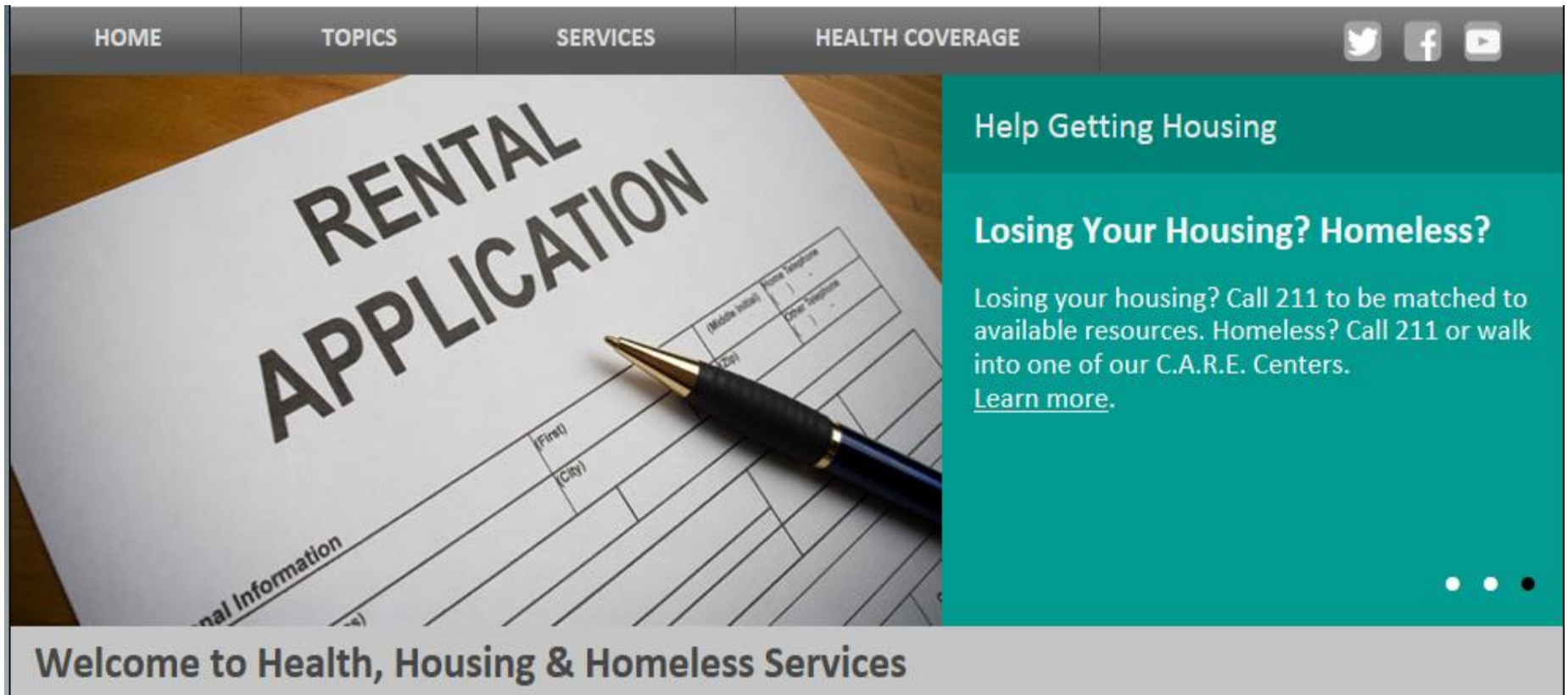


# Annual Update on the Homeless Continuum of Care



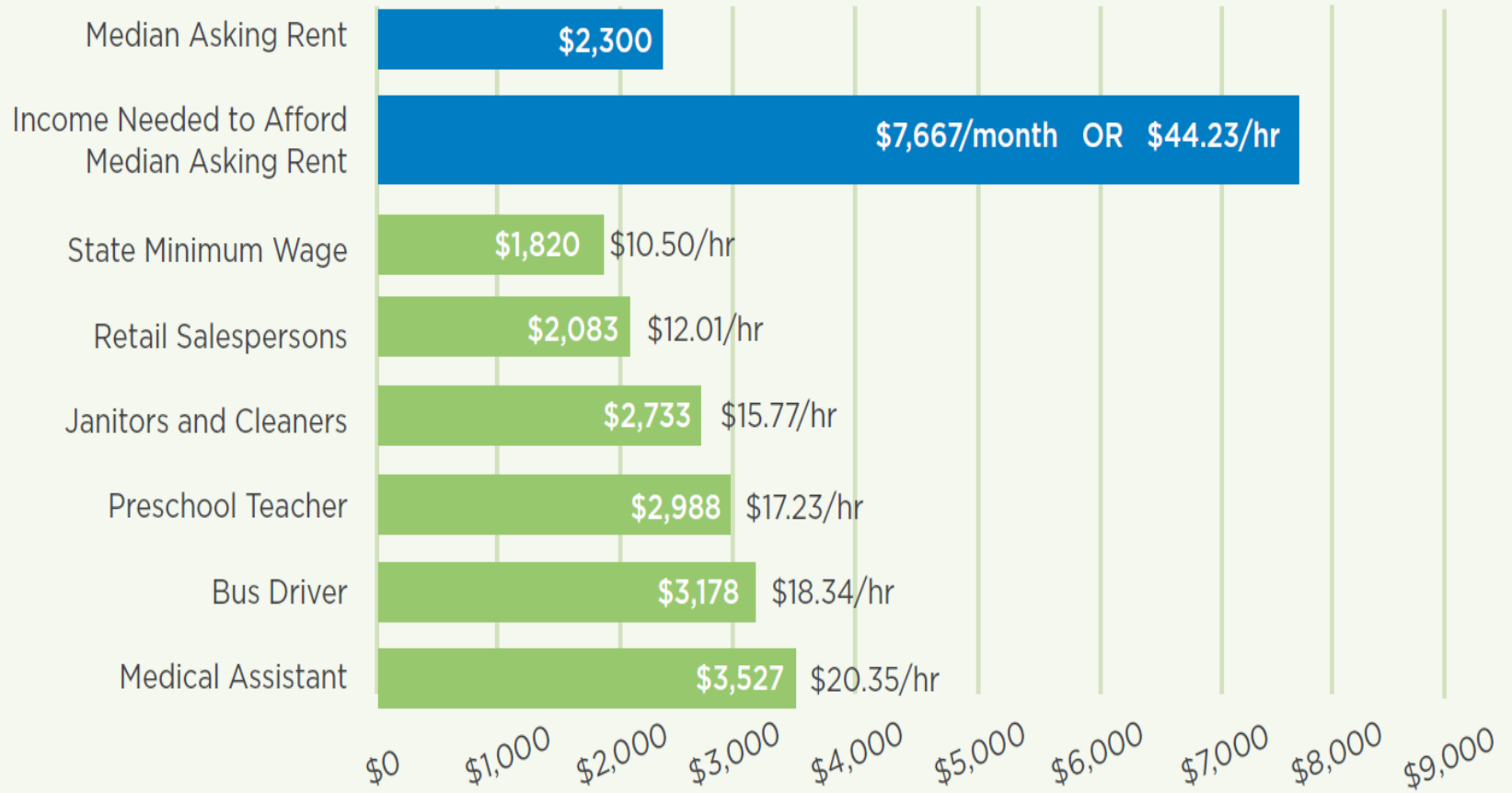
Presented to the Family and Human Service Committee  
Contra Costa County Board of Supervisors  
June 26, 2017

# Activities in FY 16-17...

- Point in Time Count
- Built for Zero Campaign
- Coordinated Entry
- Move-On program
- Housing Security Fund

