MEMORANDUM OF UNDERSTANDING

BETWEEN

CONTRA COSTA COUNTY

AND

SEIU, LOCAL 1021 RANK AND FILE UNIT



JULY 1, 2016 - JUNE 30, 2019

SEIU, LOCAL 1021 RANK AND FILE UNIT

TABLE OF CONTENTS

DEFINITIONS		2
SECTION 1	UNION RECOGNITION	4
SECTION 2 2.1 2.2 2.3 2.4 2.5 2.6 2.7 2.8 2.9	UNION SECURITY Dues Deduction Agency Shop Maintenance of Membership Union Dues Form Withdrawal of Membership Communicating with Employees Use of County Buildings Advance Notice Written Statement for New Employees	. 4 . 6 . 6 . 6 . 7 . 7
SECTION 3	NO DISCRIMINATION	
SECTION 4 4.1 4.2 4.3 4.4 4.5	SHOP STEWARDS AND OFFICIAL REPRESENTATIVES Attendance at Meetings Union Steward and Office Representatives Chapter Officers Office Stewards Department Notification	.9 .9 .9
SECTION 5 5.1 5.2 5.3 5.4 5.5 5.6 5.7 5.8 5.9 5.10 5.11 5.12 5.13 5.14 5.13 5.14 5.15 5.16 5.17	SALARIES General Wages Lump Sum Ratification Payment Entrance Salary Anniversary Dates Increments Within Range Part-Time Compensation Compensation for Portion of Month Position Reclassification Salary Reallocation and Salary on Reallocation Salary on Promotion Salary on Appointment From a Layoff List Salary on Involuntary Demotion Transfer Pay for Work in Higher Classification Payment Pay Warrant Errors	$\begin{array}{c} 10 \\ 11 \\ 11 \\ 12 \\ 12 \\ 13 \\ 14 \\ 14 \\ 15 \\ 16 \end{array}$
SECTION 6 6.1 6.2	DAYS AND HOURS OF WORK Definitions Staggered Work Schedule	

6.3 6.4	Automated Timekeeping Implementation Time Reporting/Time Stamping	
SECTION 7 7.1 7.2 7.3 7.4	OVERTIME, COMPENSATORY TIME, & STRAIGHT TIME Overtime Compensatory Time Part-Time Differential Straight Time Pay and Straight Time Compensatory Time	21 22
SECTION 8	CALL-BACK TIME PAY	23
SECTION 9	ON-CALL DUTY	23
SECTION 10	SHIFT DIFFERENTIAL	24
SECTION 11 11.1 11.2 11.3 11.4 11.5	WORKFORCE REDUCTION/LAYOFF/REASSIGNMENT Workforce Reduction Separation Through Layoff Notice Special Employment Lists Reassignment of Laid Off Employees	26 28 28
SECTION 12 12.1 12.2 12.3 12.4 12.5	HOLIDAYS Holidays and Personal Holiday Credit Holiday is Observed (NOT WORKED) Holiday is WORKED Holiday and Compensatory Time Provisions Permanent-Intermittent Employees	30 32 34
SECTION 13 13.1 13.2 13.3 13.4 13.5	VACATION LEAVE Vacation Allowance Vacation Accrual Rates Accrual During Leave Without Pay Vacation Allowance for Separated Employees Vacation Preference	35 37 37
SECTION 14 14.1 14.2 14.3 14.4 14.5 14.6 14.7 14.8 14.9 14.10 14.10 14.11 14.12 14.13 14.14 14.15	SICK LEAVEPurpose of Sick Leave.Credits to and Charges Against Sick Leave.Policies Governing the Use of Paid Sick LeaveAdministration of Sick LeaveDisability.Workers' CompensationLeave Without PayState Disability Insurance (SDI)General ProvisionsProceduresMethod of IntegrationDefinitionConversion to the New SDI ProgramDisability Insurance Review CommitteeEmployee Annual Health Examination	37 38 40 42 44 46 46 46 47 47 48 48 48

SECTION 15	CATASTROPHIC LEAVE BANK	
15.1	Program Design	
15.2	Operation	49
SECTION 16	LEAVE OF ABSENCE	
16.1	Leave Without Pay	50
16.2	General Administration – Leaves of Absence	
16.3		
16.4	Furlough Days Without Pay	
16.5	Military Leave	
	Family Care Leave or Medical Leave	
16.6	Certification	
16.7	Intermittent Use of Leave	
16.8	Aggregate Use for Spouses	
16.9	Definitions	
16.10	Pregnancy Disability Leave	
16.11	Group Health Plan Coverage	
16.12	Leave Without Pay – Use of Accruals	
16.13	Leave of Absence Replacement and Reinstatement	
16.14	Leave of Absence Return	
16.15	Reinstatement from Family Care Medical Leave	
16.16	Salary Review While on Leave of Absence	
16.17	Unauthorized Absence	
16.18	Non-Exclusivity	
16.19	Time-Off to Vote	56
SECTION 17	JURY DUTY AND WITNESS DUTY	
17.1	Jury Duty	
17.2	Witness Duty	58
SECTION 18	HEALTH, LIFE & DENTAL CARE	
18.1	Health Plan Coverages	50
18.2	Monthly Premium Subsidy	
18.3		
18.4	Retirement Coverage and Provisions	
	Health Plan Coverages and Provisions	
18.5	Family Member Eligibility Criteria	
18.6	Dual Coverage	03
18.7	Medical Plan Cost-Sharing on and after January 1, 2016	
18.8	Life Insurance Benefit Under Health & Dental Plans	
18.9	Supplemental Life Insurance	
18.10	Health Care Spending Account	
18.11	PERS Long-Term Care	
18.12	Voluntary Vision Plan	
18.13	Health Savings Account	
18.14	Dependent Care Assistance Program	
18.15	Premium Conversion Plan	
18.16	Prevailing Section	
18.17	Rate Information	
18.18	Partial Month	
18.19	Coverage During Absences	
18.20		
	Health Benefit Access for Employees Not Otherwise Covered	67
SECTION 40	Health Benefit Access for Employees Not Otherwise Covered	67
SECTION 19 19.1		

19.2	Retirement Benefits – Non-Safety Employees who become	
40.0	New Members of CCERA on or After January 1, 2013	
19.3	Safety Employees Retirement	68
SECTION 20	PROBATIONARY PERIOD	
20.1	Duration	69
20.2	Classes With Probation Periods Over Six/Nine Months	
20.3	Revised Probationary Period	
20.4	Criteria	
20.5	Rejection During Probation	
20.6	Regular Appointment	
20.7	Layoff During Probation	
20.8	Rejection During Probation of Layoff Employee	
SECTION 24	PROMOTION	
<u>SECTION 21</u> 21.1	Competitive Exam	71
21.1		
21.2	Promotion Policy Open Exam	
21.3	Promotion via Reclassification Without Examination	
21.4	Requirements for Promotional Standing	
21.6	Seniority Credits	
21.0	Promotional Employment List-Rule of Five	
21.8	Position Reclassification	
21.0		
SECTION 22	<u>TRANSFER</u>	
22.1	Requirements	
22.2	Transfer Without Examination	73
22.3	Procedure	73
SECTION 23	RESIGNATIONS	
23.1	Resignation in Good Standing	74
23.2	Constructive Resignation	
23.3	Effective Resignation	
23.4	Revocation	
23.5	Coerced Resignations	
SECTION 24	DISMISSAL, SUSPENSION AND DEMOTION	
24.1	Sufficient Cause for Action	75
24.2	Skelly Requirements	
24.3	Leave Pending Employee Response	
24.4	Length of Suspension	
24.5	Procedure on Dismissal, Suspension or Disciplinary Demotion	
24.6	Employee Representation Rights	
SECTION 25	GRIEVANCE PROCEDURE	
25.1	Definition and Procedure	78
25.2	Step 5. Expedited Board of Adjustment	
25.3	Scope of Arbitration Decisions, and Expedited Board of Adjustment	
25.4	Time Limits	
25.5	Compensation Complaints	
25.6	No Strike	
25.7	Merit Board	

25.8 25.9	Filed by Union Union Notification	
SECTION 26 26.1 26.2 26.3 26.4	BILINGUAL PROVISIONS Salary Differential Spanish Notices of Action Non-English Speaking Caseloads Deferred Compensation Plan – Special Benefit For Hires after January 1, 2010	
SECTION 27	TRAINING REIMBURSEMENT	
SECTION 28 28.1 28.2	MILEAGE Reimbursement for Use of Personal Vehicle Commuter Benefit Program	
SECTION 29	RESPITE LEAVE WITHOUT PAY	85
SECTION 30	MENTAL HEALTH SCREENING DIFFERENTIAL	
SECTION 31	MEDICAL SOCIAL WORKER LEAD DIFFERENTIAL	
SECTION 32	NOTICE OF NEW EMPLOYEES	86
SECTION 33 33.1 33.2 33.3 33.4	PERSONNEL ACTIONS Personnel Files Counseling Copies Performance Evaluation	87 87
SECTION 34	SAFETY PROGRAM	90
<u>SECTION 35</u> 35.1 35.2	FLEXIBLE STAFFING Designated Positions Continuous Testing for Flexibly Staffed Classes	91 91
SECTION 36	CAREER LADDER	
SECTION 37 37.1 37.2 37.3 37.4 37.5 37.6	STAFFING ALLOCATIONS AND WORKLOAD DISTRIBUT Staffing Review Department/Union Meetings Department Head & County Administrator Meetings Program Committees Workload Streamlining Maintenance of Positions	92 92 92 93 93 93
SECTION 38	STAFFING ALLOCATIONS & REASSIGNMENTS	94
SECTION 39	REIMBURSEMENT FOR MEAL EXPENSES	95
SECTION 40	PERSONAL PROPERTY REIMBURSEMENT	

SECTION 41	LENGTH OF SERVICE DEFINITION (for service awards and vacation accruals)	96
SECTION 42	SERVICE AWARDS	97
SECTION 43	PERMANENT PART-TIME EMPLOYEE BENEFITS	97
SECTION 44	PERMANENT-INTERMITTENT EMPLOYEE SPECIAL PAYS BENEFITS	97
SECTION 45	PROVISIONAL EMPLOYEE BENEFITS	97
SECTION 46	INDEMNIFICATION AND DEFENSE OF COUNTY EMPLOYEES	98
SECTION 47	MODIFICATION & DECERTIFICATION	
SECTION 48 48.1 48.2 48.3	UNFAIR LABOR PRACTICE Filing Unfair Labor Practice - County Unfair Labor Practice - Union	99
SECTION 49 49.1 49.2 49.3 49.4 49.5 49.6 49.7 49.8 49.9 49.10 49.11	TEMPORARY EMPLOYEES Recognition Emergency Appointments Agency Shop Agency Shop Deductions Salary Salary Increments Within Range Paid Time Off Provisional Employees Grievance Procedure Positions Special Pays	101 102 103 103 103 103 104 104 104
SECTION 50	PROJECT EMPLOYEES	105
SECTION 51	DEPENDENT CARE	105
SECTION 52 52.1 52.2 52.3 52.4 52.5 52.6 52.7 52.8	SPECIAL STUDIES AND OTHER ACTIONS Differentials Grievance Procedure Job Sharing & Part-Time Job Opportunities Telecommuting Options Reclassification Job Classification Ergonomics Safety Retirement.	106 106 106 106 106 106 106 106
SECTION 53	ADOPTION	107

SECTION 54	SCOPE OF AGREEMENT AND SEPARABILITY OF PROVISIONS
54.1	Scope of Agreement
54.2	Separability of Provisions107
54.3	Personnel Management Regulations107
54.4	Duration of Agreement108

ATTACHMENTS

SUBJECT INDEX

MEMORANDUM OF UNDERSTANDING BETWEEN CONTRA COSTA COUNTY AND SOCIAL SERVICES UNION, LOCAL 1021 RANK AND FILE UNIT

This Memorandum of Understanding (MOU) is entered into pursuant to the authority contained in Division 34 of the Contra Costa County Board of Supervisors' Resolution 81/1165 and has been jointly prepared by the parties.

The Employee Relations Officer (County Administrator) is the representative of Contra Costa County in employer-employee relations matters as provided in Board Resolution 81/1165.

The parties have met and conferred in good faith regarding wages, hours and other terms and conditions of employment for the employees in units in which the Union is the recognized representative, have freely exchanged information, opinions and proposals and have endeavored to reach agreement on all matters relating to the employment conditions and employer-employee relations covering such employees.

This MOU shall be presented to the Contra Costa County Board of Supervisors, as the joint recommendations of the undersigned for salary and employee benefit adjustments for the term set forth herein.

DEFINITIONS

DEFINITIONS

<u>Appointing Authority:</u> Department Head unless otherwise provided by statute or ordinance.

<u>**Class:**</u> A group of positions sufficiently similar with respect to the duties and responsibilities that similar selection procedures and qualifications may apply and that the same descriptive title may be used to designate each position allocated to the group.

<u>Class Title:</u> The designation given to a class, to each position allocated to the class, and to the employees allocated to the class.

County: Contra Costa County.

Demotion: The change of a permanent employee to another position in a class allocated to a salary range for which the top step is lower than the top step of the class which the employee formerly occupied except as provided for under Transfer or as otherwise provided for in this MOU, in the Personnel Management Regulations, or in specific resolutions governing deep classifications.

Director of Human Resources: The person designated by the County Administrator to serve as the Assistant County Administrator-Director of Human Resources.

<u>Eligible:</u> Any person whose name is on an employment or reemployment or layoff list for a given classification.

Employee: A person who is an incumbent of a position or who is on leave of absence in accordance with provisions of this MOU and whose position is held pending his/her return.

Employment List: A list of persons, who have been found qualified for employment in a specific class.

Layoff List: A list of persons who have occupied positions allocated to a class in the Merit System and who have been involuntarily separated by layoff or displacement, or demoted by displacement, or have voluntarily demoted in lieu of layoff or displacement, or have transferred in lieu of layoff or displacement.

<u>Permanent-Intermittent Position</u>: Any position which requires the services of an incumbent for an indefinite period but on an intermittent basis, as needed, paid on an hourly basis.

