

Dulce Galicia

• **Bilingual: English/Spanish** • **Promote collaboration and partnership** • **Inquiry** • **Project and people management** • **Tactful strategizing** • **Organize events, goals and budgets** • **Develop leadership** • **Qualitative data gathering for policy recommendations** • **Policy analysis** • **Rooted in global, community driven and equitable frameworks** • **Creativity** • **Collaboration** • **Communication** •

- Over 10 years of experience coordinating detailed projects, leading diverse teams of parents, youth and institutional community partners
- Technologically savvy with proficiency in Epic, and SalesForce and familiarity with ArcGIS
- Bilingual in English and Spanish with experience interpreting in public meetings and translating documents

EDUCATION

- MILLS COLLEGE, OAKLAND, CA 5/2020
Master of Public Policy
Capstone Project: Representation of the Latino Community in Redistricting: An Assessment of how Philanthropy can Bolster Redistricting Efforts
- MILLS COLLEGE, OAKLAND, CA 5/2011
Bachelor of Arts, Ethnic Studies with a concentration in public policy

EXPERIENCE

- Community Planning Manager**, Richmond LAND, Richmond, CA 8/2020 – Current
- Behavioral Health Community Health Worker**, LifeLong Medical Care, San Pablo, CA 9/2019 – 07/2020
- Effectively keep communication with clinic patients on mental health needs, appointments and community resources by doing regular reminder calls, scheduling appointments, and relaying client messages to the team
 - Fill schedules of LCSWs and monitor the calendar for productivity goals
 - Build new relationships with community organizations to ensure clinic is connected to community providers during pandemic for resources and economic assistance
 - Work with the Behavioral Health team to ensure referrals are made successfully and that patients are connected to psychiatry and therapy
- Resident Leadership Manager**, Healthy Richmond, Richmond, CA 07/2017– 05/2019
- Manage, train and develop leaders to build a coalition and network of Richmond residents to align on policy issues with agencies and institutional partners
 - Advise and plan a large scale community visioning design session in preparation for a development project in North Richmond with multiple stakeholders
 - Facilitate meetings for four Action Teams to design equitable health, education, and housing policy
- Professional Community Organizer**, INNOVATE PUBLIC SCHOOLS, SAN JOSE, CA 10/2016 – 06/2017
- Implement, train and develop elementary school parent leaders in the principles and practices of community organizing to build powerful parent driven organizations
 - Direct, collaborate and maintain relationships with a broad base of constituents; including faith-based institutions, public officials, local government agencies, teachers and school leaders
 - Promote, plan and coordinate large public forums and meetings reaching 100 individuals to ensure education equity in district-wide policies with data driven reports

Community Engagement and Advocacy Lead, BUILDING BLOCKS FOR KIDS, RICHMOND, CA 01/2013 – 10/2016

- Manage and develop relationships with the WCCUSD to promote community relationship programs and parent engagement
- Effectively lead, motivated, coached department staff. Ensured that staff delivered programs that aligned with the organization’s strategic initiatives
- Built and grew the community engagement component by providing two large community events and impactful training sessions for parent engagement across four schools

AWARDS & PROFESSIONAL AFFILIATIONS

- Public Leadership Education Network (PLEN)- Women in Public Policy, 2020
- Chicana Latina Foundation Scholar, 2019
- Outward Bound Leadership Program, 2018
- Rockwood Leadership Institute- Art of Leadership Cohort, 2015
- Coro Fellow in Public Affairs, 2013
- Gates Millennium Scholar, 2006

Significant Coursework

Organizational Efficacy	Fall 2019
Political Efficacy	
Qualitative Research Methods	Spring 2020
Local Policy Planning and Management	
SFSU COLLEGE OF EXTENDED LEARNING, SAN FRANCISCO, CA	5/2015-5/2019
Event and Meeting Planning	Fall 2019
Measuring Impact	Fall 2018
Conflict Resolution and Mediation	Spring 2018
Performance Management	Spring 2015
Grant Writing	Fall 2015
STUDIES FOR INTERNATIONAL TRAINING, BRATTLEBORO, VERMONT	8/2009-5/2010
International training in community development and globalization in Oaxaca, Mexico and Cusco, Peru	
Research Projects included: Water rights in rural Peru and Oaxacan indigenous rights	