# **Application Form**

Profile				
Which Boards would you like to	apply for?			
Los Medanos Health Advisory Com	mittee: Subm	itted		
Dennis Gonzales Seat Name (if applicable)				
Describe why you are intereste your response to one paragrap	_	on this advisory boar	d/commissior	ı (please limit
I would like to better serve my cons	tituents as a r	member of the community	/ board.	
This application is used for all	boards and	commissions		
Dennis	1	Gonzales		
First Name	Middle Initial	Last Name		
Email Address				
Home Address			Suite or Apt	
OAKLEY			CA	94561
City			State	Postal Code
Primary Phone				
Department of Veterans Affairs  Employer	Staff Nurse	1	Nurse Occupation	
Do you, or a business in which Costa Co.?	you have a	financial interest, hav	e a contract w	ith Contra
○ Yes ⊙ No				
Is a member of your family (or	step-family)	employed by Contra (	Costa Co.?	
○ Yes ⊙ No				
Education History				
Select the highest level of educ	ation you h	ave received:		
✓ Other				

Submit Date: Nov 25, 2018

Dennis I Gonzales Page 1 of 6

# If "Other" was Selected Give Highest Grade or Educational Level Achieved College/ University A Los Medanos College Name of College Attended General Education Course of Study / Major Units Completed **Type of Units Completed** ✓ Semester **Degree Awarded?** Yes ○ No AADegree Type 5/26/2006 Date Degree Awarded College/ University B Name of College Attended Course of Study / Major Units Completed **Type of Units Completed** None Selected **Degree Awarded?** Yes ○ No Degree Type

AA degree from Los Medanos

College

Date Degree Awarded

Dennis I Gonzales Page 2 of 6

College/ University C	
Name of College Attended	
Course of Study / Major	
Units Completed	
Type of Units Completed	
None Selected	
Degree Awarded?	
○ Yes ○ No	
Degree Type	
Date Degree Awarded	
Other schools / training comple	eted:
Nursing Course Studied	
Hours Completed	
Certificate Awarded?	
⊙ Yes ⊜ No	
Work History	
Please provide information on you working.	ur last three positions, including your current one if you are
1st (Most Recent)	
9/15/2010-Present Dates (Month, Day, Year) From - To	
24-64	
Hours per Week Worked?	

Dennis I Gonzales Page 3 of 6

Volunteer Work?
C Yes ⊙ No
Staff Nurse Position Title
Employer's Name and Address
150 Muir Rd Martinez, CA
Duties Performed
Safety Officer, CNA Mosby Skill Preceptor, PM Shift Activity Lead Delivered nursing care based on patient needs, physical comfort, and emotional needs, to palliative care patients. Observes patients and reports changing conditions in a timely manner, completes patient care assignments, prioritizing workloads, and maintains a safe, dignified environment. Administers various treatments and medications utilizing BCMA, and documented in CPRS. Responsible for the supervision and delegation of responsibilities of ADL care amongst the CNA's, medication pass, treatments, weekly nurses assessments (2x/day), admission assessments, new orders, collection of specimens for lab examination, monitoring I&O's, reordering and ordering new medications, documenting findings, patient advocate, alerting MD/RP to acute changes, administering acute emergency interventions, emergency discharge, communicating between family, patients, doctors, pharmacy and other specialties.
2nd
Dates (Month, Day, Year) From - To
Hours per Week Worked?
Volunteer Work?
○ Yes ○ No
Position Title
Employer's Name and Address
Duties Performed
3rd

Dennis I Gonzales Page 4 of 6

Dates (Month, Day, Year) From - To

Hours per Week Worked?
Volunteer Work?
○ Yes ○ No
Position Title
Employer's Name and Address
Duties Performed
new_resume.doc Upload a Resume
Final Questions
How did you learn about this vacancy?
✓ Newspaper Advertisement
If "Other" was selected please explain
. Do you have a Familial or Financial Relationship with a member of the Board of Supervisors?
○ Yes ⊙ No
If Yes, please identify the nature of the relationship:
Do you have any financial relationships with the County such as grants, contracts, or other economic relations?
○ Yes ⊙ No
If Yes, please identify the nature of the relationship:

Dennis I Gonzales Page 5 of 6

#### Please Agree with the Following Statement

I understand that this form is a public document and is subject to the California Public Records Act.

