



# Accessible Transportation Strategic (ATS) Plan

Definitions, Challenges, Opportunities

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CONTRA COSTA  
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# Accessible Transportation Strategic (ATS) Plan: A few definitions

**The term *Accessible Transportation* encompasses a wide spectrum of services**

- Americans with Disabilities Act (ADA) Paratransit: Imposed on public transit agencies in the 90's without additional funding. Provided in areas and times where conventional fixed route transit is operated. This service is a civil right and has strict operating parameters including on board times, fares, scheduling, eligibility, etc.
- Senior Transportation Programs: Often operated by cities, these programs typically transport residents of a specified minimum age and/or persons with disabilities.
- Program Specific Transportation: Regional centers, nutrition programs, etc. often operate their own services to ensure certain service characteristics are consistently met.
- Other Support Services: Mobility management, travel training, volunteer programs, veterans programs are all included in the spectrum of accessible transportation services.

# Accessible Transportation Strategic Plan “ATS Plan”

- Accessible Transportation is not an official or recognized term, we use it as a convenient shorthand for the services in the previous slide.
- We are referring to it as a Strategic Plan because the services we just described developed in an unsystematic manner.
- The Accessible Transportation Strategic Plan is going to look at this spectrum of services and determine if they can be managed in a more systematic, efficient manner.

# Accessible Transportation Challenges

## Governance Challenges

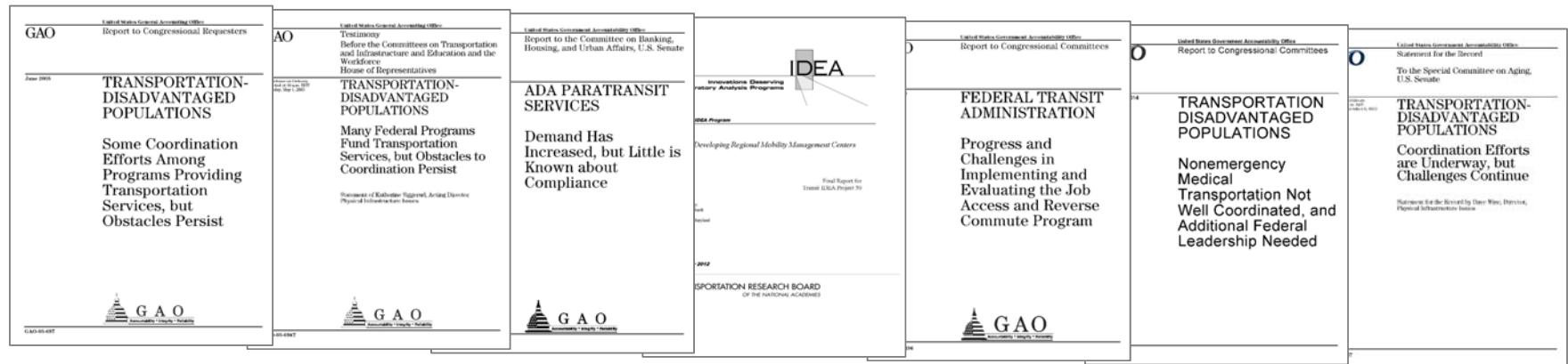
- Responsibilities are diffused across 1) numerous agencies, 2) with differing geographies, and 3) different missions/industry types. There is no single responsible agency. It is not by design, and it is no organization's lapse but there is a vacuum of authority and as a result an absence of leadership.
- Organizing different providers, with different funding streams, mission, clients, etc. is **EXTREMELY** challenging and it is getting worse, not better.

## Operational Challenges

- Drivers & clients.

# Challenges with Accessible Transportation *Not* Unique to Contra Costa

Contra Costa is not unique in this regard, significant challenges are experienced nationally.





# ATS Plan: Origin in Contra Costa

- **Measure X Transportation Expenditure Plan:** *“To ensure services are delivered in a coordinated system that maximizes both service delivery and efficiency...”*
- **2017 Countywide Comprehensive Transportation Plan:** *“To ensure that services are delivered in a coordinated system...”*



Transportation for Seniors & People With Disabilities
\$115 million

Funding in this category is to support mobility opportunities for seniors and people with disabilities who, due to age or disability, cannot drive or take other transit options.

To ensure services are delivered in a coordinated system that maximizes both service delivery and efficiency, an Accessible Transportation Service (ATS) Strategic Plan will be developed and periodically updated during the term of the measure. No funding under this category will be allocated until the ATS Strategic Plan has been developed and adopted. An overarching component in the development and delivery of the ATS Strategic Plan is using mobility management to ensure coordination and efficiencies in accessible service delivery. The plan will address both Americans with Disabilities Act (ADA) and non-ADA services. The plan will evaluate the appropriate model for our local structure including how accessible services are delivered by all agencies and where appropriate coordination can improve

transportation services, eliminate gaps in service and find efficiencies in the service delivered. The ATS Strategic Plan would also determine the investments and oversight of the program funding and identify timing, projects, service delivery options, administrative structure, and fund leverage opportunities.

