 2% transgender or gender non-conforming

### Outcomes

For those served during 2020 in rapid exit, 37% exited to permanent housing. However, 21% were not able to rapidly retain housing (10% of households exited to emergency shelter, 8% exited as unsheltered, and 3% to a temporary setting). Exit destination was not collected from 43% of the households because they simply "disappeared" from programing and may have found housing, left the area, or simply remained homeless but stopped using services. Because rapid exit is meant to be a short-term intervention, no households were still active at the time this report was developed (Figure Eight).

Figure Eight: Exit Destinations for Households that Accessed Rapid Exit, 2020



## Street Outreach (N=3,755 Households)

### Utilization and Demographics

Street outreach is provided in the field to link people experiencing unsheltered homelessness with basic needs (including but not limited to food, water, and hygiene kits) as well as referrals and connections to service providers within the CoC. Demographics for those served in street outreach in 2020:

**Household Type**

91% adult-only; 9% households with children

**Chronic Homelessness**

45% of households were chronically homeless

**Age**

<18 (13%), 18-24 (7%), 25-54 (53%), 55-61 (15%), 62+ (12%)

**Race**

White (39%), Black (35%), American Indian (10%), all others 6% or less

**Ethnicity**

20% Hispanic/ Latin(a)(o)(x)

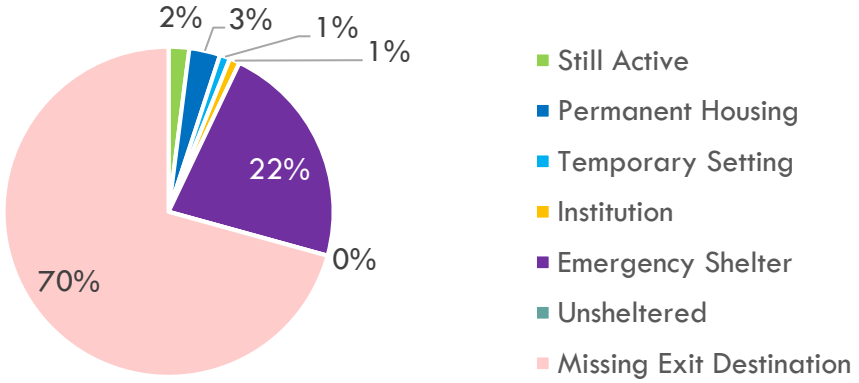
**Gender**

56% male, 43% female, <1% transgender or gender non-conforming

### Outcomes

The purpose of street outreach is to engage with people sleeping outside and refer them to other supports that might lead to shelter, temporary housing, or permanent housing. Many people engage with outreach and then simply disappear (they stop engaging with all programs in the CoC) and do not provide exit data (70% of households engaged with outreach during 2020 did not have exit data). A positive outcome for outreach is an exit from outreach to emergency shelter, temporary housing, or permanent housing. Almost one-quarter (22%) of households engaged with outreach exited to emergency shelter; 3% exited to permanent housing, and 1% to a temporary setting or an institution; 2% were still active in outreach at the time this data was analyzed (Figure Nine).

Figure Nine: Exit Destinations for Households that Accessed Street Outreach, 2020



## Support Services (N=1,680 Households)

### Utilization and Demographics

Support Services provide basic needs such meals, showers, hygiene kits, mail service, and referrals to other supports that might lead to shelter, temporary housing, or permanent housing. Demographics for those served in support services in 2020:

**Household Type**

91% adult-only; 9% households with children

**Chronic Homelessness**

35% of households were chronically homeless

**Age**

<18 (4%), 18-24 (6%), 25-54 (61%), 55-61 (17%), 62+ (13%)

**Race**

White (48%), Black (35%), American Indian (6%), all others 5% or less

**Ethnicity**

16% Hispanic/ Latin(a)(o)(x)

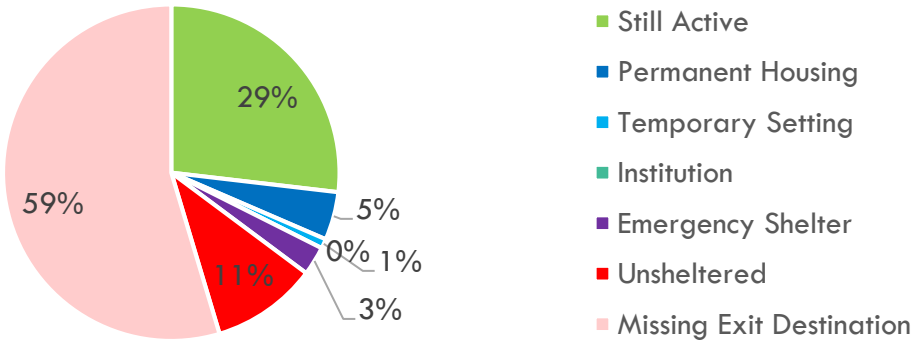
**Gender**

55% male, 44% female, <1% transgender or gender non-conforming

### Outcomes

Many people engage with support services and then simply disappear (they stop engaging with all programs in the CoC) and do not provide exit data (59% of households engaged with support services during 2020 did not have exit data). Almost thirty percent (29%) were still active in support services when the data was analyzed and another 11% exited to unsheltered settings. Only 9% had a positive exit (5% to permanent housing, 3% to an emergency shelter, and 1% to an institution (Figure Ten).

Figure Ten: Exit Destinations for Households that Accessed Support Services, 2020



## Emergency Shelters (N=1,599 Households)

### Utilization and Demographics

Emergency shelters provide temporary shelter for people who don't have safe and healthy sleeping arrangements. Consumers generally come from uninhabitable locations (encampments, streets, or vehicles), are fleeing domestic violence, or lost their temporary housing. Demographics for those served in emergency shelters in 2020:

**Household Type**

92% adult-only; 8% households with children

**Chronic Homelessness**

44% of households were chronically homeless

**Age**

<18 (18%), 18-24 (5%), 25-54 (42%), 55-61 (19%), 62+ (22%)

**Race**

White (40%), Black (39%), American Indian (8%), all others 6% or less

**Ethnicity**

18% Hispanic/ Latin(a)(o)(x)

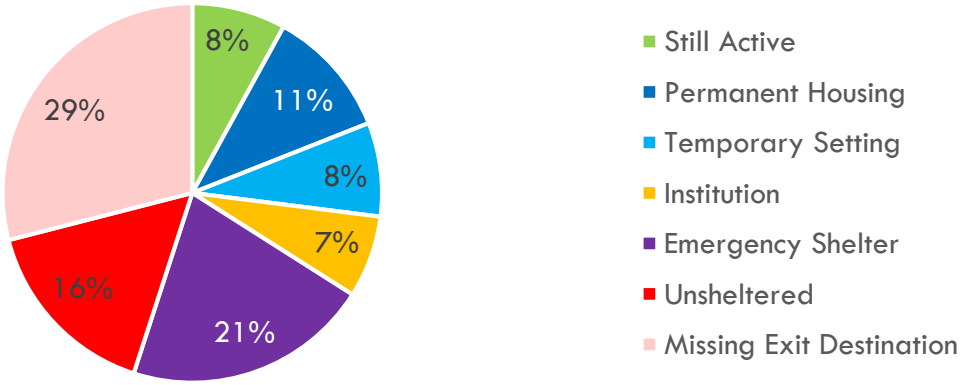
**Gender**

59% male, 41% female, <1% transgender or gender non-conforming

### Outcomes

The purpose of emergency shelter is to provide short-term and interim shelter until people find temporary or permanent housing resources. Over ten percent (11%) exited to permanent housing; 21% exited to emergency shelter, 15% exited to a temporary setting or institution, and 16% exited back to unsheltered. Eight percent were still active in emergency shelters at the time this data was analyzed; 29% did not have exit data (Figure Eleven).

Figure Eleven: Exit Destinations for Households that Accessed Prevention and Diversion, 2020



## Housing Navigation (N=351 Households)

### Utilization and Demographics

Housing Navigation is designed to help consumers who have a minimum income move through the housing process with housing search and location, completion of applications, and preparing documents related to the housing process. Demographics for those served in housing navigation in 2020:

**Household Type**

86% adult-only; 14% households with children

**Chronic Homelessness**

36% of households were chronically homeless

**Age**

<18 (25%), 18-24 (5%), 25-54 (50%), 55-61 (2%), 62+ (18%)

**Race**

White (35%), Black (49%), American Indian (7%), all others 5% or less

**Ethnicity**

20% Hispanic/ Latin(a)(o)(x)

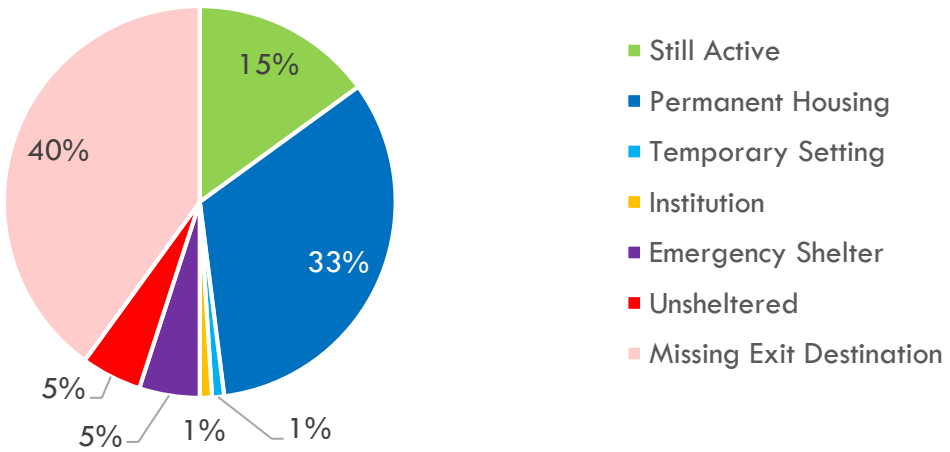
**Gender**

55% female, 45% male

### Outcomes

One-third of households accessing housing navigation during 2020 exited to permanent housing. Ten percent exited back to homelessness (5% to unsheltered settings and 5% to emergency shelters). Fifteen percent were still enrolled in housing navigation when the data was analyzed. Two percent exited to a temporary setting or institution (Figure Twelve).

Figure Twelve: Exit Destinations for Households that Accessed Housing Navigation, 2020



## Transitional Housing (N=88 Households)

### Utilization and Demographics

Transitional Housing provides short-term housing to get households off the streets and into more stable living environments until permanent housing can be established. Demographics for those served in transitional housing in 2020:

**Household Type**

100% adult-only

**Chronic Homelessness**

23% of households were chronically homeless

**Age**

<18 (0%), 18-24 (45%), 25-54 (36%), 55-61 (11%), 62+ (8%)

**Race**

White (43%), Black (30%), American Indian and Multiple (8%), others <5%

**Ethnicity**

20% Hispanic/ Latin(a)(o)(x)

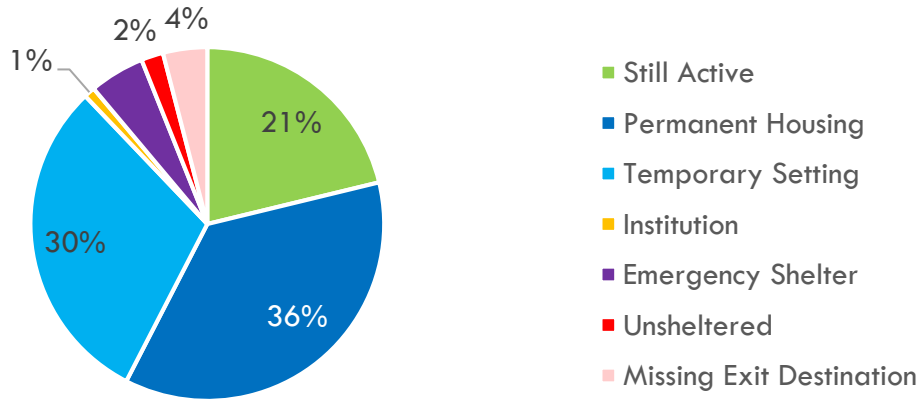
**Gender**

73% male, 23% female, 4% transgender or gender non-conforming

### Outcomes

Households in transitional housing are generally heavily involved with their case manager, resulting in far fewer with missing exit destination data (only 4% of households had missing exit destination data). More than a third (36%) exited to permanent housing and 30% exited to a temporary setting. Five percent exited to emergency shelter and five percent exited back to an unsheltered setting (Figure Thirteen).

Figure Thirteen: Exit Destinations for Households that Accessed Transitional Housing, 2020



## Rapid Rehousing (N=351 Households)

### Utilization and Demographics

Rapid Rehousing Assistance integrates short-term financial assistance with services and case management to help those who are experiencing homelessness get quickly re-housed and stabilized. Demographics for those served in rapid rehousing in 2020:

**Household Type**

72% adult-only; 28% households with children

**Chronic Homelessness**

23% of households were chronically homeless

**Age**

<18 (32%), 18-24 (10%), 25-54 (40%), 55-61 (8%), 62+ (10%)

**Race**

White (43%), Black (30%), American Indian (8%), Multiple (8%), others <5%

**Ethnicity**

22% Hispanic/ Latin(a)(o)(x)

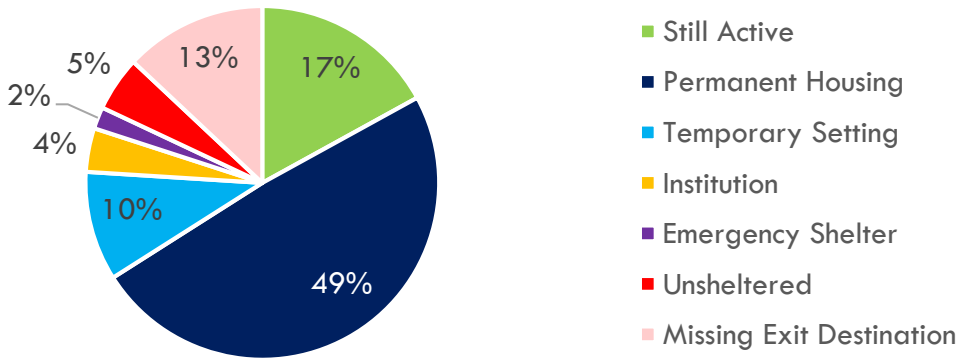
**Gender**

56% male, 43% female, <1% transgender or gender non-conforming

### Outcomes

Households enrolled in rapid rehousing generally work with case managers to address barriers to obtaining housing and help identify appropriate housing opportunities, resulting in a higher rate of exits to permanent housing than other crisis response interventions. Almost half (49%) of households in rapid rehousing exited to permanent housing; 17% were still active when this report was generated. Another 10% exited to a temporary setting (Figure Fourteen).

Figure Fourteen: Exit Destinations for Households that Accessed Rapid Rehousing, 2020



## Permanent Supportive Housing (N=929 Households)

### Utilization and Demographics

PSH provides long-term financial support for housing and case management for people who were previously homeless. Many people stay housed in this program for many years. Demographics for those served in permanent supportive housing in 2020:

**Household Type**

80% adult-only; 20% households with children

**Chronic Homelessness**

72% of households were chronically homeless

**Age**

<18 (24%), 18-24 (4%), 25-54 (42%), 55-61 (20%), 62+ (10%)

**Race**

White (42%), Black (39%), Multiple Races (9%), all others 5% or less

**Ethnicity**

16% Hispanic/ Latin(a)(o)(x)

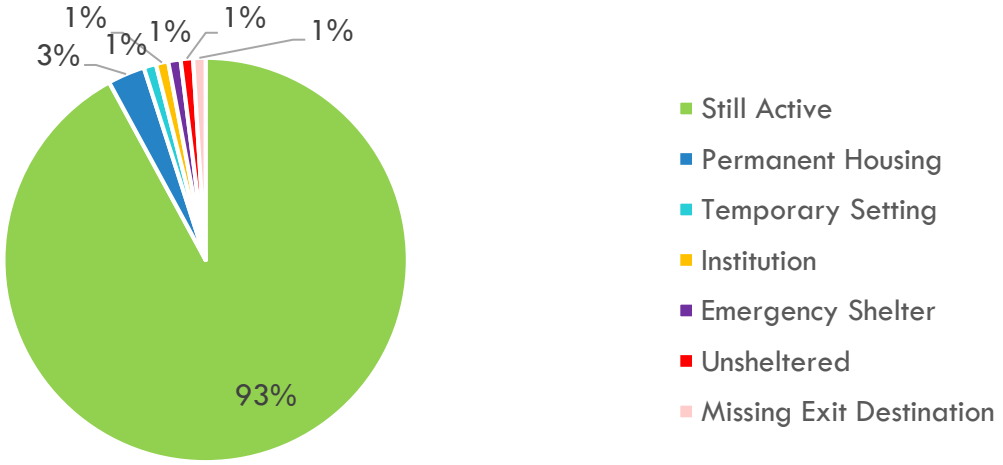
**Gender**

57% male, 43% female, <1% transgender or gender non-conforming

### Outcomes

Households in PSH generally stay in their housing until they can no longer live independently; 93% of households in permanent supportive housing were still enrolled at the time this report was generated. Three percent exited to permanent housing; two percent returned to homelessness; two percent exited to temporary housing and 1% had missing exit destination data (Figure Fifteen).

Figure Fifteen: Exit Destinations for Households that Accessed Permanent Supportive Housing, 2020



# SECTION FOUR:

# DEMOGRAPHICS

- HOUSEHOLD TYPES
- AGE GROUPS
- RACE/ETHNICITY
- GENDER
- CHRONICITY & DISABILITY
- DOMESTIC VIOLENCE VICTIMS
- SEXUAL ORIENTATION
- VETERANS

# HOUSEHOLD TYPE

86% of households in CoC were adult-only

**2018 to 2020**

12% increase in adult-only households

2% decrease in households with children

Families made-up 32% of Prevention programs; 9% of Crisis Response, and 20% of PSH

Families had higher exit rates to Permanent Housing from Crisis Response; 24% for families and 7% for adult-only

Household types in the CoC fall into three categories: households with children (under 18), households with only adults, and unaccompanied minors. This section provides a summary of the three household types, their characteristics, their program utilization, and their exit rates.

Over 7,000 households (7,365), making up 9,767 people, accessed services in the CoC during 2020. There has been a 9% increase the number of households served in the CoC (among prevention, crisis response, and PSH programs) since 2018. The largest increase occurred in prevention programs (64% 3-year increase compared to 2% in crisis response and 5% in PSH).

12% three-year increase in adult-only households

The primary increase in the number of households served was among adult-only households, with a 12% increase in adult-only households accessing CoC services since 2018. Families, however, experienced a 2% decrease during this same time frame (Table Eight).

Table Eight: Number of Households and % Change, by Household Type, Served in the CoC, 2018-2020

| | 2018 | 2019 | 2020 | 3-year % change |
|---|---|---|---|---|
| **Adult-Only Households*** | 5,927 | 6,968 | 6,612 | 12% increase |
| **Families-with-Children Households*** | 1,047 | 1,018 | 1,028 | 2% decrease |
| **Unaccompanied Minors**** | 4 | 12 | 11 | 175% increase |
| **Total (Unique) Households*** | 6,766 | 7,714 | 7,365 | 9% increase |

* Categories are not mutually exclusive; ** Large percent increase due to small N for unaccompanied minors

Program utilization varied considerably for households with children compared to adult-only households (Table Nine). Prevention & diversion programs served proportionally more families than crisis response and PSH programs; almost 30% of household enrollments in prevention were families with children, compared to 9% of those in crisis response and 20% of those in PSH (Figure Sixteen).

