

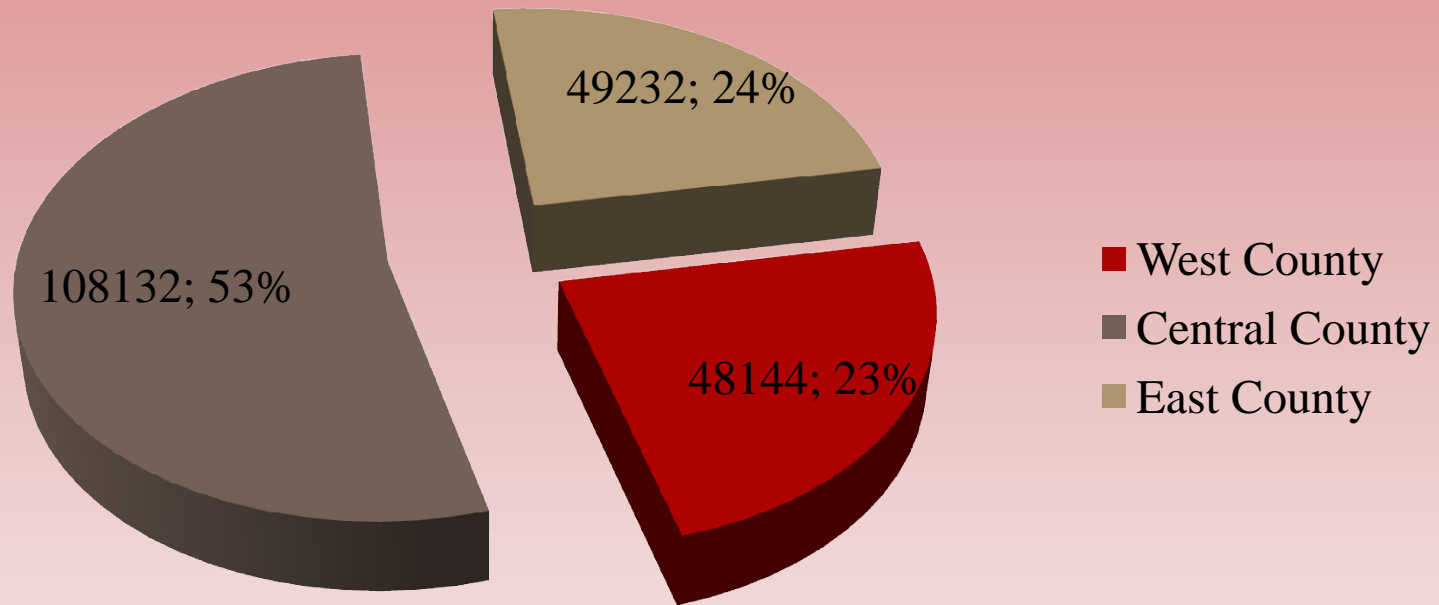
Aging and Adult Services

Strengthening Programs for the Elderly and Persons with Disabilities

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Population



Contra Costa County Aging Population

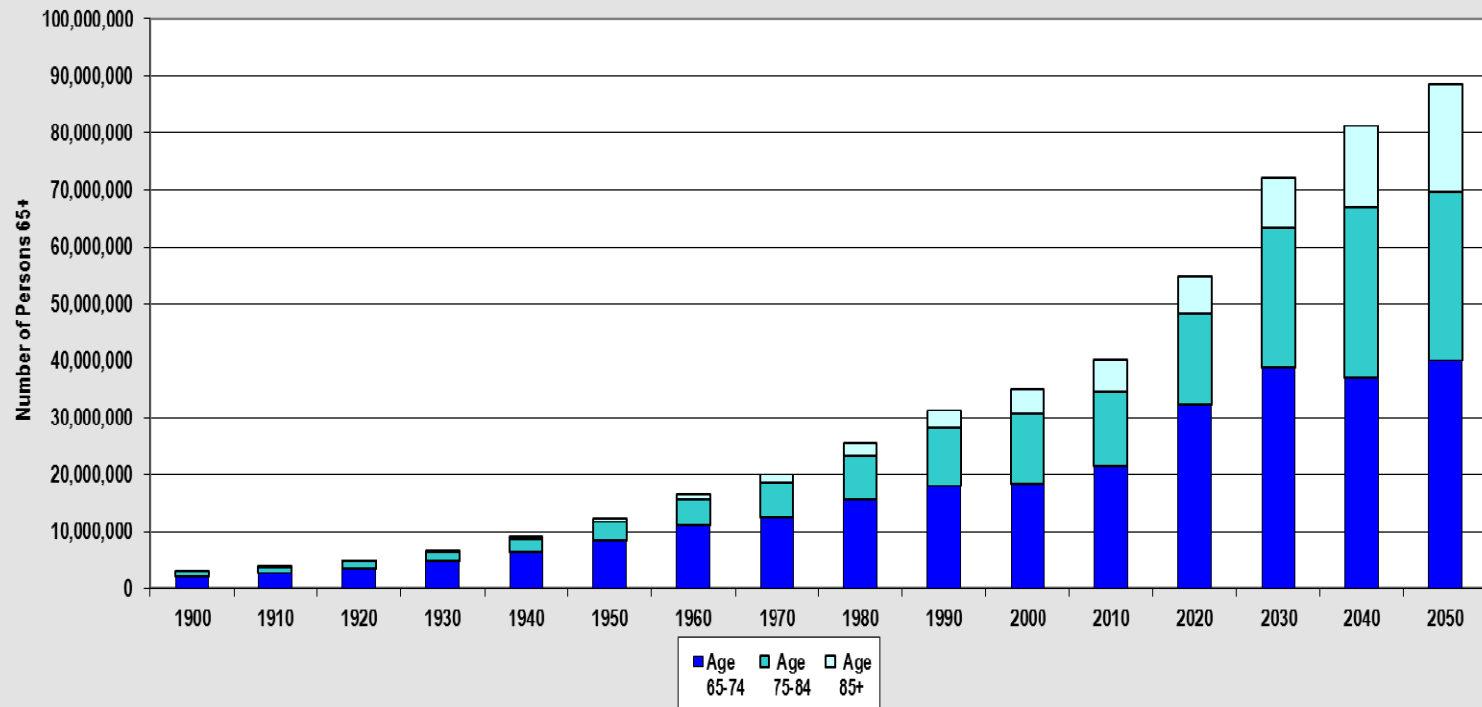


Federal Poverty Guideline

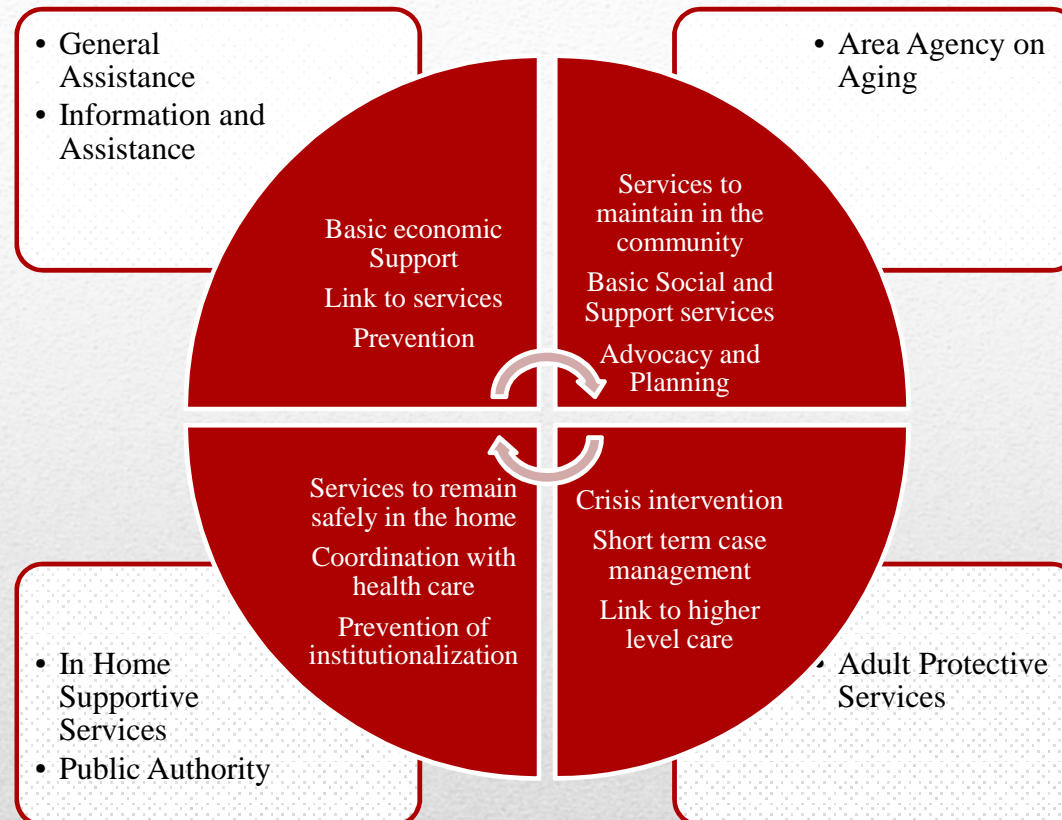
\$11,880

Population 65+ by Age: 1900-2050


Source: U.S. Bureau of the Census



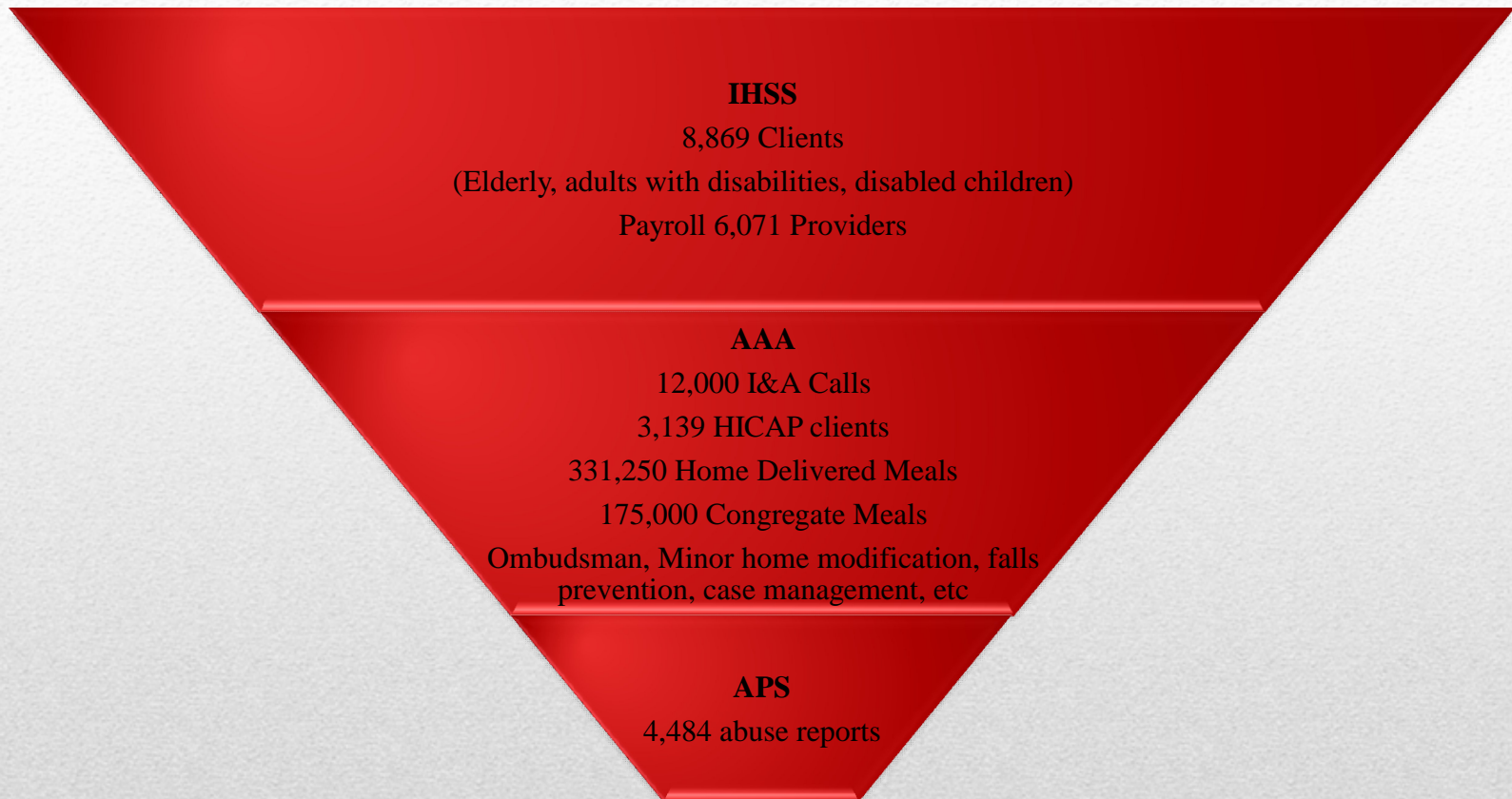
65 and older projections



Continuum of Care

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- No Wrong Door
 - Reduced Duplication
 - Coordination between Health Care, Long Term Care, Community based Services and Behavioral Health