✓ I Agree

Dennis I Gonzales Page 6 of 6

### Denny Gonzales, LVN License #242851

## **Oakley, CA 94561**

#### **Education:**

10/2007-2/2009

Location: Western Career College Concentration: Nursing - LVN Current Status: Graduated 2/2009

8/2002-08/2006

Location: Los Medanos College Concentration: General Education

Current Status: AA in Liberal Arts achieved 06/2006

#### **Skills/Abilities:**

#### **Nursing Experience:**

- Provided direct patient care and assistance with ADL's.
- Administered medications via G-tubes, injection, orally, nebulizer, and transdermally.
- Documented findings.
- Worked as both team leader and as a team member on multiple occasions.
- Preformed numerous head-to-toe assessments, admission assessments, wound dressing changes (including experience with wound-vac and invasive wound packing), insertion of foley catheters, NG tube care, GT tube/stoma care, tracheostomy care, colostomy care, and assisted with patient education.
- Hospice, respite, and dementia trained and certified as an LVN.

#### **Management**

- Served as charge nurse over 4 CNA's and 39 patients.
- Carried a full course load in college while serving as a High School Tutor, College Tutor, and driver for Domino's.
- Assistance in Routing driver's at Domino's Pizza.
- Determined patient flow in Sports Clinic.
- Assisted in filing in Sports Clinic.
- Assistance in team work distribution at K-Mart.
- Delivered over 400 newspapers for the Contra Costa Times with few complaints.

#### **Communication**

- Passed the Written Proficiency Exam at CSUS in September 2006.
- Completed multiple college level communication courses.

#### Leadership

- Served as head math tutor for multiple classes.
- Attended leadership course for new teaching methods.

• Served as lead dayporter for several months at K-Mart.

#### Computer

 Trained in use of Windows XP/Vista, MS Word, MS Excel, MS Access, MS Power point, Dreamweaver, Flash, HTML, and some program installation.

#### **Work Experience:**

9/12/10 - Present

Location: Department of Veteran's Affairs – Martinez CREC Shasta Unit & Tahoe Unit

Title: Staff LVN

Additional Roles: Safety Officer, CNA Mosby Skill Preceptor, PM Shift Activity Lead Job Description: Delivered nursing care based on patient needs, physical comfort, and emotional needs, under the direction of the RN to palliative care patients. Observes patients and reports changing conditions in a timely manner, completes patient care assignments, prioritizing workloads, and maintains a safe, dignified environment. Administers various treatments and medications utilizing BCMA, and documented in CPRS.

6/29/09-9/30/10

Location: Lone Tree Convalescent Hospital

Title: Charge Nurse

Job Description: Charge nurse on side B leading 4 CNA's with 39 patients. Responsible for the supervision and delegation of responsibilities of ADL care amongst the CNA's, medication pass, treatments, weekly nurses assessments (2x/day), admission assessments, new orders, collection of specimens for lab examination, monitoring I&O's, reordering and ordering new medications, documenting findings, patient advocate, alerting MD/RP to acute changes, administering acute emergency interventions, emergency discharge, communicating between family, patients, doctors, pharmacy and other specialties.

3/2003-5/2008

Location: Domino's Title: Delivery Driver

Job description: Duties include communicating with and helping customers, delivering

pizza and handling money.

08/2005-05/2006

Location: Dow Wetlands and Kirker Creek Watershed

Title: Volunteer

Job description: Removing invasive plants, planting native plants, promoting natural growth, while trying to solve problems that were created in the past. Also collected and updated data by collecting and testing different samples. Specifically testing for several chemical properties including: Dissolved oxygen, nitrates, phosphorus, conductivity, salinity, turbidity and pH.

06/2005-07/2005

Location: Saint Francis Memorial Hospital (Center for Sports Medicine)

Title: Volunteer

Job description: Assisting Physical Therapists in expediting patient flow; preparing stim pads, contrast baths, therabands, answering phones, preparing charts, filing and data

entry.

