

# Annual Update on the Homeless Continuum of Care

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HOME TOPICS SERVICES HEALTH COVERAGE

Help Getting Housing

**Losing Your Housing? Homeless?**

Losing your housing? Call 211 to be matched to available resources. Homeless? Call 211 or walk into one of our C.A.R.E. Centers.

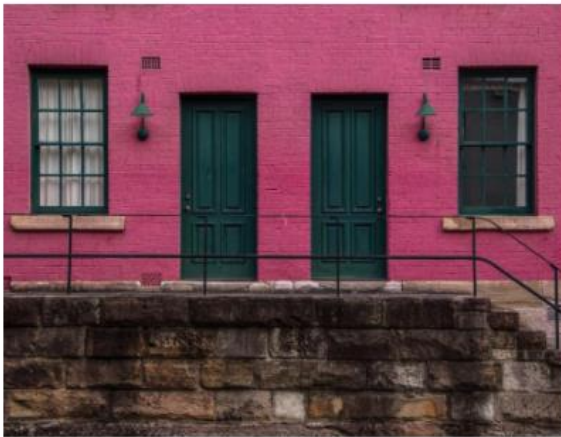
[Learn more.](#)

Welcome to Health, Housing & Homeless Services

Presented to the Family and Human Service Committee  
Contra Costa County Board of Supervisors  
September 24, 2018

# Contra Costa Housing Crisis

Contra Costa County's lowest income renters spend 58% of income on rent.



On any given night, there are **2,234** people experiencing homelessness in Contra Costa County.

Renters in Contra Costa County need to earn \$43.27/hr - nearly 4 times the state minimum wage - to afford the median monthly asking rent of \$2,250.



Shelter capacity **met only 30% of the need** for those in housing crisis in 2018.

Contra Costa County needs 31,193 more affordable rental homes to meet current demand.



**88% increase in seniors** (age 62+) experiencing homelessness from 2017 to 2018.

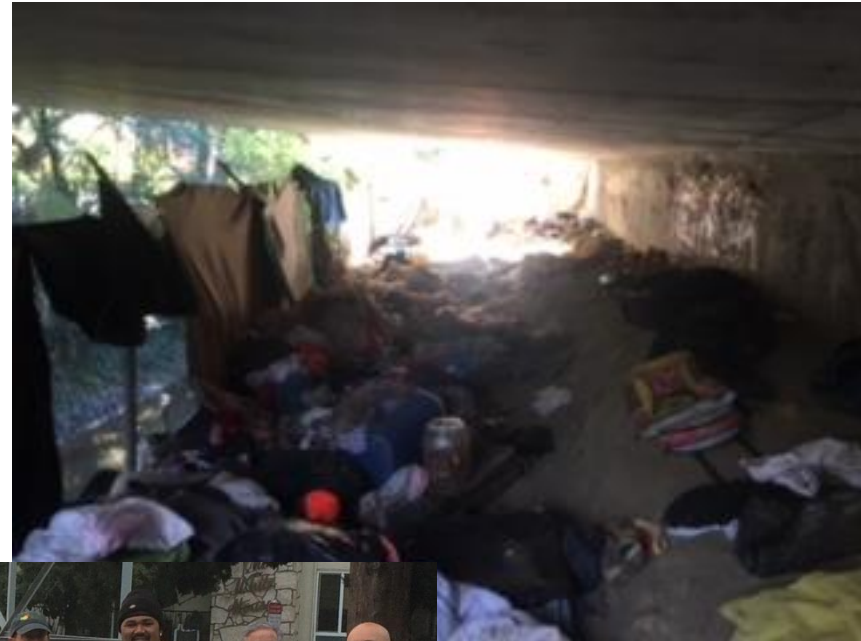
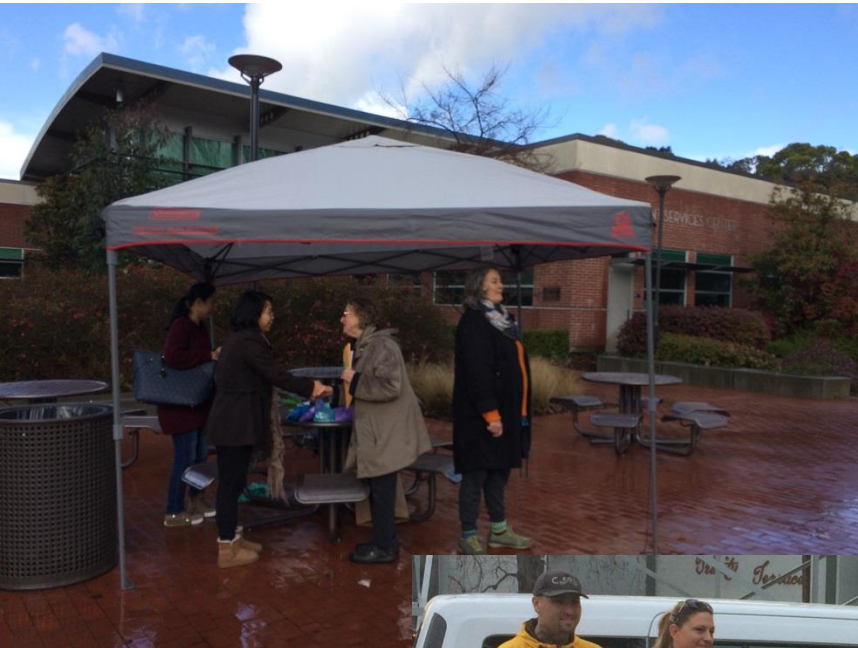
# CoC Activities