<u>Permanent Part-Time Position:</u> Any position which will require the services of an incumbent for an indefinite period but on a regularly scheduled less than full-time basis.

<u>Permanent Position</u>: Any position which has required, or which will require the services of an incumbent without interruption, for an indefinite period.

<u>Project Employee:</u> An employee who is engaged in a time limited program or service by reason of limited or restricted funding. Such positions are typically funded from outside sources but may be funded from County revenues.

Promotion: The change of a permanent employee to another position in a class allocated to a salary range for which the top step is higher than the top step of the class which the employee formerly occupied, except as provided for under Transfer or as otherwise provided for in this MOU, in the Personnel Management Regulations, or in specific resolutions governing deep classes.

Position: The assigned duties and responsibilities calling for the regular full-time, part-time or intermittent employment of a person.

<u>Reallocation</u>: The act of reassigning an individual position from one class to another class at the same range of the salary schedule or to a class which is allocated to another range that is within five percent (5%) of the top step, except as otherwise provided for in the Personnel Management Regulations, deep class resolutions or other ordinances.

<u>Reclassification</u>: The act of changing the allocation of a position by raising it to a higher class or reducing it to a lower class on the basis of significant changes in the kind, difficulty or responsibility of duties performed in such position.

Reemployment List: A list of persons, who have occupied positions allocated to any class in the merit system and, who have voluntarily separated and are qualified for consideration for reappointment under the Personnel Management Regulations governing reemployment.

<u>Resignation</u>: The voluntary termination of permanent service with the County from a position in the merit system.

Temporary Employment: Any employment in the merit system which will require the services of an incumbent for a limited period of time, paid on an hourly basis, not in an allocated position or in permanent status.

Transfer: The change of an employee who has permanent status in a position to another position in the same class in a different department, or to another position in a class which is allocated to a range on the salary plan that is within five percent (5%) at top step as the class previously occupied by the employee.

Union: SEIU Local 1021, Rank and File.

SECTION 1 – UNION RECOGNITION

The Union is the formally recognized employee organization for the representation units listed below, and such organization has been certified as such pursuant to Chapter 34-12 of Board Resolution No. 81/1165.

Community Aide Unit Social Services Unit

SECTION 2 – UNION SECURITY

2.1 <u>**Dues Deduction.**</u> Pursuant to Board Resolution No. 81/1165, only a majority representative may have dues deduction and as such, the Union has the exclusive privilege of dues deduction or agency fee for all employees in its units.

2.2 Agency Shop.

- A. The Union agrees that it has a duty to provide fair and nondiscriminatory representation to all employees in the units for which this section is applicable regardless of whether they are members of the Union.
- B. All employees employed in a representation unit on or after the effective date of this MOU and continuing until the termination of the MOU, shall as a condition of employment either:
 - 1. Become and remain a member of the Union, or
 - 2. Pay to the Union, an agency shop fee in an amount which does not exceed an amount which may be lawfully collected under applicable constitutional, statutory, and case law, which under no circumstances shall exceed the monthly dues, initiation fees and general assessments made during the duration of this MOU. It shall be the sole responsibility of the Union to determine an agency shop fee which meets the above criteria; or
 - 3. <u>Do both of the following:</u>
 - a. Execute a written declaration that the employee is a member of a bona fide religion, body or sect which has historically held a conscientious objection to joining or financially supporting any public employee organization as a condition of employment; and
 - b. Pay a sum equal to the agency shop fee described in Section 2.2.B.2 to a non-religious, non-labor, charitable fund chosen by the employee from the following charities: Family and Children's Trust Fund, Child Abuse Prevention Council and Battered Women's Alternative.

- C. The Union shall provide the County with a copy of the Union's Hudson Procedure for the determination and protest of its agency shop fees. The Union shall provide a copy of said Hudson Procedure to every fee payor covered by this MOU within one month from the date it is approved and annually thereafter, and as a condition to any change in the agency shop fee. Failure by a fee payor to invoke the Union's Hudson Procedure within one month after actual notice of the Hudson Procedure shall be a waiver by the employee of their right to contest the amount of the agency shop fee.
- D. The provisions of Section 2.2.B.2 shall not apply during periods that an employee is separated from the representation unit but shall be reinstated upon the return of the employee to the representation unit. The term separation includes transfer out of the unit, layoff, and leave of absence with a duration of more than thirty (30) days.
- E. Annually, the Union shall provide the Director of Human Resources with copies of the financial report required pursuant to the Labor Management Disclosure Act of 1959. Such report shall be available to employees in the unit. Failure to file such a report within sixty (60) days after (June 30) shall result in the termination of all agency shop fee deductions without jeopardy to any employee, until said report is filed.
- F. <u>Compliance.</u>
 - 1. An employee employed in or hired into a job class represented by the Union shall be provided with an Employee Authorization for Payroll Deduction form by the Human Resources Department.
 - 2. If the form authorizing payroll deduction is not returned within thirty (30) calendar days after notice of this agency shop fee provision and the Union dues, agency shop fee, initiation fee or charitable contribution required under Section 2.2.B.3 are not received, the Union may, in writing, direct that the County withhold the agency shop fee and the initiation fee from the employee's salary, in which case the employee's monthly salary shall be reduced by an amount equal to the agency shop fee and the County shall pay an equal amount to the Union.
- G. The Union shall indemnify, defend, and save the County harmless against any and all claims, demands, suits, orders, or judgments, or other forms of liability that arise out of or by reason of this Union security section, or action taken or not taken by the County under this Section. This includes, but is not limited to, the County's Attorneys' fees and costs. The provisions of this subsection shall not be subject to the grievance procedure.
- H. The County Human Resources Department shall monthly furnish a list of all new hires to the Union.
- I. In the event that employees in a bargaining unit represented by the Union vote to rescind Agency Shop, the provisions of Section 2.3, 2.4, and 2.5 shall apply to dues-paying members of the Union.

2.3 <u>Maintenance of Membership.</u> All employees represented by the Union who are currently paying dues to the Union and all employees in such unit who hereafter become members of the Union shall as a condition of continued employment pay dues to the Union for the duration of this MOU and each year thereafter so long as the Union continues to represent the classification to which the employee is assigned, unless the employee has exercised the option to cease paying dues in accordance with Section 2.5.

2.4 <u>Union Dues Form.</u> Employees hired into classifications represented by the Union shall, as a condition of employment at the time of employment, complete a Union dues authorization card provided by the Union and shall have deducted from their paychecks the membership dues of the Union. Said employees shall have thirty (30) days from the date of hire to decide if they do not want to become a member of the Union. Such decision not to become a member of the Union must be made in writing to the Auditor-Controller with a copy to the Labor Relations Division within said thirty (30) day period. If the employee decides not to become a member of the Union, any Union dues previously deducted from the employee's paycheck shall be returned to the employee and said amount shall be deducted from the next dues deduction check sent to the Union. If the employee does not notify the County in writing of the decision not to become a member within the thirty (30) day period, he/she shall be deemed to have voluntarily agreed to pay the dues of the Union.

Each such dues authorization form referenced above shall include a statement that the Union and the County have entered into a MOU, that the employee is required to authorize payroll deductions of Union dues as a condition of employment, and that such authorization may be revoked within the first thirty (30) days of employment upon proper written notice by the employee within said thirty (30) day period as set forth above. Each such employee shall, upon completion of the authorization form, receive a copy of said authorization form which shall be deemed proper notice of his or her right to revoke said authorization.

2.5 <u>Withdrawal of Membership.</u> By notifying the Auditor-Controller's Office in writing, between August 1 and August 31, any employee assigned to a classification represented by the Union may withdraw from Union membership and discontinue paying dues as of the payroll period commencing September 1 discontinuance of dues payments to then be reflected in the October 10 paycheck. Immediately upon close of the above mentioned thirty (30) day period the Auditor-Controller shall submit to the Union a list of the employees who have rescinded their authorization for dues deduction.

2.6 <u>Communicating With Employees.</u> The Union shall be allowed to use designated portions of bulletin boards or display areas in public portions of County buildings or in public portions of offices in which there are employees represented by the Union, provided the communications displayed have to do with matters within the scope of representation and further provided that the employee organization appropriately posts and removes the information. The Department Head reserves the right to remove objectionable materials after notification and discussion with the Union.

Representatives of the Union, not on County time, shall be permitted to place a supply of employee literature at specific locations in County buildings if arranged through the

SECTION 2 – UNION SECURITY

Department Head or designated representative; said representatives may distribute employee organization literature in work areas (except work areas not open to the public) if the nature of the literature and the proposed method of distribution are compatible with the work environment and work in progress. Such placement and/or distribution shall not be performed by on-duty employees.

The Union shall be allowed access to work locations in which it represents employees for the following purposes:

- A. To post literature on bulletin boards;
- B. to arrange for use of a meeting room;
- C. to leave and/or distribute a supply of literature as indicated above;
- D. to represent an employee on a grievance, and/or to contact a Union officer on a matter within the scope of representation.

In the application of this provision, it is agreed and understood that in each such instance advance arrangements, including disclosure of which of the above purposes is the reason for the visit, will be made with the departmental representative in charge of the work area, and the visit will not interfere with County services.

2.7 <u>Use of County Buildings.</u> The Union shall be allowed the use of areas normally used for meeting purposes for meetings of County employees during non-work hours when:

- A. Such space is available and its use by the Union is scheduled twenty-four (24) hours in advance;
- B. there is no additional cost to the County;
- C. it does not interfere with normal County operations;
- D. employees in attendance are not on duty and are not scheduled for duty;
- E. the meetings are on matters within the scope of representation.

The administrative official responsible for the space shall establish and maintain scheduling of such uses. The Union shall maintain proper order at the meeting, and see that the space is left in a clean and orderly condition.

The use of County equipment (other than items normally used in the conduct of business meetings, such as desks, chairs, ashtrays, and blackboards) is strictly prohibited, even though it may be present in the meeting area.

2.8 <u>Advance Notice.</u> The Union shall, except in cases of emergency, have the right to reasonable notice of any ordinance, rule, resolution or regulation directly relating to matters

SECTION 3 – NO DISCRIMINATION

within the scope of representation proposed to be adopted by the Board, or boards and commissions designated by the Board, and to meet with the body considering the matter.

On matters within the scope of representation, the County agrees that the Human Resources Department will notify a Union's designee(s) when an issue within the scope of representation is placed on the Board's agenda. If there is insufficient time to meet and confer on an issue prior to the Board's meeting, the item shall be deferred if so requested by the Union.

In cases of emergency when the Board, or boards and commissions designated by the Board, determines it must act immediately without such notice or meeting, it shall give notice and opportunity to meet as soon as practical after its action.

2.9 <u>Written Statement for New Employees.</u> The County will provide a written statement to each new employee hired into a classification which is in the Social Services Unit or Community Aide Unit that their classification is represented by Local 1021, and the name of a representative of Local 1021. The County shall provide an opportunity for the Union to make a thirty (30) minute presentation at the end of the Human Resources Department's new employee orientation meetings.

SECTION 3 – NO DISCRIMINATION

There shall be no discrimination because of race, creed, color, national origin, political opinion, sex, sexual orientation, or Union activities against any employee or applicant for employment by the County or by anyone employed by the County; and to the extent prohibited by applicable State and Federal law there shall be no discrimination because of age or physical disability.

SECTION 4 – SHOP STEWARDS AND OFFICIAL REPRESENTATIVES

4.1 <u>Attendance at Meetings.</u> Employees designated as shop stewards or official representatives of the Union shall be allowed to attend meetings held by County agencies during regular working hours on County time as follows:

- A. If their attendance is required by the County at a specific meeting;
- B. if their attendance is sought by a hearing body for presentation of testimony or other reasons;
- C. if their attendance is required for meetings required for settlement of grievances filed pursuant to Section 25 <u>Grievance Procedure</u> of this MOU;
- D. if they are designated as a shop steward, in which case they may utilize a reasonable time at each level of the proceedings to assist an employee to present a grievance;

SECTION 4 – SHOP STEWARDS AND OFFICIAL REPRESENTATIVES

E. if they are designated as spokesperson or representative of the Union and as such make representations or presentations at meetings or hearings on wages, salaries and working conditions; provided in each case advance arrangements for time away from the employee's work station or assignment are made with the appropriate Department Head or designee, and the County agency calling the meeting is responsible for determining that the attendance of the particular employee(s) is required.

4.2 <u>Union Steward and Office Representatives.</u> In Departments represented by SEIU 1021, official representatives of the Union shall be allowed time off on County time for meetings during regular working hours when formally meeting and conferring in good faith or consulting with the Labor Relations Manager or other management representatives on matters within the scope of representation, provided that the number of such representatives shall not exceed two (2) without prior approval of the Labor Relations Manager, and that advance arrangements for the time away from the work station or assignment are made with the appropriate Department Head or designee.

4.3 <u>Chapter Officers.</u> In Departments represented by SEIU 1021, the Union shall designate five (5) representatives who shall be allowed time off on County time with corresponding reduction in work assignments, up to sixteen (16) hours per week per representative, for meetings during regular working hours when formally meeting and conferring in good faith or consulting with the Labor Relations Officer or other management representatives on matters within the scope of representation or for the reasons as provided in 4.1.a through 4.1.e above. In each case, advance arrangements for time away from the employee's work assignment shall be made with the Department Head or designee. Such representatives from other departments shall be allowed time off as provided in Section 4.2 and the representatives designated in this Section shall not in the aggregate exceed five (5) employees.

4.4 <u>Office Stewards.</u> The Union may designate stewards in the Employment and Human Services <u>and Health Services Departments</u> who may be allowed to attend meetings held on County time for the purposes provided in 4.1.d above. In each case, advance arrangements for time away from the employee's work assignment <u>must</u> be made with the Department Head or designee. The number of stewards for the following offices <u>are</u>:

(a) <u>Employment and Human Services:</u>

Hall Avenue	1
	1
Summit	I
Cavallo	1
Ellinwood (includes Concord One Stop)	2
Marina West (includes N. Richmond SIT)	2
Hercules (includes San Pablo One Stop)	1
4549 Delta Fair	1
4545 Delta Fair (includes Sand Creek)	2

(b) Health Services: 1 for all sites.

