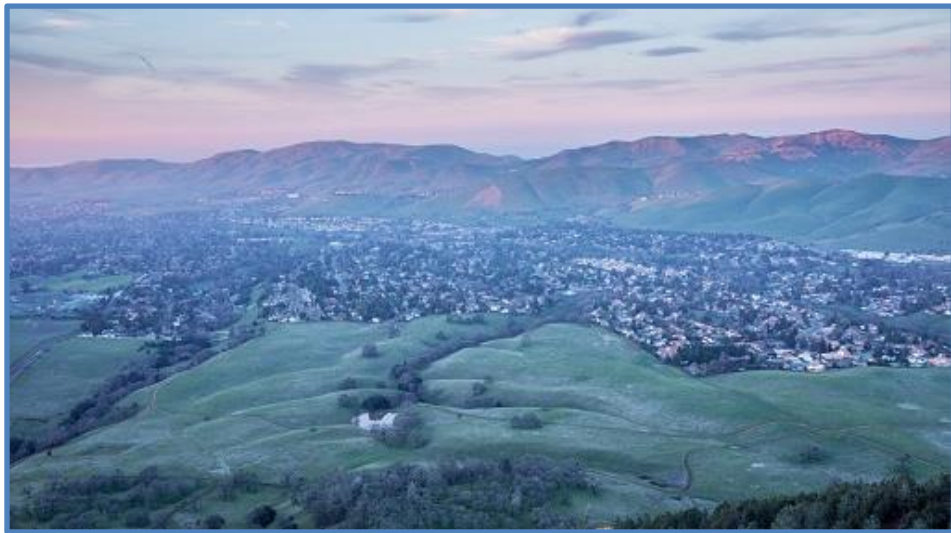


# Analysis of Impediments to Fair Housing Choice

## Contra Costa County Consortium



2016

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## I. Executive Summary

As recipients of funds from the U.S. Department of Housing and Urban Development (HUD), the members of the Contra Costa HOME Consortium are required to conduct an Analysis of Impediments to Fair Housing Choice (AI) and to periodically review that analysis and update it as necessary. Further, each AI is reassessed and reevaluated with each Consolidated Plan. Together, the Community Development Block Grant (CDBG) program entitlement communities of Contra Costa County and the Urban County have formed the Contra Costa Consortium (Consortium) to jointly plan for the housing and community development needs of the County. The City of Richmond has partnered with the Consortium in the development of this AI.

The Consortium and the City of Richmond (City) develop five-year Consolidated Plans and have established processes to request funding and to evaluate requests for funds. The creation of a Consolidated Plan maximizes the impact of available resources and assures a more efficient distribution of funds. This is most notable in the provision of countywide services and the ability to fund large housing projects (using HOME funds) that would be beyond the capacity of any single member. This AI is one of several ways in which the jurisdictions are fulfilling their obligation to affirmatively further fair housing. This document includes an analysis of local factors that may impact fair housing choice, the identification of specific impediments to fair housing choice, and a plan to address those impediments. The Consortium must also assure equal access to services and programs it provides or assists. Please note that each member jurisdiction prepares its own annual Action Plan as well as its own Consolidated Annual Performance Evaluation Report (CAPER). These Action Plans and CAPERs include a description of the efforts made each year to affirmatively further fair housing. These documents may be consulted for an evaluation of actions taken by individual jurisdictions.

## What Is Fair Housing?

Federal law prohibits discrimination in the provision of housing or access to housing based on membership in certain protected classes of persons or personal status. These protections apply to race, color, national origin or ancestry, sex, religion, familial status, and mental and physical handicap (disability). California state law codifies the federal protections and adds sexual orientation, marital status, use of language, source of income, HIV/AIDS, and medical condition. State law also prohibits discrimination based on any arbitrary status (the Unruh Act). Equal access to housing is fundamental to each person in meeting essential needs and pursuing personal, education, employment, or other goals. Federal and State fair housing laws prohibit discrimination in the sale, rental, lease, or negotiation for real property based on a person's protected status. Fair housing is a condition in which individuals of similar income levels in the same housing market have a like range of choice available to them, regardless of personal status.

## What Is an Impediment to Fair Housing Choice?

As defined by HUD Fair Housing Planning Guide (1996), impediments to fair housing choice are:

Any actions, omissions, or decisions taken because of race, color, ancestry, national origin, religion, sex, disability, marital status, familial status, or any other arbitrary factor which restrict housing choices or the availability of housing choices; or any actions, omissions, or decisions which have the effect of restricting housing choices or the availability of housing choices on the basis of race, color, ancestry, national origin, religion, sex, disability, marital status, familial status, or any other arbitrary factor.

To affirmatively further fair housing, a community must work to remove impediments to fair housing choice.

## Purpose of the Analysis of Impediments

The purpose of an AI is to review conditions in the jurisdictions that may impact the ability of households to freely choose housing and to be treated without regard to race, ethnicity, religion, gender, national origin, source of income, age, disability, or other protected status. The AI reviews the general state of fair housing, the enforcement of fair housing law, efforts to promote fair housing, access to credit for the purpose of housing, and general constraints to the availability of a full range of housing types.

An AI examines the affordability of housing in the jurisdiction with an emphasis on housing affordable to households with annual incomes classified as low income and less. (Low income is defined as equal to or less than 80 percent of the adjusted Area Median Income as most recently published by HUD.)

The document has three major goals:

- To provide an overview of the current conditions as they impact fair housing choice.
- To review policies and practices as they impact fair housing choice and the provision of housing, specifically affordable housing and housing for special needs households.
- To identify impediments to fair housing choice and actions that will take to remove those impediments or to mitigate the impact those impediments have on fair housing choice.

Fulfilling these goals includes the following:

- A review of the laws, regulations, and administrative policies, procedures, and practices of the Consortium and the City.
- An assessment of how those laws affect the location, availability, and accessibility of housing.
- An assessment of conditions, both public and private, affecting fair housing choice.

## Impediments Identified

This analysis has identified the following impediments and actions to address those impediments.

1. **Education and public perception.** Inadequate information on fair housing issues and a lack of understanding about the potential extent of housing discrimination exists.
2. **Housing affordability.** The high cost of housing and extreme burden those costs place, particularly on renters, present a barrier to fair housing choice. Also, low vacancies and lack of affordable housing options contribute to these issues. Concentration of the limited affordable housing supply is also a fair housing concern.
3. **Home purchase loan denials.** Significant disparity between races and ethnicities in loan denial rates exists. Minorities are more likely to be denied loans than whites, even in high income categories.
4. **Disability and elder care issues.** Availability and access to housing for individuals with physical and mental disabilities is a rapidly emerging impediment to fair housing. Further, insufficient education and enforcement around issues of reasonable accommodations results in discrimination against individuals with disabilities.
5. **Local Building Approvals.** Lengthy, complex, and extensive local review and approval processes discourage construction of affordable housing. Local governments sometimes require separate approvals for every aspect of the development process and sometimes stipulate public hearings that invite community opposition, which can have the same effect as exclusionary zoning.

## Recommendations

The following recommendations are made to address the impediments stated above. The Action Plan provides steps for implementing these recommendations.

### **Recommendation # 1:** Increase Public Awareness of Fair Housing Rights

The Contra Costa County Consortium could strengthen efforts to make the public aware of fair housing rights and further emphasize how reporting fair housing violations can have positive outcomes. This would include providing communities information on fair housing laws and policies, model zoning ordinances, and advice from other communities that have succeeded in overcoming regulatory impediments to fair housing choice.

### **Recommendation #2:** Improve Financial Assistance for Housing

High housing costs and cost burden to both buyers and renters may be reduced through direct and indirect financial assistance programs. There is a variety and volume of programs available to low/moderate-income people. Real estate professionals, lenders and rental property owners often do not know what is available and what qualifications are for the various programs. All could benefit from more information on the availability of home finance and rental subsidy programs (including both tenant-based and project-based subsidies). In order to increase the number of households who are served by these programs, there needs to be additional funding and increased efficiencies in program delivery. Members of the Contra Costa County Consortium could support efforts to increase funding through local, State and federal initiatives; lower development costs of new affordable housing; and allow for innovative housing options such as tiny homes and accessory dwelling units.

### **Recommendation # 3:** Review Home Purchase Loan Denial Figures with Local Lenders

Significant disparity between races and ethnicities in loan denial rates exists. Minorities are more likely to be denied loans than Whites, even in high income categories. The Contra Costa County Consortium should further research the extent of these issues and review this information with



Fair Housing Organizations and local lenders. Both members of the Consortium and the Fair Housing Organizations should report the disparate impact to lenders, encourage them to examine loan approval policies and procedures within that context and indicate what affirmative steps, as appropriate, that they might take to address this apparent issue. Members of the Consortium have some established networks such as the Home Equity Preservation Alliance and lists of preferred lenders that may be able to serve as a base for growing outreach on these issues.

**Recommendation # 4: Increase Access to Special Needs Housing**

The Contra Costa County Consortium should gather more information of this emerging impediment and determine the extent to which the available supply of supportive housing is limited particularly for individuals with physical and mental disabilities. Members of the Consortium should examine and develop more formal policies and procedures regarding reasonable accommodation and better inform landlords, especially small rental property owners. Promoting best practices for alternative types of special needs/elderly housing and considering policy changes may be in order. Shaping community attitudes as described in the first recommendation may also be necessary to confront this barrier.

**Recommendation #5: Review Municipalities Planning Code and Offer Incentives**

The Contra Costa County Consortium should encourage local governments to examine the review and approval processes that discourage construction of affordable housing with respect to elements that have the unintended consequence of impeding such development. As observed in the findings, local governments sometimes require separate approvals for every aspect of the development process and sometimes stipulate public hearings that result in community opposition, which can have the same effect as exclusionary zoning. Local building and zoning codes could be modified to simplify local processes for building approvals and more effectively encourage construction of affordable housing as well as special needs housing.

## II. Methodology

To gain pertinent information on fair housing needs and activities in Contra Costa County (County), the County collected and analyzed demographic and housing data; conducted and analyzed Fair Housing Surveys completed by community residents, jurisdictions, and stakeholder organizations across the County and interviewed key stakeholders including advocacy organizations and government officials; and conducted a literature review.

- **Fair Housing Surveys** - Three written surveys were developed to collect perspectives of residents, jurisdictions, and stakeholder groups. The resident survey was also made available in Spanish. The purpose for conducting the survey was to obtain information and insights about fair housing choice in the County. The surveys were posted online and promoted through the member jurisdictions. Advocacy groups and community-based organizations were asked to share the survey links as well. A total of 225 residents, 76 individuals representing jurisdictions, and 177 stakeholder organizations completed the surveys.
- **Stakeholder Interviews** – Stakeholders were interviewed to gain specific views on topics from experts and to further explore areas of concern. The list of stakeholders interviewed is included as Appendix 1.
- **Analysis of Impediments** - HUD requires its CDBG entitlement communities to conduct a Fair Housing Analysis. In the analysis, each entitlement community is required to identify fair housing problems and impediments, courses of action intended to address the impediments, and a schedule to resolve those problems identified. To gain relevant data on both statewide and regional housing impediments, a scan of the reports was completed to determine the most prevalent housing impediments, and the courses of action most commonly used by communities to combat housing problems.

- **Housing Data** - This report uses American Community Survey (ACS) data, Census data, and the Home Mortgage Disclosure Act Reporting (HMDA) data to review and analyze state demographics, housing needs, and housing and lending activity.
- **Literature Review** - In order to gain pertinent information on fair housing and related issues, the team conducted a thorough literature review of relevant publications and periodicals. Information gained from the literature review was incorporated in the findings section and was used to support recommendations offered by the team in this report.

Throughout this document the following geographic terms will be used. To assist the reader, below is an explanation of each.

- Contra Costa County “County” (countywide): Includes all 19 jurisdictions within the County (Antioch, Brentwood, Clayton, Concord, Danville, El Cerrito, Hercules, Lafayette, Martinez, Moraga, Oakley, Orinda, Pinole, Pleasant Hill, Pittsburg, Richmond, San Pablo, San Ramon, and Walnut Creek), as well as the unincorporated area of the County.
- Urban County: Includes all jurisdictions which are not entitlement jurisdictions (Brentwood, Clayton, Danville, El Cerrito, Hercules, Lafayette, Martinez, Moraga, Oakley, Orinda, Pinole, Pleasant Hill, San Pablo, San Ramon, Richmond, and the unincorporated area of the County).
- Unincorporated County: This includes areas of the County that are not a part of any municipality.
- Entitlement Cities: The CDBG entitlement cities in the County are Antioch, Concord, Pittsburg, and Walnut Creek.
- HOME Consortium: The members of the HOME Consortium are the Urban County and the entire cities of Antioch, Concord, Pittsburg, and Walnut Creek.

### III. Past Impediments and Actions Taken

The impediments listed below were identified as obstacles to fair housing in the County's previous Analysis of Impediments to Fair Housing report in 2010. Appendix 2 provides a summary of actions taken to address these concerns.

#### **Affordable Housing**

1. IMPEDIMENT: Lack of sufficient affordable housing supply.

1.1. Action: Provide assistance to preserve existing affordable housing and to create new affordable housing. Assistance will be provided through the Consolidated Plan programs of the Consortium member jurisdictions. These include CDBG, HOME, and HOPWA.

1.2. Action: Offer regulatory relief and incentives for the development of affordable housing. Such relief includes that offered under state "density bonus" provisions.

1.3. Action: Assure the availability of adequate sites for the development of affordable housing.

2. IMPEDIMENT: Concentration of affordable housing.

2.1. Action: Housing Authorities within the County (Contra Costa County, Richmond and Pittsburg) will be encouraged to promote wide acceptance of Housing Choice Vouchers, and will monitor the use of Housing Choice Vouchers to avoid geographic concentration.

2.2. Action: Consortium member jurisdictions will collaborate to expand affordable housing opportunities in communities in which they are currently limited.

2.3. Action: A higher priority for the allocation of financial and administrative resources may be given to projects and programs which expand affordable housing opportunities in communities in which they are currently limited.

2.4. Action: Member jurisdictions will report on the location of new affordable housing in relation to the location of existing affordable housing and areas of low-income, poverty and minority concentration.

### **Mortgage Lending**

3. IMPEDIMENT: Differential origination rates based on race, ethnicity and location.

3.1. Action: Member jurisdictions will periodically monitor Home Mortgage Disclosure Act (HMDA) data and report significant trends in mortgage lending by race, ethnicity and location.

3.2. Action: When selecting lending institutions for contracts and participation in local programs, member jurisdictions may prefer those with a Community Reinvestment Act (CRA) rating of “Outstanding.” Member jurisdictions may exclude those with a rating of “Needs to Improve,” or “Substantial Noncompliance” according to the most recent examination period published by the Federal Financial Institutions Examination Council (FFIEC). In addition, member jurisdictions may review an individual institution’s most recent HMDA reporting as most recently published by the FFIEC.

4. IMPEDIMENT: Lack of knowledge about the requirements of mortgage lenders and the mortgage lending and home purchase process, particularly among lower income and minority households.

4.1. Action: Member jurisdictions will support pre-purchase counseling and home buyer education programs.

4.2. Action: Member jurisdictions will support home purchase programs targeted to lower income (low and very low), immigrant, and minority households. Minority households include Hispanic households.

4.3. Action: Member jurisdictions will encourage mortgage lenders to responsibly market loan products to lower income (low and very low), immigrant, and minority households. Minority households include Hispanic households.

5. IMPEDIMENT: Lower mortgage approval rates in areas of minority concentration and low-income concentration.

5.1. Action: Member jurisdictions will support home purchase programs targeted to households who wish to purchase homes in Census Tracts with loan origination rates under 50 percent according to the most recently published HMDA data.

5.2. Action: Member jurisdictions will encourage mortgage lenders to responsibly market loan products to households who wish to purchase homes in Census Tracts with loan origination rates under 50 percent according to the most recently published HMDA data.

6. IMPEDIMENT: Lack of knowledge of fair housing rights.

6.1. Action: Support efforts to educate tenants, owners, and agents of rental properties regarding their fair housing rights and responsibilities.

7. IMPEDIMENT: Discrimination in rental housing.

7.1. Action: Support efforts to enforce fair housing rights and to provide redress to persons who have been discriminated against.

7.2. Action: Support efforts to increase the awareness of discrimination against persons based on sexual orientation.

8. IMPEDIMENT: Failure to provide reasonable accommodation to persons with disabilities.

8.1. Action: Support efforts to educate tenants, owners, agents of rental properties regarding the right of persons with disabilities to reasonable accommodation.

8.2. Action: Support efforts to enforce the right of persons with disabilities to reasonable accommodation and to provide redress to persons with disabilities who have been refused reasonable accommodation.

9. IMPEDIMENT: Lack of information on the nature and basis of housing discrimination.

9.1. Action: Monitor the incidence of housing discrimination complaints and report trends annually in the CAPER.

9.2. Action: Improve the consistency in reporting of housing discrimination complaints. All agencies who provide this information should do so in the same format with the same level of detail. Information should be available by the quarter year.

9.3. Action: Improve collection and reporting information on discrimination based on sexual orientation and failure to provide reasonable accommodation to persons with disabilities.

### **Government Barriers**

10. IMPEDIMENT: Lack of formal policies and procedures regarding reasonable accommodation.

10.1. Action: Jurisdictions which have not done so will adopt formal policies and procedures for persons with disabilities to request reasonable accommodations to local planning and development standards.

11. IMPEDIMENT: Transitional and supportive housing is not treated as a residential use subject only to those restrictions that apply to other residential uses of the same type in the same zone, and is not explicitly permitted in the zoning code.

11.1. Action: Jurisdictions which have not done so will amend their zoning codes to treat transitional and supportive housing types as a residential use subject only to those restrictions that apply to other residential uses of the same type in the same zone, and to explicitly permit both transitional and supportive housing types in the zoning code.

12. IMPEDIMENT: Permanent emergency shelter is not permitted by right in at least one appropriate zoning district.

12.1. Action: Jurisdictions which have not done so will amend their zoning codes to permit transitional and supportive housing by right in at least one residential zoning district.



## IV. Background

This section presents a summary of the demographic profile, economic, income distribution, and housing characteristics for the County.

### POPULATION

**Tables 1 and 2** demonstrate a few notable growth trends in the Bay Area and the County and its cities. The growth rate from 2000 to 2010 increased 10.6 percent according to Census reports in the County as a whole. With projected growth patterns from the Association of Bay Area Governments (ABAG), the population in the County was expected to grow 7.1 percent from 2010 to 2020.

From 2010 to 2020, the growth percentage rates in Hercules (20.1 percent), Oakley (17.4 percent), Pittsburg (13.8 percent), and Richmond (10.5 percent) exceed the percentage growth for the Bay Area (8.9 percent) as a whole.

According to ABAG's latest Projections from 2013, the population in the County is expected to reach 1,085,700 by 2015 and grow to 1,123,500 by 2020. Between 2015 and 2020 the County's population is estimated to grow by 3.5 percent.

**Table 1**  
**Current and Projected Population**

Jurisdiction	2010	2015	2020	2025	2030
Bay Area	7,150,739	7,461,400	7,786,800	8,134,000	8,496,800
<b>Urban County</b>					
Brentwood	51,481	52,700	54,000	55,400	56,800
Clayton	10,897	10,900	11,100	11,400	11,400
Danville	42,039	42,700	43,500	44,400	45,100
El Cerrito	23,549	24,100	24,700	25,300	26,000
Hercules	24,060	26,500	28,900	31,300	34,000
Lafayette	23,893	24,500	25,100	25,700	26,400
Martinez	35,824	36,500	37,100	38,000	38,800
Moraga	16,016	16,400	16,900	17,300	17,800
Oakley	35,432	38,500	41,600	44,700	48,200
Orinda	17,643	18,000	18,400	18,800	19,200
Pinole	18,390	18,900	19,500	20,100	20,700
Pleasant Hill	33,152	33,800	34,400	35,100	35,900
San Pablo	29,139	30,300	31,500	32,800	34,200
San Ramon	72,148	74,400	76,800	79,400	82,300
Unincorporated County	159,785	162,900	166,100	169,700	173,500
Urban County Subtotal	593,448	611,100	629,600	649,400	670,300
<b>Entitlement Jurisdictions</b>					
Antioch	102,372	105,600	108,900	112,400	116,200
Concord	122,067	125,300	128,500	141,100	154,000
Pittsburg	63,264	67,600	72,000	76,500	81,300
Richmond	103,701	109,100	114,600	120,300	126,500
Walnut Creek	64,173	67,000	69,900	72,900	76,100
<b>Contra Costa County Total</b>	<b>1,049,025</b>	<b>1,085,700</b>	<b>1,123,500</b>	<b>1,172,600</b>	<b>1,224,400</b>

Data Source: 2010 Census P1, Association of Bay Area Governments Projections 2013 (2015-2030)

**Table 2****Rate of Change in Current and Projected Population**

Jurisdiction	2000 to 2010	2010 to 2020	2020 to 2030
Bay Area	5.4%	8.9%	9.1%
<b>Urban County</b>			
Brentwood	121.0%	4.9%	5.2%
Clayton	1.3%	1.9%	2.7%
Danville	0.8%	3.5%	3.7%
El Cerrito	1.6%	4.9%	5.3%
Hercules	23.5%	20.1%	17.7%
Lafayette	-0.1%	5.0%	5.2%
Martinez	-0.1%	3.5%	4.6%
Moraga	-1.7%	5.5%	5.3%
Oakley	38.3%	17.4%	15.9%
Orinda	0.3%	4.3%	4.4%
Pinole	-3.4%	6.0%	6.2%
Pleasant Hill	1.0%	3.7%	4.4%
San Pablo	-3.6%	8.1%	8.6%
San Ramon	61.3%	6.5%	7.2%
Unincorporated County	5.3%	4.0%	4.5%
Urban County Total	15.0%	6.1%	6.5%
<b>Entitlement Jurisdictions</b>			
Antioch	13.1%	6.4%	6.7%
Concord	0.2%	5.3%	19.8%
Pittsburg	11.4%	13.8%	12.9%
Richmond	4.5%	10.5%	10.4%
Walnut Creek	-0.2%	8.9%	8.9%
<b>Contra Costa County Total</b>	<b>10.6%</b>	<b>7.1%</b>	<b>9.0%</b>

Data Source: 2000 Census, 2010 Census, Association of Bay Area Governments Projections 2013 (2020-2030)

## POPULATION BY AGE

**Table 3** shows population by age group. Of the jurisdictions in the County, Walnut Creek had the largest share of persons over 65 (27.2 percent), followed by Orinda (20.1 percent) and Moraga (19.6 percent). San Ramon had the largest percentage of persons under the age of 18 (30 percent), followed by Brentwood (29.5 percent) and Oakley (28 percent). The County had a total of 24.1 percent of persons under 18 and 13.4 percent of persons over 65.

**Table 3****Population by Age**

Jurisdiction	% Under 18	% Over 18	% Age 20-64	% Over 65
<b>Urban County</b>				
Brentwood	29.5%	70.5%	55.0%	12.8%
Clayton	23.4%	76.6%	56.8%	16.6%
Danville	27.3%	72.7%	54.8%	15.8%
El Cerrito	16.4%	83.6%	62.8%	18.7%
Hercules	22.8%	77.2%	64.0%	10.9%
Lafayette	25.5%	74.5%	55.4%	17.6%
Martinez	20.2%	79.8%	64.2%	13.1%
Moraga	20.6%	79.4%	51.6%	19.6%
Oakley	28.0%	72.0%	61.0%	8.2%
Orinda	24.7%	75.3%	53.7%	20.1%
Pinole	19.6%	80.4%	62.2%	16.7%
Pleasant Hill	19.0%	81.0%	64.4%	14.5%
San Pablo	26.1%	73.9%	61.3%	9.6%
San Ramon	30.0%	70.0%	59.7%	8.5%
Unincorporated County	23.6%	76.4%	60.2%	13.8%
Urban County Total	24.7%	75.3%	59.5%	13.4%
<b>Entitlement Jurisdictions</b>				
Antioch	26.5%	73.5%	60.3%	9.8%
Concord	22.6%	77.4%	62.5%	12.6%
Pittsburg	25.4%	74.6%	61.7%	9.6%
Richmond	24.3%	75.7%	62.8%	10.8%
Walnut Creek	16.6%	83.4%	54.6%	27.2%
<b>Contra Costa County Total</b>	<b>24.1%</b>	<b>75.9%</b>	<b>60.1%</b>	<b>13.4%</b>

Data Source: 2010-2014 ACS 5-Year Estimates (DP05)

## RACE/ETHNICITY

Although the County is generally diverse, the particular racial and ethnic composition varies by community. Please see **Tables 4 and 5**. Of the nineteen cities in the County, there are three with a White population of over 80 percent (Clayton, Danville, and Lafayette), and six with a minority population near or greater than 50 percent (Hercules, Pinole, San Ramon, Antioch, Pittsburg, and Richmond).

In a similar fashion, seven communities have a Hispanic or Latino population over 25 percent (Brentwood, Oakley, San Pablo, Antioch, Concord, Pittsburg and Richmond), and six have a Hispanic or Latino population of less than 10 percent (Clayton, Danville, Lafayette, Moraga, Orinda and San Ramon).

The communities that are predominantly White tend to be those located in the central portion of the County, in the Interstate Highway 680 corridor. The predominantly minority and Hispanic or Latino communities tend to be in the industrial and agricultural areas of the eastern and western regions of the County.

### **Areas of Minority Concentration**

Concentration is defined as the existence of racial or ethnic minorities in a Census Tract at a rate of 10 percent or higher than the jurisdiction as a whole. Data on race and ethnicity were examined to determine areas of minority and ethnic concentration from 2010-2014 ACS 5-Year Estimates. For the purpose of this analysis, 38 percent of the County's population is non-white. Please see Maps 1 through 5 in Appendix 3. (Please note that Census Tract area boundaries may not be contiguous with current city boundaries.) Of all the entitlement jurisdictions, Walnut Creek does not have any areas of minority (non-white) concentration; therefore, a map was not included. It should be noted that in all areas that show an overall minority concentration, the predominant minority groups are Asians and/or Blacks and African Americans.

Since the U.S. Census enumerates Hispanic as a distinct ethnic category, this characteristic was examined separately. Census Tract areas where the percentage of total Hispanic population exceeds the countywide percentage by at least 10 percentage points are considered to be areas of Hispanic concentration. The average countywide percentage of Hispanic population is 24.8 percent according to the 2010-2014 ACS 5-Year Estimates. Note that of all the entitlement jurisdictions, Walnut Creek does not have any areas of Hispanic concentration; therefore, a map was not included. Please see Maps 6 through 10 in Appendix 3.

**Table 4****Race as Percentage of Total Population**

Jurisdiction	White	Black or African American	American Indian Alaskan Native	Asian	Native Hawaiian Pacific Islander	Some other race	Two or more races
<b>Urban County</b>							
Brentwood	74.5%	5.1%	0.5%	8.3%	0.2%	4.8%	6.7%
Clayton	84.0%	2.0%	1.2%	6.9%	0.2%	1.0%	4.6%
Danville	83.4%	1.1%	0.2%	11.5%	0.1%	0.4%	3.4%
El Cerrito	57.4%	6.7%	0.3%	25.0%	0.2%	3.6%	6.9%
Hercules	27.1%	18.0%	0.3%	43.7%	0.5%	2.7%	7.6%
Lafayette	84.2%	1.2%	0.0%	9.0%	0.0%	0.6%	4.9%
Martinez	79.3%	3.0%	0.8%	7.3%	0.4%	3.6%	5.5%
Moraga	75.6%	4.2%	0.1%	14.9%	0.3%	0.6%	4.3%
Oakley	67.4%	8.1%	1.5%	8.7%	0.2%	7.6%	6.6%
Orinda	79.8%	1.5%	0.6%	10.4%	0.0%	2.0%	5.6%
Pinole	50.2%	10.7%	0.8%	23.1%	0.0%	10.7%	3.3%
Pleasant Hill	76.6%	1.8%	0.3%	13.5%	0.2%	5.7%	0.5%
San Pablo	53.7%	16.1%	0.6%	14.7%	0.3%	3.9%	0.8%
San Ramon	49.3%	2.3%	0.3%	40.5%	0.4%	5.5%	0.4%
Unincorporated County	68.7%	6.3%	0.3%	12.3%	0.3%	6.4%	5.6%
Urban County Total	66.9%	5.6%	0.5%	16.9%	0.3%	4.2%	5.7%
<b>Entitlement Jurisdictions</b>							
Antioch	49.7%	17.9%	0.9%	10.4%	0.8%	12.0%	8.3%
Concord	69.5%	4.2%	0.6%	11.0%	0.7%	8.1%	5.8%
Pittsburg	36.3%	18.4%	0.4%	16.4%	1.7%	20.4%	6.5%
Richmond	41.8%	23.7%	0.4%	14.0%	0.5%	13.9%	5.7%
Walnut Creek	79.9%	1.8%	0.3%	13.0%	0.2%	1.3%	3.5%
<b>Contra Costa County Total</b>	<b>62.1%</b>	<b>9.0%</b>	<b>0.5%</b>	<b>14.9%</b>	<b>0.5%</b>	<b>7.2%</b>	<b>5.9%</b>

Data Source: 2010-2014 ACS 5-Year Estimates (DP05)



**Table 5****Hispanic Origin as a Percentage of Total Population**

Jurisdiction	Hispanic or Latino # of Persons	Hispanic or Latino (%)	Not Hispanic or Latino	Not Hispanic or Latino (%)
<b>Urban County</b>				
Brentwood	13,934	25.8%	40,128	74.2%
Clayton	890	7.9%	10,438	92.1%
Danville	2,467	5.8%	40,424	94.2%
El Cerrito	2,786	11.5%	21,350	88.5%
Hercules	3,640	14.8%	20,956	85.2%
Lafayette	2,252	9.1%	22,433	90.9%
Martinez	6,048	16.4%	30,828	83.6%
Moraga	1,123	6.8%	15,426	93.2%
Oakley	13,789	36.9%	23,602	63.1%
Orinda	1,152	6.3%	17,238	93.7%
Pinole	4,424	23.6%	14,330	76.4%
Pleasant Hill	4,844	14.3%	28,998	85.7%
San Pablo	16,233	55.0%	13,283	45.0%
San Ramon	6,362	8.6%	67,464	91.4%
Unincorporated County	38,000	22.9%	127,590	77.1%
<b>Urban County Total</b>	<b>117,944</b>	<b>19.3%</b>	<b>494,488</b>	<b>80.7%</b>
<b>Entitlement Jurisdictions</b>				
Antioch	35,946	34.0%	69,684	66.0%
Concord	37,616	30.1%	87,401	69.9%
Pittsburg	26,457	40.2%	39,304	59.8%
Richmond	43,216	40.6%	63,253	59.4%
Walnut Creek	6,680	10.1%	59,243	89.9%
<b>Contra Costa County Total</b>	<b>267,859</b>	<b>24.8%</b>	<b>813,373</b>	<b>75.2%</b>

Data Source: 2010-2014 ACS 5-Year Estimates (DP05)

## INCOME

In this plan, income will be discussed using the terms as defined in **Table 6** below. These terms correspond to the income limits published annually by HUD. HUD bases these income categories on the Decennial Census with adjustment factors applied using the annual ACS. Income categories take into consideration family size. The income limit for a family of four is shown for illustration.

**Table 6**

### Income Categories

Term	Percentage AMI	2015 Income Limit (family of 4)
Extremely Low Income	30%	\$27,850
Very Low Income	50%	\$46,450
Low Income	80%	\$71,600

Data Source: HUD FY 2015 Income Limits Documentation System, Contra Costa County

**Table 7** provides a summary of income statistics as reported by the 2010-2014 ACS 5-Year Estimates for all jurisdictions within the County except the unincorporated area of the County. The ACS does not provide information for the unincorporated area but does include data for a Census-designated place (CDP). A CDP comprises a densely-settled concentration of population that is not within an incorporated place but is locally identified by a name. Contra Costa County has 34 different CDPs. To get a better idea of the incomes for the unincorporated area, **Table 8** provides data for each CDP in the unincorporated County.

The communities of Contra Costa County have a significant disparity of household income between them. Seven cities and thirteen CDPs have annual median household incomes above \$100,000 (Clayton, Danville, Hercules, Lafayette, Moraga, Orinda, San Ramon, Acalanes Ridge, Alamo, Blackhawk, Camino Tassajara, Castle Hill, Diablo, Discovery Bay, Kensington, Norris

Canyon, Reliez Valley, San Miguel, Saranap and Shell Ridge). None of these communities are CDBG entitlement jurisdictions.

Two cities and seven CDPs have annual median household incomes (MHI) near or below \$50,000 (San Pablo, Richmond, Bay Point, Bethel Island, Clyde, Mountain View, Pacheco, North Richmond and Rollingwood).

Higher income communities in the County tend to be in the central region, and lower income communities are more likely to be in the industrial and agricultural communities of the eastern, northern and western regions.

**Table 7****Income Characteristics for Incorporated Jurisdictions**

<b>Jurisdiction</b>	<b>Median Household Income</b>	<b>Per Capita Income</b>
<b>Urban County</b>		
Brentwood	\$88,697	\$33,357
Clayton	\$131,136	\$54,740
Danville	\$140,616	\$65,783
El Cerrito	\$88,380	\$45,190
Hercules	\$100,267	\$37,978
Lafayette	\$138,073	\$67,896
Martinez	\$85,736	\$39,701
Moraga	\$132,651	\$60,576
Oakley	\$78,597	\$27,993
Orinda	\$166,866	\$84,985
Pinole	\$74,379	\$34,219
Pleasant Hill	\$81,556	\$43,580
San Pablo	\$42,746	\$16,874
San Ramon	\$129,062	\$51,569
<b>Entitlement Jurisdictions</b>		
Antioch	\$65,770	\$25,499
Concord	\$67,122	\$31,404
Pittsburg	\$60,376	\$23,330
Richmond	\$54,857	\$25,769
Walnut Creek	\$80,399	\$51,998
<b>Contra Costa County Total</b>	<b>\$79,799</b>	<b>\$38,770</b>

Data Source: 2010-2014 ACS 5-Year Estimates (DP03)

**Table 8****Income Characteristics for Unincorporated Areas**

Census Designated Place	Median Income	Household	Per Capita Income
Acalanes Ridge	\$160,000		\$62,314
Alamo	\$163,151		\$77,281
Alhambra Valley	\$62,000		\$41,738
Bay Point	\$41,749		\$17,385
Bayview	\$82,431		\$29,636
Bethel Island	\$36,845		\$30,388
Blackhawk	\$167,875		\$85,049
Byron	\$75,673		\$29,962
Camino Tassajara	\$142,371		\$64,980
Castle Hill	\$113,952		\$54,105
Clyde	\$41,382		\$27,403
Contra Costa Centre (Waldon)	\$87,721		\$57,385
Crockett	\$81,667		\$42,310
Diablo	\$167,188		\$113,989
Discovery Bay	\$112,063		\$43,649
East Richmond Heights	\$68,185		\$32,733
El Sobrante	\$60,732		\$30,822
Kensington	\$136,625		\$67,369
Knightsen	\$78,672		\$29,127
Montalvin Manor	\$64,778		\$22,652
Mountain View	\$43,077		\$27,903
Norris Canyon	\$196,726		\$59,374
North Gate	\$96,333		\$52,891
North Richmond	\$35,288		\$16,194
Pacheco	\$48,024		\$30,011
Port Costa	\$94,018		\$54,767
Reliez Valley	\$126,458		\$77,832
Rodeo	\$68,701		\$27,318
Rollingwood	\$48,974		\$14,782
San Miguel	\$136,346		\$57,644
Saranap	\$102,054		\$49,107
Shell Ridge	\$120,163		\$54,179
Tara Hills	\$57,708		\$23,890
Vine Hill	\$62,857		\$21,948

Data Source: 2010-2014 ACS 5-Year Estimates (DP03)

### **Areas of Low- and Very Low-Income Concentration**

Data on income were examined at the Census Tract level to determine areas of low- (80 percent AMI) and very low- (50 percent AMI) income concentration.

Low-income areas are those that have 80 percent or more low-income persons. In those communities, the HUD income limits were used to determine low-income areas. Please see Maps 11 through 16 in Appendix 3. Very low-income areas are those that have 50 percent or more very low-income persons or a percentage of very low-income persons that exceeds the applicable exception threshold.

### **POVERTY**

In addition to reporting income, the 2010-2014 ACS 5-Year Estimates reports the number of persons and families that have incomes that fall below the federal poverty level. The poverty level is adjusted for family size and composition making it a more relative measure than household income. Persons and families that are below the poverty level are generally very poor. Please see **Table 9** for data on persons and families who fall below the poverty line. The table also shows persons under 18 years old who are below the poverty line.

The cities of San Pablo, Pittsburg and Richmond are notable for the level of poverty (over 17 percent) as compared to the rest of the County. San Pablo, Antioch, Pittsburg and Richmond are all notable for having a poverty level over 20 percent for persons under the age of 18 years.

**Table 9****Share of Population Below Poverty**

Jurisdiction	Persons (%)	Persons Under 18 Years Old (%)	Families (%)
<b>Urban County</b>			
Brentwood	6.3%	6.9%	3.7%
Clayton	3.9%	6.4%	2.3%
Danville	4.2%	4.4%	2.6%
El Cerrito	8.2%	5.5%	4.6%
Hercules	6.1%	7.6%	4.1%
Lafayette	4.7%	2.0%	1.6%
Martinez	6.0%	4.9%	5.0%
Moraga	4.7%	2.7%	2.4%
Oakley	9.4%	7.4%	7.3%
Orinda	1.4%	0.7%	0.8%
Pinole	8.8%	10.0%	5.7%
Pleasant Hill	9.5%	5.3%	4.3%
San Pablo	20.7%	24.5%	18.2%
San Ramon	3.6%	3.5%	2.8%
Unincorporated County	11.2%	16.4%	8.4%
Urban County Total	7.9%	8.8%	5.8%
<b>Entitlement Jurisdictions</b>			
Antioch	14.7%	21.0%	10.5%
Concord	13.1%	17.9%	9.9%
Pittsburg	18.1%	26.9%	14.6%
Richmond	17.1%	25.3%	14.6%
Walnut Creek	6.0%	6.0%	3.5%
<b>Contra Costa County Total</b>	<b>10.7%</b>	<b>13.9%</b>	<b>7.7%</b>

Data Source: 2010-2014 ACS 5-Year Estimates (S1701, S1702)

## EDUCATION

Education level plays a critical role in determining the income level of a household. **Table 10** provides a summary of educational attainment for persons aged 25 years and older for the share of the population in the state and in each jurisdiction. Eight cities (Clayton, Danville, Lafayette, Moraga, Orinda, Pleasant Hill, San Ramon and Walnut Creek) reported more than 95 percent of persons aged 25 years and older as having at least a high school diploma. San Pablo (24.4 percent), Pittsburg (11.6 percent) and Richmond (12.9 percent) had the greatest number of persons who reported as having less than a 9<sup>th</sup> grade education. For the share of persons having a bachelor's degree or higher, 6 of the 19 jurisdictions in the County (Brentwood, Oakley, San Pablo, Antioch, Pittsburg, and Richmond) were below the State percentage (31 percent).



**Table 10**

**Education Attainment for Persons Aged 25 Years and Over**

Jurisdiction	Less than 9 <sup>th</sup> grade (%)	9 <sup>th</sup> to 12 <sup>th</sup> grade, no diploma (%)	High School Graduate, equivalent	Some college, no degree (%)	Associate's Degree (%)	Bachelor's Degree (%)	Graduate Degree (%)
California (State)	10.1%	8.4%	20.7%	22.0%	7.8%	19.6%	11.4%
<b>Urban County</b>							
Brentwood	4.9%	5.3%	20.2%	28.1%	12.6%	21.8%	7.3%
Clayton	0.4%	0.7%	14.6%	23.1%	10.2%	33.6%	17.3%
Danville	0.9%	1.5%	9.0%	17.0%	7.5%	41.0%	23.2%
El Cerrito	2.9%	3.6%	11.3%	17.5%	5.7%	29.8%	29.2%
Hercules	3.8%	2.6%	14.6%	26.5%	10.3%	32.3%	9.9%
Lafayette	0.9%	1.3%	6.2%	12.5%	5.1%	38.2%	35.8%
Martinez	2.6%	4.0%	18.2%	28.0%	9.9%	25.5%	11.8%
Moraga	0.3%	1.3%	5.6%	12.1%	6.1%	37.6%	36.9%
Oakley	7.8%	7.3%	31.3%	29.9%	8.3%	11.7%	3.8%
Orinda	0.8%	1.2%	4.8%	11.2%	3.9%	44.0%	34.2%
Pinole	5.3%	5.5%	20.0%	25.1%	10.2%	22.2%	11.6%
Pleasant Hill	1.6%	2.4%	13.8%	22.2%	8.3%	35.2%	16.4%
San Pablo	24.4%	12.9%	24.2%	20.4%	5.6%	9.4%	3.2%
San Ramon	1.1%	1.4%	8.7%	15.7%	8.1%	39.5%	25.5%
Unincorporated County	5.7%	5.1%	19.8%	21.5%	7.6%	25.4%	14.9%
Urban County Total	4.5%	4.0%	16.0%	19.6%	8.1%	28.9%	17.3%
<b>Entitlement Jurisdictions</b>							
Antioch	5.8%	7.2%	28.7%	29.0%	9.1%	15.0%	5.2%
Concord	6.2%	6.3%	23.5%	24.3%	8.8%	21.6%	9.4%
Pittsburg	11.6%	8.6%	26.3%	26.6%	8.7%	13.1%	5.1%
Richmond	12.9%	10.2%	21.4%	22.0%	7.8%	16.4%	9.3%
Walnut Creek	0.9%	1.8%	10.5%	17.8%	7.1%	37.0%	24.9%
<b>Contra Costa County Total</b>	<b>5.7%</b>	<b>5.3%</b>	<b>18.9%</b>	<b>22.4%</b>	<b>8.2%</b>	<b>25.2%</b>	<b>14.3%</b>

Data Source: 2010-2014 ACS 5-Year Estimates (S1501)

## EMPLOYMENT

**Table 11** provides a summary of the civilian labor force for individuals 16 years and over, the percent in the labor force, employment (percent employed), and the unemployment rate for 2014 for all jurisdictions in the County. Data were collected through the 2005-2009 and 2010-2014 ACS 5-Year Estimates. When comparing the 2009 data to the 2014 data for the County as a whole, the unemployment rate has increased dramatically from 7.2 percent in 2009 to 9.8 percent in 2014 – an increase of 36 percent. This increased unemployment rate is the trend for all but two jurisdictions in the County (Hercules and Pleasant Hill). The jurisdiction that had the greatest increase in unemployment rate was Moraga (268 percent increase) going from 2.2 percent in 2009 to 8.1 percent in 2014.

