

The Board of Supervisors

County Administration Building
651 Pine Street, Room 106
Martinez, California 94553

John Gioia, 1st District
Candace Andersen, 2nd District
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Contra Costa County



David Twa
Clerk of the Board
and
County Administrator
(925) 335-1900

March 11, 2020

William D. Johnson, CEO and President
PG&E Corporation
77 Beale Street
San Francisco, CA 94105

RE: Board of Supervisors: Transportation, Water, and Infrastructure Committee: PG&E Street Light Coordination Letter of Understanding (LOU) ACTION REQUIRED

Dear Mr. Johnson,

On Thursday, December 14, 2019, Public Works staff presented the annual report advising the Transportation, Water and Infrastructure Committee (TWIC) of the activities related to PG&E coordination efforts with Contra Costa County and the participating 19 cities over the previous year.

As part of the report, staff presented the status of the Letter of Understanding (LOU) which addresses service levels provided by PG&E to Contra Costa County and the 19 cities, respectively. The current LOU has been in place since 1998. In 2018, staff began the process of evaluating the LOU to ensure that matters that had been resolved were removed from the LOU and that current services were monitored along with an associated course of action. County staff noted that they had requested a meeting with PG&E management to discuss three key issues in the LOU but, to date, there has not been a response. These issues are:

- The LOU should always designate a number of service days that a customer should expect a response from PG&E, [Section 1].
- PG&E billing discrepancies should be resolved within two billing cycles, [Section 5].
- Agencies should be provided with a GIS map annually by PG&E, [Section 6]. This should be done at no cost to the county/cities.

Contra Costa County and the 19 cities have worked in partnership with PG&E for over 20 years on resolving street light issues. We are surprised that this cooperative effort has shifted towards an impasse in negotiating a new LOU. With this letter, we understand that Public Works staff is requesting a formal response from PG&E within the next two weeks. We are hopeful that this will occur without necessity of the matter escalating. If these matters cannot be resolved with Public Works staff, we would like to set up a meeting with PG&E leadership to find a resolution.

As previously noted, this process has been underway since 2018 and should not be subject to further delay.

Please contact Slava Gospodchikov, Engineering Services Division Manager, Public Works: (925) 313-2316, Slava.Gospodchikov@pw.cccounty.us.

Regards,



Candace Andersen
Chair, Board of Supervisors -
Transportation, Water & Infrastructure
Committee



Karen Mitchoff
Vice Chair - Transportation, Water &
Infrastructure Committee

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CC: Kristine M. Schmidt, Chair – Compliance and Public Policy Committee

PG&E – East Bay Government Relations

Cities

Jon Blank, Antioch
Jagtar Dheliwal, Brentwood
Slava Gospodchikov, CCCPWD
Scott Alman, Clayton
Justin Ezell, Concord
Dave Casteel, Danville
Bill Engelman, Discovery Bay CSD
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