# Status Report: Shelter Enrichment Team

Unconditional Dog 7/01/2018-1/01/2019

#### **Current Contract**

July 1, 2018-June 31, 2019

#### **Deliverables**

- Provide Enrichment, in and out of kennel, to dogs at CCAS
  - 40 In-Kennel between both shelters, per work day (5 days/week)
  - 10 Out of Kennel/Walks in Pinole and 30 Out of Kennel/Walks in Martinez, per work day (5 days/week)
- Provide Behavior Evaluations
  - o 30 in Martinez and 15 in Pinole, per week
- To provide Volunteer Training
- To provide Public Education Training Classes

## <u>Definitions of Deliverables</u>



### **In Kennel Enrichment**

Providing enrichment via presentation of novel object, scent, food toy or training session with use of protected barrier (kennel door).

\*Specifically used for sick, injured, quarantined, and severely stressed animals

## Definition of Deliverables



### Out Of Kennel Enrichment - referred to as "Walks"

Consists of any activity outside of protective contact.

Typically these sessions consist of walks, training sessions, nosework activities or playtime with toys.

## Definition of Deliverables



#### **Behavior Evaluations**

Using a predetermined and consistent set of interactions with each dog to gain knowledge on how they might handle situations outside of the shelter. This helps us to place each dog into the category of Available or Transfer Behavior and uses a color coded system to describe a set of expected behaviors. This information aids in adoption counseling and handling within shelter.

## Our Team

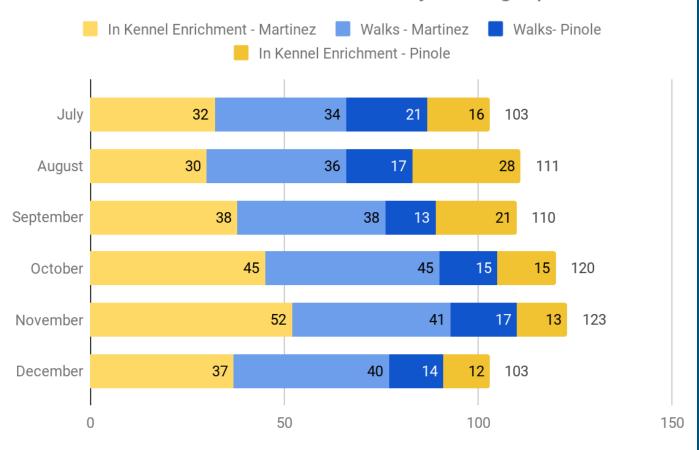
Throughout the majority of the referred time frame our team was as follows:

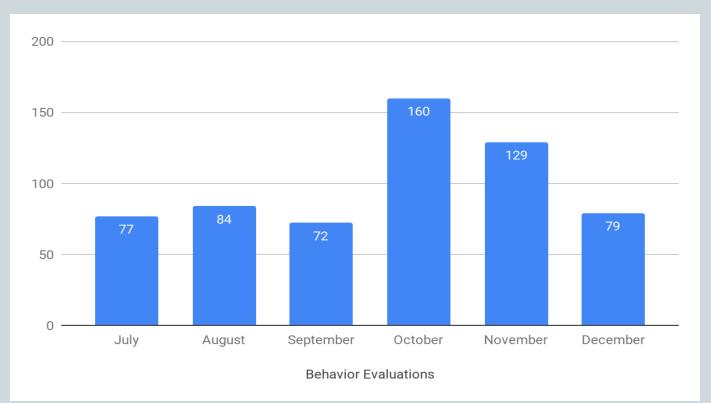
Two full-time (30-40 hours/week) "supervisors" who perform Behavior Evaluations, Volunteer Training, coordinate and meet with CCAS staff as necessary, track behavior changes with resident dogs and work daily with the most challenging dogs, in addition to coordinating SET duties and tasks.

Two full-time (40 hours/week) walkers, and three part-time (25 hours/week) walkers

Additionally, two Contractors who assisted in completion of Behavior Evaluations and Volunteer Training for a collective 25 hours/month

## In and Out of Kennel Enrichment- Daily Average, per Month





- Fluctuations highly dependent on intake of animals, as well as animal health at time of attempted evaluation.
- Shelter practice is to place dogs under 25 lbs, or under 1 yr old, with an "Available" status prior to a behavior evaluation to facilitate quicker adoptions for the more "desirable" dogs.