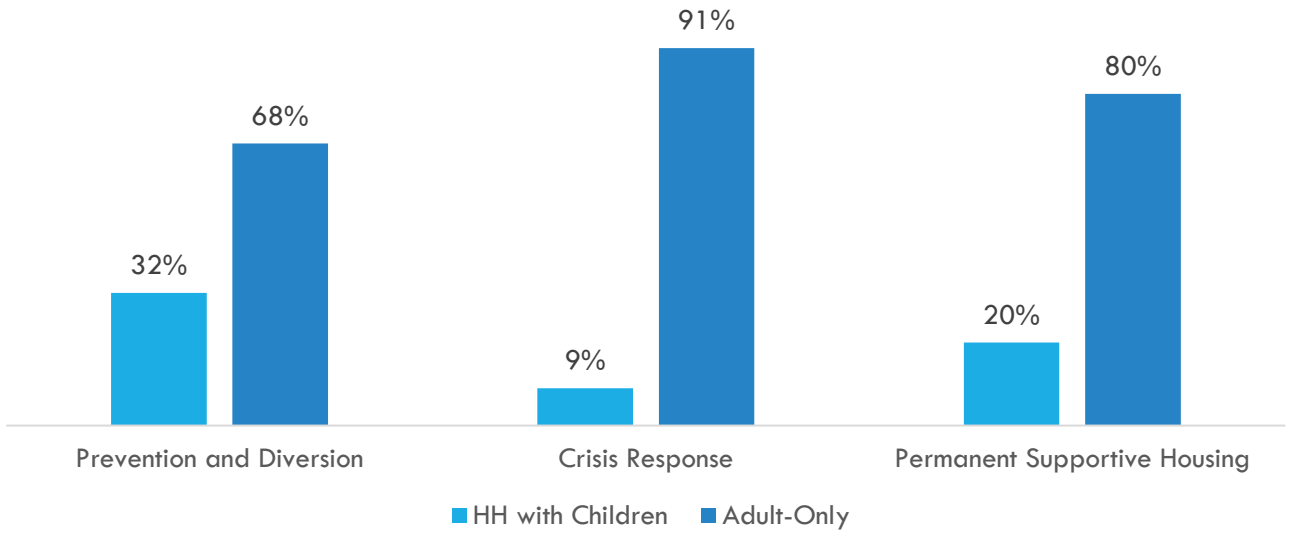
52% of households with children in the CoC entered crisis response compared to 79% of adult-only households

Table Nine: Number and Percent of Families and Adult-Only Households by Intervention Level*, 2020

| | Families (N) | % of Families in Projects | Adult-Only (N) | % of Adult-Only in Projects |
|---|---|---|---|---|
| **Prevention & Diversion (At-Risk)** | 315 | 32% | 669 | 68% |
| **Crisis Response (Literally Homeless)** | 550 | 9% | 5,405 | 91% |
| **Permanent Supportive Housing (Previously Homeless)** | 187 | 20% | 743 | 80% |

* Categories are not mutually exclusive

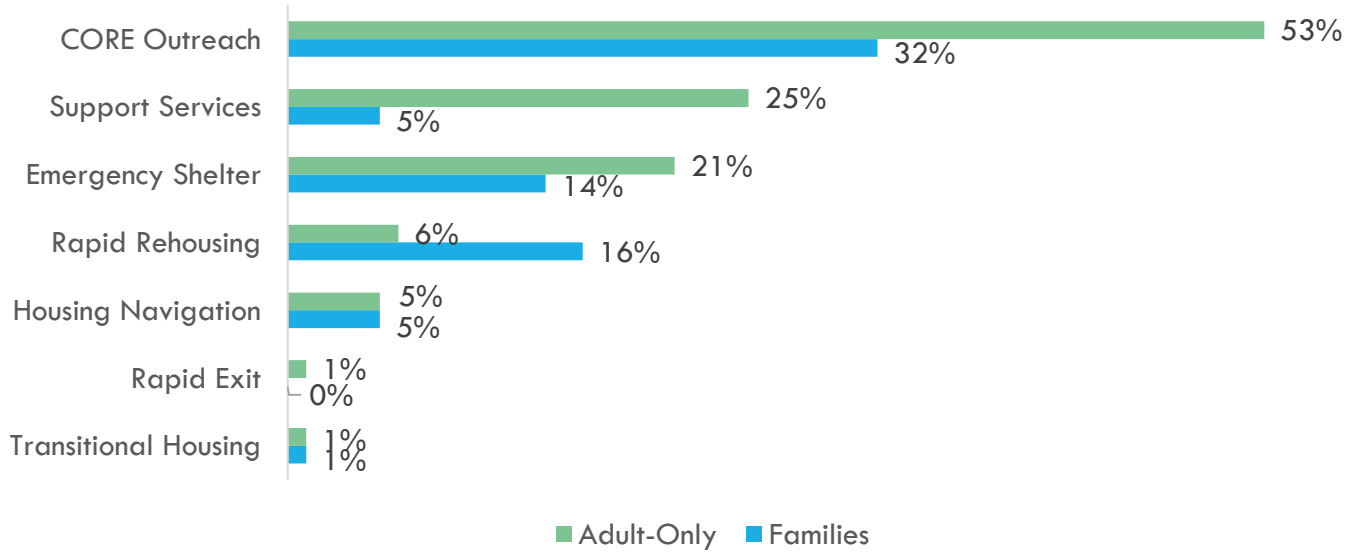
Figure Sixteen: Program Utilization by Intervention Level and Household Type, 2020




Household composition further varied within crisis response programs. Outreach was used by over half (53%) of all adult-only households compared to 32% of households with children. Support Services were utilized at a higher rate among adult-only households (25% of adult-only households) relative to households with children (5%). Families were more likely to use RRH:16% of households with children utilized RRH compared to 6% of adult-only households (Figure Seventeen).

Families were more likely to enroll in rapid rehousing programs (16% of families compared with 6% of adult-only households).

Figure Seventeen: Utilization of Various Crisis Response Interventions, by Household Type, 2020



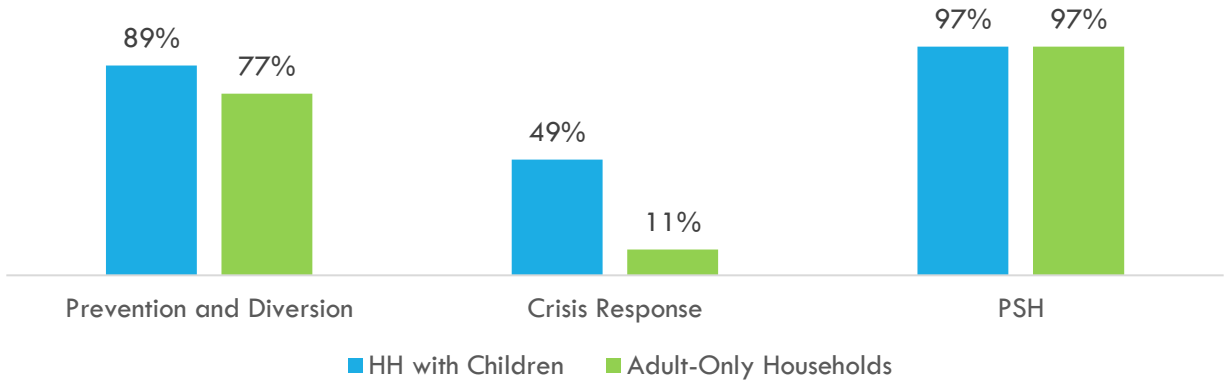

## Exits to Permanent Housing

The goal for all people engaging in the CoC is to exit to permanent housing. Permanent housing exit destinations from prevention occurs when households sustain housing, usually in their current home. Permanent housing from crisis response interventions includes any subsidized or unsubsidized long-term housing. People in PSH generally reside in their PSH housing unit for many years while a small proportion exit into other permanent housing types.

Households with children had higher exit rates to permanent housing from prevention and crisis response than adult-only during 2020. Retention rates in permanent supportive housing or exits to permanent housing from PSH programs was 97% for both households with children and adult-only households (Figure Eighteen).

Families-with-children had better housing outcomes from prevention and crisis response than adult-only

Figure Eighteen: Percent of Exits to Permanent Housing or Retention in PSH by Intervention Level and Household Type, 2020

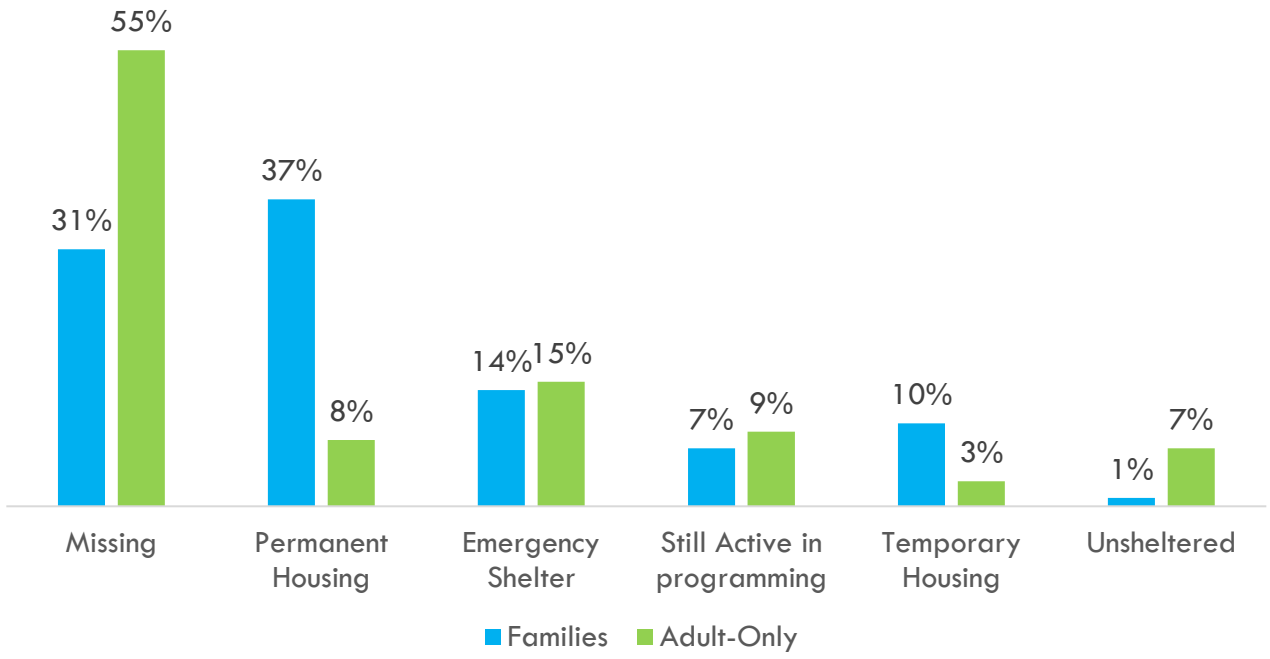


## Exits from Crisis Response

People utilizing crisis response tend to have multiple program enrollments and exits during the reporting period. Figure Nineteen presents outcomes for households that had at least one exit to permanent housing, regardless of other exits they may have had from the CoC as well as the proportion of households still engaged in the system or those with missing exit data. Examples of destination types are provided on page 29 of this report.

Exit destinations for crisis response varied by household type, with households with children more likely to exit to permanent housing (37% for households with children and 8% for adult-only). Adult-only households had higher rates of exits to unsheltered situations (7% compared to 1%). Adult-only households also had more missing exit destination data, with 55% of exit data missing compared to 31% among households with children.

Figure Nineteen: Exit Destinations Across Crisis Response Interventions, by Household Type, 2020



# AGE GROUPS

½ of those served in CoC were working age adults (25-54)

**2018 to 2020**

50% increase in people 62+

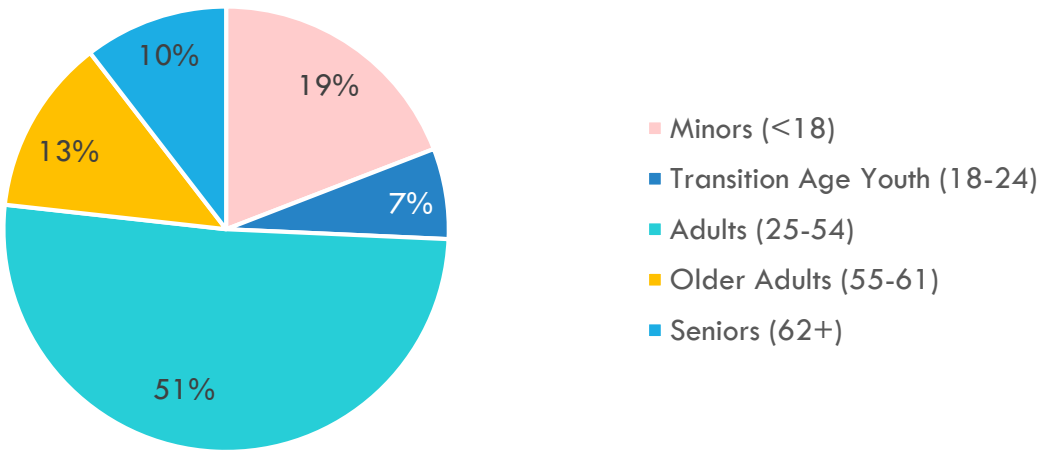
9% decrease in minors (<18); 5% decrease in TAY

More than ¾ of all age groups exited from prevention to permanent housing

Minors had higher exit rates to permanent housing (41%) from crisis response than any other age group (15% or less for all adult age groups 25+)

Working-age adults (ages 25 to 54 years old) made up half of all consumers accessing services in the CoC during 2020 (51%, N=5,113), followed by minors (ages 0-17) who were the second largest group accessing services in 2020 (19%, N=1,916). Older adults (55 to 61 years of age) made up 13% (N=1,281), seniors, ages 62 and older, made up 10% (N=1,047), and transition age youth (TAY) made up 7% (N=659, Figure Twenty).

Figure Twenty: Age Distribution for All Consumers Served by the CoC, 2020




Adults ages 25-54 made up nearly half all people served in prevention (51%), crisis response (48%), and permanent supportive housing (52%) programs. A higher proportion of minors were

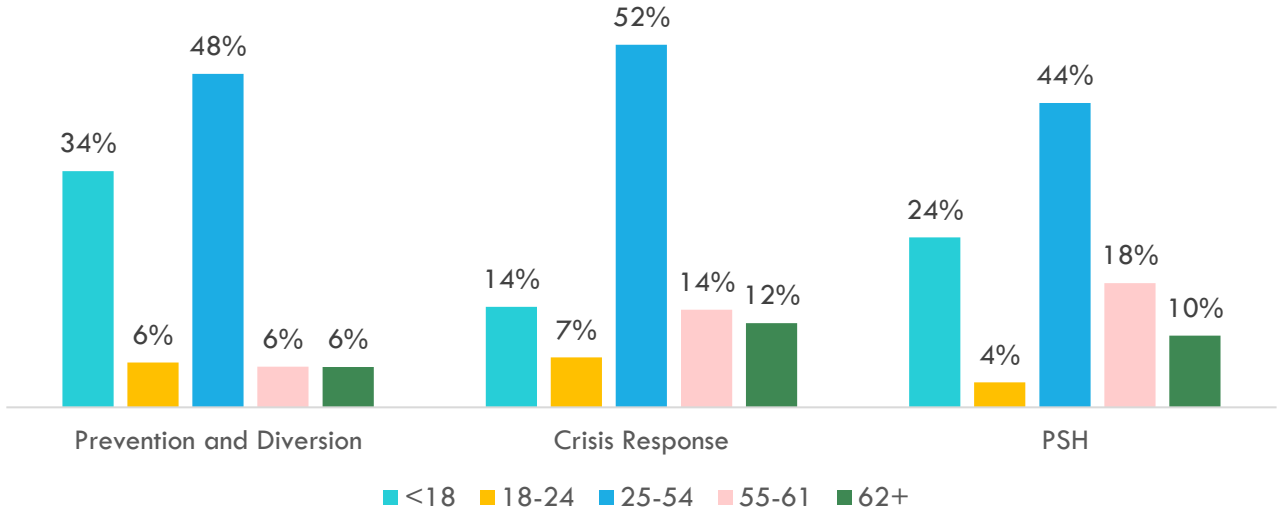
enrolled in prevention programs compared to any other age group because households with children used prevention programs at higher rates than adult-only households. Minors made up 34% of prevention, 14% of crisis response, and 24% of permanent supportive housing. Transition age youth, ages 18 to 24, made up the smallest group in each project type (6% of prevention, 7% of crisis response, and 4% of permanent supportive housing (Table Ten, Figure Twenty-One).

Table Ten: Number of Each Age Group Served in Each Intervention Level, 2020

| | <18 | 18-24 | 25-54 | 55-61 | 62+ |
|---|---|---|---|---|---|
| **Prevention & Diversion (At-Risk)** | 634 | 120 | 895 | 109 | 108 |
| **Crisis Response (Literally Homeless)** | 1,020 | 505 | 3,674 | 991 | 854 |
| **Permanent Supportive Housing (Previously Homeless)** | 313 | 46 | 561 | 229 | 132 |

* Categories are not mutually exclusive

Figure Twenty-One: Program Utilization by Intervention Level and Age Group, 2020




Minors and TAY experienced a decrease in the number of people served from 2018 while there was no difference among working age adults. Older adults had a 5% increase while seniors had a 50% increase. (Table Eleven).

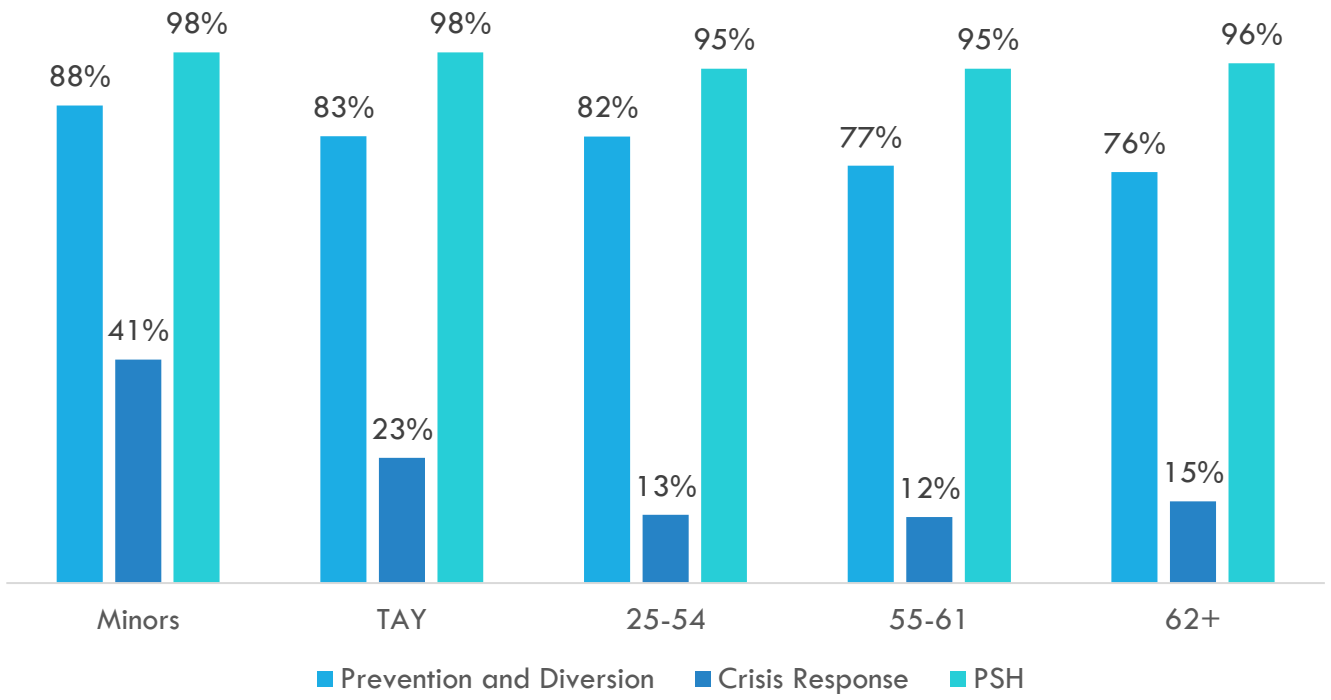
Table Eleven: Three-Year Percent Change in the Number of People Served in Each Age Group

| | <18 | 18-24 | 25-54 | 55-61 | 62+ |
|---|---|---|---|---|---|
| **2018 to 2020 Percent Change** | -9% | -5% | 0% | 5% | 50% |

### Exits to Permanent Housing

Minors and TAY had better housing outcomes than other age groups in all three intervention levels. More than three-quarters of participants in all age groups using prevention programs exited to permanent housing: 88% of minors, 83% of TAY, 82% of working age adults, 77% of older adults and 76% of seniors. The greatest differences were in exits from crisis response programs. Among minors, 41% exited to permanent housing, followed by 23% of TAY, 13% of working age adults, 12% of older adults, and 15% of seniors. Retention in PSH and/or exits to permanent housing ranged from 85% to 98% across all age groups (Figure Twenty-Two).

Figure Twenty-Two: Percent of Exits to Permanent Housing or Retention in PSH by Intervention Level and Age. 2020



# RACE AND ETHNICITY

**19%**

Hispanic/Latino(a)(o)(x)

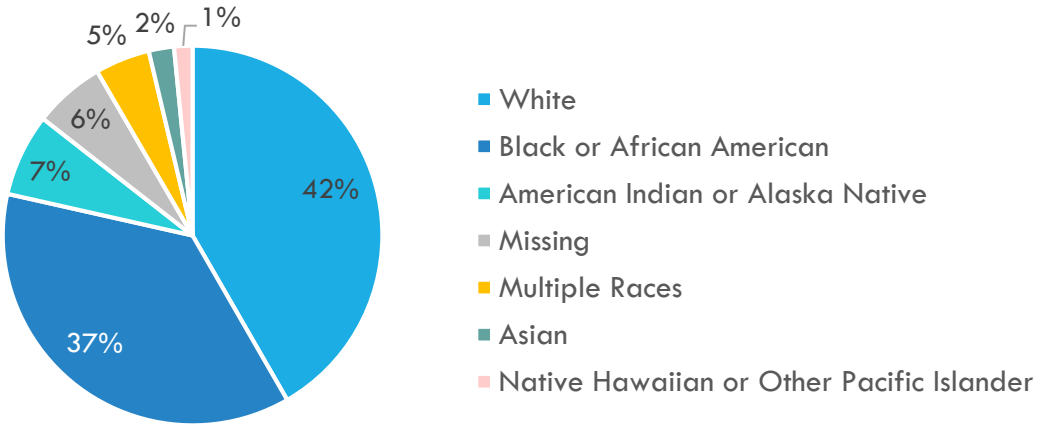
20% or more of Asian, Multiple Race, and Hispanic/Latin(a)(o)(x) households had children

Black/African American and American Indian/Alaska Native were over-represented in CoC relative to county census data

American Indian/Alaska Natives were more likely to access crisis response programs

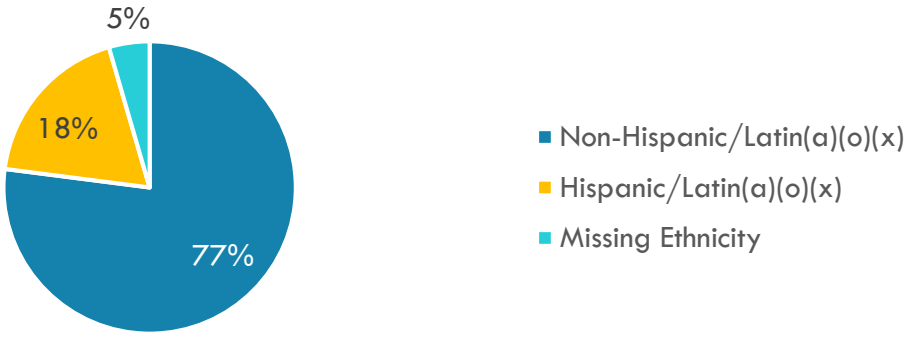
Race and ethnicity data is generally analyzed for the head of household. Much of the data in this section is for the head of household unless otherwise stated. Race and ethnicity are separate data elements; people who are Hispanic/Latin(a)(o)(x) may self-report any race. Across all three intervention levels (prevention and diversion, crisis response, and PSH), White households made up the largest population (N=3,069 households, 42%), followed by Black/African American households (N=2,709 households, 37%), American Indian/Alaska Native (N=517 households, 7%), people with Multiple Races (N=343 households, 5%), and Native Hawaiian/Other Pacific Islander (N=115 households, 1%, Figure Twenty-Three).

