

## Julie Enea

---

**From:** Anne O  
**Sent:** Thursday, April 30, 2020 11:30 AM  
**To:** Julie Enea  
**Subject:** For Ad Hoc: FW: [BULK] Business Opening

**From:** Troy Kvingedal <troy@lazboy-sf.com>  
**Date:** Wednesday, April 29, 2020 at 4:00 PM  
**To:** SupervisorMitchoff <SupervisorMitchoff@bos.cccounty.us>  
**Subject:** [BULK] Business Opening

Karen,

My name is Troy Kvingedal, I am writing to you today as a business owner in your community. I am a second generation business owner, we own and operate 12 La-Z-Boy Furniture Galleries locations throughout the Bay Area and Central Valley. As you are aware we have been categorized as a "non-essential" business and have been shut down since March 16. This has been a very trying time for our company, we were forced to lay off all staff members at each store location in order to maintain our footprint and be here when this Pandemic ends. As you are aware real estate sales are considered essential, appliance sales are considered essential, yet furniture including medical lift chairs, power recliners are not. I believe this has been overlooked by whomever made these categorizations, we are looking for someone to re-evaluate furniture as "essential". The furniture industry as a whole is a very low traffic industry, our average store gets between 15 - 19 customers daily or 1-2 customers per hour. Our staffing consists of 1 office person and 2 sales associates daily. All of our buildings are free standing and we are not in any shopping centers with potential for high traffic. We have put together a comprehensive plan that aligns with state regulations on social distancing as well as general hygiene. This includes hand sanitizing dispensers at all locations, POS indicating how to protect yourself from CV-19, daily cleaning charts that depict morning / midday / evening cleaning schedules, gloves for our office personnel and masks for our sales associates. We feel more than comfortable that we will be able to maintain all state regulations while conducting business to get essential products into your tax payers homes. With this new "shelter in place" order and the deadline being extended until June 1st, now more than ever the taxpayers in your communities need items to make them more comfortable and allow them to enjoy their homes during these unprecedented times we are all going through. I appreciate you taking the time to consider this request and we look forward to hiring back all of our 129 employees and allow them to help your community.

Best,

Troy Kvingedal

Troy Kvingedal  
Northern California Chair Corp  
W – 408-283-5588 ext 198  
C – 408-528-4349



## Julie Enea

---

**From:** Anne O  
**Sent:** Thursday, April 30, 2020 11:32 AM  
**To:** Julie Enea  
**Subject:** For Ad Hoc: FW: Golf Mart - Walnut Creek

---

**From:** Mike Hasselman <mhasselman@thegolfmart.com>  
**Date:** Thursday, April 30, 2020 at 10:00 AM  
**To:** Lia Bristol <Lia.Bristol@bos.cccounty.us>  
**Subject:** Golf Mart - Walnut Creek

Hi Lia,

Thank you for the return call, I just listened to your voicemail. This is my work email and best way to reach me. I figured we would be at least a couple weeks away from any opening possibility but we would love to at least be able to offer a curbside pickup option for our customers. With golf courses starting to come back, I am sure the demand for equipment will increase as well.

Thank you so much!

Mike Hasselman  
Regional Manager  
Golf Mart North – Roger Dunn Hawaii  
C (562)972-8475

## Worldwide Golf Shops



### CONFIDENTIALITY NOTICE

This electronic message and its accompanying attachments (if any) contain information that is confidential and proprietary and is intended for the named recipient's use only. No confidentiality is waived or lost by any mistransmission. If you received this message in error, please delete it and all copies from your system, destroy any hard copies and notify the sender.

**Julie Enea**

---

**Subject:** FW: Thrift Stores

*This message is being sent on a public e-mail system and may be subject to disclosure under the California Public Records Act.*

On Apr 30, 2020, at 2:49 PM, Kathy Chiverton <[kathychiverton@discoveryctr.net](mailto:kathychiverton@discoveryctr.net)> wrote:

Hi Jill,

Thank you for your offer of help in determining when and how local thrift stores can re-open. We have seen in the most recent Shelter in Place guidelines that retail will be allowed to operate if they have curbside pick-up. Unfortunately, most thrift stores do not lend themselves to on-line shopping or phone orders. They are, however, critically important in providing funding for essential services.

Would it be possible for you or Candace to convene a meeting of Contra Costa County thrift store operators, e.g., Assistance League, Hospice of the East Bay, Discovery Counseling Center? It would be helpful for all of us to get some guidance from county health officials on when they think we might re-open. Also, what protocols should we implement for the safety of our staff and customers? What procedures should we follow in accepting donations?

This work may already have been done and if there are guidelines, I would greatly appreciate it if you could send them to me. I have copied the President of the Friends of Discovery, Jenise Falk, on this email. She has volunteers (many over 65) who are eager to get back to work. We want to be sure that we are able to keep them safe.

Many thanks, Jill!

Warmest regards,

*Kathy Chiverton*  
Executive Director

Discovery Counseling Center  
115A Town and Country Drive  
Danville, CA 94526  
and  
17011 Bollinger Canyon Road  
San Ramon, CA 94582  
925.837.0505  
[www.discoveryctr.net](http://www.discoveryctr.net)