Application Form

Profile

Which Boards would you like to apply for?

Aviation Advisory Committee: Submitted

member at-large
<u>Seat Name (if applicable)</u>

Describe why you are interested in serving on this advisory board/commission (please limit your response to one paragraph).

I love flying and I love airplanes. Knowledgeable on airline disasters, was almost one of them. (KAL007) Currently I live and Work very close to concord airport and would like to volunteer for the member at-large position. Living in concord I am situated in the middle of Supervisorial District Map (IV).

This application is used for all boards and commissions

Harold		Wong
First Name	Middle Initial	Last Name

▓▓▓▓▓▓▓▓▓▓
Email Address

▓▓▓▓▓▓▓▓
Home Address

Suite or Apt

Concord	CA	94520
City	State	Postal Code

▓▓▓▓▓▓▓▓
Primary Phone

Gateway	System Architect	Technology
Employer	Job Title	Occupation

Do you, or a business in which you have a financial interest, have a contract with Contra Costa Co.?

○ Yes   ⊙ No

Is a member of your family (or step-family) employed by Contra Costa Co.?

○ Yes   ⊙ No

Education History

Select the highest level of education you have received:

☑ Other

Bachelor of science

If "Other" was Selected Give Highest Grade or
Educational Level Achieved

College/ University A

Brooklyn College

Name of College Attended

Psychology

Course of Study / Major

Units Completed

Type of Units Completed

None Selected

Degree Awarded?

⊙ Yes ○ No

Degree Type

Date Degree Awarded

College/ University B

Polytechnic U

Name of College Attended

Information Systems

Course of Study / Major

Units Completed

Type of Units Completed

None Selected

Degree Awarded?

○ Yes ○ No

Degree Type

Date Degree Awarded

College/ University C

_____
Name of College Attended

_____
Course of Study / Major

_____
Units Completed

Type of Units Completed

None Selected

Degree Awarded?

○ Yes ○ No

_____
Degree Type

_____
Date Degree Awarded

Other schools / training completed:

_____
Course Studied

_____
Hours Completed

Certificate Awarded?

○ Yes ○ No

Work History

Please provide information on your last three positions, including your current one if you are working.

1st (Most Recent)

1/1/2016-Now
_____
Dates (Month, Day, Year) From - To

40
_____
Hours per Week Worked?

Volunteer Work?

○ Yes ⊙ No

System Architect
Position Title

Employer's Name and Address

Gateway LC 1070 Concord Ave, concord ca 94520

Duties Performed

2nd

9/2014-12/2015
Dates (Month, Day, Year) From - To

40
Hours per Week Worked?

Volunteer Work?

○ Yes ⊙ No

IT Operations and Admin
Position Title

Employer's Name and Address

Zinio 120 Post St, Sanfrancisco ca 94102

Duties Performed

3rd

12/12-10/14
Dates (Month, Day, Year) From - To

40
Hours per Week Worked?

Volunteer Work?

○ Yes ⊙ No

IT manager
Position Title

Employer's Name and Address

Gearly LSF 655 Montgomery St, san francisco ca 94102

Duties Performed

harwong.docx

Upload a Resume

Final Questions

How did you learn about this vacancy?

☑ Newspaper Advertisement

If "Other" was selected please explain

. Do you have a Familial or Financial Relationship with a member of the Board of Supervisors?

○ Yes ◉ No

If Yes, please identify the nature of the relationship:

Do you have any financial relationships with the County such as grants, contracts, or other economic relations?

○ Yes ◉ No

If Yes, please identify the nature of the relationship:

Please Agree with the Following Statement

I understand that this form is a public document and is subject to the California Public Records Act.

☑ I Agree

Harold Y Wong

, Concord CA 94520

Professional Experience

- **Gateway Learning Group** (Current)   San Francisco, CA
  System Architect
  - HIPAA Compliancy (Technology)
    - Email encryption and Archiving
    - Telehealth Program
    - eDiscovery Request Procedures
    - Information Security
  - Systems
    - JIRA – Planning, Implementation, workflows, and training
    - Google Apps – Migration, inbox archiving, internal sites (Portal) in addition to super admin functions
    - Ring Central – IVR and Ring group setup in addition to phone tree and deployment
    - Migration to AWS
  - IT OPS
    - Helpdesk and user training
    - Client On/Off boarding workflows
    - Staff On/Off boarding workflows
    - Productivity /BI with Office 365, Gsuite, Tableau -> MS SQL
    - Networking: SonicWall deployment, setup, VPNs and configuration. Ubiquiti access point, IP security cameras
    - AWS deployment and migration from datacenter/on prem
    - Monitoring – New Relic / Icinga via Nagios

- **Zinio, LLC.** (2014 – 2016)   San Francisco, CA
  IT & Operations Supervisor
  - Systems administration
    - Helped maintain Production, Int, test, dev, stable environments
    - Datacenter Management – Contracts, updates/patches, new machine allocation
      - Virtualization, most of our environment was virtualized on VMware's Vsphere
    - SAN / NAS, maintained on prem storage for fast access
    - FTP, maintained FTP server, user maint and fixing broken permissions
    - JIRA / Confluence deploy, administration and maint
    - MS SQL / Rabbit MQ, repairing tables and clearing dead Rabbit Message Queues
  - Monitoring
    - Maintained Icinga Server, deployment of new nodes, and removed depreciated ones
    - Kept nagios happy
    - New Relic
    - Helped maintain a 99.99+ % uptime
  - Dev Ops
    - Deployments / Rollbacks
      - Chef server

Harold Y Wong

Concord CA 94520   https://www.linkedin.com/in/haroldwong

- CDN, Caching, Load Balancing
- Extraction / Elastic Search
  - Automation and Scripting
  - o IT Ops
    - Help Desk White Glove support (Executives)
    - Google Apps Super Admin, auditing, user backup and removal
    - Mail migration project, Exchange -> Google
    - Budgeting and Purchasing
    - Documentation
  - o Networking
- **Geary LSF Group Inc.** (2012-2014)   San Francisco, CA
  IT and Operations Manager

- **Google** (2012)   Mountain View, CA
  Chrome OS Operations

- **Da Jiang Dev Co** (2011-2012)   Behai, China
  Technical Manager

- **Warshaw Inc** (2002-2011)   New York City, NY
  IT Manager, Operations Supervisor

- **Madison Computer Corp** (1999-2001)   New York City, NY
  IT Technician and Sales

Education Experience

- Stanford – Non Matriculated   Stanford, CA
- Brooklyn College (2005-2007)   Brooklyn, NY
- Borough of Manhattan College (2003-2005)   New York, NY
- NYU Polytechnic University (2000-2003)   Brooklyn, NY
- Brooklyn Technical High School (1996-2000)   Brooklyn, NY

Community Service

- Lions Club International – New York Wall Street & Tribeca Chapters
  President 2009-2010

- New York University Downtown Hospital

- Brooklyn Public Library