If during the term of this MOU offices are combined or created, the Union may designate one (1) steward for each new office and two (2) stewards for any office with one hundred (100) or more represented employees <u>at the Employment and Human Services</u> <u>Department</u>.

4.5 Department Notification. The Union shall notify in writing the Department Head or designee of those persons designated as official representatives and as stewards and of any changes of such designations when made.

SECTION 5 – SALARIES

5.1 <u>General Wages.</u>

A. Effective on the first day of the month following ratification by the Union, the base rate of pay for all classifications represented by the Union will be increased by five percent (5%).

Effective on July 1, 2017, the base rate of pay for all classifications represented by the Union will be increased by two percent (2%).

Effective on July 1, 2018, the base rate of pay for all classifications represented by the Union will be increased by three percent (3%).

B. <u>Longevity Pay.</u> Effective July 1, 2008, employees at ten (10) years of County service shall receive a two and one-half percent (2.5%) longevity pay differential.

5.2 <u>Lump Sum Ratification Payment</u>

A. <u>Permanent Employees</u>. Permanent full-time employees, including project employees, who meet all of the following criteria will be paid a lump sum ratification payment of one thousand dollars (\$1,000). Permanent part-time employees, including project employees, who meet all of the following criteria, will be paid a prorated lump sum ratification payment based on approved position hours. The prorated lump sum payment for permanent part-time employees will be calculated by multiplying one thousand dollars (\$1,000) by the employee's approved position hours (for example: \$1,000 x (20/40)= \$500).

Criteria:

- 1. The employee must be employed by the County in a classification represented by the Union on the first day of the month in which the MOU is adopted by the Board of Supervisors.
- 2. Temporary, permanent-intermittent, and per diem employees are not eligible for the ratification payment.

B. The employee's lump sum ratification payment will be subject to the employee's required deductions, such as taxes, wage garnishments, and retirement.

5.3 <u>Entrance Salary.</u> New employees shall generally be appointed at the minimum step of the salary range established for the particular class of position to which the appointment is made. However, the appointing authority may fill a particular position at a step above the minimum of the range.

5.4 <u>Anniversary Dates.</u> Except as may otherwise be provided for in deep class resolutions, anniversary dates will be set as follows:

- A. <u>New Employees.</u> The anniversary date of a new employee is the first day of the calendar month after the calendar month when the employee successfully completes six (6) months service provided however, if an employee began work on the first regularly scheduled workday of the month the anniversary date is the first day of the calendar month when the employee successfully completes six (6) months service.
- B. <u>Promotions.</u> The anniversary date of a promoted employee is determined as for a new employee in Subsection 5.4.A above.
- C. <u>Demotions.</u> The anniversary of a demoted employee is the first day of the calendar month after the calendar month when the demotion was effective.
- D. <u>Transfer, Reallocation and Reclassification</u>. The anniversary date of an employee who is transferred to another position or one whose position has been reallocated or reclassified to a class allocated to the same salary range or to a salary range which is within five percent (5%) of the top step of the previous classification, remains unchanged.
- E. <u>Reemployment.</u> The anniversary of an employee appointed from a reemployment list to the first step of the applicable salary range and not required to serve a probation period is determined in the same way as the anniversary date is determined for a new employee who is appointed the same date, classification and step and who then successfully completes the required probationary period.
- F. Notwithstanding other provisions of this Section 5, the anniversary of an employee who is appointed to a classified position from outside the County's merit system at a rate above the minimum salary for the employee's new class, or who is transferred from another governmental entity to this County's merit system, is one (1) year from the first day of the calendar month after the calendar month when the employee was appointed or transferred; provided however, when the appointment or transfer is effective on the employee's first regularly scheduled workday of that month, his/her anniversary is one (1) year after the first calendar day of that month.

5.5 <u>Increments Within Range.</u> In the Department of Employment and Human Services, the performance of each employee, except those employees already at the maximum salary step of the appropriate salary range, shall be reviewed on the anniversary

date as set forth in Section 5.4 to determine whether the salary of the employee shall be advanced to the next higher step in the salary range. Advancement shall be granted based on the overall performance rating of standard or based on the affirmative recommendation of the appointing authority. Based on the overall performance rating of below standard, the appointing authority may recommend denial of the increment subject to one additional review at some specified date before the next anniversary which must be set at the time submitted by the Appointing Authority.

Except as herein provided, increments within range shall not be granted more frequently than once a year, nor shall more than one (1) step within-range increment be granted at one time, except as otherwise provided in deep class resolutions. In case an appointing authority recommends denial of the within range increment on some particular anniversary date, but recommends a special salary review at some date before the next anniversary the special salary review shall not affect the regular salary review on the next anniversary date. Nothing herein shall be construed to make the granting of increments mandatory on the County. If an operating department verifies in writing that an administrative or clerical error was made in failing to submit the documents needed to advance an employee to the next salary step on the first of the month when eligible, said advancement shall be made retroactive to the first of the month when eligible.

5.6 <u>**Part-Time Compensation.**</u> A part-time employee shall be paid a monthly salary in the same ratio to the full-time monthly rate to which the employee would be entitled as a full-time employee under the provisions of this Section 5 as the number of hours per week in the employee's part-time work schedule bears to the number of hours in the full-time work schedule of the department.

5.7 <u>Compensation for Portion of Month.</u> Any employee who works less than any full calendar month, except when on earned vacation or authorized sick leave, shall receive as compensation for services an amount which is in the same ratio to the established monthly rate as the number of days worked is to the actual working days in such employee's normal work schedule for the particular month; but if the employment is intermittent, compensation shall be on an hourly basis.

5.8 Position Reclassification. An employee who is an incumbent of a position which is reclassified to a class which is allocated to the same range of the basic salary schedule as is the class of the position before it was reclassified, shall be paid at the same step of the range as the employee received under the previous classification.

An incumbent of a position which is reclassified to a class which is allocated to a lower range of the basic salary schedule shall continue to receive the same salary as before the reclassification, but if such salary is greater than the maximum of the range of the class to which the position has been reclassified, the salary of the incumbent shall be reduced to the maximum salary for the new classification. The salary of an incumbent of a position which is reclassified to a class which is allocated to a range of the basic salary schedule greater than the range of the class of the position before it was reclassified shall be governed by the provisions of Section 5.10 - <u>Salary on Promotion</u>.

5.9 Salary Reallocation and Salary on Reallocation.

- A. In a general salary increase or decrease, an employee in a class which is reallocated to a salary range above or below that to which it was previously allocated, when the number of steps remain the same, shall be compensated at the same step in the new salary range the employee was receiving in the range to which the class was previously allocated. If the reallocation is from one salary range with more steps to a range with fewer steps or vice versa, the employee shall be compensated at the step on the new range which is in the same percentage ratio to the top step of the new range as was the salary received before reallocation to the top step of the old range, but in no case shall any employee be compensated at less than the first step of the range to which the class is allocated.
- B. In the event that a classification is reallocated from a salary range with more steps to a salary range with fewer steps on the salary schedule, apart from the general salary increase or decrease described in Section 5.9.A above, each incumbent of a position in the reallocated class shall be placed upon the step of the new range which equals the rate of pay received before the reallocation. In the event that the steps in the new range do not contain the same rates as the old range, each incumbent shall be placed at the step of the new range does not contain a higher step, at the step which is next lower than the salary received in the old range.
- C. In the event an employee is in a position which is reallocated to a different class which is allocated to a salary range the same as above or below the salary range of the employee's previous class, the incumbent shall be placed at the step in the new class which equals the rate of pay received before reallocation. In the event that the steps in the range for the new class do not contain the same rates as the range for the old class, the incumbent shall be placed at the step of the new range which is next above the salary rate received in the old range; or if the new range does not contain a higher step, the incumbent shall be placed at the step which is next lower than the salary received in the old range.
- D. In the event of reallocation to a deep class, the provisions of the deep class resolution and incumbent salary allocations, if any, shall supersede Section 5.9.

5.10 <u>Salary on Promotion.</u> Any employee who is appointed to a position of a class allocated to a higher salary range than the class previously occupied, except as provided under Section 5.14, shall receive the salary in the new salary range which is next higher than the rate received before promotion. In the event this increase is less than five percent (5%), the employee's salary shall be adjusted to the step in the new range which is at least five percent (5%) greater than the next higher step; provided, however, that the next step shall not exceed the maximum salary for the higher class.

In the event of the appointment of a laid off employee from the layoff list to the class from which the employee was laid off, the employee shall be appointed at the step which the employee had formerly attained in the higher class unless such step results in a decrease

in which case the employee is appointed to the next higher step. If however, the employee is being appointed into a class allocated to a higher salary range than the class from which the employee was laid off, the salary will be calculated from the highest step the employee achieved prior to layoff, or from the employee's current step, whichever is higher.

5.11 <u>Salary on Appointment From a Layoff List.</u> In the event of the appointment of a laid off employee from the layoff list to the class from which the employee was laid off, the employee shall be appointed at the step which the employee had formerly attained in the higher class unless such step results in an increase of less than five percent (5%), in which case the salary shall be adjusted to the step in the new range which is five percent (5%) greater than the next higher step, if the new range permits such adjustment.

5.12 <u>Salary on Involuntary Demotion.</u> Any employee who is demoted, except as provided under Section 5.13, shall have his salary reduced to the monthly salary step in the range for the class of position to which he has been demoted next lower than the salary received before demotion. In the event this decrease is less than five percent (5%), the employee's salary shall be adjusted to the step in the new range which is five percent (5%) less than the next lower step; provided, however, that the next step shall not be less than the minimum salary for the lower class. Whenever the demotion is the result of layoff, cancellation of positions or displacement by another employee with greater seniority rights, the salary of the demoted employee shall be that step on the salary range which he would have achieved had he been continuously in the position to which he has been demoted, all within-range increments having been granted.

5.13 <u>Salary on Voluntary Demotion.</u> Whenever any employee voluntarily demotes to a position in a class having a salary schedule lower than that of the class from which he or she demotes, unless the Board provides otherwise by resolution, his or her salary shall remain the same if the steps in his or her new (demoted) salary range permit, and if not, new salary shall be set at the step next below former salary.

5.14 <u>**Transfer.**</u> An employee who is transferred from one position to another as described under "Transfer" shall be placed at the step in the salary range of the new class which equals the rate of pay received before the transfer. In the event that the steps in the range for the new class do not contain the same rates as the range for the old class, the employee shall be placed at the step of the new range which is next above the salary rate received in the old range; or if the new range does not contain a higher step, the employee shall be placed at the step which is next lower than the salary received in the old range.

Whenever a permanent employee transfers to or from a deep class, as provided in the appropriate deep class resolution, the salary of the employee shall be set as provided in the deep class resolution at a step not to exceed a five percent (5%) increase in the employee's base salary. However, if the deep class transfer occurs to or from a deep class with specified levels identified for certain positions and their incumbents, the employee's salary in the new class shall be set in accordance with the section on "Salary on Promotion" if the employee is transferring to another class or to a level in a deep class for which the salary is at least five percent (5%) above the top base step of the deep class level or class in which they have status currently.

5.15 <u>Pay for Work in Higher Classification.</u> When an employee in a permanent position in the merit system is required to work in a classification for which the compensation is greater than that to which the employee is regularly assigned, the employee shall receive compensation for such work at the rate of pay established for the higher classification pursuant to Subsection 5.10 - <u>Salary on Promotion</u> of this MOU, commencing on the second full day of the assignment, under the following conditions. Payment shall be made retroactive after completing the first forty (40) consecutive hours worked in the higher classification.

- A. The employee is assigned to a program service, or activity established by the Board of Supervisors which is reflected in an authorized position which has been classified and assigned to the Salary Schedule.
- B. The nature of the departmental assignment is such that the employee in the lower classification performs a majority of the duties and responsibilities of the position of the higher classification.
- C. Employees selected for the assignment will normally be expected to meet the minimum qualifications for the higher classification.
- D. The County shall make reasonable efforts to offer out of class assignments to all interested employees on a voluntary basis. Pay for work in a higher classification shall not be utilized as a substitute for regular promotional procedures provided in this Memorandum.
- E. The appropriate authorization form has been submitted by the Department Head at least eight (8) days prior to the expiration of the ten (10) day waiting period and approved by the County Administrator.
- F. Higher pay assignments shall not exceed six (6) months except through reauthorization.
- G. If approval is granted for pay for work in a higher classification and the assignment is terminated and later reapproved for the same employee within one hundred eighty (180) days, no additional waiting period will be required.
- H. Any incentives (e.g., the education incentive) and special differentials (e.g., bilingual differential and hazardous duty differential) accruing to the employee in his/her permanent position shall continue.
- I. During the period of work for higher pay in a higher classification, an employee will retain his/her permanent classification, and anniversary and salary review dates will be determined by time in that classification; except that if the period of work for higher pay in a higher classification exceeds one year continuous employment, the employee, upon satisfactory performance in the higher classification, shall be eligible for a salary review in that class on his/her next anniversary date. Notwithstanding any other salary regulations, the salary step placement of

employees appointed to the higher class immediately following termination of the assignment shall remain unchanged.

J. Allowable overtime pay, shift differential and/or work location differentials will be paid on the basis of the rate of pay for the higher class.

5.16 <u>**Payment.**</u> On the tenth (10th) day of each month, the Auditor will draw a warrant upon the Treasurer in favor of each employee for the amount of salary due the employee for the preceding month; provided, however, that each employee (except those paid on an hourly rate) may choose to receive an advance on the employee's monthly salary, in which case the Auditor shall, on the twenty-fifth (25th) day of each month, draw his warrant upon the Treasurer in favor of such employee.

The advance shall be in an amount equal to one-third (1/3) or less, at the employee's option, of the employee's basic salary of the previous month except that it shall not exceed the amount of the previous month's basic salary less all requested or required deductions.

The election to receive an advance shall be made on or before April 30 or October 31 of each year or during the first month of employment by filing on forms prepared by the Auditor-Controller a notice of election to receive salary advance.