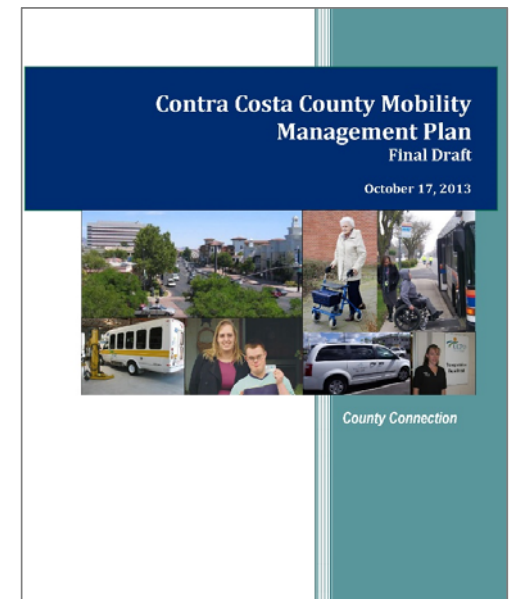
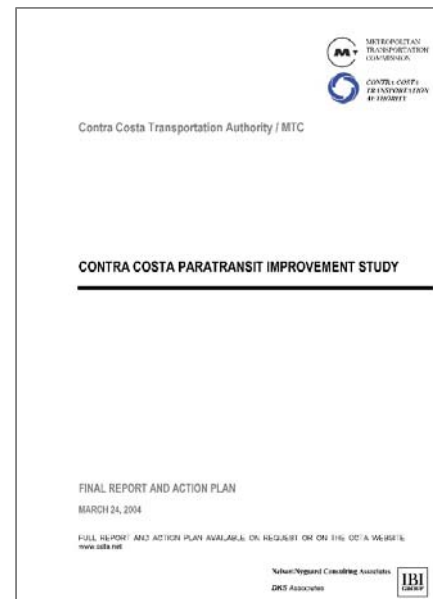
The ATS Strategic Plan will be developed by the Authority, in consultation with direct users of service, stakeholders representing seniors and people with disabilities who face mobility barriers, and non-profit and publicly operated paratransit service providers. Public operators in Contra Costa must participate in the ATS planning process to be eligible to receive funding in this category. The ATS Strategic Plan must be adopted no later than April 1, 2018. The development of the ATS Strategic Plan will not affect the allocation of funds to current operators as prescribed in the existing Measure J Expenditure Plan.

Table 5-1: Implementation Activities Needed to Carry Out the Strategies in the 2017 CTP				
Task	Description	Schedule	Responsibility	Supporting Agencies
Initiate the Accessible Transportation Service Strategic Plan	To ensure that services are delivered in a coordinated system, the Authority will develop a strategic plan for accessible transportation service.	Ongoing	Authority	RTPCs, local jurisdictions, regional agencies, transit agencies

# Challenges with Accessible Transportation

## *The Contra Costa Experience*

- Contra Costa Paratransit Improvement Study (2004)
- Contra Costa County Mobility Management Plan (CCCTA – 2013)



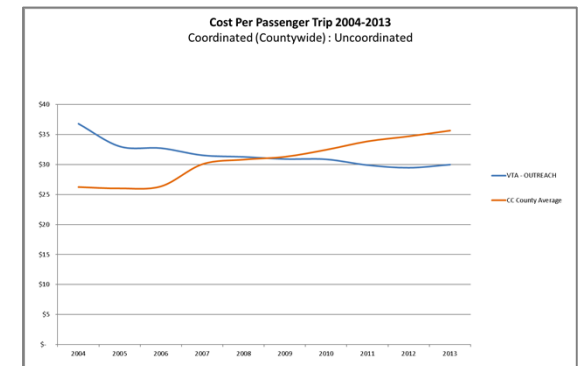
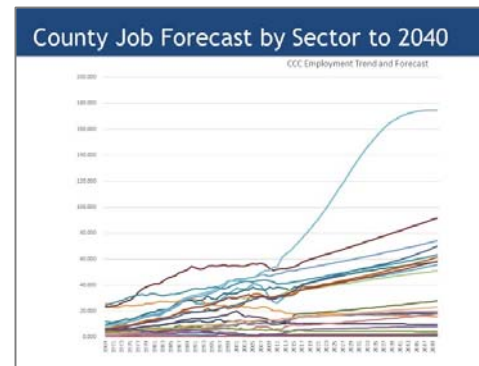
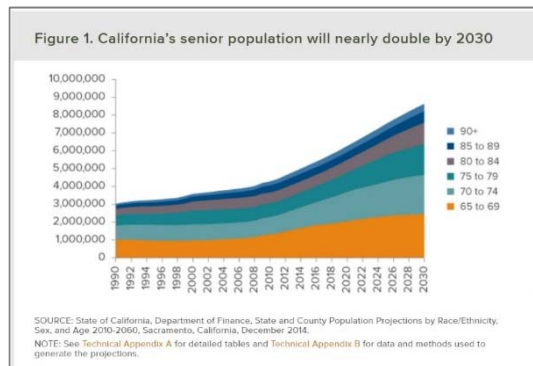
# ATS Plan: Why now?