Figure Twenty-Three: Racial Distribution of Heads of Households in the CoC, 2020



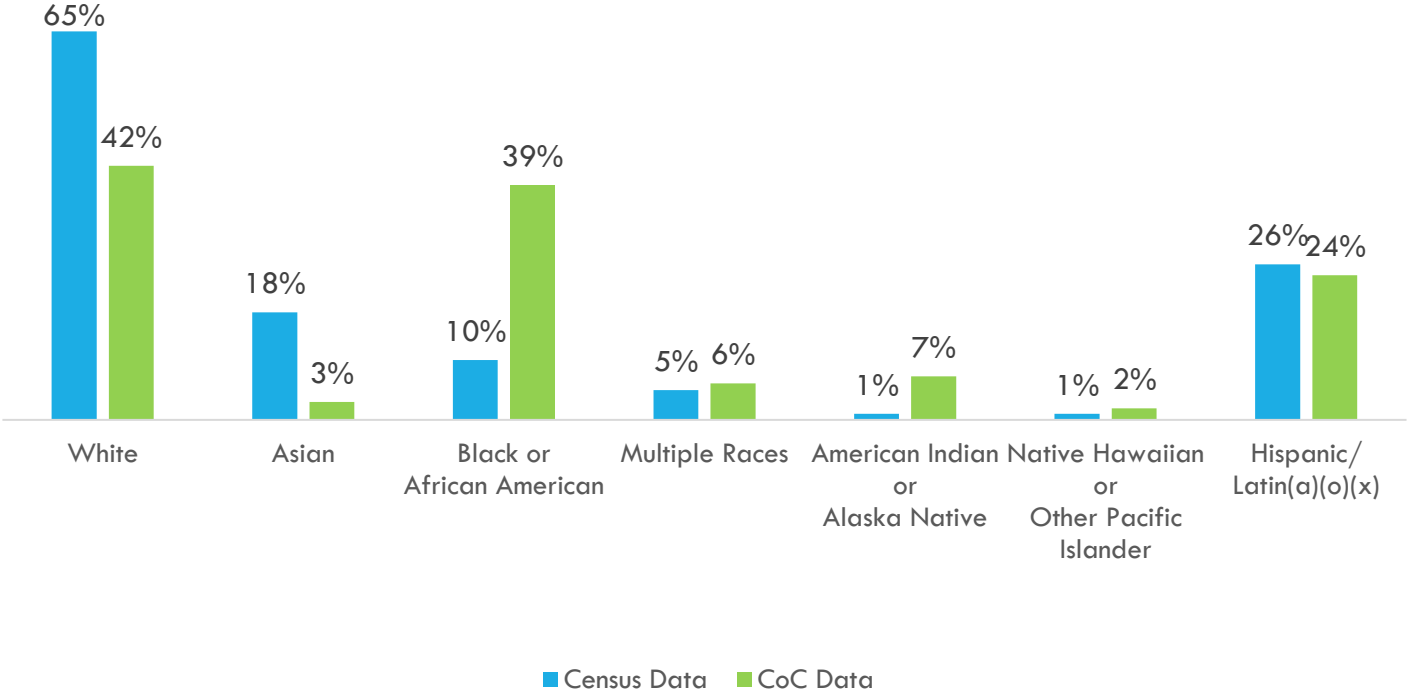

Hispanic/Latin(a)(o)(x) households made up 18% of the CoC population (N=1,405 households; Figure Twenty-Four).

Figure Twenty-Four: Racial Distribution of Heads of Households in the CoC, 2020




Compared to the racial composition of all Contra Costa residents (census data), White and Asian people were underrepresented in the CoC while Black/African American and American Indian/Alaska Native households were over-represented (Figure Twenty-Five). White people represented 65% of the county population and only 42% of the CoC and Asians made-up 18% of the county population and 3% of the CoC. Conversely, Black/African American people represented 39% of the CoC and only 10% of the county population (nearly 4x higher) and American Indian/Alaska Native were 7% of the CoC and only 1% of the county (7x higher than the census).

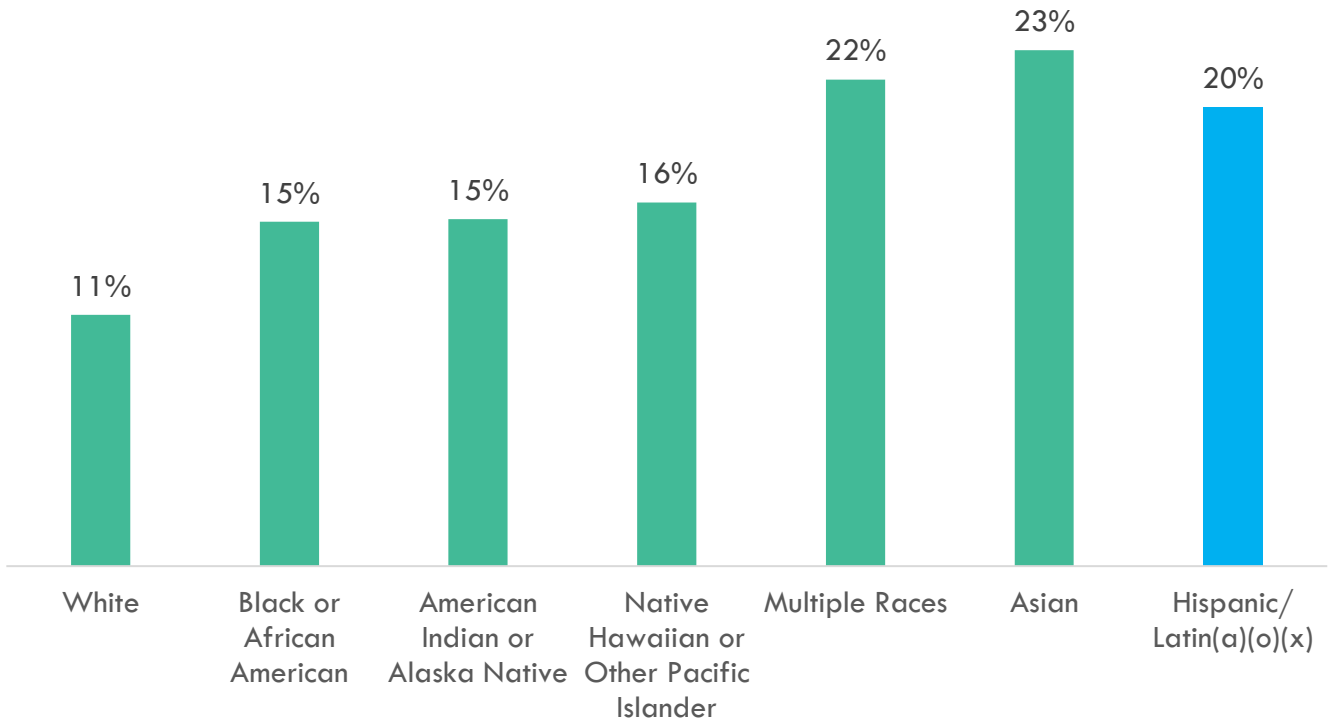
Figure Twenty-Five: Racial & Ethnic Distribution for Contra Costa County General Population vs CoC Consumers, 2020




* County census data is available at: https://www.census.gov/quickfacts/contracostacountycalifornia. Race distribution for Figure Twenty-Five and Figure Twenty-Six are different because 1) census data does not include a "missing" category thus the CoC data was run without "missing" in the denominator, and 2) Figure Twenty-Five includes race for all individuals while Figure Twenty-Six represents race for the head of households.

Household type composition varied across different races and ethnicities. White households had the lowest rate of households with children (11% of households), followed by Black/African American and American Indian/Alaska Native households (15% each). Asian households had the highest proportion of households with children (23%, Figure Twenty-Six).

Figure Twenty-Six: Proportion of Head of Households in the CoC with Children, by Race/Ethnicity, 2020




Households can access many different programs during a reporting period. For example, someone may enter crisis response and subsequently get housed in PSH during the same reporting timeframe. Race and ethnicity distribution varied for households utilizing the three different intervention levels.

*Prevention and Diversion*
Asian households were more likely to use prevention (30% of Asian households), followed by Hispanic/Latin(a)(o)(x) households (22% of households). American Indian/Alaska Native and Native Hawaiian/Other Pacific Islander were least likely to access prevention (4% of American Indian/Alaska Native households and 7% of Native Hawaiian/Other Pacific Islander households).

*Crisis Response*
The proportion of American Indian/Alaska Native households who accessed crisis response (88%) was higher than all other races/ethnicities, followed by Native Hawaiian/Other Pacific Islander (83%) and households with multiple races (80%). Asian households were least likely (62% of Asian households), followed by Hispanic/Latin(a)(o)(x) at 72%.

*Permanent Supportive Housing*
Black/African Americans and households with Multiple Races were more likely to access PSH (15% of each). Hispanic/Latin(a)(o)(x) households and American Indian/Alaska Native were least likely to utilize PSH.

The proportion of each race or Hispanic/Latin(a)(o)(x) accessing prevention, crisis response, and PSH is provided in Table Twelve. The rows add up to greater than 100% because households may access more than one intervention level.

Table Twelve: Proportion of Households Accessing Each Intervention Level, by Head of Household's Race/Ethnicity, 2020

| Race/Ethnicity | Prevention and Diversion | Crisis Response | Permanent Supportive Housing |
|---|---|---|---|
| White (N=3,065) | 13% | 79% | 12% |
| Black or African American (N=2,709) | 13% | 77% | 15% |
| American Indian and Alaska Native (N=517) | 4% | 88% | 9% |
| Missing Race (N=446) | 25% | 70% | 6% |
| Asian (N=158) | 30% | 62% | 10% |
| Native Hawaiian or Other Pacific Islander (N=115) | 7% | 83% | 13% |
| Multiple Races (N=343) | 10% | 80% | 15% |
| Hispanic/Latin(a)(o)(x) (N=1,405) | 22% | 72% | 9% |
| Across CoC, Regardless of Race/Ethnicity | 13% | 78% | 13% |

## Permanent Housing Outcomes

Permanent housing exit destinations from prevention, crisis response, and PSH varied slightly. The number of households for each race with exits to permanent housing are provided in Table Thirteen.

Table Thirteen: Number of Households Served in Intervention Levels and Percent of Exits to Permanent Housing by Race, 2020

| Race/Ethnicity | Prevention and Diversion | | Crisis Response | | PSH | |
|---|---|---|---|---|---|---|
| | N | % to PH | N | % to PH | N | % to PH |
| White | 387 | 70% | 2,419 | 10% | 404 | 97% |
| Black or African American | 344 | 76% | 2,078 | 12% | 372 | 98% |
| American Indian and Alaska Native | 23 | 71% | 455 | 8% | 47 | 100% |
| Multiple Races | 34 | 90% | 273 | 12% | 50 | 100% |
| Asian | 48 | 47% | 98 | 15% | 16 | 73% |
| Native Hawaiian or Other Pacific Islander | 8 | 71% | 95 | 13% | 15 | 96% |
| Hispanic/Latin(a)(o)(x) | 308 | 88% | 1,015 | 12% | 120 | 98% |

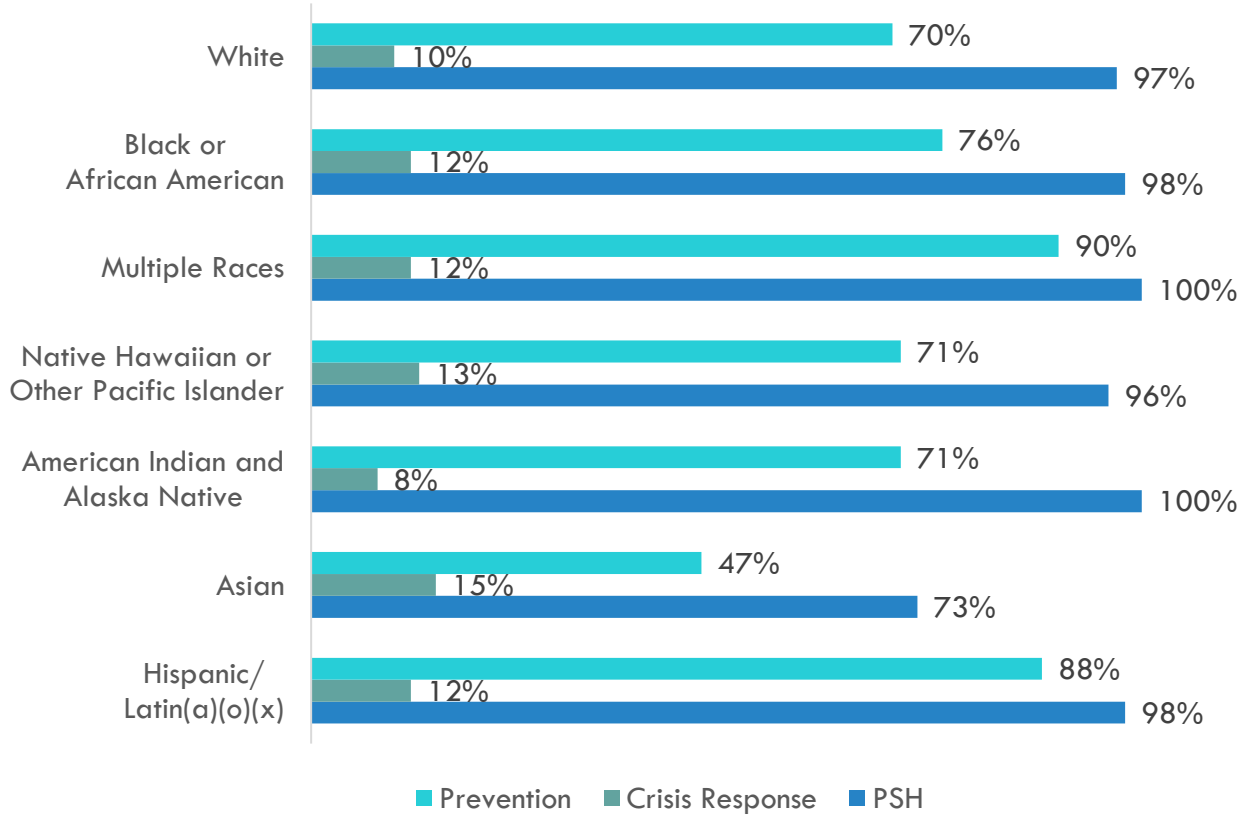
*Prevention Outcomes*

Head of households who identified with Multiple Races had the highest rate of exits to permanent housing (90%) followed by Black/African American (76%). American Indian/Alaska Native and Native Hawaiian/Other Pacific Islander each had 71% of households exit to permanent housing; White had 70%; and Asian, only 47% (they had a very low number of households in prevention which might influence this proportion).

*Crisis Response Outcomes*
The proportion of exits to permanent housing from crisis response was highest for Asians with 15%, followed by 13% of Native Hawaiian/Other Pacific Islander. People with Multiple Races and Black/African Americans each had 12% of households exit to permanent housing and American Indian/Alaska Native had 8%.

*Permanent Supportive Housing Outcomes*
Sustaining PSH or exits to permanent housing were 100% for households with Multiple Races and American Indian/Alaska Native. Black/African American households experienced 98% permanent housing; White households had 97%; Hawaiian/Other Pacific Islander, 96%. Asians had a 73% permanent housing retention rate, but this lower rate may be due to the small number of Asian households accessing PSH (Figure Twenty-Seven).

Figure Twenty-Seven: Proportion of Exits to Permanent Housing Across Intervention Levels, by Race/Ethnicity, 2020



# GENDER

Slightly more males accessed CoC services than females (53% males)

Higher proportion of females in prevention while higher proportion of males in crisis response

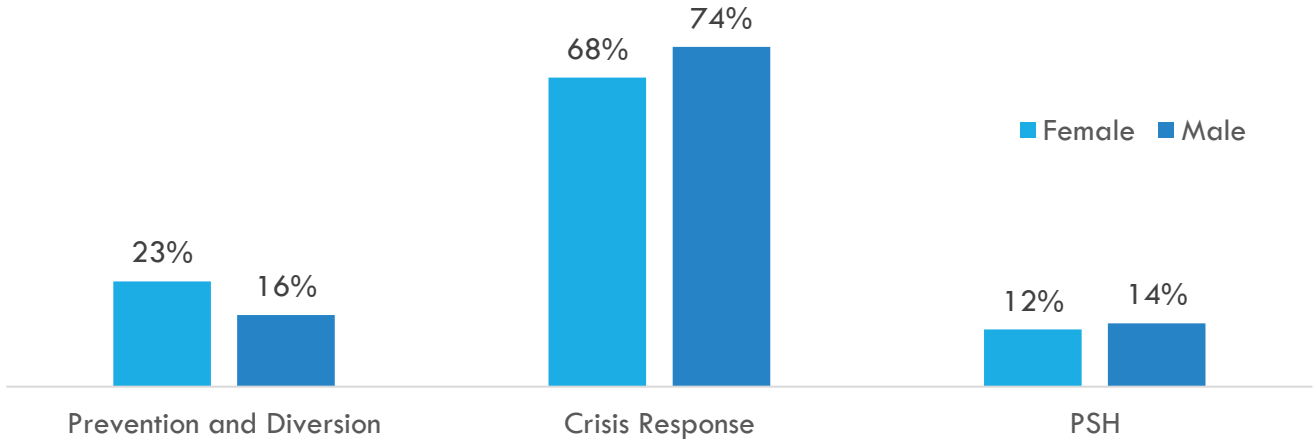
Females more likely to be in households with children than males

Females had better housing outcomes than males from prevention, crisis response, and PSH

The CoC served slightly more males than females (53% were male; 47% female) and less than 1% of people accessing services identified as transgender or gender non-conforming (N=25). Given the small number of people in the CoC who identified as transgender or gender non-conforming, their data was suppressed from this report and not disaggregated at the intervention level* to protect the confidentiality of those individuals.

Females were more likely than males to access prevention and diversion programs (23% of females served in the CoC compared to 16% of males served); males were more likely to access crisis response (74% versus 68%). Both genders accessed PSH at similar rates (12% of females and 14% of males, Figure Twenty-Eight).

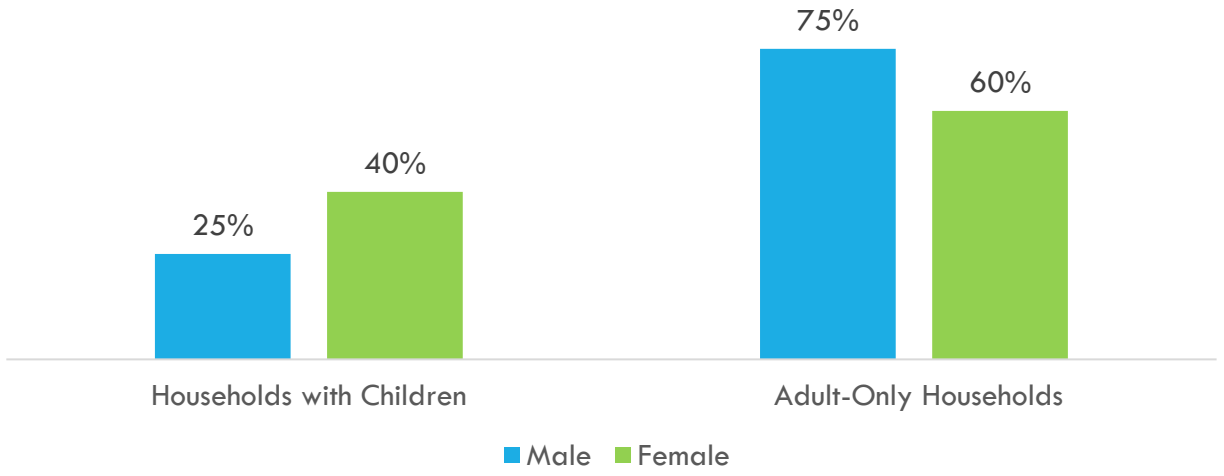
Figure Twenty-Eight: Program Utilization Across Each Intervention Level, by Gender, 2020




* Less than 1% reported transgender or gender non-conforming

Females were more likely to be in households with children; 40% of females compared to 25% of males (Figure Twenty-Nine).

Figure Twenty-Nine: Household Type, by Gender, 2020

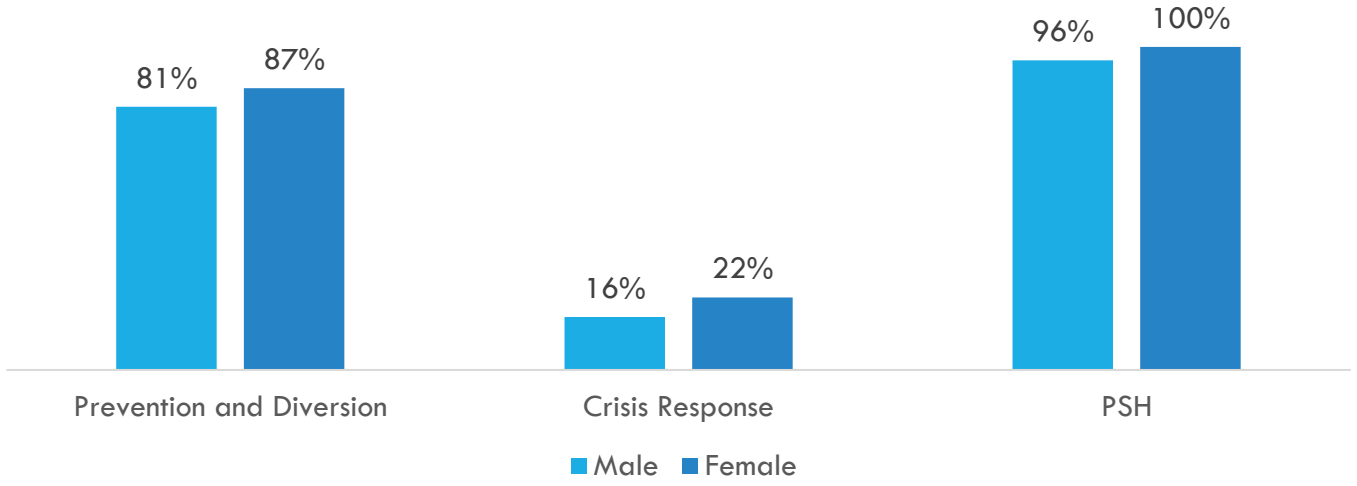



* Less than 1% reported transgender or gender non-conforming

## Permanent Housing Outcomes

Permanent housing exit destinations from prevention and diversion, crisis response, and PSH varied slightly by gender. Females had slightly better permanent housing rates compared to males for all three intervention levels; 87% of women versus 81% of men exited to permanent housing from prevention; 22% from crisis response, compared to 16% of male; and 100% from PSH compared to 96% for males (Figure Thirty).