As shown in **Table 12**, management, business, science and art occupations represent the largest share of occupations for the Urban County jurisdictions and entitlement jurisdictions, followed by sales and office occupations. People employed in farming, fishing, and forestry make up the smallest share of the workforce.

**Table 11****Employment Statistics**

Jurisdiction	Population 16 years and over	Labor Force (%)	Employed (%)	Un- employed (%)	Population 16 years and over	Labor Force (%)	Employed (%)	Un- employed (%)
Urban County	2009	2009	2009	2009	2014	2014	2014	2014
Brentwood	32,935	64.0%	60.3%	5.8%	40,568	63.9%	58.2%	8.8%
Clayton	8,626	67.9%	64.3%	5.0%	9,157	62.5%	56.7%	9.3%
Danville	30,734	64.0%	60.4%	5.6%	32,565	63.5%	59.4%	6.4%
El Cerrito	18,785	65.1%	61.1%	6.2%	20,481	66.6%	60.5%	9.1%
Hercules	19,756	72.2%	67.0%	7.1%	19,659	68.3%	64.4%	5.7%
Lafayette	19,230	63.4%	60.6%	4.4%	19,273	61.6%	58.0%	5.9%
Martinez	28,910	67.7%	62.9%	7.1%	30,409	68.4%	62.4%	8.5%
Moraga	13,463	59.9%	58.6%	2.2%	13,555	53.7%	49.4%	8.1%
Oakley	21,432	67.8%	62.8%	7.3%	28,206	67.7%	60.4%	10.7%
Orinda	14,159	60.7%	59.1%	2.7%	14,394	59.8%	56.9%	4.9%
Pinole	14,924	64.4%	60.8%	5.6%	15,456	62.2%	57.0%	8.3%
Pleasant Hill	26,699	69.1%	64.0%	7.1%	28,246	64.3%	59.8%	6.9%
San Pablo	22,621	63.1%	56.5%	10.5%	22,715	64.8%	55.7%	14.1%
San Ramon	36,949	74.8%	70.8%	5.4%	54,089	72.0%	67.6%	6.0%
<b>Entitlement Jurisdictions</b>								
Antioch	72,825	65.8%	59.9%	8.9%	81,082	64.7%	56.0%	13.4%
Concord	95,647	68.9%	64.2%	6.7%	99,798	67.5%	60.1%	10.8%
Pittsburg	46,358	65.4%	59.6%	8.2%	50,787	66.0%	57.3%	13.1%
Richmond	78,118	65.2%	57.8%	11.3%	83,372	65.8%	58.0%	11.8%
Walnut Creek	53,965	58.8%	55.8%	5.1%	56,257	58.7%	54.5%	7.1%
<b>Contra Costa County Total</b>	<b>788,352</b>	<b>65.8%</b>	<b>61.0%</b>	<b>7.2%</b>	<b>851,619</b>	<b>65.2%</b>	<b>58.7%</b>	<b>9.8%</b>

Data Source: 2010-2014 ACS 5-Year Estimates (S2301)

**Table 12**

**Occupation**

Jurisdiction	Civilians Employed Over 16 Years Old	Management Business, Science & Art	Service	Sales and Office	National Resources, Construction Maintenance	Production, Transportation Material Moving	Farming, Fisheries, & Forestry
<b>Urban County</b>							
Brentwood	23,620	37.3%	16.7%	28.2%	11.2%	6.6%	0.7%
Clayton	5,190	58.4%	10.9%	23.2%	2.3%	5.2%	0.0%
Danville	19,339	63.3%	8.2%	23.6%	2.4%	2.5%	0.0%
El Cerrito	12,391	59.3%	13.0%	19.6%	4.2%	3.9%	0.1%
Hercules	12,660	46.7%	13.9%	28.2%	4.1%	7.1%	0.2%
Lafayette	11,173	67.3%	8.6%	18.3%	2.8%	2.9%	0.1%
Martinez	18,984	44.7%	16.0%	25.3%	8.5%	5.5%	0.0%
Moraga	6,698	67.1%	8.6%	20.5%	1.5%	2.2%	0.0%
Oakley	17,026	27.0%	22.1%	26.1%	13.5%	11.3%	1.0%
Orinda	8,188	69.8%	7.1%	18.6%	2.6%	1.8%	0.0%
Pinole	8,811	39.5%	17.2%	26.7%	6.3%	10.2%	0.3%
Pleasant Hill	16,901	52.3%	12.7%	24.5%	6.7%	3.8%	0.0%
San Pablo	12,641	20.5%	28.7%	21.1%	13.8%	15.9%	2.5%
San Ramon	36,587	62.5%	9.1%	20.9%	3.9%	3.5%	0.0%
Unincorporated County	72,068	42.8%	16.7%	23.9%	8.3%	8.3%	0.2%
<b>Urban County Total</b>	<b>282,277</b>	<b>48.4%</b>	<b>14.5%</b>	<b>23.6%</b>	<b>7.2%</b>	<b>6.4%</b>	<b>0.3%</b>
<b>Entitlement Jurisdictions</b>							
Antioch	45,383	29.8%	21.2%	28.1%	9.7%	11.2%	0.3%
Concord	59,938	36.1%	21.8%	24.3%	9.5%	8.3%	0.2%
Pittsburg	29,097	26.0%	26.0%	26.3%	11.7%	10.0%	0.2%
Richmond	48,318	31.6%	25.1%	20.8%	11.2%	11.2%	0.8%
Walnut Creek	30,676	58.5%	11.7%	21.8%	3.8%	4.2%	0.0%
<b>Contra Costa County Total</b>	<b>499,984</b>	<b>42.9%</b>	<b>17.5%</b>	<b>23.9%</b>	<b>8.1%</b>	<b>7.6%</b>	<b>0.4%</b>

Data Source: 2010-2014 ACS 5-Year Estimates (DP03, S2401)

## HOUSEHOLDS

The type, size, and composition of a household can affect the type of housing and services that are needed. The following section provides an analysis of the household profiles in the County.

**Table 13** presents household size, percentage of persons living alone, and percentage of persons over age 65. Oakley had the largest average household size (3.4 persons) of all the jurisdictions, with the second largest household size (3.3 persons) reported in Pittsburg. Based on the 2010-2014 ACS 5-Year Estimates, Walnut Creek had the largest share of persons living alone (37.6 percent) and householders over the age of 65 (20.3 percent).

**Table 13****Household Composition 2016**

Jurisdiction	Avg Household Size (persons)	Householder Living Alone (%)	Householder Living Alone 65 Years & over (%)
<b>Urban County</b>			
Brentwood	3.2	15.5%	7.3%
Clayton	2.7	17.9%	7.6%
Danville	2.7	20.7%	10.6%
El Cerrito	2.4	26.9%	10.8%
Hercules	3.0	20.0%	6.3%
Lafayette	2.7	18.3%	8.1%
Martinez	2.5	26.8%	8.0%
Moraga	2.6	20.6%	12.4%
Oakley	3.4	15.6%	5.7%
Orinda	2.8	18.2%	10.8%
Pinole	2.8	22.1%	9.5%
Pleasant Hill	2.4	32.3%	12.2%
San Pablo	3.2	19.6%	6.8%
San Ramon	2.9	18.6%	5.1%
Unincorporated County	2.8	22.1%	8.5%
Urban County Total	2.8	21.3%	8.3%
<b>Entitlement Jurisdictions</b>			
Antioch	3.2	18.6%	6.1%
Concord	2.8	23.3%	8.8%
Pittsburg	3.3	18.0%	5.8%
Richmond	2.9	27.7%	7.9%
Walnut Creek	2.1	37.6%	20.3%
<b>Contra Costa County Total</b>	<b>2.8</b>	<b>23.1%</b>	<b>9.0%</b>

Data Source: 2010-2014 ACS 5-Year Estimates (S1101)

**Table 14** presents the number of family households and the share of family households that are married, single parents, and have children under 18 years of age for all jurisdictions in the County.

Of the 380,183 households in the County, 269,678 (70.9 percent) were family households. Of the family households, 76 percent were married, 36.4 percent were with children under 18 years old and 24 percent were single parent households. When looking closer at the jurisdictions in the County, Orinda (92.5 percent) and San Ramon (88.3 percent) had the largest share of families that were married; San Ramon (49.4 percent) and Oakley (47.1 percent) had the largest share of households with children under 18 years old; and Richmond (40.6 percent) and San Pablo (39.6 percent) had the largest share of single parents.

**Table 14****Family Household Composition**

Jurisdiction	Family Households	Married (%)	W/ Children under 18yrs old	Single Parent (%)
<b>Urban County</b>				
Brentwood	13,949	80.2%	46.2%	19.8%
Clayton	3,286	85.8%	33.7%	14.2%
Danville	11,896	87.8%	38.6%	12.2%
El Cerrito	6,386	79.3%	25.2%	20.7%
Hercules	6,180	76.8%	39.7%	23.2%
Lafayette	6,830	87.8%	38.4%	12.2%
Martinez	9,198	77.2%	30.2%	22.8%
Moraga	4,325	87.2%	32.8%	12.8%
Oakley	8,895	71.2%	47.1%	28.8%
Orinda	5,251	92.5%	34.5%	7.5%
Pinole	4,839	74.5%	29.5%	25.5%
Pleasant Hill	8,065	80.9%	27.7%	19.1%
San Pablo	6,690	60.4%	44.8%	39.6%
San Ramon	19,261	88.3%	49.4%	11.7%
Unincorporated County	42,462	77.5%	36.5%	22.5%
<b>Urban County Total</b>	<b>157,513</b>	<b>80.3%</b>	<b>38.6%</b>	<b>19.7%</b>
<b>Entitlement Jurisdictions</b>				
Antioch	25,240	69.1%	41.3%	30.9%
Concord	30,984	73.8%	34.6%	26.2%
Pittsburg	14,845	65.6%	44.0%	34.4%
Richmond	24,244	59.4%	35.9%	40.6%
Walnut Creek	16,852	83.3%	21.7%	16.7%
<b>Contra Costa County Total</b>	<b>269,678</b>	<b>76.0%</b>	<b>36.4%</b>	<b>24.0%</b>

Data Source: 2010-2014 ACS 5-Year Estimates (S1101, S2501)



## SPECIAL NEEDS POPULATIONS – NON-HOMELESS

Certain groups may have more difficulty finding housing and may require specialized services or assistance. Owing to their special circumstances, they are more likely to have extremely low, very low, low, or moderate incomes. These groups include the elderly, frail elderly, persons with disabilities (mental, physical, developmental), persons with alcohol or other drug addiction, victims of domestic violence, large households (i.e. households of five or more who are related), and single-parent headed (female and male) households.

### **Elderly and Frail Elderly**

The three jurisdictions with the largest share of senior households were Walnut Creek (27.2 percent), Orinda (20.1 percent), and Moraga (19.6 percent). Please see **Table 15**.

San Pablo (48.2 percent) and Pittsburg (49.4 percent) had almost half of their senior population reporting a disability, compared to the total County with 34.1 percent of the senior population reporting a disability.

Seniors are among several groups especially adversely impacted by the increase in evictions beginning in 2008 and 2009 that resulted from property owners being foreclosed upon. There is little legal recourse for tenants who are evicted during foreclosure. Seniors are more likely to be on fixed incomes and fall into a low-income category, making it more difficult to find new housing that they can afford.<sup>1</sup>

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<sup>1</sup> Bay Area Legal Aid, Contra Costa County, September 17 and 18, 2009; Contra Costa Senior Legal Services, September 17 and 18, 2009; Loaves and Fishes of Contra Costa County, September 17 and 18, 2009.

**Table 15****Senior Households**

Jurisdiction	Senior Population 65 over (%)	Senior Households (%)	Owner Households (%)	Renter Households (%)	With a Disability (%)
<b>Urban County</b>					
Brentwood	12.8%	20.9%	24.4%	11.2%	35.8%
Clayton	16.6%	27.0%	26.3%	34.0%	19.8%
Danville	15.8%	26.0%	25.5%	29.5%	31.3%
El Cerrito	18.7%	28.1%	37.2%	14.2%	33.6%
Hercules	10.9%	16.8%	17.2%	15.3%	29.3%
Lafayette	17.6%	27.7%	34.0%	8.8%	18.2%
Martinez	13.1%	19.6%	25.0%	9.0%	25.9%
Moraga	19.6%	34.5%	38.8%	15.1%	21.7%
Oakley	8.2%	14.1%	13.7%	15.2%	44.9%
Orinda	20.1%	33.5%	35.3%	20.0%	25.6%
Pinole	16.7%	26.7%	32.0%	12.3%	40.0%
Pleasant Hill	14.5%	22.3%	25.4%	18.1%	41.5%
San Pablo	9.6%	16.3%	24.2%	10.5%	48.2%
San Ramon	8.5%	12.8%	13.8%	10.2%	28.1%
Unincorporated County	13.8%	23.1%	28.8%	10.6%	30.0%
<b>Urban County Total</b>	<b>13.4%</b>	<b>21.9%</b>	<b>25.7%</b>	<b>12.8%</b>	<b>31.2%</b>
<b>Entitlement Jurisdictions</b>					
Antioch	9.8%	17.1%	21.0%	10.9%	41.4%
Concord	12.6%	21.2%	27.4%	12.1%	37.4%
Pittsburg	9.6%	16.9%	21.7%	10.5%	49.4%
Richmond	10.8%	18.9%	29.7%	8.5%	37.4%
Walnut Creek	27.2%	39.0%	48.3%	22.1%	33.4%
<b>Contra Costa County Total</b>	<b>13.4%</b>	<b>22.3%</b>	<b>27.4%</b>	<b>12.6%</b>	<b>34.1%</b>

Data Source: 2010-2014 ACS 5-Year Estimates (DP05, S2501, S1810)

## Persons with Disabilities

**Table 16** presents data from the 2010-2014 ACS 5-Year Estimates for persons with disabilities in the State, in the Urban County (all non-entitlement jurisdictions), and in the entitlement jurisdictions. Of the jurisdictions in the County, Pinole (14.3 percent) had the greatest share of the persons with a disability for all persons, followed by Pittsburg (14.1 percent). The smallest share of persons with a disability is in San Ramon (5.0 percent), followed by Lafayette (5.8 percent) and Moraga (6.5 percent).

Of the disabled persons in the County, 26.4 percent reported a physical disability that involved hearing and 16.9 percent reported a physical disability that involved vision. Over one-third of the disabled population reported a cognitive disability and over half of the disabled population reported an ambulatory disability. Approximately 36.3 percent of the disabled population over 16 years old in the County was employed. County percentages were generally consistent with the State as a whole.

Disabled persons are among several groups especially adversely impacted by the increase in evictions beginning in 2008 and 2009 that resulted from property owners being foreclosed upon. There is little legal recourse for tenants who are evicted as a result of foreclosure. Disabled persons find it more difficult to find housing that can accommodate their needs than nondisabled persons and are more likely to fall into a low-income category, making it more difficult to find new housing that meets their needs and that they can afford.<sup>2</sup>

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<sup>2</sup> Bay Area Legal Aid, Contra Costa County, September 17 and 18, 2009; Contra Costa Senior Legal Services, September 17 and 18, 2009; Loaves and Fishes of Contra Costa County, September 17 and 18, 2009.

**Table 16**

**Disability Status**

Jurisdiction	Number of Disabled (persons)	Percent Disabled Persons	Disabled Type– Hearing (all ages)	Disabled Type– Vision (all ages)	Disabled Type– Cognitive (5yrs +)	Disabled Type– Ambulatory (5 yrs+)	Disabled Type– Self-care (5 yrs +)	Disabled Type– Independent living (18 yrs +)	% of Disabled Population over 16 yrs Employed
California (State)	3,851,442	10.3%	27.8%	18.8%	38.3%	52.7%	22.0%	39.6%	32.7%
<b>Urban County</b>									
Brentwood	4,796	8.9%	27.9%	14.7%	32.6%	52.8%	21.8%	40.4%	36.3%
Clayton	810	7.2%	37.2%	7.4%	33.8%	36.0%	13.7%	20.4%	47.3%
Danville	3,491	8.2%	38.5%	10.2%	42.5%	43.9%	23.2%	43.0%	57.3%
El Cerrito	2,400	10.0%	35.5%	11.9%	33.7%	55.3%	26.9%	44.0%	36.8%
Hercules	1,916	7.8%	25.3%	16.6%	36.6%	46.3%	22.6%	47.8%	43.2%
Lafayette	1,426	5.8%	33.4%	12.6%	30.9%	49.2%	23.6%	36.9%	43.8%
Martinez	3,808	10.6%	20.8%	19.1%	32.7%	54.6%	19.7%	28.5%	41.1%
Moraga	1,075	6.5%	27.3%	14.7%	30.0%	54.0%	27.7%	38.5%	27.8%
Oakley	3,694	9.9%	30.3%	16.7%	36.0%	56.4%	25.1%	41.7%	32.8%
Orinda	1,371	7.5%	35.7%	12.8%	40.5%	41.3%	24.1%	37.2%	33.6%
Pinole	2,670	14.3%	24.8%	11.7%	49.1%	45.1%	28.6%	50.1%	38.0%
Pleasant Hill	4,039	12.0%	19.5%	18.8%	43.9%	51.9%	22.6%	43.5%	34.7%
San Pablo	3,461	11.9%	24.1%	20.2%	45.9%	48.3%	19.1%	36.3%	31.1%
San Ramon	3,677	5.0%	31.5%	19.2%	32.3%	46.9%	16.5%	32.1%	52.0%
Unincorporated County	16,828	10.1%	27.0%	17.3%	37.3%	48.4%	21.4%	36.1%	36.4%
Urban County Total	55,462	9.0%	27.9%	16.1%	37.6%	49.5%	22.1%	38.4%	38.9%
<b>Entitlement</b>									
Antioch	14,105	13.4%	21.8%	18.5%	39.7%	51.2%	19.0%	35.3%	29.2%
Concord	14,314	11.5%	28.4%	17.9%	37.4%	51.1%	17.5%	32.6%	42.8%
Pittsburg	9,244	14.1%	19.9%	19.0%	42.6%	53.6%	21.4%	35.0%	31.8%
Richmond	11,149	10.6%	20.4%	15.8%	38.5%	58.4%	23.0%	40.1%	29.8%
Walnut Creek	8,033	12.3%	34.9%	15.7%	28.5%	55.5%	18.7%	37.7%	49.6%
<b>County Total</b>	<b>112,307</b>	<b>10.4%</b>	<b>26.4%</b>	<b>16.9%</b>	<b>37.6%</b>	<b>51.6%</b>	<b>19.4%</b>	<b>37.0%</b>	<b>36.3%</b>

Data Source: 2010-2014 ACS 5-Year Estimates (S1810, S2301)

Note: Survey participants may have reported multiple disabilities, resulting in percentages over 100% for each geographic region

## Large Households

Large family households are defined as households of five or more persons who are related. Large family households are considered a special needs group because there is a limited supply of adequately sized housing to accommodate their needs.

**Table 17** provides data for large households for all jurisdictions in the County. The jurisdictions with the greatest share of large households (households with five or more persons) were Pittsburg (21.5 percent), Oakley (20.4 percent), and Brentwood (18.9 percent). Walnut Creek had the smallest share of large households (3.9 percent) followed by El Cerrito (4.4 percent).

As shown in **Table 17**, housing units with three or more bedrooms make up 82.8 percent of all owner-occupied housing units and 35.3 percent of all renter-occupied housing units. The supply of housing units with three or more bedrooms available for ownership and rental is greater than the number of large owner and rental households. This suggests that there is not a numerical shortage of available housing units to meet the needs of large households. However, lower-income large households may be priced out of the larger housing units.

Some service providers noted that there has been growth in large households, as households have been adversely financially impacted by job loss and reduction in work hours. Increasingly, multi-generational family members are living together as large households to reduce housing costs.

Large households are also among several groups impacted by the increase in evictions during 2008 and 2009 that resulted from property owners being foreclosed upon. There is little legal recourse for tenants who are evicted as a result of foreclosure. Large households find it more difficult to find housing that can accommodate their household size and are more likely to fall into a low-income category, making it more difficult to find new housing that meets their needs and that they can afford.<sup>3</sup>

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<sup>3</sup> Bay Area Legal Aid, Contra Costa County, September 17 and 18, 2009; Contra Costa Senior Legal Services, September 17 and 18, 2009; Loaves and Fishes of Contra Costa County, September 17 and 18, 2009.

**Table 17**  
**Large Households**

Jurisdiction	Large Households (estimate)	Large Households (%)	Owner-Occupied Households (%)	Renter-Occupied Households (%)	% of Total Owner-Occupied Housing units w/ 3+ bedrooms	% of Total Renter-Occupied Housing units w/ 3+ bedrooms
<b>Urban County</b>						
Brentwood	3,245	18.9%	12.6%	6.3%	81.8%	69.8%
Clayton	424	10.3%	8.2%	2.1%	93.8%	52.2%
Danville	1,503	9.6%	7.9%	1.7%	91.7%	55.7%
El Cerrito	445	4.4%	2.6%	1.8%	69.1%	20.5%
Hercules	1,204	14.7%	10.2%	4.5%	82.4%	46.5%
Lafayette	812	8.9%	6.5%	2.4%	91.2%	29.7%
Martinez	1,024	6.9%	4.8%	2.1%	80.8%	36.6%
Moraga	386	6.7%	5.5%	1.2%	88.3%	32.2%
Oakley	2,271	20.4%	15.2%	5.2%	93.1%	60.4%
Orinda	844	12.7%	11.6%	1.1%	90.7%	69.6%
Pinole	747	11.1%	8.1%	3.0%	88.8%	35.5%
Pleasant Hill	784	5.7%	4.0%	1.7%	82.5%	26.9%
San Pablo	1,591	17.7%	8.8%	8.9%	62.3%	20.8%
San Ramon	2,255	8.9%	7.1%	1.8%	89.5%	26.3%
Unincorporated County	6,996	12.0%	7.4%	4.6%	83.3%	39.8%
<b>Urban County Total</b>	<b>24,531</b>	<b>11.4%</b>	<b>7.9%</b>	<b>3.5%</b>	<b>85.1%</b>	<b>37.6%</b>
<b>Entitlement Jurisdictions</b>						
Antioch	5,780	17.6%	9.1%	8.5%	92.8%	51.4%
Concord	4,869	10.8%	5.1%	5.7%	83.1%	31.3%
Pittsburg	4,221	21.5%	12.2%	9.3%	89.2%	43.9%
Richmond	5,080	14.0%	6.1%	7.9%	69.4%	28.1%
Walnut Creek	1,169	3.9%	2.8%	1.1%	63.8%	16.5%
<b>Contra Costa County Total</b>	<b>45,650</b>	<b>12.0%</b>	<b>7.3%</b>	<b>4.7%</b>	<b>82.8%</b>	<b>35.3%</b>

Data Source: 2010-2014 ACS 5-Year Estimates (B25124, B25042)

## Single-Parent Households

Approximately 17.1 percent of the total family households in the County are single female-headed households. As shown in **Table 18**, single female-headed households have a higher poverty rate than family households as a whole in the County. The poverty rate for single male-headed households was not available through the 2010-2014 ACS 5-Year Estimates.

Of the entitlement jurisdictions, all but Walnut Creek have a poverty rate for single headed-female households higher than the countywide rate of 21.5 percent – with Richmond the highest at 28.3 percent.

When compared to the State, the share of single female-headed households at or below the poverty level in California (27.9 percent) is higher than in the County. Of the entitlement jurisdictions, only Richmond has a higher poverty rate for single female-headed households than the State as a whole.

**Table 18**

### Single-Parent Households

Jurisdiction	Total Families	Percent in Poverty	Single Male Headed	Single Male Headed in Poverty (%)	Single Female Headed	Single Female Headed in Poverty (%)
Antioch	25,240	10.5%	1,919	n/a	5,879	24.8%
Concord	30,984	9.9%	2,560	n/a	5,545	22.1%
Pittsburg	14,845	14.6%	1,500	n/a	3,612	23.6%
Richmond	24,244	14.6%	2,238	n/a	7,607	28.3%
Walnut Creek	16,852	3.5%	988	n/a	1,831	7.9%
<b>Contra Costa County Total</b>	<b>269,678</b>	<b>7.7%</b>	<b>18,724</b>	<b>n/a</b>	<b>46,094</b>	<b>21.5%</b>
California (State)	8,666,286	12.3%	751,106	n/a	1,719,242	27.9%

Data Source: 2010-2014 ACS 5-Year Estimates (S1702)

## HOUSING CHARACTERISTICS

The most significant trend in the County housing market, as with many other jurisdictions throughout the State, has been the decrease in single-family home sales prices and the corresponding decrease in the value of single-family housing. Between 2006 and 2011, the median sale price of a residential home dropped from \$566,000 to \$241,093. Since then, there has been a steady increase in the median sale price but it has not returned to 2006 levels. The value of owner-occupied homes has followed a similar pattern, in 2009 the median value was \$574,000 and in 2014 it was \$417,400. Combined with an environment of historically low interest rates, this has reduced the gap between the cost to buy a home and the price which households at the lower end of the range of incomes can afford. Although this “affordability gap” has been reduced when it comes to home purchase, the combination of instability in the job market, stagnating real wages, and the general tightening of credit has not necessarily made home purchase easier for lower income households.

The rental market has seen continued low vacancy rates and rents have been trending upward.

The following discussion identifies housing characteristics, trends, and needs for County jurisdictions.

### **Housing Growth**

Between 2000 and 2014 the number of housing units in the State increased 12.83 percent. **Table 19** displays housing growth in all jurisdictions in the County. Of all the jurisdictions in the County, Brentwood had the largest increase in housing units (131.1 percent). Second to that was San Ramon with an increase of 47.9 percent. Of the entitlement cities, Antioch had the largest increase with 18.5 percent.

### **Tenure**

Housing tenure refers to whether a unit is owner-occupied or renter-occupied. **Table 20** provides a summary of housing tenure for all jurisdictions in the County. As shown, Clayton had the



greatest share of owner-occupied households and San Pablo had the greatest share of renter-occupied housing units. It is important to note that the level of single-family foreclosures may have significantly shifted the owner/renter distribution as more families have moved into rental housing since 2000.

**Table 19**

**Housing Units, 2000-2014**

Jurisdiction	2000 Housing Units	2014 Housing Units	Percentage Change 2000-2014
<b>Urban County</b>			
Brentwood	7,788	18,000	131.1%
Clayton	3,924	4,272	8.9%
Danville	15,130	16,134	6.6%
El Cerrito	10,462	10,578	1.1%
Hercules	6,546	8,510	30.0%
Lafayette	9,334	9,558	10.2%
Martinez	14,597	14,839	1.7%
Moraga	5,760	5,899	2.2%
Oakley	7,946	11,640	46.5%
Orinda	6,744	6,729	-0.2%
Pinole	6,828	7,176	5.1%
Pleasant Hill	14,034	14,242	1.5%
San Pablo	9,340	9,775	4.7%
San Ramon	17,552	25,965	47.9%
Unincorporated County	57,609	63,395	10.0%
<b>Urban County Total</b>	<b>193,608</b>	<b>226,712</b>	<b>17.1%</b>
<b>Entitlement Jurisdictions</b>			
Antioch	30,116	35,702	18.5%
Concord	45,084	47,740	5.9%
Pittsburg	18,300	20,924	14.3%
Richmond	36,044	39,772	10.3%
Walnut Creek	31,425	32,599	3.7%
<b>Contra Costa County Total</b>	<b>354,577</b>	<b>403,449</b>	<b>13.8%</b>

Source: 2000 Census, 2010-2014 ACS 5-Year Estimate

**Table 20**

**Housing Table**

Jurisdiction	Owner-Occupied	Renter-Occupied
<b>Urban County</b>		
Brentwood	73.5%	26.5%
Clayton	91.4%	8.6%
Danville	84.3%	15.7%
El Cerrito	60.2%	39.8%
Hercules	78.0%	22.0%
Lafayette	74.8%	25.2%
Martinez	65.5%	34.5%
Moraga	81.7%	18.3%
Oakley	74.7%	25.3%
Orinda	89.2%	10.8%
Pinole	73.5%	26.5%
Pleasant Hill	57.5%	42.5%
San Pablo	42.4%	57.6%
San Ramon	68.5%	31.5%
Unincorporated County	68.5%	31.5%
Urban County Total	70.2%	29.8%
<b>Entitlement Jurisdictions</b>		
Antioch	61.0%	39.0%
Concord	59.0%	41.0%
Pittsburg	57.5%	42.5%
Richmond	49.4%	50.6%
Walnut Creek	64.6%	35.4%
<b>Contra Costa County Total</b>	<b>65.0%</b>	<b>35.0%</b>

Source: 2010-2014 ACS 5-Year Estimate, DP04

## Housing Type

**Table 21** exhibits the percentage of housing units by type as a share of total housing units for all jurisdictions in the County. The table separates the Urban County jurisdictions and entitlement jurisdictions. Demand for owner-occupied housing is primarily met through the supply of single-family housing, while renter-occupied housing demand is primarily met through a combination of single-family housing and multi-family units.

**Table 21**

### Tenure By Units In Structure

Jurisdiction	Owner-Occupied					Renter-Occupied				
	Single-Family Homes	Multi-Family (2-4 units)	Multi-family (>5 units)	Mobile Homes	Boat, RV, Van, etc.	Single-Family Homes	Multi-Family (2-4 units)	Multi-family (>5 units)	Mobile Homes	Boat, RV, Van, etc.
<b>Urban County</b>										
Brentwood	98.9%	0.1%	0.2%	0.9%	0.0%	82.2%	6.4%	11.4%	0.1%	0.0%
Clayton	98.5%	0.7%	0.0%	0.8%	0.0%	79.2%	5.6%	14.9%	0.0%	0.0%
Danville	97.9%	0.9%	1.0%	0.1%	0.0%	80.1%	4.0%	15.9%	0.0%	0.0%
El Cerrito	98.0%	1.2%	0.6%	0.1%	0.1%	44.7%	24.0%	31.3%	0.0%	0.0%
Hercules	93.9%	2.6%	3.3%	0.2%	0.1%	68.5%	8.9%	22.5%	0.1%	0.1%
Lafayette	99.5%	0.3%	0.1%	0.1%	0.0%	47.3%	13.0%	39.7%	0.0%	0.0%
Martinez	97.6%	1.4%	0.8%	0.1%	0.0%	60.0%	13.8%	26.2%	0.0%	0.0%
Moraga	95.0%	1.5%	3.5%	0.0%	0.0%	42.5%	26.4%	31.1%	0.0%	0.0%
Oakley	97.8%	0.1%	0.0%	2.1%	0.0%	74.2%	6.8%	12.2%	6.6%	0.2%
Orinda	99.7%	0.1%	0.2%	0.0%	0.0%	86.1%	2.9%	11.0%	0.0%	0.0%
Pinole	97.0%	1.5%	1.5%	0.0%	0.0%	52.9%	9.6%	37.5%	0.0%	0.0%
Pleasant Hill	96.3%	0.1%	2.3%	0.2%	0.0%	42.2%	14.8%	43.0%	0.0%	0.0%
San Pablo	88.0%	3.0%	4.4%	4.2%	0.4%	45.4%	16.9%	36.8%	1.0%	0.0%
San Ramon	95.7%	2.0%	2.3%	0.1%	0.0%	37.5%	8.5%	54.0%	0.0%	0.0%
Unincorporated County	94.6%	0.4%	1.0%	43.9%	0.1%	62.1%	10.0%	24.7%	3.2%	0.1%
Urban County Total	96.3%	1.0%	1.3%	1.4%	0.1%	57.7%	11.4%	29.6%	1.4%	0.1%
<b>Entitlement Jurisdictions</b>										
Antioch	98.2%	0.4%	0.2%	1.1%	0.1%	71.8%	8.9%	18.9%	0.3%	0.1%
Concord	91.9%	1.9%	3.9%	2.2%	0.2%	40.6%	12.6%	45.0%	1.6%	0.1%
Pittsburg	96.5%	0.1%	0.4%	3.0%	0.1%	62.2%	14.6%	22.0%	1.2%	0.0%
Richmond	95.2%	2.0%	1.9%	0.8%	0.1%	47.8%	26.9%	25.0%	0.2%	0.1%
Walnut Creek	82.0%	6.6%	11.3%	0.1%	0.0%	28.7%	13.0%	43.6%	0.2%	0.3%
<b>Contra Costa County Total</b>	<b>95.1%</b>	<b>1.4%</b>	<b>2.1%</b>	<b>1.4%</b>	<b>0.1%</b>	<b>54.1%</b>	<b>14.0%</b>	<b>30.8%</b>	<b>1.0%</b>	<b>0.1%</b>

Source: 2010-2014 ACS 5-Year Estimate B25033

## **Vacancy Rate**

Vacancy trends in housing are analyzed using a “vacancy rate” which establishes the relationship between housing supply and demand. For example, if the demand for housing is greater than the available supply, then the vacancy rate is low and the price of housing will most likely increase. Additionally, the vacancy rate indicates whether or not the community has an adequate housing supply to provide choice and mobility. HUD standards indicate that a vacancy rate of 5 percent is sufficient to provide choice and mobility.

**Table 22** provides the total number of vacant housing units as well as the percentage of vacant housing units in 2014 for all of the jurisdictions in the County, separating out the Urban County jurisdictions and the entitlement jurisdictions. Please note the State Department of Finance (DOF) estimate is for all housing unit types and does not exclude seasonal, recreational, or occasional use and all other vacant units. The DOF also does not provide vacancy by tenure. To provide vacancy by reason for vacancy, 2010 Census data was used (**see Table 23**).

Overall, the 2014 data (**Table 22**) indicate that the County has a very low vacancy rate. All but three of the communities in the Urban County have vacancy rates below 5 percent, which is extremely low. Historical data from the 2010 Census (**Table 23**) indicate that in eight communities (El Cerrito, Pinole, Pleasant Hill, San Pablo, Antioch, Concord, Pittsburg, and Richmond) the share of vacant units that are for rent is above the overall County total (36.3 percent).

**Table 22****Vacancy Status, 2014**

Jurisdiction	Total Vacant Housing Units	% of Total Housing Units Vacant
<b>Urban County</b>		
Brentwood	862	4.8%
Clayton	138	3.2%
Danville	449	2.8%
El Cerrito	551	5.2%
Hercules	326	3.8%
Lafayette	408	4.3%
Martinez	647	4.4%
Moraga	180	3.1%
Oakley	504	4.3%
Orinda	82	1.2%
Pinole	497	6.9%
Pleasant Hill	468	3.3%
San Pablo	808	8.3%
San Ramon	750	2.9%
Unincorporated County	4,086	6.4%
<b>Urban County Total</b>	<b>10,756</b>	<b>4.7%</b>
<b>Entitlement Jurisdictions</b>		
Antioch	2,802	7.8%
Concord	2,783	5.8%
Pittsburg	1,295	6.2%
Richmond	3,359	8.4%
Walnut Creek	2,271	7.0%
<b>Contra Costa County Total</b>	<b>23,266</b>	<b>5.8%</b>

Source: 2010-2014 ACS 5-Year Estimates B25002

**Table 23**

**Vacancy Status, 2010**

Jurisdiction	Total Vacant Housing Units	% of Total Housing Units Vacant	% of Total Vacant Units That Are for Rent	% of Total Vacant Units That Are for Sale	% of Total Vacant Units that Are Rented/Sold, Not Occupied	% of Total Vacant Units that Are Vacant for Other Reasons
<b>Urban County</b>						
Brentwood	1,029	5.9%	24.6%	34.1%	5.3%	30.2%
Clayton	80	2.0%	18.8%	31.3%	4.7%	26.3%
Danville	514	3.2%	26.3%	20.6%	15.0%	21.0%
El Cerrito	574	5.4%	40.1%	11.8%	7.8%	31.7%
Hercules	438	5.1%	25.1%	34.7%	7.3%	25.1%
Lafayette	428	4.4%	32.5%	12.9%	8.9%	30.8%
Martinez	689	4.6%	35.1%	20.0%	5.2%	32.9%
Moraga	184	3.2%	20.7%	18.5%	8.2%	38.0%
Oakley	757	6.6%	19.9%	38.6%	8.5%	26.9%
Orinda	251	3.7%	12.0%	27.5%	8.4%	30.7%
Pinole	383	5.4%	43.9%	19.1%	7.3%	26.1%
Pleasant Hill	613	4.3%	46.0%	18.1%	6.0%	23.3%
San Pablo	810	8.5%	52.0%	16.5%	4.6%	23.5%
San Ramon	938	3.6%	32.1%	26.0%	13.3%	19.6%
Unincorporated County	4,695	7.2%	27.8%	19.9%	6.0%	46.3%
<b>Urban County Total</b>	<b>12,383</b>	<b>5.4%</b>	<b>31.0%</b>	<b>22.6%</b>	<b>7.3%</b>	<b>39.1%</b>
<b>Entitlement Jurisdictions</b>						
Antioch	2,597	7.5%	39.5%	22.3%	6.4%	28.5%
Concord	2,847	6.0%	45.7%	18.8%	5.8%	24.4%
Pittsburg	1,599	7.6%	36.8%	28.4%	5.4%	25.6%
Richmond	3,235	8.2%	47.7%	14.8%	4.5%	29.1%
Walnut Creek	2,238	6.8%	33.0%	22.8%	8.4%	19.3%
<b>Contra Costa County Total</b>	<b>24,899</b>	<b>6.2%</b>	<b>36.3%</b>	<b>21.3%</b>	<b>6.6%</b>	<b>26.1%</b>

Source: 2010 US Census Vacant Housing Units

## Age of Housing Stock

**Table 24** displays the share of housing units constructed by age and tenure for the State and for all jurisdictions in the County. With the exception of El Cerrito, Lafayette and Orinda, most of the housing in each jurisdiction was built after 1960.

**Table 24**

### Age Of Housing By Tenure

Jurisdiction	1939 or earlier			1940 to 1959			1960 to 1979			1980 to 1999			2000 or later		
	Total	Renter	Owner	Total	Renter	Owner	Total	Renter	Owner	Total	Renter	Owner	Total	Renter	Owner
<b>State of California</b>	<b>9.3%</b>	4.9%	4.4%	<b>20.4%</b>	8.6%	11.8%	<b>31.8%</b>	15.5%	16.3%	<b>26.0%</b>	11.3%	14.7%	<b>12.5%</b>	4.9%	7.6%
<b>Urban County</b>															
Brentwood	0.9%	0.4%	0.5%	2.0%	0.7%	1.3%	6.3%	2.4%	3.9%	36.5%	10.2%	26.3%	54.3%	12.8%	41.5%
Clayton	0.2%	0.0%	0.3%	3.5%	0.3%	3.2%	41.5%	2.8%	38.7%	48.0%	4.6%	43.4%	6.7%	0.8%	5.9%
Danville	0.6%	0.1%	0.5%	8.9%	1.3%	7.6%	46.3%	6.1%	40.2%	38.0%	6.4%	31.6%	6.2%	1.8%	4.4%
El Cerrito	12.8%	2.9%	9.9%	51.7%	15.5%	36.2%	25.3%	14.7%	10.6%	7.6%	4.6%	3.0%	2.7%	2.2%	0.5%
Hercules	0.5%	0.0%	0.5%	1.7%	0.2%	1.5%	18.3%	4.4%	13.9%	56.9%	12.9%	44.0%	22.5%	4.6%	17.9%
Lafayette	3.4%	0.4%	3.0%	46.7%	8.6%	38.1%	36.9%	11.9%	25.0%	10.0%	3.5%	6.5%	3.1%	0.8%	2.3%
Martinez	10.7%	4.4%	6.3%	13.5%	6.3%	7.2%	40.0%	12.1%	27.9%	32.2%	10.7%	21.5%	3.8%	1.1%	2.7%
Moraga	1.0%	0.1%	0.9%	7.0%	1.0%	6.0%	75.0%	12.5%	62.5%	15.1%	3.9%	11.2%	1.7%	0.7%	1.0%
Oakley	1.5%	0.8%	0.7%	3.1%	1.0%	2.1%	14.9%	5.3%	9.6%	50.4%	10.5%	39.9%	30.2%	7.8%	22.4%
Orinda	5.7%	0.7%	5.0%	49.2%	3.8%	45.4%	26.1%	2.4%	23.7%	13.5%	3.1%	10.4%	5.5%	0.9%	4.6%
Pinole	4.3%	2.1%	2.2%	18.7%	4.7%	14.0%	42.8%	9.2%	33.6%	29.8%	8.3%	21.5%	4.4%	2.3%	2.1%
Pleasant Hill	0.6%	0.3%	0.3%	28.9%	5.5%	23.4%	35.0%	19.1%	15.9%	31.0%	15.0%	16.0%	4.5%	2.7%	1.8%
San Pablo	6.1%	3.0%	3.1%	36.0%	18.5%	17.5%	26.8%	19.1%	7.7%	22.0%	13.2%	8.8%	9.3%	3.8%	5.5%
San Ramon	0.5%	0.2%	0.3%	0.9%	0.3%	0.6%	25.5%	5.3%	20.2%	37.5%	14.0%	23.5%	35.6%	11.6%	24.0%
Unincorporated County	6.6%	2.4%	4.2%	26.2%	7.6%	18.6%	25.6%	7.6%	18.0%	30.9%	10.2%	20.7%	10.8%	3.7%	7.1%
Urban County Total	4.1%	1.4%	2.7%	19.1%	5.2%	13.9%	29.0%	8.5%	20.5%	31.7%	9.8%	21.9%	16.0%	4.8%	11.2%
<b>Entitlement Jurisdictions</b>															
Antioch	3.4%	2.3%	1.1%	12.9%	6.7%	6.2%	26.6%	10.3%	16.3%	39.5%	13.9%	25.6%	17.6%	5.7%	11.9%
Concord	1.5%	0.7%	0.8%	25.2%	7.3%	17.9%	50.0%	21.1%	28.9%	18.3%	9.9%	8.4%	4.9%	2.0%	2.9%
Pittsburg	3.2%	1.1%	2.1%	13.9%	6.4%	7.5%	31.1%	12.0%	19.1%	30.5%	13.9%	16.6%	21.3%	9.1%	12.2%
Richmond	11.5%	5.8%	5.7%	34.8%	14.5%	20.3%	23.3%	14.1%	9.2%	20.1%	10.4%	9.7%	10.2%	5.7%	4.5%
Walnut Creek	1.4%	0.5%	0.9%	14.6%	4.1%	10.5%	58.7%	20.3%	38.4%	19.8%	8.2%	11.6%	5.5%	2.3%	3.2%
<b>Contra Costa County Total</b>	<b>4.5%</b>	<b>1.7%</b>	<b>2.5%</b>	<b>20.3%</b>	<b>6.5%</b>	<b>13.8%</b>	<b>33.3%</b>	<b>11.9%</b>	<b>21.4%</b>	<b>28.6%</b>	<b>10.3%</b>	<b>18.3%</b>	<b>13.7%</b>	<b>4.6%</b>	<b>9.1%</b>

Source: 2010-2014 ACS 5-Year Estimates B25036

## Housing Cost

**Table 25** provides a summary of home sales prices for all jurisdictions. The County has experienced an increase in the median sales price for homes over the last year. The two exceptions are Clayton and Orinda, which have both seen a year-to-year decrease in median sales price. It is important to note that as a measure of central tendency, median sales price is sensitive to sales volume in market sub-sectors as much as it is to overall price trends. An increase in the volume of sales of higher priced homes relative to overall sales volume can lead to an increase in median sales price even though overall prices remain low. As of March 2016, San Pablo had the lowest median sales price (\$314,000) and Lafayette the highest (\$1,370,750).