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- Point in Time Count and Youth and Family Count
- Built for Zero Campaign
- Coordinated Entry Evaluation – Phase 1
- Coordinated Entry- Phase 2
- Council on Homelessness
- One-time funding to enhance crisis response system

# Point In Time Count

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# YOUTH & FAMILY HOMELESS COUNT



**BE HEARD!**

Are you under 25 years old  
and/or raising children?



CONTRA COSTA  
HEALTH HOUSING & HOMELESS  
A Division of Contra Costa Health Services



**BE HEARD!**

Is it hard for you to find a safe  
and stable place to sleep?



CALL 211

**August 27–September 10, 2018**

Take a short survey to make sure everyone is heard.



GO TO:  
[bit.ly/housingsurvey2018](http://bit.ly/housingsurvey2018)

# Youth and Family Count

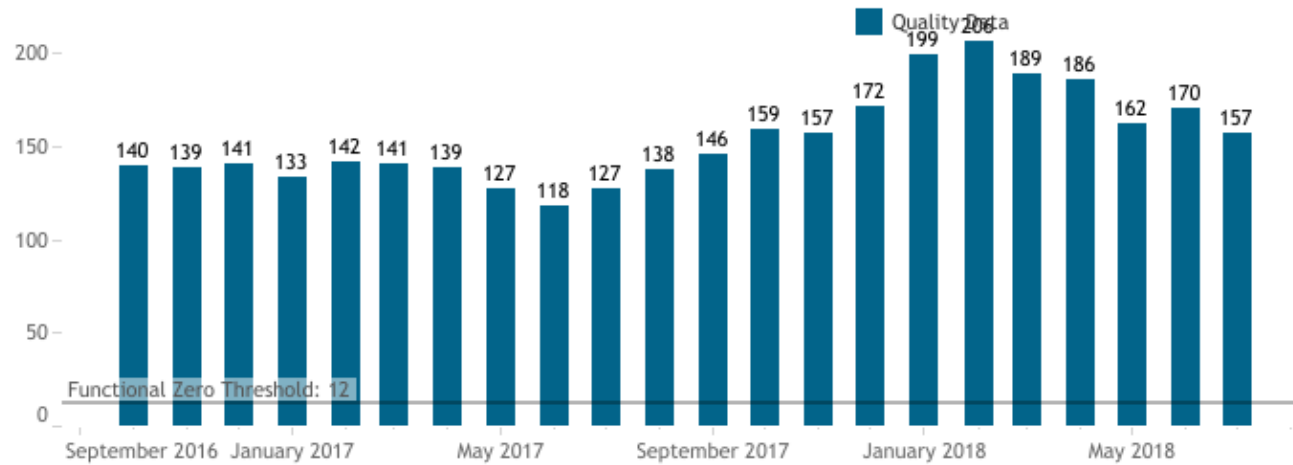
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- ❑ First time in Contra Costa
- ❑ Online option
- ❑ Approximately 400 responses
- ❑ Strengthened partnerships with:
  - ❑ Community colleges
  - ❑ EHSD
  - ❑ Libraries
  - ❑ Probation
  - ❑ School Districts
  - ❑ Youth Action Council
  - ❑ Youth Serving Agencies