1/2004-6/2004 and 8/2004-11/2004 Location: Los Medanos College

Title: Tutor

Job description: Assisting LMC students with their questions in math. Work closely with

LMC Tap Counselor and Faculty with program administration and preparation for

students. Attended all meetings related to job.

5/2004-6/2004

Location: Park Middle School

Title: Tutor

Job description: Worked in different classrooms helping students with questions in their

specific subject area.

8/2004-12/2004

Location: Any Mountain

Title: Salesman

Job description: Selling season passes for Heavenly Ski Resort, which included taking pictures of pass holders, helping out with information and any questions they had. Also

handled money.

06/2001-02/2003

Location: Sylvia's Country Kitchen

Title: Host

Job description: Hosted and greeted customers, helped out with seating, serving drinks,

cleaning tables.

03/1999-05/2001 Location: K-Mart Title: Dayporter

Job description: Dayporter wears many hats; retrieved carts, mixed paint; helped

customers with carry out. Job also entailed janitorial work.

10/1998-12/1998 Location: Target Title: Cashier

Job description: Operated register for Target; retrieved carts and stocked shelves.

08/1993-05/1999

Location: Contra Costa Newspapers

Title: Newspaper boy

Job description: Delivered newspapers to over 400 residents with few complaints. Collected money and worked closely with manager.

#### Awards:

In 2006:

Certificate of Appreciation earned from a Community Service Project for the restoration of Dow wetlands

In 2005:

Certificate of Participation earned from contributing to the research and restoration program for the Kirker Creek Watershed

In 2002:

ROP Web Publishing Certificate Earned ROP Video Productions Certificate Earned

In 2000:

Won Recognition award for the Golden State Exams

In 1998:

Won bronze medal for Social Sciences at a school competition

In 1997:

Awarded Time's Carrier of the Month

In 1995:

Awarded Time's Carrier of the Month

References and clinical sites available upon request

# **Application Form**

Profile			
Which Boards would you like t	o apply for?		
Los Medanos Health Advisory Com	nmittee: Submitted		
Seat Name (if applicable)	-		
Describe why you are interested your response to one paragrap	_	oard/commissio	on (please limit
This application is used for all	boards and commissions		
Victor	Segura		
First Name	Middle Initial Last Name		
Email Address		_	
Home Address		Suite or Apt	
Brentwood		CA	94513
City		State	Postal Code
Primary Phone			
,	Emergency Medicine Nurse		
Altamont Emergency Physicians Employer	Practitioner  Job Title	Nurse Praction Occupation	tioner
Do you, or a business in which Costa Co.?	you have a financial interest, l	nave a contract	with Contra
○ Yes ⊙ No			
Is a member of your family (or	step-family) employed by Cont	ra Costa Co.?	
○ Yes ⊙ No			
Education History			
Select the highest level of educ	cation you have received:		
✓ Other			

Submit Date: Nov 21, 2018

Victor Segura Page 1 of 5

# If "Other" was Selected Give Highest Grade or Educational Level Achieved College/ University A Holy Names University Name of College Attended Family Nurse Practitioner Course of Study / Major Units Completed **Type of Units Completed** ✓ Semester **Degree Awarded?** Yes ○ No Masters Degree Type 08/1/2016 Date Degree Awarded College/ University B Name of College Attended Course of Study / Major Units Completed **Type of Units Completed** None Selected **Degree Awarded?** C Yes C No Degree Type

Masters in Nursing

Date Degree Awarded

Victor Segura Page 2 of 5

College/ University C	
Name of College Attended	
Course of Study / Major	
Units Completed	
Type of Units Completed	
None Selected	
Degree Awarded?	
○ Yes ○ No	
Degree Type	
Date Degree Awarded	
Other schools / training comple	eted:
Course Studied	
Hours Completed	
Certificate Awarded?	
○ Yes ○ No	
Work History	
Please provide information on you working.	ur last three positions, including your current one if you are
1st (Most Recent)	
4/1/2017 to present  Dates (Month, Day, Year) From - To	
36	
Hours per Week Worked?	