**Table 26** presents the average rent in the region. According to ACS 5-Year Estimates, average rental rates in San Ramon are the most expensive at \$1,678, followed by Lafayette at \$1,598 and Pleasant Hill at \$1,448. The most expensive rents occur in the central portion of the County.

HUD publishes annual Fair Market Rents (FMR), which include an estimated utility cost, and the annual income required to afford them. **Table 27** shows the Fair Market Rents for 2015 for the County.



**Table 25**

**Median Home Sale Listings**

Jurisdiction	Three Month Median Sales Price (Dec 2015 – Mar 2016)	Year-to-Year Change (March 2015 – March 2016)		Number of Homes for Sale (February 2016)
		Dollars	Percentage	
<b>Urban County</b>				
Brentwood	\$490,000	\$11,000	2%	164
Clayton	\$575,000	-\$88,250	-13%	32
Danville	\$1,100,000	\$130,000	13%	154
El Cerrito	\$750,000	\$102,000	16%	50
Hercules	\$485,000	\$60,000	14%	65
Lafayette	\$1,370,750	\$143,250	12%	58
Martinez	\$499,500	\$29,500	6%	113
Moraga	\$1,050,000	\$120,000	13%	24
Oakley	\$385,000	\$35,000	10%	125
Orinda	\$1,180,000	-\$49,000	-4%	33
Pinole	\$430,000	\$60,000	16%	46
Pleasant Hill	\$621,000	\$87,000	16%	99
San Pablo	\$314,000	\$34,000	12%	66
San Ramon	\$832,500	\$39,250	5%	177
<b>Entitlement Jurisdictions</b>				
Antioch	\$348,500	\$47,000	16%	343
Concord	\$440,000	\$20,000	5%	355
Pittsburg	\$345,000	\$50,000	17%	122
Richmond	\$367,750	\$44,000	14%	277
Walnut Creek	\$682,500	\$71,500	12%	241

Source: Trulia.com, Accessed March 17, 2016

**Table 26****Median Rental Listings**

Jurisdiction	Median Rent
<b>East</b>	
Antioch	\$1,213
Bay Point	\$1,047
Pittsburg	\$1,197
<b>Central</b>	
Concord	\$1,218
Lafayette	\$1,598
Martinez	\$1,345
Pleasant Hill	\$1,448
San Ramon	\$1,678
Walnut Creek	\$1,442
<b>West</b>	
El Cerrito	\$1,380
El Sobrante	\$1,152
Pinole	\$1,292
Richmond	\$1,099
San Pablo	\$989
<b>Contra Costa County</b>	<b>\$1,289</b>

**Table 27****Fair Market Rents (Fmr), 2014**

Unit Size	FMR	Annual Income to Afford
<b>Studio</b>	\$1,039	\$41,560
<b>1-bedroom</b>	\$1,260	\$50,400
<b>2-bedroom</b>	\$1,585	\$63,400
<b>3-bedroom</b>	\$2,213	\$88,520
<b>4-bedroom</b>	\$2,716	\$108,640

Source: U.S. Dept. Housing and Urban Development, 2015 FMR;

## **Housing Affordability by Tenure and Household Type**

The assessment of the County's housing needs relies on custom tabulations of U.S. ACS by HUD. These tabulations are referred to as the "CHAS" tables obtained using HUD's "State of the Cities Data System" (SOCDS). These data are presented in two main tables, one presenting "housing problems" by households and the other presenting "affordability mismatch" by housing units. **Tables 28 and 29** provide a summary, and the full tables can be found in **Appendix 4**. The needs of renter and owner households are examined separately.

The CHAS housing problems table presents the number of households paying more than 30 percent and 50 percent of gross income for housing by tenure, household type, and income category. This cost of housing as a percentage of gross income is referred to as the housing "cost burden." According to HUD, a household which has a housing cost burden over 30 percent has a "high" housing cost burden. Those with a cost burden over 50 percent have a "severe" cost burden.

Overpayment is a concern for low-income households since they may be forced to live in overcrowded situations or cut other necessary expenditures, such as health care, in order to afford housing. The HUD definition of housing cost includes not only monthly rent and mortgage payments but an estimate of utilities.

### Renter Households

#### Household Type

Overall, approximately 45 percent of renter households in the County have a high cost burden. Less than 25 percent have a severe cost burden. This is roughly consistent in all jurisdictions.

Elderly one- and two-person renter households tend to experience a higher degree of high cost burden (56.3 percent) and severe cost burden (27.6 percent) countywide. Concord has the highest degree of cost burdened elderly renters with a high cost burden of 70.1 percent and

severe cost burden of 38.1 percent. Both Walnut Creek and Richmond have a lower number experiencing severe cost burden (24.6 percent and 24.4 percent, respectively).

Large renter households (five or more persons) experience cost burdens at a higher rate than all renter households, with 51.5 percent of large families facing a high cost burden and 28.9 percent with severe cost burden.

### Income Groups

Low-income renter households in the County (>50 to ≤80 percent area median income [AMI]) experience a high cost burden at a rate of 57.4 percent. The severe cost burden is significantly lower (11.2 percent). Comparatively, 71.7 percent of very low-income (>30 percent to ≤50 percent AMI) and 69.4 percent of extremely low-income renter households (≤30 percent AMI) have a high cost burden. 40 percent of the very low-income population is severely cost burdened, and percent of the extremely low-income population that is severely cost burdened (59.7 percent) is nearly three times the rate of all renters countywide. The rate of high cost burden for renter households with incomes above low income (>80 percent AMI) is 16 percent.

Cost burden rates among the income groups in Concord tend to be slightly better than the County as a whole. The three populations in which Concord does not have better rates are Very Low-Income High Cost Burden, Very Low-Income Severe Cost Burden, and Extremely Low-Income High Cost Burden. In these groups, however, the variation from the County is very small and within a margin of error.

Antioch is similar to the County as a whole with the exception of a higher rate of high cost burden for very low-income (76.1 percent).

Pittsburg is very close to the County as a whole, except for one segment in which Pittsburg has a significantly lower cost burden. The rate of Very Low-Income households who are severely cost burdened is 33 percent, approximately 7 percent lower than the County as a whole.

Richmond has much lower rates of cost burden for lower-income renter households across all income categories except in the category of extremely low-income: 57.6 percent high cost burden and 27.4 percent severe cost burden for very low-income; 49.3 percent high and 4.2 percent severe for low-income. Out of the eight cost burden and income categories Richmond has the lowest rate in five of them.

Although the cost burden for extremely low-income households is consistently high across the County as a whole, Walnut Creek stands out with a rate of 74 percent high cost burden and 64 percent severe cost burden for extremely low-income households. It is also higher for cost burden rates in the categories of very low-income households (77.5 percent high, 48.3 percent severe) and low-income households (70.8 percent and 12.8 percent). Out of the eight cost burden and income categories, Walnut Creek has the highest cost burden in seven of them as compared to the other jurisdictions and the County as a whole.

### Owner Households

#### Household Type

Over one-third (38.5 percent) of owner households in the County have a high cost burden. Approximately 15 percent have a severe cost burden. This is generally consistent across all jurisdictions.

Elderly one- and two-person owner households tend to experience a slightly lower degree of cost burden (28.7 percent high and 12.9 percent severe) countywide.

At the County level, large owner households (five or more persons) and small related households (two to four persons) experience a cost burden at a slightly higher rate compared to all owner households. Concord has a lower rate of severe cost burden for large owner households (10.2 percent) than other jurisdictions.

### Income Groups

Low-income owner households (>50 to ≤80 percent AMI) experience a high cost burden at a higher rate (55.9 percent) than do all households countywide. The severe cost burden is twice as high for low-income owners (31.6 percent) as for all owners. Very low-income owners (>30 percent to ≤50 percent AMI) experience high and severe cost burdens much higher than the general population (61.2 percent and 42.5 percent). Extremely low-income households (≤30 percent AMI) are even more cost burdened (75.1 percent high, 63.6 percent severe). The rate of cost burden for owner households with incomes above low income (>80 percent AMI) is lower than the overall population (30.6 percent high, 6.8 percent severe).

The cost burdened population in Antioch is similar to the County as a whole. The one stand out is Antioch has a noticeably higher rate of severe cost burden among extremely low-income homeowners (72.8 percent).

Concord has a pattern similar to the County as a whole with the exception of extremely low-income households having a lower rate of severe cost burden (55.1 percent).

Pittsburg is also very similar to the County as a whole but it has a higher rate of high cost burden for very low-income households (72.5 percent).

Richmond has a generally lower rate of cost burden for owner households, particularly low-income severe cost burden (16.6 percent).

Walnut Creek has lower rates of cost burden for above low-income and low-income households than the County as a whole, but it has higher rates of cost burden for very low-income and extremely low-income households.

**Table 28**

**Cost Burden Summary, Renters**

Jurisdiction	All Renters		Elderly		Large		Above Low-Income		Low-Income		Very Low-Income		Extremely Low-Income	
	High	Severe	High	Severe	High	Severe	High	Severe	High	Severe	High	Severe	High	Severe
<b>Antioch</b>	52.2%	28.6%	50.5%	30.9%	56.4%	25.6%	15.7%	0.0%	56.0%	7.8%	76.1%	41.4%	70.0%	59.5%
<b>Concord</b>	44.8%	23.6%	70.1%	38.1%	58.2%	26.2%	11.5%	0.9%	51.1%	3.3%	72.0%	42.8%	70.0%	59.1%
<b>Pittsburg</b>	48.8%	26.0%	56.8%	35.1%	66.3%	46.0%	15.5%	0.0%	56.1%	11.5%	68.7%	33.3%	66.8%	55.8%
<b>Richmond</b>	44.1%	24.3%	40.8%	24.6%	53.7%	27.0%	9.3%	0.0%	49.3%	4.2%	57.6%	27.4%	68.9%	59.0%
<b>Walnut Creek</b>	40.1%	18.7%	48.8%	24.4%	36.8%	15.8%	14.1%	1.0%	70.8%	12.8%	77.5%	48.3%	74.0%	64.0%
<b>Countywide</b>	45.3%	23.5%	56.3%	27.6%	51.5%	28.9%	16.2%	0.9%	57.4%	11.2%	71.7%	40.0%	69.4%	59.7%

**Table 29**

**Cost Burden Summary, Owners**

Jurisdiction	All Owners		Elderly		Large		Above Low-Income		Low-Income		Very Low-Income		Extremely Low-Income	
	High	Severe	High	Severe	High	Severe	High	Severe	High	Severe	High	Severe	High	Severe
<b>Antioch</b>	43.2%	16.6%	25.9%	14.6%	54.4%	24.9%	34.2%	4.4%	59.4%	28.3%	58.0%	44.5%	78.7%	72.8%
<b>Concord</b>	38.8%	14.8%	26.8%	11.9%	40.2%	10.2%	30.2%	5.9%	58.1%	29.4%	56.0%	38.0%	74.7%	55.1%
<b>Pittsburg</b>	44.8%	18.4%	37.4%	19.9%	49.1%	23.7%	31.6%	3.7%	59.3%	30.6%	72.5%	42.5%	74.4%	66.7%
<b>Richmond</b>	37.7%	15.8%	17.9%	11.3%	45.5%	22.2%	29.2%	6.8%	46.7%	16.6%	56.7%	45.5%	65.9%	50.2%
<b>Walnut Creek</b>	34.6%	16.4%	26.7%	12.4%	34.5%	19.7%	24.3%	6.7%	49.5%	23.0%	73.3%	47.9%	81.2%	75.8%
<b>Countywide</b>	38.5%	15.7%	28.7%	12.9%	46.9%	18.9%	30.6%	6.8%	55.9%	31.6%	61.2%	42.5%	75.1%	63.6%

## Overcrowding

**Table 30** illustrates the share of households by person per room for owners and renters in the state and entitlement cities. Households with more than 1 person per room are considered overcrowded. Households with more than 1.5 persons per room are considered severely overcrowded. As shown in **Table 30**, renter-occupied households have a higher incidence of overcrowding than owner-occupied households. In both categories (owner and renter), Walnut Creek has the smallest share of overcrowded households.

**Table 30**

### Persons Per Room

Jurisdiction	Owner Occupied			Renter Occupied		
	<1.0 persons	1.01 to 1.5 persons	>1.5 persons	<1.0 persons	1.01 to 1.5 persons	>1.5 persons
<b>State of California</b>	95.9%	3.1%	1.0%	86.7%	8.2%	5.0%
<b>Contra Costa County (countywide)</b>	98.0%	1.6%	0.4%	90.9%	6.9%	2.2%
<b>Antioch</b>	97.7%	1.7%	0.6%	90.6%	7.5%	1.9%
<b>Concord</b>	98.5%	1.2%	0.3%	87.7%	10.7%	1.6%
<b>Pittsburg</b>	94.7%	5.0%	0.3%	87.0%	10.3%	2.7%
<b>Richmond</b>	96.1%	2.6%	1.3%	85.6%	10.2%	0.5%
<b>Walnut Creek</b>	99.6%	0.4%	0.0%	96.5%	2.0%	1.5%

Source: 2009-2014 ACS 5-Year Estimates S2501

## Foreclosures

Foreclosure is a term used to describe the procedure followed in enforcing a creditor's rights when a debt secured by any lien on property is in default. The Contra Costa County Recorder keeps an inventory of notices of defaults, notices of trustee sales, and trustee's deed upon sale (see definitions of each below). **Table 31** provides the number of homes with each status for the entire year. Please note that one housing unit may be counted more than once per year.

- Notice of Default: A written document that gives constructive notice of a trustor's failure to perform his or her obligation under a deed of trust. This document must be recorded.



- Notice of Trustee’s Sale: A written document that sets forth the day, date, and time of the trustee’s sale and describes the property to be sold. This document is prepared by the trustee and must be recorded with the County Recorder in the county in which the property is located at least 14 days prior to the scheduled sale date.
- Trustee’s Deed Upon Sale: A written document which is prepared and signed by the trustee when the secured property is sold at a trustee’s sale. This document transfers ownership to the successful bidder at the sale and must be recorded with the County Recorder in the county in which the property is located.

**Table 31**

**Foreclosure Activity**

Year	Total Notices of Defaults	Total Notices of Trustee Sales	Total Trustee’s Deed Upon Sale
2015	1,959	1,508	643
2014	2,351	1,904	834
2013	3,077	3,070	1,444
2012	7,842	7,518	3,874
2011	11,021	10,935	6,839
2010	13,226	13,496	7,565
2009	18,323	14,623	8,360
2008	17,714	14,932	11,679
2007	11,837	6,666	4,189
2006	4,380	1,479	502
2005	2,519	777	131
2004	2,413	864	163
2003	2,713	1,020	205
2002	2,815	1,076	190
2001	2,351	881	209
2000	2,207	1,034	398

One of the most significant increases in demand for a range of services has come as a result of low-income tenants being evicted from their homes because the property owner has been foreclosed upon. Most often the tenants are unaware that the foreclosure is under way and find themselves without housing. Due to the costs of moving, security deposit requirements, and the

rent qualification process, they find it difficult or impossible to find new housing, particularly if they have experienced a job loss and have little or no income to qualify for a new rental and little in the way of savings. Seniors, disabled persons, and large families are especially adversely impacted when evicted. There is little legal recourse for tenants who are evicted as a result of foreclosures.<sup>4</sup>

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<sup>4</sup> Bay Area Legal Aid, Contra Costa County, September 17 and 18, 2009; Contra Costa Senior Legal Services, September 17 and 18, 2009; Loaves and Fishes of Contra Costa County, September 17 and 18, 2009.

## V. Mortgage Lending (Home Mortgage Disclosure Act Data)

### Lending Practices

An analysis of lending practices is possible through an examination of data gathered from lending institutions in compliance with the Home Mortgage Disclosure Act (HMDA). The HMDA was enacted by Congress in 1975 and is implemented by the Federal Reserve Board as Regulation C. The intent of the Act is to provide the public with information related to financial institution lending practices and to aid public officials in targeting public capital investments to attract additional private sector investments.

Since enactment of the HMDA in 1975, lending institutions have been required to collect and publicly disclose data regarding applicants including: location of the loan (by Census Tract, County, and Metropolitan Statistical Area (MSA)); income, race and gender of the borrower; the number and dollar amount of each loan; property type; loan type; loan purpose; whether the property is owner-occupied; action taken for each application; and, if the application was denied, the reason(s) for denial. Property types examined include one-to-four family units, manufactured housing and multi-family developments.

HMDA data is a useful tool in accessing lending practices and trends within a jurisdiction. While many financial institutions are required to report loan activities, it is important to note that not all institutions are required to participate. Depository lending institutions – banks, credit unions, and savings associations – must file under HMDA if they hold assets exceeding the coverage threshold set annually by the Federal Reserve Board, have a home or branch office in one or more MSAs, and originated at least one home purchase or refinancing loan on a one-to-four family dwelling in the preceding calendar year. Such institutions must also file if they meet any one of the following three conditions: is a federally insured or regulated institution; originates a mortgage loan that is insured, guaranteed, or supplemented by a federal agency; or originates a loan intended for sale to Fannie Mae or Freddie Mac. For-profit, non-depository institutions (such as mortgage companies) must file HMDA data if: their value of home purchase

or refinancing loans exceeds 10 percent or more of their total loan originations or equals or exceeds \$25 million; they either maintain a home or branch office in one or more MSAs or in a given year execute five or more home purchase, home refinancing, or home improvement loan applications, originations, or loan purchases for properties located in MSAs; or they hold assets exceeding \$10 million or have executed more than 100 home purchase or refinancing loan originations in the preceding calendar year.

It is recommended that the analysis of HMDA data be tempered by the knowledge that no one characteristic operates in isolation, but must be considered in light of other factors. For instance, while it is possible to develop conclusions simply on the basis of race data, it is more accurate when all possible factors are considered, particularly in relation to loan denials and loan pricing. According to the Federal Financial Institutions Examination Council (FFIEC), “with few exceptions, controlling for borrower-related factors reduces the differences among racial and ethnic groups.” Borrower-related factors include income, loan amount, lender, and other relevant information included in the HMDA data. Further, the FFIEC cautions that the information in the HMDA data, even when controlled for borrower-related factors and the lender, “is insufficient to account fully for racial or ethnic differences in the incidence of higher-priced lending.” The FFIEC suggests that a more thorough analysis of the differences may require additional details from sources other than HMDA about factors including the specific credit circumstances of each borrower, the specific loan products that they are seeking, and the business practices of the institutions that they approach for credit.

The following analysis is provided for the County, summarizing 2014 HMDA data (the most recent year for which data are available), and data between 2007 and 2014 where applicable. Where specific details are included in the HMDA records, a summary is provided below for loan denials including information regarding the purpose of the loan application, race of the applicant and the primary reason for denial. For the purposes of analysis, this report will focus only on the information available and will not make assumptions regarding data that is not available or was not provided as part of the mortgage application or in the HMDA reporting

process.

### **2014 County Overview**

In 2014, there were just over 55,000 applications for loans to purchase, refinance or make improvements to single family homes in Contra Costa County. Of those applications, over 30,500 or 55 percent were approved and originated. Of the remaining 24,500 applications, approximately 7,750 or 14 percent of all applications were denied for reasons identified below. It is important to note that financial institutions are not required to report reasons for loan denials, although many do so voluntarily. Also, while many loan applications are denied for more than one reason, this analysis refers to the primary reason for the denial of each loan. The balance of the 16,750 applications that were neither originated nor denied were closed for one reason or another including, a) the loan was approved but not accepted by the borrower, b) the application was closed because of incomplete information or inactivity by the borrower, or c) in many instances the application may have been withdrawn by the applicant.

**Table 32****Disposition Of Application By Loan Type And Purpose, 2014****Single Family Homes (Excluding Manufactured Homes)**

	Loan Type	Home Purchase	Refinance	Home Improvement
<b>Total Applications</b>				
	Conventional	14,609	28,891	2,458
	FHA	4,508	1,656	157
	VA	1,132	1,575	61
	FSA/RHS	29	3	0
<b>Loans Originated</b>				
	Conventional	9,340	15,464	1257
	FHA	2,386	614	58
	VA	641	757	39
	FSA/RHS	10	0	0
<b>Loans Approved but not accepted</b>				
	Conventional	613	816	87
	FHA	156	44	8
	VA	41	48	4
	FSA/RHS	1	1	0
<b>Applications Denied</b>				
	Conventional	1,298	4,597	666
	FHA	420	384	33
	VA	91	253	6
	FSA/RHS	6	1	0
<b>Applications Withdrawn</b>				
	Conventional	1,266	3,500	187
	FHA	353	281	29
	VA	89	222	6
	FSA/RHS	4	0	0
<b>Files Closed for Incompleteness</b>				
	Conventional	267	1,382	86
	FHA	76	91	18
	VA	15	107	0
	FSA/RHS	2	1	0

Source: 2014 HMDA

Of the home purchase loans for single-family homes that were originated in 2014, (12,377 loans originated or just over 40 percent of the County's total) approximately 75 percent of these originations were provided by conventional lenders. The remaining 25 percent were provided by federally-backed sources including the Federal Housing Administration (FHA), Department of Veterans Affairs (VA) and Farm Service Agency/Rural Housing Service (FSA/RHS). The VA and RHS lenders had an application/approval ratio of 52 percent and 31 percent respectively. Conventional lenders originated home purchase loans at a rate of 57 percent of all applications while 48 percent of the FHA home purchase loan applications resulted in origination.

A further examination of the 7,755 denials indicates that just over 5,200 or 68 percent of all denials were for applicants seeking to refinance existing mortgages for owner-occupied, primary residences. The number one reason for denial of refinance applications was debt-to-income ratio (29 percent of refinance denials) followed by credit history (21 percent of refinance denials). Typically, homeowners seeking to refinance their existing home mortgage are able to use their home as collateral. When the denial reason given for a refinance is a lack of collateral, this would indicate the home is worth less than the existing mortgage and therefore refinancing is not an option – these homes are commonly referred to as “underwater” or the borrowers are “upside-down” in their mortgage.

### **Home Purchase Applications and Race and Ethnicity**

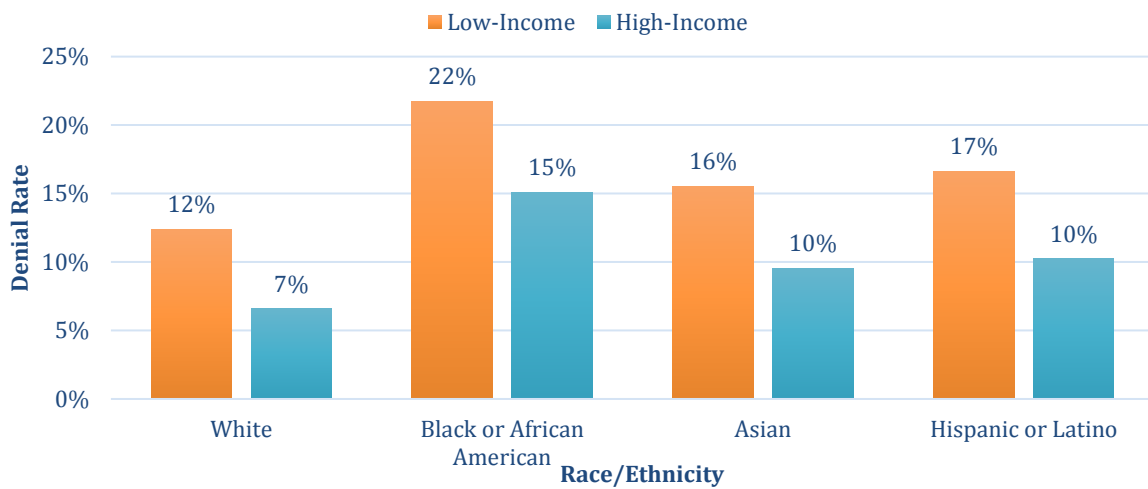
The denial rate for traditional home purchase loans for one-to-four family housing in the County varies significantly among Whites, Blacks, and Hispanics. In 2014, Blacks were more than twice as likely to be denied for conventional single-family home purchases as Whites, with respective denial rates of 18 percent and 8 percent. Hispanics and Asians were denied at a rate that falls between the other two groups, at 14 percent and 11 percent, respectively.

Additionally, a closer look at home purchase denial rates by race/ethnicity and income group within the County, shown below, demonstrates that high-income Blacks (having greater than 120 percent of AMI) were more likely to be denied for a single-family home purchase, at 15 percent,

than low-income Whites (having 80 percent or less of AMI), at 12 percent. Low-income Hispanics were denied at a rate of 17 percent, slightly higher than high-income Blacks. Additionally, high-income Hispanics and high-income Asians were denied at rates slightly below low-income Whites, at 10 percent. White applicants demonstrated the lowest disparity in denial rates between their low- and high-income applicants at 5 percent, compared to 7 percent for Blacks and Hispanics.

**GRAPHIC 1**

**SINGLE FAMILY HOME PURCHASE DENIAL RATE, 2014**



Upon a review of denial reasons for federally supported loan products, the most common reason for Black and Hispanic denials was credit history, at respective rates of 36 percent and 28 percent, while the top denial reason for Whites and Asians was debt-to-income ratio, at respective rates of 35 percent and 43 percent. Reviewing the denial reasons provided by conventional lenders shows that as of 2014 the top denial reason for Whites, Blacks, and Asians was debt-to-income ratio while for Hispanics it was credit history.



**Table 33**  
**Home Purchase (Single Family - Owner Occupied)**  
**Denials By Race, Ethnicity, And By Reason**

	Primary Reason for Denial	Percentage of Conventional Loan Denials	Percentage of Federally Supported Loan Denials
<b>Race</b>			
Whites	Collateral	15%	11%
	Application Incomplete	13%	6%
	Credit History	14%	23%
	Debt to Income Ratio	27%	35%
	Employment History	2%	2%
	Insufficient Cash	7%	5%
	Mortgage Insurance Denied	0%	0%
	Unverifiable Information	7%	3%
	Other	16%	16%
<b>African American/Black</b>	Collateral	4%	18%
	Application Incomplete	7%	7%
	Credit History	30%	36%
	Debt to Income Ratio	34%	23%
	Employment History	2%	0%
	Insufficient Cash	5%	2%
	Mortgage Insurance Denied	0%	2%
	Unverifiable Information	0%	9%
	Other	18%	2%
<b>Asian</b>	Collateral	18%	9%
	Application Incomplete	12%	2%
	Credit History	13%	17%
	Debt to Income Ratio	31%	43%
	Employment History	3%	9%
	Insufficient Cash	7%	0%
	Mortgage Insurance Denied	0%	0%
	Unverifiable Information	8%	4%
	Other	8%	15%
<b>Ethnicity</b>			
Hispanic or Latino	Collateral	24%	23%
	Application Incomplete	12%	9%
	Credit History	27%	28%

	Primary Reason for Denial	Percentage of Conventional Loan Denials	Percentage of Federally Supported Loan Denials
	Debt to Income Ratio	20%	20%
	Employment History	2%	5%
	Insufficient Cash	5%	4%
	Mortgage Insurance Denied	1%	0%
	Unverifiable Information	2%	3%
	Other	7%	7%
Source: 2014 HMDA			

### Contra Costa County’s Single Family Lending Market, 2007-2014

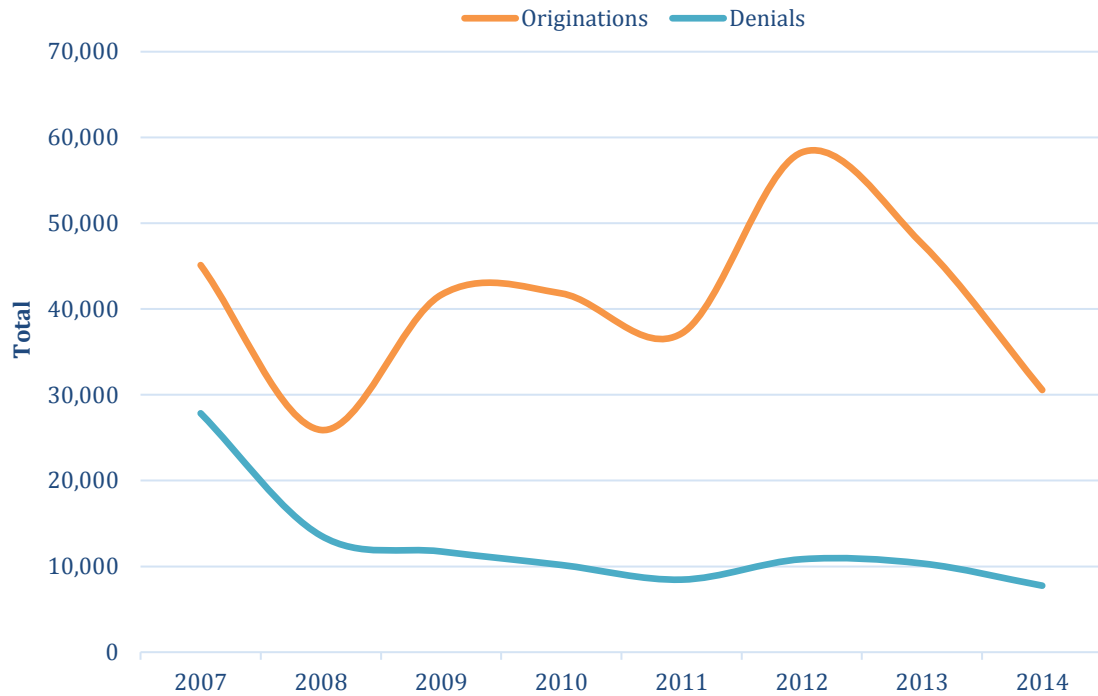
The following section will examine HMDA data over the time period 2007-2014 for single-family properties in the County. Multifamily and manufactured housing properties have been excluded because on average between 2007 and 2014, these property types represented less than one half of one percent of the total applications submitted (applications) and total loans made (loan originations) within the County.

Highlighted below, the trajectory of single-family loan originations within the County between 2007 and 2014 did not exhibit a consistent trend, though between 2012 and 2014 the total number of originations trended steadily downward after a dramatic rise between 2011 and 2012. While the 2014 level of originations was 32 percent below that of 2007, originations in both 2012 and 2013 surpassed 2007 levels. In contrast to the inconsistency of originations, the number of denials demonstrated a relatively steadier downward trend between 2007 and 2014, falling by 72 percent – more than twice the rate of originations. As a percent of the sum of originations and denials, the share of denials decreased substantially, falling from nearly 40 percent to just over 20 percent.

#### GRAPHIC 2

#### SINGLE-FAMILY LOAN ORIGINATIONS AND APPLICATION DENIALS

## CONTRA COSTA COUNTY

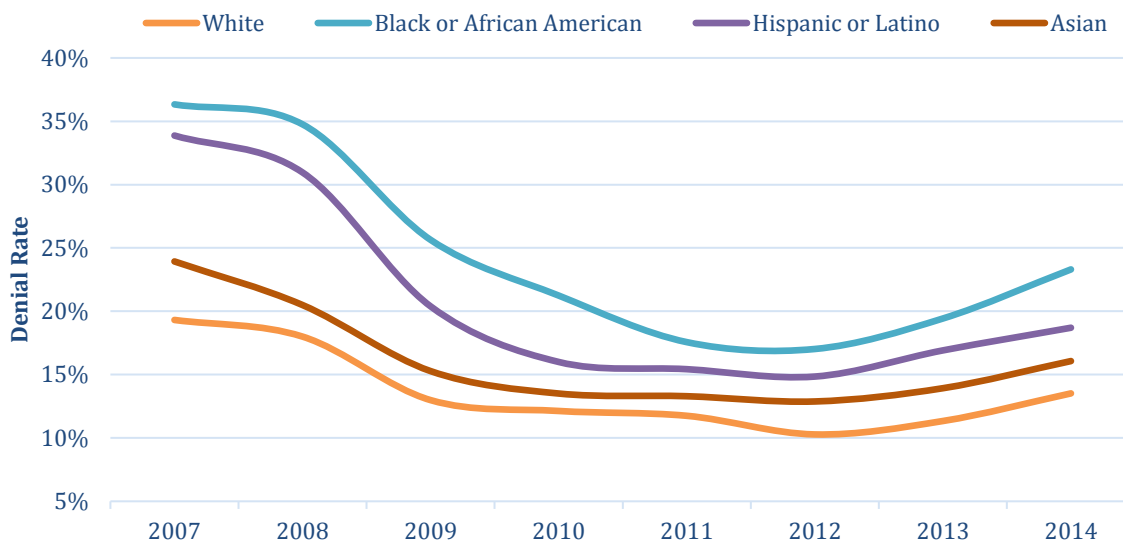


### Income, Race, and Single Family Loan Denials Over Time

Denial rates for single-family loans in the vary by race and ethnicity. The chart below shows that between 2007 and 2014, Blacks were consistently denied at the highest rate relative to the other groups, with Hispanics consistently denied at the second-highest rate. Though the spread between the denial rate of Blacks and Hispanics relative to Whites narrowed significantly between 2007 and 2011, a mild uptick occurred between 2012 and 2014.

### GRAPHIC 3

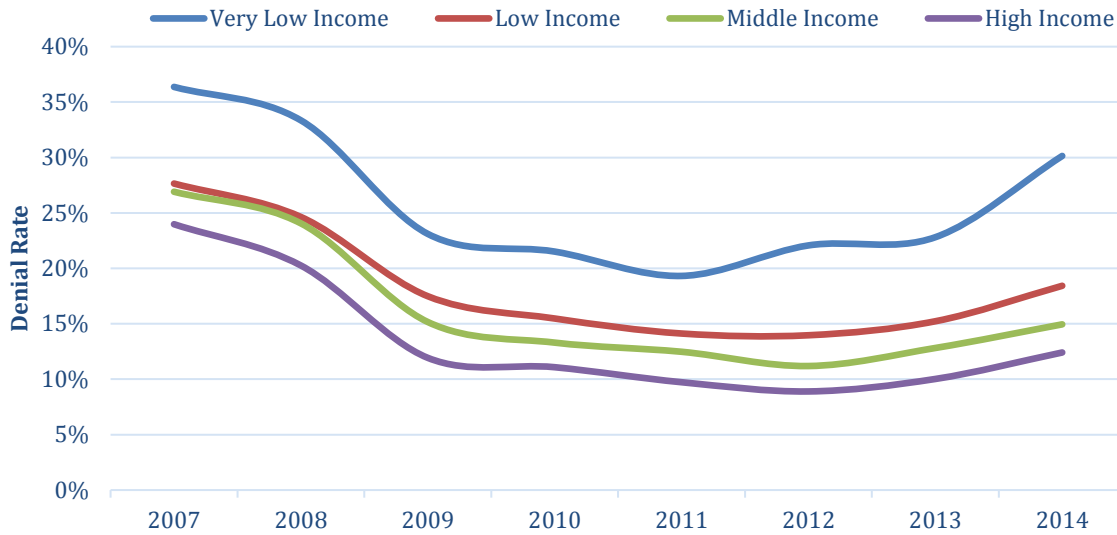
#### SINGLE-FAMILY DENIAL RATE BY RACE/ETHNICITY



A view of single-family denial rates by applicant income group within the County, highlighted below, shows the expected outcome that higher income groups have lower denial rates than lower income groups. Between 2007 and 2014, applicants in the Very Low-Income category (50 percent or less of AMI), were consistently more likely to be denied for a single-family loan than any other income group. Low-Income applicants (between 50 percent and 80 percent of AMI) were denied at the second highest rate, though remained closer to higher income groups between 2007 and 2014 relative to Very Low-Income applicants. Middle-Income applicants (80 to 120 percent of AMI), in a manner similar to Low-Income and High-Income applicants, saw a relatively strong drop in denial rates between 2007 and 2012, from 27 percent to 11 percent, though the denial rate has since trended mildly upward to 15 percent as of 2014. The lowest denial rate in every year examined belonged to the High-Income group (greater than 120 percent of AMI). Consistent with an overall countywide decline in the single-family denial rate, every income group's denial rate fell between 2007 and 2012, and between 2012 and 2014, the denial rates for every income group increased.

### GRAPHIC 4

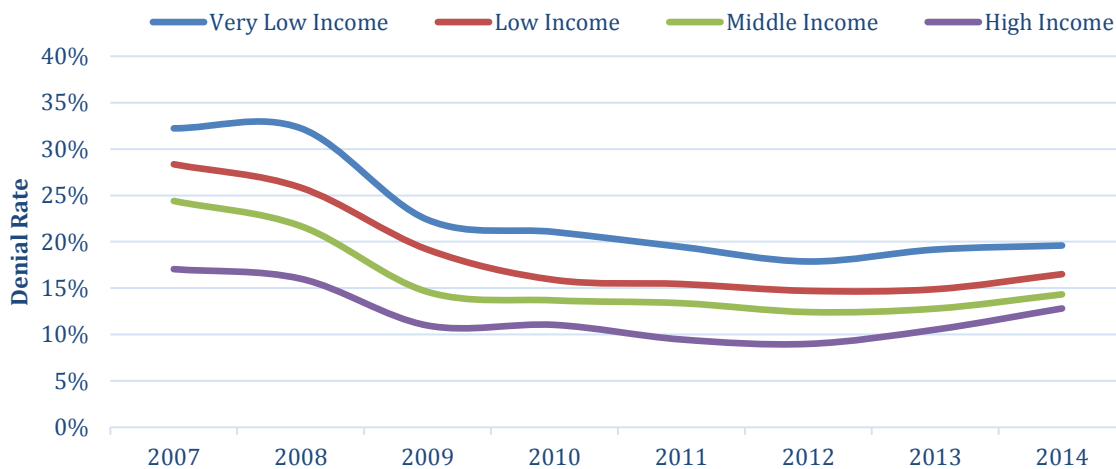
### SINGLE-FAMILY (SF) DENIAL RATE BY APPLICANT INCOME GROUP



A view of denial rates by income level of the property’s Census Tract (shown in the chart on the following page) reveals a similar trend, though Very Low-Income Census Tracts have avoided the post-2011 denial rate increase that Very Low-Income applicants experienced.

### GRAPHIC 5

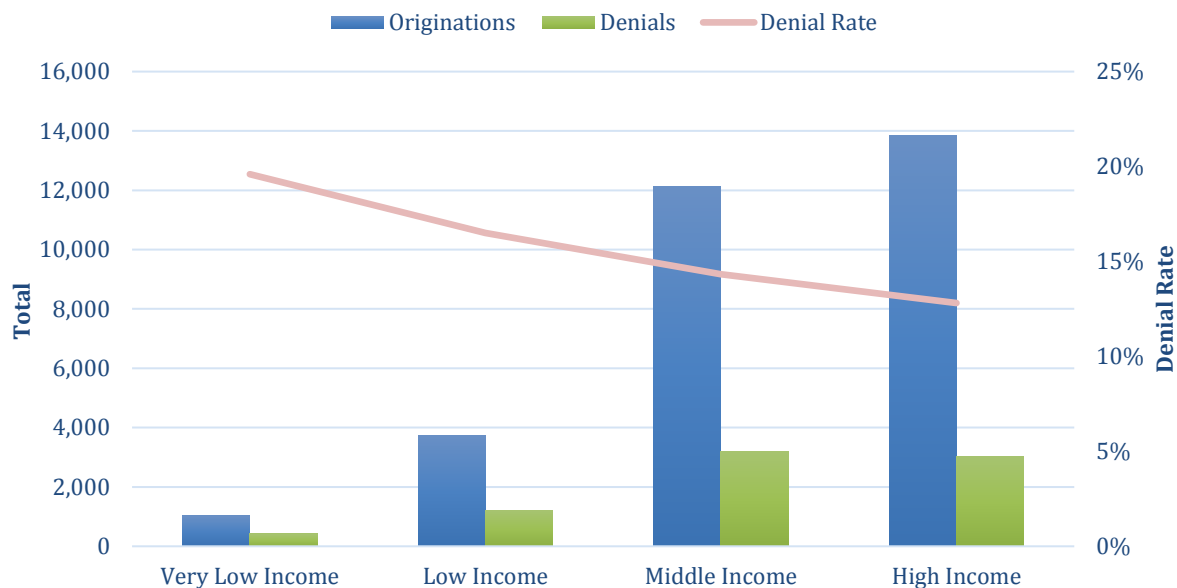
#### SINGLE-FAMILY DENIAL RATE BY TRACT INCOME GROUP



Though Very Low-Income tracts represent nearly 10 percent of all Census Tracts within the

County, they are represented by approximately 3 percent of total originations and 5 percent of total denials in the County as of 2014. Further, loans for single-family properties within these tracts were denied at a rate of 20 percent – higher than any other group. Loan originations within the County are disproportionately likely to occur for properties in Middle- and High-Income tracts. Middle- and High-Income tracts represent 55 percent of the County total, but they account for 85 percent of all single-family loans originations throughout the County in 2014. Relatedly, Low- and Very Low-Income tracts represent 45 percent of all tracts, but account for roughly 16 percent of all single-family loan originations during the same year.

**GRAPHIC 6**  
**ORIGINATIONS AND DENIALS BY CENSUS TRACT INCOME, 2014**

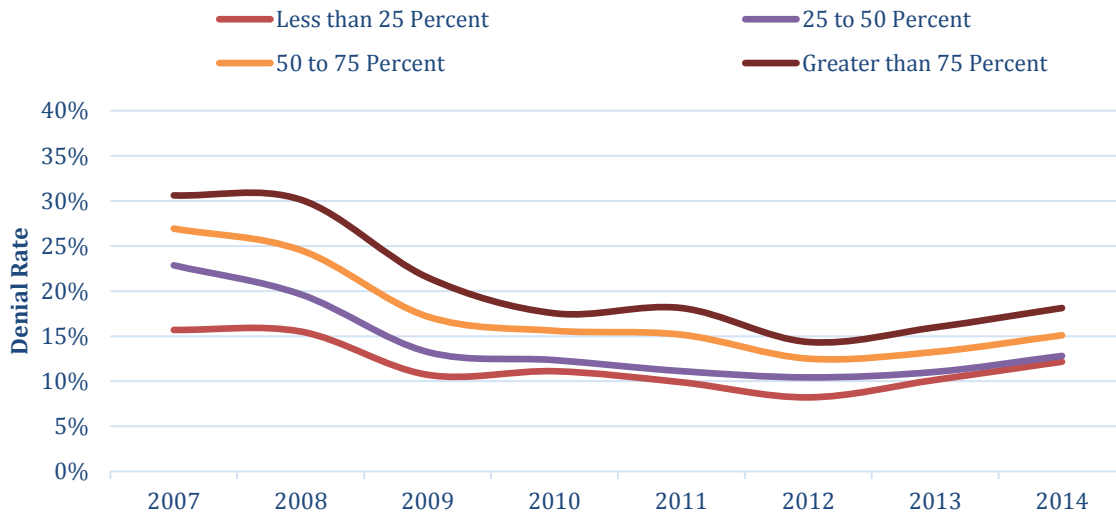


In addition to contrasting mortgage market outcomes by applicant and tract income, denial rates also differ depending on the share of minority residents in a housing unit’s Census Tract. Majority-minority tracts, and particularly those with a share greater than 75 percent, have experienced higher denial rates than majority-White tracts for all study years. Though denial rates for all share groups increased between 2012 and 2014, the gap between denial

rates for the highest minority tracts (greater than 75 percent) and the lowest minority tracts (less than 25 percent) has decreased significantly since the onset of the economic downturn.