## Community Input/Momentum

- Measure X Transportation Expenditure Plan
- 2017 Countywide Comprehensive Transportation Plan
- 2018 Grant Award From Caltrans

## Combined with...

- Demographics and operational realities:





# ATS Plan: What will it do?

1. Review existing, individual operations and make recommendations.
2. Review the potential for a more coordinated, countywide program and make recommendations.
3. Finally develop and present a phased implementation plan for the recommended, consensus design.

# ATS Plan: Questions?

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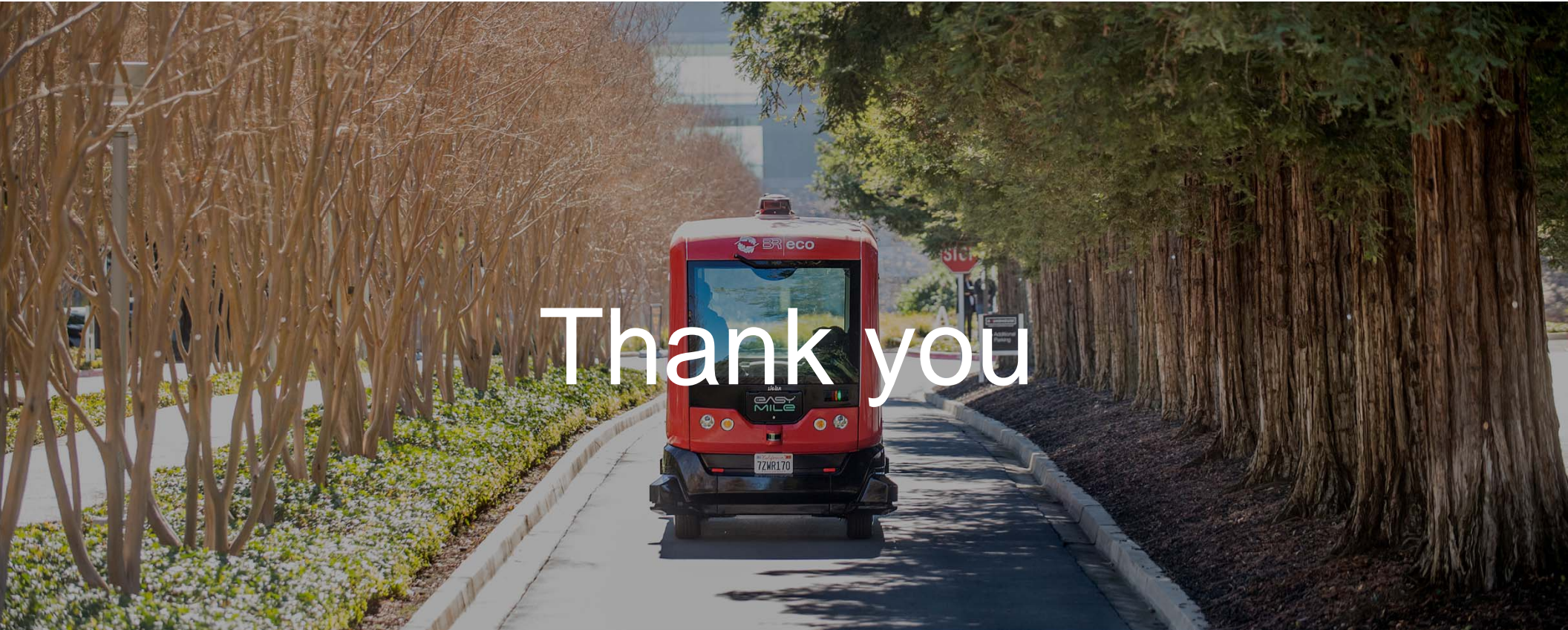
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