# Built For Zero

### Actively Homeless Population

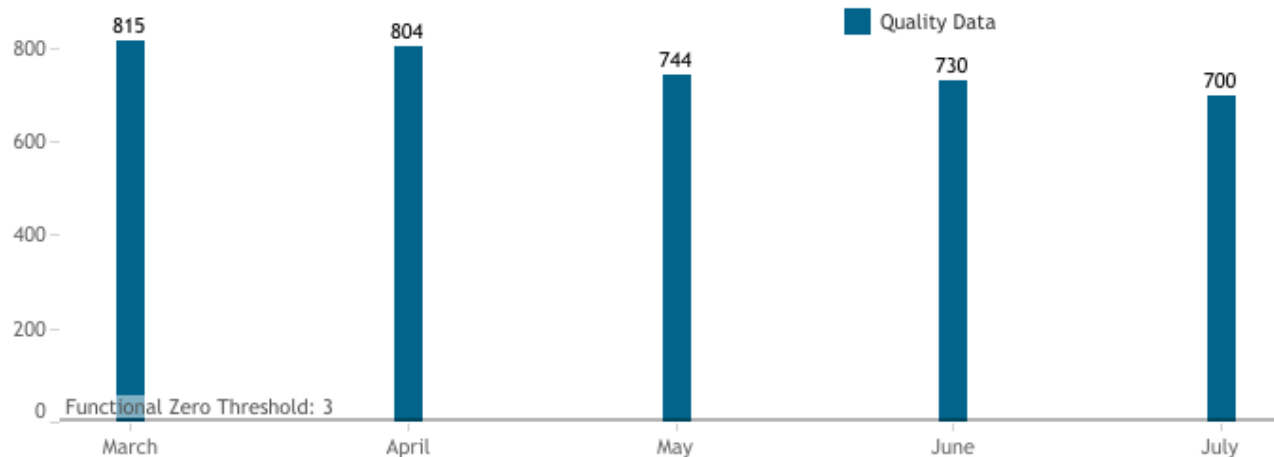
Monthly count for **Veteran** subpopulation(s)



**VETERANS**

### Actively Homeless Population

Monthly count for **Chronic** subpopulation(s)



**CHRONICALLY  
HOMELESS**

# Coordinated Entry- Phase 1



- Establishing CARE and CARE-Capable Centers
- Piloting Warming Center
- Housing Navigation
- Expanding CORE Outreach Teams