**GRAPHIC 7**

**SINGLE-FAMILY DENIAL RATE BY TRACT MINORITY SHARE**

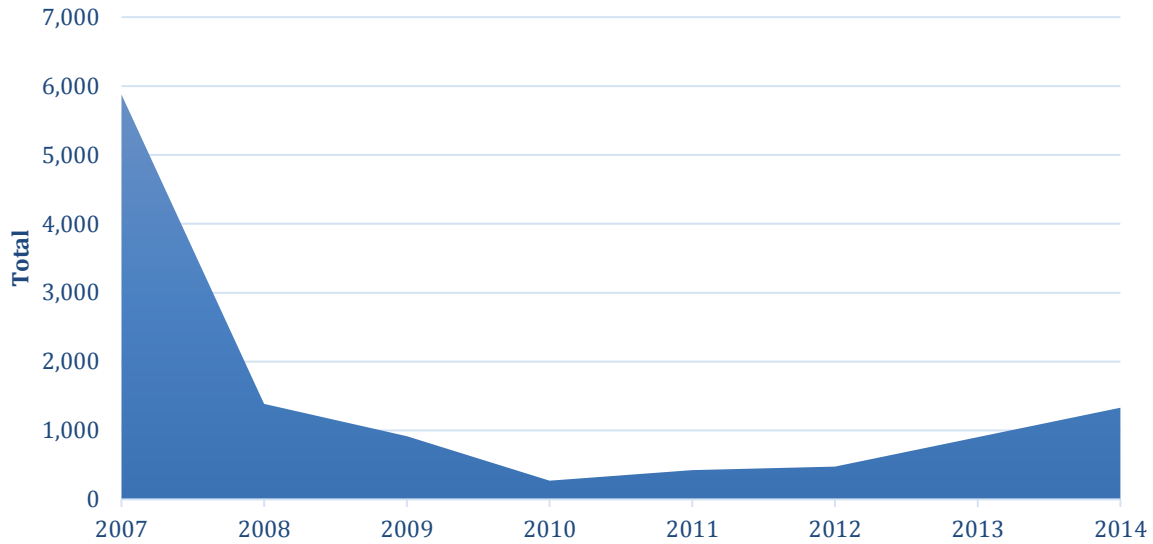


**The Subprime Market in Contra Costa County**

Illustrated below, the subprime mortgage market in the County has declined significantly relative to 2007 levels, though it has gradually increased since bottoming out in 2010. The total number of subprime loan originations fell by nearly 80 percent between 2007 and 2014 – much higher than the total origination decline of 32 percent.

**GRAPHIC 8**

## SINGLE-FAMILY SUBPRIME MORTGAGE ORIGINATIONS



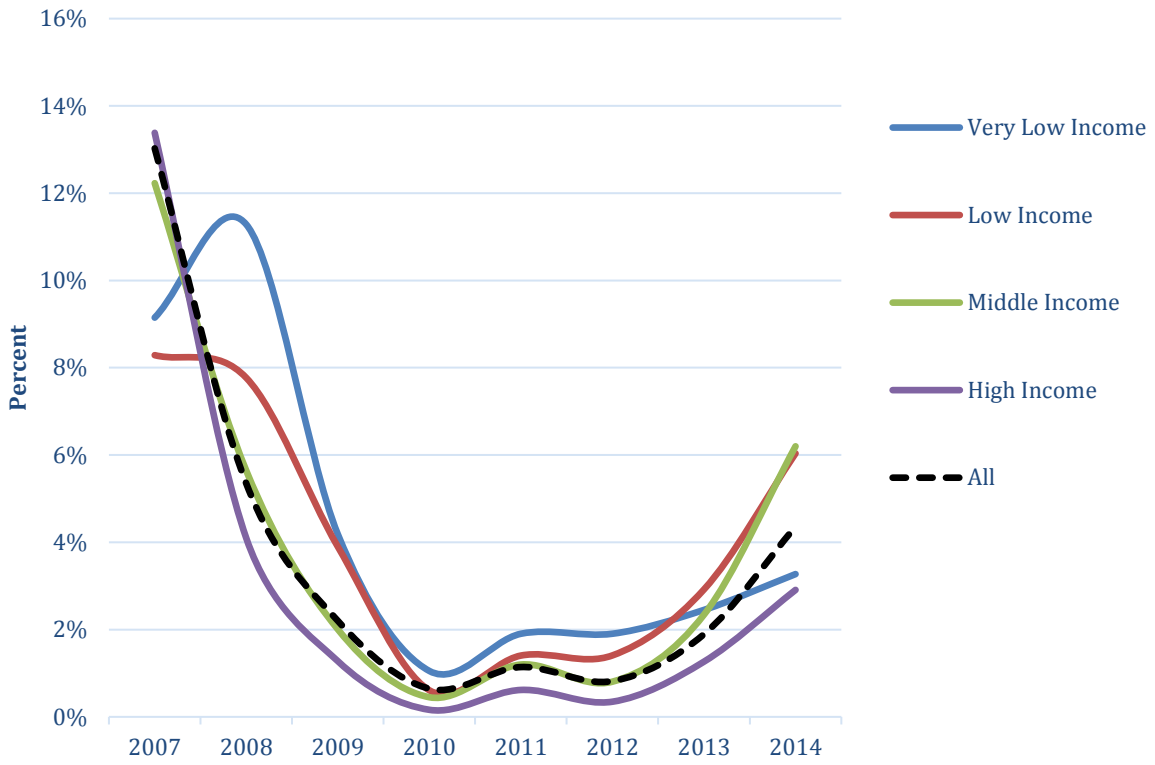
As a percentage of total single-family loan originations, Contra Costa County experienced a substantial decline between 2007 and 2010, falling from 13 percent to less than 1 percent. However, in recent years the subprime share has trended upward to 4.4 percent as of 2014. Subprime originations as a percent of borrower income group follow a similar pattern. While all income groups, and also the County as a whole, have demonstrated an upward trend in the share of subprime originations since 2012, they remain well below 2007 levels as of 2014 despite recent acceleration.

Subprime origination trends in the County are consistent with the tightened credit conditions and heightened home lending standards that have taken place in the aftermath of the financial crisis and Great Recession.

**GRAPHIC 9**



### PERCENT OF SUBPRIME ORIGINATIONS BY BORROWER INCOME GROUP TOTALS



## VI. Laws, Policies and Furthering Fair Housing

### Overview of Federal Fair Housing Laws and Executive Orders

Both Federal and State fair housing laws establish protected classes, govern the treatment of these individuals, and are designed to affirmatively further access to housing and community development resources to members of protected classes. This section provides an overview of these laws.

**Title VI of the Civil Rights Act of 1964:** Prohibits discrimination on the basis of race, color or national origin in programs and activities receiving federal financial assistance.

**Title VIII of the Civil Rights Act of 1968 (Fair Housing Act) and as amended 1988:** Prohibits discrimination in the sale, rental and financing of dwellings, and in other housing-related transactions, based on:

- Race;
- Color;
- National origin;
- Religion;
- Sex;
- Familial status (including children under the age of eighteen living with parents or legal custodians, pregnant women and people securing custody of children under the age of eighteen, or discrimination based on age); and
- Persons with physical, mental, and developmental disabilities.

Specifically, in the sale and rental of housing no one may take any of the following actions based on these protected classes:

- Refuse to rent or sell housing;
- Refuse to negotiate for housing;

- Make housing unavailable;
- Deny a dwelling;
- Set different terms, conditions, or privileges for sale or rental of a dwelling;
- Provide different housing services or facilities;
- Falsely deny that housing is available for inspection, sale, or rental;
- For profit, persuade owners to sell or rent (blockbusting);
- Deny anyone access to or membership in a facility or service (such as multiple listing service) related to the sale or rental of housing;
- Refuse to allow reasonable modifications to dwelling or common use areas, at the expense of the renter or owner, if necessary, for a person living with disabilities to use the housing; or
- Refuse to make reasonable accommodations in rules, policies, practices, or services if necessary for the disabled person to use the housing

In Mortgage Lending: No one may take any of the following actions based on these protected classes:

- Refuse to make a mortgage loan;
- Refuse to provide information regarding loans;
- Impose different terms or conditions on a loan, such as different interest rates, points, or fees
- Discriminate in appraising property;
- Refuse to purchase a loan; or
- Set different terms or conditions for purchasing a loan

In addition, it is illegal for anyone to:

- Threaten, coerce, intimidate, or interfere with anyone exercising a fair housing right or assisting others who exercise that right; or
- Advertise or make any statement that indicates a limitation or preference based on race, color, national origin, religion, sex, familial status, or handicap. This prohibition against

discriminatory advertising applies to single-family and owner-occupied housing that is otherwise exempt from the Fair Housing Act.

**Section 504 of the Rehabilitation Act of 1973:** Prohibits discrimination based on disability in any program or activity receiving federal financial assistance.

**Section 109 of Title I of the Housing and Community Development Act of 1974:** Prohibits discrimination on the basis of race, color, national origin, sex, or religion in programs or activities receiving financial assistance from HUD's Community Development Block Grant Program. Sections 104(b) and 106 (d) (5) specifically require CDBG Program grantees to certify that they will affirmatively further fair housing. This requirement was also included in Section 105 (c) (13) of the National Affordable Housing Act of 1990.

**Title II of the Americans with Disabilities Act of 1990:** Prohibits discrimination based on disabilities, services, or activities provided or made available by public entities. HUD enforces Title II when it relates to state and local public housing, housing assistance, and housing referrals.

**Architectural Barriers Act of 1968:** Requires that buildings and facilities designed, constructed, altered or leased with certain federal funds after September 1969 must be accessible to, and usable by, handicapped persons.

**Age Discrimination Act of 1975:** Prohibits discrimination on basis of age in programs or activities receiving federal financial assistance.

**Equal Credit Opportunity Act of 1974:** Prohibits discrimination in lending based on race, color, religion, national origin, sex, marital status, age, receipt of public assistance or the exercise of any right under the Consumer Credit Protection Act.

**Community Reinvestment Act (CRA) of 1977:** According to the Federal Office of the Comptroller of the Currency, the CRA provides a framework for financial institutions, state and local governments and community organizations to jointly promote banking services to all members of a community. The CRA:

- Prohibits redlining (denying or increasing the cost of banking to residents of racially defined neighborhoods); and
- Encourages efforts to meet the credit needs of all community members, including residents of low- and moderate-income neighborhoods.

The Community Reinvestment Act (CRA) provides that “regulated financial institutions have continuing and affirmative obligations to help meet the credit needs of the local communities in which they are chartered.” CRA establishes federal regulatory procedures for monitoring the level of lending, investments and services in low- and moderate-income neighborhoods defined as underserved by lending institutions. CRA creates an obligation for depository institutions to serve the entire community from which its deposits are garnered, including low- and moderate-income neighborhoods.

**Home Mortgage Disclosure Act (HMDA) of 1975:** Requires banks, savings and loan associations and other financial institutions to publicly report detailed data on their home lending activity. Under HMDA, lenders are required to publicly disclose the number of loan applications by census tract, income, race and gender of the borrower, the type of loan and the number and dollar amount of loans made. Starting in 1993, independent mortgage companies were also required to report HMDA data. HMDA creates a significant and publicly available tool by which mortgage-lending activity in communities can be assessed. HMDA data can be analyzed to determine bank performance and borrower choices.

**Executive Order 11063:** Prohibits discrimination in the sale, leasing, rental, or other disposition of properties and facilities owned or operated by the federal government or provided with federal funds.

**Executive Order 12892 (as amended):** Requires federal agencies to affirmatively further fair housing in their programs and activities and provides that the Secretary of HUD will be responsible for coordinating the effort. The Order also establishes the President's Fair Housing Council, chaired by the Secretary of HUD.

**Executive Order 12898:** Requires each federal agency conduct its program, policies and activities that substantially affect human health or the environment in a manner that does not exclude persons based on race, color, or national origin.

**Executive Order 13166:** Eliminates, to the extent possible, limited English proficiency as a barrier to full and meaningful participation by beneficiaries in all federally assisted and federally conducted programs and activities.

**Executive Order 13217:** Requires federal agencies to evaluate their policies and programs to determine if any can be revised or modified to improve the availability of community-based living arrangements for persons with disabilities.

**Equal Access Rule (24 CFR 5.105(a)(2) and 5.106):** Under 24 CFR 5.105(a)(2), the regulations provide protections for HUD-assisted or insured housing (including local housing programs funded with CDBG, HOME, etc. whether run by grantees or subrecipients) on the basis of gender identity, sexual orientation, and marital status and generally prohibits owners and program administrators from making inquiry about such characteristics. Further, 24 CFR 5.106 specifically requires providers to establish, amend, or maintain program admissions, occupancy, and operating policies and procedures (including policies and procedures to protect individuals' privacy and security), so that equal access is provided to individuals based on their gender identity. This requirement includes tenant selection and admission preferences. Such policies must ensure that an individual is placed, served, and accommodated in accordance with the

individual's gender identity and not subjected to intrusive questioning or asked to provide anatomical information or documentation to evidence the individual's gender.

## Review of State Laws

The following is a list of California's statutes, rules and plans that have or might have an impact on fair housing choice. This section provides an overview of these statutes, policies, and/or plans.

### **California Government Code section 12955 et seq - Fair Employment and Housing Act (FEHA):**

Prohibits all housing providers, including local governments, from discriminating in housing development and all actions related to the provision of housing based on:

- Age (40 and over)
- Ancestry
- Color
- Religious Creed
- Denial of Family and Medical Care Leave
- Disability (mental and physical) including HIV and AIDS
- Marital Status
- Medical Condition (cancer and genetic characteristics)
- Genetic Information
- National Origin
- Race
- Religion
- Sex (which includes pregnancy, childbirth and medical conditions related to pregnancy or childbirth)
- Gender, Gender Identity, and Gender Expression
- Sexual Orientation

Specifically, Government Code section 12955(l) prohibits discrimination through public or private land use practices, decisions and authorizations. Government Code section 12955.8 prohibits land use policies and practices that have a disproportionate impact on persons protected by the

fair housing laws unless they are necessary to achieve an important purpose sufficiently compelling to override the discriminatory effect and there is not less restrictive means to achieve the purpose.

The FEHA also incorporates the **Unruh Act (Civil Code section 51)**, the **Ralph Act (Civil Code section 51.7)** and **Bane Act (Civil Code section 52.1)** as follows:

- The Unruh Civil Rights Act (California Civil Code section 51) provides protection from discrimination by all business establishments in California, including housing and accommodations, because of age, ancestry, color, disability, national origin, race, religion, sex, and sexual orientation. While the Unruh Civil Rights Act specifically lists “sex, race, color, religion, ancestry, national origin, disability, or medical condition” as protected classes, the California Supreme Court has held that protections under the Unruh Act are not necessarily restricted to these characteristics.
- The Ralph Civil Rights Act (California Civil Code section 51.7) forbids acts of violence or threats of violence because of a person’s race, color, religion, ancestry, national origin, age, disability, sex, sexual orientation, political affiliation, or position in a labor dispute (California Civil Code section 51.7). Hate violence can be: verbal or written threats; physical assault or attempted assault; and graffiti, vandalism, or property damage. The Ralph Act provides that all persons have the right to be free from violence committed against themselves or their property because of their race, color, religion, ancestry, national origin, political affiliation, sex, sexual orientation, age, disability, position in a labor dispute, or because another person perceives them to have one or more of these characteristics.
- The Bane Civil Rights Act (California Civil Code section 52.1) provides another layer of protection for fair housing choice by protecting all people in California from interference by force or threat of force with an individual’s constitutional or statutory rights, including a right to equal access to housing.

**Government Code sections 11135, 65008, and 65580- 65589.8:** Prohibit discrimination in programs funded by the State and in any land use decision as follows:



Government Code section 11135 - 11139.7: Provides protection from discrimination of protected classes from any program or activity that is conducted, funded directly by, or receives any financial assistance from the State. Specifically, whenever a state agency that administers a program or activity has reasonable cause to believe a contractor, grantee, or local agency has violated the provisions of Section 11135, or has adopted any regulation to implement such section, the head of the state agency shall notify the contractor, grantee, or local agency of such violation. If it is determined that a contractor, grantee, or local agency has violated the provisions of this article, the state agency that administers the program or activity involved shall take action to curtail state funding in whole or in part to such contractor, grantee, or local agency.

**Welfare and Institutions Code sections 5115 and 5116 (The Lanterman Developmental Disabilities Services Act):** Declares that mentally and physically disabled persons are entitled to live in normal residential surroundings and grants to each person in the State with a developmental disability a right to services and support in the “least restrictive environment.”

In addition, this act provides that the use of property for the care of six or fewer mentally disordered or otherwise handicapped persons is required by State law. Specifically, this act states a State authorized or certified family care home, foster home, or group home serving six or fewer persons with disabilities or dependent and neglected children on a 24-hour-a-day basis is considered a residential use to be permitted in all residential zones.

**Housing Accountability Act (Government Code section 65589.5):** Prohibits a jurisdiction from disapproving a housing development project, including housing for farmworkers and for very low, low, or moderate-income households, or conditioning approval in a manner that renders the project infeasible for development for the use of very low, low, or moderate-income households, including through the use of design review standards, unless it makes at least one of five specific written findings based on substantial evidence in the record (Government Code Section 65589.5).

Pursuant to the Housing Accountability Act, a local government is prohibited from making the finding regarding zoning and general plan inconsistency (Section 65589.5(d)(5)) to disapprove a development if the jurisdiction identified the site in its general plan (e.g., housing or land-use element) as appropriate for residential use at the density proposed or failed to identify adequate sites to accommodate its share of the regional housing need for all income groups.

Chapter 633, Statutes of 2007, extended these provisions to emergency shelters and transitional housing, and prohibits the use of the zoning and general plan inconsistency finding to disapprove an emergency shelter if the jurisdictions have:

- not identified a zone(s) where emergency shelters are allowed as a permitted use without a conditional use or other discretionary permit,
- not demonstrated the identified zone(s) include sufficient capacity to accommodate the need for emergency shelter, or
- not demonstrated the identified zone(s) can accommodate at least one emergency shelter.

This provision applies to any site identified in any element of the general plan for industrial, commercial, or multifamily residential uses. In any court action, the burden of proof is on the local jurisdiction to demonstrate its housing element satisfies the above requirements.

### [HUD Office of General Counsel Guidance](#)

**HUD Office of General Counsel Memorandum on Criminal History.** In April 2016, HUD issued legal guidance from the Office of General Counsel (OGC) regarding the likely violation of the Fair Housing Act when housing providers employ blanket policies in refusing to rent or renew a lease based on an individual’s criminal history, because such policies may have a disparate impact on racial minorities.<sup>18</sup> The guidance states, “[b]ecause of widespread racial and ethnic disparities in the U.S. criminal justice system, criminal history-based restrictions on access to housing are likely disproportionately to burden African-Americans and Hispanics.”

The guidance states that when a housing provider's seemingly neutral policy or practice has a discriminatory effect, such as restricting access to housing on the basis of criminal history, and has a disparate impact on individuals of a particular race, national origin, or other protected class, the policy or practice is unlawful under the Fair Housing Act if it is not necessary to serve a substantial, legitimate, nondiscriminatory interest of the housing provider, or if the interest could be served by another practice that has a less discriminatory effect.

The guidance states, "bald assertions based on generalization or stereotype that any individual with an arrest or conviction record poses a greater risk than those without such records are not sufficient." Landlords and property managers must be able to prove through reliable evidence that blanket policies actually assist in protecting residents and property.

The guidance also states that a housing provider with policies of excluding people because of a prior arrest without conviction cannot satisfy its burden of showing such a policy is necessary to achieve a "substantial, legitimate, nondiscriminatory interest," since an arrest is not a reliable basis upon which to assess the potential risk to residents or property. In instances when a person has been convicted, the policy must be applied on a case-by-case basis considering the nature and severity of the conviction, what the individual has done since conviction, and how long ago the conviction took place.

**OGC Memorandum on Fair Housing Act Protections for Persons with Limited English Proficiency.** In September 2016, HUD issued legal guidance discussing how the Fair Housing Act applies to a housing provider's consideration of a person's Limited English Proficiency (LEP), or the person's limited ability to read, write, speak or understand English.

The memorandum clarifies that while people with limited English proficiency are not a protected class under the Fair Housing Act, the Fair Housing Act prohibits discrimination on seven protected bases, including national origin, which is closely linked to the ability to communicate proficiently

in English. Housing providers are, therefore, prohibited from using limited English proficiency selectively or as an excuse for intentional housing discrimination. The law also prohibits landlords from using limited English proficiency in a way that causes an unjustified discriminatory effect.

The guidance addresses how various legal approaches, such as discriminatory effects and disparate treatment, apply in Fair Housing Act cases in which a housing-related decision – such as a landlord’s refusal to rent or renew a lease – involves a person’s limited ability to speak, read, write, or understand English.

Discriminatory practices, for example, could include applying a language-related requirement to people of certain races or nationalities; posting advertisements that contain blanket statements, such as "all tenants must speak English;" or immediately turning away applicants who are not fluent in English. Targeting racial or national origin groups for scams related to housing also constitutes intentional discrimination.

A housing provider also violates the Fair Housing Act when the provider’s policies or practices have an unjustified discriminatory effect, even when the provider had not intended to discriminate. Determining whether a practice has a discriminatory effect involves a three-step legal evaluation of the statistical evidence of a discriminatory effect; whether the housing provider’s policy or practice is necessary to achieve a substantial, legitimate, nondiscriminatory interest; and, if so, whether there is a less discriminatory alternative policy or practice.

**OGC Memorandum on Application of Fair Housing Act Standards to the Enforcement of Local Nuisance and Crime-Free Housing Ordinances Against Victims of Domestic Violence, Other Crime Victims, and Others Who Require Police or Emergency Services.** In September 2016, HUD issued guidance to explain how the Fair Housing Act applies to ensure that the growing number of local nuisance ordinances and crime-free housing ordinances do not lead to discrimination in violation of the Act.

This memorandum's guidance focuses primarily on the impact these ordinances may have on domestic violence victims, but the Act and the standards apply equally to victims of other crimes and to those in need of emergency services who may be subjected to discrimination prohibited by the Act due to the operation of these ordinances. The guidance further addresses the obligation of HUD-funded recipients to consider the impacts of the ordinances in assessing how they will fulfill their affirmative obligation to further fair housing.

The memorandum describes that a growing number of local governments are enacting a variety of nuisance ordinances that can affect housing in potentially discriminatory ways. These ordinances often label various types of conduct associated with a property—whether the conduct is by a resident, guest or other person—a “nuisance” and require the landlord or homeowner to abate the nuisance under the threat of a variety of penalties. The conduct defined as a nuisance varies by ordinance and has ranged from conduct affecting the appearance of the property to general prohibitions related to the conduct of a tenant or guest. Nuisance ordinances have included what is characterized by the ordinance as an “excessive” number of calls for emergency police or ambulance services, typically defined as just a few calls within a specified period of time by a tenant, neighbor, or other third party, whether or not directly associated with the property.

In some jurisdictions, an incident of domestic violence is defined as a nuisance without regard to whether the resident is the victim or the perpetrator of the domestic violence. In other jurisdictions, incidents of domestic violence are not specifically defined as nuisances, but may still be categorized as such because the ordinance broadly defines nuisance activity as the violation of any federal, state or local law, or includes conduct such as disturbing the peace, excessive noise, disorderly conduct, or calls for emergency services that exceed a specified number within a given timeframe. Even where ordinances expressly exclude victims of domestic violence or other crimes, victims are still frequently deemed to have committed nuisance conduct because police and other emergency service providers may not log the call as domestic violence, instead categorizing it incorrectly as property damage, disturbing the peace or another type of nuisance conduct.

The ordinances generally require housing providers either to abate the alleged nuisance or risk penalties, such as fines, loss of their rental permits, condemnation of their properties and, in some extreme instances, incarceration. Some ordinances may require the housing provider to evict the resident and his or her household after a specified number of alleged nuisance violations—often quite low—within a specific timeframe.

The memorandum explains that the Fair Housing Act prohibits intentional housing discrimination and housing ordinances, policies or practices that have an unjustified discriminatory effect because of protected characteristics. While the Act does not prohibit local governments from appropriately considering nuisance or criminal conduct when enacting laws related to housing, governments should ensure that such ordinances and related policies or practices do not discriminate in violation of the Fair Housing Act.

Where the enforcement of a nuisance or crime-free ordinance penalizes individuals for use of emergency services or for being a victim of domestic violence or other crime, a local government bears the burden of proving that any discriminatory effect caused by such policy or practice is supported by a legally sufficient justification. Such a determination cannot be based on generalizations or stereotypes. Selective use of nuisance or criminal conduct as a pretext for unequal treatment of individuals based on protected characteristics violates the Act. The memorandum advises that repealing ordinances that deny access to housing by requiring or encouraging evictions or that create disparities in access to emergency services because of a protected characteristic is one step local governments can take to avoid Fair Housing Act violations and as part of a strategy to affirmatively further fair housing.

## VII. Private Sector Analysis

This section discusses the efforts to determine and evaluate the practices of the private sector as they relate to fair housing choice, including the policies and practices of real estate agents, property managers, and mortgage lenders. Mortgage lending patterns are discussed in the preceding Section.

### Real Estate Sales Practices

In the State of California, to engage in the business of real estate sales, a broker or salesperson must be licensed by the Department of Real Estate (DRE). The DRE also enforces violations of California real estate law.

The real estate industry in California is highly professionalized. Almost all real estate brokers and salespersons are affiliated with a real estate trade association. The two largest are the California Association of Realtors (CAR), associated with the National Association of Realtors (NAR), and the California Association of Real Estate Brokers (CAREB), associated with the National Association of Real Estate Brokers (NAREB). Members of NAREB are licensed to use the professional designation “Realtist.” The use of the term “Realtor” is restricted by NAR as a registered trademark.

NAR has a professional code of conduct which specifically prohibits unequal treatment in professional services or employment practices on the basis of, “race, color, religion, sex, handicap, familial status, or national origin” (Article 10, NAR Code of Ethics). Both prohibit members from promulgating deed restrictions or covenants based on race.

Article 10 of the NAR Code of Ethics provides that “Realtors shall not deny equal professional services to any person for reasons of race, color, religion, sex, handicap, familial status, or national origin. Realtors shall not be a party to any plan or agreement to discriminate against any person or persons on the basis of race, color, religion, sex, handicap, familial status, or

national origin.”

A Realtor pledges to conduct business in keeping with the spirit and letter of the Code of Ethics. Article 10 imposes obligations upon Realtors and is also a firm statement of support for equal opportunity in housing. A Realtor who suspects discrimination is instructed to call the local Board of Realtors. Local Boards of Realtors will accept complaints alleging violations of the Code of Ethics filed by a home seeker who alleges discriminatory treatment in the availability, purchase, or rental of housing. Local Boards of Realtors have a responsibility to enforce the Code of Ethics through professional standards procedures and corrective action in cases where a violation of the Code of Ethics is proven to have occurred.

The California Association of Realtors has many local associations. The County is served by the Contra Costa Association of Realtors, the Bay East Association of Realtors, the Delta Association of Realtors, and the West Contra Costa Association of Realtors.

CAR offers continuous online courses dealing with fair housing requirements and issues. According to the course description, the course will provide an overview of the federal fair housing laws and an in-depth discussion of the individual laws and their application to the practice of real estate. The course also provides CAR members with a study of the State of California fair housing laws and regulations. The course emphasizes anti-discriminatory conduct which all licensees should practice and concludes by discussing the voluntary affirmative action marketing program and why promoting fair housing laws is a positive force at work in California and throughout the nation.

NAREB Realtists follow a strict code of ethics that states “any Realtist shall not discriminate against any person because of Race, Color, Religion, Sex, National Origin, Disability, Familial Status or Sexual Orientation” (Part I, Section 2, NAREB Code of Ethics):

- In the sale or rental of real property.
- In advertising the sale or rental of real property.



- In the financing of real property.
- In the provision of professional services.

Part I, Section 2 of the NAREB Code of Ethics continues to state that any “Realtist shall not be instrumental in establishing, reinforcing or extending any agreement or provision that restricts or limits the use or occupancy of real property to any person or group of persons on the basis of race, color, religion, sex, national origin, disability, familial status or sexual orientation.”

## Rental and Property Management

The California Apartment Association (CAA) is the country’s largest statewide trade association for rental property owners and managers. CAA incorporated in 1941 to serve rental property owners and managers throughout California. CAA represents rental housing owners and professionals who together manage more than 1.5 million rental units.

CAA supports the spirit and intent of all local, state, and federal fair housing laws for all residents without regard to color, race, religion, sex, marital status, mental or physical disability, age, familial status, sexual orientation, or national origin. Members of the California Apartment Association agree to abide by the following provisions of their Code for Equal Housing Opportunity:

- We agree that in the rental, lease, sale, purchase, or exchange of real property, owners and their employees have the responsibility to offer housing accommodations to all persons on an equal basis;
- We agree to set and implement fair and reasonable rental housing rules and guidelines and will provide equal and consistent services throughout our resident’s tenancy;
- We agree that we have no right or responsibility to volunteer information regarding

the racial, creed, or ethnic composition of any neighborhood, and we do not engage in any behavior or action that would result in steering; and

- We agree not to print, display, or circulate any statement or advertisement that indicates any preference, limitations, or discrimination in the rental or sale of housing. The CAA offers a Certificate in Residential Management (CRM), which includes a course on fair housing law. In addition, the CAA website provides links to the Fair Housing Institute and Fair Housing Network. CAA has a local association with offices in Pleasant Hill. The CAA of Contra Costa /Napa/Solano serves Contra Costa County, Napa, and Solano counties. Rental and Property Management.

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## Public Outreach

### Public Survey

The Consortium conducted two online public surveys to gather input about fair housing in the County from the public and interest groups. There were two target groups for the surveys: non-profit and government stakeholder groups with an interest in fair housing, and residents of the County.

### Stakeholder Interviews

Stakeholders were engaged through targeted interviews to explore topics that were not fully covered through other outreach or to clarify information gathered through other efforts. A list of individuals interviewed is included as Appendix 1.

## **A. Methodology**

The survey questionnaires are included at **Appendix 5**. The first survey question asked respondents which of the two target groups they belong to, and then directed them to the proper questionnaire based on their response. The survey for County residents was also available in a Spanish-language version. Stakeholder respondents were asked to complete the survey from an organizational, and not personal, viewpoint, but were invited to complete the resident survey separately.

Survey participants were not required to answer most of the survey items. As a result, survey questions were answered by a varied number of respondents. While not preferable, not requiring a response to all items allowed the respondent to skip over sections of the survey that may not have been applicable and still respond to subsequent questions. The alternative option of requiring all questions was considered an invitation for respondents to quit the survey before their responses were recorded.

The surveys were administered electronically using Survey Monkey as a host platform from April 26, 2016 to June 2, 2016. The Consortium distributed the survey link to its stakeholders and requested that they pass it on to colleagues, partners, and the general public. A link to the survey was also posted online.

## **B. Results and Analysis**

A total of 240 individuals accessed the survey and at least answered the required question about target group. The number of respondents by target group is shown in Table 34.

<b>Table 34: Responses by Survey</b>	
<b>Survey</b>	<b>No. Participants</b>
Resident, English	115
Resident, Spanish	40
Stakeholder	85
<b>Total</b>	<b>240</b>

Below is a detailed summary of the survey results. As mentioned above, the number of respondents for each survey item varied greatly. The population considered for each question is the number of respondents who replied to the item (i.e. percentages refer to the percentage that replied to the question, not the percentage of all who access the survey for that target group).

### **1. Resident Survey**

A total of 155 individuals provided responses for the resident survey. Forty of these completed the Spanish-language version of the survey. Nearly half (47 percent) of respondents lived in Concord, the County’s largest city. The remaining respondents were spread among the County’s other communities. In many ways the demographic characteristics of the survey respondents were very disproportionate to the County as a whole (as reported in U.S. Census Bureau data).<sup>5</sup> The County is just over 50 percent female, for example, but 80 percent of survey respondents were female. While both survey respondents and County residents were 65 percent white, only 25 percent of County residents reported Hispanic/Latino heritage, compared to over half of survey respondents (54 percent). Twelve percent of respondents claimed to be disabled, higher than the 6 percent County-wide.

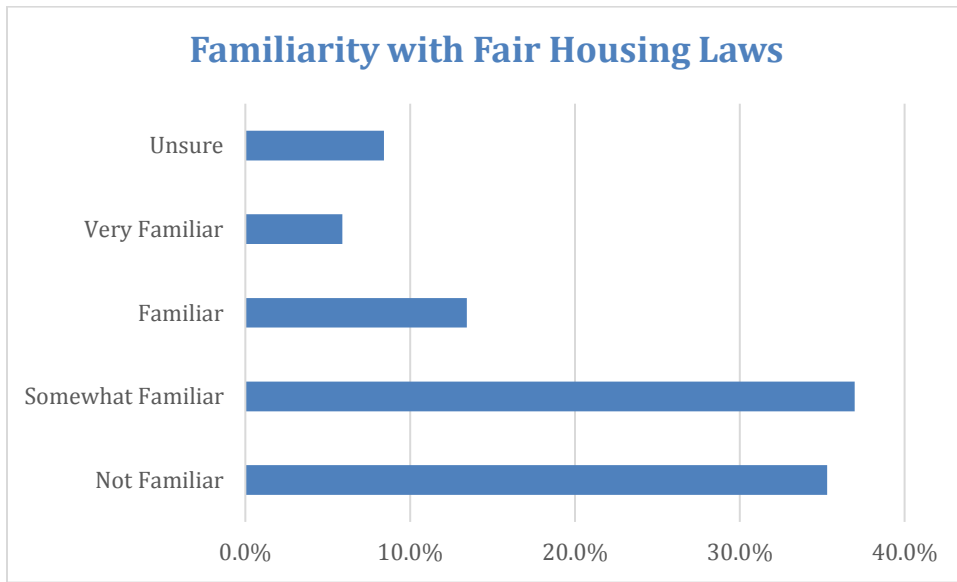
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<sup>5</sup> Source: Census Bureau Quick Facts

Income and housing characteristics follow this trend as well. According to the U.S. Census Bureau, 65 percent of County housing units are owner occupied, but only 45 percent of survey respondents were homeowners. About half of respondents reported annual household income of below \$46,750. In fact, of the income brackets offered, the one selected most was the lowest— 29 percent of respondents reported annual household income less than \$28,000. This is in stark contrast to the County-wide population, where the median household income was nearly \$80,000 per year in 2014. Finally, 61 percent of survey respondents reported spending more than 30 percent of their income on housing.

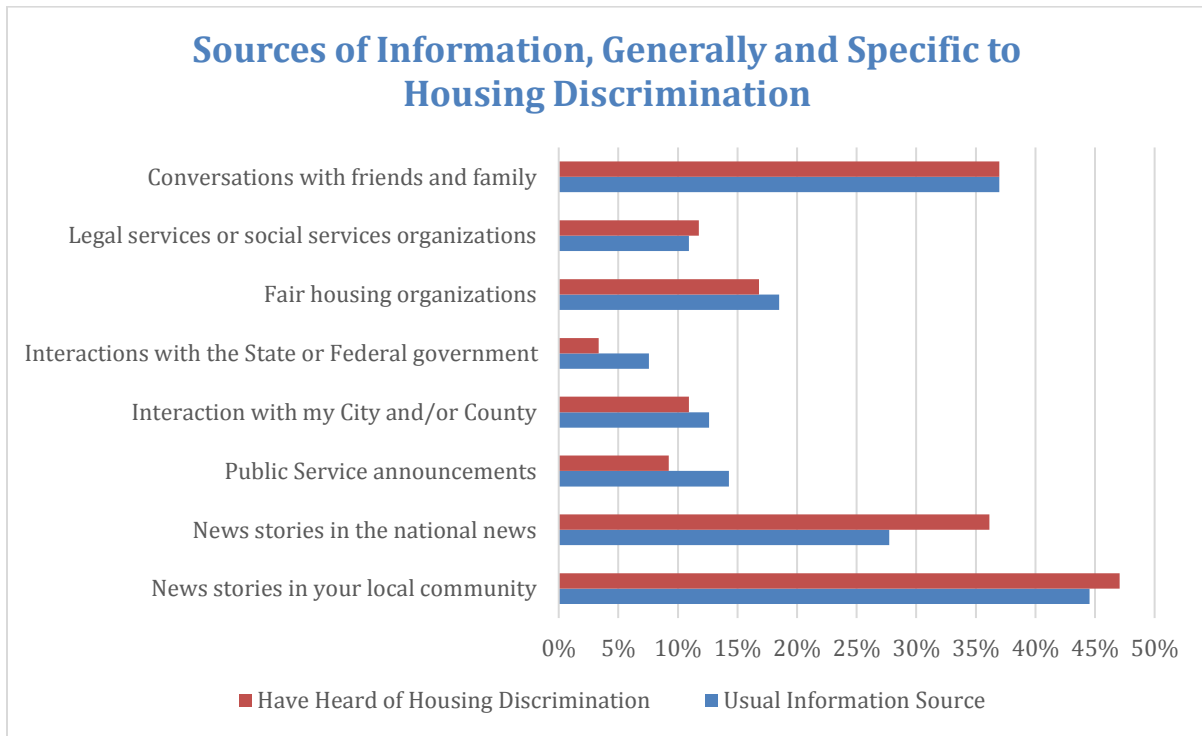
The survey asked participants to provide insights about the conditions in their neighborhood and home. Respondents had a general positive feeling toward their own neighborhood. When asked to rate on a ten-point scale a number of neighborhoods characteristics (schools, parks, public safety, infrastructure, public transit, grocery stores, hospitals, and sense of community), a majority of respondents answered on the positive side of the scale for all characteristics. Schools received a particularly high rating, with 18 percent rating them as “10 or best,” the only characteristic where the most positive selection was chosen most often. These results were mirrored when respondents were asked to report the incidence of specific neighborhood issues in the previous two years. While 41 percent indicated an increase in crime and one-third a lack of upkeep of neighborhood homes, all other items were selected by less than a quarter of respondents. This same question format was used to ask about the incidence of specific issues in the home in the previous two years. More than a third indicated no experience with any of the issues, except for difficulty paying rent or mortgage (41 percent). Overall, survey respondent did not report many issues with their neighborhoods or homes.

**GRAPHIC 10**



**Graphic 10** shows participant familiarity with fair housing laws, and only a small portion reported great knowledge of the subject. Over 70 percent of respondents reported no familiarity or only somewhat familiarity with the subject. Similarly, 34 percent indicated an awareness of their rights under the federal Fair Housing Act and related California state laws. Only 36 percent reported knowledge of the protections the law generally provides against housing discrimination, and 28 percent knew where to go for help if they experienced housing discrimination.

**GRAPHIC 11**

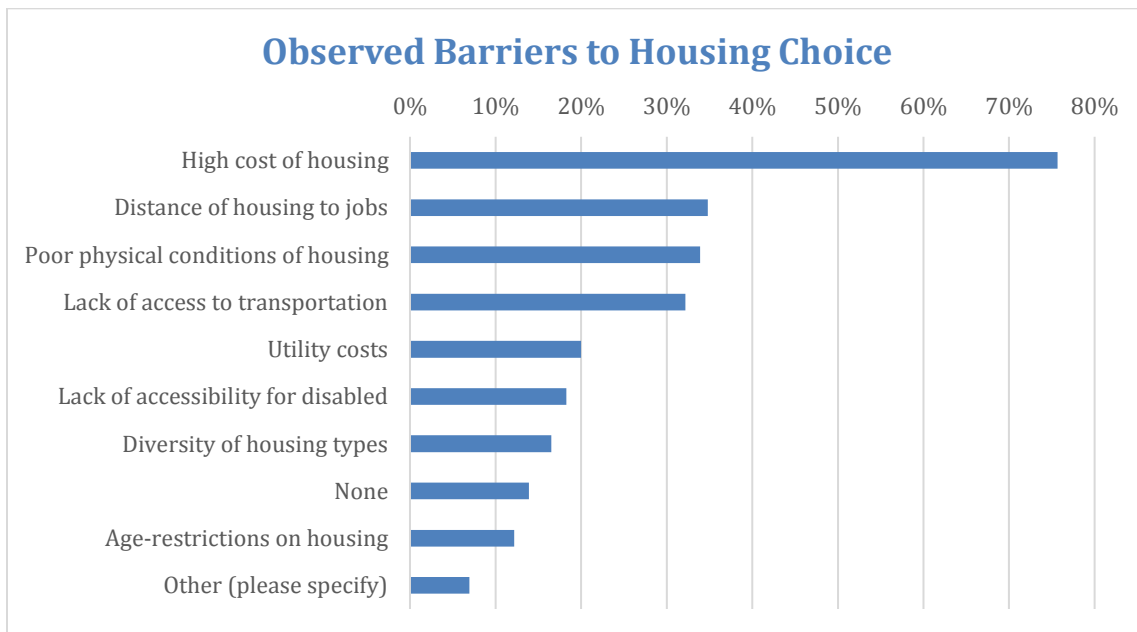


If a small portion of respondents are aware of fairing housing generally, where are they hearing about the subject? **Graphic 11** shows where respondents get information about laws and news generally, and where they have heard about housing discrimination.<sup>6</sup> In general, respondents reported getting information about fair housing from the same sources they get other news and information. News stories in local news media is the most common source of news generally and specific to fair housing, followed by conversations with friends and family. More respondents reported hearing of fair housing in national news stories than usually go to this source for information. However, less reported hearing of fair housing in public service announcements (PSAs) and interactions with government than usually use these as a source of information. These may be areas were the Consortium can look to increase fair housing marketing.

<sup>6</sup> Note: the general information question included the option of internet research, but this option was not included in the question “where have you heard about housing discrimination?” so it was excluded from the chart.

One survey item listed barriers to housing choice and asked respondents to select those they have observed or experienced in their community. **Graphic 12** shows the results of this question. Over three-quarters (76 percent) of respondents observed or experienced high cost of housing as a barrier. The next highest selection was distance of housing to employment at 35 percent, followed by poor condition of available units (34 percent) and lack of access to public transportation (32 percent). Clearly cost of housing is the most obvious barrier to housing choice in the County.