Victor Segura Page 3 of 5

Volunteer Work?	
○ Yes ⊙ No	
Nurse Practitioner	
Position Title	
Employer's Name and Address	
Altamont Emergency Physicians Sutter Tracy Community Hospital 1420 N. Tracy Blvd Trac	y, CA
Duties Performed	
Emergency Medical care, evaluate, treat, diagnose	
2nd	
10/2016-04/2017	
Dates (Month, Day, Year) From - To	
36	
Hours per Week Worked?	
Volunteer Work?	
○ Yes ⊙ No	
Registered Nurse Traveler	
Position Title	
Employer's Name and Address	
Stability Healthcare	
Duties Performed	
Registered Nurse- Floated to different units throughout hospital	
3rd	
10/2015-10/2016	
Dates (Month, Day, Year) From - To	
36	
Hours per Week Worked?	
Volunteer Work?	
⊙ Yes ⊙ No	
Registerd Nurse	
Position Title	

Victor Segura Page 4 of 5

Employer's Name and Address
Sutter Delta Medical Center Antioch, CA 94509
Duties Performed
Registered Nurse Telemetry Emergency
Resume- Segura Nurse Practitioner.docx Upload a Resume
Final Questions
How did you learn about this vacancy?
If "Other" was selected please explain
. Do you have a Familial or Financial Relationship with a member of the Board of Supervisors?
○ Yes ⊙ No
If Yes, please identify the nature of the relationship:
Do you have any financial relationships with the County such as grants, contracts, or other economic relations?
○ Yes ⊙ No
If Yes, please identify the nature of the relationship:
Please Agree with the Following Statement
I understand that this form is a public document and is subject to the California Public Records Act.
I Agree

Victor Segura Page 5 of 5

# Victor Segura Family Nurse Practitioner, MSN

NP# 95005226 |

#### **PROFESSIONAL PROFILE**

I am a confident and competent Family Nurse Practitioner. I am adaptable to change and driven by learning and challenges. I maintain a high level of patient-centered care and provide exceptional service to ensure customer satisfaction. Fluent in English and Spanish, I am a strong team member with a work ethic that enhances team collaboration. I have a strong foundation in nursing with a work ethic that enables me in being successful as a Family Nurse Practitioner in any setting.

#### **EDUCATION**

Family Nurse Practitioner (MSN)
Holy Names University, Oakland, CA
Registered Nurse (BSN)
Holy Names University, Oakland, CA
Licensed Vocational Nurse
United States
Army

August 2014-August 2016

January 2012-December 2013

Oakland,

CA

Oakland, CA

**Emergency Medical Technician** 

Victor Segura/Resume Page 1

Pleasant Hill, CA

#### **CERTIFICATIONS-SKILLS**

- Family Nurse Practitioner, State of California
- Registered Nurse, State of California
- Public Health Nurse, State of California
- (ACLS) American Heart Association Certification, Advanced Cardiac Life Support
- (PALS) American Heart Association Certification, Pediatric Advanced Life Support
- (BLS) American Heart Association Certification, Basic Life Support for Healthcare Providers
- American Heart Association Certification, EKG and Pharmacology
- (TNCC) Trauma Nurse Core Course
- Bilingual: English and Spanish

