

Please return completed applications to:

Clerk of the Board of Supervisors 651 Pine St., Room 106

Martinez, CA 94553

or email to: ClerkofTheBoard@cob.cccounty.us

BOARDS, COMMITTEES, AND COMMISSIONS APPLICATION

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Phone (best number to reach you)			7	Zip Code	
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Resident of Supervisorial District:	The second second second				
EDUCATION Check appropriate box if you posse	ess one of the following:		. 7/		
High School Diploma CA High Scho	ol Proficiency Certificate			G.E.D. Certific	ate
Colleges or Universities Attended Course of St	udy/Major	Deg	ree Aw	arded	
USF Busines	55	Ø.	Yes		No
JEK University Organiza	chimal Managewort	-12	Yes		No
Professional School of Aschdogy "	Pysch		Yes		No
Other Training Completed:					
Board, Committee or Commission Name	Seat Name				
Theusard Oversight	305 Representat	re			
Have you ever attended a meeting of the advisory boar					
	ow many?				
Please explain why you would like to serve on this parti	cular board, committee, o	con	nmissio	n.	
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Are you currently or have you ever been appo	inted to a Contra Costa County advisory	board?
Please check one:	s □ No	
List any volunteer and community experience,		
e Prop 39 bard eventisht committe College, Marga SDe, USCCUSO o President and Executive Direct commy reductionent Succes	ces: John Swett, Mt. Didle Parcel Tax Advisory Committe to, Cartie Costa Texperer Ass sor Acery Coverisht Commis	coccamulate sociation
Do you have a familial relationship with a men		
the relationships listed below or Re	-	
Please check one:		
If Yes, please identify the nature of	the relationship:	
Do you have any financial relationships with the	he county, such as grants, contracts, or	
other economic relationships?		
Please check one:	<u></u> No	
If Yes, please identify the nature of	the relationship:	
knowledge and belief, and are made in good fai application is publicly accessible. I understand a	_	Ill information in this
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grandfather, great-grandmother, aunt, uncle, nephew, niece, great-grandson, great-granddaughter, first-cousin, husband, wife, father-in-law, mother-in-law, daughter-in-law, stepson, stepdaughter, sister-in-law, brother-in-law, spouse's grandmother, spouse's grandfather, spouse's granddaughter, and spouses' grandson, registered domestic partner, relatives of a registered domestic partner as listed above.

7. As indicated in Board Resolution 2011/55, a person will not be eligible for appointment if he/she is related to a Board of Supervisors member in any of the following relationships: mother, father, son, daughter, brother, sister, grandmother, grandfather, grandson, granddaughter, great-

8. A person will not be eligible to serve if the person shares a financial interest as defined in Government Code §87103 with a Board of Supervisors Member.

JACK WEIR, MA, CDP

Pleasant Hill, CA 94523;

Summary

Experienced senior executive and professional systems consultant, with a strong focus on helping organizations excel in their vision, goals and business system operations. Extensive background in information systems (IS) development; business planning and management; business continuity and security; and organizational leadership development, motivation, and communications efficiency.

Professional Experience

- Vice-Mayor and Member, Pleasant Hill City Council; 2010 Present
 - Former Chair, Redevelopment Agency; Committees: Economic Development, Flood Control Task Force, Interviews and Nominating; representative to ABAG, League of California Cities, John Muir Community Health Fund, Central Contra Costa Transit Authority, TRANSPAC
- Principal Consultant and President, CHANGE FOR THE BETTER; California; 1995-Present
 - Sole Proprietor organizational consultancy; IS and organizational work; Clients include Oakley Unified School District, Dorris-Eaton School, JFK University, Rocky Mountain Methodist Conference, New Directions Counseling Center, et al
 - Principal project management consultant for \$60 million mansion construction project, providing planning methodology and team structure; successfully created and incorporated two new subsidiary companies
- Chief Technology Officer, SASCO Electrical, Inc.; Sacramento; January-July 2003
 - Developed centralized IS infrastructure for largest sole proprietor electrical contractor in US, \$100M+ firm; developed professional IT organization; designed and constructed state-of-the-art client demonstration computer center
- Principal and CEO (retired), Toward Better Systems, Inc.; Bay Area; 1997-2002
 - Business consultancy; IS systems, organizational systems, Y2K; Clients include SBC Communications, Pacific Bell Wireless, Verizon Wireless, Alameda County Mediation Services, McKesson, Market Search Consultants, et al
 - Sample of engagements:
 - California Department of Corrections (DOC) conducted an assessment of the professional and technical competency of DOC's internal IS staff, at the direction of the California legislature, following the failure of a \$300M computer project; Client IS management fully supported consultant's report.
 - Schlage Locks, Inc. conducted an assessment of quality assurance processes, and of the effectiveness of communications between company management and IS technical workers; management team took the report and recommendations to Schlage's board.
 - Mathey-Johnson Precious Metals, Inc. performed an assessment of IS goals, mission, systems architecture, customer service function (help desk) and staff organization. Upon acceptance of the assessment report and recommendations, recruited and oriented new IS Technical Manager and staff.
 - SBC Communications wrote corporate "Information Systems Disaster Recovery Policy", embracing all computer systems and data warehouses.
 - Pacific Bell led project team to scope and develop revolutionary new sales compensation software system (COAST), rolled-out on SBC

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corporate basis; this project had the potential to save SBC tens of millions of dollars.