**GRAPHIC 12**



One third of survey participants reported observing housing discrimination in their community. In addition, 13 percent indicated a personal experience with housing discrimination. It is also noteworthy that 12 percent indicated they did not know if they had experienced housing discrimination—it is possible that some victims of housing discrimination do not know enough about the issue to self-report. The leading reasons for experienced housing discrimination are race (cited in 44 percent of incidents), national origin (28 percent), and familial status (28 percent). Almost three-quarters (72 percent) of incidents occurred in rental housing by a landlord or property manager, and half occurred in multi-family apartment complexes (only a quarter in



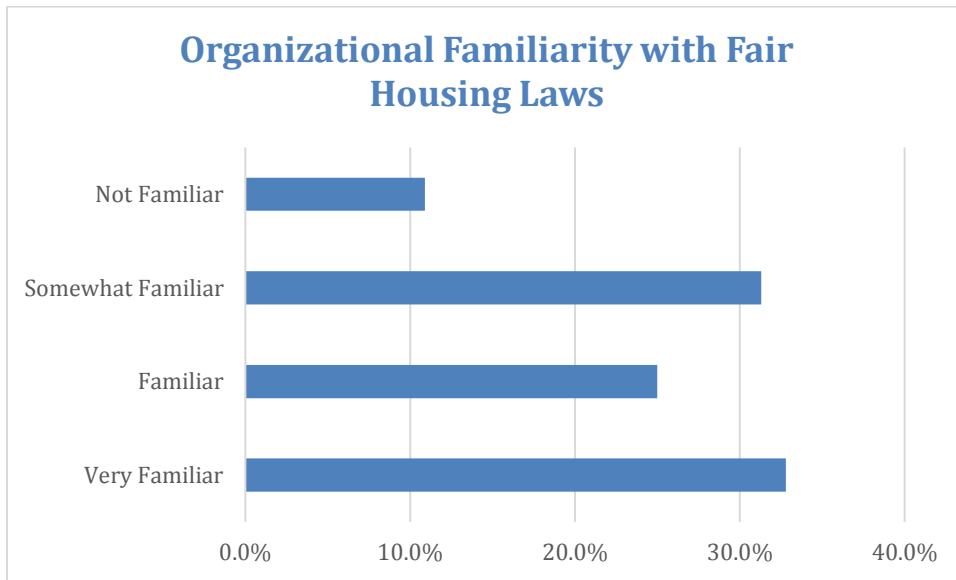
single family homes). This suggests that housing discrimination is occurring more often in larger developments. None of the respondents who had experienced housing discrimination had reported the incident to a government agency or fair housing group. When asked why they failed to report the discrimination, about a quarter selected each of the options: no knowledge of where to report, fear of retaliation, unsure of rights, and did not think it would make a difference. It is important to note that every respondent that chose “did not know where to report” completed the Spanish-language survey; there may be a need to market fair housing reporting options in the Spanish-language community.

Finally, only 21 percent of respondents reported an awareness of fair housing trainings and workshops in their communities. Only 10 percent of respondents had participated in these opportunities in the past.

## **2. Stakeholder Survey**

A total of 85 individuals accessed the stakeholder survey. However, no more than 65 answered any one survey question. The majority (58 percent) worked for non-profit organizations, and another 17 percent worked in local government. The remainder worked in a variety of other fields. Forty percent of respondents reported working in Concord, with another 14 percent in Martinez and 12 percent in Richmond.

**GRAPHIC 13**



**Graphic 13** shows stakeholder respondent familiarity with fair housing laws. Only 11 percent of respondents claimed no familiarity with fair housing laws, while a full one-third said they were “very familiar” with laws on this subject.

The survey asked about the frequency of client-reported discrimination based on a variety of characteristics. For none of the characteristics did a majority of respondents claim that clients had reported discrimination. Over one-third of respondents noted mental disability (39 percent), physical disability (38 percent), and familial status (38 percent), while 31 percent mentioned race. For race, 11 percent (4 respondents) also claimed that they have received over 7 reports of incidents in the past year.

Several survey items asked about impediments to fair housing related to different topics. For every impediment related to services and opportunities, a majority of respondents reported the occurrence as “somewhat frequent” or “very frequent.” The leading impediment was “insufficient information about housing availability” at 75 percent somewhat or very frequent occurrence, but the other impediments were not far behind: inadequate access to technology (66 percent), inadequate info about fair housing rights (63 percent), inadequate access to

employment (63 percent), inadequate access to transportation (59 percent), and inadequate access to public and social services (58 percent).

The results were similar with economic impediments to housing choice. Almost three-quarters (72 percent) of respondents said an inability to secure subsidies for affordable housing developments occurred very frequently, and another 16 percent reported somewhat frequent occurrence. Next was lack of affordable housing developers at 69 percent and high cost of land at 66 percent. Despite these results, impediments related to the real estate market did not receive similar high reported frequency. It seems that stakeholders may find economic impediments to housing choice related to developing affordable housing, but not as much in the homebuyer market.

The survey also asked about impediments to housing choice related to government actions and policies. For the nine possible impediments offered, a majority indicate somewhat or very frequent occurrence for just two of them—lack of fair housing knowledge at the local level (62 percent very or somewhat frequent) and lack of designated officer to handle fair housing issues (53 percent). In addition, exactly half of respondents indicated local land-use controls and zoning prohibiting higher density housing very or somewhat frequently. But the other six impediments did not receive a majority of responses about higher frequency, in contrast to the other areas of impediments on the survey. This could be because the local government respondents and non-profit respondents with close ties to local government are not self-reporting issues related to their own organizations.

In a related item, participants were asked to evaluate the effectiveness of nine different government actions related to fair housing. In almost every case, a plurality of respondents indicated that the action was “somewhat effective.” Most of these items dealt with coordination and locating affordable housing near different services. However, in two cases the plurality chose “not at all effective”: increasing housing choice for Housing Choice Voucher (HCV) recipients (45

percent) and allocating local funds for affordable housing (38 percent); the items related to increasing housing supply were deemed least effective.

Respondents offered their opinions on the effectiveness of other efforts to promote fair housing as well. When asked about fair housing marketing practices, however, a majority of respondents indicated uncertainty about the effectiveness or that it was not used in their area for all practices listed. The results were the same when asked to evaluate the effectiveness of educational outreach efforts related to fair housing. Clearly these efforts are not occurring or their use is not widespread in the County.

A majority of respondents (63 percent) reported having clients who have complained about being victims of housing discrimination. The leading reason for this discrimination were race in 47 percent of cases, national origin and familial status each in 37 percent of cases, and physical handicap and age each in 32 percent of cases.<sup>7</sup>

Lastly, the survey asked about questionable practices in different housing markets and policy areas. The only area in which a plurality of respondents said they know of questionable practices was in the rental housing market. The leading response for all other areas (real estate market, lending market, minority populations serving on local boards, and other housing services) was “don’t know.”

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<sup>7</sup> Respondents were allowed to select multiple reasons for the act of housing discrimination.

## VIII. Government Barriers to Fair Housing

Public policies established at the state, regional, and local levels can affect housing development and, therefore, may have an impact on the range and location of housing choices available to residents. This section discusses the public policies enacted by jurisdictions within the County and their potential impacts on housing development. Zoning and housing-related documents (e.g., housing elements, previous fair housing assessments, consolidated plans) were reviewed to identify potential impediments to fair housing choice and affordable housing development.

### Housing Element Law and Compliance

California state housing element law requires that local governments adequately plan to meet the existing and projected housing needs of all economic segments of the community.

California state housing element law requires each jurisdiction to:

- Identify adequate sites which will be made available through appropriate zoning and development standards and with the services and facilities needed to facilitate and encourage the development of a variety of types of housing for all income levels in order to meet the city's regional housing needs.
- Assist in the development of adequate housing to meet the needs of extremely low-, very low-, low-, and moderate-income households.
- Address and, where appropriate and legally possible, remove governmental constraints to the maintenance, improvement, and development of housing.
- Conserve and improve the condition of the existing affordable housing stock.
- Promote housing opportunities for all persons regardless of race, religion, sex, marital status, ancestry, national origin, color, familial status, or disability.

## Housing for Persons with Special Needs

### **Housing for Persons with Disabilities**

Persons with special needs such as the elderly and those with disabilities must have access to housing in a community. Community care facilities provide a supportive housing environment to persons with special needs in a group situation. Restrictions that prevent these types of facilities from locating in a community may impede equal access to housing for the special needs groups.

### **Licensed Community Care Facilities**

The Lanterman Developmental Disabilities Services Act (Sections 5115 and 5116 of the California Welfare and Institutions Code) states that mentally and physically disabled persons are entitled to live in normal residential surroundings and that the use of property for the care of six or fewer disabled persons is a valid residential use for zoning purposes.

Housing element law requires that jurisdictions permit community care facilities with six or fewer persons by right in all residential zones. Group homes of seven or more residents, however, are often subject to special requirements. Current housing element law requires local governments to permit group homes of seven or more in at least one zone; a conditional use permit can be required.

There are many different types of licensed care facilities within the County. Below is a description of the different types of care facilities within these jurisdictions.

- Adult day care facilities (ADCF) provide programs for frail elderly and developmentally disabled and/or mentally disabled adults in a day care setting.
- Adult residential facilities (ARF) are facilities of any capacity that provide 24-hour nonmedical care for adults ages 18 through 59, who are unable to provide for their own daily needs. Adults may be physically handicapped, developmentally disabled, and/or mentally disabled.
- Group homes are facilities of any capacity and provide 24-hour nonmedical care and supervision to children in a structured environment.

- Residential care facilities for the elderly (RCFE) provide care, supervision, and assistance with daily living activities to persons 60 years of age and over and persons under 60 with compatible needs.
- Small family homes (SFH) provide care 24 hours a day in the licensee’s family residence for six or fewer children who are mentally disabled, developmentally disabled, or physically handicapped and who require special care and supervision as a result of such disabilities.
- A social rehabilitation facility is any facility that provides 24-hour-a-day nonmedical care and supervision in a group setting to adults recovering from mental illnesses who temporarily need assistance, guidance, or counseling.
- The Transitional Housing Placement Program provides care and supervision for children at least 17 years of age participating in an independent living arrangement.

### **Reasonable Accommodation**

Under State and Federal law, local governments are required to “reasonably accommodate” housing for persons with disabilities when exercising planning and zoning powers. Jurisdictions must grant variances and zoning changes if necessary to make new construction or rehabilitation of housing for persons with disabilities feasible, but they are not required to fundamentally alter their zoning ordinance. Although most local governments are aware of State and Federal requirements to allow reasonable accommodations, if specific policies or procedures are not adopted by a jurisdiction, disabled residents may be unintentionally displaced or discriminated against. All of the jurisdictions examined provide flexibility in development standards to reasonably accommodate the housing needs of residents with disabilities. The degree of formalization varies by jurisdiction.

## Housing for the Homeless

### **Transitional and Supportive Housing**

Transitional housing is defined by HUD as a project that is designed to provide housing and appropriate support services to homeless persons to facilitate movement to independent living within 24 months.

Permanent supportive housing is defined by HUD as long-term community-based housing and supportive services for homeless persons with disabilities. The intent of this type of supportive housing is to enable this special needs population to live as independently as possible in a permanent setting. The supportive services may be provided by the organization managing the housing or provided by other public or private service agencies. There is no definite length of stay.

California Senate Bill 2 requires that both the transitional and supportive housing types be treated as a residential use and be subject only to those restrictions that apply to other residential uses of the same type in the same zone. Both transitional and supportive housing types must be explicitly permitted in the zoning code.

California Senate Bill 2 also requires jurisdictions to allow emergency shelters without any discretionary action in at least one zone that is appropriate for permanent emergency shelters (i.e., with commercial uses compatible with residential or light industrial zones in transition).

The goal of SB 2 is to ensure that local governments are sharing the responsibility of providing opportunities for the development of emergency shelters. To that end, the legislation also requires that jurisdictions demonstrate site capacity in the zone identified to be appropriate for the development of emergency shelters. Within the identified zone, only objective development and management standards may be applied, given they are designed to encourage and facilitate the development of or conversion to an emergency shelter.



## Building Code

Building codes are essential to preserve public health and safety and to ensure the construction of safe housing. On the other hand, excessive standards can constrain the development of housing. Building codes are typically reviewed on an ongoing basis to evaluate whether changes are necessary or desirable and consistent with changing state law.

A review of the building codes for local jurisdictions in the County was completed, and it was found that none of the building codes or amendments to the building codes create an undue constraint on housing development. Please see Appendix 6 for a description of the local building codes currently adopted.

## Resources and Incentives for Affordable Housing

Local jurisdictions may provide resources and incentives for the development of affordable housing in order to assure the greatest possible availability of housing types for all persons and all income groups. Resources include local, State, and Federal funding as well as local programs that provide incentives for the development of affordable housing. Please see Appendix 7 for a listing of the funding programs available.

Two of the most significant incentive programs are inclusionary housing and the so-called density bonus.

### **Inclusionary Housing**

An inclusionary housing program requires a percentage of new residential housing units to be offered for sale or rent at prices affordable to lower-income households. In an effort to generate a mix of income levels within residential areas and to offer access to public and commercial services without regard to economic status and income level, the affordable units are expected to be dispersed throughout the development. The number of inclusionary units is determined as a percentage of the total units in the development. Developers may choose to pay a fee or to

provide a combination of fee and units in lieu of providing the units on-site. Fees collected are allocated to an Affordable Housing Trust Fund.

### **Density Bonus**

Senate Bill 1818 (Hollingsworth, 2004) altered the State density bonus provisions. Effective January 1, 2005, SB 1818 increased the maximum bonus from 25 to 35 percent and changed the eligibility thresholds for projects. The bill also required localities to grant additional incentives and allowed bonuses for land donation. Under the new density bonus law, there are provisions for projects that include affordable housing (to low- and very low-income households), senior housing, donations of land, condominium conversions, and child-care facilities. The law also allows for concessions and incentives that have the effect of reducing the cost of development. A developer may apply for one to three concessions or incentives depending on how many affordable units are being constructed. Such concessions or incentives may include modification of or relief from development standards such as minimum parking requirements, minimum building setback and separation distances, maximum floor area ratios, architectural design requirements, or others.

## IX. Findings, Impediments, and Recommendations

This AI broadly analyzes actions and conditions that may have the effect of restricting housing choice for people protected under State and Federal fair housing laws. The AI not only identifies impediments to fair housing choice, but also makes recommendations to overcome the effects of those impediments and will serve as the basis for fair housing planning, providing essential information to staff, policy makers, housing providers, lenders, and fair housing advocates, and assisting with garnering community support for fair housing efforts.

### Findings

The study's principal findings are as follows:

Overall, approximately 45 percent of renter households in the County have a high cost burden. Less than 25 percent have a severe cost burden. This is roughly consistent in all jurisdictions except Antioch (high: 52.2 percent; severe: 28.6 percent) and Pittsburg (high: 48.8 percent; severe: 26 percent). Elderly one- and two-person renter households tend to experience a higher degree of high cost burden (56.3 percent) and severe cost burden (27.6 percent) countywide. Concord has the highest percentage of cost-burdened elderly households with 70.1 percent having a high cost burden and 38.1 percent having a severe cost burden.

Over one - third (38.5 percent) of owner households in the County have a high cost burden. Approximately 15 percent have a severe cost burden. This is generally consistent across all jurisdictions except Pittsburg (high: 44.8 percent; severe: 18.4 percent) and Antioch (high: 43.2 percent; severe: 16.6 percent). Elderly one- and two-person owner households tend to experience a slightly lower degree of cost burden (28.7 percent high and 12.9 percent severe) countywide.

The above findings on cost burden are supported by survey responses from residents. Sixty-one percent of survey respondents reported spending more than 30 percent of their income on housing. Over three-quarters (76 percent) of respondents observed or experienced high cost of housing as a barrier.

Higher income communities in the County tend to be in the central region, and lower income communities are more likely to be in the industrial and agricultural communities of the eastern, northern and western regions. The cities of San Pablo, Pittsburg and Richmond are notable for the level of poverty (over 17 percent) as compared to the rest of the County. San Pablo, Antioch, Pittsburg and Richmond are all notable for having a poverty level over 20 percent for persons under the age of 18 years.

When comparing the 2009 data to the 2014 data for the County as a whole, due to the current economic condition the unemployment rate has increased dramatically from 7.2 percent in 2009 to 9.8 percent in 2014 – an increase of 36 percent. This increased unemployment rate is the trend for all but two jurisdictions in the County (Hercules and Pleasant Hill), with almost all jurisdictions seeing an increase in the unemployment rate. The jurisdiction that had the greatest increase in unemployment rate was Moraga (268 percent increase) going from 2.2 percent in 2009 to 8.1 percent in 2014.

In stakeholder interviews, numerous stakeholders reported that the lack of sufficient affordable housing supply and concentration of affordable housing remain relevant findings from the previous AI. Survey results support this finding in that 72 percent of stakeholder respondents said an inability to secure subsidies for affordable housing developments occurred very frequently, and another 16 percent reported somewhat frequent occurrence. Further, 75 percent said lack of information about housing availability is a very frequent or somewhat frequent impediment. Additionally, 41 percent of resident respondents indicated difficulty paying rent or mortgage (41 percent).

Overall, the 2014 data indicate that the County has a very low vacancy rate. With the exception of three communities, all communities in the Urban County have vacancy rates below 5 percent, which is extremely low. The three communities within the Urban County that have vacancy rates above 5 percent are San Pablo (8.3 percent), Pinole (6.9 percent), and El Cerrita (5.2 percent). All entitlement jurisdictions have vacancy rates above 5 percent (Antioch- 7.7 percent; Walnut Creek-6.8 percent; Pittsburg- 6.2 percent; and Concord 5.8 percent;).

The denial rate for traditional home purchase loans for one to four family housing in the County varies significantly among Whites, Blacks, and Hispanics. In 2014, Blacks were more than twice as likely to be denied for conventional single-family home purchases as Whites, with respective denial rates of 18 percent and 8 percent. Hispanics and Asians were denied at a rate that falls between the other two groups, at 14 percent and 11 percent, respectively.

Additionally, a closer look at home purchase denial rates by race and ethnicity and income group within the County demonstrates that high-income Blacks (having greater than 120 percent of Area Median Income) were more likely to be denied for a single-family home purchase, at 15 percent, than low-income Whites (having 80 percent or less of Area Median Income), at 12 percent. In contrast, high-income Hispanics and high-income Asians were denied at rates slightly below low-income Whites, at 10 percent. White applicants demonstrated the lowest disparity in denial rates between their low- and high-income applicants at 5 percent, compared to 7 percent for Blacks and Hispanics.

Over 70 percent of respondents reported no familiarity or only somewhat familiarity with fair housing laws. Thirty-four percent indicated an awareness of their rights under the federal Fair Housing Act and related California state laws. Only 36 percent reported knowledge of the protections the law generally provides against housing discrimination, and 28 percent knew where to go for help if they experienced housing discrimination. Respondents reported that, to the extent they know about housing rights, they get information from community news stories and family/friends.

Twelve percent of resident survey respondents reported that they did not know if they had experienced housing discrimination. It is possible that some victims of housing discrimination do not know enough about the issue to self-report.

Only 21 percent of resident respondents reported an awareness of fair housing trainings and workshops in their communities. Sixty-three percent of stakeholder survey respondents said that inadequate information about fair housing rights was a somewhat frequent or very frequent impediment to fair housing.

Disabled persons are especially impacted by the increase in evictions that resulted from property owners being foreclosed upon beginning in 2008 and 2009. There is little legal recourse for tenants who are evicted as a result of foreclosure. Disabled persons find it more difficult to find housing that can accommodate their needs than nondisabled persons and are more likely to fall into a low - income category, making it more difficult to find new housing that meets their needs and that they can afford.

Several jurisdictions studied have greater percentages of persons who are disabled than the County average of 10.4 percent, which is in line with the state average of 10.3 percent. These jurisdictions include Pinole (14.3 percent), Pittsburg (14.1 percent), Antioch (13.4 percent), Walnut Creek (12.3 percent), Pleasant Hill (12 percent), San Pablo (11.9 percent), and Concord (11.5 percent).

Stakeholders reported that a lack of formal policies and procedures regarding reasonable accommodation remains an issue, especially as applied to small rental property owners. They also noted that transitional and permanent supportive housing faces resistance throughout the County.

Among resident survey respondents, the leading reasons for experienced housing discrimination are race (cited in 44 percent of incidents), national origin (28 percent), and familial status (28 percent). Almost three-quarters (72 percent) of incidents occurred in rental housing by a landlord or property manager. However, among stakeholder survey respondents over one-third of respondents noted mental disability (39 percent), physical disability (38 percent), and familial status (38 percent), while 31 percent mentioned race.

Half of stakeholder respondents to the survey indicated that local land-use controls and zoning “very frequently” or “somewhat frequently” prohibit the development of multi-family housing.

Stakeholders that were interviewed indicated that local processes for building approvals can be complicated and discourage construction of affordable housing. Rather than having a system of building approvals “by right” where approvals can be obtained if all regulatory conditions are met, local governments sometimes require separate approvals for every aspect of the development process and stipulate public hearings that invite community opposition.

## Impediments

1. **Education and public perception.** Inadequate information on fair housing issues and a lack of understanding about the potential extent of housing discrimination exists.
2. **Housing affordability.** The high cost of housing and the extreme burden of those costs, particularly for renters, present a barrier to fair housing choice. Also, low vacancies and lack of affordable housing options contribute to these issues. Concentration of the limited affordable housing supply is also a fair housing concern.
3. **Home purchase loan denials.** Significant disparity between races and ethnicities in loan denial rates exists. Minorities are more likely to be denied loans than whites, even in high income categories.

4. **Disability and elder care issues.** Availability and access to housing for individuals with physical and mental disabilities is a rapidly emerging impediment to fair housing. Further, insufficient education and enforcement around issues of reasonable accommodations results in discrimination against individuals with disabilities.
  
5. **Local Building Approvals.** Lengthy, complex and extensive local review and approval processes discourage construction of affordable housing. Local governments sometimes require separate approvals for every aspect of the development process and sometimes stipulate public hearings that invite community opposition, which can have the same effect as exclusionary zoning.

## Recommendations

To address impediments identified in the study, the report offers a set of recommendations for consideration.

### **Recommendation # 1:** Increase Public Awareness of Fair Housing Rights

The Contra Costa County Consortium could strengthen efforts to make the public aware of fair housing rights and further emphasize how reporting fair housing violations can have positive outcomes. This would include providing communities information on fair housing laws and policies, model zoning ordinances, and advice from other communities that have succeeded in overcoming regulatory impediments to fair housing choice.

### **Recommendation #2:** Improve Financial Assistance for Housing

High housing costs and cost burden to both buyers and renters may be reduced through direct and indirect financial assistance programs. There is a variety and volume of programs available to low/moderate-income people. Real estate professionals, lenders and rental property owners often do not know what is available and what qualifications are for the various programs. All



could benefit from more information on the availability of home finance and rental subsidy programs (including both tenant-based and project-based subsidies). In order to increase the number of households who are served by these programs, there needs to be additional funding and increased efficiencies in program delivery. Members of the Contra Costa County Consortium could support efforts to increase funding through local, State and federal initiatives; lower development costs of new affordable housing; and allow for innovative housing options such as tiny homes and accessory dwelling units.

**Recommendation # 3: Review Home Purchase Loan Denial Figures with Local Lenders**

Significant disparity between races and ethnicities in loan denial rates exists. Minorities are more likely to be denied loans than Whites, even in high income categories. The Contra Costa County Consortium should further research the extent of these issues and review this information with Fair Housing Organizations and local lenders. Both members of the Consortium and the Fair Housing Organizations should report the disparate impact to lenders, encourage them to examine loan approval policies and procedures within that context and indicate what affirmative steps, as appropriate, that they might take to address this apparent issue. Members of the Consortium have some established networks such as the Home Equity Preservation Alliance and lists of preferred lenders that may be able to serve as a base for growing outreach on these issues.

**Recommendation # 4: Increase Access to Special Needs Housing**

The Contra Costa County Consortium should gather more information of this emerging impediment and determine the extent to which the available supply of supportive housing is limited particularly for individuals with physical and mental disabilities. Members of the Consortium should examine and develop more formal policies and procedures regarding reasonable accommodation and better inform landlords, especially small rental property owners. Promoting best practices for alternative types of special needs/elderly housing and considering policy changes may be in order. Shaping community attitudes as described in the first recommendation may also be necessary to confront this barrier.

**Recommendation #5: Review Municipalities Planning Code and Offer Incentives**

The Contra Costa County Consortium should encourage local governments to examine the review and approval processes that discourage construction of affordable housing with respect to elements that have the unintended consequence of impeding such development. As observed in the findings, local governments sometimes require separate approvals for every aspect of the development process and sometimes stipulate public hearings that result in community opposition, which can have the same effect as exclusionary zoning. Local building and zoning codes could be modified to simplify local processes for building approvals and more effectively encourage construction of affordable housing as well as special needs housing.

## X. Fair Housing Action Plan

Based on the Analysis of Impediments to Fair Housing Choice, the Consortium proposes specific goals and action aimed at overcoming barriers to fair housing choice and expanding public awareness of fair housing issues throughout the County. This plan contains long- and short-term goals. Its supporting actions are specific, measurable, attainable and realistic, and they correspond directly with impediments identified in the preceding section. Appropriate maps are available in the AI to support all recommendations.

The plan is informed by a report on the progress and the success of actions to affirmatively further fair housing taken by the County as well as accomplishments of other jurisdictions and organizations that address fair housing issues. As described in the body of the AI, the Consortium has made significant progress in addressing impediments since the last AI was published in 2010. Data analysis, survey results, focus groups, and interview records indicate past barriers are being removed. There is increased investment in affordable housing and the creation of assistance programs for low income households, greater outreach to community partners working to address fair housing concerns, and progress on strengthening policies and local ordinances to

protect rights and encourage best practices. Nonetheless, the following impediments remain and present barriers which this plan is designed to address:

- Inadequate information on fair housing issues and a lack of understanding about the potential extent of housing discrimination exists.
- The high cost of housing and extreme burden those costs place, particularly on renters, present a barrier to fair housing choice. Also, low vacancies and lack of affordable housing options contribute to these issues. Concentration of the limited affordable housing supply is also a fair housing concern.
- Significant disparity between races and ethnicities in loan denial rates exists. Minorities are more likely to be denied loans than whites, even in high income categories.
- Availability and access to housing for individuals with physical and mental disabilities is a rapidly emerging impediment to fair housing. Further, insufficient education and enforcement around issues of reasonable accommodations results in discrimination against individuals with disabilities.
- Lengthy, complex and extensive local review and approval processes discourage construction of affordable housing. Local governments sometimes require separate approvals for every aspect of the development process and sometimes stipulate public hearings that invite community opposition, which can have the same effect as exclusionary zoning.

A set of tables containing the specific goals and actions appear on the following pages.

Goal	Duration	Action Steps	Responsibility	Completion	Deliverable	Comments
<b>Goal # 1:</b> To Increase Public Awareness of Fair Housing Rights	Long-term					
		a) Contract with Fair Housing Services or consultant(s) to educate County residents, tenants, and owners and agents of rental properties regarding their fair housing rights and responsibilities	Consortium Members	2017	Service contracts with each jurisdiction of the Consortium; assignments related to standardizing public information materials Countywide	Expect to renew contracts every fiscal year; plan joint semiannual meetings with fair housing providers
		b) Update existing guidance on fair housing rights to include recent changes in protected classes and equal access	Fair Housing Services	2017	Content for website and brochures with consistent message and inclusive delivery	Refer to HUD Exchange for updated guidance and coordinate content production from County
		c) Promote and coordinate expansion of outreach to the community regarding fair housing rights	Consortium Lead	2018	Campaign to highlight the single toll-free telephone number for fair housing services; strategies to jurisdictions and pre-prepared content for trade publications	Involve Home Builders, Realtors, Property Management Association, and small landlords
		d) Diversify form and content of outreach	Fair Housing Services	2019	Alternatives to traditional fair housing outreach that reach different populations or present a fresh way of sharing information; also, develop a LAP	Collect best practices and outcomes to share with grantees. (This will be ongoing and updates will be provided annually in CAPER.)

Goal	Duration	Action Steps	Responsibility	Completion	Deliverable	Comments
<b>Goal # 2:</b> To Improve and Better Utilize Financial Assistance for Housing	Short-term					
		a) Continue to support and expand development of new affordable housing and preservation of existing affordable housing, which include the CDBG, HOME, and HOPWA Programs	Consortium Members	2017	Action Plan budget allocation percentages maintained with minimum reduction; project selection criteria that relate to new State resources, e.g. Housing Trust Fund and Rapid Rehousing	Coordinate funding levels from within the Consortium and CCD Lead report performance in CAPER; also improve efficiencies through innovative housing options, e.g., tiny homes and accessory dwelling units
		b) Publicize information about housing assistance programs, especially rental assistance with referral feature for available housing	Consortium Lead	2017	Annual update/distribution of material; update County website list of subsidized rental housing; maintain interactive map of affordable rental units	Include information rental assistance programs; create list of realtors, brokers, banks, credit unions etc.
		c) Continue to fund agencies that facilitate tenant/landlord dispute resolution or other dispute resolution services	Consortium Members	2017	Reduced evictions and greater lease renewals	Collect and monitor data on tenant rent increases; promote rights of protected classes and equal access
		d) Diversify information on the availability of home financing and rental subsidy programs	Consortium Members	2018	Expanded multi-lingual services and outreach to special needs population and the organizations that serve these populations	Ensure website and social media has all materials in Spanish that serve these populations (will be necessary to establish best modes of outreach and coordination)

Goal	Duration	Action Steps	Responsibility	Completion	Deliverable	Comments
<b>Goal # 3: Review Home Purchase Loan Denial Figures with Local Lenders</b>	Short-term					
		a) Require their respective fair housing consultant(s) to review and monitor HMDA data in regards to loan denial rates among racial/ethnic minorities	Consortium Members	2017	Reports of any disparate impacts between racial and ethnic minorities to the Consortium members and possible enforcement action	Refer cases as appropriate to State and Federal complaint centers
		b) Support consumer credit and homebuyer education programs to educate borrowers about perils of subprime lending	Consortium Members	2019	Expanded course curriculum	In addition to current counseling agencies, interest other agencies in these deliveries
		c) Utilize preapproved lenders and encourage them to examine loan approval policies and procedures	Consortium Members	2017	Documentation of review by lenders	Include established networks such as the Home Equity Preservation Alliance; indicate what affirmative steps lenders might take to address this apparent issue
		d) Prefer lenders with Community Reinvestment Act (CRA) rating of "Outstanding" when selecting new participants of first time homebuyer programs	Consortium Members	2018	Review of CRA rating reports	In addition, review lenders most recent HMDA reporting published by Federal Financial Institutions Examination Council (FFIEC)

Goal	Duration	Action Steps	Responsibility	Completion	Deliverable	Comments
<b>Goal # 4: Increase Access to Special Needs Housing</b>	Short-term					
		a) Adopt formal policies and procedures, in jurisdictions that have none, for persons with disabilities to request reasonable accommodations to local planning and development standards	Consortium Members	2017	New appeals process within jurisdictions that presently do not offer such protection	Gather more information to determine extent to which the available supply of supportive housing is limited particularly for individuals with physical and mental disabilities; use County policy as model for other jurisdictions
		b) Promote best practices for alternative types of special needs/elderly housing and considering policy changes	Consortium Members	2017	Prototypes of housing designs that permit vulnerable populations to gain access, receive services/age in place (this includes development of accessory dwelling units by reducing fees for new units), placement services for seniors, and expanded use of VASH vouchers	Reflect changes in plans, program descriptions and funding requests for CoC, PHA, etc. (Also, follow new State legislation to further encourage accessory dwelling units)
		c) Educate tenants, and owners and agents of rental properties	Fair Housing Service Providers	2018	Targeted outreach to property owners and representatives that have not received past notification	Include landlords and small property owners with scattered site units

Goal	Duration	Action Steps	Responsibility	Completion	Deliverable	Comments
<b>Goal # 5:</b> To Review Municipalities Planning Code and Publicize Incentives	Long-term					
		a) Examine the review and approval process to identify opportunities to streamline and simplify action on affordable projects	Consortium Members	2018	Report recommending possible changes in zoning, land use and building permit issuance	Confer with both planners, developers and builders
		b) Publicize the density bonus ordinance and encourage developers to utilize the ordinance in order to create affordable housing	Consortium Lead	2018	Media campaign to draw attention to recent successes in the region (e.g. as a 25% parking reduction permitted with the inclusion of very low Income rental housing units); updates of promotional material and outreach strategies	Track progress to determine whether further changes are necessary in other jurisdictions and promote consideration of similar incentives
		c) Develop policy for priority review to affordable housing projects as needed	Consortium Members	2019	Model development codes, including one adopted recently in the region which streamlines the review process for many types of development; facilitate information sharing and networking among municipalities	Compile best practices from other states, ask APA and ICMA for best practices



Appendix 1 – List of Stakeholder Interviews

Appendix 2 – Past Impediments and Actions

Appendix 3 – Maps

Appendix 4 – Comprehensive Housing Affordability Strategy (CHAS) Tables

Appendix 5 – Survey Questionnaires

Appendix 6 – Local Building Codes

Appendix 7 – Affordable Housing Resources

## **APPENDIX 1**

### **List of Stakeholder Interviews**

Fifteen stakeholders were contacted for interviews. The six stakeholders below responded and interviews were held on the dates noted. The stakeholders who did not respond were contacted again to follow, but they did not reply.

1. Bay Area Legal Aid  
Naomi Young  
August 4, 2016
2. Contra Costa Association of REALTORS  
Heather Schiffman  
August 8, 2016
3. Contra Costa Interfaith Housing  
Louise Bourrasa  
August 4, 2016
4. East Bay Apartment Management Association  
Lisa Vorderbrueggen  
September 27, 2016
5. Contra Costa County Housing Authority  
Joseph Villareal  
September 26, 2016
6. Richmond Housing Authority  
Tim Jones  
August 17, 2106

**APPENDIX 2**

**PAST IMPEDIMENTS AND ACTIONS**

<b>PAST IMPEDIMENTS</b>	<b>ACTION</b>
<b>1. IMPEDIMENT: Lack of sufficient affordable housing supply.</b>	
<p><b>1.1. Action: Provide assistance to preserve existing affordable housing and to create new affordable housing. Assistance will be provided through the Consolidated Plan programs of the Consortium member jurisdictions. These include CDBG, HOME, and HOPWA.</b></p>	<p><b>Antioch</b> – Antioch allocates CDBG funds to promote Fair Housing activities. The City of Antioch has historically funded BALA and/or Echo to provide fair housing services to its residents. These agencies provide trainings and workshops to landlords, tenants and other interested parties annually. Both agencies are HUD-approved housing counseling agencies, and satisfy HUD's definition of Fair Housing Enforcement Organization and Qualified Fair Housing Enforcement Organization.</p> <p><b>Concord</b> – Concord took the following actions to preserve and create affordable housing</p> <ul style="list-style-type: none"> <li>a. Preserve affordable housing – The City reserved \$300,000 in RDA Housing set-aside funds to assist in rehabilitating a 48-unit multifamily complex in the Monument Corridor, however, due to the State Budget elimination of RDAs and subsequent litigation, these</li> </ul>

funds are currently unable to be used. The developer also was unsuccessful in securing State funding for the project.

- b. Preserve affordable housing – The City used \$220,000 in RDA Housing set-aside funds for 7 loans to low to moderate income First Time Homebuyers to purchase their first home during the fiscal year. In addition, the City's Housing Rehabilitation Loan and Grant Program provided 6 loans and 33 grants and rebates to rehabilitate housing for low income households utilizing CDBG and RDA funds. 2011/12: Based upon the limited CDBG funding, the City's Housing Rehabilitation Loan and Grant Program still provided 2 loans and 13 grants to rehabilitate housing for low income households utilizing CDBG funds. 2012/13: Based upon the limited CDBG funding, the City's Housing Rehabilitation Loan and Grant Program still provided 2 loans and 13 grants to rehabilitate housing for low income households utilizing CDBG funds. 2013/14: The City's Housing Rehabilitation Loan and Grant Program received eight applications and completed work for four grants. 2014/15: The City's

Housing Rehabilitation Loan and Grant Program provided twenty-six (24) grants and one loan to rehabilitate housing for low income households utilizing CDBG funds.

- c. Preserve affordable housing – The City invested \$102,652 in CDBG funds and \$25,927 in General Funds to conduct Code Enforcement in lower income areas to preserve and protect single family housing stock and neighborhoods. 2011/12: The City invested \$59,626 in CDBG funds to conduct Code Enforcement in lower income areas to preserve and protect single family housing stock and neighborhoods. 2012/13: The City invested \$59,626 in CDBG funds to conduct Code Enforcement in lower income areas to preserve and protect single family housing stock and neighborhoods. 2013/14: The City invested \$55,408 in CDBG funds to conduct Multi-family housing inspections for affordable housing units to preserve and protect single family housing stock and neighborhoods: 2014/15: The City invested \$32,620 in CDBG funds to conduct Multi-family housing inspections for affordable housing units to preserve and protect housing stock and neighborhoods.

d. Create new affordable housing – The City continues to coordinate with the Urban County on potential housing projects that may be funded with HOME and HOPWA funds. No projects were funded in FY 2010-11.

e. Create new affordable housing – The City continues to implement the Inclusionary Housing Ordinance (adopted June 2004), that requires all new residential developments to provide a component of lower or moderate income housing. It includes a 45-year term of affordability for ownership projects, 55 years for rental projects; 10% moderate- or 6% low income for ownership, and 10% low or 6% very low income for rental. Minimal development activity was experienced in Concord during FY 2010-11 and no new inclusionary units were approved or built. Once the existing number of foreclosures declines, the City anticipates some development may begin. 2011/12: Minimal development activity was experienced in Concord during FY 2011-12 and only one new

inclusionary unit was built. 2012/13: Minimal development activity was experienced in Concord during FY 2012-13 and only one new inclusionary unit was built.

- f. The City continues to require housing development sponsors to provide housing on an equal opportunity basis without regard to race, religion, disability, sex sexual orientation, marital status, or national origin.

**Walnut Creek –**

- From 2010-2015, the City of Walnut Creek committed over \$8 million dollars to create new affordable housing through land acquisition, predevelopment and development financing. Funding sources included Housing Impact Fees, commercial linkage fees, and CDBG. The City also purchased a remnant Cal Trans parcel and donated it to Habitat for Humanity.
- The City contributed to affordable housing preservation by refinancing two affordable housing projects and extending both the affordability and loan terms; and also provided CDBG funding for facility improvements.

<p>1.2. Action: Offer regulatory relief and incentives for the development of affordable housing. Such relief includes that offered under state “density bonus” provisions. (See housing element programs.)</p>	<p>Concord - The City has an existing Density Bonus Ordinance. No project applications were processed during the fiscal year that requested a density bonus. The City's Planning Division prepared a comprehensive update of the City's Development Code, which includes the Affordable Housing provisions of the Code. Affordable Housing provisions include inclusionary housing, density bonus, and a new affordable housing incentive program with regulatory incentives. Planning Commission public hearings were held throughout the year with final hearings in June 2012 and adoption by the City Council on July 24, 2012. The Development Code became effective in August 2012.</p> <p><b>Walnut Creek –</b></p> <ul style="list-style-type: none"> <li>• Between 2010-2015, the City granted density bonuses and concessions to two affordable housing projects. Additionally, an affordable project that was entitled prior to 2012, was constructed in 2013 and received a 150% density bonus plus 3 concessions.</li> </ul>



	<ul style="list-style-type: none"> <li>The City's 2015-2025 housing element was certified in 2014, including an extensive opportunity sites list. The opportunity sites are reviewed and updated annually.</li> </ul>
<p><b>1.3. Action: Assure the availability of adequate sites for the development of affordable housing. (See housing element programs.)</b></p>	<p><b>Concord</b> - Housing Element Policy H-1.1 promotes ensuring an adequate supply of housing sites to achieve the City's Regional Housing Needs Allocation numbers. The City adopted its Housing Element Update (2014-2022) on January 6, 2015. As part of that effort an updated inventory was conducted to determine if there are adequate sites available for the construction of the City's Regional Housing Needs Allocation (RHNA). The inventory update concluded that the City does have enough adequately zoned sites to achieve the capacity necessary to meet the City's RHNA over the next 8 years. The City also promotes programs and ordinances and incentives for the development of affordable housing.</p> <p><b>Pittsburg</b> - From 2010-2015, assisted with –</p> <ol style="list-style-type: none"> <li>1. La Almenara – recorded restriction 11/02/11; 20 units</li> <li>2. Siena Court – recorded restriction 11/09/10; 110 units</li> <li>3. Santa Fe Commons – recorded restriction 11/02/11; 10 units</li> </ol>

	<p>4. Approval of a loan to Domus for Veterans Square was given 06/15/15.</p> <p>5. CDBG funds were awarded to the County to administer the Housing Rehab program in fiscal years [please fill in] to preserve and expand affordable housing opportunities.</p>
<p><b>2. IMPEDIMENT: Concentration of affordable housing.</b></p>	
<p><b>2.1. Action: Housing Authorities within the County (Contra Costa County, Richmond and Pittsburg) will be encouraged to promote wide acceptance of Housing Choice Vouchers, and will monitor the use of Housing Choice Vouchers to avoid geographic concentration.</b></p>	<p><b>Contra Costa County</b> - From 2010-2015, more than \$19.8 million of the County's CDBG, HOME, NSP, and HOPWA resources was allocated to develop new units and rehabilitate existing units of affordable housing in different regions of the County. In addition, resources were provided for single-family rehabilitation programs, first time homebuyer programs, and fair housing counseling, legal services, and outreach.</p> <p><b>Concord</b> - Concord has no public housing authority, therefore, 2.1 does not apply. While Concord has no jurisdiction over the above Housing Authorities, the Housing division receives calls from persons seeking assistance, and provides information and referral services to the Housing Authorities.</p>

	<p><b>Pittsburg</b> - The Housing Authority has over 1100 HCV/VASH throughout Pittsburg. The tenants are given the opportunity to choose where they want to live. The challenge for Pittsburg isn't concentration, it's finding available housing. In 2017, a landlord workshop will be conducted to encourage property owners/managers throughout Pittsburg, to lease to HCV clients.</p>
<p><b>2.2. Action: Consortium member jurisdictions will collaborate to expand affordable housing opportunities in communities in which they are currently limited.</b></p>	<p><b>Concord –</b></p> <ul style="list-style-type: none"> <li>• The Consortium met during FY 2011-12 to discuss affordable housing opportunities and reviewed HOPWA applications. One of the recipients of HOPWA funds was the Riley Court Project (48-unit rental) where funds were to be utilized toward a substantial rehabilitation. Due to the elimination of RDA funds committed to the project and a lack of MHP State funds, the project moved forward on a smaller scale using HOPWA funds.</li> <li>• In 2012, the City of Concord adopted a new Development Code which streamlines the review process for many types of development by requiring a staff level review and an Administrative Use Permit which does not require a hearing. Other developments require review by the Design Review Board which is advisory to staff and for which a limited number of meetings are scheduled. Use Permits</li> </ul>

	<p>for multifamily developments are approved by the Planning Commission and are not required to go before the City Council unless appealed, or if a General Plan Amendment or Re-zoning is required. The City expedites multifamily development in the review process.</p> <p><b>Walnut Creek</b> - Through the City’s inclusionary ordinance, ownership residential projects can provide affordable units on site or pay a fee. When units are provided on site it increases the distribution of affordable units throughout the City. Between 2010-2015, 11 affordable ownership units were developed through the inclusionary ordinance.</p>
<p><b>2.3. Action: A higher priority for the allocation of financial and administrative resources may be given to projects and programs which expand affordable housing opportunities in communities in which they are currently limited.</b></p>	<p><b>Concord</b> –</p> <ul style="list-style-type: none"> <li>a. The City's Housing Element Update, adopted January 2015, includes Program H-1.9.3 which streamlines the processing of building permits for residential developments that include units below-market rate (BMR). Building permits for the Wisteria project (including BMRs) were streamlined. The City spent a large amount of effort during the fiscal year on advanced planning projects including the next step for the Complete Streets initiative, which includes the Bike and Pedestrian Master Plan, which</li> </ul>

is anticipated to be completed during FY 2015-16. In addition, the process for selection of a master developer for the City's Reuse Plan at the Concord Naval Weapons Station has been progressing with selection of a master developer anticipated in September 2015. The Reuse Plan will include approximately 12,200 housing units with 25% of those planned as affordable. The City's Housing Element Update and Development Code Update through the Affordable Housing Incentive Program are geared toward attracting affordable housing to the City by providing incentives for affordable developers.