 - Reduced premature institutionalization
 - Reduced hospitalization
 - Improved health outcomes

Coordination Goals



Program highlights



Critical Staffing Issues

- Shortage of direct service staff
- Recruitment challenges



Planning and Coordination

- Need to focus on new mandates and the development of innovative and effective projects



Achieving Program Mandates

- IHSS Assessment and Re-Assessment
- APS Multi Disciplinary Team and Tangible Services

Challenges

- Growth of the aging population without corresponding growth in funding
- 2008 Recession Impacts
 - Eliminating county overmatch
 - Withdrawal from community partnerships and erosion of mandated elder abuse reporting and investigation system
 - Recruitment and retention of staff




Contributing Factors

- Area Agency on Aging (AAA) provides leadership in addressing issues that relate to older Californians, develops community based systems of care that provide services which support independence and which protect the quality of life of older adults and persons with disabilities. The AAA promotes citizen involvement in the planning and delivery of service. The program is responsible for the administration of Older Americans Act and Older Californians Act funding and does this through multiple community based contracts and direct service provision.
 - Adult Day Care
 - Case Management
 - Ombudsman
 - Family Caregiver Support
 - Home Delivered and congregate meals
 - Legal Services
 - Fall Prevention

Area Agency on Aging

- The IHSS Program will help pay for services provided to assist seniors and persons with disabilities to remain safely in their own home. IHSS is considered an alternative to out-of-home care, such as nursing homes or board and care facilities.
- The types of services which can be authorized through IHSS are:
 - Housecleaning
 - meal preparation
 - Laundry
 - grocery shopping
 - personal care services (such as bowel and bladder care, bathing, grooming and paramedical services)
 - accompaniment to medical appointments
 - protective supervision.

