## Contra Costa County Census 2020 Complete Count Steering Committee Recap, Resources, and Recommendations 2030 Census Report Draft OUTLINE

- Background on Complete Count Committee
  - History / List of members
  - Goals
  - Process to bringing on staff and hiring Outreach Coordinator
- Summary of Outreach
  - Outreach Strategy
  - In person communication (one-to-one)
    - Grants
    - Presentations to community members
    - Discuss Questionnaire Assistance and transition to COVID-19 pivoting
  - COVID-19 Pivoting
    - Phone banking
    - Digital ads
    - MQAs
    - Census Caravans
    - Food and School supply distribution
- Challenges
  - Political climate/distrust of government
    - Federal administration threats to count or not count undocumented immigrants
  - o COVID-19
  - Changing enumeration deadlines
  - Coordinating with USCB
    - Counting unhoused populations (cultural competency)
  - Staff time and competing priorities
- Lessons learned
  - Discuss effectiveness of working with partners on the ground
  - Success of Questionnaire Assistance
  - Regional approach and support
  - Need dedicated staff to conduct outreach
- Recommendations
  - List out clear recommendations for doing outreach in county for 2030 census based on challenges and lessons learned from 2020
    - Invest in community partners
    - One-on-one communication
    - Questionnaire Assistance
    - Digital ads to reach languages that have less concentrated communities in county
    - Time Line
- Appendices

- o Budget
- o List of organizations we granted with
- o Job posting for Outreach Coordinator
- o Job posting for Census Outreach Specialists / Interns
- o Generic Census 101 presentation
- o Examples of collateral
- o Examples of digital ads/social media posts
- o Records of Action from CCC meetings?