- b. The City's Development Code (adopted July 24, 2012) includes an Affordable Housing Incentive Program geared toward encouraging the development of housing affordable to a broad range of households with varying income levels within the City. The new Program is intended to ensure that a minimum percentage of units affordable to very low, low, and/or moderate income individuals is included within new residential developments and that appropriate incentives are established to encourage affordable units beyond the minimum.

	<p><b>Contra Costa County</b> - CDBG funds were awarded to the County to administer the Housing Rehabilitation program in fiscal years 2014-2015 and 2015-2016 to expand and preserve affordable housing opportunities.</p> <p><b>Walnut Creek</b> - The City administers a First Time Homebuyer Downpayment Assistance program (FTHB) that can help to make homeownership affordable to moderate income households throughout the City. Between 2010-2015, the City processed 16 downpayment assistance loans.</p>
<p><b>2.4. Action: Member jurisdictions will report on the location of new affordable housing in relation to the location of existing affordable housing and areas of low-income, poverty and minority concentration.</b></p>	<p><b>Concord –</b></p> <ul style="list-style-type: none"> <li>a. Staff has met with a variety of affordable developers throughout the year, however no new affordable housing is currently in the pipeline for development. The sites inventory conducted as part of the Housing Element Update 2014-2022 has determined that the City has adequate capacity through appropriately zoned sites to provide the amount of affordable housing necessary to meet the City's Regional Housing Needs Allocation over the next 8 years. Staff has met with a variety of affordable developers throughout the year, however no new affordable housing is currently in the pipeline for development. The sites inventory conducted as part of the</li> </ul>

Housing Element Update 2014-2022 has determined that the City has adequate capacity through appropriately zoned sites to provide the amount of affordable housing necessary to meet the City's Regional Housing Needs Allocation over the next 8 years.

- b.** The City received grant funding through ABAG/MTC toward the development of a Downtown Specific Plan with the goal of increasing housing density, particularly for affordable housing, intensifying transit opportunities and optimizing connections. The 18-month project was concluded on June 24, 2014, when the City Council adopted the Downtown Specific Plan which encourages the development of approximately 4,200 units during the next 25 years. The Downtown Steering Committee for the Specific Plan selected a Preferred Alternative for the Specific Plan which has a heavy housing focus. The Alternative was further developed and a wide range of implementation strategies were developed to attract downtown growth in the short-, mid- and long-term.
- c.** The City has a great deal of affordable housing, much of it concentrated in the lower income Monument Corridor,

with others focused downtown and along Clayton Road. The City is attempting to relieve this concentration through adoption of an Inclusionary Housing Ordinance, efforts to construct housing near BART and transit hubs, and through the Concord Naval Weapons Station base closure process, which is ongoing. Two projects were rehabilitated during 2010-2015 including the Robin Lane Apartments (16 units in Monument Corridor) and the Grant Street Apartments (at 3142 Grant St in North Concord) both of which provide housing to very low and low income households, respectively.

- d.** The Concord Reuse Plan Area Plan adopted by the City Council in January 2012, included a commitment toward affordable housing with a stated requirement of 25% of the overall units (12,200), targeted as affordable. The City is currently in the process of retaining a master developer for the site. In January 2015, staff will recommend two finalists to the City Council. After a series of negotiations, one firm will be selected by the Council sometime in 2015. The successful company will be responsible for conducting more detailed planning/design and engineering studies, providing all of the infrastructure for the site, including roads, sewer,



water, power, as well the financing and successful phasing of the project over many years. After the site is improved, the master developer will likely partner with other companies to build the residential, retail, commercial and community facilities called for in the plan. While the city is selecting a master developer, the Navy, which still owns the property, is completing approval processes so it can begin to transfer the land to civilian entities in late 2015 or early 2016.

**Contra Costa County** - The County compiles and annually updates a complete list of all subsidized affordable rental housing available in all cities. This list provides the type of housing (senior, family, HIV/AIDS, disabled adults, etc.), number of units which are affordable, address and city, and contact information for property management. All jurisdictions utilize this list when receiving telephone inquiries about affordable rental housing.

**Walnut Creek** - Walnut Creek does not have any areas of low-income, poverty and minority concentration. The city has a map of all the affordable housing locations on their website.

<p><b>3. IMPEDIMENT: Differential origination rates based on race, ethnicity and location.</b></p>	
<p><b>3.1. Action: Member jurisdictions will periodically monitor Home Mortgage Disclosure Act (HMDA) data and report significant trends in mortgage lending by race, ethnicity and location.</b></p>	
<p><b>3.2. Action: When selecting lending institutions for contracts and participation in local programs, member jurisdictions may prefer those with a Community Reinvestment Act (CRA) rating of “Outstanding.” Member jurisdictions may exclude those with a rating of “Needs to Improve,” or “Substantial Noncompliance” according to the most recent examination period published by the Federal Financial Institutions Examination Council (FFIEC). In addition, member jurisdictions may review an individual institution’s most recent HMDA reporting as most recently published by the FFIEC.</b></p>	
<p><b>4. IMPEDIMENT: Lack of knowledge about the requirements of mortgage lenders and the mortgage lending/home purchase process, particularly among lower income and minority households.</b></p>	
<p><b>4.1. Action: Member jurisdictions will support pre-purchase counseling and home buyer education programs.</b></p>	<p><b>Concord –</b></p> <p>a. During 2010-2015, the City conducted monthly HUD-certified First Time Homebuyer classes (all day Saturdays), to provide potential buyers with homebuyer education to those interested in buying their first home. These efforts were funded</p>

by RDA funds and by the City's Inclusionary Housing In-Lieu funds.

- b. Beginning FY 2013/14, the City referred potential first time homebuyers interested in the City's program to certified HUD First Time Homebuyer education programs and required a HUD-certified certificate as evidence of their attendance at such a program, as part of their application submittal documents for the City's program to provide potential buyers with homebuyer education to those interested in buying their first home.

**Contra Costa County** - From 2010-2015 there were 622 rental units that were created or rehabilitated throughout the County for low-income households; 389 homeowner units that were constructed and/or rehabilitated throughout the County for low-income households. There were 355 units that were developed or rehabilitated for non-homeless Special Needs households, which included Elderly/Frail Elderly, persons with disabilities, persons living with HIV/AIDS, and victims of domestic violence.

**Pittsburg** - SA funds PCSI for housing counseling services including:

	<ul style="list-style-type: none"> <li>• mortgage delinquency and default counseling to homeowners</li> <li>• facilitate tenant/landlord dispute resolution or such other dispute resolution services</li> <li>• conduct pre- and post- purchase counseling with homebuyers</li> <li>• provide free of charge information and referral services regarding home ownership to households within the City.</li> <li>• refer homeowners that require credit maintenance and money management services to a credit counseling agency</li> </ul> <p><b>Walnut Creek</b> - Walnut Creek requires that all program participants (for BMR and FTHB programs) attend a homebuyer certification course.</p>
<p><b>4.2. Action: Member jurisdictions will support home purchase programs targeted to lower income (low and very low), immigrant, and minority households. Minority households include Hispanic households.</b></p>	<p><b>Concord</b> –</p> <ul style="list-style-type: none"> <li>a. During FY 2010-11, the City continued implementation of its First Time Homebuyer (FTHB) Program and closed 7 FTHB loans for low- to median-income households (at 60% to 100% of median income) with loans totaling \$222,000 in RDA funds. The Program was promoted through the City's website, the website of Homebricks (the City's administrator for the Program) and through the Mount Diablo Housing Opportunity Center, as well as through the City's First Time</li> </ul>

Homebuyer classes. The program was put into hiatus in FY 2011/12, but was reinstated in FY 2013/14 to provide for down payment assistance for 2-3 loans per fiscal year for First Time Homebuyers, with Hello Housing administering the program for the City. The City's program provides assistance of \$20,000 to \$40,000 for eligible households based on income and household size, with income levels between 60%-100% of Area Median Income Program brochures and applications are available in Spanish.

- b. During FY 2010-11, the City contracted with Housing Rights, which provided assistance to low-income households in becoming homeowners through homeowner education and counseling, in addition to conducting fair housing counseling, tenant landlord counseling, and foreclosure prevention counseling. During FY 2011-12, the City also contracted with Eden Council for Hope & Opportunity (ECHO) Housing to provide assistance to low-income households to conduct fair housing counseling, tenant landlord counseling and continued contracting with ECHO through FY 2012/13. In FY 2013/14 the City also contracted with Eden Council for Hope & Opportunity (ECHO) Housing to provide assistance to low-income households to conduct fair housing counseling. The

	<p>City contracted with Bay Area Legal Aid (BALA) for tenant landlord counseling.</p> <p><b>Pittsburg</b> - HOME funds for down payment assistance to restart in 2017.</p> <p><b>Walnut Creek</b> - Walnut Creek has a downpayment assistance program for low and moderate income households.</p>
<p><b>4.3. Action: Member jurisdictions will encourage mortgage lenders to responsibly market loan products to lower income (low and very low), immigrant, and minority households. Minority households include Hispanic households.</b></p>	<p><b>Concord</b> - The City's First Time Homebuyer Program requires that homebuyers receive a 30-year fixed mortgage product. Loan applications are reviewed to confirm the homebuyer is receiving a competitive rate and reasonable closing costs. Buyers' rates ranged from 4.25% to 5.5% and a few used CALHFA products. Housing Program staff coordinated with HomeBricks staff to implement a preferred lender program to achieve better loan products and streamline the process for the homebuyer.</p> <p><b>Walnut Creek</b> - In the fall of 2007, housing staff from the City of Walnut Creek, Contra Costa County, and the City of Richmond convened a series of meetings regarding the region's increasing difficulties with the sub-prime mortgage crisis and the rapidly increasing number of home foreclosures. The jurisdictions met with</p>

	<p>all of the non-profit agencies countywide that are providing home loan counseling and low cost legal services. The agencies reported tremendous increases in calls for assistance due largely to calls for mortgage counseling, and difficulty in staffing their homeowner counseling functions due to the increase in demand.</p> <p>As a result of these discussions, the non-profit organizations have come together into a collaborative called HEPA (Home Equity Preservation Alliance) to provide coordinated services more effectively and efficiently than if the agencies worked independently. The HEPA Collaborative received CDBG funding from the Cities of Walnut Creek, Antioch, and Contra Costa County between 2008-2013. Activities included homeowner information seminars, financial and asset preservation counseling, renter information seminars, one-on-one counseling, and legal services. The HEPA team facilitated an annual foreclosure prevention workshop in Walnut Creek where residents can get one-on-one assistance, counseling, legal advice, and resources.</p>
<p><b>5. IMPEDIMENT: Lower mortgage approval rates in areas of minority concentration and low-income concentration.</b></p>	
<p><b>5.1. Action: Member jurisdictions will support home purchase programs targeted to households who wish to purchase homes in</b></p>	<p><b>Concord</b> - The City's First Time Homebuyer Program completed seven loans during FY 2010/11; however, it was put on hold due to</p>

<p><b>Census Tracts with loan origination rates under 50 percent according to the most recently published HMDA data.</b></p>	<p>the loss of Redevelopment funding. City staff has contacts with Spanish-speaking loan agents that are also listed on the City's Preferred lender list.</p>
<p><b>5.2. Action: Member jurisdictions will encourage mortgage lenders to responsibly market loan products to households who wish to purchase homes in Census Tracts with loan origination rates under 50 percent according to the most recently published HMDA data.</b></p>	<p><b>Concord</b> - City staff has contact with Spanish-speaking loan agents that are also listed on the City's Preferred lender list to market to both English and Spanish speaking low-income clients. The City also coordinated the subordination of existing loans to assist existing eligible homeowners in the FTHB Program or Rehabilitation Loan Program to achieve better interest rates through a refinance of their homes.</p>
<p><b>6. IMPEDIMENT: Lack of knowledge of fair housing rights.</b></p>	
<p><b>6.1. Action: Support efforts to educate tenants, and owners and agents of rental properties regarding their fair housing rights and responsibilities.</b></p>	<p><b>Concord</b> - Concord allocated resources to encourage and facilitate the development of affordable housing, as detailed in this CAPER. To ensure fair access to housing for all in Concord, the City invested \$70,000 in resources for fair housing and tenant/ land lord counseling services through Housing Rights; \$40,000 to provide one-stop services for housing and tenant/landlord issues at the Mt. Diablo Housing Opportunity Center; and additional \$5,000 to provide augmented foreclosure-related housing services. At least 67 percent of all services were provided to extremely low- and very</p>



	<p>low-income households. These services were paid for with RDA funds. The City also provided free printing services for all fair housing outreach materials used within the city. Housing rights also held 3 legal clinics during the year, and assisted with coordination on critical tenant issues such as pest control. Housing Rights relocated at the beginning of the fiscal year to the Keller House, co-locating with the Monument Community Partnership to provide better access to residents.</p> <p><b>Pittsburg</b> - PCSI services funded by SA.</p> <p><b>Walnut Creek</b> - Walnut Creek funds ECHO Housing to provide Fair Housing and Tenant/Landlord services to Walnut Creek residents. ECHO housing provides resource materials, and educational workshops for residents.</p>
<p><b>7. IMPEDIMENT: Discrimination in rental housing.</b></p>	
<p><b>7.1. Action: Support efforts to enforce fair housing rights and to provide redress to persons who have been discriminated against.</b></p>	<p><b>Concord</b> – Through 2010-2015, the City contracted with Housing Rights and ECHO to provide assistance to enforce fair housing rights. They assisted 26 residents with fair housing issues during the year.</p>

	<p><b>Contra Costa County</b> - From 2010 – 2015, the County allocated \$122,400 of CDBG funds to Bay Area Legal Aid to provide Fair Housing services, which included investigation services and outreach. Bay Area Legal Aid and its partner agencies distributed fair housing literature at seven events on an annual basis throughout the County. They also distributed fliers to over 60 nonprofit and governmental agencies throughout the County, explaining the fair housing services that they provide and how to get in contact with them. Outreach was focused in low income communities, many with significant numbers of Spanish speaking and other non-English speaking residents.</p> <p><b>Pittsburg</b> - PCSI services funded by SA.</p>
	<p><b>Walnut Creek</b> - ECHO Housing will investigate and report Fair Housing violations. ECHO housing also conducts annual fair housing tests in Walnut Creek.</p>
<p><b>7.2. Action: Support efforts to increase the awareness of discrimination against persons based on sexual orientation.</b></p>	<p><b>Concord</b> - Through 2010-2015, the City contracted with Housing Rights and ECHO to provide assistance to enforce fair housing rights, which included discrimination against residents who have experienced discrimination based on sexual orientation, race, religion, ethnicity or disabilities.</p>

	<p><b>Pittsburg</b> - Agreements such as a lease or housing agreement executed by the City, SA, HA, etc. specifically addresses language against discrimination.</p>
<p><b>8. IMPEDIMENT: Failure to provide reasonable accommodation to persons with disabilities.</b></p>	
<p><b>8.1. Action: Support efforts to educate tenants, and owners and agents of rental properties regarding the right of persons with disabilities to reasonable accommodation.</b></p>	<p><b>Concord</b> - Through 2010-2015, the City contracted with Housing Rights and ECHO to promote fair housing assistance and tenant/landlord counseling to provide reasonable accommodation to persons with disabilities.</p> <p><b>Pittsburg</b> - PCSI services funded by SA.</p> <p><b>Walnut Creek</b> - Walnut Creek funds ECHO Housing to provide Tenant/Landlord and Fair Housing services.</p>
<p><b>8.2. Action: Support efforts to enforce the right of persons with disabilities to reasonable accommodation and to provide redress to persons with disabilities who have been refused reasonable accommodation.</b></p>	<p><b>Concord</b> - Through 2010-2015, the City contracted with Housing Rights and ECHO to promote fair housing assistance and tenant/landlord counseling to provide reasonable accommodation to persons with disabilities.</p> <p><b>Pittsburg</b> - Agreements such as a lease or housing agreement executed by the City, SA, HA, etc. specifically addresses language</p>

	against discrimination.
<b>9. IMPEDIMENT: Lack of information on the nature and basis of housing discrimination.</b>	
<b>9.1. Action: Monitor the incidence of housing discrimination complaints and report trends annually in the CAPER.</b>	<b>Concord</b> - The City monitored incidence of discrimination complaints through review of the quarterly Housing Rights and ECHO reports. No trends have been noted.
<b>9.2. Action: Improve the consistency in reporting of housing discrimination complaints. All agencies who provide this information should do so in the same format with the same level of detail. Information should be available by the quarter year.</b>	<b>Concord</b> - All Housing Rights and ECHO reports were submitted by quarter year, with breakdowns regarding type of assistance, household composition, household ethnicity and household income, with a brief summary of the quarter and an outreach report, with the types and number of clinics, mailings, or household distributions conducted. The City will implement reporting online in City Data Services in FY 2011-12.
<b>9.3. Action: Improve collection and reporting information on discrimination based on sexual orientation and failure to provide reasonable accommodation to persons with disabilities.</b>	<b>Concord</b> - During 2010-2015, the City's Housing Program continued to coordinate with Housing Rights and ECHO through quarterly reporting in monitoring trends and incidents of discrimination.

<p><b>10. IMPEDIMENT: Lack of formal policies and procedures regarding reasonable accommodation.</b></p>	
<p><b>10.1. Action: Jurisdictions which have not done so will adopt formal policies and procedures for persons with disabilities to request reasonable accommodations to local planning and development standards.</b></p>	<p><b>Concord</b> - The City has completed this action. The City's Municipal Code, Section 122-213 through -220, pursuant to the federal Fair Housing Amendments Act of 1988, the Americans with Disabilities Act, and the California Fair Employment and Housing Act, provides people with disabilities, reasonable accommodation as necessary to ensure equal access to housing and a process for individuals with disabilities to make requests for reasonable accommodation in regard to relief from the zoning rules, policies, practices and/or procedures of the City.</p> <p><b>Contra Costa County</b> - The County's Mortgage Credit Certificate program reserves 40 percent of its allocation for households with incomes at or below 80 percent of area median income. Lenders have been cooperative with this program, and 150 Mortgage Credit Certificates were provided to low-income households through 2010 - 2015.</p> <p><b>Walnut Creek</b> - In 2014 the City of Walnut Creek adopted a Reasonable Accommodation Ordinance that outlines the policy and procedure for requesting reasonable accommodation in the application of local planning, zoning, and building standards.</p>

<p><b>11. IMPEDIMENT: Transitional and supportive housing is not treated as a residential use subject only to those restrictions that apply to other residential uses of the same type in the same zone, and is not explicitly permitted in the zoning code.</b></p>	
<p><b>11.1. Action: Jurisdictions which have not done so will amend their zoning codes to treat transitional and supportive housing types as a residential use subject only to those restrictions that apply to other residential uses of the same type in the same zone, and to explicitly permit both transitional and supportive housing types in the zoning code.</b></p>	<p><b>Concord</b> - The City's new Development Code currently lists transitional and supportive housing (group homes) under the category of residential uses as a Permitted Use in both the Industrial Business Park and Industrial Mixed Use zoning districts, similar to Live/Work units. The Development Code was adopted on July 24, 2012.</p> <p><b>Walnut Creek</b> - In 2014, the City of Walnut Creek amended its zoning codes to treat transitional and supportive housing types as a residential use subject only to those restrictions that apply to other residential uses of the same type in the same zone, and to explicitly permit both transitional and supportive housing types in the zoning code.</p>
<p><b>12. IMPEDIMENT: Permanent emergency shelter is not permitted by right in at least one appropriate zoning district.</b></p>	
<p><b>12.1. Action: Jurisdictions which have not done so will amend their zoning codes to permit transitional and supportive housing by right in at least one residential zoning district.</b></p>	<p><b>Concord</b> - The City's new Development Code lists Emergency or Homeless Shelters under the category of residential uses as a Permitted Use in the Office Business Park, Industrial Business Park and</p>

Industrial Mixed Use zoning districts, similar to Live/Work units. The Development Code was approved by the City Council on July 24, 2012.

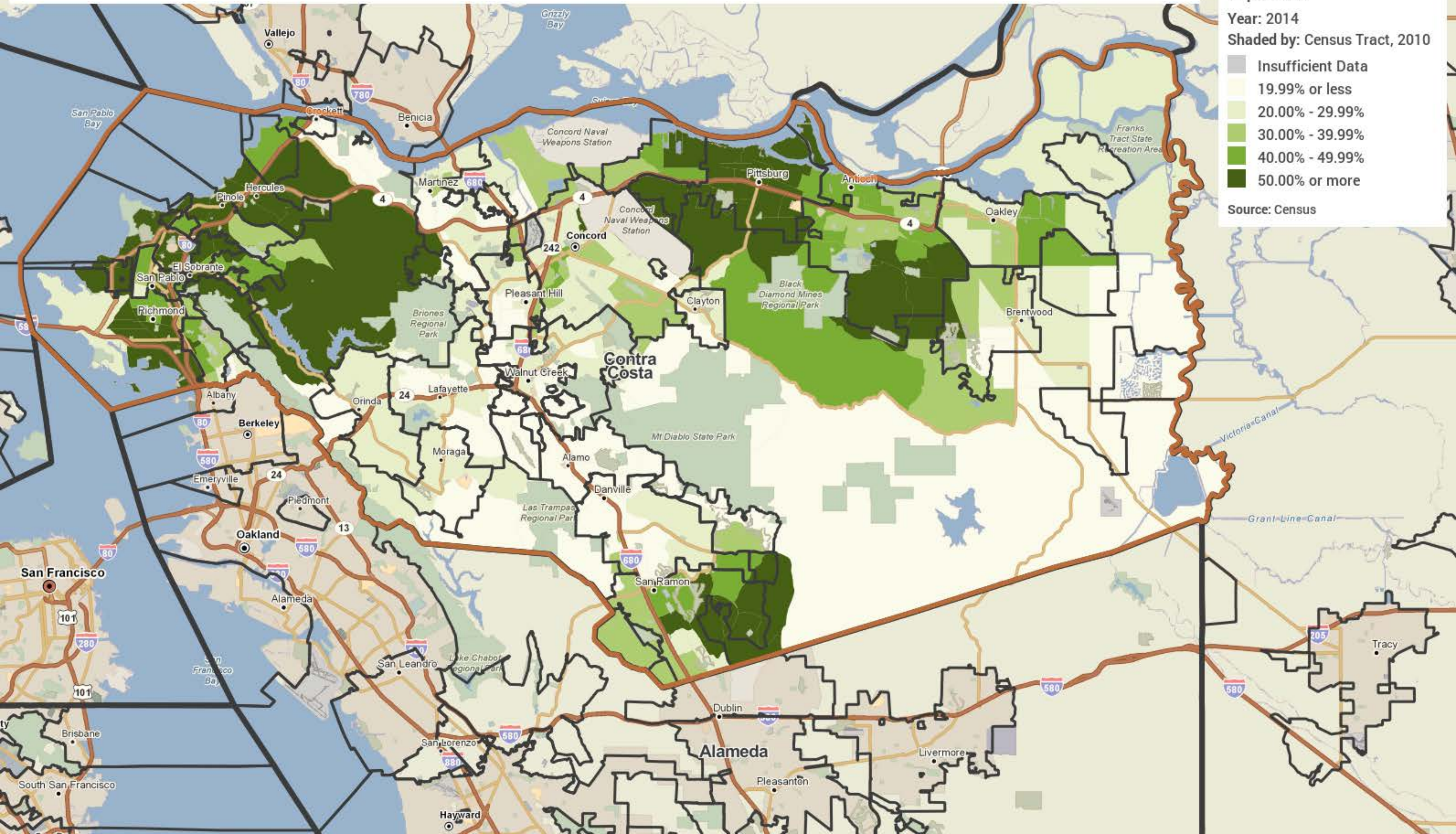
**Walnut Creek** - The City of Walnut Creek amended its zoning codes to permit transitional and supportive housing by right in at least one residential zoning district.

# Estimated percent of all people who were of a race other than White between 2010-2014.

**Percent Non-White Population**  
Year: 2014  
Shaded by: Census Tract, 2010

- Insufficient Data
- 19.99% or less
- 20.00% - 29.99%
- 30.00% - 39.99%
- 40.00% - 49.99%
- 50.00% or more

Source: Census





# Estimated percent of all people who were of a race other than White between 2010-2014.

**Percent Non-White Population**  
 Year: 2014  
 Shaded by: Census Tract, 2010

- Insufficient Data
- 29.99% or less
- 30.00% - 39.99%
- 40.00% - 49.99%
- 50.00% - 59.99%
- 60.00% or more

Source: Census

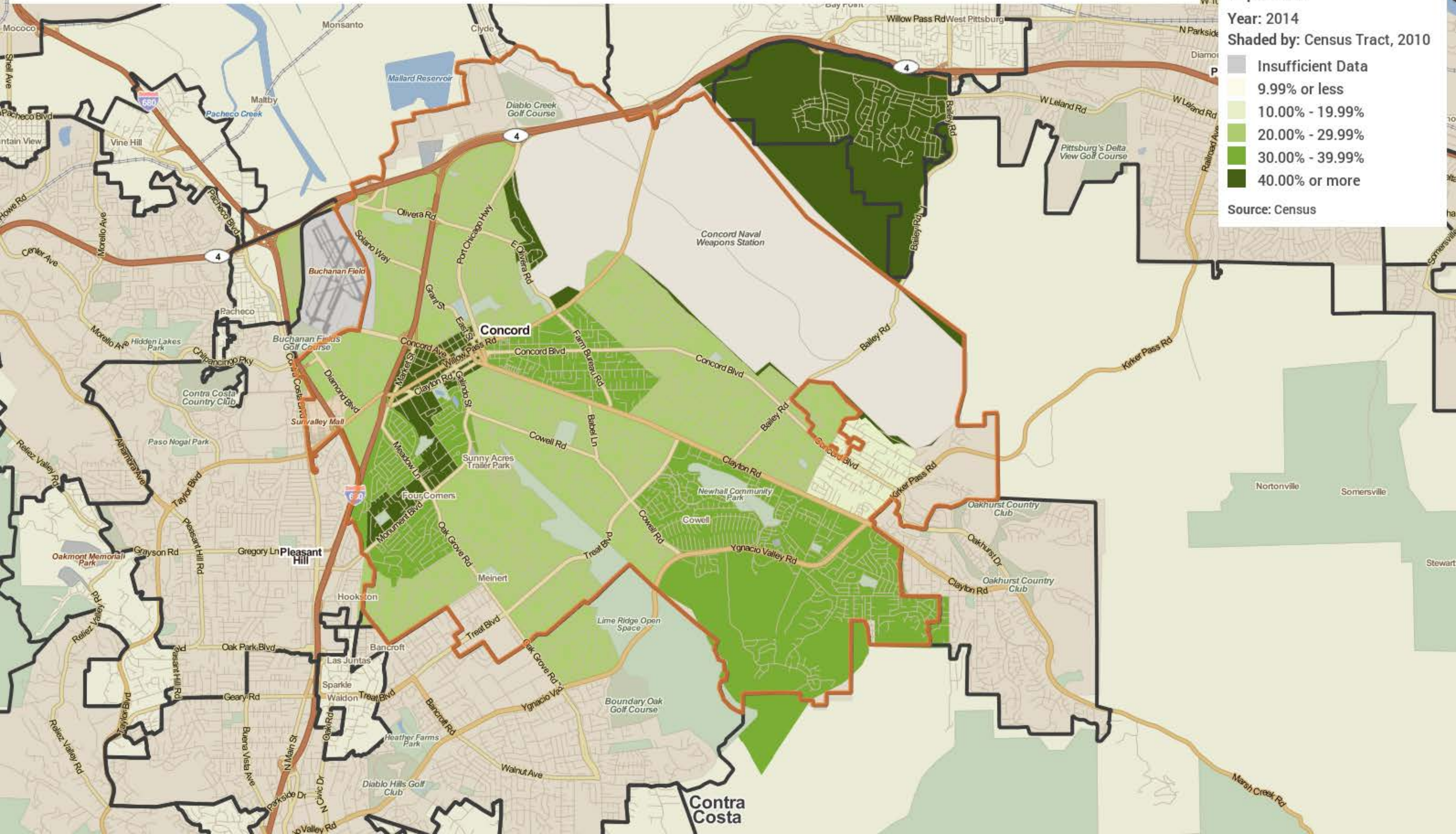


# Estimated percent of all people who were of a race other than White between 2010-2014.

**Percent Non-White Population**  
**Year: 2014**  
**Shaded by: Census Tract, 2010**

- Insufficient Data
- 9.99% or less
- 10.00% - 19.99%
- 20.00% - 29.99%
- 30.00% - 39.99%
- 40.00% or more

Source: Census



# Estimated percent of all people who were of a race other than White between 2010-2014.

**Percent Non-White Population**  
Year: 2014  
Shaded by: Census Tract, 2010

- Insufficient Data
- 39.99% or less
- 40.00% - 49.99%
- 50.00% - 59.99%
- 60.00% - 69.99%
- 70.00% or more

Source: Census

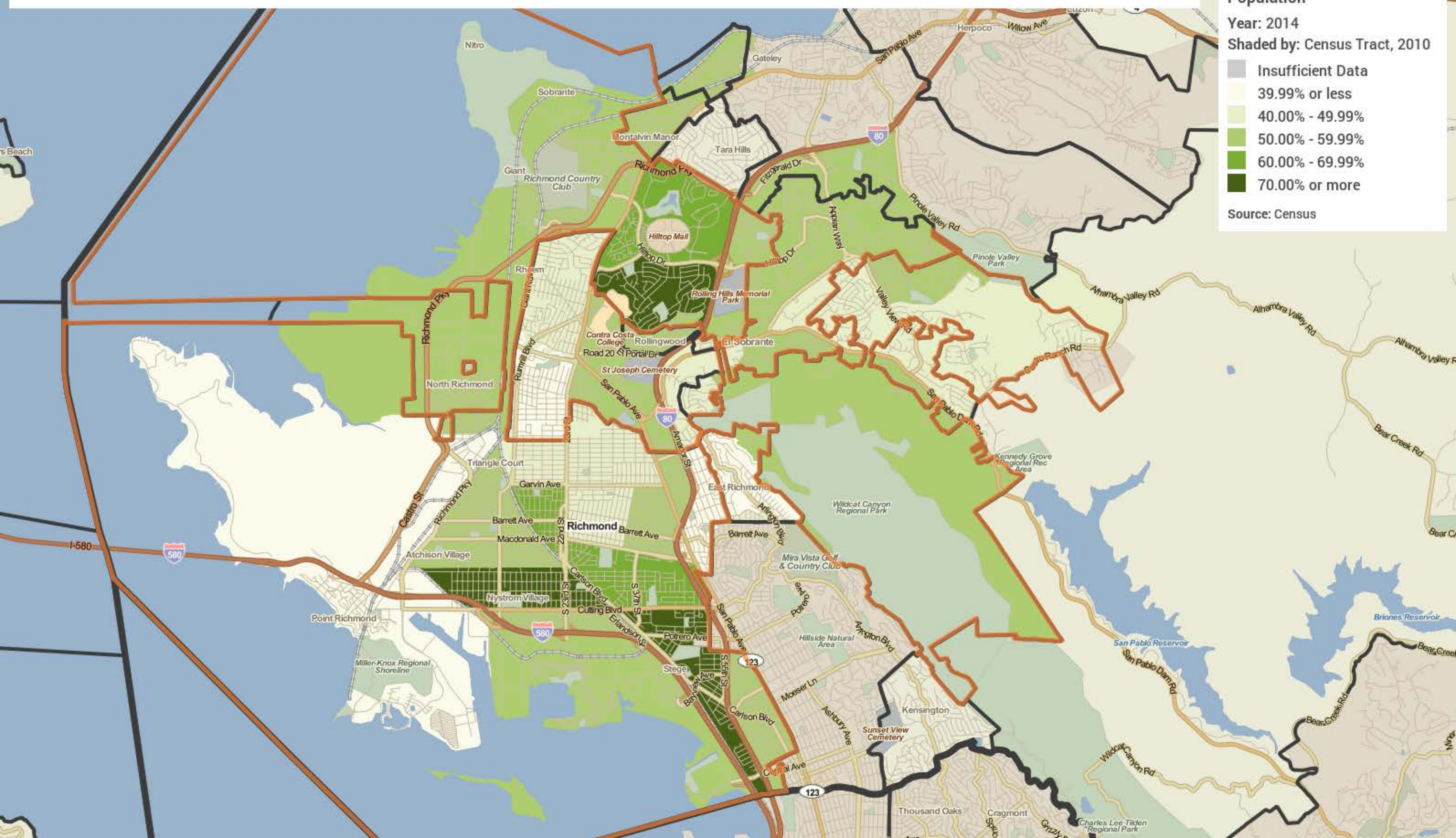


# Estimated percent of all people who were of a race other than White between 2010-2014.

**Percent Non-White Population**  
Year: 2014  
Shaded by: Census Tract, 2010

- Insufficient Data
- 39.99% or less
- 40.00% - 49.99%
- 50.00% - 59.99%
- 60.00% - 69.99%
- 70.00% or more

Source: Census

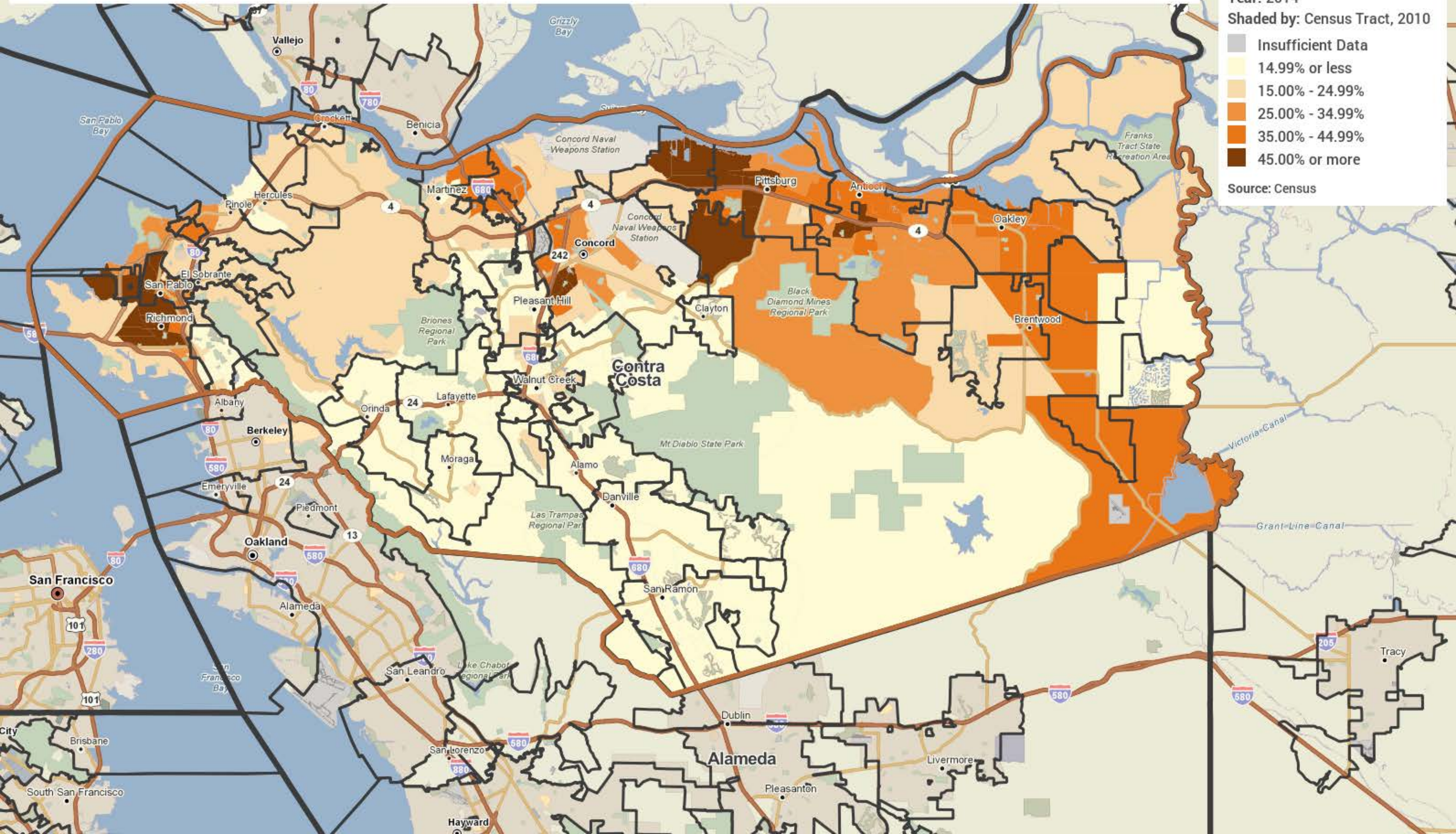


# Estimated percent of all people who were Hispanic between 2010-2014.

**Percent Hispanic Population**  
Year: 2014  
Shaded by: Census Tract, 2010

- Insufficient Data
- 14.99% or less
- 15.00% - 24.99%
- 25.00% - 34.99%
- 35.00% - 44.99%
- 45.00% or more

Source: Census

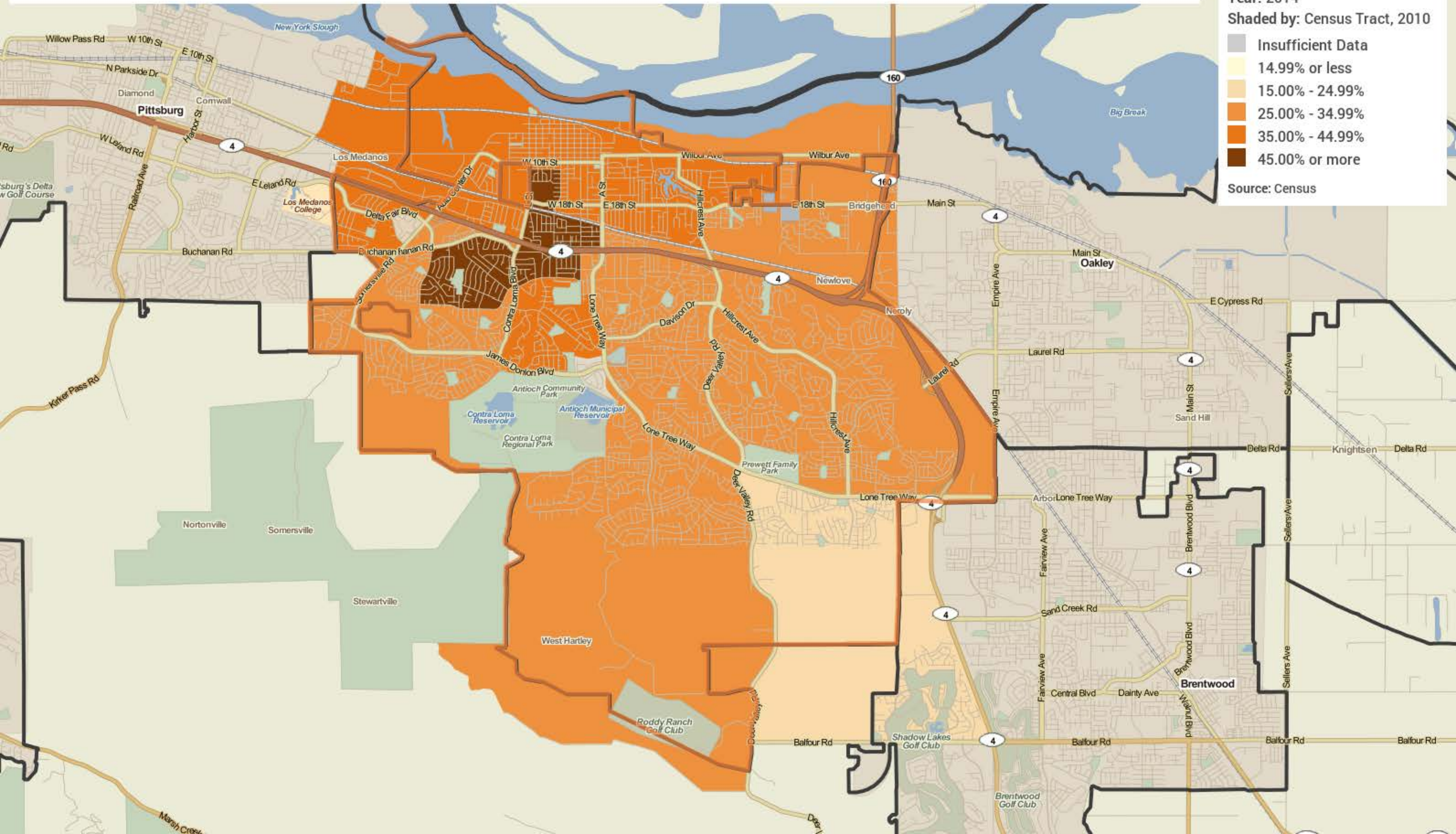


# Estimated percent of all people who were Hispanic between 2010-2014.

Percent Hispanic Population  
Year: 2014  
Shaded by: Census Tract, 2010

- Insufficient Data
- 14.99% or less
- 15.00% - 24.99%
- 25.00% - 34.99%
- 35.00% - 44.99%
- 45.00% or more