Figure Thirty: Proportion of Exits to Permanent Housing or Retained PSH Across Intervention Levels, by Gender, 2020




* Less than 1% reported transgender or gender non-conforming

# DISABLING CONDITIONS AND CHRONIC HOMELESSNESS

% of households with disabling conditions:

- Prevention: 14%
- Crisis response: 57%
- PSH: 99%

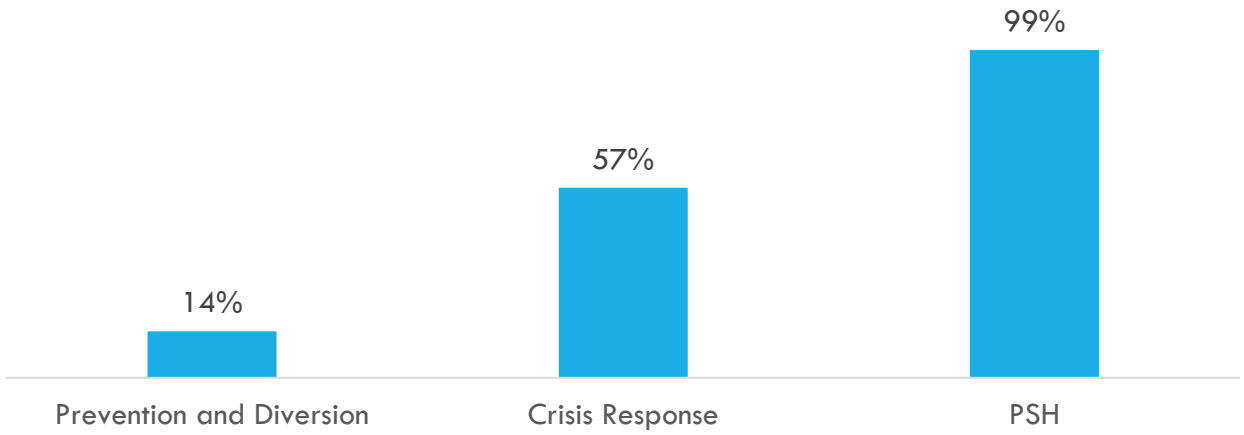
40% Of households in crisis response were chronically homeless

Mental health conditions were the most common disability (2,854 households)

Households with no disabling condition had much better housing outcomes from prevention than those with disabilities (86% versus 65% were housed on exit)

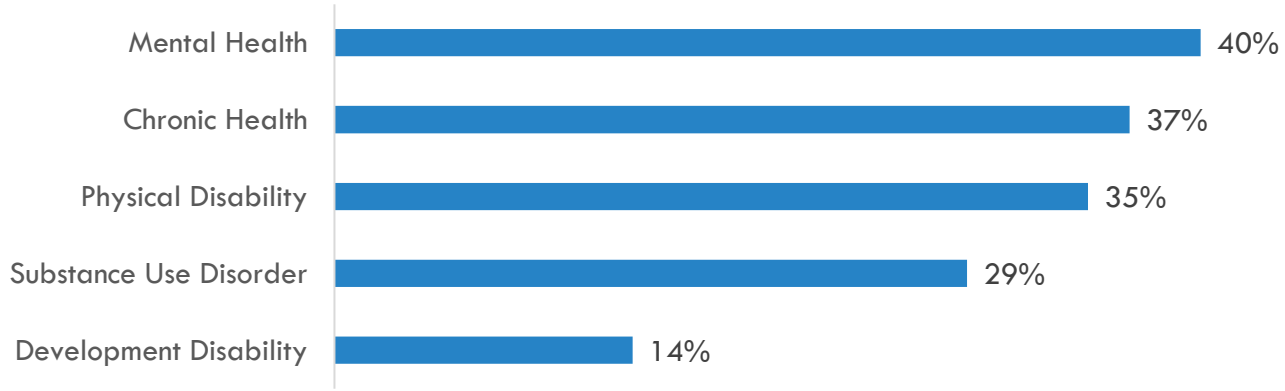
Over half (53%) of households across all CoC programs reported having a disabling condition. The HUD definition of a disabling condition is a physical, mental, or emotional impairment, including an impairment caused by alcohol or drug abuse, post-traumatic stress disorder (PTSD), or brain injury that is expected to be long-term and impacts the individual's ability to live independently, a developmental disability, or HIV/AIDS. The proportion of households with a family member with a disabling condition varied by intervention level with the greatest proportion (99%) in PSH (eligibility for PSH requires at least one family member to have a disabling condition. Over half of all households served in crisis response (57%) reported having a disabling condition and 14% of households accessing prevention programs reported a disability (Figure Thirty-One).

Figure Thirty-One: Proportion of Households with at Least One Family Member with a Disabling Condition, by Intervention Level, 2020



Mental health was the most common disability among households served in the CoC with 2,854 households (40% of households served) having a member with a mental health condition. There were 2,620 households with a chronic health condition (37%), 2,483 with a physical disability (35%), 2,084 with a substance use disorder (29%), and 982 with a developmental disability (14%, Figure Thirty-Two).

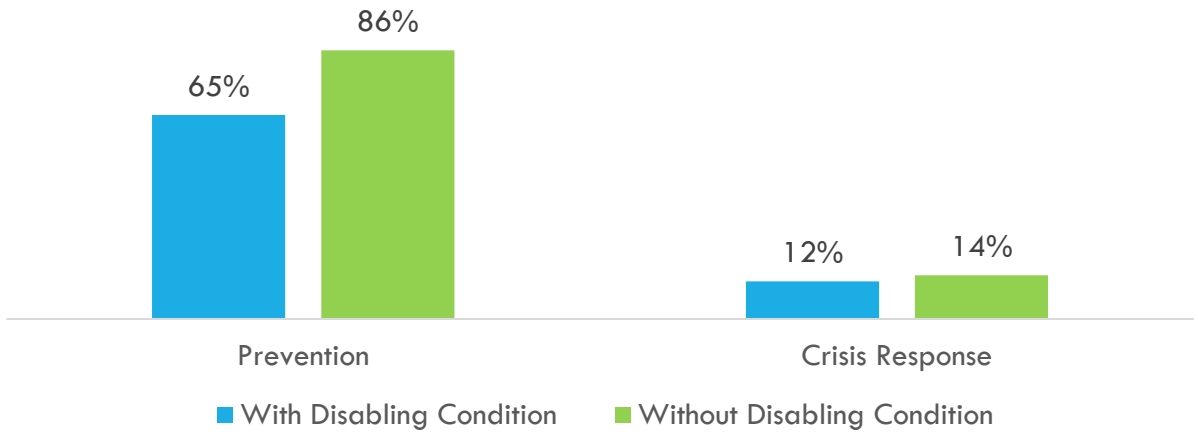
Figure Thirty-Two: Percent of Households with Disabling Conditions, by Disability Type, 2020




## Permanent Housing Outcomes

Permanent housing exit destinations from prevention, crisis response, and PSH varied slightly for households with a disabling condition. Households with disabling conditions accessing prevention programs had fewer exits to permanent housing that those without disabilities; 86% of households with no disabling condition exited to permanent housing compared to 65% of households with a disabling condition (Figure Thirty-Three). There was no significant difference in exits to permanent housing from crisis response (12% for those with a disability and 14% for households without). Permanent housing exits were not analyzed for households with and without disabilities for PSH because all households in PSH had a disabling condition due to the eligibility requirements.

Figure Thirty-Three: Exits to Permanent Housing from Prevention and Crisis Response, by Household Disabling Condition, 2020




## Chronic Homelessness

An individual is defined by HUD as "Chronically Homeless" if they have a disability and have lived in a shelter, safe haven, or place not meant for human habitation for 12 continuous months or for 4 separate occasions in the last three years (must total 12 months). These consumers are essentially a subset of those with a disabling condition and were served in crisis response or PSH; prevention programs do not serve chronically homeless consumers.

During 2020, there were 2,397 households that met the chronically homeless definition, or 40% of households accessing crisis response and 45% of those served in PSH.

The number of households in crisis response experiencing chronic homelessness has increased 33% from 2018 to 2020 (Figure Thirty-Four).

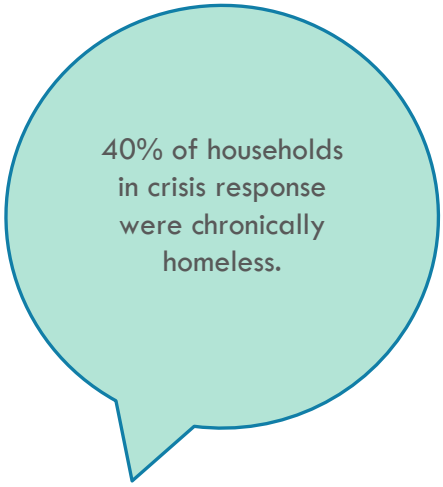
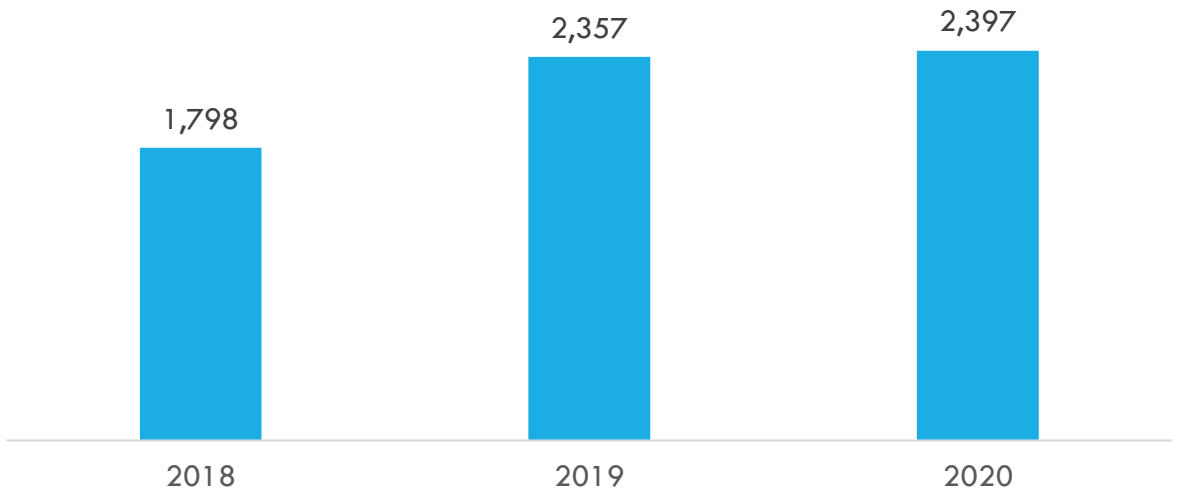


Figure Thirty-Four: Chronically Homeless Households, 2018-2020




Housing placements from crisis response for chronically homeless is lower than those with disabiling conditions (9% of chronically homeless compared to 11% of all households exiting crisis response). Housing retention for chronically homeless households served in PSH is similar to the general population (98% retention in PSH or placements into permanent housing).

# OTHER POPULATIONS: DOMESTIC VIOLENCE, SEXUAL ORIENTATION, VETERAN STATUS

¼ of people in crisis response have experienced domestic violence; 80% were women

Veterans make up 1/3 of people in PSH

1/3

22% of LGBTQ exited crisis response to permanent housing

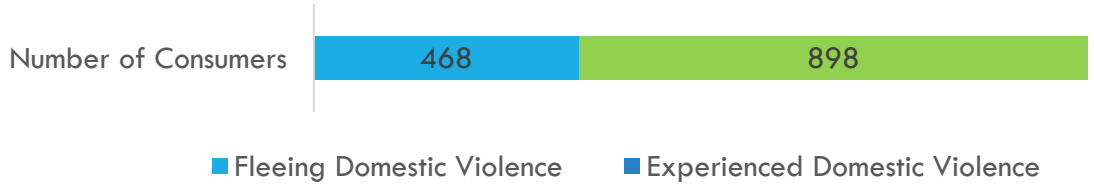
Veterans have the highest exit to permanent housing than any other sub-population (33%)

## People with History of Domestic Violence

History of domestic violence data is collected during program enrollment into crisis response programs and less consistently for people enrolling in prevention or PSH. This section will report only on people accessing crisis response services.

Nearly 1 in 4 people (24%) accessing crisis response programs reported being victims of domestic violence at some time in their lives and 1/3 of those people were fleeing domestic violence at the time they enrolled into the program (Figure Thirty-Five).

Figure Thirty-Five: Number of People Fleeing Domestic Violence and with History of Domestic Violence, Served in Crisis Response, 2020



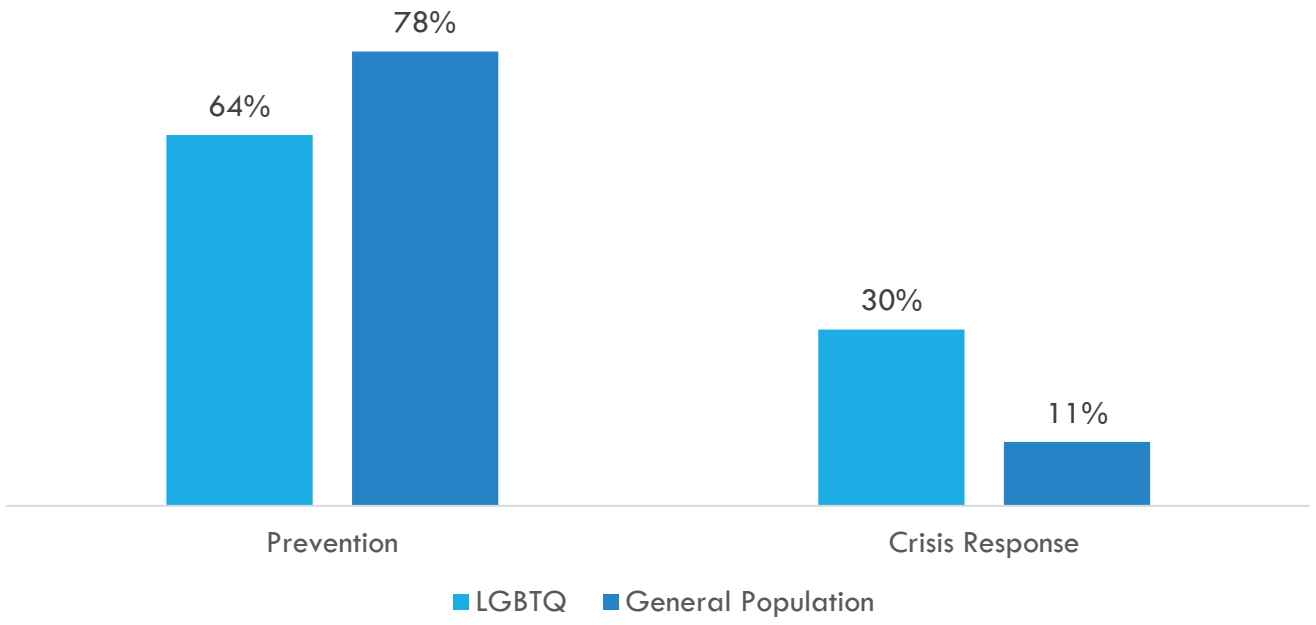

The majority (80%) of people who had a history of domestic violence were women; less than 1% identified as transgender or gender non-conforming. The exit to permanent housing rate was similar for other populations exiting crisis response, with 11% of domestic violence survivors who exited to permanent housing in 2020.

## Sexual Orientation

There is a significant amount of missing data on sexual orientation, with 36% of enrollments across the CoC missing data on sexual orientation. Only 2% of people accessing all services across the CoC (N=188) and 2% of people served in crisis response (N=162) reported identifying as questioning/unsure, bisexual, gay, or lesbian (LGBTQ). Less than 1% reported being LGBTQ in prevention or PSH.

Exits to permanent housing from prevention was lower than the general population (64% of LGBTQ compared to 78% of the general household population in prevention). However, exits from crisis response were higher for LGBTQ than the general household population (30% compared to 11%, Figure Thirty-Six). There were too few LGBTQ consumers in PSH so the data has been suppressed to protect identity.

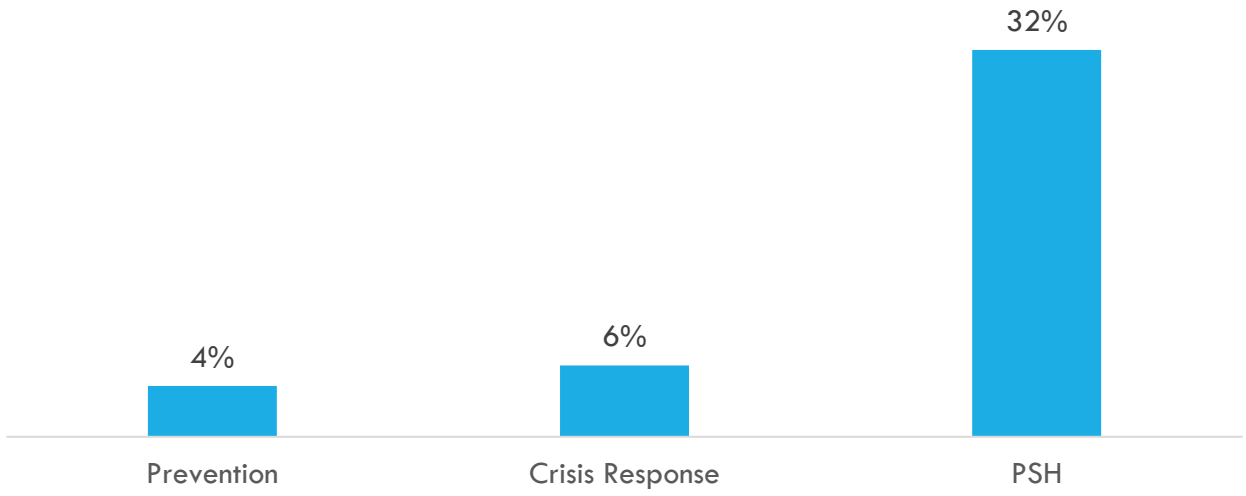
Figure Thirty-Six: Exits to Permanent Housing from Prevention and Crisis Response, by Sexual Orientation, 2020




## Veterans

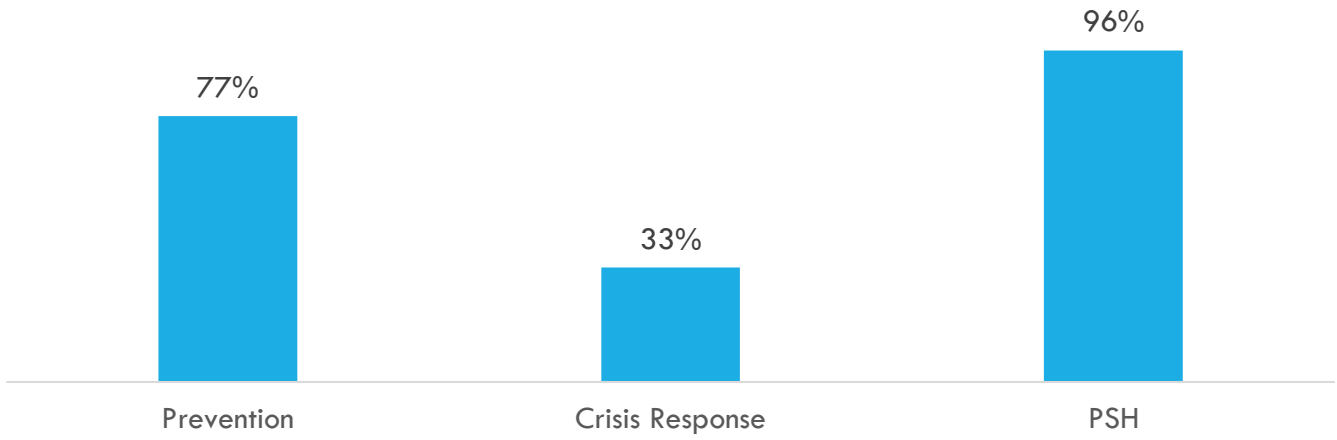
The CoC served 778 veterans during 2020 (8% of the population served). There were more veterans in PSH than in crisis response or prevention and diversion programs during 2020 (408 in PSH, 396 in crisis response, and 78 in prevention). Veterans made up almost one-third people served in PSH (Figure Thirty-Seven).

Figure Thirty-Seven: Percent of Veterans Accessing Services by Intervention level, 2020




Over ¾ (77%) of veterans exited prevention to permanent housing in 2020; 33% of veterans in crisis response exited to permanent housing, and 96% maintained PSH or exited to another permanent housing destination (Figure Thirty-Eight).

Figure Thirty-Eight: Percent of Veterans with Exits to Permanent Housing by Intervention Level



# HOUSING OUTCOMES SUMMARY

In 2020, 2,538 households exited crisis response into permanent housing or maintained their housing from prevention or PSH. Housing outcomes for sub-populations vary for those exiting from prevention and those exiting from crisis response while the proportion of people maintaining PSH or exiting to other permanent housing is consistent across all sub-populations. Table Thirteen below presents the percent of households (HH) or individuals (Ind) served during 2020 with exits to permanent housing from prevention and crisis response programs. This data was provided in previous sections and is now presented together for easy comparison. The data is in order by the % exiting to from crisis response to permanent housing. Maintaining housing for those in PSH is generally high for all sub-populations so these housing rates are not included in the table.

