

*The Board of Supervisors of
Contra Costa County, California*

In the matter of:

Resolution No. 2019/18

Recognizing Susan Wright on the occasion of her Retirement from Contra Costa County.

WHEREAS Susan Wright started work as an experienced clerk in July of 1983 to support the Systems & Programming office of Data Processing Department; and

WHEREAS Susan was assigned to a newly created Office Automation group in 1986 to help county department administrative offices to migrate from typewriting on IBM Selectric to word processing on IBM personal computer; and

WHEREAS Susan was one of the three county PC software trainers from 1991 through 1998. She provided classroom setting trainings for Microsoft Word, WordPerfect and PageMaker desktop publishing. Over 600 participants went through WordPerfect classes alone; and

WHEREAS Susan took college courses and attended technical trainings to enhance her knowledge and skill in personal computer software and hardware. She received a Liberal Art A.A. degree in year 2000 while working full time; and

WHEREAS Susan has an unbeatable record of providing onsite computer hardware, software and desktop applications support to all County Departments: Agriculture, Airport, Animal Services, Assessor, Auditor, Board of Supervisors, County Administrator's Office, CCTV, Child Support Services, Clerk of the Board, Community Development, Community Services, Cooperative Extension, County Counsel, Courts, District Attorney, DoIT, Fire Districts, Employment and Human Services, General Services, Health Services, Human Resources, LAFCO, Library, Office of Revenue Collection, Probation, Public Defender, Public Works, Risk Management, Sheriff, Treasurer-Tax Collector and Veterans Services; and

WHEREAS in her career at the Department of Information Technology, Susan has received multiple letters and emails of acknowledgment from county departments for her knowledge, quick response and problems solving skills. Susan was always ready to serve, and she drove tens of thousands of miles to offices throughout the County to reach county staff when they needed her for IT support; and

WHEREAS Susan has held job titles:

- Experienced Clerk
- Senior Clerk
- Departmental Computer Specialist
- Information Systems Technician I from May 1998 to August 2000
- Network Technician I from September 2000 to February 2003
- Network Technician II from March 2003 to June 2016

- Network Administrator I from July 2016 to November 2018; and

WHEREAS Susan retired on December 1, 2018;

NOW, THEREFORE, IT IS BY THE BOARD RESOLVED THAT Susan Wright be recognized for the 35 years of dedicated service to Contra Costa County and the quality of work performed by Susan during her career.

JOHN GIOIA

Chair, District I Supervisor

CANDACE ANDERSEN

District II Supervisor

DIANE BURGIS

District III Supervisor

KAREN MITCHOFF

District IV Supervisor

FEDERAL D. GLOVER

District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: March 12, 2019

David J. Twa,

By: _____, Deputy