Proposed Outreach to People Experiencing Homelessness

December 16, 2019



H₃ Role

Facilitate outreach and enumeration of persons experiencing homelessness at sheltered and unsheltered (outdoor) locations for CoC



Overview

- Recruitment of enumerators
- Enumeration Process
 - Methods of enumeration
 - Resources and options available to conduct outreach and enumeration
- Enumeration Planning
 - Proposed Plan
 - Discussion

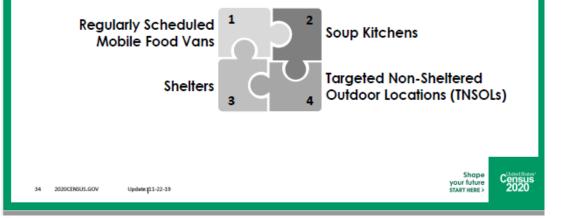


Recruitment of enumerators Recommendation to have people familiar with those experiencing homelessness flag language as "unknown" to identify in hiring process NOT formally implemented through Census Regional Offices.



Enumeration process overview







Methods: SHELTERED

- 1. Paper Response Data Collection (3/30/20)
 - Census worker meets with site supervisor to get paper listing of census response data for each person who was living/staying at facility on Census day.
- 2. Individual online completion
- 3. In-Person Interview (3/30/20)



Methods: SOUP KITCHEN/ MOBILE VAN

In-Person Interview (3/31/20) Individual online completion



Methods: UNSHELTERED

1. In-Person Interview (4/1/20) in TNSOL

2. Individual online completion



Resource Options: Questionnaire Assistance Kiosk (QAK)

- Sites facilitate online census survey completion by offering computer access and trained staff to help answer questions
- Set days/times
- Requires some staff training
- Computers will be made available for this purpose



Planned QAKs

- All County libraries
- Family Justice Center
- EAH housing (for residents)
- Empowerment Cathedral Church (Antioch)
- First Five East/West County
- Lao Family Community Development, Inc.
- Oakley Senior Citizen's Coalition
- Rainbow Community Center
- RYSE
- Safe Returns Project
- SAHA (for residents)



QAK with Online
EnumerationPaper Response Data
CollectionShelter sites and Warming
Centers as QAKs with staff
and manager supporting
online census form
completionShelter site management
supports paper census form
completion

RESOURCES

- Computers
- Staffing
- Incentives (Warm hats, etc)



Proposed concept plan: SHELTERED PROPOSED CONCEPT PLAN : UNSHELTERED

CORE QAK's Outreach and staff support Staff support and • supplemental staff for for onsite census onsite census completion completion using mobile using mobile computers computer Transportation to and from QAKs RESOURCES Computers

- Staffing
- Incentives (Warm hats, etc)



Proposed QAKs

- CARE Centers (5 days/week)
 - Richmond
 - Concord
 - Walnut Creek

Mobile showers

- Bay Church Clean Start (Martinez, 1 x month plus weekly laundry event)
- Showerhouse Ministries (Antioch, ?)

• Loaves and Fishes (5 days/week)

- Antioch
- Martinez
- Oakley
- Pittsburg

St. Vincent De Paul Rotacare clinic

Pittsburg (2 days/week)



Proposed QAKs • Healthcare for the Homeless: Mobile Clinics

- Richmond (6 times/week)
- Walnut Creek (1 time/week)
- Concord (1 time/week)
- Antioch (1 time/week)
- Healthcare for the Homeless: Ambulatory Clinics
 - Concord (4 times/week)
 - Martinez (1 time/week)
 - San Pablo (1 time/week)



discussion

- Proposed Resources Needed
- Computers/equipment for sites
- Transportation to get people to/from sites
- Swag (warm, branded hats)
- Staffing
- Food at certain events to increase attendance



Next steps

- Communicating with potential provider partners
 - Interest
 - Staffing capacity
 - High traffic times/days
 - Computer needs
- Gathering pricing on incentives
- Gathering information on staffing cost and capacity
- Due date for final proposal?



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