2,538 households exited to or maintained permanent housing during 2020

Households with children had the best housing outcomes across sub-populations, with 89% exited to permanent housing from prevention and 49% from crisis response in 2020. Seniors (62+) had the lowest exits to permanent housing from prevention (10%) and crisis response (6%, Table Fourteen).

Table Fourteen: Percent of Each Sub-Population Exits to Permanent Housing from Prevention and Crisis Response, 2020

| Sub-Population | From Prevention | From Crisis Response |
|---|---|---|
| Households with Children (HH) | 89% | 49% |
| Veterans (Ind) | 77% | 33% |
| LGBTQ (Ind) | 64% | 30% |
| Females (Ind) | 87% | 22% |
| Males (Ind) | 81% | 16% |
| Asian (Ind) | 47% | 15% |
| Native Hawaiian/Other Pacific Islander (HH) | 71% | 13% |
| Victims of Domestic Violence (Ind) | 78% | 13% |
| Black or African American (HH) | 76% | 12% |
| Multiple Races (HH) | 90% | 12% |
| Hispanic/Latin(a)(o)(x) (HH) | 88% | 12% |
| People with Disabling Condition (Ind) | 65% | 12% |
| Adult-Only Households (HH) | 77% | 11% |
| White (HH) | 70% | 10% |
| Chronically Homeless (Ind) | n/a* | 9% |
| American Indian or Alaska Native (HH) | 71% | 8% |
| Seniors 62+ (Ind) | 10% | 6% |

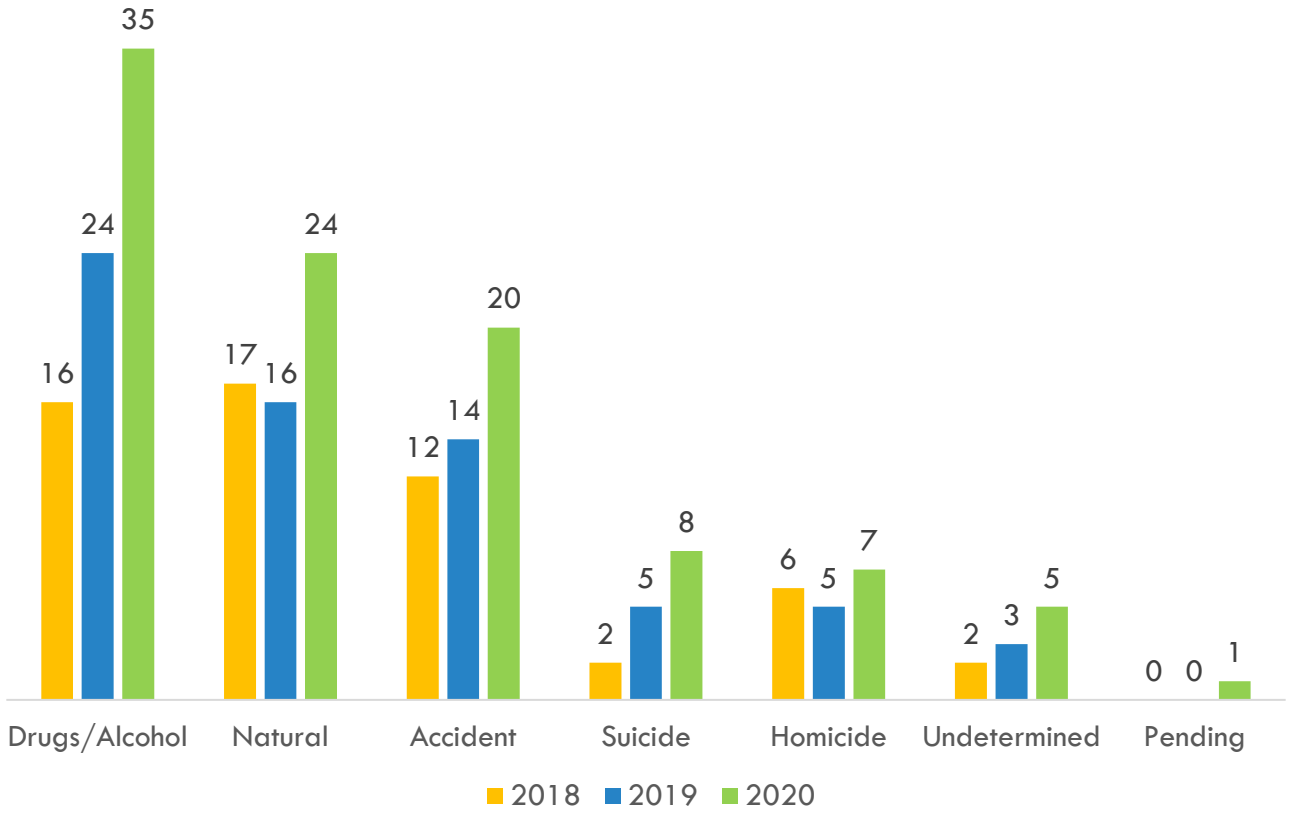
* Households accessing prevention and diversion are not chronically homeless

# CAUSE OF DEATH PER CORONER

Data from the County Coroner's office helps the CoC understand causes and trends in death rates among individuals experiencing homeless. The Coroner's Division is notified when someone passed away in a location without medical staff to report the cause of death. The coroner reported 100 people from the homeless community who passed away during calendar year 2020, a 49% increase from 2019 and an 82% since 2018 (Figure Thirty-Nine).

82% increase in the number of people identified by the county coroner since 2018.

Figure Thirty-Nine: Cause of Death Recorded by Coroner for People Experiencing Homelessness, 2018-2020



# HUD SYSTEM PERFORMANCE MEASURES

Annual System Performance Measures are reported to HUD for each fiscal year (October 1 to September 30) to aid in funding allocation and to guide local CoCs with program and policy decisions. Performance Measure data comes directly from HMIS and is analyzed using algorithms generated by the HUD-created report. The CoC stakeholders review System Performance Measures to determine whether the system of care is working effectively to prevent and end homelessness. When shifts in Performance Measures are observed, the CoC tries to determine if these shifts are a sign of changes in the community (such as housing capacity or the COVID-19 pandemic) or due to how programs within the CoC are changing outcomes for those served. Performances Measures are just one of many analyses used to inform programs and policies across the CoC.

Performance measures analyze "parts of the system" to understand how these parts contribute to the whole. These three parts are: Emergency Shelters, Warming Centers, and Transitional Housing; Homeless Outreach; and, Rapid Rehousing and Permanent Housing. Each performance measure provides information about how each of these parts of the system is meeting objectives.

One of the advantages of having a standardized report generated by HUD is that it allows for a common understanding of the CoC's system intent and goals amongst key stakeholders and service providers. These measures can be compared across other CoCs in the Bay Area and across the country. Another benefit is that the measures focus on the cumulative impact of programs, not just individual program successes and challenges and let the CoC understand programmatic shifts.

However, HUD System Performance Measures results are presented in aggregate, making it challenging to understand where disparities by race and ethnicity, household type, age, and other characteristics, are present within the system.

HUD has established the following seven performance measures:

1. Length of time persons remain homeless;
2. The extent to which persons who exit homelessness to permanent housing destinations return to homelessness;
3. Number of homeless persons;
4. Jobs and income growth for homeless persons in CoC;
5. Number of persons who become homeless for the first time;
6. Homelessness prevention and housing placement of persons defined by Category 3 of HUD's homeless definition for CoC Program-funded projects; and,
7. Successful housing placement and retention.

The FY19/20 performance measures revealed significant shifts in many of the performance measures which was likely a result of programmatic changes and community constraints due to COVID-19. Overall, there were fewer people served in shelters, transitional housing, and rapid rehousing, and more people served by Outreach. However, the capacity to serve people at one

time in shelters increased, so the PIT Count for sheltered individuals showed an increase. Shelters were able to serve more people at one time, but turnover was lower. This resulted in longer length of time homeless and a decrease in the number of first time homeless consumers entering into shelters, transitional housing, and rapid rehousing programs. This System Performance Measures data illustrates how programming impacted those being served. A summary of key shifts from 18/19 to 19/20 is provided below:

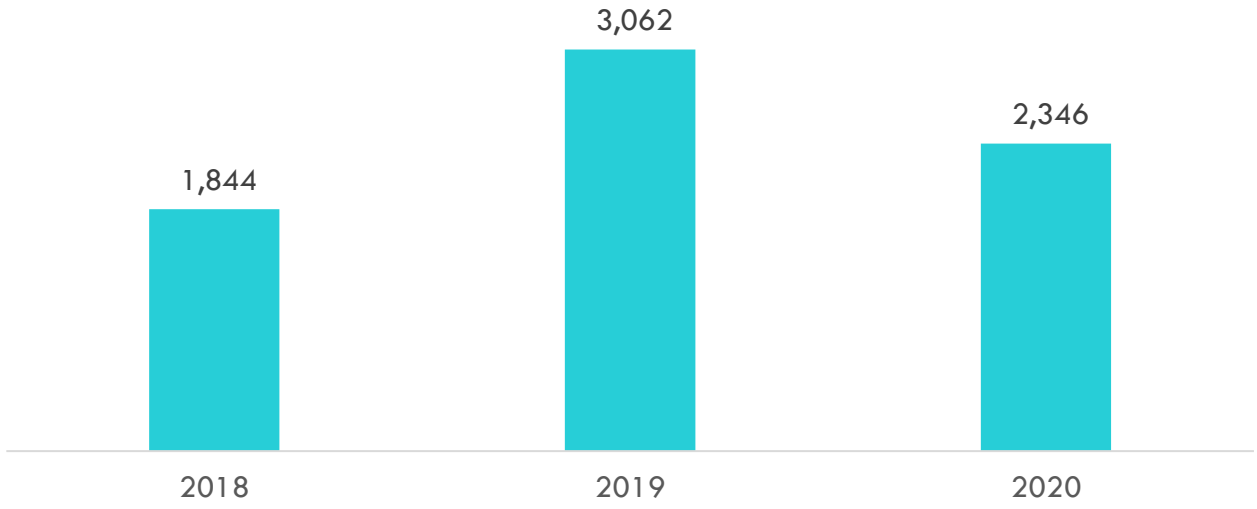
- 27% decrease in people served in shelters, transitional housing, and rapid rehousing from 3,062 to 2,346 (Figure Forty)
- 42% increase in the number of days homeless from 546 days to 776 days (Figure Forty-One)
- 26% increase in the number of adult-only households identified in shelters for PIT from 506 to 642; no shift in families (Figure Forty-Five)
- 55% decrease in the number of people identified for the first time from 2,300 to 535 (Figure Forty-Eight)
- 25% increase in the number of exits from street outreach from 3,154 to 3,943 (Figure Forty-Nine)

### Performance Measure One: Length of Time Homeless

HUD tracks episodes of homelessness to determine how long people remain homeless before obtaining housing. This measure is analyzed only for those utilizing emergency shelters, transitional housing, or other interim housing solutions and subsequently move into permanent housing. Two measurements are assessed: 1) length of time homeless based on self-report upon enrollment into programs until they exit to permanent housing, and 2) average number of bed nights households utilized these programs.

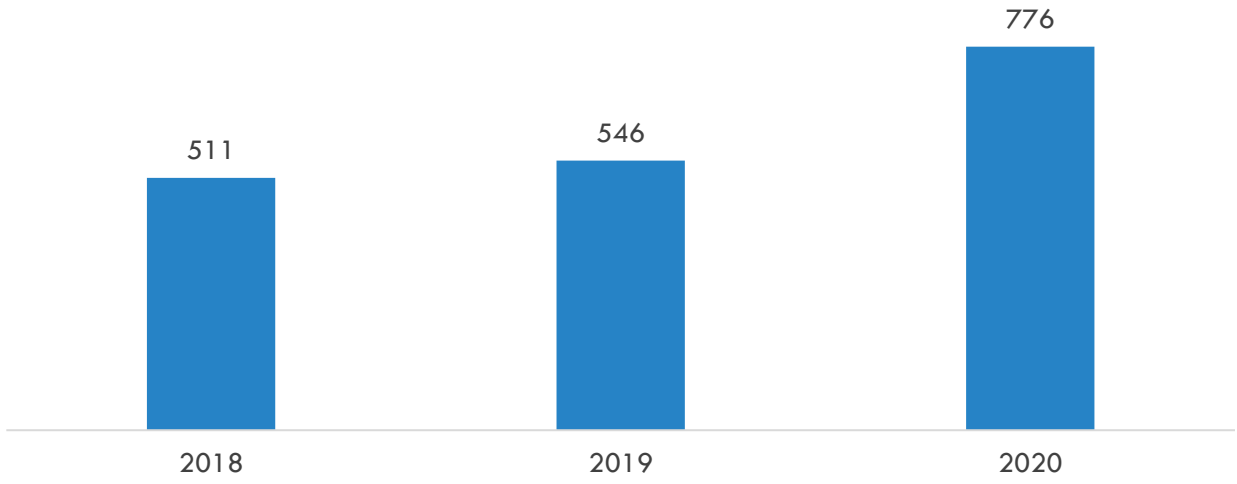
There has been a three-year 27% increase in the number of people served in emergency shelters and transitional housing. However, within this time period, there was a 23% decrease from 3,062 in 2019 to 2,346 in 2020, likely due to less capacity in shelters as shelters were decompressed because of COVID-19 (Figure Forty).

Figure Forty: Number of People Served in Emergency Shelters and Transitional Housing, 2018-2020



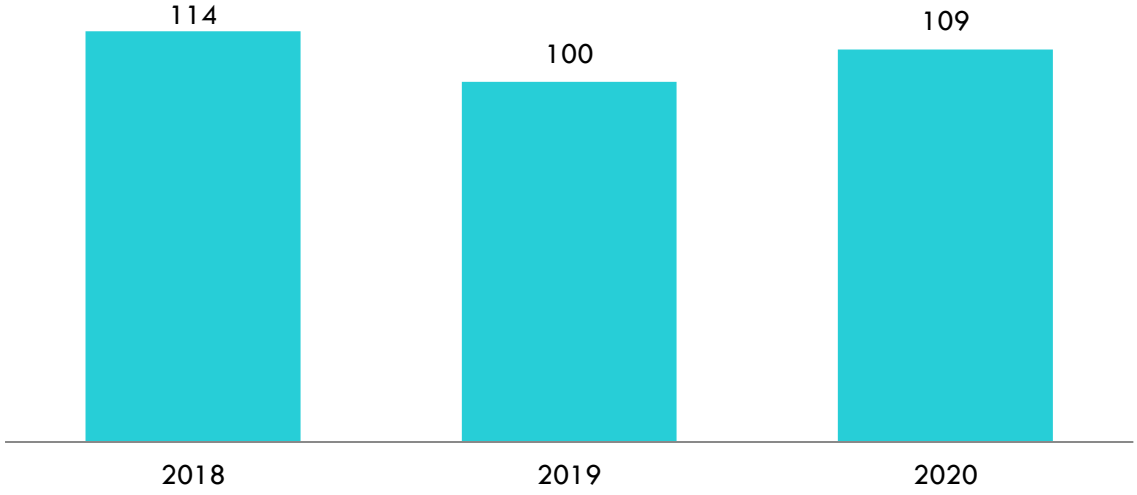

The average number of days that people are homeless (based on self-report upon program enrollment into an emergency shelter, transitional housing, or rapid rehousing, until their exit to permanent housing) has increased each year over the last four report periods, from 511 in 2018 to 776 in 2020; a 52% increase (Figure Forty-One).

Figure Forty-One: Self-Reported Length of Time Homeless for People Enrolled in Emergency Shelter, Transitional Housing, and Rapid Rehousing, and Exited to Permanent Housing, 2018-2020




Length of Time Homeless is also analyzed by understanding how many bed nights households reside in emergency shelters and transitional housing. During 2020, many people exited their shelters and enrolled into PRK; essentially turning their long shelter stays into two shorter stays, making the performance measure for number of bed nights lower in 2020 than in 2018.The average number of bed nights in 2020 was 109 nights, nine more nights than in 2019 and 5 nights fewer in than 2018 (Figure Forty-Two).

Figure Forty-Two: Average Number of Bed Nights in Emergency Shelters and Transitional Housing, 2018-2020

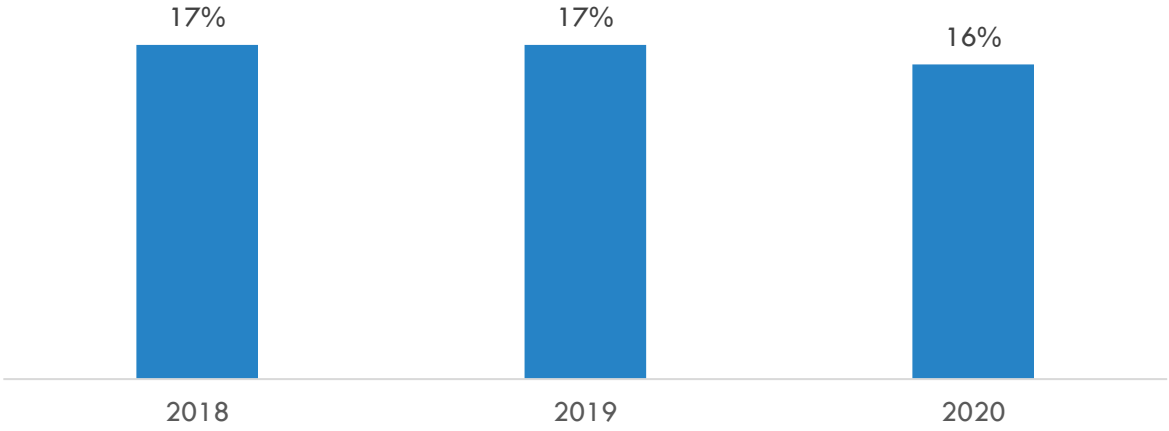



## Performance Measure Two: Returns to Homelessness

Returns to homelessness is assessed by identifying all exits to permanent housing in the two years prior to the reporting period and tracking those who re-enter the HMIS database with a homeless status. HUD only analyzes this data for those exiting emergency shelters, transitional housing, rapid rehousing, and permanent supportive housing.

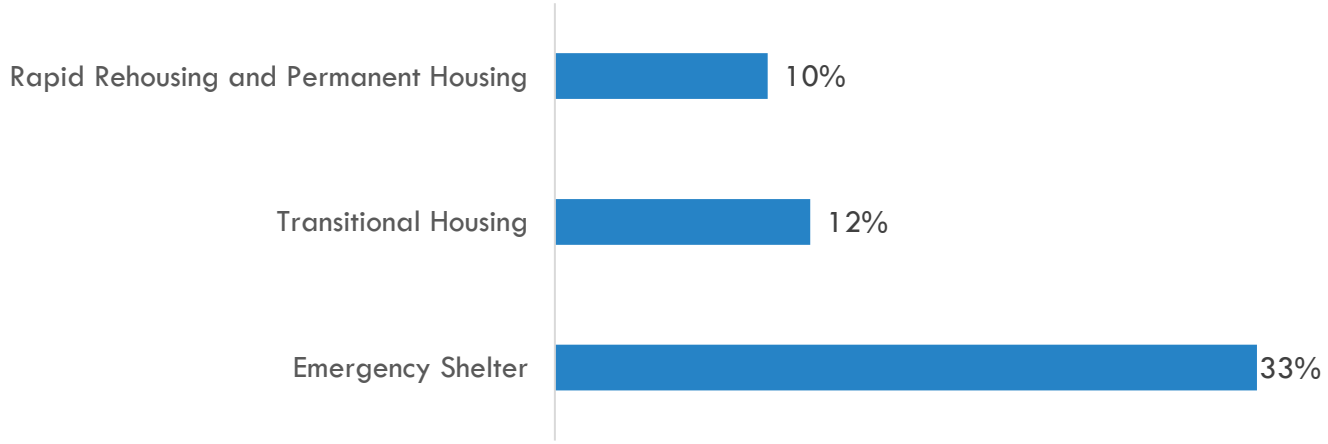
Overall, 16% of those who exited to housing two years prior to 2020 returned to homelessness (Figure Forty-Three). Forty percent of those returning did so within the first six months; 25% within 7 to 12 months; and 34% within 13 to 24 months.

Figure Forty-Three: Returns to Homelessness from Emergency Shelter, Transitional Housing, and Rapid Rehousing, and PSH within Two Years, 2018 to 2020




The highest returns to homelessness were among households who exited from emergency shelters (33%), followed by 12% of those who exited from transitional housing and 10% for those permanent housing (such as rapid rehousing, Figure Forty-Four).