## Trainings Offered - July Through December



**Volunteer Trainings:** 

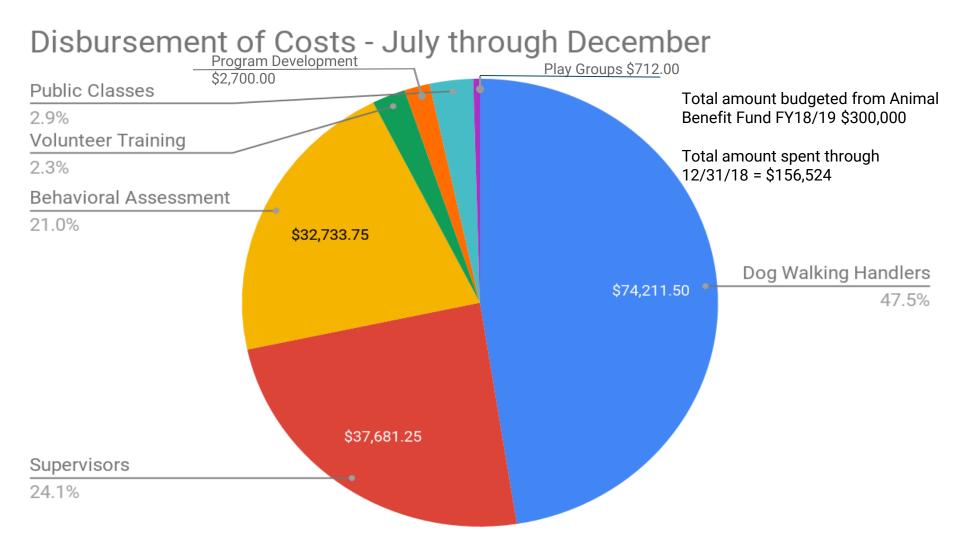
13 Volunteer Classes

12 drop-in classes offered

Public Training - 2 classes per week

Total Classes: 46 classes

PDA Classes due to begin in March 2019









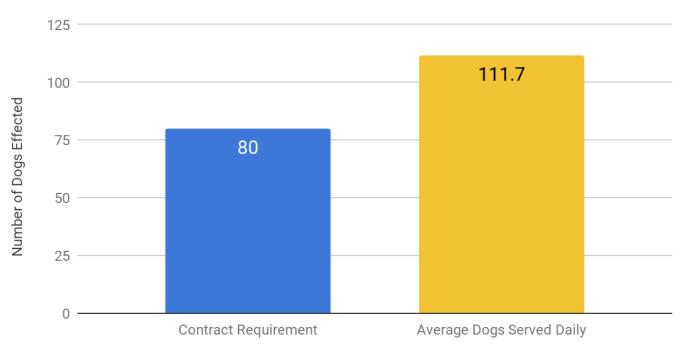
# Results





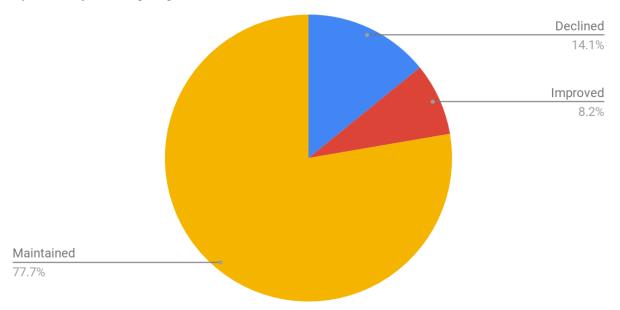
## **Average Daily Enrichment**

Daily Average of Dogs Directly Effected by SET Efforts



#### **Data Tracking of Status Changes**

Specifically tracking dogs who were evaluated from 7/1/18-1/1/19



Prior to the beginning of the SET program a large percentage of dogs "declined" during their stay. Positive results of the SET program are that dogs "maintained" or "improved" their status during their stay at CCAS.

## Program Successes



- Helping dogs maintain for longer stays
- 2. Improvement through consistent training/interactions
- 3. Being able to slow or limit decline due to kennel stress
- 4. More thorough knowledge of dogs as individuals, before adoption/transfer
- 5. Team-like atmosphere with medical and kennel staff

# Program Challenges



- Increase in population and length of stay for dogs directly affects stress within facility
- Limited control over environment impacts
   efficacy of training and management plans,
   specifically in cases needing environmental
   arrangement
- Outside pressure to make dogs with behavior concerns "Available" while managing higher return rate
- 4. Management of notes and communications with number of dogs under consistent care
- 5. Taking on of additional tasks based on shelter needs (assisting with medical, adoption counseling, adopter support, transfer partner communications)

