#### PROFESSIONAL EXPERIENCE

**Altamont Emergency Physicians** 

April 2017- Present

Nurse Practitioner-Emergency Department

Alta Bates Summit-Oakland, CA

March 2017-July 2017

Registered Nurse-Cardiac Telemetry Short Hour

Kaiser Permanente-Oakland, CA

October 2016-April 2017

Registered Nurse-Float Pool Traveler

Sutter Delta Medical Center- Antioch, CA

October 2015-October 2016

Registered Nurse-Telemetry / Emergency Department / Float Pool

Veterans Affairs Hospital-Martinez, CA

December 2013-October 2015

Registered Nurse-Sub-Acute Rehab

**Veterans Affairs Hospital-Martinez, CA** 

September 2008-December 2013

Victor Segura/Resume Page 2 **LVN** Hospice

# Christus St. Johns Hospital-Nassau Bay, TX

June 2006-January 2008

Med-Surg Telemetry LVN

**United States Army** 

June 2002-June 2006

EMT/LVN-Combat Care and Emergency Department

#### **Professional References**

#### Dr. Alan Huang, Supervising Physician

Tracy Community Hospital Emergency Department

Lorena Behrmann, Nurse Practitioner Co-Worker

Tracy Community Hospital Emergency Department

Rene Steinhauer, Nurse Practitioner

Tracy Community Hospital Emergency Department

## **Application Form**

••				
Profile				
Which Boards would you like	e to apply for	?		
Los Medanos Health Advisory Co	ommittee: Subr	mitted		
Seat Name (if applicable)				
Describe why you are interes your response to one paragra		g on this advisory b	ooard/commissi	on (please limit
As a certified professional in heal health plans in California, I am par professional tenure I developed to influencing and collaborating with disparities among plan members in diabetes. My skills, experience and develop an area health plan to deaddress the needs and facilities ron my core competencies and pron the Los Medanos Health Advisional This application is used for a second of the control of the cont	assionate about the first-ever Reading for chronic and passion to setermine commercequests for proofessional exposory Committee	at eliminating health disceducing Health Dispare holders to achieve the health conditions such serve our community not not health needs, id posals. Please see merience. Thank you for e.	sparities that exist ities program for E goal of identifying as: asthma, bloo nake me a prime centify priorities in ay resume for addi	During my Blue Shield of CA, g existing d pressure, and candidate to help the county to tional information
Stephanie	М	Williams-Rogers		
First Name	Middle Initial	Last Name		
Email Address			_	
Home Address			Suite or Apt	
Brentwood			CA	94513
City			State	Postal Code
Primary Phone	_			
Employer	Job Title		Occupation	
Do you, or a business in whice Costa Co.?	ch you have a	a financial interest,	have a contract	with Contra
○ Yes ⊙ No				
Is a member of your family (c	or step-family	) employed by Con	tra Costa Co.?	

○ Yes 
 ○ No

Submit Date: Nov 26, 2018

Education History	
Select the highest level of educ	cation you have received:
✓ Other	
Undergraduate Degree  If "Other" was Selected Give Highest Grade or Educational Level Achieved	-
College/ University A	
Stephanie Williams-Rogers  Name of College Attended	-
Communications Course of Study / Major	-
Units Completed	-
Type of Units Completed	
Quarter	
Degree Awarded?	
⊙ Yes ℂ No	
Bachelors of Arts  Degree Type	-
2008	
Date Degree Awarded	-
College/ University B	
Stanford University	_
Name of College Attended  Strategic Decision and Risk  Management  Course of Study / Major	-
Course of Ottady / Helgor	
Units Completed	-
Type of Units Completed	
None Selected	
Degree Awarded?	
⊙ Yes ○ No	

Professional Certification	
Degree Type	
2014	
Date Degree Awarded	
College/ University C	
Name of College Attended	
Course of Study / Major	
Units Completed	
Type of Units Completed	
None Selected	
Degree Awarded?	
⊙ Yes ⊃ No	
Degree Type	
Date Degree Awarded	
Other schools / training comple	eted:
Healthcare Management Course Studied	
Professional Designation  Hours Completed	
Certificate Awarded?	
⊙ Yes ⊃ No	
Work History	
Please provide information on you	ur last three positions, including your current one if you are

Stephanie M Williams-Rogers

1st (Most Recent)

working.

7/2017 - 03/2018
ates (Month, Day, Year) From - To
0+
ours per Week Worked?
olunteer Work?
⊃ Yes ⊙ No
Senior Manager, Diversity and nclusion
osition Title
Employer's Name and Address
Blue Shield of CA 50 Beale St, San Francisco
Outies Performed
Developed organization's D&I strategic pillars, defined program objectives, and aligned program outcomes to attract, retain, and develop high-performing diverse talent •Partnered with Learning and Development to design and launch Inclusive Leadership development program for Director+ employees Directed and managed Employee Resource Group (ERG) programERG program received company's ighest honor for cultivating an inclusive culture for all employees in 2017. •Designed D&I executive eadership council framework with responsibility to advise on strategy, monitor metrics, and evaluate program performance •Partnered with Internal Communications to develop and drive D&I communications trategy and production of organization-wide monthly D&I newsletter •Collaborated with HR Business Partners, Talent Acquisition, and Employee Resource Group leaders to assess and expand diverse and inclusive talent pipelines •Developed operational guidelines, program roles, and key responsibilities to increase program capacity and align initiatives with organizational business priorities
and
/2016- 7/2017
ates (Month, Day, Year) From - To
0+
ours per Week Worked?
olunteer Work?
⊃ Yes ⊙ No
Project Manager
osition Title
Employer's Name and Address