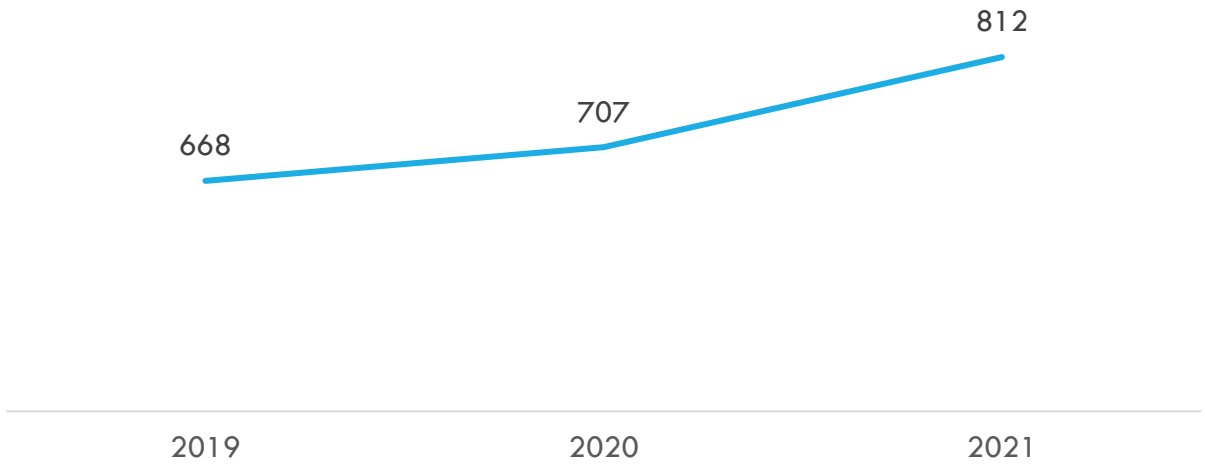
Figure Forty-Four: Proportion of Permanent Housing Exits that Returned to Homelessness by Intervention Model, 2018 to 2020




## Performance Measure Three: Number of Homeless Persons

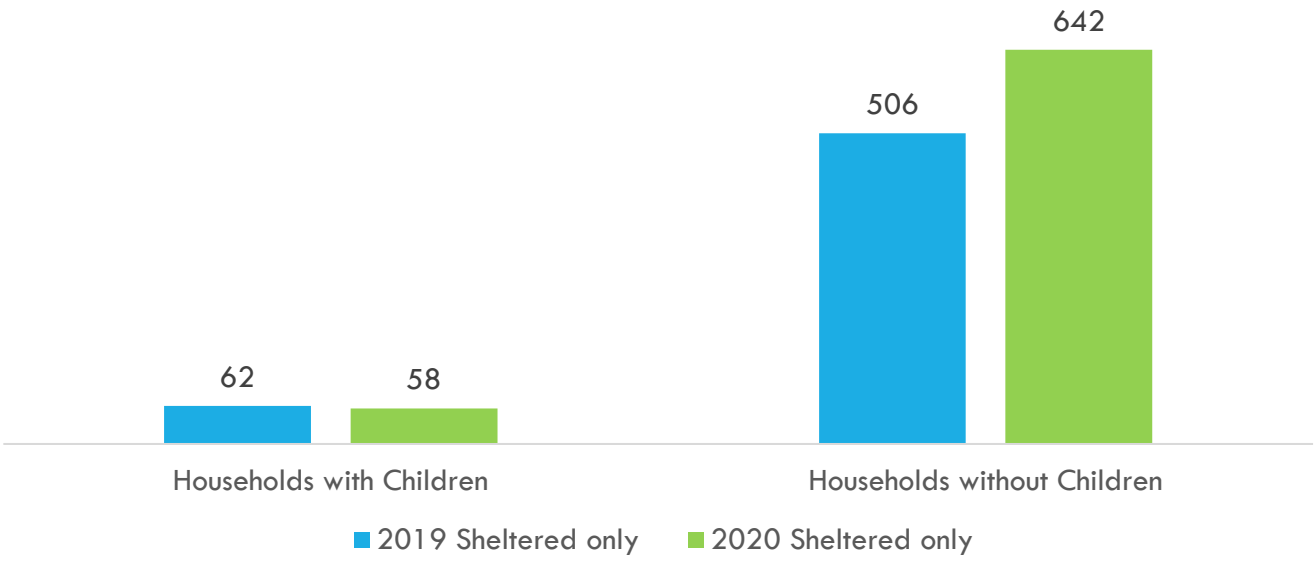
Usually, the report would include the most recent Point in Time (PIT) Count, conducted annually in the last week of January. Due to the COVID-19 pandemic, an unsheltered PIT Count was not conducted in 2021. The number of people in shelters the night of the PIT count increased by 22% from 2019 to 2020 Figure Forty-Five).

Figure Forty-Five: Sheltered Individuals Identified in PIT, 2019-2021




This increase was in the number of households without children served in shelters and transitional housing (27% increase, Figure Forty-Six).

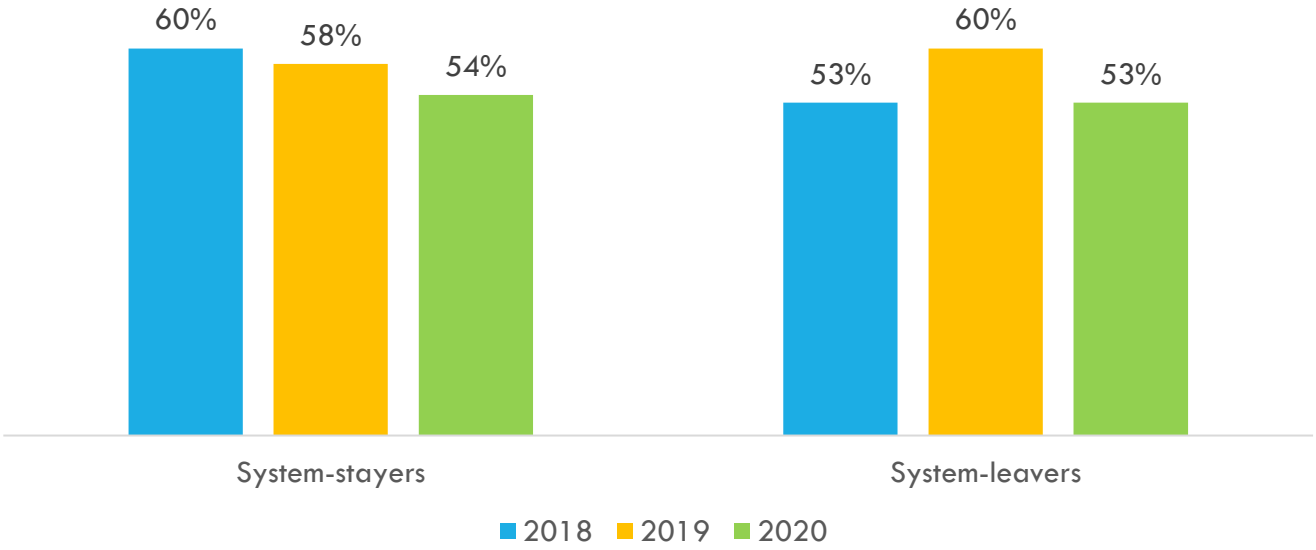
Figure Forty-Six: Number of People Identified in Sheltered PIT Counts, 2019-2020




## Measure 4: Employment and Income Growth

This measurement assesses income growth through employment or benefits for consumers who stay in the system (and did not exit to housing during the report period) as well as those who exit to housing during the report period. Just over half (54%) of 524 adults who did not exit the homeless system of care in 2020 increased their total income. Additionally, 53% of the 66 people who exited the system of care had an increase in total income (Figure Forty-Seven).

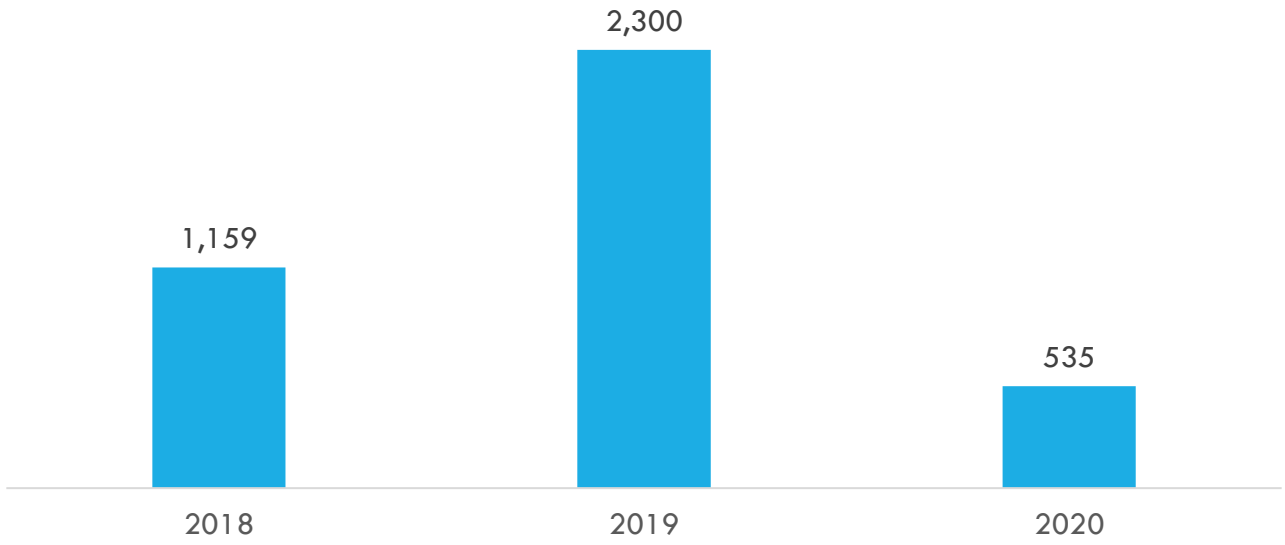
Figure Forty-Seven: Percent of System Stayers and System Leavers with Increase in Total Income by Year, 2018-2020



### Measure 5: Number of Persons Who Become Homeless for the First Time

People who had their first enrollment in HMIS within the last 24 months into crisis response or permanent supportive housing during the report period are considered newly homeless (although they may have been homeless previously and simply new to these programs). This measurement does not include new enrollments into street outreach or support services. During the 2020 report period, there were 535 people identified as first time homeless compared to 2,300 in 2019 (a 77% decrease in one year). This large decrease in newly identified homeless in shelters does not indicate there were not many newly homeless because this only assesses those entering into shelters, transitional housing, and rapid rehousing programs (Figure Forty-Eight).

Figure Forty-Eight: Number of Persons who Became Homeless for the First Time, 2018 to 2020



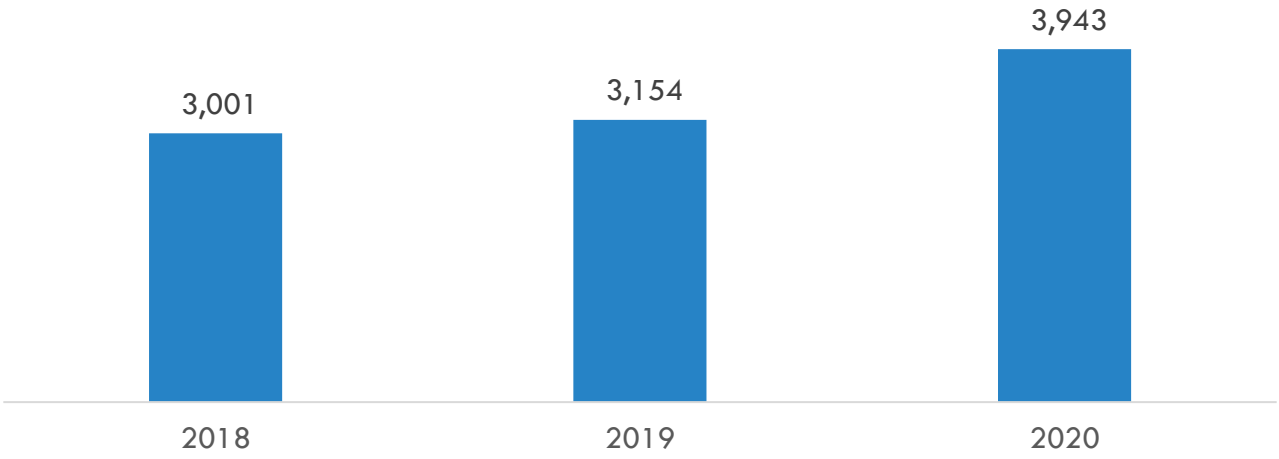

### Measure 6: Homeless Prevention and Housing Placement of Persons Defined by Category 3 of Hud's Homeless Definition in CoC Program-Funded Projects

Performance Measure Six was not required or analyzed for the 2020 Fiscal Year by HUD. Measure Six assesses whether consumers who utilized Prevention Programs 12 months prior to the report period returned to the homeless system of care as literally homeless. The CoC does not currently track longer-term outcomes for those utilizing prevention services.

### Measure 7: Successful Placement from Street Outreach and Successful Placement In, or Retention of, Permanent Housing

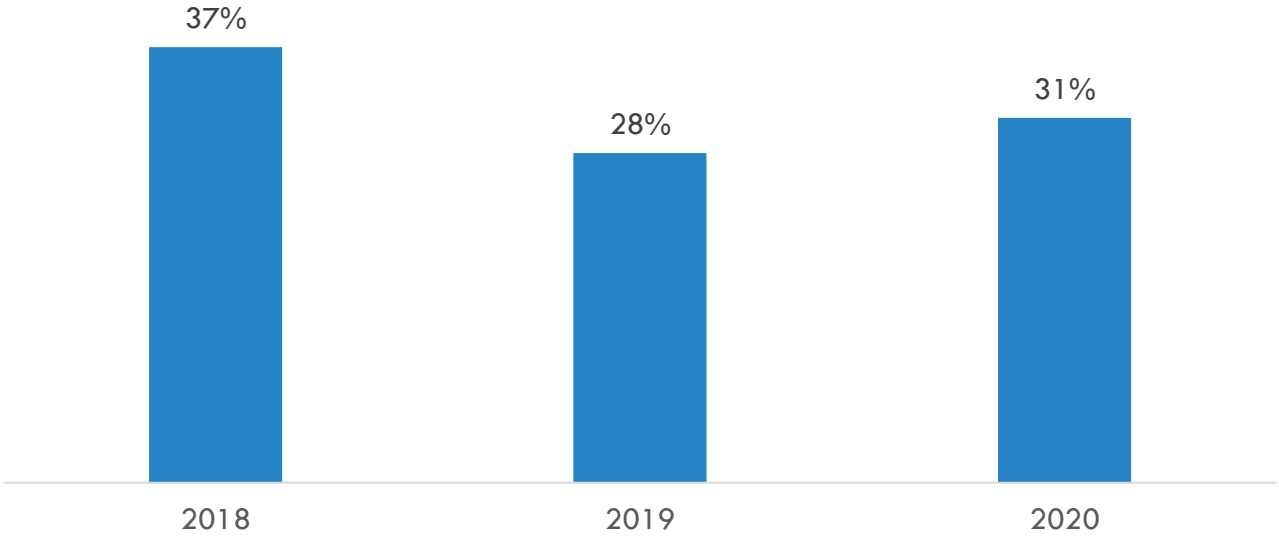
There were almost 4,000 people served in street outreach in 2020; the number of people served increased 31% from 2018 to 2020, with a steep increase from 2019 to 2020 (Figure Forty-Nine).

Figure Forty-Nine: Number of Exits from Street Outreach, 2018-2020



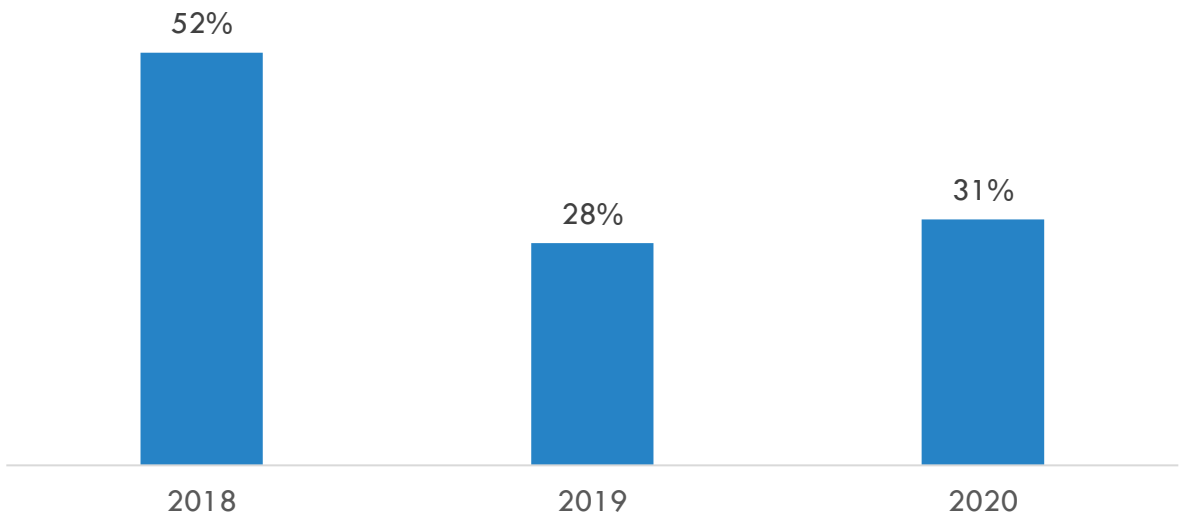

Successful or positive placements from homeless outreach include exits to emergency shelters, transitional housing, rapid rehousing, health settings or institutions, or temporary stay with family or friends. Many people simply "disappear" from services (become inactive), some of whom may exit to a positive setting and are not captured in this data. Just under one-third of people engaged in street outreach had a positive exit during 2020, down by 6% from 2018 (Figure Fifty).

Figure Fifty: Percent of Positive Exits from Street Outreach, 2018-2020



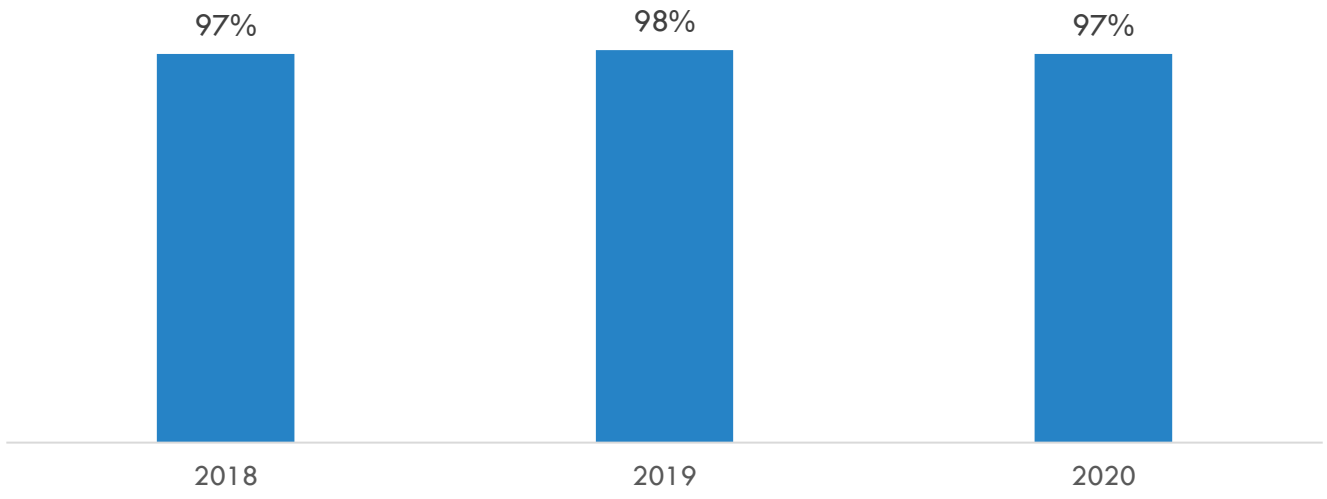

Exits to permanent housing from emergency shelters, transitional housing, and rapid rehousing decreased from 2018 to 2020, from 52% to 31% (Figure Fifty-One).

Figure Fifty-One: Percent of Exits to Permanent Housing from Emergency Shelters, Transitional Housing and Rapid Rehousing, 2018-2020




Housing retention rates are determined by the proportion of consumers in PSH who remained in their homes for at least a year or exit to other types of permanent housing. Retention rates remained high in 2020 at 97% (Figure Fifty-Two).

Figure Fifty-Two: Housing Retention Rates for People in Permanent Supportive Housing, 2020



# APPENDIX A: INTERVENTIONS AND PROGRAMS IN COC

Homeless Services fall into three intervention levels: 1) prevention and diversion programs for people who are at-risk of homelessness, 2) crisis response for people currently experiencing homelessness, and 3) permanent supportive housing (PSH) for people previously homeless and now in supportive housing programs. The populations served by these programs vary in terms of household type (family with children or adult-only), age distribution, and race/ethnicity distribution. The programs for intervention level are provided in the tables below (Tables Fifteen through Seventeen).