Source: Census

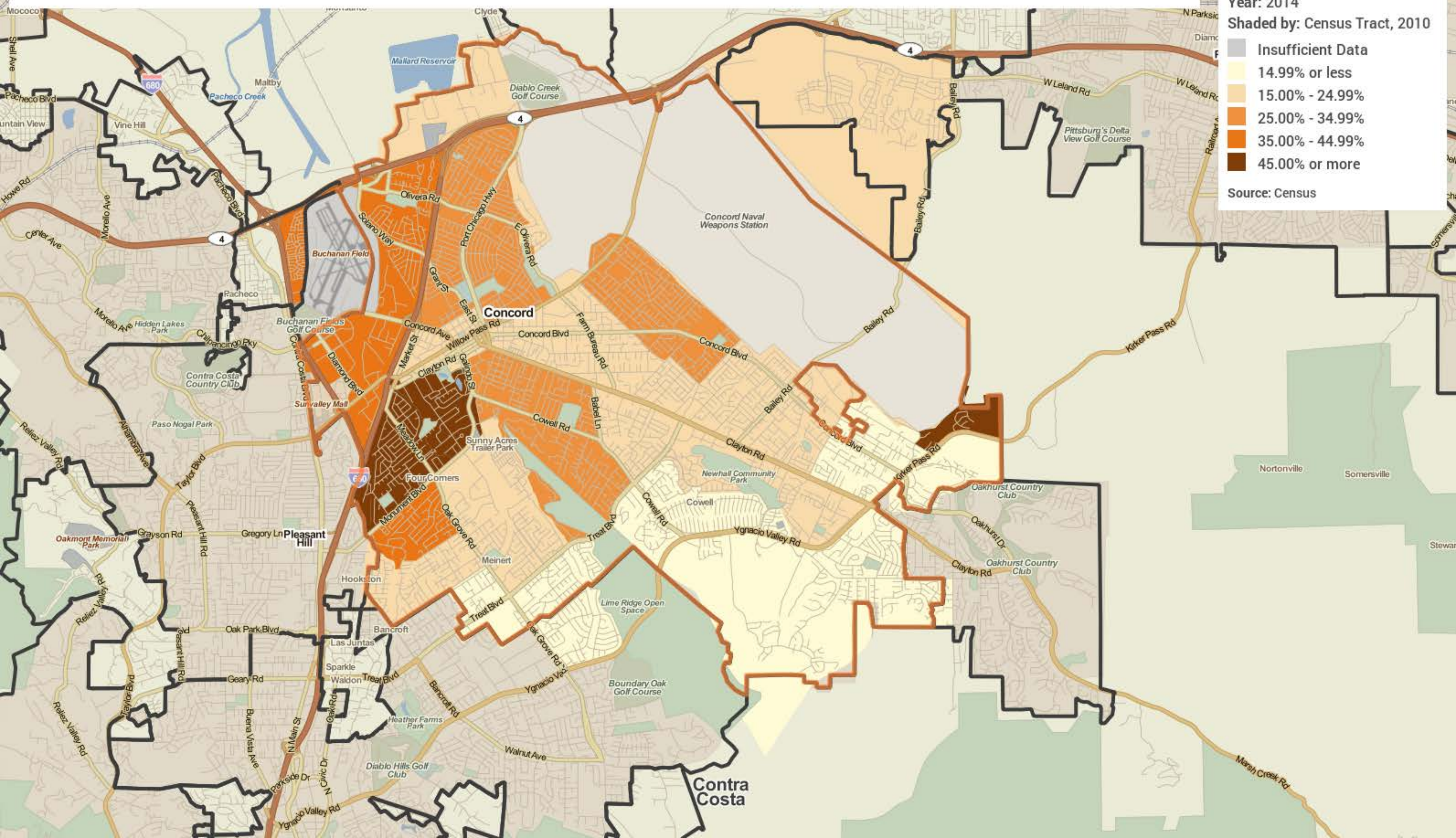


# Estimated percent of all people who were Hispanic between 2010-2014.

**Percent Hispanic Population**  
Year: 2014  
Shaded by: Census Tract, 2010

- Insufficient Data
- 14.99% or less
- 15.00% - 24.99%
- 25.00% - 34.99%
- 35.00% - 44.99%
- 45.00% or more

Source: Census

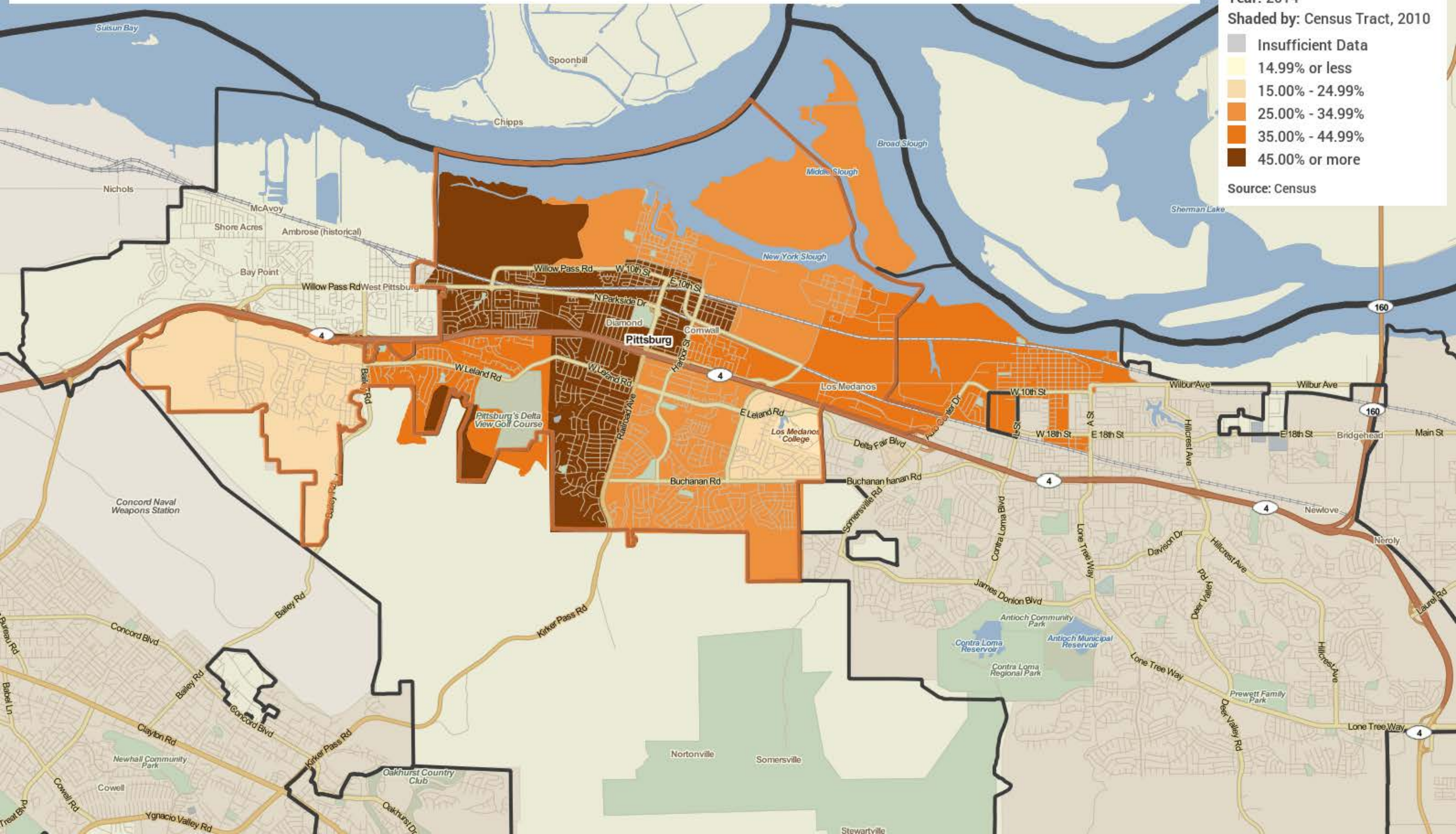


# Estimated percent of all people who were Hispanic between 2010-2014.

**Percent Hispanic Population**  
Year: 2014  
Shaded by: Census Tract, 2010

- Insufficient Data
- 14.99% or less
- 15.00% - 24.99%
- 25.00% - 34.99%
- 35.00% - 44.99%
- 45.00% or more

Source: Census



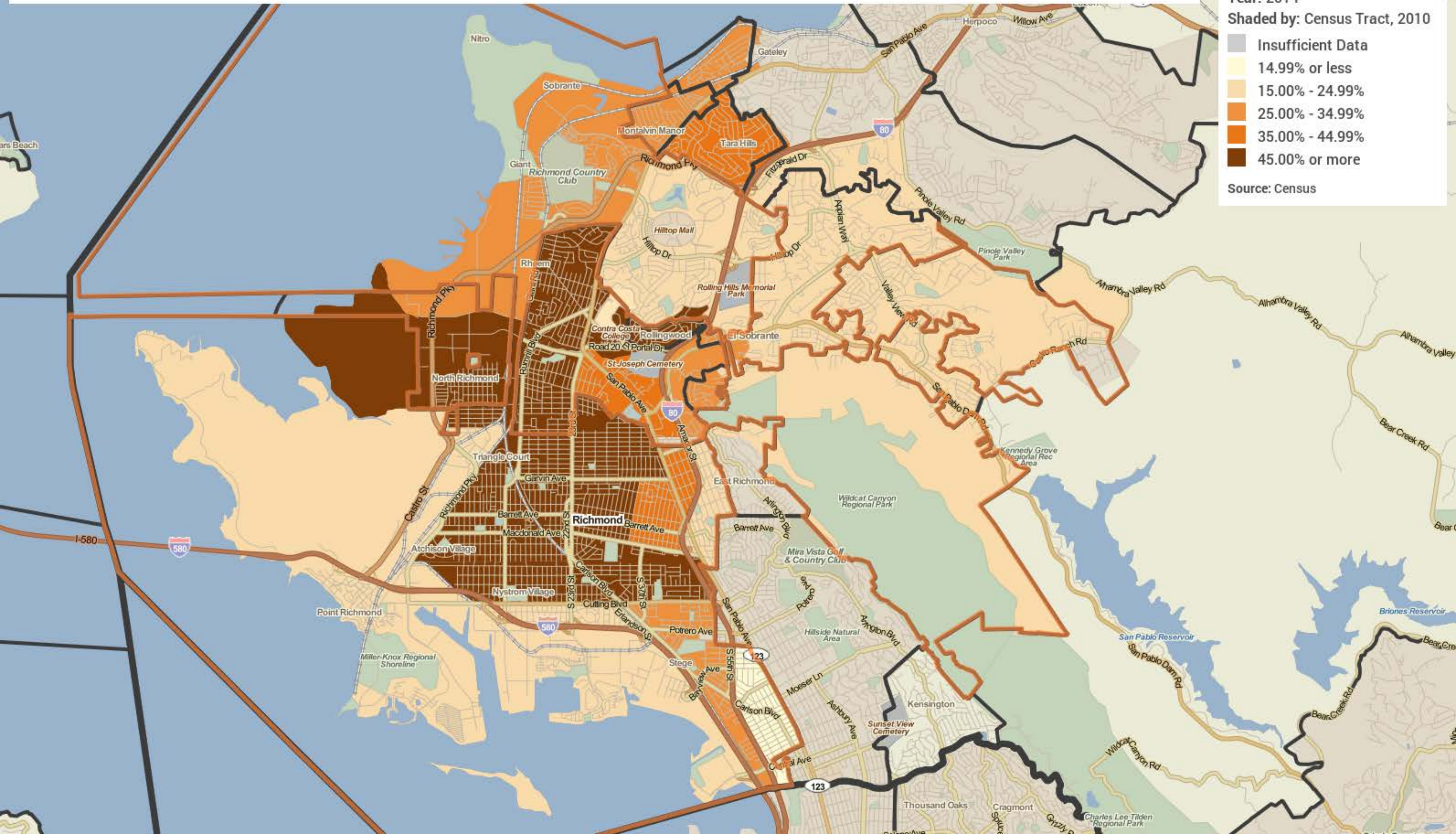


# Estimated percent of all people who were Hispanic between 2010-2014.

Percent Hispanic Population  
Year: 2014  
Shaded by: Census Tract, 2010

- Insufficient Data
- 14.99% or less
- 15.00% - 24.99%
- 25.00% - 34.99%
- 35.00% - 44.99%
- 45.00% or more

Source: Census

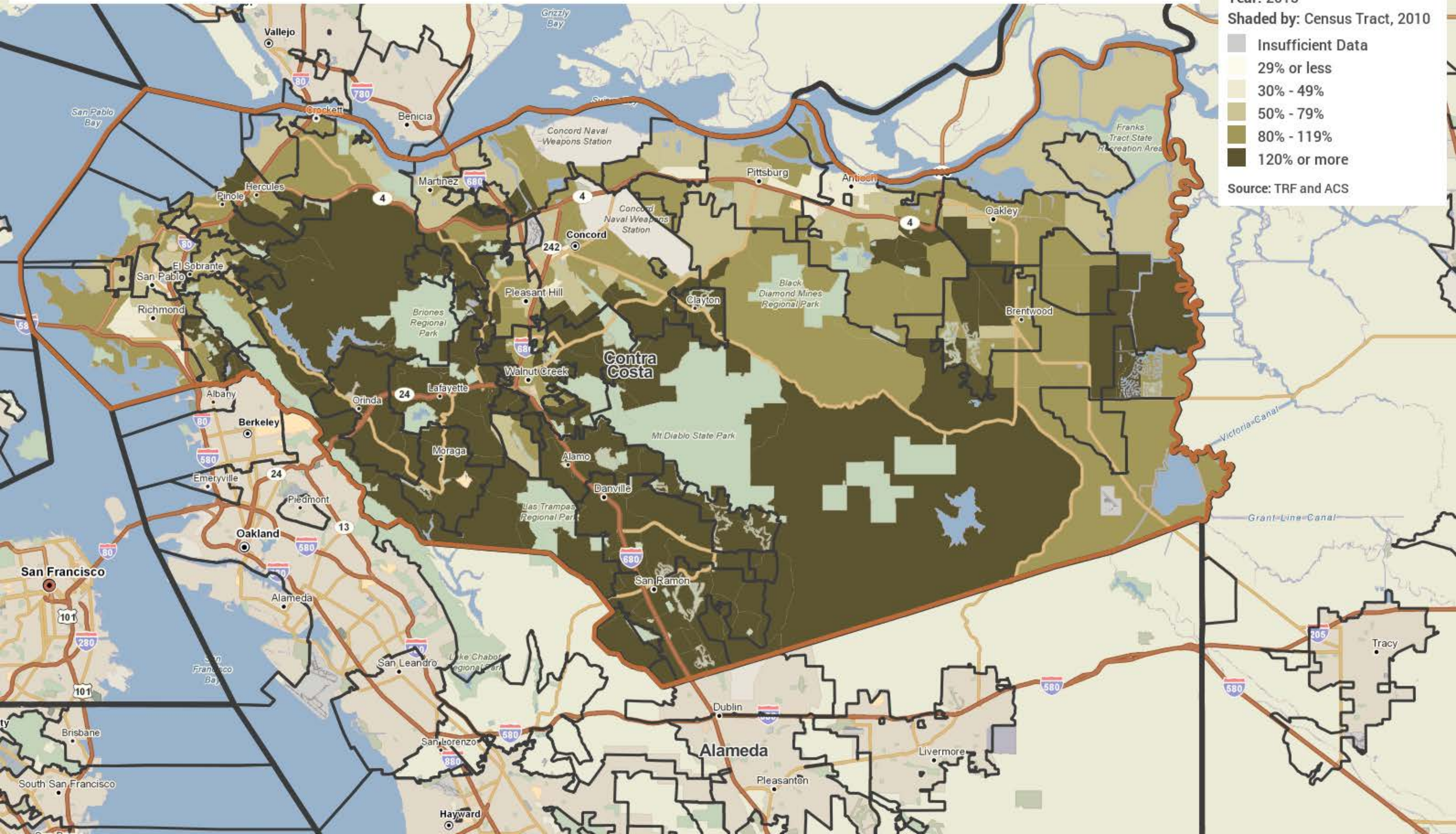


# Local Median Household Income as a Share of Area Median Household Income between 2009-2013.

Median Household Income %  
Year: 2013  
Shaded by: Census Tract, 2010

- Insufficient Data
- 29% or less
- 30% - 49%
- 50% - 79%
- 80% - 119%
- 120% or more

Source: TRF and ACS

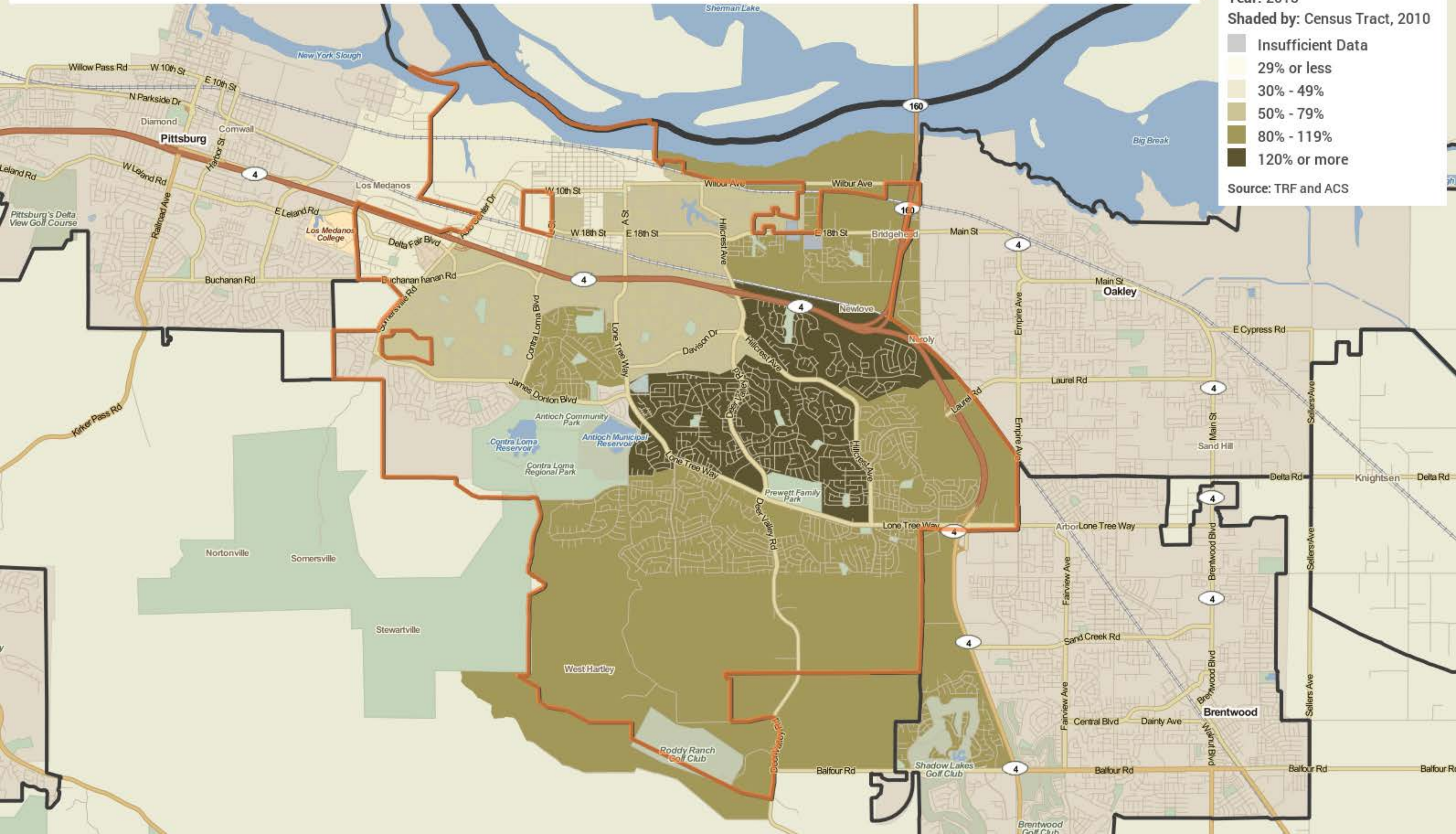


# Local Median Household Income as a Share of Area Median Household Income between 2009-2013.

Median Household Income %  
Year: 2013  
Shaded by: Census Tract, 2010

- Insufficient Data
- 29% or less
- 30% - 49%
- 50% - 79%
- 80% - 119%
- 120% or more

Source: TRF and ACS

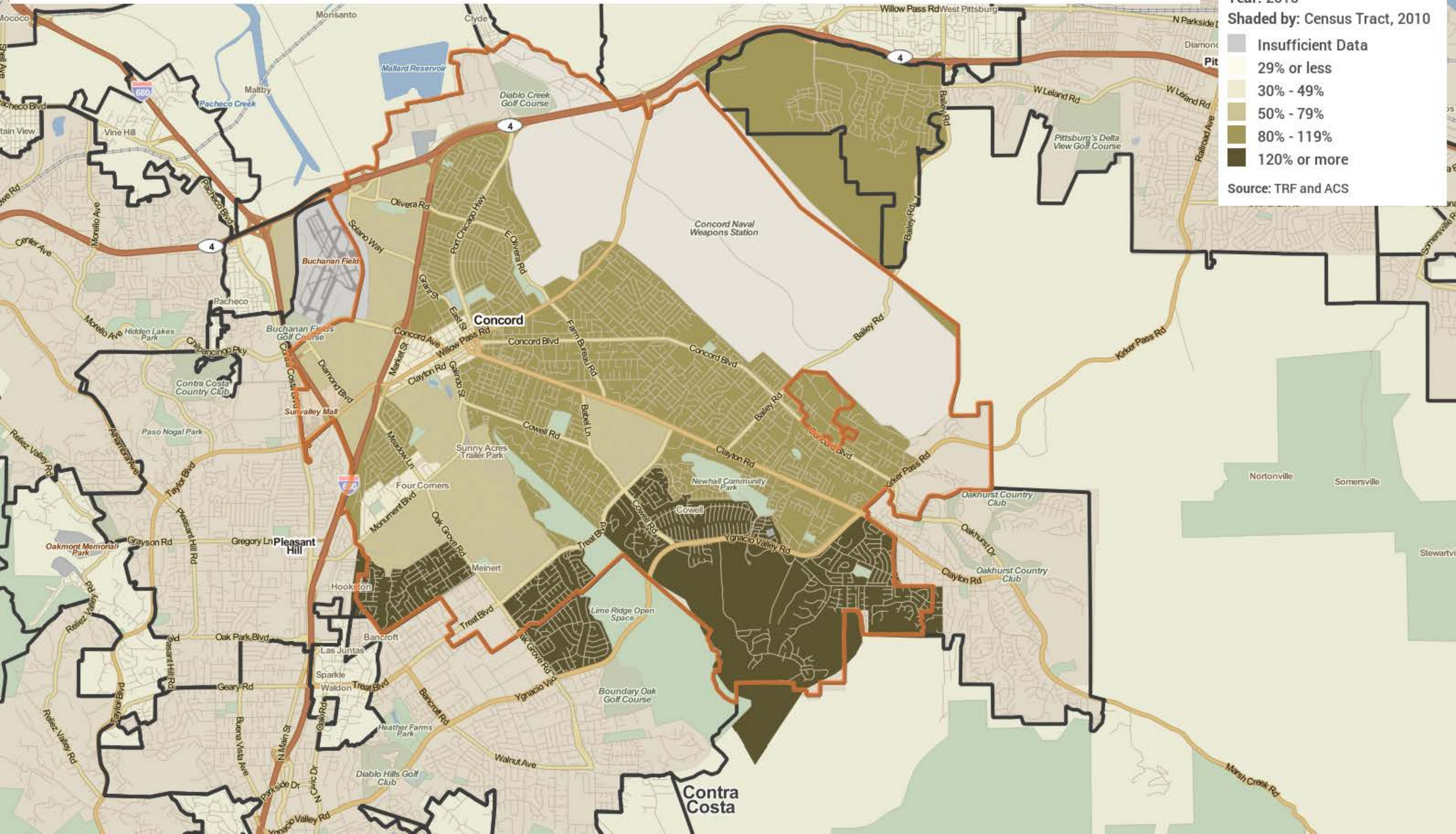


# Local Median Household Income as a Share of Area Median Household Income between 2009-2013.

Median Household Income %  
 Year: 2013  
 Shaded by: Census Tract, 2010

- Insufficient Data
- 29% or less
- 30% - 49%
- 50% - 79%
- 80% - 119%
- 120% or more

Source: TRF and ACS

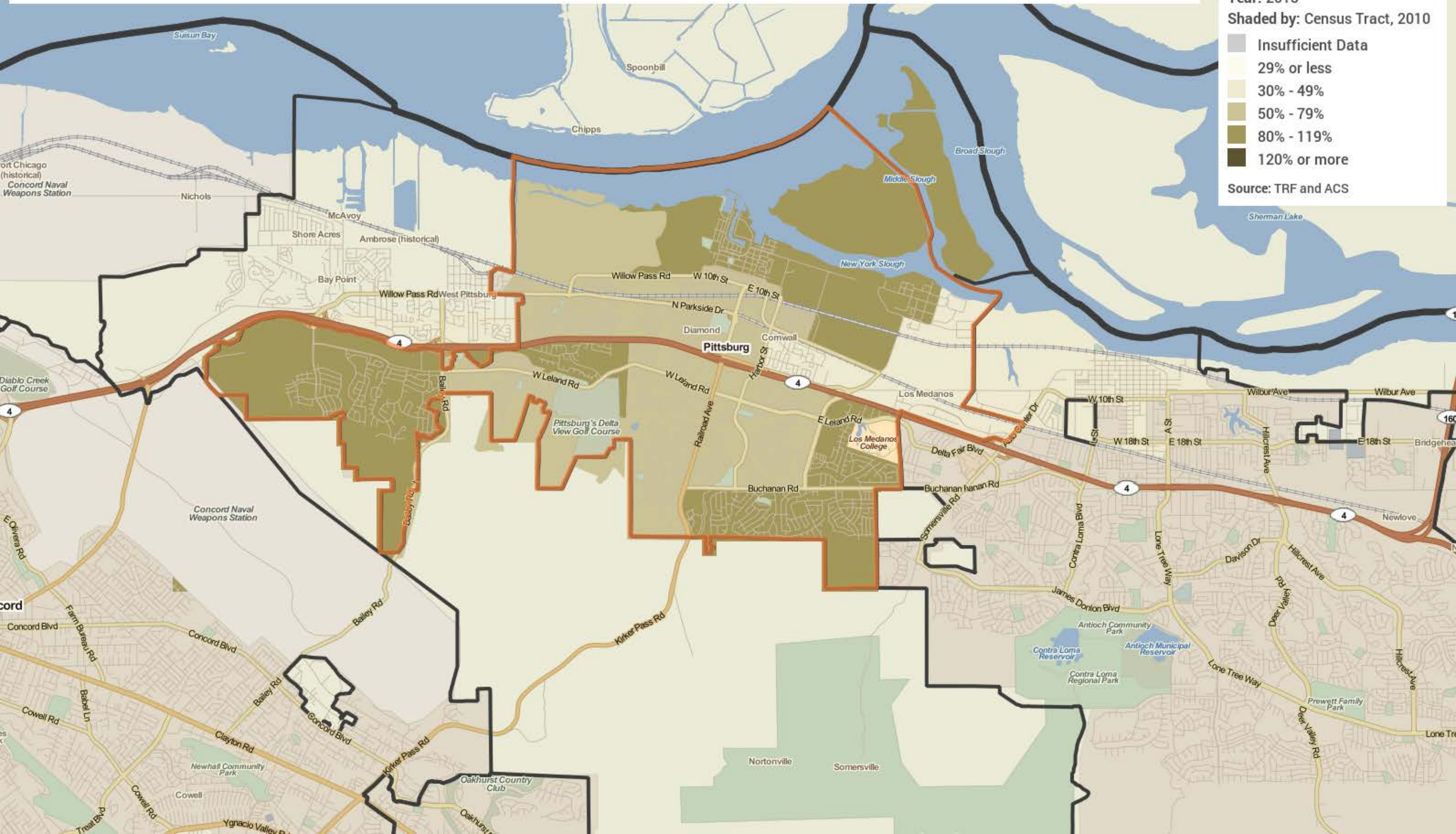


# Local Median Household Income as a Share of Area Median Household Income between 2009-2013.

Median Household Income %  
 Year: 2013  
 Shaded by: Census Tract, 2010

- Insufficient Data
- 29% or less
- 30% - 49%
- 50% - 79%
- 80% - 119%
- 120% or more

Source: TRF and ACS

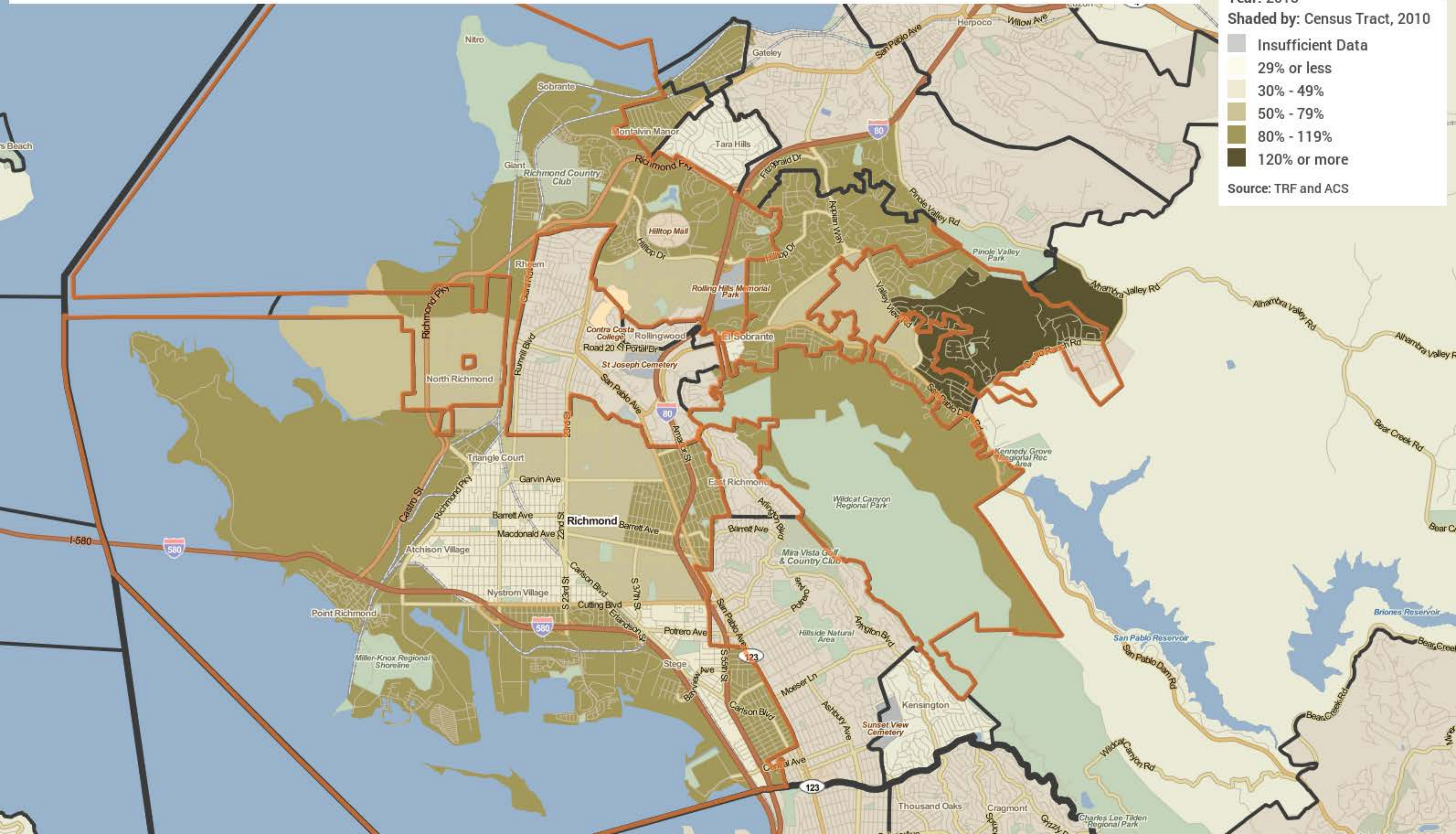


# Local Median Household Income as a Share of Area Median Household Income between 2009-2013.

Median Household Income %  
 Year: 2013  
 Shaded by: Census Tract, 2010

- Insufficient Data
- 29% or less
- 30% - 49%
- 50% - 79%
- 80% - 119%
- 120% or more

Source: TRF and ACS

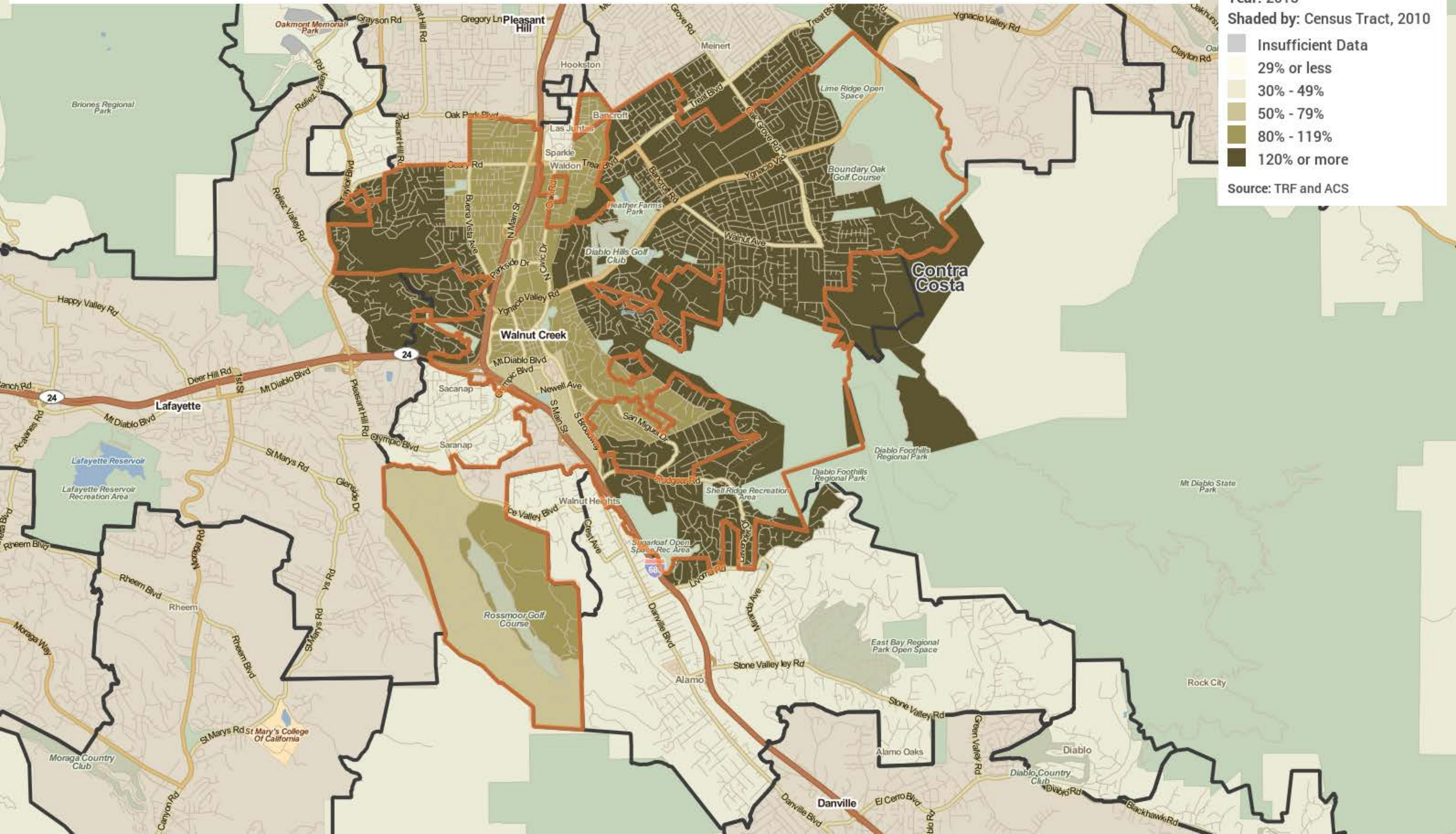


# Local Median Household Income as a Share of Area Median Household Income between 2009-2013.

Median Household Income %  
 Year: 2013  
 Shaded by: Census Tract, 2010

- Insufficient Data
- 29% or less
- 30% - 49%
- 50% - 79%
- 80% - 119%
- 120% or more

Source: TRF and ACS

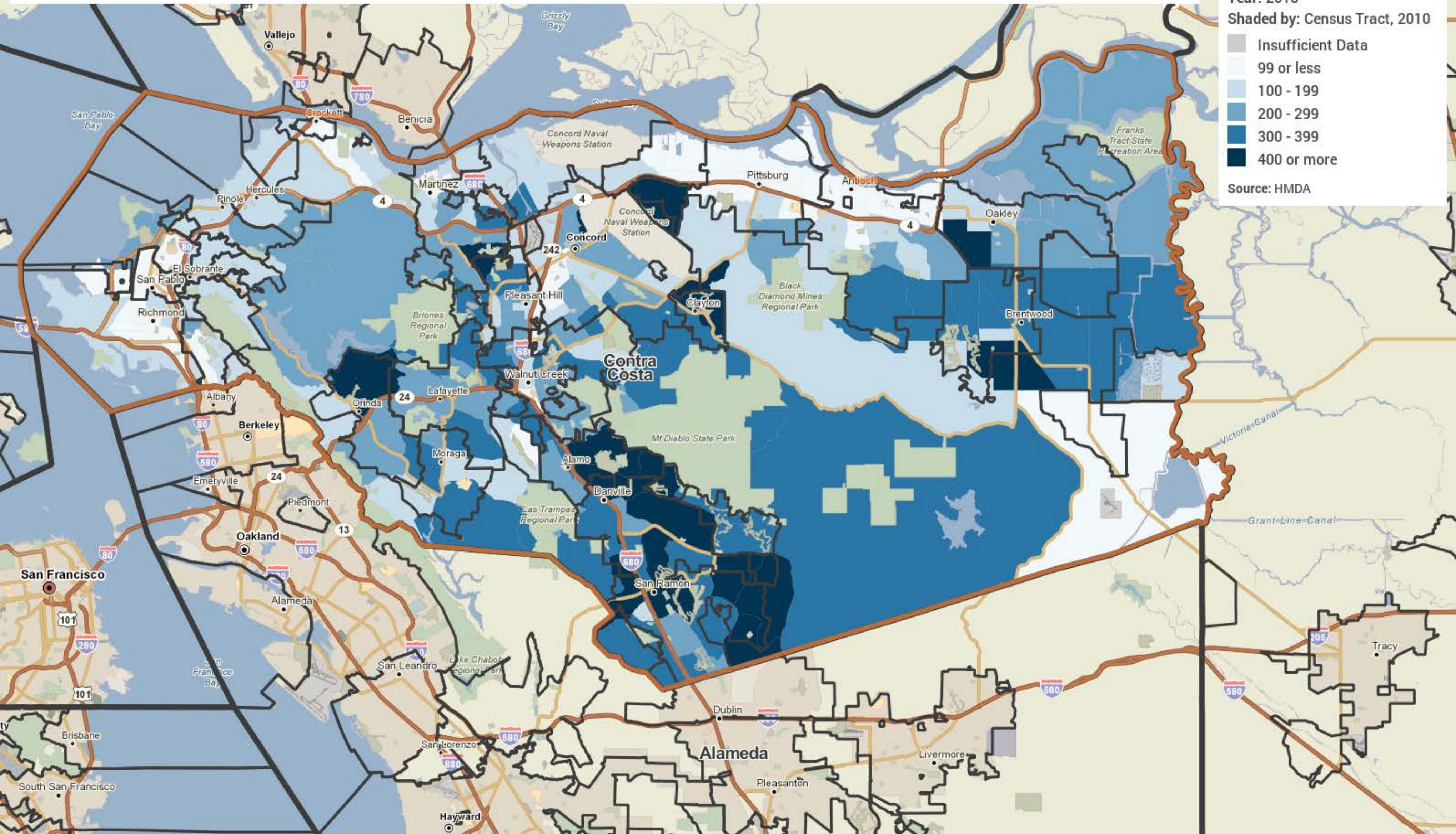


# Number of home loans made in 2013.

**Loans**  
Year: 2013  
Shaded by: Census Tract, 2010

- Insufficient Data
- 99 or less
- 100 - 199
- 200 - 299
- 300 - 399
- 400 or more