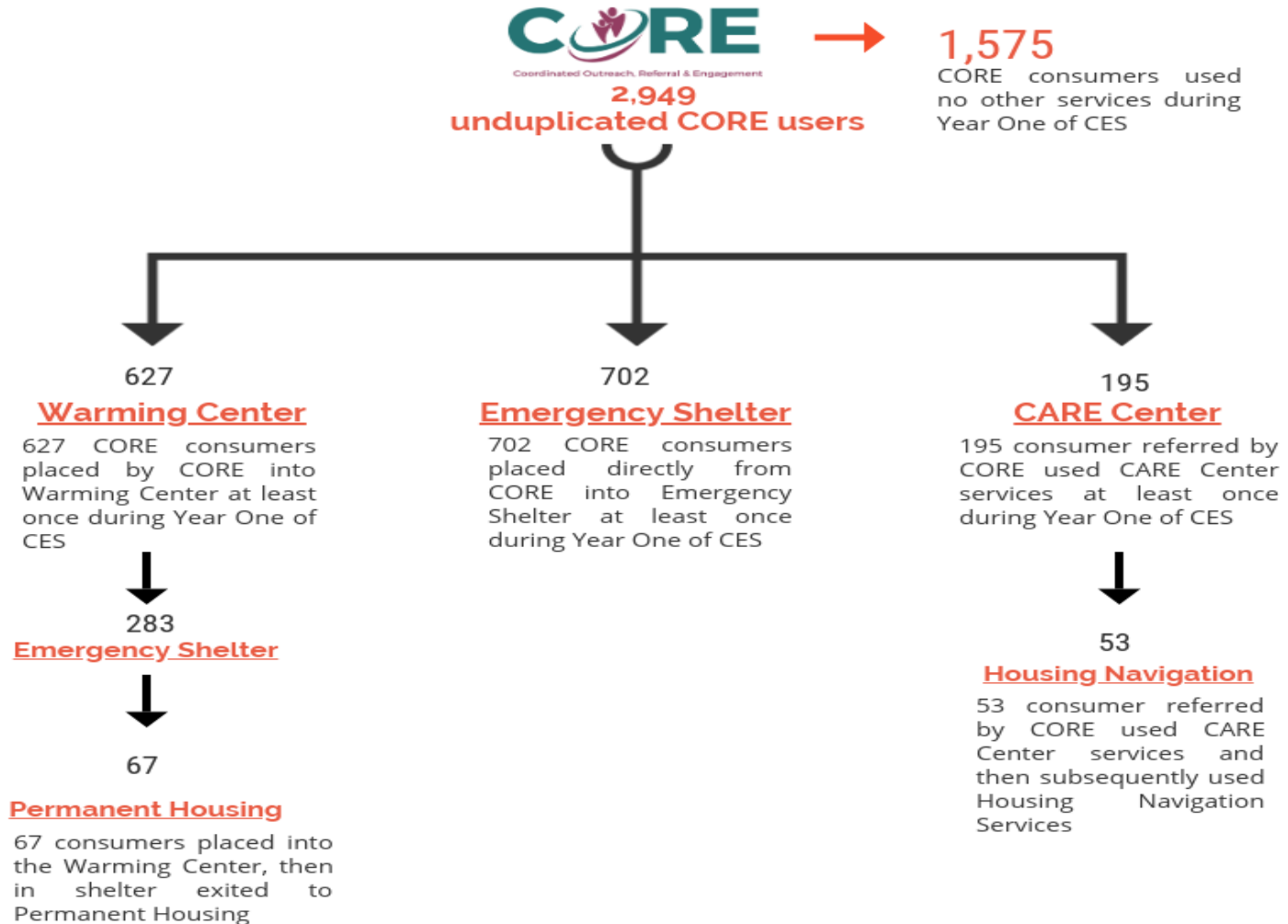


# CES Evaluation

## CES Flow During Year One

### Coordinated Outreach, Referral and Engagement

Illustration of how users "flow" through CES. from February 1, 2017 to February 1, 2018.



# Coordinated Entry – Next Phase

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## Shelter Diversion



## Centralized Shelter Placement



# CoC Impact 17-18

## Homeless Court

- 464 clients served last year
- 1,791 cases dismissed
- 78,100 total community service hours granted

## Decrease in Veterans

- In the 2018 PIT, 108 Veterans were surveyed, only 8% of the total population

## Supportive Housing Retention Rate: 96%

### Staff

#### satisfaction

“I love helping people and rewarding to know that I made a difference in people's lives.”

“I have the upmost respect for clients.”