Each election shall become effective on the first day of the month following the deadline for filing the notice and shall remain effective until revoked.

In the case of an election made pursuant to this section, all required or requested deductions from salary shall be taken from the second installment, which is payable on the tenth (10th) day of the following month.

5.17 <u>Pay Warrant Errors.</u> If an employee receives a pay warrant which has an error in the amount of compensation to be received, and if this error occurred as a result of a mistake by the Auditor-Controller's Office, it is the policy of the Auditor-Controller's Office that the error will be corrected and a new warrant issued within forty-eight (48) hours, exclusive of Saturdays, Sundays and Holidays from the time the department is made aware of and verifies that the pay warrant is in error.

Pay errors discovered by the County in employee pay shall be corrected as soon as possible as to current pay rate but no recovery of either overpayments or underpayments to an employee shall be made retroactively except for the six (6) month period immediately preceding discovery of the pay error. This provision shall apply regardless of whether the error was made by the employee, the Appointing Authority or designee, the Director of Human Resources or designee, or the Auditor-Controller or designee. Recovery of fraudulently accrued over or underpayments are excluded from this section for both parties.

When the County notifies an employee of an overpayment and a proposed repayment schedule, the employee may accept the proposed repayment schedule or may request a meeting through the County Human Resources Department. If requested, a meeting shall be held to determine a repayment schedule which shall be no longer than three times (3) the length of time the overpayment occurred.

SECTION 6 - DAYS AND HOURS OF WORK

6.1 <u>Definitions</u>

- **A.** <u>**Regular Work Schedule:**</u> A regular work schedule is eight (8) hours per day, Monday through Friday, inclusive, for a total of forty (40) hours per week.
- **B.** <u>Alternate Work Schedule:</u> An alternate work schedule is any work schedule where an employee is regularly scheduled to work five (5) days per week, but the employee's regularly scheduled two (2) days off are NOT Saturday and Sunday.
- C. <u>Flexible Work Schedule:</u> A flexible work schedule is any schedule that is not a regular, alternate, 9/80, or 4/10 work schedule and where the employee is not scheduled to work more than 40 hours in the "workweek" as defined in Subsections F. and H., below.
- **D.** <u>4/10 Work Schedule:</u> A 4/10 work schedule is four (4) ten hour days in a seven (7) day period, for a total of forty (40) hours per week.
- E. <u>9/80 Work Schedule:</u> A 9/80 work schedule is where an employee works a recurring schedule of thirty-six (36) hours in one calendar week and forty-four (44) hours in the next calendar week, but only forty (40) hours in the designated workweek. In the thirty-six (36) hour calendar week, the employee works four (4) nine (9) hour days and has the same day of the week off that is worked for eight (8) hours in the forty-four (44) hour calendar week. In the forty-four (44) hour calendar week, the employee works four (4) hour sin the forty-four (44) hour calendar week. In the forty-four (44) hour calendar week. In the forty-four (44) hour calendar week, the employee works four (4) nine (9) hour days and one (1) eight (8) hour day.
- F. Workweek for Employees on Regular, Flexible, Alternate, and 4/10 Work <u>Schedules:</u> For employees on regular, alternate, and 4/10 work schedules, the workweek begins at 12:01 a.m. on Monday and ends at 12 midnight on Sunday.
- **G.** <u>Workweek for Employees on a 9/80 Work Schedule:</u> The 9/80 workweek begins on the same day of the week as the employee's eight (8) hour work day and regularly scheduled 9/80 day off. The start time of the workweek is four (4) hours and one (1) minute after the start time of the eight (8) hour workday. The end time of the workweek is four (4) hours after the eight (8) hour workday start time. The result is a workweek that is a fixed and regularly recurring period of seven (7) consecutive twenty four (24) hour periods (168 hours).
- H. <u>Workweek for Twenty Four Hour (24) Facility Employees:</u> For employees who work in a twenty-four (24) hour facility in the Health Services Department and who are not on a 9/80 work schedule, the workweek begins at 12:01 a.m. Sunday and ends at 12:00 midnight on Saturday.

6.2 <u>Staggered Work Schedule.</u> The Department of Employment and Human Services shall continue to operate a staggered work schedule plan. Office hours shall remain open to the public from 8:00 a.m. to 5:00 p.m., Monday through Friday. Permanent full-time employees shall have the option to select, subject to prior approval of the department, an eight (8) hour day, forty (40) hour workweek schedule consisting of work hours which may be other than the normal 8:00 a.m. to 5:00 p.m. or 4:30 p.m. work schedule. The following shall serve as the basic criteria for the staggered shift:

- A. All employees must be present at their office or otherwise engaged in the duties of their position during the core hours of 10:00 a.m. and 3:30 p.m.
- B. Work schedules must remain within the hours of 7:00 a.m. and 7:00 p.m.
- C. The selected staggered work schedule shall consist of the same hours of work each day except for when a schedule including one varying eight (8) hour workday is necessary to provide "officer of the day" coverage or for other specific circumstances in which the department determines that such a varying schedule is appropriate. The decision of the Department Head or designee shall be final.
- D. Lunch periods of one (1) or one half (1/2) hour shall be scheduled. In the event that the employee desires to change the scheduled lunch hour from one (1) hour to one half (1/2) hour, or from one half (1/2) hour to one (1) hour, that change must be approved in advance by the Department Head or designee. Lunch periods shall be taken within one (1) hour of the midpoint of the employee's scheduled workday.
- E. Each work unit designated by placement under a single line supervisor shall have at least one line worker in the office during the hours of 8:00 a.m. to 5:00 p.m. Each such unit shall also have at least one additional line worker in the office or otherwise engaged in the duties of their positions during the hours of 8:00 a.m. and 4:30 p.m. There are two situations in which exceptions may be made to these minimum coverage provisions. Units which are placed under a single supervisor but which are split between two or more buildings may be clustered with another unit of a like program function in the immediate work areas of the same building for the purpose of maintaining minimum coverage during the time period between 4:30 p.m. and 5:00 p.m. A unit of three or fewer workers may be clustered with another unit of a like program function in the immediate work area for the purpose of maintaining minimum coverage, provided that the total number of workers in the units so clustered shall not exceed eight (8).
- F. Each employee's proposed staggered schedule must be submitted in writing and approved by the Department Head or designee prior to implementation.
- G. Changes in staggered schedules shall be requested in writing and must have the approval of the Department Head or designee prior to implementation.
- H. Conflicting requests for schedules shall be resolved by the Department Head whose decision shall be final.

- I. In the event coverage within a location becomes temporarily reduced as a result of scheduling revisions or absenteeism, employees will be expected to assure that the necessary functions are performed, particularly the answering of telephones.
- J. It is understood that an individual employee's schedule may be changed due to the needs of the department.
- K. In the event this staggered scheduling provision is found by the department to be inconsistent with the needs of the department, the department shall so advise representatives of Local 1021 and the County and the Union shall meet and confer in an attempt to resolve the inconsistency.

The Public Health Division of the Health Services Agency shall institute, within clinic and caseload requirements, a staggered hours work schedule plan in which permanent full-time Social Workers and Eligibility Workers shall have the option to request, subject to prior approval of the Department Head or designee, an eight (8) hour day, forty (40) hour workweek schedule consisting of work hours which may be other than the normal 8:00 a.m. to 5:00 p.m., Monday through Friday. The following shall serve as the basic criteria for departmental approval:

- A. All employees must be present at their office or otherwise engaged in the duties of their position during the core hours of 9:00 a.m. to 4:00 p.m.
- B. Work schedules must remain within the hours of 7:30 a.m. and 5:30 p.m. except for specific assignments which may require work beyond those hours.
- C. The selected staggered work schedule shall consist of the same eight (8) hour workdays as is necessary to provide coverage during the hours of 8:00 a.m. to 5:00 p.m. The decision of the Department Head or designee shall be final.
- D. Lunch periods of one (1) or one-half (1/2) hour shall be scheduled subject to the approval of the Department Head or designee. In the event that the Social Worker or Eligibility Worker desires to change the scheduled lunch hour from one (1) hour to one-half (1/2) hour, or from one half (1/2) hour to one (1) hour, that change must be approved in advance by the Department Head or designee.
- E. Each proposed staggered schedule must be submitted in writing and approved by the Department Head or designee prior to implementation.
- F. Changes in staggered schedules shall be requested in writing and must have the approval of the Department Head or designee prior to implementation.
- G. Conflicting requests for schedules shall be resolved by the Department Head or designee, and this decision shall be final.
- H. In the event coverage within an area office becomes temporarily reduced as a result of program changes, scheduling revisions, absenteeism, or reductions in staffing,

SECTION 7 – OVERTIME, COMPENSATORY TIME, & STRAIGHT TIME

the department may adjust Social Worker and Eligibility Worker schedules and/or duties to assure that the necessary functions of the department are performed.

- I. It is understood that an individual employee's schedule may be changed due to the needs of the department.
- J. In the event this staggered scheduling provision is found by the department to be inconsistent with the needs of the department, the department shall so advise representatives of Local 1021 and the County and the Union shall meet and confer in an attempt to resolve the inconsistency.
- **6.3** <u>Automated Timekeeping Implementation</u>: The Union agrees to the implementation of an Automated Timekeeping System.
- 6.4 <u>Time Reporting/Time Stamping</u>: Temporary and Permanent Intermittent (hourly) employees must timestamp in and out as they begin their work shifts, finish their work shifts, and take meal periods. Salaried employees will report time off and time worked for special pays on the electronic timecard.

SECTION 7 - OVERTIME, COMPENSATORY TIME, & STRAIGHT TIME

7.1 <u>Overtime.</u>

- A. Permanent full-time and part-time employees will be paid overtime pay or overtime compensatory time off for any authorized work performed:
 - 1) in excess of forty (40) hours per week; or
 - 2) in excess of eight (8) hours per day and that exceed the employee's daily number of scheduled hours. For example, an employee who is scheduled to work ten (10) hours per day and who works eleven (11) hours on a particular day will be paid one (1) hour of overtime.

Work performed does not include non-worked hours. Overtime pay is compensated at the rate of one and one-half (1-1/2) times the employee's base rate of pay (not including shift and any other special differentials). Any special differentials that are applicable during overtime hours worked will be computed on the employee's base rate of pay, not on the overtime rate of pay.

Overtime for permanent employees is earned and credited in a minimum of one-tenth hour (6 minute) increments and is compensated by either pay or compensatory time off.

B. Permanent Intermittent and temporary employees will be paid overtime pay for any authorized work performed in excess of forty (40) hours per week or in excess of eight (8) hours per day. Work performed does not include non-worked hours. Overtime pay is compensated at the rate of one and one-half (1.5) times the employee's hourly base rate of pay (not including shift or any other special

SECTION 7 – OVERTIME, COMPENSATORY TIME, & STRAIGHT TIME

differentials). Any special differentials that are applicable during overtime hours worked will be computed on the employee's base hourly rate of pay, not on the overtime rate of pay.

7.2 <u>Compensatory Time.</u>

- A. Employees may elect to accrue compensatory time off in lieu of overtime pay. Eligible employees who elect to receive compensatory time off must agree to do so for a full fiscal year (July 1 through June 30). The employee must notify his/her departmental payroll staff of any change in the election by May 31 of each year.
- B. The names of those employees electing to accrue compensatory time off shall be placed on a list maintained by the department. At time of appointment, newly appointed employees may elect to accrue compensatory time off in lieu of overtime pay by notifying the department on the approved form.
- C. Compensatory time off shall be accrued at the rate of one and one-half (1-1/2) times the actual authorized overtime hours worked by the employee.

A permanent part-time employee shall accrue compensatory time off at the rate of one (1) hour for each hour worked in excess of the employee's regular workweek for those hours which are not authorized overtime.

- D. Employees may not accrue a compensatory time off balance that exceeds one hundred twenty (120) hours (i.e. eighty (80) hours at time and one-half). Once the maximum balance has been attained, authorized overtime hours worked will be paid at the overtime rate. If the employee's balance falls below one hundred twenty (120) hours, the employee shall again accrue compensatory time off for authorized overtime hours worked until the employee's balance again reaches one hundred twenty (120) hours.
- E. Accrued compensatory time off shall be carried over for use in the next fiscal year; however, as provided in D. above, accrued compensatory time off balances may not exceed one hundred twenty (120) hours.
- F. The use of accrued compensatory time off shall be by mutual agreement between the Department Head or his designee and the employee. Compensatory time off shall not be taken when the employee would be replaced by another employee who would be eligible to receive, for time worked, either overtime payment or compensatory time accruals as provided for in this Section. This provision may be waived at the discretion of the Department Head or his designee.
- G. When an employee promotes, demotes or transfers from the classification eligible for compensatory time off to another classification eligible for compensatory time off within the same department, the employee's accrued compensatory time off balance will be carried forward with the employee.

SECTION 7 – OVERTIME, COMPENSATORY TIME, & STRAIGHT TIME

- H. Compensatory time accrual balances will be paid off when an employee moves from one department to another through promotion, demotion or transfer. Said payoff will be made in accordance with the provisions and salary of the class from which the employee is promoting, demoting or transferring as provided in I. below.
- I. Since employees accrue compensatory time off at the rate of one and one-half (1-1/2) hours for each hour of authorized overtime worked, accrued compensatory time balances shall be paid off at the straight time rate (two-thirds (2/3) the overtime rate) for the employee's current salary whenever:
 - 1. the employee changes status and is no longer eligible for compensatory time off;
 - 2. the employee promotes, demotes or transfers to another department;
 - 3. the employee separates from County service;
 - 4. the employee retires;
 - 5. the employee is granted a leave of absence.
- J. Compensatory time off shall be taken in increments of one (1) minute.
- K. The Office of the County Auditor-Controller will establish timekeeping procedures to administer this section.

