

Application Form

Profile

Masak

First Name

Hirayama

Last Name

Middle Initial

[Redacted]

Home Address

State or Zip

Oakland

City

[Redacted] State

[Redacted] Postal Code

[Redacted]

Primary Phone

[Redacted]

Email Address

Which supervisorial district do you live in?

None Selected

Education

Select the option that applies to your high school education *

High School Diploma

College/ University A

Name of College Attended

UC Santa Barbara

Degree Type / Course of Study / Major

BA

Degree Awarded?

Yes No

College/ University B

Name of College Attended

UC Los Angeles

Degree Type / Course of Study / Major

MSW

Degree Awarded?

Yes No

College/ University C

Name of College Attended

Degree Type / Course of Study / Major

Degree Awarded?

Yes No

Other schools / training completed:

Course Studied

Hours Completed

Certificate Awarded?

Yes No

Board and Interest

Which Boards would you like to apply for?

Contra Costa Council on Homelessness: Submitted

Seat Name

Veterans Administration Representative

Have you ever attended a meeting of the advisory board for which you are applying?

Yes No

If you have attended, how many meetings have you attended?

Please explain why you would like to serve on this particular board, committee, or commission.

I am an LCSW with the Homeless Program at the VA Northern California Health System. I actively work with homeless providers in CC County to house homeless veterans.

Qualifications and Volunteer Experience

I would like to be considered for appointment to other advisory boards for which I may be qualified.

Yes No


Are you currently or have you ever been appointed to a Contra Costa County advisory board, commission, or committee?

Yes No

List any volunteer or community experience, including any advisory boards on which you have served.

Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)

Please see attached resume.


Upload a Resume

Conflict of Interest and Certification

Do you have a Familial or Financial Relationship with a member of the Board of Supervisors?

Yes No

If Yes, please identify the nature of the relationship:

Do you have any financial relationships with the County such as grants, contracts, or other economic relations?

Yes No

If Yes, please identify the nature of the relationship:

Please Agree with the Following Statement

I certify that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and understand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.

I Agree

SUMMARY OF QUALIFICATIONS

- Proven ability to promote VA commitment to ending homelessness by forming effective partnerships with three Continuum of Cares with a diverse group of providers, governing bodies, and veterans.
- Direct key VA activities, strategic planning, system performance evaluation and partnerships and engagement in compliance with federal, state and local CoC program requirements.
- Proven ability to work and prioritize multiple tasks independently and with minimum supervision.
- Excellent written/ oral communication and interpersonal skills as well as clinical/administrative consultative skills.
- Experience developing technical assistance and drafting clear and concise correspondence.
- Expertise in working with diverse patient populations and making relevant referrals, including chronic homelessness, dual diagnosis, substance use disorder, severe mental illness, women, combat Veterans, and older adults.

PROFESSIONAL EXPERIENCE

08/2019 - Present Coordinated Entry Specialist

Northern California VA Healthcare System

Oakland, CA

- Represent the VA in relevant community-wide planning efforts to end homelessness.
- Maintain knowledge and expertise regarding VA and CoC regulations and requirements to ensure that VA activities are following VA expectations and HUD.
- Overseeing the integration of VA resources into the larger CoC homeless systems to support increased accessibility, transparency, and utilization of VA resources.
- Develop and maintain active collaborations with governmental and non-governmental leadership, local, state and national advocacy groups, homeless service providers, and formerly homeless clients.
- Lead veteran case conferences and leadership meetings for resource-matching and prioritization of resources.
- Provide leadership in the community by actively participating in local plans to end Veteran homelessness as well as conducting and leading the coordination of outreach services to homeless Veterans.
- Developing a communication strategy and protocols for VA medical centers (VAMCs), Veteran Integrated Service Networks (VISNs), collaborating VA offices, and non-VA partners related to new approaches for targeting Veterans and providing case management and supportive services in HUD-VASH.
- Identifying the steps and tasks for both the VA, public housing authorities (PHAs), and non-VA partners to increase the utilization of HUD-VASH vouchers.