# Housing Crisis

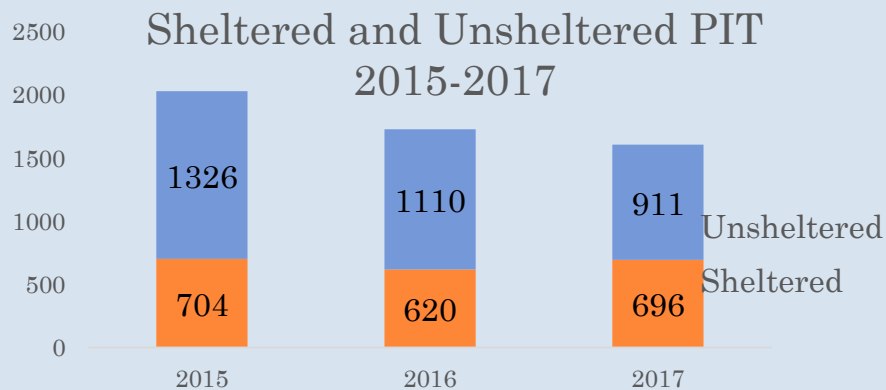
**CONTRA COSTA COUNTY RENTERS NEED TO EARN \$7,667 A MONTH TO AFFORD MEDIAN ASKING RENTS**



Source: Paul Waddell, Urban Analytics Lab, University of California, Berkeley, retrieved from analysis of online Craigslist listings on April 27, 2017. CHPC analysis of Bureau of Labor Statistics Median Annual Wage Data for CA Occupations in 2016.

# 2017 Point in Time Count

The Point in Time (PIT) Count is an annual survey to identify homeless individuals that are sleeping in Emergency Shelters, Transitional Housing, or outside. This year's PIT Count took place on January 25<sup>th</sup>.



27%  
decrease in  
Veterans in  
one year

# CONTRA COSTA COUNTY COORDINATED ENTRY MODEL



Consumers



Law Enforcement



Health Care Providers



Service Providers



Community Members



## CALL

Information and Referral



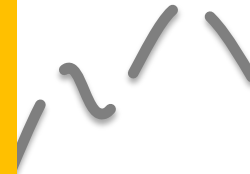
## CARE

Coordinated Assessment,  
Resource Center

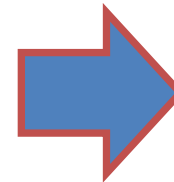


## CORE

Coordinated Outreach  
Referral and  
Engagement Teams



Interim  
Housing/  
Warming  
Centers



Permanent Housing

# CALL



What	When	Who
<ul style="list-style-type: none"><li>• CARE and CARE-Capable center referrals</li><li>• Referrals to safety net and other social services</li><li>• Connect to CORE teams</li></ul> <p>COMING SOON...</p> <ul style="list-style-type: none"><li>• Prevention/ Diversion screening and triage</li><li>• Direct placement into available shelter beds</li></ul>	<ul style="list-style-type: none"><li>• 24/7</li></ul>	<ul style="list-style-type: none"><li>• At Risk</li><li>• Literally Homeless</li></ul>

# CARE Centers



What	Where/When	Who
<ul style="list-style-type: none"> <li>• Showers</li> <li>• Food</li> <li>• Laundry</li> <li>• Case management</li> <li>• Linkages to mental and physical health care services</li> <li>• Housing assessment</li> <li>• Screenings and referrals for housing/utility assistance</li> <li>• Housing Navigation</li> <li>• *Warming Center</li> </ul>	<p><b>Monday -Friday</b> <b>8 am – 5 pm</b></p> <p><u>West County</u> 1515 Market St. San Pablo</p> <p><u>Central County</u> (Trinity Center) 1924 Trinity Ave Walnut Creek</p> <p><u>Central County*</u> (Next to Concord Shelter) 2047-A Arnold Industrial Way Concord</p>	<ul style="list-style-type: none"> <li>• Literally Homeless</li> </ul>

# CORE Team

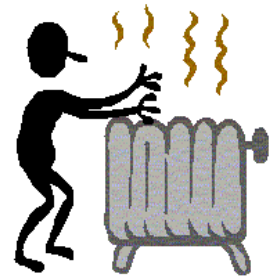


(Coordinated Outreach, Referral and Engagement)