7.3 <u>**Part-Time Differential.**</u> If an employee in the Department of Employment and Human Services, assigned to a permanent part-time position, is requested to work on his/her scheduled day off after the scheduled office hours, such employee shall receive, in addition to their regular base rate of pay, a differential of one-half (½) their regular base rate of pay

7.4 Straight Time Pay and Straight Time Compensatory Time.

- A. Permanent full-time and part-time employees are eligible to receive straight time pay or straight time compensatory time off for hours worked in excess of the employee's daily number of scheduled hours that do not qualify for overtime pay as described in section 7.1, above.
- B. Straight time pay is calculated at the rate of one (1.0) times the employee's base rate of pay (not including differentials or shift pays).
- C. Straight time compensatory time off is accrued at the rate of one (1.0) times the number of straight time hours worked as defined in 7.4.A. above. The election of compensatory time off for overtime hours in lieu of overtime pay means that the employee also elects to receive compensatory time off for straight time hours in lieu of straight time pay. An employee cannot elect to receive straight time compensatory time off for straight time hours if the employee does not also elect to receive compensatory time off for overtime hours. For employees

who receive straight time compensatory time off in lieu of straight time pay, except as otherwise set forth in this section 7.4, the rules for administration of compensatory time off described in section 7.2, above, apply to straight time compensatory time off.

SECTION 8 - CALL BACK TIME PAY

- A. A permanent full-time and permanent part-time employee who is called back to duty will be paid for Call Back Time. Call Back Time occurs when an employee is not scheduled to work and is not on County premises, but is called back to work on County premises or for a County work assignment. An employee called back to work will be paid Call Back Time Pay at the rate of one and one-half (1.5) times his/her base rate of pay (not including differentials) for the actual Call Back Time hours worked plus one (1) hour. An employee called back to work will be paid a minimum of two (2) hours for each Call Back Time event.
- B. Effective January 1, 2015, permanent full-time and part-time employees in the classifications of Social Casework Specialist I (X0WB) and Social Casework Specialist II (X0VB) who are assigned to the Emergency Response Program (Org. Number 5216) and are contacted by telephone during their on-call duty, will not receive any additional pay if the cumulative total of the telephone conversations does not exceed thirty (30) minutes per on-call shift. If the telephone conversations exceed a cumulative total of thirty (30) minutes up to a maximum of sixty (60) minutes per on-call shift, the employee will be paid telephone call back pay at one and one-half (1.5) times the employee's regular rate of pay in one minute increments up to a maximum of sixty (60) minutes per on-call shift, the employee will be paid telephone conversations exceed a cumulative total of sixty (60) minutes. If the telephone conversations exceed a cumulative total of sixty (60) minutes per on-call shift, the employee will be paid telephone conversations exceed a cumulative total of sixty (60) minutes. If the telephone conversations exceed a cumulative total of sixty (60) minutes per on-call shift, the employee will be paid Call Back Time in accordance with Section 8.A. above.

SECTION 9 – ON-CALL DUTY

A permanent full-time or part-time employee assigned to On-Call Duty is paid one (1) hour of straight time pay for each four (4) hours designated as on-call duty. If an employee's on-call duty hours are not in increments of four (4) hours, the on-call duty hours will be prorated. For example, if the employee is assigned to on-call duty for six (6) hours, the employee would receive one and one-half (1.5) hours of straight time pay for the six (6) hours of designated on-call duty (6 hours \div 4 hours=1.5 hrs.). If an employee is called back to work while assigned to on-call duty, the employee will be paid for the total assigned on-call duty hours regardless of when the employee returns to work. An employee is considered assigned to on-call duty if all of the following criteria are met:

a. A permanent full-time or part-time employee is not scheduled to work on County premises, but is required to report to work immediately if called. The employee must provide his/her supervisor with current contact information so that the supervisor can reach the employee with ten (10) minutes or less notice.

b. The Department Head designates and approves those permanent full-time or parttime employees who will be assigned to on-call duty and such decision is final.

SECTION 10 – SHIFT DIFFERENTIAL

- A. Permanent full-time and permanent part-time employees:
 - 1. Permanent full-time and permanent part-time employees will be paid a shift differential of five percent (5%) for the employee's entire scheduled shift when the employee is scheduled to work for four (4) or more hours between 5:00p.m. and 9:00a.m.
 - 2. In order to receive the shift differential, the employee must start work between the hours of midnight and 5:00 a.m. or 11:00 a.m. and midnight on the day the shift is scheduled to begin. Hours worked in excess of the employee's scheduled workday will count towards qualifying for the shift differential, but the employee will not be paid the shift differential on any excess hours worked.
 - 3. Employees who commence a vacation, paid sick leave period, paid disability or other paid leave immediately after working a shift that qualifies for the shift differential, will have the shift differential included in computing the pay for their time on paid leave. Employees on a rotating shift schedule who commence a vacation, paid sick leave, paid disability, or other paid leave will be paid the shift differential that they would have received had the employees worked the scheduled shift during the period of paid leave. Shift differential shall only be paid during paid sick leave and paid disability leave as provided above for the first thirty (30) calendar days of each absence.
- B. Permanent Intermittent and Temporary employees:
 - 1. Permanent Intermittent and temporary employees will be paid a shift differential of five percent (5%) for a maximum of eight (8) hours per work day and/or forty (40) hours per workweek when the employee works four (4) or more hours between 5:00p.m. and 9:00a.m.
 - 2. In order to receive the shift differential, the employee must start work between the hours of midnight and 5:00 a.m. or 11:00 a.m. and midnight on the day the shift is scheduled to begin. Hours worked in excess of eight (8) hours in a workday will count towards qualifying for the shift differential, but the employee will not be paid the shift differential on any excess hours worked.

SECTION 11 - WORKFORCE REDUCTION/LAYOFF/ REASSIGNMENT

11.1 <u>Workforce Reduction.</u> In the event that funding reductions or shortfalls in funding occur in a department or are expected, which may result in layoffs, the department will notify the union and take the following actions:

- a. Identify the classification(s) in which position reductions may be required due to funding reductions or shortfalls.
- b. Advise employees in those classifications that position reductions may occur in their classifications.
- c. Accept voluntary leaves of absence from employees in those classifications which do not appear to be potentially impacted by possible position reductions when such leaves can be accommodated by the department.
- d. Consider employee requests to reduce their position hours from full-time to part-time to alleviate the impact of the potential layoffs.
- e. Approve requests for reduction in hours, lateral transfers, and voluntary demotions to vacant, funded positions in classes not scheduled for layoffs within the department, as well as to other departments not experiencing funding reductions or shortfalls when it is a viable operational alternative for the department(s).
- f. Review various alternatives which will help mitigate the impact of the layoff by working through the Tactical Employment Team (TET) program to:
 - 1. Maintain an employee skills inventory bank to be used as a basis for referrals to other employment opportunities.
 - 2. Determine if there are other positions to which employees may be transferred.
 - 3. Refer interested persons to vacancies which occur in other job classes for which they qualify and can use their layoff eligibility.
 - 4. Establish workshops to aid laid off employees in areas such as resume preparation, alternate career counseling, job search strategy, and interviewing skills.
- g. When it appears to the Department Head and/or Labor Relations Manager that the Board of Supervisors may take action which will result in the layoff of employees in a representation unit, the Labor Relations Manager shall notify the Union of the possibility of such layoffs and shall meet and confer with the Union regarding the implementation of the action.

11.2 <u>Separation Through Layoff</u>.

- A. <u>Grounds for Layoff.</u> Any employee(s) having permanent status in position(s) in the merit service may be laid off when the position is no longer necessary, or for reasons of economy, lack of work, lack of funds or for such other reason(s) as the Board of Supervisors deems sufficient for abolishing the position(s).
- B. <u>Order of Layoff.</u> The order of layoff in a department shall be based on inverse seniority in the class of positions, the employee in that department with least seniority being laid off first and so on.
- C. Layoff By Displacement.
 - 1. <u>In the Same Class.</u> A laid off permanent full-time employee may displace an employee in the department having less seniority in the same class who occupies permanent intermittent or permanent part-time position, the least senior employee being displaced first.
 - 2. <u>In the Same Level or Lower Class.</u> A laid off or displaced employee who had achieved permanent status in a class at the same or lower salary level as determined by the salary schedule in effect at the time of layoff may displace within the department and in the class an employee having less seniority; the least senior employee being displaced first, and so on with senior displaced employees displacing junior employees.
- D. <u>Particular Rules on Displacing.</u>
 - 1. Permanent-intermittent and permanent part-time employees may displace only employees holding permanent positions of the same type respectively.
 - 2. A permanent full-time employee may displace any intermittent or part-time employee with less seniority 1) in the same class as provided in Section 11.2.C.1 or, 2) in a class of the same or lower salary level as provided in Section 11.2.C.2 if no full-time employee in a class at the same or lower salary level has less seniority than the displacing employees.
 - 3. Former permanent full-time employees who have voluntarily become permanent part-time employees for the purpose of reducing the impact of a proposed layoff with the written approval of the Human Resources Director or designee retain their permanent full-time employee seniority rights for layoff purposes only and may in a later layoff displace a full-time employee with less seniority as provided in these rules.
- E. <u>Seniority.</u> An employee's seniority within a class for layoff and displacement purposes shall be determined by adding the employee's length of service in the particular class in question to the employee's length of service in other classes at the same or higher salary levels as determined by the salary schedule in effect at the time of layoff. Employees reallocated or transferred without examination from

SECTION 11 - WORKFORCE REDUCTION/LAYOFF/ REASSIGNMENT

one class to another class having a salary within five percent of the former class, shall carry the seniority accrued in the former class into the new class. Employees reallocated to a new deep class upon its initiation or otherwise reallocated to a deep class because the duties of the position occupied are appropriately described in the deep class shall carry into the deep class the seniority accrued or carried forward in the former class and seniority accrued in other classes which have been included in the deep class.

Service for layoff and displacement purposes includes only the employee's last continuous permanent County employment. Periods of separation may not be bridged to extend such service unless the separation is a result of layoff in which case bridging will be authorized if the employee is reemployed in a permanent position within the employee's layoff eligibility. Approved leaves of absence as provided for in these rules and regulations shall not constitute a period of separation. In the event of ties in seniority rights in the particular class in question, such ties shall be broken by length of last continuous permanent County employment. If there remain ties in seniority rights, such ties shall be broken by counting total time in the department in permanent employment. Any remaining ties shall be broken by random selection among the employees involved.

- F. <u>Eligibility for Layoff List.</u> Whenever any person who has permanent status is laid off, has been displaced, has been demoted by displacement or has voluntarily demoted in lieu of layoff or displacement, or has transferred in lieu of layoff or displacement, the person's name shall be placed on the layoff list for the class of positions from which that person has been removed.
- G. <u>Order of Names on Layoff.</u> First, layoff lists shall contain the names of persons laid off, displaced, or demoted as a result of a layoff or displacement, or who have voluntarily demoted or transferred in lieu of layoff or displacement. Names shall be listed in order of layoff seniority in the class from which laid off, displaced demoted, or transferred on the date of layoff, the most senior person listed first. In case of ties in seniority, the seniority rules shall apply except that where there is a class seniority tie between persons laid off from different departments, the tie(s) shall be broken by length of last continuous permanent County employment with remaining ties broken by random selection among the employees involved.
- H. <u>Duration of Layoff & Reemployment Rights.</u> The name of any person granted reemployment privileges shall continue on the appropriate list for a period of two (2) years. Persons placed on layoff lists shall continue on the appropriate list for a period of four (4) years.
- I. <u>Certification of Persons From Layoff Lists.</u> Layoff lists contain the name(s) of person(s) laid off, displaced or demoted by displacement or voluntarily demoted in lieu of layoff or displacement or transferred in lieu of layoff or displacement. When a request for personnel is received from the appointing authority of a department from which an eligible(s) was laid off, the appointing authority shall receive and appoint the eligible highest on the layoff list from the department. When a request for personnel is received from the department. When a request for personnel is received from the department. When a request for personnel is received from the department from the department.

SECTION 11 - WORKFORCE REDUCTION/LAYOFF/ REASSIGNMENT

the appointing authority shall receive and appoint the eligible highest on the layoff list who shall be subject to a probationary period. A person employed from a layoff list shall be appointed at the same step of the salary range the employee held on the day of layoff.

- J. <u>Removal of Names from Layoff Lists.</u> The Human Resources Director may remove the name of any eligible from a layoff list for any reason listed below:
 - 1. For any cause stipulated in Section 404.1 of the Personnel Management Regulations.
 - 2. On evidence that the eligible cannot be located by postal authorities.
 - 3. On receipt of a statement from the appointing authority or eligible that the eligible declines certification or indicates no further desire for appointment in the class.
 - 4. If three (3) offers of permanent appointment to the class for which the eligible list was established have been declined by the eligible.

A single offer is defined as an offer of all the permanent positions that are available at that time. A rejection of all of those offered positions constitutes a single declination.

5. If the eligible fails to respond to the Human Resources Director or the appointing authority within ten (10) days to written notice of certification mailed to the person's last known address.

If the person on the reemployment or layoff list is appointed to another position in the same or lower classification, the name of the person shall be removed. However, if the first permanent appointment of a person on a layoff list is to a lower class which has a top step salary lower than the top step of the class from which the person was laid off, the name of the person shall not be removed from the layoff list.

K. <u>Removal of Names from Reemployment and Layoff Certifications.</u> The Human Resources Director may remove the name of any eligible from a reemployment or layoff certification if the eligible fails to respond within five (5) days to a written notice of certification mailed to the person's last known address.

11.3 <u>Notice.</u> The County will give employees scheduled for layoff at least ten (10) work days notice prior to their last day of employment.

11.4 <u>Special Employment Lists.</u> The County will establish a Tactical Employment Team (TET) employment pool which will include the names of all laid off County employees. The names of employees who remain County employees but who have been displaced or who have demoted as a result of a layoff or displacement, or who have voluntarily demoted or transferred in lieu of layoff or displacement will also be included in the TET employment

pool. Special employment lists for job classes may be established from the pool. Persons placed on a special employment list must meet the minimum qualifications for the class. An appointment from such a list will not affect the individual's status on a layoff list(s). The name of any person included in the TET employment pool shall continue to be in the pool for a period of four (4) years, unless the employee's name is removed from the layoff list, which will cause the employee's name to be removed from the TET pool as well.

