

Customer Acceptance Criteria

	Item	Criteria	Measure
1.	Workflow	Basic end-to-end Print Operation for Golden Jobs	Acceptance: Jobs print as described within the Customer Expectation Document (CED). See table below for list of Golden Jobs.
2.	Measurement of Print Quality	Successful production run of Golden jobs at the completion of initial installation and training period.	Acceptance: Same visual quality level as approved print samples. See table below for list of Golden Jobs.
3.	Useable Output	Output utilized	Acceptance: If Baltoro HF output is provided to meet a production / job requirement, items 1 and 2 above no longer need to be satisfied and the solution is automatically accepted.

Golden Job Table

File Name	Page Size	# of pages	Stock Requested	Drop Size at Standard Speed (Small/Medium /Large or Max)	Drop Size at High Speed (Limited to Small/Medium)
CCC_SecBill_FrontBack_2019-2020_Tax Form - Copy.pdf	8.5"x14"	2	24#/90gsm Navigator Platinum	Medium	Medium
Consumer Service Guide-imp.pdf	12"x18"	28	60#/90gsm Accent Opaque Treated	Medium	Medium

The County of Contra Costa and Xerox Corporation agree that the above criteria will be used to determine that the Xerox Baltoro HF Inkjet printer has been successfully implemented.

County of Contra Costa: _____ Date: _____

Xerox Corporation : _____ Date : _____

Customer Acceptance Sign-off

Baltoro Production Inkjet Press		S/N:	Account Support Team	
			Sales Executive:	
FreeFlow Print Server		S/N:	Professional Services Analyst:	Daniel Mestayer
			Service Representative:	
			Production Color Consultant:	
Pre and Post Equipment Configuration				
Equipment	Serial #	Equipment	Serial #	
Implementation Activities				
Pre-Sales Activities			Owner	Completion Date
Customer Expectations Document signed by Customer			<u>Customer</u> : Decision Maker	
Installation Activities			Owner	Completion Date
Equipment delivered and installed by Xerox in accordance with the Customer Expectations Document ("CED")			Xerox: Service Representative	
Xerox Service Representative Signature:				
Training Activities			Owner	Completion Date
Customer operator and systems administration training activities completed according to the SOW by Xerox.			<u>Customer</u> : Trained Operators	
Xerox Production Color Consultant Signature :				
Customer Acceptance				
With my signature below, I hereby agree that my Baltoro HF Inkjet Printer has been delivered and installed, the training activities noted above have been completed, the solution implementation has been completed in accordance with the CED and the Statement of Work, and Golden Job reproduction as defined above in the Customer Acceptance Criteria have been met as of this date, and I approve the initiation of billing				
Customer Signature: (Decision Maker)	Date	Professional Services Analyst:	Date	
Meter Readings for the Baltoro HF Inkjet Printer as of Customer Sign-off Date: Meter 1 (Color Impressions): _____ Meter 2 (Black Impressions): _____ Meter 3 (Color Large Impressions): _____ Meter 4 (Black Large Impressions): _____ Please report each meter digit displayed including two digits which are greyed out on the display.				
Please fax completed form to: SPA, Lewisville, Texas, Fax: 1-800-407-8430				