## CoC Served/Provided:

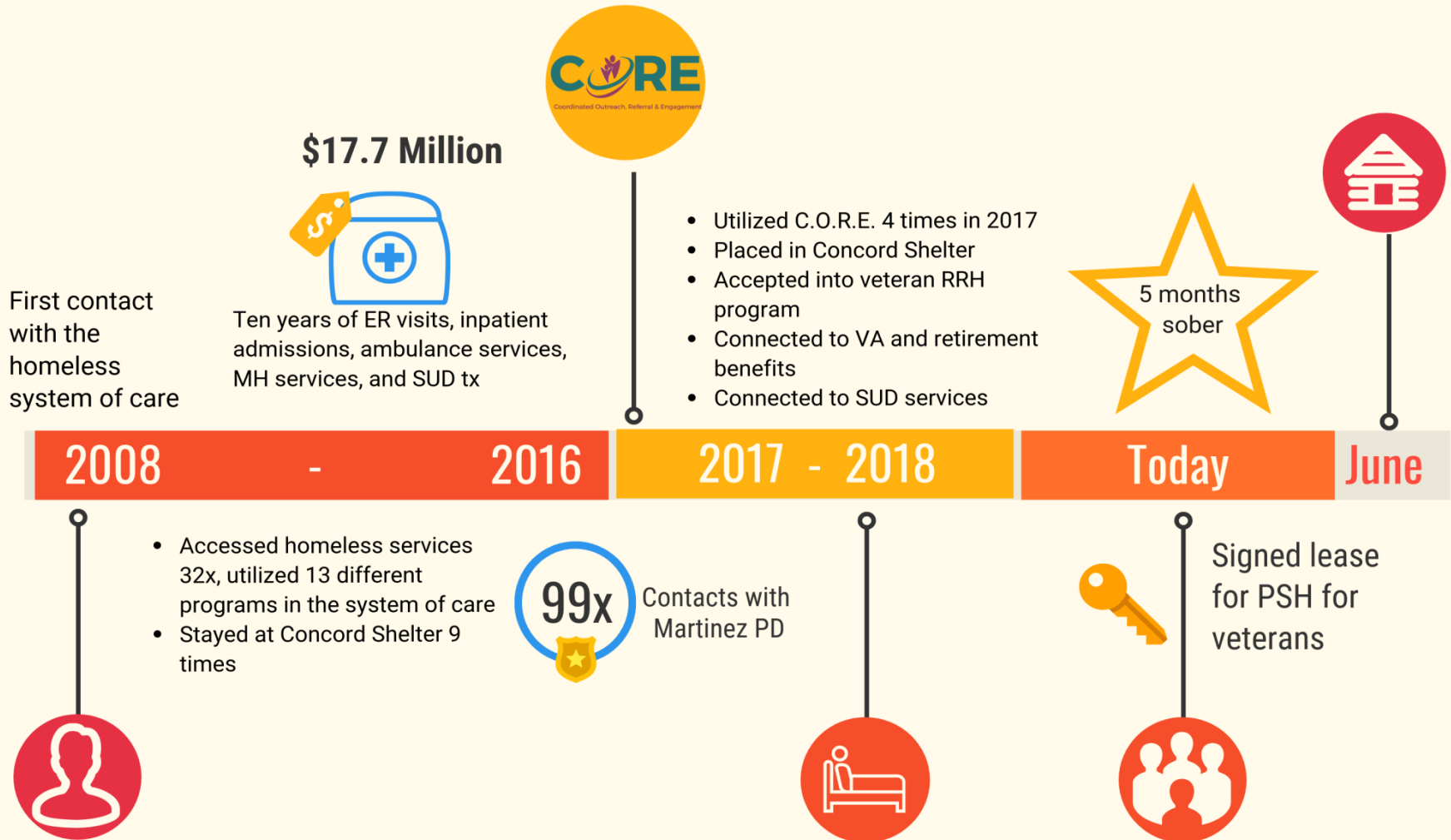
- Housing assessments completed: **1,822**
- People housed since CES kick-off: **716**
- 211 calls related to housing crisis or assistance: **5,287**
- People served at CARE Centers: **1,797**

## CORE

- Served 3,662 people experiencing homelessness in 2017-2018

# A Consumer's Journey

A look into one consumer's progress over time



# Council on Homelessness

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- Community conversation on Equity
- Youth Action Council
- New Committees
  - ▣ Subpopulations
  - ▣ Ad Hoc Funding

# Future State Funding

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Funding Source	Anticipated Amount for CC	Target Population
California Emergency Solutions and Housing (CESH)	\$855,496 in two phases	Homeless
Homeless Emergency Aid Program (HEAP)	\$7.1 M/one-time	Unsheltered Homeless
Homeless Mentally Ill Outreach and Treatment (HMIOT)	\$745,000/one-time	Individuals with serious mental illness and who are homeless or at risk of becoming homeless
NPLH non-competitive	\$2.14 M	SMI

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