Employees in the TET employment pool shall be guaranteed a job interview for any vacant funded position for which they meet minimum qualifications. If there are more than five such employees who express an interest for one vacant funded position, the five most senior employees shall be interviewed. Seniority for this subsection shall be County seniority.

11.5 <u>**Reassignment of Laid Off Employees.**</u> Employees who displaced within the same classification from full-time to part-time or intermittent status in a layoff, or who voluntarily reduced their work hours to reduce the impact of layoff, or who accepted a position of another status than that from which they were laid off upon referral from the layoff list, may request reassignment back to their pre-layoff status (full time or part-time or increased hours). The request must be in writing in accord with each department's reassignment bid or selection process. Employees will be advised of the reassignment procedure to be followed to obtain reassignment back to their former status at the time of the workforce reduction. The most senior laid off employee in this status who requests such a reassignment will be selected for the vacancy; except when a more senior laid off individual remains on the layoff list and has not been appointed back to the class from which laid off, a referral from the layoff list will be made to fill the vacancy.

SECTION 12 - HOLIDAYS

12.1 <u>Holidays and Personal Holiday Credit.</u> The County will observe the following holidays:

A. January 1st, known as New Year's Day Third Monday in January known as Dr. Martin Luther King, Jr. Day Third Monday in February, known as Presidents' Day The last Monday in May, known as Memorial Day July 4th, known as Independence Day First Monday in September, known as Labor Day November 11th, known as Veterans' Day Fourth Thursday in November, known as Thanksgiving Day The Friday after Thanksgiving Day December 25th, known as Christmas Day

Such other days as the Board of Supervisors may by resolution designate as holidays.

1. Any holiday observed by the County that falls on a Saturday is observed on the preceding Friday, and any holiday that falls on a Sunday is observed on the following Monday.

- 2. For employees who work in twenty-four (24) hour facilities and who are assigned to work on a holiday, any holiday that falls on a Saturday will be observed on a Saturday, and any holiday that falls on a Sunday will be observed on a Sunday.
- B. Effective January 1, 2012, each full-time employee will accrue four (4) hours of personal holiday credit per month. Such personal holiday time may be taken in one (1) minute increments, and preference of personal holidays will be given to employees according to their seniority in their department as reasonably as possible.
- C. Employees will accrue their personal holiday credit during months they are in pay status provided however that no employee may accrue more than forty (40) hours of personal holiday credit. On separation from County service, an employee will be paid for any unused personal credits at the employee's then current pay rate.
- D. Effective January 1, 2012, employees who work in twenty-four (24) hour facilities will, in addition to those holidays specified in Section 12.1A, observe Admission day on September 9, Columbus Day on the second Monday in October, and Lincoln's Day on February 12 as holidays, but will not accrue the four (4) hours per month of personal holiday credit referenced in Section 12.1.B above, but will accrue two (2) hours per month of personal holiday credit. No employee may accrue more than forty (40) hours of personal holiday credit. On separation from County service, an employee will be paid for any unused personal holiday credits at the employee's then current pay rate.
- E. Effective July 1, 2014, employees in safety classifications represented by Local 1021 who are assigned to work in twenty-four (24) hour facilities will not accrue the two (2) hours per month of personal holiday credit referenced in Section 12.1.D., above.
- F. Effective July 1, 2014, employees in safety classifications represented by Local 1021 will not accrue the four (4) hours per month of personal holiday credit referenced in Section 12.1.B., above, but will accrue two (2) hours per month of personal holiday credit. Such personal holiday credit may be taken in increments of one (1) minute, and preference for the use of personal holiday credit will be given to employees according to their seniority in their department as reasonably as possible. No employee may accrue more than forty (40) hours of personal holiday credit. On separation from County service, an employee will be paid for any unused personal holiday credits at the employee's then current pay rate.

12.2 Holiday is Observed (NOT WORKED)

A. <u>Full Time Employees:</u>

1. <u>Holidays Observed – Full Time Employees:</u> Full time employees on regular, 4/10, 9/80, flexible, and alternate work schedules are entitled to

observe a holiday (eight (8) hours off), without a reduction in pay, whenever a holiday is observed by the County.

- 2. Holidays Observed on Regular Day off of Full Time Employees on 4/10, 9/80, Flexible, and Alternate Work Schedule: When a holiday is observed by the County on the regularly scheduled day off of an employee who is on a 4/10, 9/80, flexible, or alternate work schedule, the employee is entitled to take eight (8) hours off, without reduction in pay, in recognition of the holiday. The employee is also entitled to receive eight (8) hours of flexible pay at the rate of 1.0 times his/her base rate of pay (not including differentials) or flexible compensatory time in recognition of his/her regularly scheduled day off.
- 3. <u>Holiday Observed- Full Time Employee Scheduled in Excess of Eight (8)</u> <u>hours:</u> When a holiday falls on an employee's regularly scheduled workday, the employee is entitled to only eight (8) hours off without a reduction in pay. If the workday is a nine (9) hour day, the employee must use one (1) hour of non-sick leave accruals. If the workday is a ten (10) hour day, the employee must use two (2) hours of non-sick leave accruals. If the employee does not have any non-sick leave accrual balances, leave without pay (AWOP) will be authorized.
- 4. Holiday Observed- Full Time Employees Scheduled for Less than Eight (8) hours: When a full-time employee is scheduled to work less than eight (8) hours on a holiday and the employee observes the holiday, the employee is also entitled to receive flexible pay at the rate of one (1.0) times his/her base rate of pay (not including differentials) for the difference between eight (8) hours and the hours the employee was scheduled to work on the holiday.

B. <u>Part Time Employees:</u>

- 1. <u>Holidays Observed Part Time Employees:</u> When a holiday is observed by the County, each part time employee is entitled to observe the holiday in the same ratio as his/her number of position hours bears to forty (40) hours, multiplied by eight (8) hours, without a reduction in pay. For example, a part time employee whose position hours are 24 per week is entitled to 4.8 hours off work on a holiday (24/40 x 8 = 4.8). Hereafter, the number of hours produced by this calculation will be referred to as the "part time employee's holiday hours."
- 2. <u>Holiday Observed on Regular Day off of Part Time Employees:</u> When a holiday is observed by the County on the regularly scheduled day off of a part time employee, the part time employee is entitled to observe the holiday in the amount of the "part time employee's holiday hours," without a reduction in pay, in recognition of the holiday. The employee is also entitled to received flexible pay at the rate of 1.0 times his/her base rate of pay (not including differentials) or flexible compensatory time, in the amount of the "part time employee's holiday hours" in recognition of his/her scheduled day off.

- 3. Holiday Observed- Part Time Employees Scheduled to Work in Excess of "Part Time Employee's Holiday Hours": When the number of hours in a part time employee's scheduled work day that falls a holiday is more than the employee's "part time employee's holiday hours," the employee must use non-sick leave accruals for the difference between the employee's scheduled work hours and the employees "part time employee's holiday hours." If the employee does not have any non-sick leave accrual balances, leave without pay (AWOP) will be authorized.
- 4. <u>Holiday Observed- Part Time Employees Scheduled to Work Less than</u> <u>"Part Time Employee's Holiday Hours"</u>: When the number of hours in a part time employee's scheduled work day that fall on a holiday is less than the employee's "part time employee's holiday hours," the employee is also entitled to receive flexible pay at the rate of 1.0 times his/her base rate of pay (not including differentials) for the difference between the employee's scheduled work hours and the employee's "part time employee's holiday hours."

<u> 12.3 – Holiday is WORKED.</u>

A. <u>Full Time Employees:</u>

- 1. <u>Holiday Falls on Regularly Scheduled Work Day of Full Time Employees</u> on Regular, 4/10, 9/80, Flexible, and Alternate Work Schedules: When a full time employee works on a holiday that falls on the employee's regularly scheduled work day, the employee is entitled to receive his/her regular salary. The employee is also entitled to receive holiday pay at the rate of one and one half (1.5) times his/her base rate of pay (not including differentials) or holiday compensation time at the same rate, for all hours worked up to a maximum of eight (8) hours. This provision applies to the regular, 4/10, 9/80, flexible, and alternate work schedules.
- 2. Holiday Worked- Full Time Employee Scheduled less than Eight (8) hours on Regularly Scheduled Work Day: When a full time employee is scheduled to work less than eight (8) hours on a holiday (hereafter referred to as "full time employee short shift"), and the employee works that full time employee short shift, the employee is also entitled to receive flexible pay at the rate of 1.0 times his/her base rate of pay (not including differentials) or flexible compensatory time for the difference between eight (8) hours and the employee's scheduled full time employee short shift hours.
- 3. <u>Holiday Falls on Regularly Scheduled Day Off of Full Time Employees</u> on 4/10, 9/80, Flexible, and Alternate Work Schedules: When a full time employee works on a holiday that falls on the employee's regularly scheduled day off, the employee is entitled to receive his/her regular salary. The employee is also entitled to receive overtime pay at the rate of one and one half (1.5) times his/her base rate of pay (not including differentials) or

compensation time at the same rate for all hours worked on the holiday. The employee is also entitled to receive eight (8) hours of flexible compensatory time or pay, at the rate of 1.0 times his/her base rate of pay, in recognition of his/her scheduled day off. This provision only applies to employees on 4/10, 9/80, flexible, and alternate work schedules.

B. <u>Part Time Employees:</u>

- 1. <u>Holiday Falls on Regularly Scheduled Work Day:</u> When a part time employee works on a holiday that falls on the employee's scheduled work day, the part time employee is entitled to receive his/her regular salary. The part time employee is also entitled to receive holiday pay at the rate of one and one half (1.5) times his/her base rate of pay (not including differentials) or holiday compensatory time for all hours worked on the holiday, up to a maximum of the "part time employee's holiday hours."
- 2. Holiday Worked- Part Time Employee Scheduled for Less than "Part Time Employee's Holiday Hours" on Regularly Scheduled Work Day: When a part time employee is scheduled to work less than the employee's "part time employee's holiday hours" on a holiday (hereafter referred to as "part time employee short shift"), and the employee works that part time employee short shift, the employee is also entitled to receive flexible pay at the rate of 1.0 times his/her base rate of pay (not including differentials) or flexible compensatory time for the difference between the "part time employee's holiday hours" and the part time employee short shift hours.
- 3. Holiday Worked- Part Time Employee Scheduled to Work in Excess of "Part Time Employee's Holiday Hours" on Regularly Scheduled Work Day: When a part time employee is scheduled to work more than his/her "part time employee's holiday hours" on a holiday (hereafter referred to as "part time employee long shift"), and the employee works more than the part time employee long shift hours, the employee is entitled to receive straight time pay at the rate of 1.0 time his/her base rate of pay (not including differentials) or compensatory time up to eight (8) hours. When a part-time employee works more than his/her part time employee long shift hours and beyond eight (8) hours, the part time employee is entitled to receive overtime pay at the rate of one and one half (1.5) times his/her base rate of pay (not including differentials) or compensatory time for all hours worked beyond the part time employee long shift hours that exceed eight (8) hours.
- 4. Holiday Falls on Regularly Scheduled Day Off of Part Time Employee: When a part time works on a holiday that falls on the employee's regularly scheduled day off, the employee is entitled to receive his/her regular salary. The part time employee is also entitled to receive overtime pay at the rate of one and one half (1.5) his/her base rate of pay (not including differentials) or compensatory time for all hours worked on the holiday, up to a maximum of the amount the "part time employee's holiday hours."

- 5. Holiday Worked- Regularly Scheduled Day off in Excess of "Part Time Employee's Holiday Hours": If a part time employee works more than the "part time employee's holiday hours," the part time employee is also entitled to receive compensatory time or straight time pay at the rate of 1.0 times his/her base rate of pay (not including differentials) for all hours worked up to a maximum of eight (8) hours. If a part time employee works more than eight (8) hours on the holiday, the part time employee is entitled to receive overtime pay at the rate of one and one half (1.5) times his/her base rate of pay (not including differentials) or compensatory time for all hours worked beyond eight (8) hours. The part time employee is also entitled to receive flexible pay at the rate of 1.0 times his/her base rate of pay (not including differentials) or compensatory time for all hours worked beyond eight (8) hours. The part time employee is also entitled to receive flexible pay at the rate of 1.0 times his/her base rate of pay (not including differentials) multiplied by the amount of the "part time employee's holiday hours" or flexible compensatory time in recognition of his/her scheduled day off.
- 6. Holiday Worked- Regularly Scheduled Day off Less Than "Part Time Employee's Holiday Hours": If a part-time employee works a part time employee short shift on his/her regularly scheduled day off, the employee is also entitled to receive flexible pay at the rate of 1.0 time his/her base rate of pay (not including differentials) or flexible compensatory time for the difference between the part time employee's short shift hours and the "part time employee's holiday hours."

12.4 Holiday and Compensatory Time Provisions.

- A. <u>Maximum Accruals of Holiday Compensatory Time</u>: Holiday compensatory time may not be accumulated in excess of two hundred eighty-eight (288) hours. After two hundred eighty-eight (288) hours are accrued by an employee, the employee will receive holiday pay at the rate of one and one half (1.5) times his/her base rate of pay. Holiday compensatory time may be taken at those dates and times determined by mutual agreement of the employee and the Department Head or designee.
- **B.** <u>Pay Off of Holiday Compensatory Time:</u> Holiday compensatory time will be paid off only upon a change in status. A change in status includes separation, transfer to another department, reassignment to a permanent-intermittent position, or transfer, assignment, or promotion into a position that is not eligible for holiday compensatory time.
- C. <u>Maximum Accruals of Flexible Compensatory Time</u>: Flexible compensatory time may not be accumulated in excess of two hundred eighty-eight (288) hours. After two hundred eighty-eight (288) hours are accrued by an employee, the employee will receive flexible pay at the rate of 1.0 times his/her base rate of pay. Flexible compensatory time may be taken on those dates and times determined by mutual agreement of the employee and the Department Head or designee.
- **D.** <u>Pay Off of Flexible Compensatory Time:</u> Flexible compensatory time will be paid off only upon a change in status. A change in status includes separation, transfer to

another department, reassignment to a permanent-intermittent position, or transfer assignment, or promotion into a position that is not eligible for flexible compensatory time.

