

*The Board of Supervisors of
Contra Costa County, California*

In the matter of:

Resolution No. 2021/54

Recognizing February 11, 2021 as National 211 Day

WHEREAS, 211 is a vital service leveraged by millions of people across North America, and February 11, 2021 is National 211 Day; and
WHEREAS, the nonprofit Contra Costa Crisis Center runs the 211 call center for Contra Costa County, answering calls 24 hours a day, 7 days a week; and
WHEREAS, every day people contact 211 to access free and confidential crisis and suicide prevention counseling, and referrals for disaster assistance, food, health care and insurance assistance, stable housing and utilities payment assistance, employment services, veteran services, and childcare and family services; and
WHEREAS, trained counselors at 211 listen, identify underlying problems and connect people in need with resources and services in their community that improve their lives; and
WHEREAS, the Contra Costa Crisis Center continues to respond to thousands of calls each month from those in need and participates in multiple coalitions, task force groups and alliances to respond to the Coronavirus pandemic; and
WHEREAS, 211 makes the social services network more efficient by ensuring people in need are connected to agencies that can help them; and
WHEREAS, 211 Contra Costa has engaged a small group of volunteers to create a campaign to generate greater public awareness about the resources offered through the 211 call center; and
WHEREAS, the staff and partners of County agencies, Contra Costa County cities and local nonprofits are being encouraged to share social media messages and images to increase awareness about the 211 call center.

NOW, THEREFORE, BE IT RESOLVED that the Board of Supervisors of Contra Costa County does hereby support the Contra Costa Crisis Center's efforts to broaden awareness about the vital services provided through its 211 call center, and encourages residents to utilize the free, confidential services to seek support for themselves and loved ones.

DIANE BURGIS

Chair, District III Supervisor

JOHN GIOIA

District I Supervisor

CANDACE ANDERSEN

District II Supervisor

KAREN MITCHOFF

District IV Supervisor

FEDERAL D. GLOVER

District V Supervisor

I hereby certify that this is a true and correct copy of an
action taken
and entered on the minutes of the Board of Supervisors on
the date
shown.

ATTESTED: February 9, 2021

Monica Nino, County Administrator

By: _____, Deputy