Blue Shield of CA 50 Beale St, San Francisco

#### **Duties Performed**

•Established focused and cross-functional Reducing Health Disparities program to meet mandate requirements and align with business goals and objectives •Successfully led development of data and reporting capabilities that segmented quality measure results by race and ethnicity •Member of the health literacy strategic working group responsible for reviewing and updating the member written communications to ensure literacy levels were at a minimum threshold and met regulatory requirements •Collaborated with business partners across multiple lines of business: Medicare, PPO, HMO/ACO and IFP, to improve patient satisfaction and Medicare Star ratings

3rd	
8/2014- 2/2016	
Dates (Month, Day, Year) From - To	
40+	
Hours per Week Worked?	
Volunteer Work?	
○ Yes ⊙ No	
Project Manager	
Position Title	
Employer's Name and Address	
Blue Shield of CA 50 Beale St, San Francisco, CA	
Duties Performed	
•Served as Quality Leadership Team member •Responsible for department operations \$17M operational and strategic budget •Served as project manager to integrate two hememberships into Quality program after acquisition, ensuring regulatory compliance a transition of Commercial and Medicare membership data for HEDIS •Designed and imdepartment employee engagement strategy •Formed employee engagement committed developing goals and activities •Developed Lunch and Learn series, leveraging busine HR, Wellvolution, and Corporate Social Responsibility, to lead information sessions •Land facilitated complex meetings and strategic planning sessions	ealth plan Ind seamless Inplemented Inplem
Stephanie Williams Rogers Resume.doc Upload a Resume	
Final Questions	
How did you learn about this vacancy?	
If "Other" was selected please explain	

. Do you have a Familial or Financial Relationship with a member of the Board of Supervisors?
○ Yes ⊙ No
If Yes, please identify the nature of the relationship:
Do you have any financial relationships with the County such as grants, contracts, or other economic relations?
○ Yes ⊙ No
If Yes, please identify the nature of the relationship:
Please Agree with the Following Statement
I understand that this form is a public document and is subject to the California Public Records Act.
✓ I Agree

#### STEPHANIE WILLIAMS-ROGERS, PAHM

, BRENTWOOD, CA

#### **SUMMARY OF QUALIFICATIONS**

Forward-thinking leader with experience designing, integrating, and leading programs that maximize impact and accelerate business growth. Demonstrated success managing high-stake strategic plans, projects, and initiatives. Ability to develop and align leadership, facilitate business planning, and work cross-functionally to meet goals and objectives. Specializes in diversity and inclusion and developing high-performing teams. Broad knowledge of health care management, talent management, and organization development and effectiveness.

#### **CORE COMPETENCIES**

- D&I Benchmarks & Partnerships
- Employee Resource Groups
- Program Design & Management
- Talent Acquisition & Management
- Healthcare Management
- Health Disparities
- Communication Strategy
- Process Improvement
- Learning and Development
- Affirmative Action Planning and EEOC / OFCCP
- Data Analysis and Reporting

#### PROFESSIONAL EXPERIENCE

#### BLUE SHIELD OF CALIFORNIA

#### Senior Manager, Diversity and Inclusion

7/2017-3/2018

- Developed organization's D&I strategic pillars, defined program objectives, and aligned program outcomes to attract, retain, and develop high-performing diverse talent
- Partnered with Learning and Development to design and launch Inclusive Leadership development program for Director+ employees
- Directed and managed Employee Resource Group (ERG) program--ERG program received company's highest honor for cultivating an inclusive culture for all employees in 2017.
- Designed D&I executive leadership council framework with responsibility to advise on strategy, monitor metrics, and evaluate program performance
- Partnered with Internal Communications to develop and drive D&I communications strategy and production of organization-wide monthly D&I newsletter
- Collaborated with HR Business Partners, Talent Acquisition, and Employee Resource Group leaders to assess and expand diverse and inclusive talent pipelines
- Developed operational guidelines, program roles, and key responsibilities to increase program capacity and align initiatives with organizational business priorities