E. Employees who elect to receive flexible compensatory time or holiday compensatory time credit must agree to do so for a full fiscal year (July 1 through June 30). The employee must notify his/her departmental payroll staff of any change in the election by May 31 of each year.

12.5 <u>**Permanent-Intermittent Employees:**</u> Permanent-Intermittent employees who work on a holiday will be paid overtime pay at the rate of one and one half (1.5) time his/her base rate of pay (not including differentials) for a maximum of eight (8) hours worked on the holiday.

SECTION 13 – VACATION LEAVE

13.1 <u>Vacation Allowance.</u> Employees in permanent positions are entitled to vacation with pay. Accrual is based upon straight time hours of working time per calendar month of service and begins on the date of appointment to a permanent position. Increased accruals begin on the first of the month following the month in which the employee qualifies. Accrual for portions of a month shall be in minimum amounts of one (1) hour calculated on the same basis as for partial month compensation pursuant to Section 5.7 – <u>Compensation for Portion of Month</u> of this MOU. Vacation may be taken in increments of one (1) minute and may not be rounded. Vacation credits may not be taken during the first six (6) months of employment (not necessarily synonymous with probationary status) except where sick leave has been exhausted; and none shall be allowed in excess of actual accrual at the time vacation is taken.

13.2 <u>Vacation Accrual Rates.</u>

	Monthly	Maximum
Length of Service	Accrual Hours	Cumulative Hours
Under 15 years	10	240
15 through 19 years	13-1/3	320
20 through 24 years	16-2/3	400
25 through 29 years	20	480
30 years and up	23-1/3	560

Employees in permanent part-time and permanent-intermittent positions shall accrue vacation benefits on a pro rata basis as provided in Section 36-1.006 of Board Resolution No. 81/1165.

A. Vacation Accrual Increases for Employees Hired on and before June 30, 2009:

<u>Employees with a first of the month Service Award Date</u>: Each employee with a Service Award Date that is on the first day of a month is eligible to accrue increased vacation hours on his/her Service Award Date.

Example:

- 1. The employee's Service Award Date is January 1, 1988.
- 2. The employee reaches 20 years of service on January 1, 2008.
- 3. January 1, 2008 is the date on which the employee is eligible to begin accruing 16.66 hours of vacation time each month.
- 4. The increased vacation hours will first appear on the employee's February 10, 2008 pay warrant.

<u>Employees NOT with a first of the month Service Award Date</u>: Each employee whose Service Award Date is NOT on the first day of a month is eligible to accrue increased vacation hours on the first day of the month following the employee's Service Award Date.

Example Two:

- 1. An employee's Service Award Date is February 24, 1987.
- 2. The employee reached 20 years of service on February 24, 2007.
- 3. March 1, 2007 is the date on which the employee is eligible to begin accruing 16.66 hours of vacation time each month.
- 4. The increased vacation hours will first appear on the employee's April 10, 2007 pay warrant.

B. Vacation Accrual Increases for Employees Hired on and after July 1, 2009:

Each employee hired on and after July 1, 2009 is eligible to accrue increased vacation hours on the first day of the month following the employee's Service Award Date.

Example One:

- 1. The employee's Service Award Date is January 1, 1988.
- 2. The employee reached 20 years of service on January 1, 2008.
- 3. February 1, 2008 is the date on which the employee is eligible to begin accruing 16.66 hours of vacation time each month.
- 4. The increased vacation hours will appear on the employee's March 10, 2008, pay warrant.

Example Two:

- 1. An employee's Service Award Date is February 24, 1987.
- 2. The employee reached 20 years of service on February 24, 2007.
- 3. March 1, 2007 is the date on which the employee is eligible to begin accruing 16.66 hours of vacation time each month.
- 4. The increased vacation hours will appear on the employee's April 10, 2007, pay warrant.
- C. <u>Service Award Date Defined:</u> An employee's Service Award Date is the first day of his/her temporary, provisional, or permanent appointment to a position in the County. If an employee is first appointed to a temporary or provisional position and then later appointed to a permanent position, the Service Award Date for that employee is the date of the first day of the temporary or provisional appointment.

13.3 <u>Accrual During Leave Without Pay.</u> No employee who has been granted a leave without pay or unpaid military leave shall accrue any vacation credit during the time of such leave, nor shall an employee who is absent without pay accrue vacation credit during the absence.

13.4 <u>Vacation Allowance for Separated Employees.</u> On separation from County service, an employee shall be paid for any unused vacation credits at the employee's then current pay rate.

13.5 <u>Vacation Preference.</u> Preference of vacation shall be given to employees according to their seniority in their department as reasonably as possible.

SECTION 14 – SICK LEAVE

14.1 <u>**Purpose of Sick Leave.**</u> The primary purpose of paid sick leave is to ensure employees against loss of pay for temporary absences from work due to illness or injury. It is a benefit extended by the County and may be used only as authorized; it is <u>not</u> paid time off which employees may use for personal activities.

14.2 <u>Credits to and Charges Against Sick Leave.</u> Sick leave credits accrue at the rate of eight (8) working hour's credit for each completed month of service, as prescribed by County Salary Regulations and memoranda of understanding. Employees who work a portion of a month are entitled to a pro rata share of the monthly sick leave credit computed on the same basis as is partial month compensation.

Credits to and charges against sick leave are made in minimum amounts of one (1) minute increments and may not be rounded.

Unused sick leave credits accumulate from year to year.

When an employee is separated other than through retirement, accumulated sick leave credits shall be canceled, unless the separation results from layoff, in which case the accumulated credits shall be restored if reemployed in a permanent position within the period of lay off eligibility.

As of the date of retirement, an employee's accumulated sick leave is converted to retirement time on the basis on one day of retirement service credit for each day of accumulated sick leave credit.

14.3 <u>Policies Governing the Use of Paid Sick Leave.</u> As indicated above, the primary purpose of paid sick leave is to ensure employees against loss of pay for temporary absences from work due to illness or injury. The following definitions apply:

"Immediate Family" means and includes only the spouse, son, stepson, daughter, stepdaughter, father, stepfather, mother, stepmother, brother, sister, grandparent, grandchild, niece, nephew, father-in-law, mother-in-law, daughter-in-law, son-in-law, brother-in-law, sister-in-law, foster children, aunt, uncle, cousin, stepbrother, or stepsister, or domestic partner of an employee and/or includes any other person for whom the employee is the legal guardian or conservator, or any person who is claimed as a "dependent" for IRS reporting purposes by the employee.

<u>"Employee"</u> means any person employed by Contra Costa County in an allocated position in the County service.

<u>"Paid Sick Leave Credits"</u> means those sick leave credits provided for by County Salary Regulations and memoranda of understanding.

<u>"Condition/Reason"</u> With respect to necessary verbal contacts and confirmations which occur between the department and the employee when sick leave is requested or verified, a brief statement in non-technical terms from the employee regarding inability to work due to injury or illness is sufficient.

Accumulated paid sick leave credits may be used, subject to appointing authority approval, by an employee in pay status, but only in the following instances:

- A. <u>Temporary Illness or Injury of an Employee.</u> Paid sick leave credits may be used when the employee is off work because of a temporary illness or injury.
- B. <u>Permanent Disability Sick Leave.</u> Permanent disability means the employee suffers from a disabling physical injury or illness and is thereby prevented from engaging in any County occupation for which the employee is qualified by reason of education, training or experience. Sick leave may be used by permanently disabled employees until all accruals of the employee have been exhausted or until the employee is retired by the Retirement Board, subject to the following conditions:

- 1. An application for retirement due to disability has been filed with the Retirement Board.
- 2. Satisfactory medical evidence of such disability is received by the appointing authority within thirty (30) days of the start of use of sick leave for permanent disability.
- 3. The appointing authority may review medical evidence and order further examination as deemed necessary, and may terminate use of sick leave when such further examination demonstrates that the employee is not disabled, or when the appointing authority determines that the medical evidence submitted by the employee is insufficient, or where the above conditions have not been met.
- C. <u>Communicable Disease.</u> An employee may use paid sick leave credits when under a physician's order to remain secluded due to exposure to a communicable disease.
- D. <u>Sick Leave Utilization for Pregnancy Disability.</u> Employees whose disability is caused or contributed to by pregnancy, miscarriage, abortion, childbirth, or recovery therefrom, shall be allowed to utilize sick leave credit to the maximum accrued by such employee during the period of such disability under the conditions set forth below:
 - 1. Application for such leave must be made by the employee to the appointing authority accompanied by a written statement of disability from the employee's attending physician. The statement must address itself to the employee's general physical condition having considered the nature of the work performed by the employee, and it must indicate the date of the commencement of the disability as well as the date the physician anticipates the disability to terminate.
 - 2. If an employee does not apply for leave and the appointing authority believes that the employee is not able to properly perform her work or that her general health is impaired due to disability caused or contributed to by pregnancy, miscarriage, abortion, childbirth or recovery therefrom the employee shall be required to undergo a physical examination by a physician selected by the County. Should the medical report so recommend, a mandatory leave shall be imposed upon the employee for the duration of the disability.
 - 3. Except as set forth in Section 14.3 H Baby/Child Bonding, sick leave may not be utilized after the employee has been released from the hospital unless the employee has provided the County with a written statement from her attending physician stating that her disability continues and the projected dates of the employee's recovery from such disability.

- E. <u>Medical and Dental Appointments.</u> An employee may use paid sick leave credits:
 - 1. For working time used in keeping medical and dental appointments for the employee's own care; and
 - 2. for working time used by an employee for prescheduled medical and dental appointments for an immediate family member.
- F. <u>Emergency Care of Family.</u> An employee may use paid sick leave credits for working time used in cases of illness or injury to an immediate family member.
- G. <u>Death of Family Member.</u> An employee may use paid sick leave credits for working time used because of a death in the employee's immediate family or of the employee's domestic partner, but this shall not exceed three (3) working days, plus up to two (2) days of work time for necessary travel. Use of additional accruals including sick leave when appropriate, may be authorized in conjunction with the bereavement leave at the discretion of the appointing authority.
- H. <u>Baby/Child Bonding.</u> Upon the birth or adoption of a child, an employee eligible for baby-bonding leave pursuant to the California Family Rights Act may use sick leave credits for such baby-bonding leave.
- I. Accumulated paid sick leave credits may not be used in the following situations:
 - 1. <u>Vacation.</u> Paid sick leave credits may not be used for an employee's illness or injury which occurs while he is on vacation but the County Administrator may authorize it when extenuating circumstances exist and the appointing authority approves.
 - 2. <u>Not in Pay Status.</u> Paid sick leave credits may not be used when the employee would otherwise be eligible to use paid sick leave credits but is not in pay status.

14.4 <u>Administration of Sick Leave.</u> The proper administration of sick leave is a responsibility of the employee and the Department Head. The following procedures apply:

- A. <u>Employee Responsibilities.</u>
 - 1. Employees are responsible for notifying their department of an absence prior to the commencement of their work shift or as soon thereafter as possible. Notification shall include the reason and possible duration of the absence.

- 2. Employees are responsible for keeping their department informed on a continuing basis of their condition and probable date of return to work.
- 3. Employees are responsible for obtaining advance approval from their supervisor for the scheduled time of pre-arranged personal or family medical and dental appointment.
- 4. Employees are encouraged to keep the department advised of (1) a current telephone number to which sick leave related inquiries may be directed, and (2) any condition(s) and/or restriction(s) that may reasonably be imposed regarding specific locations and/or persons the department may contact to verify the employee's sick leave.
- B. <u>Department Responsibilities.</u> The use of sick leave may properly be denied if these procedures are not followed. Abuse of sick leave on the part of the employee is cause for disciplinary action. Departmental approval of sick leave is a certification of the legitimacy of the sick leave claim. The Department Head or designee may make reasonable inquiries about employee absences. The department may require medical verification for an absence of three (3) or more working days. The department may also require medical verification for absences of less than three (3) working days for probable cause if the employee had been notified in advance in writing that such verification was necessary. Inquiries may be made in the following ways:
 - 1. Calling the employee's residence telephone number or other contact telephone number provided by the employee if telephone notification was not made in accordance with departmental sick leave call-in guidelines. These inquiries shall be subject to any restrictions imposed by the employee under Section 14.4.A.
 - 2. Obtaining the employee's signature on the Absence/Overtime Record or on another form established for that purpose, as employee certification of the legitimacy of the claim.
 - 3. Obtaining the employee's written statement of explanation regarding the sick leave claim.
 - 4. Requiring the employee to obtain a physician's certificate or verification of the employee's illness, date(s) the employee was incapacitated, and the employee's ability to return to work, as specified above.
 - 5. In absences of an extended nature, requiring the employee to obtain from their physician a statement of progress and anticipated date on which the employee will be able to return to work, as specified above.

Department Heads are responsible for establishing timekeeping procedures which will insure the submission of a time card covering each employee absence and for operating their respective offices in accordance with these policies and with clarifying regulations issued by the Office of the County Administrator.

To help assure uniform policy application, the Director of Human Resources or designated management staff of the County Human Resources Department should be contacted with respect to sick leave determinations about which the department is in doubt.

14.5 Disability.

- A. An employee physically or mentally incapacitated for the performance of duty is subject to dismissal, suspension or demotion, subject to the County Employees Retirement Law of 1937. An appointing authority after giving notice may place an employee on leave if the appointing authority has filed an application for disability retirement for the employee, or whom the appointing authority believes to be temporarily or permanently physically or mentally incapacitated for the performance of the employee's duties.
- B. An appointing authority who has reasonable cause to believe that there are physical or mental health conditions present in an employee which endanger the health or safety of the employee, other employees, or the public, or which impair the employee's performance of duty, may order the employee to undergo at County expense and on the employee's paid time, a physical, medical examination by a licensed physician and/or a psychiatric examination by a licensed physician or psychologist, and receive a report of the findings on such examination. If the examining physician or psychologist recommends that treatment for physical or mental health problems, including leave, are in the best interests of the employee or the County in relation to the employee overcoming any disability and/or performing his or her duties the appointing authority may direct the employee to take such leave and/or undergo such treatment.
- C. Leave due to temporary or permanent disability shall be without prejudice to the employee's right to use sick leave, vacation, or any other benefit to which the employee is entitled other than regular salary. The Director of Human Resources may order lost pay restored for good cause and subject to the employee's duty to mitigate damages.
- D. Before an employee returns to work from any absence for illness or injury, other leave of absence or disability leave, exceeding two weeks in duration, the appointing authority may order the employee to undergo at County expense a physical, medical, and/or psychiatric examination by a licensed physician, and may consider a report of the findings on such examination. If the report shows that such employee is physically or mentally incapacitated for the performance of duty, the appointing authority may take such action as he deems necessary in accordance with appropriate provisions of this MOU.