**06/2014 - 08/2018 Grant and Per Diem (GPD) Liaison
Northern California VA Healthcare System Oakland, CA**

- Provide oversight of GPD programs with two models to ensure the programs provide quality services that comply with applicable regulations as well as the GPD proposal that was submitted and approved for funding.
- Partner with outside agencies in negotiating the needs of the greater community with the priorities of the VA.
- Collaborate with GPD providers to use data from HOMES and VSSC and incident reports to monitor and improve program outcomes, lengths of stay, lower barriers to admission, and to identify staff's training needs.
- Assemble a team of subject matter experts to complete yearly inspections and deciding for approval of continued per diem payments based on the program meeting GPD requirements and standards.
- Quarterly, provide VSSC scorecard outcomes as well as occupancy rates to program administrators and provide consultation on how to maintain compliance with GPD expectations.
- Provide clinical consultation to GPD programs for complex cases, e.g. active substance abuse; conflict between veterans; discharge planning within 24 months; and providing relevant resources and referrals.
- Establish accurate billing procedures to submit GPD vouchers and invoices in a timely manner.
- Determine eligibility for GPD programs, including eligibility for various GPD models; consult VA eligibility and HEC.
- Complete accurate documentation in a thorough and timely manner in CPRS and in HOMES.

**05/2013 - 06/2014 Compensated Work Therapy (CWT) Coordinator & Case Manager
San Francisco VA Medical Center San Francisco, CA**

- Monitored two homeless Transitional Residences (11 vets) and Transitional Work Experience program (20 vets).
- Oversaw all operations of 11 bed Transitional Residence, including health/safety inspections, clinical documentation, billing procedures, and mediating conflicts between residents.
- Developed policies and procedures that comply with CARF, JCAHO, as well as VA handbooks.
- Completed VA reports to local leadership, VISN, and VACO accurately and on time.
- Reviewed and assigned electronic CWT consults to most clinically indicated program.
- Completed documentation in a thorough and timely manner in CPRS, including HOMES and NEPEC forms.
- Provided consultation to staff regarding psychosocial needs of Veterans and the impact of psychosocial problems related to substance use, mental and physical health care.
- Provided effective discharge planning, including coordinating referrals to HUD-VASH and providing housing referrals.
- Provided case management to Veterans with complex mental health and substance abuse issues, including a variety of physical and mental health care needs.

**01/2010 - 05/2013 PACT Social Worker, Medical Practice, Geriatrics, Women's Clinic
San Francisco VA Medical Center San Francisco, CA**

- Coordinated referrals to housing programs (HUD-VASH, GPD, HCHV) to address unstable housing and homelessness; also made referrals to address eviction, rental assistance grants, and locating low-income housing.
- Coordinated and implemented treatment plans with the Veteran, family and providers to minimize risk.
- Provided consultation to interdisciplinary team about psychosocial issues that impact treatment plans.
- Assessed Veterans that have a wide range of complicated biopsychosocial issues in primary care and specialty clinics with over 13,000 patients combined.
- Appropriately responded to crises, including APS, CPS, domestic violence, and homelessness.
- Organized and delivered group clinics to Veteran for efficient dissemination of information.
- Created and delivered training on elder abuse to geriatric fellows and MSW interns.
- Completed documentation in a thorough and timely manner in CPRS.

09/2009 - 01/2010 Medical Social Worker and Clinical Therapist (24 hours/ week)
Community Health Resource Center San Francisco, CA

- Provided outpatient case management and consultation services to patients in Hematology/Oncology, Cardiology, and Pulmonary clinics of California Pacific Medical Center, San Francisco.
- Conducted assessments and interventions to a medically fragile population.
- Provided referrals to relevant community resources.
- Provided outpatient therapeutic services, utilizing a variety of therapeutic modalities.

10/2007 - 02/2009 Social Worker, MHR RTP - Domiciliary
VA Greater Los Angeles Los Angeles, CA

- Provided complex treatment coordination and discharge planning for homeless population.
- Coordinated referrals to housing programs (HUD-VASH, GPD, HCHV) to address unstable housing and homelessness; also made referrals to address eviction, rental assistance grants, and locating low-income housing.
- Conducted assessments and treatment plans for a diverse group of Veterans, including chronic homelessness, substance abuse, and mental health issues.
- Collaborated with an interdisciplinary team to develop, coordinate and implement treatment plans.
- Provided weekly individual and group therapy; utilized CBT, crisis intervention, and Seeking Safety.
- Completed documentation in a thorough and timely manner in CPRS.