IHSS

- 
- ✓ Delayed intake assessments
 - ✓ Ongoing reassessments
 - ✓ Workforce stability
 - ✓ Professional Development
 - ✓ Space
 - ✓ Governor's budget proposal and revise

IHSS Critical Issues -

- Adult Protective Services (APS) is designed to investigate and mitigate abuse, neglect or exploitation of elder adults (65 years and older) and dependent adults (18-64 who are disabled)
- APS also provides information and referral to other agencies and educates the public about reporting requirements and responsibilities under the Elder and Dependent Adult Abuse Reporting Laws.

Services include:

- Response to reports of known or suspected abuse or neglect.
- Investigations.
- Time-limited case management and arrangement for delivery of services.
- Emergency shelter/in-home protection.
- Tangible resources.
- Multidisciplinary team.

Adult Protective Services



KNOW ABUSE REPORT ABUSE
ELDER AND DEPENDENT ADULT ABUSE AWARENESS MONTH

- 30% increase in abuse reports over the past year.
- Sufficient staffing to provide intensive case management and emergency response

APS Critical Issues

- Contra Costa County Office of the Sheriff
- Family Justice Center
- Contra Costa Health Services Conservatorship/Guardianship Program
- Contra Costa Regional Medical Center Mental Health/Psychiatry
- Contra Costa Behavioral Health Services Older Adult Mental Health Services
- Ombudsman Services of Contra Costa
- Contra Costa Alliance to End Abuse
(Zero tolerance for Domestic Violence Initiative)
- Office of the District Attorney Contra Costa County
- Meals on Wheels



Rebuilding Partnerships



Elder abuse forensic centers are a new model of multidisciplinary collaboration on elder abuse cases.

- APS, law enforcement and LTC Ombudsman and community based partners join forces for the purpose of:
 - Conducting evaluations,
 - Lessening the burden of multiple interviews for alleged abuse victims,
 - Establishing integrated care plans
 - Gather evidence for victims compensation or prosecution