Table Fifteen: Number of People and Households Served in Prevention and Diversion, 2020

| Prevention and Diversion Interventions | # of People | # of Households |
|---|---|---|
| SHELTER, Inc. - Rental Assistance (Prevention) | 1,258 | 423 |
| Catholic Charities Prevention Program | 199 | 199 |
| Hume Center Diversion/Prevention | 130 | 129 |
| SHELTER, Inc. - AB109 Prevention | 93 | 81 |
| SHELTER, Inc. - SSVF Prevention | 73 | 50 |
| Hope Solutions- Probation Housing Prevention Program | 43 | 43 |
| Humanity Way - Jerry Project Homeless Prevention | 41 | 28 |
| Berkeley Food and Housing Homeless SSVF Prevention | 31 | 20 |
| SHELTER, Inc. - Positive Futures Prevention | 21 | 17 |
| SHELTER, Inc. - ESG (County) Prevention | 12 | 3 |
| SHELTER, Inc. - ESG (State) Prevention | 9 | 2 |
| Holistic Intervention Partnership (HIP) Prevention | 7 | 7 |
| Northern California Family Center- Prevention | <5 | <5 |
| Catholic Charities Rapid Resolution | <5 | <5 |

Table Sixteen: Number of People and Households Served in Crisis Response Interventions, 2020

| Crisis Response Interventions | # of People | # of Households |
|---|---|---|
| **Rapid Exit** | | |
| HUME Center Rapid Exit | 62 | 62 |
| **Emergency Shelter** | | |
| Motel 6 Pittsburg - BACS Emergency Isolation Site | 401 | 373 |
| Marriott Richmond - BACS Emergency Isolation Site | 382 | 268 |
| Best Western Concord FEMA Beds - CCACS | 254 | 232 |
| GRIP- West County Warming Center Night by Night | 243 | 213 |
| Berkeley Food and Housing Project- Central County Warming Center | 233 | 223 |
| CCHP - Concord Shelter | 190 | 187 |
| CCHP - Brookside Shelter | 175 | 175 |
| GRIP Family Emergency Shelter | 126 | 38 |
| Premier Inn - Shelter Inc Emergency Isolation Site | 104 | 102 |

| | | |
|---|---|---|
| Philip Dorn Respite Center | 76 | 76 |
| Winter Nights Shelter | 61 | 20 |
| SHELTER, Inc. - Mountain View House | 49 | 19 |
| Trinity Center Evening Program | 49 | 49 |
| CCYCS - Calli House | 39 | 39 |
| BACS-Don Brown Shelter | 38 | 38 |
| Best Western Concord FEMA Beds - Respite | 26 | 24 |
| Northern California Family Center- Emergency Shelter | 2 | 2 |
| **Transitional Housing** | | |
| Uilkema House | 30 | 30 |
| CCYCS - Bissell/Pomona Apts | 24 | 24 |
| CCYCS - Appian - Mary McGovern | 14 | 14 |
| SHELTER Inc. - GPD Casa Verde | 13 | 13 |
| Veterans Accession House | 1 | 1 |
| **Housing Navigation** | | |
| Hope Solutions - Housing Navigation Referral Program | 216 | 214 |
| Hope Solutions - Housing Navigation for Project Room Key | 81 | 61 |
| Hope Solutions – Housing Navigation for HDAP | 23 | 23 |
| Hope Solutions - Housing Navigation CoCo Lead Program | 15 | 15 |
| **Rapid Rehousing** | | |
| Hope Solutions - HousingWorks | 335 | 106 |
| SHELTER, Inc. - SSVF Rapid Rehousing | 161 | 124 |
| Berkeley Food and Housing SSVF Rapid Rehousing | 128 | 97 |
| Hope Solutions- Probation Housing RRH Program | 93 | 89 |
| SHELTER, Inc. - AB109 Rapid Rehousing | 91 | 80 |
| SHELTER, Inc. - REACH Plus RRH for Families and Singles | 71 | 26 |
| Hope Solutions - TAY Rapid Rehousing | 48 | 37 |
| Humanity Way - Jerry Rapid Rehousing Project | 28 | 19 |
| SHELTER, Inc. - ESG (State) RRH | 22 | 9 |
| Esperanza Rapid Rehousing | 20 | 7 |
| SHELTER, Inc. - Positive Futures Rapid Rehousing | 20 | 20 |
| SHELTER, Inc. - ESG (County) RRH | 15 | 9 |
| SHELTER, Inc. - Rental Assistance (Homeless) | 5 | 2 |

Table Seventeen: Number of People and Households Served in Prevention and Diversion, 2020

| Permanent Supportive Housing | # of People | # of Households |
|---|---|---|
| S+C Tenant-Based Rental Assistance Program | 495 | 315 |
| VASH | 357 | 357 |
| Hope Solutions - Families in Supportive Housing (FISH) | 76 | 21 |
| Hope Solutions - Garden Park Apartments | 72 | 29 |
| SHELTER, Inc. - Permanent Turningpoint | 55 | 24 |
| Hope Solutions - Access | 54 | 54 |

| | | |
|---|---|---|
| SHELTER, Inc. - TurningPoint Housing Program (Permanent Housing) | 36 | 15 |
| SHELTER, Inc. - Project Thrive (Permanent Housing) | 35 | 17 |
| Hope Solutions - Lakeside Apartments | 33 | 12 |
| Idaho Apartments | 29 | 29 |
| SHELTER, Inc. - Permanent Step Program | 19 | 8 |
| HUMS Permanent Supportive Housing | 19 | 19 |
| Tabora Gardens | 17 | 16 |
| Destination Home | 14 | 14 |
| CCYCS - Permanent Connections | 10 | 10 |
| S+C Project-Based Rental Assistance Program - Ohio Street | 10 | 7 |
| S+C Villa Vasconcellos | 5 | 5 |
| S+C Lakeside | 4 | 4 |

# APPENDIX B: METHODOLOGY

This annual report includes multiple data sources: 1) qualitative and administrative data to document COVID-19 activities in the county, 2) COVID-19 screening and positive rates among those experiencing homelessness, 2) enrollment and exit data from the Homeless Management Information System (HMIS), 2) Coroner's Data, and 3) HUD System Performance Measurements.

### COVID-19 Qualitative and Administrative Data

Interviews were conducted with multiple service providers and H3 staff to understand the planning, management, and quick-paced implementation of activities to address COVID-19 and prevent the spread among those experiencing homelessness. Procurement documents and communications shared with service providers and stakeholders were also reviewed to capture the details about items purchased, timeline of activities, etc.

### COVID-19 Health Screening and Positive Rates

Testing for COVID-19 took place all over the county at health clinics, county and private hospitals, county health centers, pharmacies, and mobile clinics. Test results for every person tested were entered into EPIC (the county's electronic health record database) and uploaded daily to the state CALREDIE database. This data collection and management ensured accurate and complete tracking to understand the impact of COVID-19 in Contra Costa County.

### HMIS

All HUD-funded CoCs are required to maintain a Homeless Management Information System (HMIS) to produce an unduplicated count of persons accessing and utilizing CoC services (such as prevention services, programs for those with a housing crisis, and previously homeless consumers who are now in permanent supportive housing programs). This service data collected in HMIS allows the CoC to analyze patterns of service use and measure program impacts and outcomes. CoC partners in Contra Costa County enter data in HMIS for all consumers accessing homeless programming upon enrollment and continue to track program utilization, client demographics, and exit destinations. Each enrollment identifies a head of household; if the person is a single adult, that person is the head of household and if the person is part of a family, one of the adults will be identified as the head of household. Analyses in this report most often report data for the head of household to demonstrate the housing needs based on the number of households needing housing by sub-populations. Demographics such as age and gender are based on individual data and not household data. HMIS data allows us to analyze:

1. Demographic data (race, ethnicity, gender, household configuration, disabling conditions)
2. Socio-economic status (income and benefits, history of domestic violence, veteran status)
3. Program engagement (enrollment and exit data for any program in the CoC)
4. Outcome data (homeless status upon exiting from CoC programs and returns to homeless for those who exit to housing)

### Coroner's Data

The Contra Costa County Coroner's office is an investigative unit responsible for determining the cause and manner of death on all deaths in the county that were sudden, violent, or unnatural as well as deaths that were not tended to by a medical professional. Each year the coroner's office provides H3 with a summary of the cause of death among people living outside at the time of their death.

### HUD System Performance Measures

The purpose of HUD's System Performance Measures is to help communities gauge their progress in preventing and ending homelessness and provide a more complete picture of how well a community is achieving this goal. Performance Measures are generated from HMIS data. The measurements are assessed for the three intervention levels described earlier in this report, but these analyses include only some of the intervention levels presented in this report. The interventions analyzed by HUD include: prevention, emergency shelter, transitional housing, street outreach, rapid rehousing assistance, and permanent supportive housing. Performances Measures were analyzed for trends to demonstrates shifts in the number of people or households served and outcomes. Please note that findings from the performance measures may be different than findings from the annual report, as the reporting periods are not identical, and performance measures don't include all project types in the CoC.

CONTRA COSTA
HEALTH HOUSING
& HOMELESS SERVICES
A Division of Contra Costa Health Services

# Contra Costa Homeless System of Care Annual Update

Christy Saxton, Interim Director
Health, Housing and Homeless Services

# 2020 Annual Report

## 2020 Continuum of Care (CoC) Data Summary

### CoC-wide Data

**9,767**
unique consumers in the CoC

**7,365**
unique households in the CoC

**37%**
of CoC were Black/African American; 4x the percent in the county population

**7%**
of CoC were American Indian/Alaskan Native; 7x the percent in the county population

**2,538**
households exited to/maintained permanent housing

**14%**
of households in CoC were families with children

### Literally Homeless Data

**6,955**
literally homeless consumers

**5,750**
literally homeless households

**11,045**
COVID-19 tests conducted among 4,427 people experiencing homelessness

**342**
positive COVID-19 cases among people experiencing homelessness; 8% positivity rate

**9%**
of literally homeless households were families with children

| | |
|---|---|
| In-flow: | 4,076 |
| Out-flow: | 5,079 |

Out-flow from crisis response greater than in-flow by 103 people; 3,000 of In-flow were newly homeless

# CoC Strategic Plan

## Goals

- Permanent Housing
- Prevention

## Strategies

- Coordinated Entry
- Performance standards
- Communication

# Goal 1: Permanent Housing

## Accelerate Outflow by:

- Adding temporary housing capacity
- Adding Permanent Supportive Housing and other Permanent Housing, such as vouchers and rental assistance

# Progress on Goal 1: Accelerate Outflow

## Adding Temporary Housing Capacity

- Concord Shelter and Service site
- ECHIP
- Project Roomkey

## Add Permanent Housing

- Rapid Rehousing
- Mainstream Vouchers

# Goal 2: Prevention

## Reduce Inflow:

- Scaling Rapid Resolution
- Investing in prevention tools and technical assistance
- Supporting Emergency Rental Assistance Program outreach, access, and eligibility through information and data sharing

# Progress on Goal 2: Reduce Inflow Through Prevention

## Scale Rapid Resolution

- Training on Rapid Resolution

## •Prevention tools and TA

- Improved identification of “at risk”
- All Home California Regional Action Plan
- Expanded Housing Security Fund to include Prevention resources

## •Support ERAP

- Publicize Emergency Rental Assistance Program (ERAP)

# Strategies

- Coordinated Entry
- Performance standards
- Communication

# Progress on Strategy 1: Coordinated Entry/ Enhancing prioritization

Prioritized hotel residents for housing

- Prevention triage tool

- Emergency Housing Voucher (EHV) Program and Moving On Program

- Coordinated approaches for using new funding

# Progress on Strategy 3: Performance Standards

Continuous Quality Improvement

Data analysis

HMIS improvements

# Progress on Strategy 4: Communication

Quarterly reports to FHS

New online resources

Translation of materials

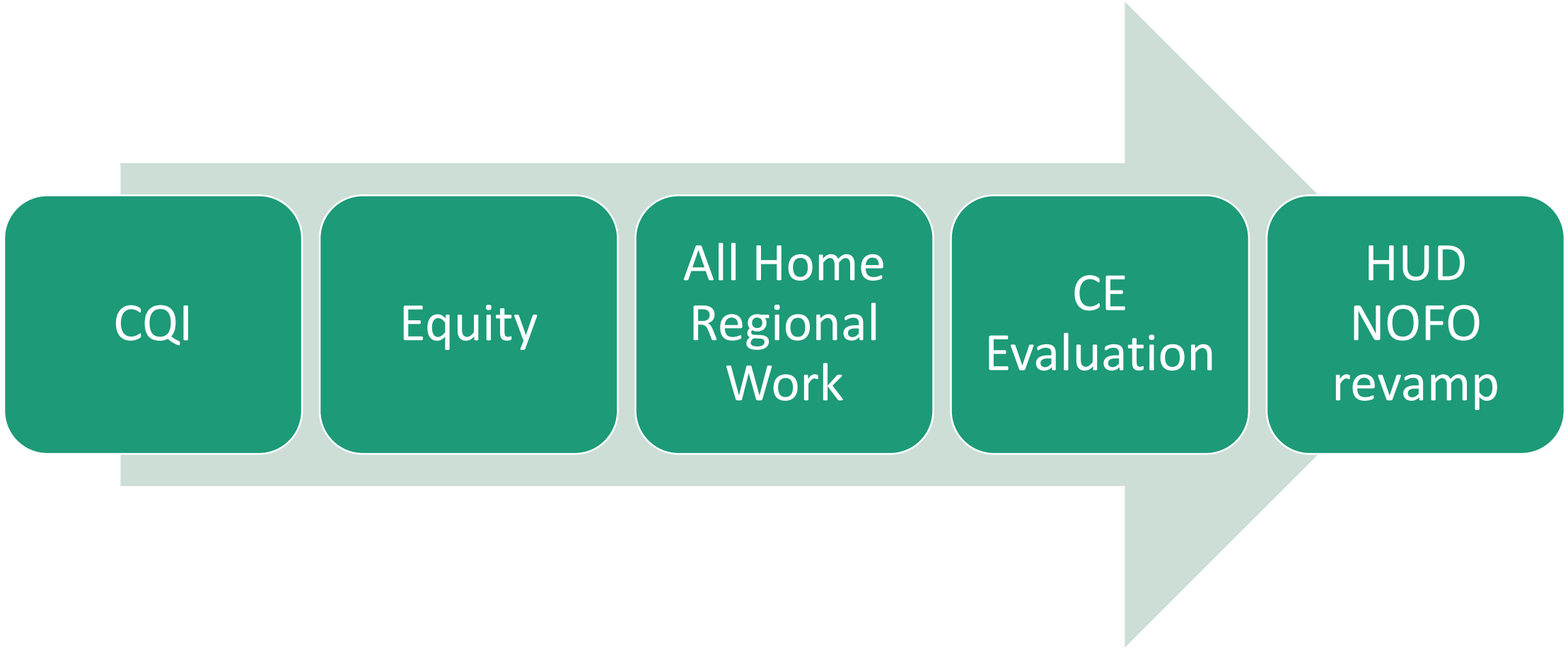
Homelessness Awareness Month

Homeless Partner Map

# Other Accomplishments

- Education & Expertise
- Expanded Diverse Composition of Council on Homelessness
- Compliance
- Strengthened Partnerships
- Provided input
- Collaborate on Local Housing Strategies
- Annual State of the System report
- 2020 Annual Report

# 2022 Opportunities



# For more information

Christy Saxton, M.S.

Interim Director

Health, Housing and Homeless Services (H3)

Christy.saxton@cchealth.org

925-608-6701

# Contra Costa County Board of Supervisors

## Subcommittee Report

**FAMILY AND HUMAN SERVICES COMMITTEE** **6.**

**Meeting Date:** 11/15/2021
**Subject:** Health Care for the Homeless 2021 Update
**Submitted For:** Monica Nino, County Administrator
**Department:** County Administrator
**Referral No.:** 5
**Referral Name:** Health Care for the Homeless / Homeless Continuum of Care
**Presenter:** Dr. Ori Tzvieli, Public Health Director; Heather Cedermaz, Family Nurse Practitioner
**Contact:** Enid Mendoza, (925) 655-2051

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**Referral History:**

Since 1990, the Health Care for the Homeless (HCH) Program has provided health care services to the homeless population in Contra Costa County through mobile clinics, stationary health centers, the Concord Medical Respite facility, street medical outreach clinics and the medication-assisted treatment program. Health care services provided by the HCH team include routine physical assessments, basic treatment of primary health problems such as minor wounds and skin conditions, respiratory problems, TB screening, acute communicable disease screening, coordination and referrals for follow up treatment of identified health care needs, dental services, health education, behavioral health services, medication assisted treatment for opioid addiction, and outreach and enrollment services. A significant portion of the homeless patients seen by the HCH team have chronic diseases, including asthma, hypertension, diabetes, and mental health/substance abuse issues. They also have disproportionately more dental, substance abuse and mental health needs than the general population.

The Family and Human Services Committee last received a Health Care for the Homeless report at its November 13, 2019 meeting. The report highlighted the increasing needs of the rapidly growing senior homeless population and provided an update on the increase in Medication Assisted Treatment for homeless patients with Opioid Use Disorder. It was noted that the number of patient visits was trending upward, male patients outnumbered female patients at a rate of 2:1, and the median age of patients was 45. Information on the four service models (ambulatory clinics, street outreach, mobile clinics, and shelter-based care) was provided. Ongoing challenges with the aging homeless population and the reticence of certain jurisdictions to provide appropriate sites for permanent and mobile clinics was discussed.

**Referral Update:**

The attached presentation includes program updates since the last report. Most importantly, it highlights the impact safe, non-congregate shelters has on the behavioral health and medical outcomes of our unhoused. In response to COVID-19, the Health Care for the Homeless program has provided direct medical and behavioral health services, COVID-19 testing, COVID-19 vaccinations and support services to those individuals living on the streets, in our shelters and in our Project Roomkey hotels.

**Recommendation(s)/Next Step(s):**

ACCEPT the annual Health Care for the Homeless report as presented by the Public Health Division of the Health Services Department, and forward to the Board of Supervisors for their information.

**Fiscal Impact (if any):**

This report is informational and there are no fiscal impacts associated with the acceptance of this report.

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**Attachments**

Health Care for the Homeless Memo to FHS

2021 Health Care for the Homeless Presentation

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**CONTRA COSTA HEALTH SERVICES DEPARTMENT**
CONTRA COSTA COUNTY

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**TO:** Family and Human Services **Committee Members**
Board of Supervisors

**DATE:** October 25th, 2021

**FROM:** Heather Cedermaz
Lead Clinician, Health Care for the Homeless

Ori Tzvieli
Director, Contra Costa Public Health Department

**SUBJECT:** Health Care for the Homeless Annual Update

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## Recommendations

1. Accept this report from the Health Services Department; and

2. Forward this report to the Board of Supervisors for acceptance; and

3. Direct staff to continue to report on an annual basis to the FHS Committee regarding health status of the homeless population in Contra Costa County by the Health Care for the Homeless Program.

## Background

Since 1990, the Health Care for the Homeless (HCH) Program has provided health care services to the homeless population in Contra Costa County through mobile clinics, stationary health centers, the Concord Medical Respite facility, street medical outreach clinics and the medication-assisted treatment program. Health care services provided by the HCH team include routine physical assessments, basic treatment of primary health problems such as minor wounds and skin conditions, respiratory problems, TB screening, acute communicable disease screening, coordination and referrals for follow up treatment of identified health care needs, dental services, health education, behavioral health services, medication assisted treatment for opioid addiction, and outreach and enrollment services. A significant portion of the homeless patients seen by the HCH team have chronic diseases, including asthma, hypertension, and diabetes. They also have disproportionately more dental, substance use and mental health needs than the general population.

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COVID-19, the Health Care for the Homeless program has provided direct medical and behavioral health services, COVID-19 testing, COVID-19 vaccinations and support services to those individuals living on the streets, in our shelters and in our Project Roomkey hotels.

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HEALTH SERVICES

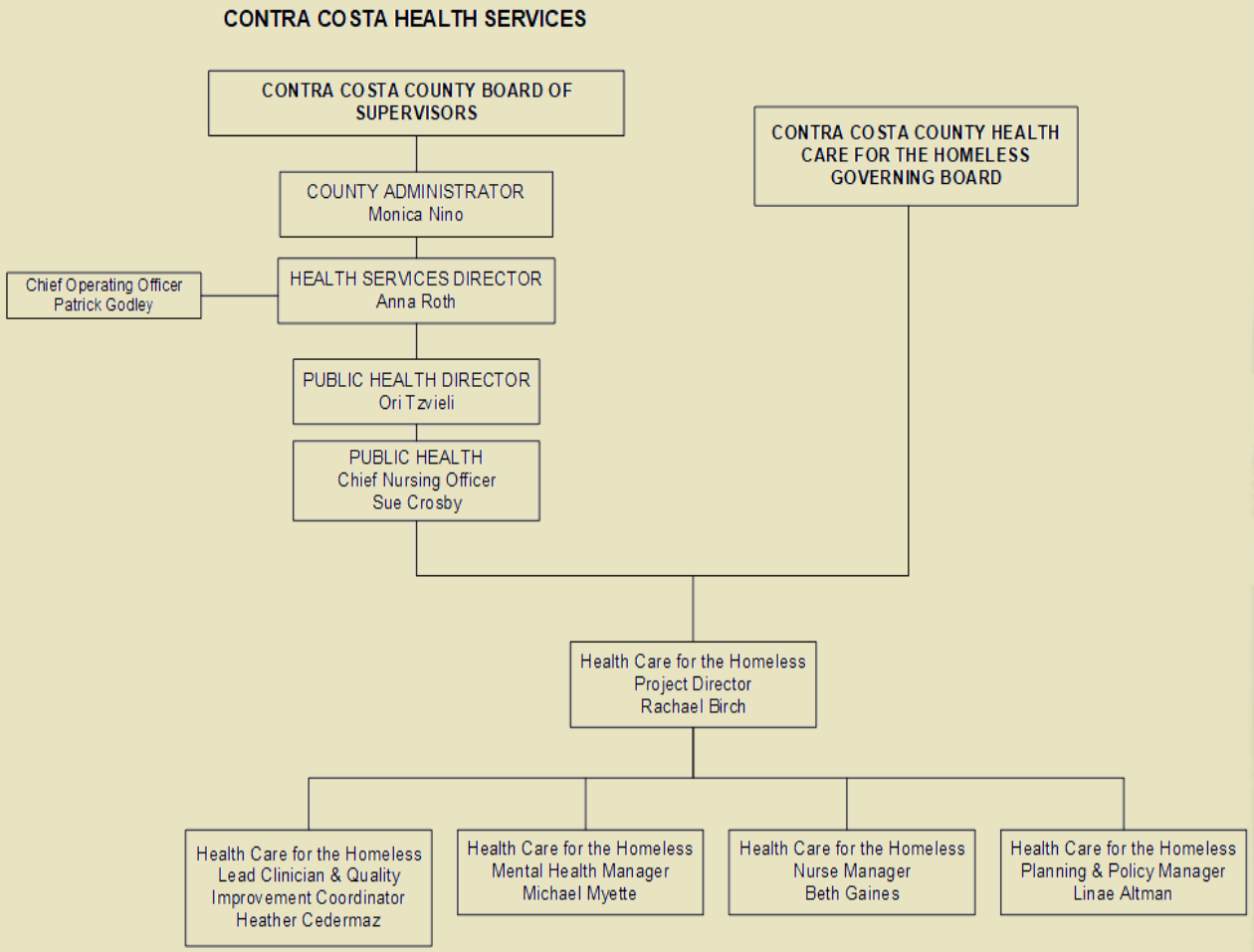
# Health Care for the Homeless

**10/25/2021**

# Agenda

1. HCH Program Overview
2. COVID-19 Response
3. Impact of Project Roomkey on Health Outcomes
4. Call to Action

# Program Overview



# COVID-19 Response

- **Hotel overview**
  - Over 1,300 unique patients served
  - Averaged occupancy: 550+ residents staying in the hotels at any time
- **Collaborations and partnerships**
- **Outbreak response**
- **Street Outreach:** Collaboration with CORE, ongoing testing/vaccination efforts
- **Testing & Vaccine**
  - Positivity rate – 3.2% compared to 4.1% in the general county population (October)
  - Vaccination Rate (September)
    - Fully Vaccinated: 32.8%
    - Partially Vaccinated: 37.9%