6/2007 - 10/2007 Contract Social Worker, MHR RTP
VA Greater Los Angeles Los Angeles, CA

- Provided complex treatment coordination and discharge planning for homeless population.
- Coordinated referrals to housing programs (HUD-VASH, GPD, HCHV) to address unstable housing and homelessness; also made referrals to address eviction, rental assistance grants, and locating low-income housing.
- Conducted assessments and treatment plans for a diverse group of Veterans, including chronic homelessness, substance abuse, and mental health issues.
- Collaborated with an interdisciplinary team to develop, coordinate and implement treatment plans.
- Provided weekly individual and group therapy; utilized CBT, crisis intervention, and Seeking Safety.
- Completed documentation in a thorough and timely manner in CPRS.

09/2006 - 05/2007 Social Work Intern (24 hours/ week)
VA Greater Los Angeles Los Angeles, CA

- Provided weekly therapy and case management in the Day Treatment Program.
- Assessed Veterans with serious mental illness and geriatric issues.
- Co-facilitated groups using CBT, MI, supportive therapy, psychoeducation, and psychotherapy.
- Collaborated with an interdisciplinary team to develop, coordinate and implement treatment plans.
- Organized and delivered presentations on early dementia to families of Veterans.

10/2005 - 06/2006 Social Work Intern (16 hours/ week)

Prototypes

Los Angeles, CA

- Provided weekly psychotherapy to homeless victims of domestic violence and Prop. 36 clients in a residential treatment facility for women and children in Los Angeles.
- Provided case management, court accompaniment, and advocacy for mothers to regain custody of children and file restraining orders.
- Collaborated with an interdisciplinary team to coordinate and implement treatment plans and discharge plans.

EDUCATION

06/2007 Masters, Social Welfare (Specialization: Gerontology)

University of California, Los Angeles

01/2000 BA Cultural Anthropology and BA Japanese Studies

University of California, Los Angeles

- Graduated with Honors, Dean's List of Academic Excellence, Golden Key National Honor Society

LEADERSHIP ACTIVITIES AND PROFESSIONAL PRESENTATIONS

08/2020 **HUD-VASH National Orientation Call Presenter:** Partnering with SSVF – A Pilot Project

07/2020 **Supportive Services for Veteran Families National Call Presenter:** Partnering During COVID-19

07/2018 **Grant and Per Diem National Call Presenter:** Integration of GPD with Coordinated Entry

10/2015 - 3/2020 **Co-Chair & Secretary, Professional Standards Board, Northern CA VA Healthcare System**

- Review recommendations of initial appointment of new employees as well as promotions of existing employees to be compliant with SW Standards Board Handbook

02/2011 - 06/2013 **Co-Chair, Professional Standards Board, SF VA Medical Center**

- Review recommendations of initial appointment of new employees as well as promotions of existing employees to be compliant with SW Standards Board Handbook.

12/2010 - 05/2013 **Contributor, Committee Leadership in Aging**

- Recruited gerontological social workers by writing quarterly publications for a national newsletter that is distributed to MSW students and practitioners.

09/2005 - 06/2007 **Co-Chair, Gerontology Student Caucus, UCLA**

- Organized and executed activities to increase awareness of gerontological social work, such as a tour of senior programs for students and a shadowing experience with 2nd year students.

03/2006 - 06/2006 **Mentee, Senior Fellows Mentorship Program, UCLA**

- Selected amongst applicants to be mentored by David E. Janssen, Chief Administrative Officer, County of Los Angeles, to organize and present community presentation on housing and homelessness.

PROFESSIONAL DEVELOPMENT

06/2013 Psychiatric Rehabilitation Association Annual conference

07/2011 Approaches to the Challenges of Dementia conference

06/2011 PACT New Models of Care conference

11/2010 Motivational Interviewing for Hazardous Drinking in Patients with Hepatitis C conference

10/2010 Emerging Leaders Development Program

05/2008 Acceptance and Commitment Therapy conference

12/2007 Seeking Safety conference