

Aisha L. Banks, MSN RN CNL CPHQ

Phone: [REDACTED]

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URL: [REDACTED]

OVERVIEW:

Skilled, healthcare leader with progressive experience in nursing and corporate leadership.

Specific areas of expertise include:

- Designing and leading complex projects involving stakeholders and obtaining agreement on project design, implementation and evaluation methodologies
- Leading large scale organizational quality projects and strategic change initiatives
- Leading peer group meetings and programs that interface with targeted areas of expertise
- Using clinical licensure to improve care delivery and organizational performance and processes
- Strong customer focus and leading teams through influence and collaboration

CERTIFICATIONS AND LICENSES:

California Registered Nurse License

Certified Clinical Nurse Leader

Certified Professional in Healthcare Quality

AWARDS AND RECOGNITION:

KP Quality Professional Fellowship Program 2018

Disparities Leadership Program 2018

KP Nurse Scholars Academy 2017

KP Improvement Advisor Program 2019

EDUCATION:

Master of Science in Nursing

Clinical Nurse Leader

University of San Francisco, San Francisco, CA

Bachelors of Science in Nursing (Accelerated)

MedCentral College of Nursing, Mansfield OH

Bachelors of Science/ Biology

Christopher Newport University Newport News, VA

WORK EXPERIENCE:

Kaiser Permanente Health Plan, Hospitals, and National Corporate Office

Senior Principal Quality Consultant/Principal Quality Consultant- National Quality Governance and Information Connection

Kaiser Permanente Health Plan Corporate Office

Oakland, CA

Nov 2016- present

This position develops and leads discrete strategic quality initiatives across KP enterprise. Develops and manages project teams, reassesses and modifies program deliverables, and ensures that programs are designed to achieve stated objectives. Develops and presents training programs. Leads quality projects, and programs to achieve an effective and reliable infrastructure to meet the goals and objectives of hospital and health plan quality oversight.

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Leads work to identify appropriate evidence-based organizational goals in area of expertise and makes recommendation to appropriate committee. Leads peer group meetings and programs that interface with targeted areas of expertise. Utilizes research data to implement clinical changes and the delivery of patient care and member services. Ensures compliance with federal, state, local and other regulatory requirements. Monitors multiple projects and teams to ensure timely delivery of expected work product within approved budget. Works collaboratively with senior leadership, national, regional partners and Permanente Medical Groups. Functions as an expert authority to all entities in regions.

Quality Nurse Consultant/ Infection Prevention RN Lead

Kaiser Permanente, San Francisco,
San Francisco, CA

Oct 2014-Nov 2016

Coordinated quality, accreditation, regulatory and licensing (AR&L), patient safety and risk management activities for the medical center. Provided clinical, educational, consulting, and coordinating support to assigned areas. Used nurses' licensure as a substantial amount of scientific knowledge or technical skill for indirect patient care services that ensure the safety, comfort, personal hygiene, and protection of patients; and the performance of disease prevention and restorative measures. Served as an infection prevention nurse lead and managed infection prevention activities for the medical center. Served as a quality nurse member on unit based and/or hospital committees such as Medication Error Reduction Program, Falls/ Hospital Acquired Pressure Ulcer (HAPU) Committee, Infection Prevention/Control Committee, Situation Management Team, Inpatient & Outpatient National Quality Forums, Peer Review, and Adult Medicine.

Assistant Nurse Manager, ICU and Step-down Units Kaiser Permanente, May 2013-October 2014

Supervised, managed, and delegated tasks of patient care to staffing personnel, budget, collaborate with members of interdisciplinary team. Completed evaluations of employees, monitored attendance, and coached employees for success. Participated in the Hospital New Build workflow training for staff. Participated, collaborated, and assisted in implementing quality improvement projects into the staff/patient workflow for the units.

Staff Nurse, ICU Kaiser Permanente, San Rafael, CA February 2012- May 2013

Completed Charge Nurse responsibilities as requested. Provided clinical nursing care to critically ill patients. Educated patient and patient family members concerning needed clinical procedures and services while in the inpatient setting. Educated patient and patient family members concerning needed medications and medication interaction. Supported family members through patient transfer to other units within the facility. Participated as a staff champion on unit-based quality improvement committees such as sepsis prevention, early weaning/early extubation of mechanically ventilated patients and early mobility/ambulation in the intensive care setting.

Staff Nurse, ICU John Muir Medical Center, Concord, CA June 2012-September 2013

Travel Nurse (RN) ICU and Telemetry Medical Express/American Mobile Network
Kaiser Permanente Vallejo August 2011-February 2012

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Travel Nurse (RN) Neuroscience/GI Step-down Unit Novapro/Cross Country Corps Ochsner Medical Center New Orleans, LA June 2011-August 2011

Staff Nurse, ICU Firelands Regional Medical Center Sandusky, OH June 2010-May 2011

Staff Nurse/Charge Nurse, Neuroscience Stepdown Unit Cleveland Clinic Foundation Cleveland OH January 2008-June 2010

Completed Charge Nurse responsibilities as assigned. Provided clinical nursing care to neurologically impaired patients. Educated patient family members concerning needed clinical procedures and services while in the inpatient setting. Educated patient and patient family members concerning needed medications and medication interaction. Educated patient family members concerning neurological injury and neurogenic disorders. Participated with the rehabilitation team to provide services concerning mobility, communication strategies and swallowing/feeding. Participated as a staff champion on unit- based quality improvement committees such as fall prevention and reducing hospital acquired pressure ulcers.

Registered Nurse Supervisor, Good Samaritan Nursing Home Avon, OH August 2009- August 2010

REFERENCES: Available upon request