County of Contra Costa OFFICE OF THE COUNTY ADMINISTRATOR MEMORANDUM

DATE: November 13, 2017

TO: Family and Human Services Committee

Supervisor John Gioia, Chair

Supervisor Candace Andersen, Vice Chair

FROM: Enid Mendoza, Senior Deputy County Administrator

SUBJECT: 2017 YEAR-END REPORT ON FAMILY AND HUMAN SERVICES

COMMITTEE REFERRAL ITEMS

RECOMMENDATION(S):

- I. ACKNOWLEDGE that the Board of Supervisors carried over the following twenty-four referrals from the 2016 Family and Human Services (F&HS) Committee to the 2017 F&HS referral calendar:
 - a. Referral #5 Continuum of Care Plan for the Homeless/Healthcare for the Homeless
 - b. Referral #20 Public Service Portion of the CDBG
 - c. Referral #25 Child Care Planning/Development Council Membership
 - d. Referral #44 Challenges for EHSD (Continuum of Care Reform)
 - e. Referral #45 Adult Protective Services and Challenges for Aged & Disabled Populations
 - f. Referral #56 East Bay Stand Downs for Homeless Veterans / Stand Down on the Delta
 - g. Referral #61 HIV Prevention/Needle Exchange Program
 - h. Referral #78 Community Services Bureau/Head Start Oversight
 - i. Referral #81 Local Child Care & Development Planning Council Activities
 - j. Referral #82 Secondhand Smoke Ordinance
 - k. Referral #92 Local Planning Council Child Care Needs Assessment
 - 1. Referral #93 Youth Services Report (formerly Independent Living Skills Program)
 - m. Referral #101 FACT Committee At-Large Appointments
 - n. Referral #103 SNAP/CalFresh (Food Stamp) Program
 - o. Referral #107 Laura's Law
 - p. Referral #108 Call Center Oversight and the Health Care Reform Update
 - q. Referral #109 Workforce Innovation and Opportunity Act
 - r. Referral #110 Innovative Community Partnerships

- s. Referral #111 Human Trafficking Update on Commercial Sexual
 Exploitation of Children and Update on the Family Justice
 Center
- t. Referral #112 Policy Options to Protect Youth from Tobacco Influences in the Retail Environment
- u. Referral #113 Built Environment and Health in All Policies
- v. Referral #114 Impacts of Technology on Access to Public Benefits
- w. Referral #115 Child and Teen Psychiatric Services
- x. Referral #116 Public Mental Health Care Systems
- **II. ACKNOWLEDGE** that in 2017, F&HS received reports on the following twenty-one referrals:
 - a. Referral #5 Continuum of Care Plan for the Homeless/Healthcare for the Homeless
 - b. Referral #20 Public Service Portion of the CDBG
 - c. Referral #25 Child Care Planning/Development Council Membership
 - d. Referral #44 Challenges for EHSD (Continuum of Care Reform)
 - e. Referral #56 East Bay Stand Downs for Homeless Veterans
 - f. Referral #61 HIV Prevention/Needle Exchange Program
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 - 1. Referral #101 FACT Committee At-Large Appointments
 - m. Referral #103 SNAP/CalFresh (Food Stamp) Program
 - n. Referral #107 Laura's Law
 - o. Referral #108 Call Center Oversight and the Health Care Reform Update
 - p. Referral #109 Workforce Innovation and Opportunity Act
 - q. Referral #110 Innovative Community Partnerships
 - r. Referral #112 Policy Options to Protect Youth from Tobacco Influences in the Retail Environment
 - s. Referral #114 Impacts of Technology on Access to Public Benefits
 - t. Referral #115 Child and Teen Psychiatric Services
 - u. Referral #116 Public Mental Health Care Systems
- **III. ACKNOWLEDGE** that F&HS did not receive the following three reports in 2017 for the indicated reason:
 - a. Referral #45 Adult Protective Services and Challenges for Aged & Disabled Populations Due to staffing shortages and critical staff on leave, the Employment and Human Services Department was unable to prepare a report on this topic as scheduled for the September meeting. The Department plans to report on this referral at the beginning of 2018.

- b. Referral #111 Human Trafficking Update on Commercial Sexual
 Exploitation of Children and Update on the Family Justice
 Center Due to scheduling conflicts, the Employment and
 Human Services Department was not able to report on this
 referral in November as scheduled. The Department plans to
 report on this referral at the beginning of 2018.
- c. Referral #113 Built Environment and Health in All Policies The Health Services Department provided a second follow-up report on this referral in September of 2016, which addressed the Board's concerns that resulted in the referral to F&HS. On February 14, 2017, the Department included the Built Environment report in their annual report to the Board from the Planning Integration for Community Health (PITCH). To prevent duplication, the Department felt an additional report to F&HS was unnecessary and should be eliminated in future years so that the Department can continue including this topic in their annual PITCH report.
- **IV. ACCEPT** the Health Services Department's recommendation to eliminate Referral #113 Built Environment and Health in All Policies.
- V. ACKNOWLEDGE that on July 18, 2017, the Board of Supervisors accepted the final report on Referral #108 Call Center Oversight and the Health Care Reform Update and accepted the recommendations of the Employment and Human Services Department and F&HS to eliminate this referral due to the cancellation of the contract with state to provide Covered California Call Center services and the elimination of the call center in Contra Costa County effective December 31, 2016.
- VI. ACKNOWLEDGE that on October 30, 2017, F&HS received a report from the Health Services Department on Referral #115 Child and Teen Psychiatric Services and Referral #116 Public Mental Health Care System. Due to the overlap of pending issues and questions related to both referrals, the Department requested that the report be combined into one F&HS report to prevent duplication and confusion. The Department's report was accepted by F&HS and clearly addressed the various issues in one report.
- VII. ACCEPT the recommendation of the Health Services Department to consolidate Referral #115 Child and Teen Psychiatric Services and Referral #116 Public Mental Health Care System into one referral (Referral #116 Public Mental Health Care Systems) since they both relate to services provided by the County within the public mental health care system. In the Department's annual report, they will include updates on the topic of psychiatric services to children and youth.
- VIII. ACKNOWLEDGE that Referral #61 HIV Prevention/Needle Exchange Program is a biannual report to F&HS and that after today's report to F&HS a report will not be due to F&HS until 2019.

- **IX. ACCEPT** the recommendation to carry forward the following twenty referrals from the 2017 Family and Human Services Committee to the 2018 Committee:
 - a. Referral #5 Continuum of Care Plan for the Homeless/Healthcare for the Homeless
 - b. Referral #20 Public Service Portion of the CDBG
 - c. Referral #25 Child Care Planning/Development Council Membership
 - d. Referral #44 Challenges for EHSD (Continuum of Care Reform)
 - e. Referral #45 Adult Protective Services and Challenges for Aged & Disabled Populations
 - f. Referral #56 East Bay Stand Downs for Homeless Veterans / Stand Down on the Delta
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 - p. Referral #110 Innovative Community Partnerships
 - q. Referral #111 Human Trafficking Update on Commercial Sexual Exploitation of Children and Update on the Family Justice Center
 - r. Referral #112 Policy Options to Protect Youth from Tobacco Influences in the Retail Environment
 - s. Referral #114 Impacts of Technology on Access to Public Benefits
 - t. Referral #116 Public Mental Health Care System
- **X. DIRECT** staff to forward the year-end report to the Board of Supervisors for their information.