No. 210

Introduced by Assembly Member Santiago

January 23, 2017

An act to add Chapter 18 (commencing with Section 18999.8) to Part 6 of Division 9 of the Welfare and Institutions Code, relating to public social services.

LEGISLATIVE COUNSEL'S DIGEST

AB 210, as introduced, Santiago. Homeless multidisciplinary personnel team.

Existing law authorizes counties to establish a child abuse multidisciplinary personnel team, as defined, to allow provider agencies to share confidential information in order to investigate reports of suspected child abuse or neglect or for the purpose of child welfare agencies making detention determinations, as specified.

This bill would authorize counties to also establish a homeless adult, child, and family multidisciplinary personnel team, as defined, with the goal of facilitating the expedited identification, assessment, and linkage of homeless individuals to housing and supportive services within that county to allow provider agencies to share confidential information, as specified, for the purpose of coordinating housing and supportive services to ensure continuity of care. The bill would authorize the homeless adult, child, and family multidisciplinary personnel team to designate qualified persons to be a member of the team and would require every member who receives information or records regarding children and families in his or her capacity as a member of the team to be under the same privacy and confidentiality obligations and subject to the same confidentiality penalties as the person disclosing or

AB 210 — 2 —

providing the information or records. The bill would also require the information or records to be maintained in a manner that ensures the maximum protection of privacy and confidentiality rights.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

SECTION 1. Chapter 18 (commencing with Section 18999.8) is added to Part 6 of Division 9 of the Welfare and Institutions Code, to read:

Chapter 18. Homeless Multidisciplinary Personnel Team

- 18999.8. (a) Notwithstanding any other law, a county may establish a homeless adult, child, and family multidisciplinary personnel team with the goal of facilitating the expedited identification, assessment, and linkage of homeless individuals to housing and supportive services within that county to allow provider agencies to share confidential information for the purpose of coordinating housing and supportive services to ensure continuity of care.
- (b) For the purposes of this section, the following terms have the following meanings:
- (1) "Homeless" means any recorded instance of an adult, child, or family self-identifying as homeless within the most recent 12 months, or any element contained in service utilization records indicating that an adult, child, or family experienced homelessness within the most recent 12 months.
- (2) "Homeless adult, child, and family multidisciplinary personnel team" means any team of two or more persons who are trained in the identification and treatment of homeless adults, children, and families, and who are qualified to provide a broad range of services related to homelessness. The team may include, but shall not be limited to:
- (A) Mental health and substance abuse services personnel and practitioners, child protective services personnel and social workers, or other trained counseling personnel.
- (B) Police officers, probation officers, or other law enforcement agents.

-3- AB 210

- 1 (C) Legal counsel for the adult, child, or family representing 2 them in a criminal matter.
 - (D) Medical personnel with sufficient training to provide health services.
 - (E) Social services workers with experience or training in the provision of services to homeless adults, children, or families or funding and eligibility for services.
 - (F) Veterans services providers and counselors.
 - (G) Domestic violence services providers and counselors.
 - (H) Any public or private school teacher, administrative officer, or certified pupil personnel employee.
 - (I) Housing or homeless services provider agencies and designated personnel.
 - (3) "Homeless services provider agency" means any governmental or other agency that has as one of its purposes the identification, assessment, and linkage of housing or supportive services to homeless adults, children, and families. The homeless services provider agencies serving adults, children, and families that may share information under this section include, but are not limited to, the following entities or service agencies:
- 21 (A) Social services.
 - (B) Child welfare services.
- 23 (C) Health services.
- (D) Mental health services.
- 25 (E) Substance abuse services.
- 26 (F) Probation.

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- (G) Law enforcement.
- 28 (H) Legal counsel for the adult, child, or family representing 29 them in a criminal matter.
- 30 (I) Veterans services and counseling.
- 31 (J) Domestic violence services and counseling.
- 32 (K) Schools.
- 33 (L) Homeless services.
- 34 (M) Housing.
- 35 (c) (1) Members of a homeless adult, child, and family 36 multidisciplinary personnel team engaged in the identification,
- 37 assessment, and linkage of housing and supportive services to
- 38 homeless adults, families, or children may disclose to and exchange
- 39 with one another information and writings that relate to any
- 40 information that may be designated as confidential under state law

AB 210 —4—

 if the member of the team having that information or writing reasonably believes it is generally relevant to the identification, reduction, or elimination of homelessness or the provision of services. Any discussion relative to the disclosure or exchange of the information or writings during a team meeting is confidential and, notwithstanding any other law, testimony concerning that discussion is not admissible in any criminal, civil, or juvenile court proceeding.

- (2) Disclosure and exchange of information pursuant to this section may occur telephonically and electronically if there is adequate verification of the identity of the homeless adult, child, and family multidisciplinary personnel who are involved in that disclosure or exchange of information.
- (3) Disclosure and exchange of information pursuant to this section shall not be made to anyone other than members of the homeless adult, child, and family multidisciplinary personnel team, and those qualified to receive information as set forth in subdivision (d).
- (d) The homeless adult, child, and family multidisciplinary personnel team may designate persons qualified pursuant to paragraph (2) of subdivision (b) to be a member of the team. A person designated as a team member pursuant to this subdivision may receive and disclose relevant information and records, subject to the confidentiality provisions of subdivision (f).
- (e) The sharing of information permitted under subdivision (c) shall be governed by protocols developed in each county describing how and what information may be shared by the homeless adult, child, and family multidisciplinary personnel team to ensure that confidential information gathered by the team is not disclosed in violation of state or federal law. A copy of the protocols shall be distributed to each participating agency and to persons in those agencies who participate in the homeless adult, child, and family multidisciplinary personnel team.
- (f) Every member of the homeless adult, child, and family multidisciplinary personnel team who receives information or records regarding children and families in his or her capacity as a member of the team shall be under the same privacy and confidentiality obligations and subject to the same confidentiality penalties as the person disclosing or providing the information or records. The information or records obtained shall be maintained

5 AB 210

in a manner that ensures the maximum protection of privacy and confidentiality rights.

- (g) Notwithstanding Section 827 or any other law, members of a homeless adult, child, and family multidisciplinary personnel team engaged in the identification, assessment, and linkage of housing and supportive services to homeless adults, families, and children may disclose to and exchange with one another information and writings that relate to any incident of child abuse or neglect that may also be designated as confidential under state law if the team member having that information or writing reasonably believes it is generally relevant to the provision of services.
- (h) This section shall not be construed to restrict guarantees of confidentiality provided under state or federal law.
- (i) Information and records communicated or provided to the team members by all providers and agencies shall be deemed private and confidential and shall be protected from discovery and disclosure by all applicable statutory and common law protections. Existing civil and criminal penalties shall apply to the inappropriate disclosure of information held by the team members.