Cal OES Grant
Forensic Center

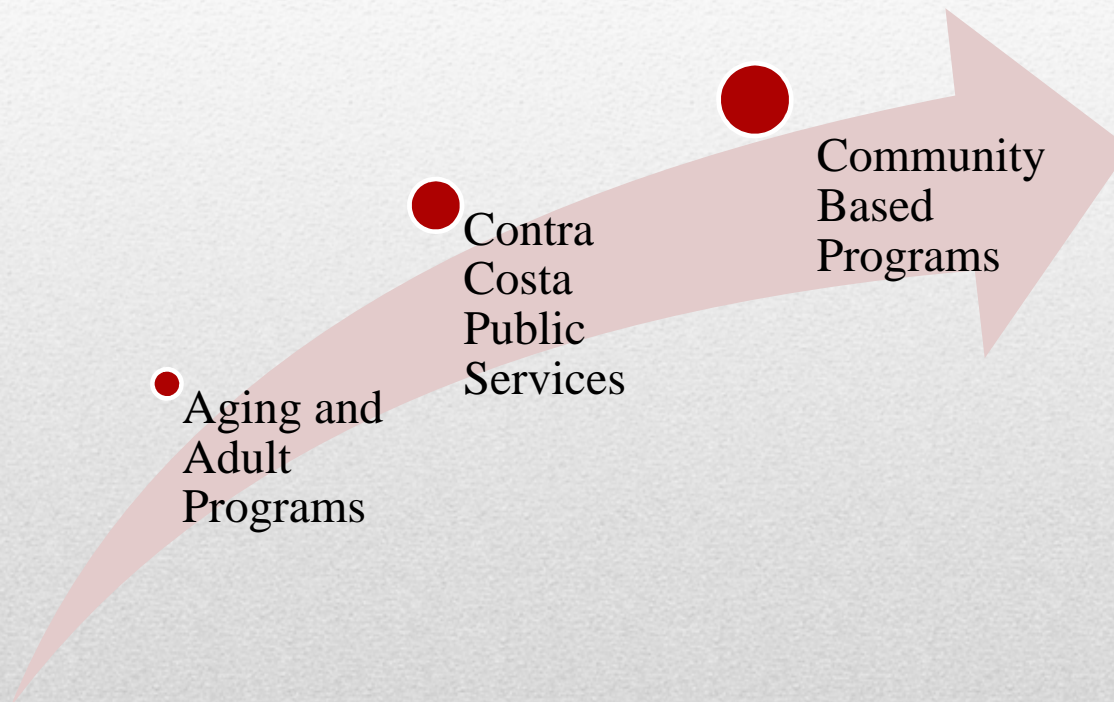
\$400,000

- **Direct Services** include:

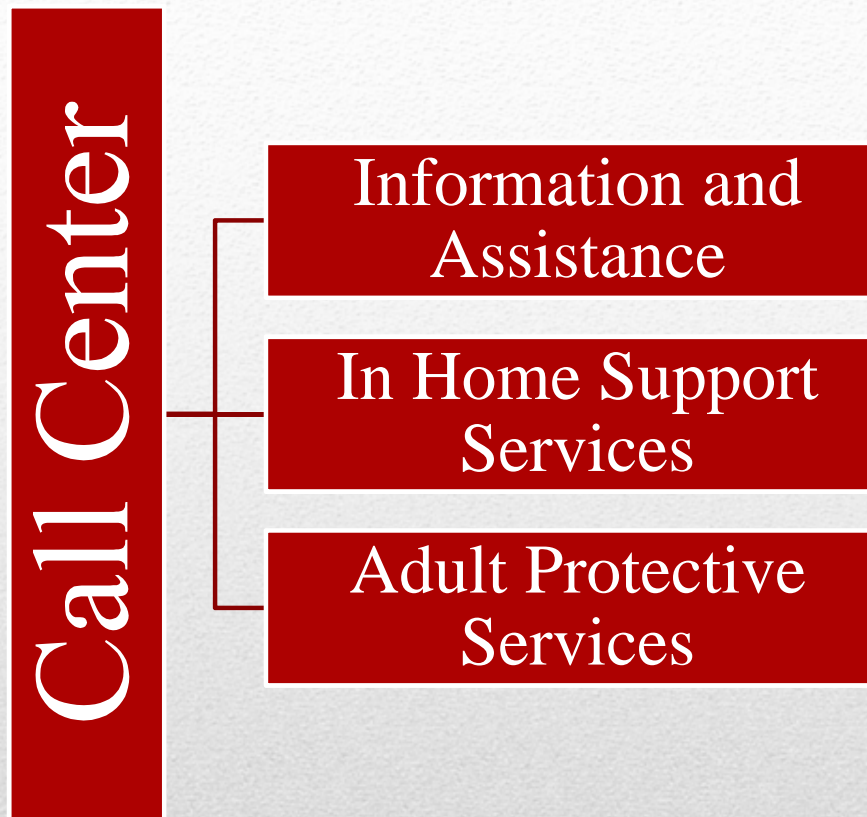
- Immediate Health and Safety
- Mental Health Assistance
- Assistance with Participation in Criminal Justice Proceedings
- Forensic Examinations
- Restorative Justice
- Skills Training for Staff
- Outreach Materials

\$957,000

2nd Cal OES Grant – Elder Financial Abuse



County Wide Planning




Integrated Call Center



Care coordination
Managed care integration
Enhancements to protection
Dementia
Population growth
End of life planning

Looking forward...

- 
- Re-establish community partnerships and strengthen the network of services
 - Develop data strategies to assure regulatory compliance
 - Prepare AAS for new mandates through staff and community training
 - Improve customer service through program integration
 - Maximize existing revenue streams to leverage innovative programs
 - Explore community strategies for creating an aging-friendly county.

AAS Goals

Aging Imperative – County Wide Planning

Aging Services Visit

A picture paints a thousand words....



An invitation



Questions?