Source: HMDA



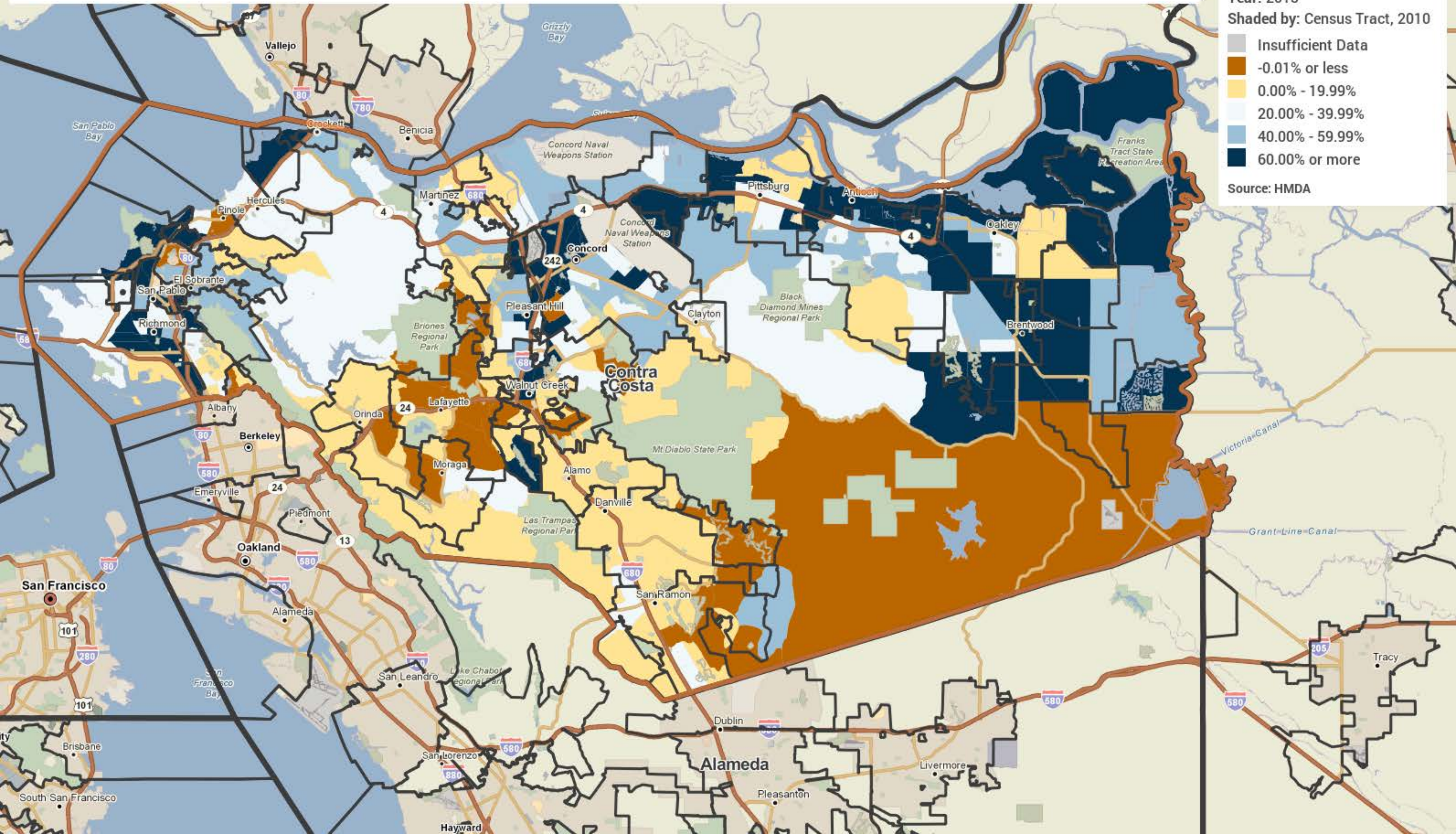


# Percent change in the number of all home loans that were made between 2011 and 2013.

Pct Chg in Loans  
Year: 2013  
Shaded by: Census Tract, 2010

- Insufficient Data
- 0.01% or less
- 0.00% - 19.99%
- 20.00% - 39.99%
- 40.00% - 59.99%
- 60.00% or more

Source: HMDA



## APPENDIX 4

### Comprehensive Housing Affordability Strategy (CHAS) Tables

<b>All Renters</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	6055	3315	11605	52.2%	28.6%
<b>Concord</b>	7795	4115	17415	44.8%	23.6%
<b>Pittsburg</b>	3700	1975	7585	48.8%	26.0%
<b>Richmond</b>	7855	4330	17800	44.1%	24.3%
<b>Walnut Creek</b>	3950	1845	9860	40.1%	18.7%
<b>County</b>	26890	29070	123585	45.3%	23.5%

Source: CHAS 2008-2012

<b>All Large Household Renters</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	1080	490	1915	56.4%	25.6%
<b>Concord</b>	954	429	1640	58.2%	26.2%
<b>Pittsburg</b>	965	670	1455	66.3%	46.0%
<b>Richmond</b>	1295	650	2410	53.7%	27.0%
<b>Walnut Creek</b>	70	30	190	36.8%	15.8%
<b>County</b>	3785	3635	13190	56.3%	27.6%

Source: CHAS 2008-2012

<b>All Elderly Renters</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	139	85	275	50.5%	30.9%
<b>Concord</b>	515	280	735	70.1%	38.1%
<b>Pittsburg</b>	210	130	370	56.8%	35.1%
<b>Richmond</b>	265	160	650	40.8%	24.6%
<b>Walnut Creek</b>	300	150	615	48.8%	24.4%
<b>County</b>	1245	1595	5510	51.5%	28.9%

Source: CHAS 2008-2012

<b>All Above Low-Income Renters (&gt;80% AMI)</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	555	0	3525	15.7%	0.0%
<b>Concord</b>	765	60	6625	11.5%	0.9%
<b>Pittsburg</b>	380	0	2455	15.5%	0.0%
<b>Richmond</b>	535	0	5730	9.3%	0.0%

<b>Walnut Creek</b>	785	55	5575	14.1%	1.0%
<b>County</b>	7805	465	50985	16.2%	0.9%

Source: CHAS 2008-2012

<b>All Low-Income Renters (&gt;50% to ≤80% AMI)</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	1190	165	2125	56.0%	7.8%
<b>Concord</b>	1625	105	3180	51.1%	3.3%
<b>Pittsburg</b>	710	145	1265	56.1%	11.5%
<b>Richmond</b>	1700	145	3450	49.3%	4.2%
<b>Walnut Creek</b>	1020	185	1440	70.8%	12.8%
<b>County</b>	9590	2320	20735	57.4%	11.2%

Source: CHAS 2008-2012

<b>All Very Low-Income Renters (&gt;30% to ≤50% AMI)</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	1675	910	2200	76.1%	41.4%
<b>Concord</b>	2430	1445	3375	72.0%	42.8%
<b>Pittsburg</b>	1000	485	1455	68.7%	33.3%
<b>Richmond</b>	1650	785	2865	57.6%	27.4%
<b>Walnut Creek</b>	1035	645	1335	77.5%	48.3%
<b>County</b>	6570	8280	20715	71.7%	40.0%

Source: CHAS 2008-2012

<b>All Extremely Low-Income Renters (≤30% AMI)</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	2630	2235	3755	70.0%	59.5%
<b>Concord</b>	2970	2505	4240	70.0%	59.1%
<b>Pittsburg</b>	1610	1345	2410	66.8%	55.8%
<b>Richmond</b>	3970	3400	5760	68.9%	59.0%
<b>Walnut Creek</b>	1110	960	1500	74.0%	64.0%
<b>County</b>	2920	18005	30145	69.4%	59.7%

Source: CHAS 2008-2012

<b>All Owners</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	8750	3355	20265	43.2%	16.6%
<b>Concord</b>	10670	4070	27510	38.8%	14.8%
<b>Pittsburg</b>	5060	2075	11285	44.8%	18.4%
<b>Richmond</b>	6845	2865	18180	37.7%	15.8%

<b>Walnut Creek</b>	6900	3270	19945	34.6%	16.4%
<b>County</b>	56660	39305	249560	38.5%	15.7%

Source: CHAS 2008-2012

<b>All Elderly Owners</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	720	405	2780	25.9%	14.6%
<b>Concord</b>	1195	530	4460	26.8%	11.9%
<b>Pittsburg</b>	460	245	1230	37.4%	19.9%
<b>Richmond</b>	520	330	2910	17.9%	11.3%
<b>Walnut Creek</b>	1255	585	4705	26.7%	12.4%
<b>County</b>	6805	5555	43025	28.7%	12.9%

Source: CHAS 2008-2012

<b>All Large Household Owners</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	1670	765	3070	54.4%	24.9%
<b>Concord</b>	785	200	1955	40.2%	10.2%
<b>Pittsburg</b>	1073	518	2185	49.1%	23.7%
<b>Richmond</b>	930	455	2045	45.5%	22.2%
<b>Walnut Creek</b>	245	140	710	34.5%	19.7%
<b>County</b>	7105	4795	25355	46.9%	18.9%

Source: CHAS 2008-2012

<b>All Above-Low Income Owners (&gt;80% AMI)</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	4855	630	14215	34.2%	4.4%
<b>Concord</b>	6070	1185	20070	30.2%	5.9%
<b>Pittsburg</b>	2245	260	7110	31.6%	3.7%
<b>Richmond</b>	3540	820	12105	29.2%	6.8%
<b>Walnut Creek</b>	3655	1010	15055	24.3%	6.7%
<b>County</b>	44865	12815	188345	30.6%	6.8%

Source: CHAS 2008-2012

<b>All Low-Income Owners (&gt;50% to ≤80% AMI)</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	850	770	2725	59.4%	28.3%
<b>Concord</b>	935	960	3260	58.1%	29.4%
<b>Pittsburg</b>	510	545	1780	59.3%	30.6%
<b>Richmond</b>	815	450	2710	46.7%	16.6%

<b>Walnut Creek</b>	495	430	1870	49.5%	23.0%
<b>County</b>	6470	8390	26580	55.9%	31.6%
Source: CHAS 2008-2012					

<b>All Very Low-Income Owners (&gt;30% to ≤50% AMI)</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	220	725	1630	58.0%	44.5%
<b>Concord</b>	400	845	2225	56.0%	38.0%
<b>Pittsburg</b>	410	580	1365	72.5%	42.5%
<b>Richmond</b>	210	850	1870	56.7%	45.5%
<b>Walnut Creek</b>	415	780	1630	73.3%	47.9%
<b>County</b>	3480	7885	18565	61.2%	42.5%
Source: CHAS 2008-2012					

<b>All Extremely Low-Income Owners (≤30% AMI)</b>					
	<b>High Cost Burden (#)</b>	<b>Severe Cost Burden (#)</b>	<b>Total</b>	<b>High Cost Burden (%)</b>	<b>Severe Cost Burden (%)</b>
<b>Antioch</b>	100	1230	1690	78.7%	72.8%
<b>Concord</b>	385	1080	1960	74.7%	55.1%
<b>Pittsburg</b>	80	690	1035	74.4%	66.7%
<b>Richmond</b>	235	750	1495	65.9%	50.2%
<b>Walnut Creek</b>	75	1050	1385	81.2%	75.8%
<b>County</b>	1845	10220	16065	75.1%	63.6%
Source: CHAS 2008-2012					

The Contra Costa County Consortium, which includes all of Contra Costa County, requests your participation in a brief survey designed to identify impediments to fair housing throughout the County.

The Consortium has prepared two separate surveys to collect perspectives from (1) governmental and non-governmental organizations familiar with fair housing laws, housing conditions, and/or community programs in Contra Costa County; and (2) residents of Contra Costa County. By making a selection below, you will be directed to the survey tailored to collect one of these perspectives.

NOTE: If you are answering on behalf of a governmental or non-governmental organization, then please answer using the perspective of your organization as a whole. If you would like to provide your personal perspectives and are a County resident, then you may complete the resident survey as well.

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El Consorcio del Condado de Contra Costa, que incluye todas las ciudades y vecindarios en el Condado de Contra Costa, solicita su participación en una breve encuesta diseñada para identificar los impedimentos a la vivienda justa en todo el Condado.

El Consorcio ha preparado dos encuestas separadas para recolectar perspectivas de (1) las organizaciones gubernamentales y no gubernamentales familiarizados con las leyes de vivienda justa, condiciones de la vivienda, y / o programas de la comunidad en el Condado de Contra Costa; y (2) los residentes del Condado de Contra Costa. Al hacer una selección abajo, se le dirigirá a la encuesta adaptada para recoger una de estas perspectivas.

NOTA: Si responde en nombre de una organización gubernamental o no gubernamental, por favor responda utilizando la perspectiva de su organización. Si desea proporcionar sus puntos de vista personales y es un residente del Condado, puede completar la encuesta especificada a los residentes también.

\* 1. Please select the one option below that best describes you. Your response will determine which survey questions you will see. / Por favor, seleccione la opción que mejor te describe. Su respuesta determinará qué preguntas verá.

- I work for a governmental or non-governmental organization familiar with fair housing laws, housing conditions, and/or community programs in Contra Costa County.
- I am a resident of Contra Costa County. I will respond to this survey with my personal opinions, and not those of any organization.
- Soy residente del Condado de Contra Costa. Voy a responder a esta encuesta con mis opiniones personales, y no las de cualquier organización.



4. Do you own or rent your home?

- Own, with mortgage
- Own, no mortgage
- Rent from a private landlord (no assistance)
- Rent with public assistance (Section 8 or other) from a private landlord
- Rent in a public housing complex
- Rent in an income-qualified complex (low income housing)
- None of the above, living with others
- None of the above, living in shelter or homeless

5. Have you experienced any of the following in the past two years in your household? Please Check all that apply.

- Difficulty paying rent/mortgage
- Difficulty paying utilities
- Inability to make needed repairs/improvements to your home
- Overcrowding
- I have experienced no issues like this in my household
- Other issues with your home (please specify)

6. Have you experienced any of the following in the past two years in your neighborhood? Please check all that apply.

- Dissatisfaction with local services (Trash pick-up, street maintenance)
- Vacant structures or properties or uninhabitable homes
- Lack of repair or maintenance of neighboring homes
- Increase in crime
- Trashed, unlicensed vehicles or household furniture
- I have experienced no issues like this in my neighborhood
- Other issues with your neighborhood (please specify)



7. What is your familiarity with Fair Housing Laws?

- Not Familiar
- Somewhat Familiar
- Familiar
- Very Familiar
- Unsure

8. Are you aware of your rights under the Federal Fair Housing Act and related California state laws (the California Fair Employment and Housing Act and the Unruh Civil Rights Act)?

- Yes
- No

9. Do you know what kinds of protections the law provides against housing discrimination?

- Yes
- No

10. Do you know where you can go for help if you experience housing discrimination?

- Yes
- No

If yes, please describe:

11. Where have you heard about housing discrimination? Check all that apply.

- News stories in your local community
- News stories in the national news
- Public Service announcements
- Presentations by or interaction with my City and/or County
- Presentation by or interactions with the State or Federal government
- Fair housing organizations
- Legal services or other social services organizations
- Conversations with friends and family
- I have not heard of housing discrimination
- Other (please specify)

12. How do you usually obtain information about laws in your area and your rights in general? Check all that apply.

- News stories in your local community
- News stories in the national news
- Internet research
- Public Service announcements
- Presentations by or interaction with my City and/or County
- Presentation by or interactions with the State or Federal government
- Legal services or other social services organizations
- Information posted at a library or community center
- Conversations with friends and family
- Other (please specify)

13. Which, if any, of the following barriers to housing choice have you experienced or observed in your community? Check all that apply.

- Lack of accessibility for people with disabilities
- Age-restrictions on available housing
- Poor physical conditions of available housing units
- High cost of housing
- Distance of available housing to employment
- Diversity of housing types
- Lack of transportation/ access to public transportation
- Utility costs
- None
- Other (please specify)

14. Have you ever observed someone in your community being treated unequally in housing because of that person's race, gender, religion, ethnicity, family status, or disability (i.e. experiencing housing discrimination)?

- Yes
- No

15. Indicate the number of incidents of housing discrimination you have witnessed in the following areas:

	1-3 Incidents	4-6 Incidents	7 or more Incidents	No Incidents	Not Applicable
Race	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Color	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Religion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sex	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
National Origin	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Familial Status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Handicap/disability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Physical Handicap/disability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Age	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ancestry	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Marital Status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical Condition (cancer and genetic characteristics)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Genetic Information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gender, Gender Identity, and Gender Expression	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sexual Orientation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HIV/AIDS status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. Have you personally experienced housing discrimination while living in Contra Costa County?

- Yes
- No
- I'm not sure.

17. If you answered yes to question 16, on what basis do you believe that you were discriminated against?

Please answer this question based on one individual act of discrimination that you have experienced. You may check all bases against which you believe you were discriminated. If you have other incidences of discrimination, please describe them in the comments section at the end of the survey.

- Race
- Color
- Religion
- Sex
- National Origin
- Familial Status
- Mental Handicap/disability
- Physical Handicap/disability
- Age
- Ancestry
- Marital Status
- Medical Condition (cancer and genetic characteristics)
- Genetic Information
- Gender, Gender Identity, and Gender Expression
- Sexual Orientation
- HIV/AIDS status
- Other (please specify)

18. If you answered yes to question 16, who discriminated against you?

- Landlord/property manager
- Mortgage lender
- Real estate agent
- Other (please specify)

19. If you answered yes to question 16, where did the act of discrimination occur?

- Apartment complex
- Single family neighborhood
- Condo development
- Other (please specify)

20. If you answered yes to question 16, did you report the incident to (check all that apply):

- A government agency
- A fair housing group
- I did not report the incident.
- To someone else (please specify)

21. If you did not report the incident, why not? Check all that apply.

- I did not know where to report it.
- I was afraid of retaliation.
- I was not sure of my rights.
- I did not think it would make a difference.
- Other (please specify)

22. Are you aware of opportunities in your community for training, workshops, or information about housing discrimination?

- Yes
- No
- Unsure

23. Have you ever participated in any sort of fair housing education opportunity?

- Yes
- No
- Unsure

If yes, please describe your experience

24. How long have you lived in Contra Costa County?

- Less than one year
- 1 – 4 years
- 5 – 9 years
- 10 or more years

25. What is your sex/gender?

- Male
- Female
- Other
- Prefer not to disclose

26. What is your age?

- 18-24
- 25-34
- 35-44
- 45-64
- 65 or older

27. What is your race?

- White
- African American
- American Indian/Alaskan Native
- Asian
- Native Hawaiian or Other Pacific Islander
- Other (please specify)



28. Are you of Hispanic or Latino origin?

Yes

No

29. What is the primary language spoken in your home?

English (American)

Spanish

Other (please specify)

30. If the primary language spoken in your home is NOT English, do you believe your local government provides sufficient information on fair housing laws and resources in your native language to allow you to understand your rights?

Yes

No

Unsure

31. Are you disabled?

Yes

No

32. How many people live in your household?

1

2

3

4

5

6

7

8

9

10

More than 10

33. What is your annual household income (before taxes)?

- Less than \$28,050
- \$28,050 - \$46,750
- \$46,751 - \$71,600
- \$71,601 - \$93,499
- \$93,500 or above

34. How much of your household income do you spend on housing (including rent/mortgage, insurance, and taxes)?

- Less than 24%
- 25 – 30%
- 31 – 40%
- 41 – 50%
- 51 - 75%
- More than 75%

## Stakeholder Survey for Contra Costa County Analysis of Impediments to Fair Housing

Thank you for your interest in completing this survey on stakeholder perspectives on fair housing.

The Contra Costa County Consortium, as administrator of federal funds for the U.S. Department of Housing and Urban Development (HUD), is required to certify that its grantees will affirmatively further fair housing. Your response to this survey is critical in the County's continued receipt of HUD funds that directly benefit your community. Additionally, your input will allow the County to gain a more qualitative analysis of the knowledge, experiences, opinions and feelings of stakeholders and other interested parties regarding fair housing in Contra Costa County.

Please ensure that your responses to the survey questions are reflective of the cumulative experiences of your organization. If you would like to share your personal experiences, then you are invited to participate in the Community Resident Survey. You may access the Resident Survey by returning to the first survey page and clicking the resident option.

All responses to the survey will be confidential. The County will not look at individual responses but only analyze the results in aggregate.

The survey will take approximately 10 minutes to complete. Thank you in advance for your participation. Feel free to forward this survey on to stakeholders we may have missed.

### Definitions:

**Fair Housing-** Equal and free access to housing choices regardless of race, color, religion, sex, national origin, familial status, and handicap/ disability. Title VIII of the Civil Rights Act of 1968 adds the additional protected classes of age and ancestry.

**Impediments to Fair Housing Choice-** Any actions, omissions or decisions which have the effect of restricting housing choices for the groups defined above, through sale or rental of housing, the financing of housing or the provision of brokerage services.

**Housing discrimination-** Discrimination in which an individual or family is treated unequally when trying to buy, rent, lease, sell or finance a home based on certain characteristics, such as race, color, religion, sex, national origin, familial status, handicap/disability, age, and ancestry.

\* 35. Select the community in which your organization is based:

\* 36. Name of Organization:

\* 37. What is your Organization's primary role from the list below?

- Local Government
- Nonprofit
- Educational
- Advocacy Group
- Consulting Firm
- Self-Employed
- Property Management
- Banking/Finance
- Construction/Development
- Law/Legal Services
- Real Estate
- Other (please specify)

38. What is your organization's familiarity with Fair Housing Laws?

- Not Familiar
- Somewhat Familiar
- Familiar
- Very Familiar
- Other (please specify)

39. Please indicate the frequency of incidents of discrimination in the following categories reported by persons seeking housing in your service area in the past year.

	1-3 incidents	4-6 incidents	7 or more incidents	No incidents
Race	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Color	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Religion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sex	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
National Origin	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Familial Status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Handicap/disability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Physical Handicap/disability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Age	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ancestry	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Marital Status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical Condition (cancer and genetic characteristics)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Genetic Information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gender, Gender Identity, and Gender Expression	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sexual Orientation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HIV/AIDS status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify category and number of incidents)

40. Please indicate how frequently the following impediments related to services and opportunities occur in your service area.

	Not an Impediment in My Area	Infrequently	Somewhat Frequently	Very Frequently	Unsure/ Don't Know
Inadequate information regarding fair housing rights	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Insufficient information and marketing about housing availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inadequate access to technology (e.g. telephone, internet, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inadequate access to transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inadequate access to public and social services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inadequate access to employment opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify impediment and frequency)

41. Please indicate how frequently these economic impediments to fair housing occur in your service area.

	Not an Impediment in My Area	Infrequently	Somewhat Frequently	Very Frequently	Unsure/ Don't Know
Inability to secure enough public subsidies to develop affordable housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Activities causing housing displacement (e.g. revitalization of neighborhoods, property tax increases, demolition, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of developers with capacity to develop affordable housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
High costs of construction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
High costs of land suitable for affordable housing development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unethical real estate processes (e.g. steering, blockbusting, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shortage of mortgage financing available to low-income households (lack of subsidies/financial assistance such down payments and closing costs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unfair lending practices (e.g. excessive promotion of subprime mortgages or predatory lending)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify impediment and frequency)

42. Please indicate how frequently the following impediments related to government actions, involvement, and obligations occur in your service area.

	Not an Impediment in My Area	Infrequently	Somewhat Frequently	Very Frequently	Unsure/ Don't Know
The lack of comprehensive fair housing planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ignorance of the law/obligations by local officials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of knowledgeable assistance on fair housing issues at the local level	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of a designated officer to handle fair housing requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inadequate enforcement of fair housing laws	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inadequate representation of diverse interests (e.g. racial, ethnic, religious, and disabled segments on housing advisory boards, commissions, and committees)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local land use controls and zoning prohibiting higher density, multifamily housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Development standards, building codes, or permits inhibit the development of affordable housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Environmental contamination or health hazards (e.g. lead-based paint or mold) limits the availability of land or readily-usable existing housing stock	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify impediment and frequency)



43. Please evaluate the effectiveness of the following government actions in your service area. If not used or you are unsure, mark your answer accordingly.

	Very Effective	Somewhat Effective	Not at all effective	Unsure/Don't know	Not Applicable/Not Used
Coordinating between local and regional housing agencies (e.g. housing authorities, local housing departments, and nonprofit organizations, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coordinating between enforcement agencies (e.g. building inspectors, law enforcement, legal departments, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Partnering with nonprofit organizations assisting protected groups (e.g. racial minorities, disabled, elderly, etc.) for outreach	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Developing housing for large households (e.g. various unit sizes)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increasing housing choice for Section 8/Housing Choice Voucher Program participants (e.g. quality, setting, participation, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Allocating local funds for affordable housing development (e.g. state, federal, or private sector)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Siting affordable housing near access to transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Siting affordable housing new access to public and social services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Siting affordable housing near access to employment opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify action and effectiveness)

44. Please evaluate the effectiveness of the following marketing practices in addressing fair housing concerns in your service area. If not used or you are unsure, mark your answer accordingly.

	Very Effective	Somewhat Effective	Not at all effective	Unsure/Don't know	Not Applicable/Not Used
Market available housing throughout the community via ethnic newspapers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Market available housing throughout the community via internet in multiple languages	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Market available housing throughout the community at in-person meetings at convenient, accessible locations and times.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Market available housing using techniques to assist the disabled (e.g. visually impaired, hearing-impaired, physically disabled, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Market available housing and fair housing resources for populations with limited english proficiency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify practice and effectiveness)

45. Please evaluate the effectiveness of the following educational outreach efforts in addressing fair housing concerns in your service area. If not used or you are unsure, mark your answer accordingly.

	Very Effective	Somewhat Effective	Not at all effective	Unsure/Don't know	Not Applicable/Not Used
Education, training, and counseling for tenants and prospective homebuyers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education and training for landlords (e.g. on fair housing marketing/advertising, tenant selection, reasonable accommodation, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education and technical training for real estate and mortgage industry professionals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education and training for the public/community at large	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify the practice and effectiveness)

46. Have clients of your organization ever complained about being victims of housing discrimination?

Yes

No

47. If you have answered yes to question 13, check the basis on which complaints were made. Check all that apply.

Race

Color

Religion

Sex

National Origin

Familial Status

Mental Handicap/disability

Physical Handicap/disability

Age

Ancestry

Marital Status

Medical Condition (cancer and genetic characteristics)

Genetic Information

Gender, Gender Identity, and Gender Expression

Sexual Orientation

HIV/AIDS status

Other (please specify)

48. Are you aware of any questionable practices or barriers to fair housing choice in the following areas? Provide explanation for your selections in the comment box.

	Yes	No	I don't know
Rental housing market	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Real estate market	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mortgage and home lending industry	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access of minority populations to serving as representatives on state or local boards, commissions, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Any other housing services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please explain your selections above.

49. In the comment box, please share your organization's experiences working with government agencies and other stakeholder organizations on fair housing issues. Do you have any suggestions on ways government agencies and other stakeholder groups can work together to address impediments to fair housing and affirmatively further fair housing?

50. Please share any additional comments regarding fair housing.

Thank you for your participation!

**Encuesta para los residentes del Condado de Contra Costa: Análisis de impedimentos para la Equidad de Vivienda**

Gracias por su interés en completar esta encuesta sobre las perspectivas de residentes en la vivienda justa.

El Consorcio del Condado de Contra Costa está buscando activamente la opinión del público para determinar el grado en que estos problemas existen en todo el Condado. Las respuestas de los residentes como usted serán críticas en la evaluación de las barreras a la equidad de vivienda y las gestiones que el Condado puede tomar para abordarlos. Esta es una encuesta anónima y todas las respuestas serán confidenciales. El Consorcio no se verá en las respuestas individuales pero sólo analizar los resultados en su conjunto.

Esta encuesta tomará aproximadamente 10 minutos para completar. Gracias por tu participación. Siéntase libre de enviar esta encuesta a las partes interesadas se nos hayan pasado.

**Definiciones:**

**Vivienda justa-** Igualdad y el libre acceso a las opciones de vivienda sin la importa de la raza, color, religión, sexo, origen nacional, estado familiar, y minusvalía / discapacidad. Título VIII de la Ley de Derechos Civiles de 1968, añade las clases adicionales protegidas de edad y ascendencia.

**Los impedimentos para la Equidad de Vivienda** - cualquiera acción, omisiones o decisiones que tiene el efecto de restringir las opciones de vivienda para los grupos definidos anteriormente, a través de la venta o alquiler de la vivienda, la financiación de la vivienda o la prestación de servicios de corretaje.

**Discriminación en la vivienda** – discriminación en la que una persona o familia se trata de manera desigual cuando se trata de comprar, alquilar, arrendar, vender o financiar un hogar basado en ciertas características, como la raza, color de piel, religión, sexo, origen nacional, estado civil, discapacidad, edad, y ascendencia.

\* 51. Seleccione la comunidad en el que reside:

52. En general, ¿cómo calificaría el barrio que vive en los siguientes factores? Utilice un escala de 10 puntos por debajo de calificación, donde 1 representa "el peor " y el 10 representa el "lo mejor."

	1 (el peor)	2	3	4	5	6	7	8	9	10 (lo mejor)
Escuelas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parques	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Servicios de seguridad pública, tales como bomberos, policía, EMS (servicios de emergencia/ambulancia )	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Infraestructura pública como carreteras, agua, servicios de alcantarillado	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transporte público	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tiendas de comestibles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospitales	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sentimiento de comunidad con los vecinos	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

53. ¿Es dueño o alquila su casa?

- Propia, con hipoteca
- Propia, sin hipoteca
- Alquiler de un propietario particular (sin asistencia)
- Alquiler con asistencia pública (Sección 8 u otro) de un propietario particular
- Alquiler en un complejo de viviendas públicas
- Alquiler en un complejo para residentes con bajos ingresos
- Nada de lo anterior, convivía con otra gente
- Ninguna de las anteriores, vivo en un refugio para personas sin hogar o estoy sin hogar

54. ¿Ha experimentado alguna de las siguientes acciones en los últimos dos años en su hogar? Por favor marque todo lo que corresponda.

- Dificultades para pagar la renta / hipoteca
- Dificultad para pagar los servicios públicos
- Incapacidad para hacer necesarias reparaciones / mejoradas en su hogar
- Superpoblación
- No he experimentado ningún problema como éstos en mi hogar
- Otros problemas con su casa (especifique)

55. ¿Ha experimentado alguna de las siguientes acciones en los últimos dos años en su vecindario? Por favor marque lo que corresponda.

- La insatisfacción con los servicios locales (recolección de basura, mantenimiento de calles)
- estructuras o propiedades vacantes o casas inhabitables
- La falta de reparación o mantenimiento de las casas vecinas
- Aumento de crimen o de la delincuencia
- vehículos destruidos/dañados, vehículos sin licencia, o muebles
- No he experimentado ningún problema de estos tipos en mi vecindario
- Otros problemas con su vecindario (especifique)

56. ¿Cuál es su familiaridad con las leyes de vivienda justa?

- No estoy familiarizado
- Un poco familiarizado
- Si estoy familiarizado
- Estoy muy familiar
- Inseguro

57. ¿Está usted consciente de sus derechos bajo la Ley Federal de Vivienda Justa y otras leyes estatales relacionadas de California [la Ley de Empleo y Vivienda Justa de California y la Ley de Derechos Civiles (Unruh Act)]?

- Sí
- No



58. ¿Conoce los tipos de protecciones la ley establece contra las discriminación en la vivienda?

Sí

No

59. ¿Usted sabe dónde se puede ir a buscar ayuda si han experimentado discriminación en la vivienda?

Sí

No

En caso que sí, describa

60. ¿Dónde has oído sobre la discriminación en la vivienda (marque lo que corresponda)?

Noticias en su comunidad local

En las noticias nacionales

Anuncios de servicio público

Presentaciones a cargo o la interacción con la ciudad y / o el condado

Presentaciones a cargo o interacciones con el gobierno estatal o federal

Organizaciones de equidad de vivienda

Servicios legales u otras organizaciones de servicios sociales

Conversaciones con amigos y familiares

No he oído sobre la discriminación en la vivienda

Otros (especifique):

61. ¿Cómo obtiene información acerca de las leyes en su área y sus derechos en general (marque lo que corresponda)?

- noticias en su comunidad local
- En las noticias nacionales
- Investigación en Internet
- Anuncios de servicio público
- Presentaciones a cargo o la interacción con mi ciudad y / o el condado
- Presentaciones a cargo o interacciones con el gobierno estatal o federal
- Servicios legales u otras organizaciones de servicios sociales
- La información publicada en una biblioteca o centro comunitario
- Conversaciones con amigos y familiares
- Otros (especifique):

62. ¿Cuál, en su caso, de las siguientes barreras para la elección de vivienda han experimentado u observado en su comunidad? Por favor marque lo que corresponda.

- La falta de accesibilidad de las personas con discapacidad
- Las restricciones de edad en las viviendas disponibles
- mala condiciones físicas de las viviendas disponibles
- Alto costo de la vivienda
- Distancia de viviendas disponibles para el empleo
- La diversidad de tipos de vivienda
- La falta de transporte / acceso al transporte público
- Costos de las utilidades
- Ninguna
- Otras barreras (especifique):

63. ¿Alguna vez ha observado a alguien en su comunidad que fue tratado de manera desigual en las viviendas debido de la raza, color de piel, sexo, religión, origen étnico, estado civil, o si era persona de discapacidad (es decir, experimentado discriminación en la vivienda)?

- Sí
- No

64. Indique el número de incidentes de discriminación en la vivienda que han sido testigos en las siguientes áreas:

	1-3 sucesos	4-6 incidentes	7 o más incidentes	Sin incidentes	No aplica
Raza	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Color de piel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Religión	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sexo	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Origen nacional	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Estado familiar	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Deficiencia Mental / discapacidad	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Discapacidad física / discapacidad	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Edad	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ascendencia	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Estado civil	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
La condición médica (cáncer y las características genéticas)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Información genética	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Género, identidad de género y expresión de género	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orientación sexual	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
estatus de VIH / SIDA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

65. ¿Ha experimentado personalmente discriminación en la vivienda mientras viviendo en el Condado de Contra Costa?

- Sí
- No
- No estoy seguro.

66. Si ha respondido afirmativamente a la pregunta 16, ¿qué es lo que cree que le han discriminado?

Por favor responde a esta pregunta basada en un acto individual de discriminación que usted ha experimentado. Es posible comprobar todas las bases contra la cual se cree que fue discriminado. Si usted tiene otras incidencias de discriminación, por favor describa en la sección de comentarios al final de la encuesta.

- Raza
- Color de piel
- Religión
- Sexo
- Origen nacional
- Estado familiar
- Deficiencia Mental / discapacidad
- Discapacidad física / discapacidad
- Edad
- Ascendencia
- Estado civil
- La condición médica (cáncer y las características genéticas)
- Información genética
- Género, identidad de género y expresión de género
- Orientación sexual
- Estatus de VIH / SIDA
- Otro tipo de discriminación (especifique)

67. Si ha respondido afirmativamente a la pregunta 16, ¿quién discriminó?

- Propietario / administrador de la propiedad
- Prestamista hipotecario
- Agente de bienes raíces
- Otro (especifique)

68. Si ha respondido afirmativamente a la pregunta 16, ¿dónde se produjo el acto de discriminación?

- Complejo de apartamentos
- barrio unifamiliar
- desarrollo de condominios
- Otro lugar (especificar)

69. Si ha respondido afirmativamente a la pregunta 16, lo denunció el incidente a (marque lo que corresponda):

- Una agencia del gobierno
- Un grupo de vivienda justa
- No reporté el incidente.
- A otra persona (especifique)

70. Si usted no reportó el incidente, ¿por qué no? Marque todo lo que corresponda.

- No sabía dónde informar de ello.
- Tenía miedo a las represalias.
- No estaba segura de mis derechos.
- No pensé que haría una diferencia.
- Otros (especifique)

71. ¿Tiene usted conocimiento de las oportunidades en su comunidad para la formación, talleres, o información acerca de discriminación en la vivienda?

- Sí
- No
- Inseguro

72. ¿Alguna vez ha participado en un tipo de clase u educación de vivienda justa?

- Sí
- No
- Inseguro

Si ha respondido afirmativamente, describa su experiencia:

73. ¿Cuánto tiempo ha vivido en el Condado de Contra Costa?

- Menos de un año
- 1 - 4 años
- 5 - 9 años
- 10 o más años

74. ¿Cuál es su sexo / género?

- Hombre
- Mujer
- Otro
- Prefiero no revelar

75. ¿Cuál es su edad?

- 18-24 años
- 25-34 años
- 35-44 años
- 45-64 años
- 65 años o más

76. ¿Cuál es su raza?

- Blanco
- afroamericano
- indio americano / nativo de Alaska
- asiático
- Nativo de Hawái u otra isla del Pacífico
- Otra raza (especifique)

77. ¿Es usted hispano o latino?

- Sí
- No

78. ¿Cuál es el idioma principal que se habla en su casa?

- Inglés (americano)
- Español
- Otros (especifique)

79. Si el idioma principal que se habla en su casa no es inglés, ¿cree que su gobierno local proporciona información suficiente sobre las leyes y los recursos de vivienda justa en su lengua materna para que pueda entender sus derechos?

- Sí
- No
- Inseguro

80. ¿Está incapacitado?

- Sí
- No

81. ¿Cuántas personas viven en su hogar?

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- Más de 10



82. ¿Cuál es su ingreso familiar anual (antes de impuestos)?

- Menos de \$ 28,050
- 28,050 \$ - \$ 46.750
- 46,751 \$ - \$ 71.600
- 71,601 \$ - \$ 93.499
- \$ 93.500 o superior

83. ¿Cuánto de su ingreso familiar gastas en la vivienda (incluyendo el alquiler / hipoteca, el seguro y los impuestos)?

- Menos del 24%
- 25 - 30%
- 31 - 40%
- 41 a 50%
- 51 - 75%
- Más de 75%

84. Por favor comparta cualquier comentario adicional con respecto a la equidad de vivienda

¡Gracias por su participación!

## **APPENDIX 6**

### **Local Building Codes**

#### **Antioch**

The City of Antioch has adopted the 2007 California Building Code. The California Building Code has established construction standards for all residential buildings, which provide minimum standards necessary to protect the health, safety, and welfare of residents. The City also requires that all new residential construction comply with the federal Americans with Disability Act (ADA), which includes accessibility requirements for certain types of buildings. Specific accessibility requirements for residential buildings are also contained in the California Building Code.

#### **Concord**

The City of Concord has adopted the California Building Code, in addition to Fire, Mechanical, Plumbing, Electrical, and Uniform Codes, as the basis for its building standards. The City has also adopted the Uniform Code for the Abatement of Dangerous Buildings. Permits are required for all electrical and plumbing work and for other major home improvements and modifications.

#### **Contra Costa County**

Contra Costa County has adopted the Uniform Building Code and the Uniform Housing Code, which establish standards and require inspections at various stages of construction to ensure code compliance. The County's building code also requires new residential construction to comply with the federal Americans with Disabilities Act.

#### **Pittsburg**

The City of Pittsburg requires all building construction standards to conform to the California Building Code (Title 24 of the California Code of Regulations). In addition, new residential construction must comply with the federal Americans with Disabilities Act (ADA). As a standard practice, the City does not impose additional local requirements to the California Building Code standards; however, the City is considering adding programs and policies into the 2009 – 2014 Housing Element to provide incentives to exceed minimum energy efficiency standards set forth in Title 24.

#### **Richmond**

The City of Richmond's Building Department currently administers codes and code enforcement under the 1997 edition of the Uniform Building Code (UBC). Amendments to the UBC have been made by the City and are based on the 2001 California Building Code.

#### **Walnut Creek**

The City of Walnut Creek has adopted the Uniform Building Code and the Uniform Housing Code. Development must comply with applicable codes. Code enforcement is usually triggered by complaints, but at times City personnel will initiate enforcement activity if a structure appears to be unsafe and not in compliance with the Uniform Housing Code. There is a very low incidence of substandard structures in the city.

## APPENDIX 7

### Affordable Housing Resources

Program Name	Description	Eligible Housing Activities
Community Development Block Grant (CDBG)	Federal grants awarded to states and units of general local government on a formula basis for housing and community development activities which primarily benefit low- and moderate-income households.	<ul style="list-style-type: none"> <li>• Acquisition</li> <li>• Rehabilitation</li> <li>• Homebuyer assistance</li> <li>• Homeless assistance</li> <li>• Infrastructure</li> </ul>
Home Investment Partnerships Program (HOME)	Federal grants awarded to states and units of general local government to produce or preserve affordable housing.	<ul style="list-style-type: none"> <li>• New construction</li> <li>• Acquisition</li> <li>• Rehabilitation</li> <li>• Homebuyer assistance</li> <li>• Rental assistance</li> </ul>
Mortgage Credit Certificate Program	The Mortgage Credit Certificate (MCC) program assists first-time homebuyers with the purchase of existing or new homes. The MCC tax credit reduces the federal income tax of borrowers purchasing qualified homes.	First-time homebuyer assistance
Section 8 Housing Choice Vouchers	Rental assistance payments to owners of private market-rate units on behalf of low-income tenants.	Rental assistance
Low-Income Housing Tax Credit (LIHTC)	Tax credits are available to persons and corporations that invest in affordable housing.	<ul style="list-style-type: none"> <li>• New construction</li> <li>• Rehabilitation</li> </ul>
Multi-Family Housing Program (MHP)	Deferred payment loans from the state for rental housing with supportive services for the disabled who are homeless or at risk of homelessness. <b>This program is currently suspended for lack of funding.</b>	<ul style="list-style-type: none"> <li>• New construction</li> <li>• Rehabilitation</li> <li>• Preservation</li> <li>• Conversion of nonresidential to rental</li> </ul>

Program Name	Description	Eligible Housing Activities
Multi-family Housing Program – Supportive Housing	Deferred payment loans from the state for rental housing with supportive services for the disabled who are homeless or at risk of homelessness. <b>This program is currently suspended for lack of funding.</b>	<ul style="list-style-type: none"> <li>• New construction</li> <li>• Rehabilitation</li> <li>• Preservation</li> <li>• Conversion of nonresidential to rental</li> </ul>
Building Equity and Growth in Neighborhoods (BEGIN)	Grants from the state to cities to provide down payment assistance (up to \$30,000) to low- and moderate-income first-time homebuyers of new homes in projects with affordability enhanced by local regulatory incentives or barrier reductions. <b>This program is currently suspended for lack of funding.</b>	Homebuyer assistance
CalHome	Grants from the state to cities and nonprofit developers to offer homebuyer assistance, including down payment assistance, rehabilitation, acquisition/rehabilitation, and homebuyer counseling. Loans to developers for property acquisition, site development, predevelopment and construction period expenses for homeownership projects. <b>This program is currently suspended for lack of funding.</b>	<ul style="list-style-type: none"> <li>• Predevelopment, site development, site acquisition</li> <li>• Rehabilitation</li> <li>• Acquisition/rehabilitation</li> <li>• Down payment assistance</li> <li>• Mortgage financing</li> <li>• Homebuyer counseling</li> </ul>
Transit-Oriented Development Program	Funding for housing and related infrastructure near transit stations. <b>This program is currently suspended for lack of funding.</b>	<ul style="list-style-type: none"> <li>• Rental housing construction</li> <li>• Mortgage assistance</li> </ul>

Program Name	Description	Eligible Housing Activities
Infill Incentive Grant Program	Funding of public infrastructure (water, sewer, traffic, parks, site cleanup, etc.) to facilitate infill housing development. <b>This program is currently suspended for lack of funding.</b>	Infrastructure to support high density affordable housing
CalHFA Affordable Housing Partnerships Program (AHPP)	Affordable senior financing from CalHFA when combined with a local homebuyer assistance program.	Homebuyer assistance
CalHFA California Homebuyer's Downpayment Assistance Program (CHDAP)	Deferred-payment junior loan to qualified borrowers to be used for their down payment or closing costs.	Homebuyer assistance
Federal National Mortgage Association (Fannie Mae)	Fixed rate mortgages issued by private mortgage insurers. Mortgages which fund the purchase and rehabilitation of a home. Low down payment mortgages for single-family homes in underserved low income and minority cities.	Homebuyer assistance
Federal Home Loan Bank Affordable Housing Program	Direct subsidies to nonprofit and for-profit developers and public agencies for affordable low income ownership and rental projects.	New construction
Freddie Mac HomeWorks	First and second mortgages that include rehabilitation loan; city provides gap financing for rehabilitation component. Households earning up to 80% MFI qualify.	Homebuyer assistance combined with rehabilitation