- Director of Data Systems (retired), Pacific Telesis Group (Holding Company); San Francisco; 1983-1996; provided leadership for and managed the development of computer and information systems (IS) capability for a new post-AT&T divestiture holding company, including:
 - Platform strategy central storage, client/server schema, network topography.
 Start-up computer facilities were scoped, designed, contracted, installed and operational in less than 30 days from formation of new holding company development team, a Hewlett-Packard (vendor) company record.
 - Computer Center designed new facility inside existing office high-rise, including physical security, climate control, UPS, fire control. First ever exemption by SFFD from standing water requirement, due to innovative chemical suppression system. HP site recognition award.
 - Disaster recovery hot-site, data backup and storage; following the Loma Prieta earthquake all systems under SLA contract were recovered and fully operational at remote site in less than 30 minute target.
 - Security physical computers, data access, system access, network access (telecommuting, mobile remote access); several industrial espionage attempts were detected, identified and referred for prosecution.
 - Hardware standards desktops, laptops, network components and protocols.
 - Software development methodologies, version control, quality assurance; no user operation was ever disrupted by a software release or hardware upgrade during this tenure.
 - Full service 7-by-24 user help desk, including:
 - Call-in acknowledgement and resolution targets and tracking
 - Multi-tier escalation and management notification process (including vendor management)

(continued)

- Technician dispatch, on-site or remote to satellite or home offices
- User notification in the event of major emergencies, failures or interruptions
- Executive level support process (dedicated), including executive secretaries and home systems; several affiliate officers chose to become holding company employees to obtain our services
- User orientation and training, including custom on-line vendor support
- System use policies and rules, including e-mail, data storage and confidentiality and telecommuting guidelines; successfully conducted first corporate trial of employee telecommuting; implemented first corporate obsolete equipment employee-purchase program
- Negotiation of Service Level Agreements (SLA) and IS budgets with user departments and divisions. All user departments were free to obtain IS services elsewhere; all user departments chose internal support, and all renewed SLAs annually every year; customer satisfaction surveys annually reported 95+% positive results; user departments frequently donated extra bonus funds for IS staff.
- Formed and led the corporate inter-department IS coordination and information council.
- Developed approach for building and maintaining IS staff skills and knowledge, including:

JACK WEIR, MA, CDP

- Professional positions software engineer, network designer, data modeler, programmer
- Technical positions computer operations, network support, help-desk analyst, PC technician, security administrator, system administrator
- Qualification (including testing) and compensation program for IS staff
- Developed "overall cost of ownership" model for IS planning and multi-year budgeting for:
 - Hardware acquisition and maintenance
 - Software development and maintenance

Other Professional Experience

- Responsible for payroll and employee records for 100,000 telephone employees
- Developed critical accounting systems, which ran for many years beyond their intended life
- Introduced software development methodology, and life-cycle framework
- Led design, construction, computer and network installation of stand-alone computer center; responsible for security, power and HVAC systems, recruitment and training of operations staff; trialed and initiated first 4X10 and 3X13 shift schemes, promoting strong retention

Education/Certifications

- BS, Organizational Behavior, University of San Francisco (with honors)
- MA, Organizational Transformation, John F. Kennedy University (with honors)
- PsvD Doctoral Program, Professional School of Psvchology (on leave)
- Certified Data Processor (Senior Management Professional Certification) Institute for Certification of Computer Professionals
- Certified Future Search Conference Facilitator

Other Experience

- Former Adjunct Faculty, John F. Kennedy University, School of Management
- Incorporator and Chairman, Contra Costa County Veterans Employment Committee
- Board Member, Contra Costa Taxpavers Association
- Founder, Pleasant Hill Taxpayers Association
- Board Member, California League of Citizen Bond Oversight Committees
- Former Member, Citizen Bond Oversight Committees: Contra Costa Community College District (Chair), John Swett Unified School District (Chair), Mt. Diablo Unified School District
- Former Western Regional Director, Mercedes-Benz Club of America; immediate Past President, San Francisco/Bay Area chapter
- Former Chairman of the Board (pro bono), New Directions Counseling Center, Concord
- Former President, Safe Neighborhoods Alliance Program (SNAP), Pleasant Hill
- Former President, Pleasant Hill Citizens for Responsible Growth
- Co-Founder, Shannon Hills Neighborhood Watch program, Pleasant Hill
- Former Director, Alameda County Mediation Services Agency
- Long-time elections polling place worker
- Disabled Veteran, US Army; Military Communications, Cryptography; Army Commendation Medal; service in Europe, Asia, Continental US



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