What	When	Who
<ul style="list-style-type: none"><li>• Shelter and Warming Center Placement</li><li>• Linkages to mental and physical health care services</li><li>• In-the-field healthcare services provided by HCH</li><li>• Benefits eligibility screening and enrollment</li><li>• Housing assessment</li></ul>	<ul style="list-style-type: none"><li>• Monday – Saturday, 7 am – 1 am</li><li>• Multiple teams across county</li><li>• Partnerships with cities</li></ul>	<ul style="list-style-type: none"><li>• Literally Homeless</li></ul>



# Warming Center Pilot



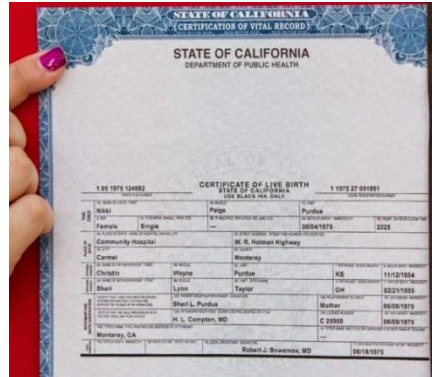
What	Where/When	Who
<ul style="list-style-type: none"><li>• Screening and intake</li><li>• Housing assessment</li><li>• Food</li><li>• Showers</li><li>• Connection to CARE center</li></ul>	<p><b>Monday -Saturday</b> <b>7 pm– 7 am</b></p> <p><u>Central County*</u></p> <p>Via referral by CORE teams</p>	<ul style="list-style-type: none"><li>• Literally Homeless</li></ul>

# CARE Capable Center



What	Where/When	Who
<ul style="list-style-type: none"><li>• Referrals to 211 for prevention/diversion</li><li>• Referrals and transportation to CARE Centers</li><li>• Housing assessment</li></ul>	<p><u>Drop in Hours</u> <b>M-Th</b> <b>9 am - Noon</b> <b>Tu, 5 pm – 7 pm</b></p> <p><u>Central County</u> (Monument Crisis Center) 1990 Market Street Concord</p>	<ul style="list-style-type: none"><li>• At-Risk</li><li>• Literally Homeless</li><li>• Focus on families and seniors</li></ul>

# HOUSING NAVIGATION





# HOMELESS?

## LOSING YOUR HOUSING?

**CALL 211**

**FREE CONFIDENTIAL SERVICE AVAILABLE 24/7**

Callers will be matched and referred to appropriate programs

OR

## WALK INTO A CARE CENTER

Coordinated Assessment Referral and Engagement (CARE) Centers can provide help with:

- Showers
- Food
- Laundry
- Case management
- Benefits enrollment
- Health care services
- Mental health services
- Substance use disorder services
- Housing search assistance
- Screening and referrals for housing /utility assistance

*Please note not all services are available at all sites.*

### CONCORD

(Anka, next to Concord Adult Shelter)  
2047-A Arnold Industrial Way  
M-F, 8 am-5 pm

### SAN PABLO

(Anka)  
1515 Market Avenue  
M-F, 8 am-5 pm

### CONCORD

Specializing in Families and Seniors  
(Monument Crisis Center)  
1990 Market Street

Walk in hours: M-Th, 9 am-Noon & Tu, 5 pm-7 pm

### WALNUT CREEK

(Trinity Center)  
1924 Trinity Avenue  
M-F, 8 am-5 pm



5.17.17

[cchealth.org/homeless/](http://cchealth.org/homeless/)



# Housing Security Fund

## What your donation can do:

- \$25 One credit check
- \$50 One housing application fee
- \$100 One utility deposit
- \$500 Rental Assistance for one month
- \$2500 Security deposit for a family of four

Help End Homelessness in  
Contra Costa

Donate to the Housing Security Fund



\$18,323 / \$50,000

37%  
OF GOAL

51  
SUPPORTERS

288  
DAYS LEFT

DONATE NOW

Donate Online at  
[tinyurl.com/HousingSecurityFund](https://tinyurl.com/HousingSecurityFund)



# Future Activities

- ❑ Scaling Coordinated Entry
- ❑ Housing Needs Assessment
- ❑ New Management Information System
- ❑ No Place Like Home and MHSA Housing Loan Program