#### **Project Manager, Patient Experience**

2/2016-7/2017

- Established focused and cross-functional Reducing Health Disparities program to meet mandate requirements and align with business goals and objectives
- Successfully led development of data and reporting capabilities that segmented quality measure results by race and ethnicity
- Member of the health literacy strategic working group responsible for reviewing and updating the member written communications to ensure literacy levels were at a minimum threshold and met regulatory requirements
- Collaborated with business partners across multiple lines of business: Medicare, PPO, HMO/ACO and IFP, to improve patient satisfaction and Medicare Star ratings

#### **Project Manager, Quality Management**

8/2014-2/2016

- Served as Quality Leadership Team member
- Responsible for department operations and oversight of \$17M operational and strategic budget
- Served as project manager to integrate two health plan memberships into Quality program after acquisition, ensuring regulatory compliance and seamless transition of Commercial and Medicare membership data for HEDIS
- Designed and implemented department employee engagement strategy
- Formed employee engagement committee responsible for developing goals and activities

#### STEPHANIE WILLIAMS-ROGERS, PAHM (CONTINUED)

#### BLUE SHIELD OF CALIFORNIA

#### Project Manager, Quality Management

8/2014-2/2016

- Developed Lunch and Learn series, leveraging business partners such as HR, Wellvolution, and Corporate Social Responsibility, to lead information sessions
- Led project teams and facilitated complex meetings and strategic planning sessions

#### KAISER PERMANENTE

#### Chief of Staff, National Diversity & Inclusion

6/2013-8/2014

- Reported to the Senior Vice President and Chief D&I Officer
- Participated in department's succession planning and organizational redesign, partnering directly with senior executives, regional stakeholders, HR business partners and external consultants
- Partnered with Brand Communication to develop and execute organization's National Diversity & Inclusion (ND&I) communication plan, working on communications and writing assignments to drive increased employee engagement, awareness and understanding of the enterprise D&I strategy and success stories
- Developed curriculum for the first annual D&I Leadership Summit, whose audience included Director level professionals and above
- Managed and coordinated ERG activities to support business goals and priorities, ensuring groups were in compliance with HR policy
- Served as process improvement advisor for the ND&I project team responsible for creating a standardized logistic planning process for National D&I Council meetings, in collaboration with regional stakeholders

#### Administrative Lead, Sales & Account Management - Large Group

1/2012 - 6/2013

- Oversaw and mentored administrative staff, coordinating administrative offsite to support employee engagement and talent management goals and initiatives
- Served as project coordinator for the enterprise expansion into the retail setting, supporting talent acquisition and employee onboarding efforts
- Participated in retail expansion workgroup meetings, ensuring project deliverables were executed on time and within scope
- Facilitated monthly meetings to ensure successful execution of business objectives

#### Administrative IV, KP Regional Float Pool

5/2011- 12/2011

- Awarded employee of the month within first 3 months for my ability to be resourceful with little direction
- Processed and tracked physician orders; maintained and audited patient charts to meet regulatory compliance

#### **OPERATING ENGINEERS**

8/2007-8/2010

#### Office Manager

- Served as Executive Board member for O.P.E.I.U. Local 3 and delegate for the Alameda County Labor Council, representing a diverse group of employees and their interests
- Presented market research and provided recommendations to the organization's Scholarship Foundation Board of Directors to ensure success of the annual charity fundraising event
- Developed, implemented and maintained marketing communication resources for the organization

#### EDUCATION, PROFESSIONAL AFFILIATIONS AND ACTIVITIES

#### **EDUCATION:**

Bachelor of Arts in Mass Communication, Broadcasting - Graduated 2008

California State University Hayward, CA

Professional, Academy for Healthcare Management (professional designation)

America's Health Insurance Plans (AHIP)

#### PROFESSIONAL AFFILIATIONS:

Bay Area Diversity Council, Advisory Board Chair - Social Media (2017)

#### **ACTIVITIES:**

City of Alameda Parks and Recreation- Park Leader (2000)

Alameda County Community Food Bank - Volunteer / Organizer

CYO Basketball – Coach and Team Mom