CONTRA COSTA HEALTH SERVICES

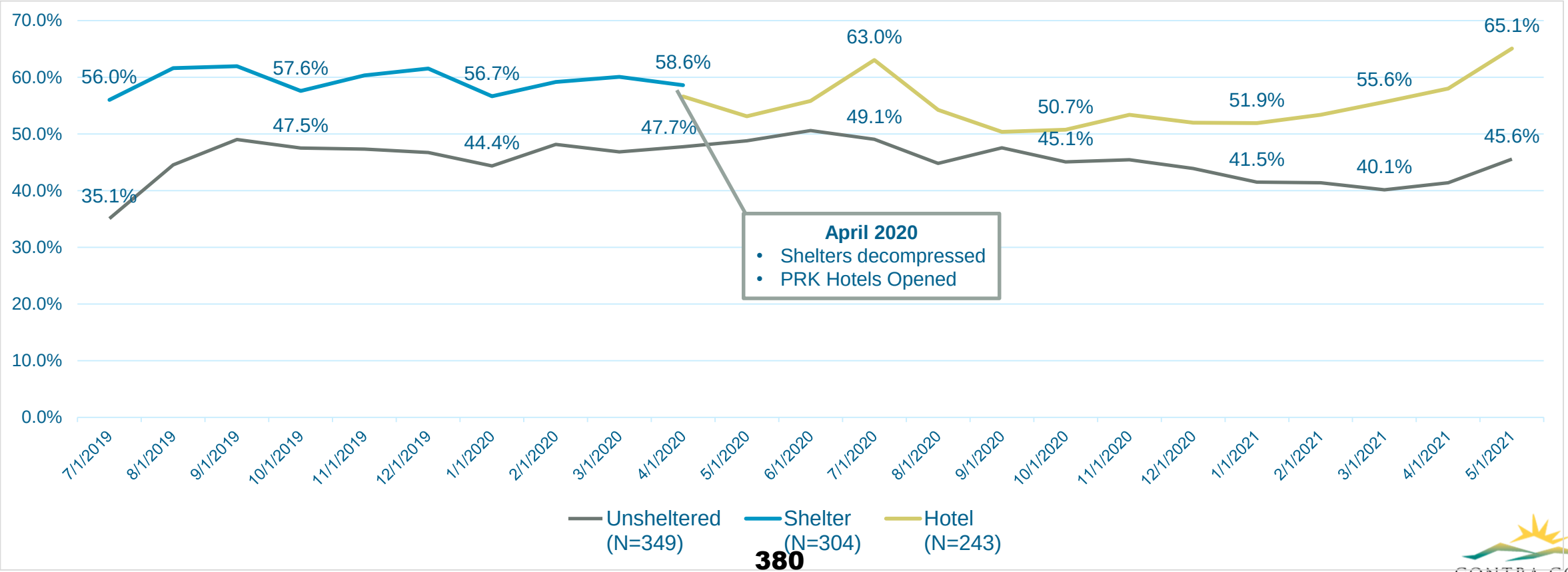
# Impact of Project Roomkey on Health Outcomes

# Health Outcome: Hypertension

**Measure:** Percent of hypertensive patients whose most recent blood pressure was adequately controlled

**Population:** HCH patients across different living situations 1) unsheltered 2) congregate shelter 3) PRK hotel

**Findings:** Living indoors contributes to improved hypertensive outcomes

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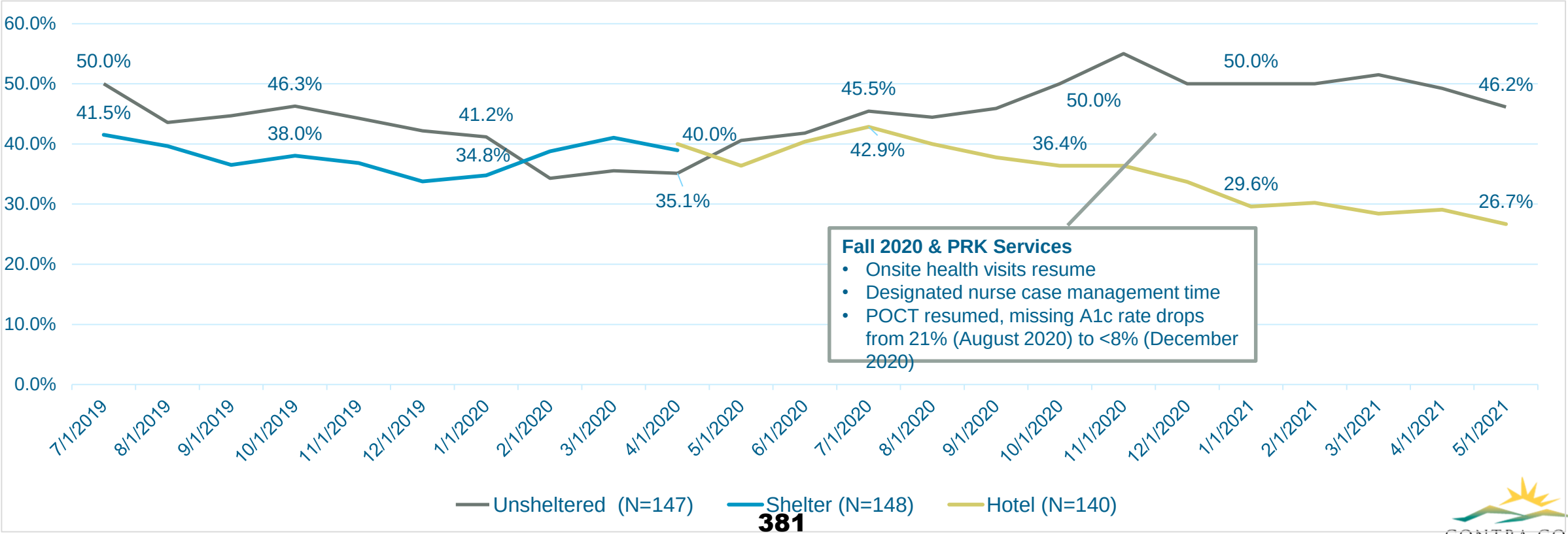
CONTRA COSTA HEALTH SERVICES

# Health Outcome: Uncontrolled Diabetes

**Measure:** Diabetic patients whose most recent A1c levels showed uncontrolled diabetes or was not collected

**Population:** HCH patients across different living situations 1) unsheltered 2) congregate shelter 3) PRK hotel

**Findings:** Living indoors contributes to improved diabetic outcomes **AND** the benefit increases while in a hotel






CONTRA COSTA HEALTH SERVICES

# Health Outcomes: PES Utilization

- **Measure:** PES visit count, 6 months prior to and 6 months following hotel stay
- **Population:** Patients in a PRK hotel at least 30 days
- **Findings:** Living in a hotel supports mental health crisis stabilization **AND** benefit increase for those who engage with onsite services

38%

Fewer PES Visits
In the 6 Months following hotel stay

41%

Fewer PES Visits among
Patients who engaged with HCH services



CONTRA COSTA
HEALTH SERVICES

# Health Outcomes: Mental Health (Case Study)

- A patient at the East County Shelter (Motel 6) over 8 months.
- Was asked questions about their experiences at the hotels during sessions with a mental health specialist and then again 8 months later during a phone call with the QI/QA Team
- Between October 2020 and June 2021, the patient:
  - Utilized more services within the program
  - Maintained their positive perception of the program's impact on their life
  - Got a housing voucher after being completely unsure of their future housing plans 8 months prior
- September 2021 Follow Up

# After Long-Term Shelter (Hotel) Stay

- **Moved into an apartment!** Has decorated his home beautifully and is very proud of it.
- **Got his own car** and is signing up to do gig work since unemployment ended.
- Wants a referral to a therapist so he can continue **working on himself**
- Has **developed insight into how childhood experiences led to him feeling like a failure**, and when those core beliefs were bolstered due to health, relationship, and work-related events, he ended up becoming homeless and giving up on the idea that he can have a “normal life.”
- Gained insight into how homelessness appealed in many ways to his culture, love for the outdoors, and inventiveness around camping and survival, and is **finding ways to integrate those things into his life now** that he is housed so that he can have the best of both worlds
- Has **reconnected with his family and his church community**, who he has been out of contact with due to shame around homelessness, and after years of believing that they had rejected him, has realized that he pushed them away and they’ve been missing him and wanting to help him the whole time.
- At first, was ambivalent about moving into housing due to a fundamental belief he would fail, and now has **increased his confidence that he can have a life he wants**
- Gone from not taking his heart medications to **taking his medications religiously and started attending medical appointments** again after realizing that what he thought was “laziness” was actually avoidance due to fear and exploring those fears.

# Call to Action

- Being indoors improves both mental and physical health
- Prioritize capacity expansion to bring people indoors
- Funding and solutions to support continued services and infrastructure that support clients seen in the safety net

# Contra Costa County Board of Supervisors

# Subcommittee Report

**FAMILY AND HUMAN SERVICES COMMITTEE** **7.**

**Meeting Date:** 11/15/2021
**Subject:** Annual Report on Challenges for EHSD - Continuum of Care Reform
**Submitted For:** Monica Nino, County Administrator
**Department:** County Administrator
**Referral No.:** 44
**Referral Name:** Challenges for EHSD - Continuum of Care Reform
**Presenter:** Kathy Marsh, Children and Family Services Bureau Director
**Contact:** Kathy Marsh, 8-4815

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**Referral History:**

This referral to the Family and Human Services Committee (F&HS) was originally made by the Board of Supervisors on April 25, 2000. Another referral to F&HS, number 19, on Welfare Reform was referred on January 21, 1997. On January 1, 2005, the Board of Supervisors combined these two referrals so that the Department could provide updates on various aspects of their programs as the need arose. Since that time, the Family and Human Services Committee has received annual updates from the Employment and Human Services Department on a variety of issues impacting the Department.

On January 5, 2016, the Board approved the staff recommendation to carry forward this referral to the 2016 F&HS. On June 7, 2016, the Board approved the recommendation of the Employment and Human Services Director to eliminate the "Office of the Future" component of the referral and expand the referral to include a report on the Continuum of Care (Foster Care) topic.

**Referral Update:**

Please see the attached presentation from the Employment and Human Services Department on the California Statewide Automated Welfare System (CalSAWS.)

**Recommendation(s)/Next Step(s):**

ACCEPT the presentation from the Employment and Human Services Department on the California Statewide Automated Welfare System (CalSAWS) implementation plan.

**Fiscal Impact (if any):**

There is no fiscal impact, the report is informational.

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**Attachments**

Presentation - CalSAWS

# EHSD Presentation to

# Family & Human Services Committee

CalSAWS
LEADING THE CHANGE

November 15, 2021

Contra Costa County
Employment & Human Services

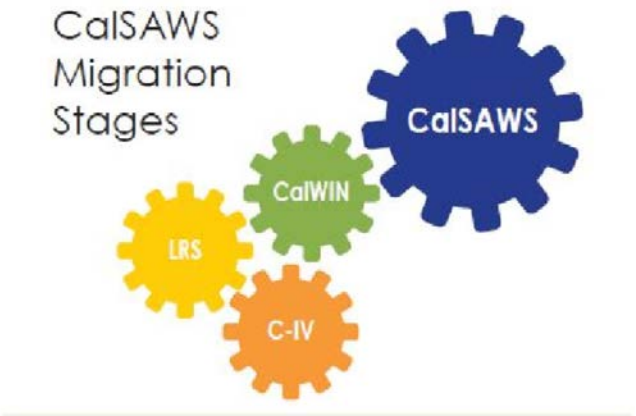
# What is CalSAWS?

- **C**alifornia **S**tatewide **A**utomated **W**elfare **S**ystem
- Automated, integrated eligibility and case management system supporting key public assistance programs.
- CalFresh, Medi-Cal, CalWORKs, & other benefits
- Single system for all 58 California counties

# Why CalSAWS?

The Centers for Medicare and Medicaid Services and the Food and Nutrition Services directed California to adopt a single statewide automated welfare system by 2023.

# One System




Three California Automated Welfare Systems will combine to become CalSAWS:

- LRS (Los Angeles County)
- C-IV (39 counties)
- CalWIN (18 counties), including Contra Costa County

# Contra Costa Go Live

## October 2022

- CalWIN conversion in six waves
- October 2022-23
- Contra Costa, Placer & Yolo are Wave 1 counties
- *Leading the Change* for CalWIN counties

# CalSAWS – How it Works

- Based on LRS with added functionality requirements from C-IV and CalWIN
- Facilitates processing of applications
- Captures and stores data across state
- Generates dashboards and reports
- Integrates & standardizes many functions that are currently county-specific

# BenefitsCal

- New self-service portal for clients
- Replaces MyBenefits CalWIN (Contra Costa), C4 Yourself (C-IV counties) and Your Benefits Now (LRS) portals
- Online functionality + mobile application
- Customers can
  - Create an account
  - Apply for benefits
  - Submit documents and forms
  - Find an office
  - General information about programs
  - Look up case info linked to BenefitsCal account

# New Governance Structure

- CalSAWS Consortium
  - 58 counties
  - Operates as JPA to govern & oversee systems, projects & operations
  - Supports automation of public assistance programs
  - Delivers social services to people living in California
- Six CalSAWS Regions
- Caseload percentages determine representation
- Region 1
  - 12 Bay Area counties, including Contra Costa
  - Sharing resources
- Region 1 has two CalSAWS votes out of 12 in state (one-sixth of overall votes)

Contra Costa County
Employment & Human Services

CalSAWS
Leading the Change

# CalSAWS Regions

## CalSAWS

6 Regions to support 58 Counties

| Region | # Counties | # Votes | % Person Count |
|---|---|---|---|
| 1 | 12 | 2 | 15.12% |
| 2 | 13 | 1 | 6.49% |
| 3 | 14 | 1 | 2.84% |
| 4 | 11 | 2 | 16.35% |
| 5 | 7 | 3 | 30.53% |
| 6 | 1 | 3 | 28.66% |
| Total | 58 | 12 | 100% |

Source: CalSAWS presentations

# Contra Costa's Role

- Contra Costa has significant leadership and influence in the transition to CalSAWS in the region and state
- EHSD Director Kathy Gallagher
  - 1 of 2 JPA board members for Region 1
  - CalSAWS Leadership Team member
  - CalSAWS Policy Consulting Group
  - Leads Contra Costa's Executive Oversight Committee for CalSAWS Project

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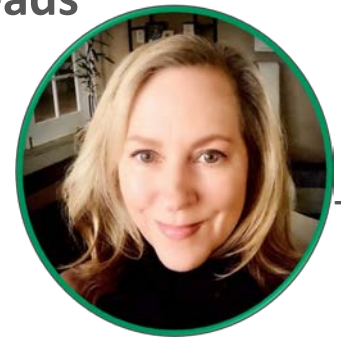
# CalSAWS Project Team

## CalSAWS Lead Manager

Eileen Olson

## Core Team Leads

Shari Garrity



Terri Rose

Subra Chidambaram

Willie Balitaan



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Employment & Human Services
Building Brighter Futures Together

# Contra Costa County EHSD
# CalSAWS Implementation Team

CalSAWS
LEADING THE CHANGE

**Kathy Gallagher**
EHSD Director & JPA Member

**CalSAWS Project Steering Committee Representative**
Kelley Curtis | Workforce Services Bureau Director

**Primary Point of Contact**
Eileen Olson | EHSD CalSAWS Lead Manager

**EHSD Core Team**

Subra Chidambaram | Conversion, Ancillary, Interfaces and Reporting Track Lead
Shari Garrity | Business Process Re-engineering (BPR) Track Lead
Terri Rose | Integrated Tools (Imaging, Task, Appointment, Lobby) Track Lead
Willie Balitaan | Technical, Client Correspondence, Printing and Contact Center Track Lead
Martin Lara | Contact Center Track Lead
Teri Howe | CalSAWS Committee RCM* and SME**
Robert Barnard | CalSAWS Committee SME
Celso Lira | CalSAWS Committee SME
America Patterson | CalSAWS Committee SME

*RCM - Regional Committee Member
**SME - Subject Matter Expert

**EHSD CalSAWS Executive Oversight Committee**

Kathy Gallagher | Executive Director
Kelley Curtis | Workforce Services Bureau Director
Tracy Murray | Aging & Adult Bureau Director
Kathy Marsh | Children & Family Services Bureau Director
Ron Millard | Chief Financial Officer
Erik Brown | Department Fiscal Officer
Tish Gallegos | Community/Media Relations Manager
Eileen Olson | EHSD CalSAWS Lead Manager
Antoinette Bailey-Nesbitt | CalSAWS Project Admin Coordinator

**CalSAWS Steering Committee**

Kelley Curtis | Workforce Services Bureau Director
Tamina Alon | Policy & Planning Bureau Director
Rebecca Darnell | Workforce Services Deputy Bureau Director
Roslyn Gentry | Children & Family Services Deputy Bureau Director
Carolyn Foudy | Aging & Adult Deputy Bureau Director
Eileen Olson | EHSD CalSAWS Lead Manager
Antoinette Bailey-Nesbitt | CalSAWS Project Admin Coordinator
Jerald Sams | Workforce Services Division Manager
Alice Dietrich | Workforce Services Division Manager
Ann Barrett | Aging & Adult Division Manager
Tracey Lee | Staff Development Division Manager
Julie Stuscavage | Social Service Program Analyst

# CalSAWS Workgroups

Subject Matter Experts (SME's) provide recommendations on:

- Business process redesign
- Lobby management
- Appointment scheduling
- Training
- Imaging
- Reporting

- Call center
- Printing
- Security
- Fraud
- Collections
- Fiscal

# Contra Costa's Progress

- Information gathering
- Hands-on experience, a.k.a. "sandbox" using LRS
- CalSAWS meetings to identify gaps and requirements
- Project charters, plans, schedules, etc.
- Data mapping
- Transition tools
- Change Management
- Business process redesign
- Data Clean-up/conversion preparation
- Training
- Communication

# Communications

## Leading the Change

CalSAWS | Chronicle

*California Statewide Automated Welfare System | Contra Costa County Employment & Human Services*

January 2021

### First Issue!

A new CalSAWS Chronicle every quarter as we work toward our go live date of October 2022.

Have you heard? Contra Costa County and EHSD is preparing for the big transition from CalWIN to the first-ever California Statewide Automated Welfare System (CalSAWS). To keep you apprised of the latest developments, we are introducing EHSD's CalSAWS Bulletin and you're reading the first issue! Look for a new CalSAWS Bulletin every two to three months. Get all the news and updates right here as we work toward Contra Costa County's "go live" date of October 2022 — just two years from now — and then full statewide implementation of CalSAWS in October 2023.

*"Do not think CalWIN is the Cure-All," says Michael Rourke, Administrative Services Director. "Even as we get ready for CalSAWS, CalWIN remains essential to our operations and we are ensuring it continues to work well during the time leading up to CalSAWS. We will also be looking at aspects of our operations that the transition to CalSAWS will impact, but staff will not see changes in most operational tasks until Go Live in 2022. We value your input as Subject Matter Experts, and see you as critical to the overall success of CalSAWS.*

### Handling Ch-Ch-Change

CalWIN is the current system that supports EHSD's key programs, and is used in 17 counties in addition to Contra Costa. CalSAWS will bring together all 58 California counties to build one automated, integrated eligibility and case management system that supports key public assistance programs on a cloud-hosted architecture.

As Contra Costa and the other 57 counties in the state make the challenging transition to the single, cloud-based California Statewide Automated Welfare System (CalSAWS), there is likely to be some discomfort and stress while learning new ways of doing th
as its consultant
be providing a r
the CalWIN co
engineering, or
implementatio
work with CalS

Leading the Change

CONTRACOSTA COUNTY
EMPLOYMENT & HUMAN SERVICES

MEMORANDUM

Kathy Gallagher, Director

40 Douglas Drive, Martinez, CA 94553 · (925) 608-5000 · Fax (925) 313-9748 · www.ehsd.

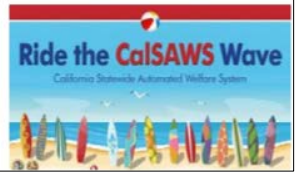
To: All Staff

Subje Announcing the CalSAWS Logo Contest!

CalSAWS
LEADING THE CHANGE

Headlines OCTOBER 2020

CalSAWS Update: New Go Live Date




CONTRA COSTA COUNTY
EMPLOYMENT & HUMAN SERVICES

EHSD Intranet

Home | Organizations/Bureaus | Projects | Applications/Programs/Systems | STARS/Search | Social | Help/Resources

# What We Don't Know

- Effectiveness of new system
- Full CalSAWS functionality
- Set-up/administration
- Some modules still in design
- Resources needed to maintain and support after go-live
- CalSAWS master plan/activities schedule and timeline to help plan/implement in CC County

# Challenges/Concerns

- CalSAWS v. CalWIN
  - Level of functionality
  - Less opportunity for local customization and innovation
- Significant learning curve
  - CalSAWS Team trying to support transition without training while system is being designed
  - Less eligibility automation
  - Several ancillary systems will be embedded
  - New terminologies and business processes

# Challenges/Concerns

- Resource crunch
  - CalWIN/CalSAWS Division support maintaining CalWIN while preparing for CalSAWS
  - Program staff pulled from standard duties for workgroups, data clean-up
  - Potential retirement wave
  - Limited trainer resources for new eligibility workers during transition period
  - Limited information and training to
    - configure and implement CalSAWS
    - modify/create ancillary systems and reports

PROCESS
PLANNING
CHANGE
MANAGEMENT
ORGANIZE
DEVELOP

# The Next 12 Months

**What to expect**

- To-be business process finalization
- Organization Change Management –
  engage internal and external stakeholders
- Implementation and systems support plans
- Training planning, development and execution
  - early training 5 months prior to go-live
  - all staff 3 months prior to go-live

# The Next 12 Months

**What to expect**

- Migration of images/documents
- Data mapping and data clean-up
- Conversion
- Creation/modification of ancillary systems, reports and interfaces
- Testing
- Go-live (October 2022)
- Post go-live clean-up, support, and adjustments

Contra Costa County
Employment & Human Services

CalSAWS
Leading the Change

# Thank You



Contra Costa County
Employment & Human Services