- E. Before an employee is placed on an unpaid leave of absence or suspended because of physical or mental incapacity under (a) or (b) above, the employee shall be given notice of the proposed leave of absence or suspension by letter or memorandum, delivered personally or by certified mail, containing the following:
 - 1. a statement of the leave of absence or suspension proposed;
 - 2. the proposed dates or duration of the leave or suspension which may be indeterminate until a certain physical or mental health condition has been attained by the employee;
 - 3. a statement of the basis upon which the action is being taken;
 - 4. a statement that the employee may review the materials upon which the action is taken;
 - a statement that the employee has until a specified date (not less than seven (7) workdays from personal delivery or mailing of the notice) to respond to the appointing authority orally or in writing.
- F. Pending response to the notice the appointing authority for cause specified in writing may place the employee on a temporary leave of absence, with pay.
- G. The employee to whom the notice has been delivered or mailed shall have seven (7) workdays to respond to the appointing authority either orally or in writing before the proposed action may be taken.
- H. After having complied with the notice requirements above, the appointing authority may order the leave of absence or suspension in writing stating specifically the basis upon which the action is being taken, delivering the order to the employee either personally or by certified mail, effective either upon personal delivery or deposit in the U.S. Postal Service.
- I. An employee who is placed on leave or suspended under this section may, within ten (10) calendar days after personal delivery or mailing to the employee of the order, appeal the order in writing through the Director of Human Resources to the Merit Board. Alternatively, the employee may file a written election with the Director of Human Resources waiving the employee's right to appeal to the Merit Board in favor of appeal to a Disability Review Arbitrator.
- J. In the event of an appeal either to the Merit Board or the Disability Review Arbitrator, the employee has the burden of proof to show that either:
 - 1. the physical or mental health condition cited by the appointing authority does not exist, or
 - 2. the physical or mental health condition does exist, but it is not sufficient to prevent, preclude, or impair the employee's performance of duty, or is not

sufficient to endanger the health or safety of the employee, other employees, or the public.

- K. If the appeal is to the Merit Board, the order and appeal shall be transmitted by the Director of Human Resources to the Merit Board for hearing under the Merit Board's Procedures, Section 1114-1128 inclusive. Medical reports submitted in evidence in such hearings shall remain confidential information and shall not be a part of the public record.
- L. If the appeal is to a Disability Review Arbitrator, the employee (and his representative) will meet with the County's representative to mutually select the Disability Review Arbitrator, who may be a de facto arbitrator, or a physician, or a rehabilitation specialist, or some other recognized specialist mutually selected by the parties. The arbitrator shall hear and review the evidence. The decision of the Disability Review Arbitrator shall be binding on both the County and the employee.

Scope of the Arbitrator's Review.

- 1. The arbitrator may affirm, modify or revoke the leave of absence or suspension.
- 2. The arbitrator may make his decision based only on evidence submitted by the County and the employee.
- 3. The arbitrator may order back pay or paid sick leave credits for any period of leave of absence or suspension if the leave or suspension is found not to be sustainable, subject to the employee's duty to mitigate damages.
- 4. The arbitrator's fees and expenses shall be paid one-half by the County and one-half by the employee or employee's association.
- M. It is understood that the benefits specified in Sections 14 and 15 shall be coordinated with the rehabilitation program as determined by the labor-management committee.

14.6 <u>Workers' Compensation.</u> A permanent non-safety employee shall continue to receive the appropriate percent regular monthly salary, for all accepted claims filed before January 1, 2000, during any period of compensable temporary disability absence not to exceed one year. For all accepted claims filed with the County on or after January 1, 2000, the percentage of pay for employees entitled to Workers' Compensation shall be decreased from 87% to 86%. For all accepted claims filed with the County on or after January 1, 2007, the percentage of regular monthly salary for employees entitled to Workers' Compensation shall be decreased from sightly-six percent (86%) to eighty percent (80%). For all accepted claims filed with the County on or after January 1, 2007, the percentage of regular monthly salary for employees entitled to Workers' Compensation shall be decreased from eighty-six percent (86%) to eighty percent (80%). For all accepted claims filed with the County on or after January 1, 2008, the percentage of regular monthly salary for employees entitled to Workers' Compensation shall be decreased from eighty percent (80%) to seventy-five percent (75%). This provision excludes those safety employees entitled to benefits as defined under the Workers' Compensation Laws of California, Labor Code Section 4850. If Workers' Compensation becomes taxable, the

County agrees to restore the original benefit level (100% of monthly salary) and the parties shall meet and confer with respect to funding the increased cost.

Α. Employees who leave work as a result of an on-the-job injury will have the balance of that day charged to continuing pay. This will be considered as the last day worked for purposes of determining Workers' Compensation benefits. A permanent employee shall receive the authorized percentage of regular salary during any period of compensable temporary disability absence. "Compensable temporary disability absence" for the purpose of this Section, is any absence due to workconnected disability which qualifies for temporary disability compensation as set forth in Part 2, Article 3 of the Workers' Compensation Laws of California. When any disability becomes permanent, the salary provided in this Section shall The employee shall return to the County all temporary disability terminate. payments received by him/her from any County funded wage replacement program. No charge shall be made against sick leave or vacation for these salary payments. Sick leave and vacation rights shall not accrue for those periods during which salary payments are made.

The maximum period for the described salary continuation for any one injury or illness shall be one year from the date of temporary disability.

B. <u>Continuing Pay.</u> A permanent employee shall receive the appropriate percentage as outlined above of regular monthly salary during any period of compensable temporary disability not to exceed one year. Payment of continuing pay and/or temporary disability compensation shall be made in accordance with Part 2, Article 3 of the Workers' Compensation Laws of California. "Compensable temporary disability absence" for the purpose of this Section, is an absence due to work-connected disability which qualifies for temporary disability compensation as set forth in Part 2, Article 3 of the Workers' Compensation Laws of California.

When any disability becomes medically permanent and stationary and/or reaches maximum medical improvement, the salary provided by this Section shall terminate. No charge shall be made against sick leave or vacation for these salary payments. Sick leave and vacation rights shall not accrue for those periods during which continuing pay is received. Employees shall be entitled to a maximum of one (1) year of continuing pay benefits for any one injury or illness.

Continuing pay begins at the same time that temporary Workers' Compensation benefits commence and continues until either the member is declared medically permanent/stationary and/or reaches maximum medical improvement, or until one (1) year of continuing pay, whichever comes first provided the employee remains in an active employed status. Continuing pay is automatically terminated on the date an employee is separated from County service by resignation, retirement, layoff, or the employee is no longer employed by the County. In these instances, employees will be paid Workers' Compensation benefits as prescribed by Workers' Compensation laws. All continuing pay will be cleared through the County Administrator's Office, Risk Management Division.

- C. <u>Full Pay Beyond One Year.</u> If an injured employee remains eligible for temporary disability beyond one (1) year, the authorized salary will continue by integrating sick leave and/or vacation accruals with Workers' Compensation benefits. If salary integration is no longer available, Workers' Compensation benefits will be paid directly to the employee as prescribed by Workers' Compensation laws.
- D. <u>Rehabilitation Integration.</u> An injured employee who is eligible for Workers' Compensation Rehabilitation Temporary Disability benefits and whose disability is medically permanent and stationary and/or reaches maximum medical improvement, will continue to receive his/her applicable salary by integrating sick leave and/or vacation accruals with Workers' Compensation Rehabilitation Temporary Disability benefits until those accruals are exhausted. Thereafter, the rehabilitation temporary disability benefits will be paid directly to the employee.
- E. <u>Health Insurance.</u> The County contribution to the employee's group insurance plan(s) continues during the continuing pay period and during integration of sick leave or vacation with Workers' Compensation benefits.
- F. <u>Method of Integration</u>. An employee's sick leave and/or vacation charges shall be calculated as follows:
 - $C = 8 [1 (W \div S)]$
 - C = Sick leave or vacation charge per day (in hours)
 - W = Statutory Workers' Compensation for a month
 - S = Monthly salary

14.7 <u>Leave Without Pay.</u> No employee who has been granted a leave without pay or unpaid military leave shall accrue any sick leave credits during the time of such leave, nor shall an employee who is absent without pay accrue sick leave credits during the absence.

14.8 <u>State Disability Insurance (SDI).</u> Effective July 1, 1994, the County will begin a six-month pilot program for employees eligible for State Disability benefits. At the end of the six (6) month pilot program, the County will meet and confer to evaluate whether the plan will be continued. Employees eligible for SDI benefits will be required to make application for SDI benefits and to have those benefits integrated with the use of their sick leave accruals on the following basis:

14.9 <u>General Provisions.</u> The California SDI program provides disability benefits beginning on the eighth (8) calendar day of a qualifying disability unless the employee is hospitalized. Upon hospitalization, benefits can be payable from the first day of the disability exceeds fourteen (14) calendar days, benefits can be payable from the first day of the disability. The maximum period of state disability payments is up to one (1) year. Determination of SDI payments and eligibility to receive payments is at the sole discretion of the State of California.

Integration means that employees will be required to use sick leave accruals to supplement the difference between the amount of the SDI payment and the employee's base monthly salary. Integration of sick leave with the SDI benefit is automatic and cannot be waived. Integration applies to all SDI benefits paid. For employees off on SDI, the department will make appropriate integration adjustments, including retroactive adjustments if necessary. Employees must inform their department of hospitalization in a timely manner in order for the department to make appropriate integration adjustments.

State Disability benefit payments will be sent directly to the employees at their home address by the State of California.

When there are insufficient sick leave accruals available to fully supplement the difference between the SDI payment and the employee's base monthly salary, accruals other than sick leave may be used. These accruals may be used only to the extent that total payments do not exceed the employee's base monthly salary.

14.10 <u>Procedures.</u> Employees with more than 1.2 hours of sick leave accruals at the beginning of the disability integration period must integrate their sick leave accrual usage with their SDI benefit to the maximum extent possible.

When employees have 1.2 hours or less of sick leave accruals at the beginning of the disability integration period, the department shall automatically use 0.1 hour of sick leave per month for the duration of their SDI benefit.

When sick leave accruals are totally exhausted, integration with the SDI benefit terminates. An employee may use any other accruals without reference to or integration with the SDI benefit.

When the SDI benefit is exhausted, sick leave integration terminates. Then the employee may use sick leave or other accruals.

Employees with no sick leave balance at the beginning of the disability integration period may use any other accruals without reference to or integration with the SDI benefit.

Employees whose SDI claims are denied must present a copy of their claim denial to their department. The department will then authorize use of unused sick leave and shall authorize the use of other accruals as appropriate.

Employees may contact the Human Resources Department, Benefits Division, for assistance in resolving problems.

14.11 <u>Method of Integration.</u> Until an employee has a balance of 1.2 hours of sick leave, the employee's sick leave accrual charges while receiving SDI benefits shall be calculated each month.

The amount of sick leave charged each employee will be calculated in the following manner:

The percentage of base monthly salary not covered by the SDI benefit will be applied to the daily hours in the employee's schedule and that number of sick leave hours will be charged against the employee's sick leave accruals.

For purposes of integration with the SDI program, all full-time employees' schedules will be converted to 8-hour/5-day weekly work schedules during the period of integration.

The formula for full-time employees' sick leave integration charges is shown below:

- $L = [(S-D) \div S] \times 8$
- S = Employee Base Monthly Salary
- H = Estimated Highest Quarter (3-mos) Earnings [$H = S \times 3$]
- W = Weekly SDI Benefit from State of California SDI Weekly Benefit Table
- C = Calendar Days in each Month
- D = Estimated Monthly SDI Benefit $[D = (W \div 7) \times C]$
- L = Sick Leave Charged per Day

Permanent part-time, permanent-intermittent employees and those full-time employees working a light/limited duty reduced schedule program shall have their sick leave integration adjusted accordingly.

14.12 <u>Definition.</u> "Base Monthly Salary" for purposes of sick leave integration is defined as the salary amount for the employee's step on the salary schedule for the employee's permanent classification as shown in the "Salary" field on the On-Line Payroll Time Reporting System used by departments for payroll reporting purposes.

14.13 <u>Conversion to the New SDI Program.</u> For all employees receiving SDI benefits prior to July 1, 1994, conversion to the new SDI program operated by departmental payroll staff will be coordinated by the Human Resources Department, Benefits Division.

All employee SDI benefit checks received in the Human Resources Department and signed over to the County by June 30, 1994, will be deposited and used to buy back the employee's sick leave, with sick leave credits appearing on the July 10th pay warrants insofar as possible.

All Employee SDI benefit checks received, but not signed over to the County, by June 30, 1994, will be returned to the employee. All employee SDI benefit checks received after June 30, 1994, will be returned to the employee. In both these situations, no sick leave buy back will be made, regardless of the calendar period to which the benefit checks pertain. Program transfer to departmental payroll staff will be effective July 1, 1994 for the month of July with the first computation of SDI benefits and integration with sick leave under the new program made on the August 10, 1994 pay warrants covering the July 1994 payroll period.

14.14 <u>**Disability Insurance Review Committee.</u>** The County shall establish a Disability Insurance Review Committee consisting of one (1) representative from each employee organization and four (4) management representatives to review and recommend to the Director of Human Resources the feasibility of implementing a self-funded and self-administered disability insurance program.</u>

14.15 <u>Employee Annual Health Examination.</u> Employees of the County who work in a Health Services Department facility will annually be required to complete a Health Questionnaire and take a Tuberculosis Skin Test. A chest x-ray will be required if the

employee has previously had a positive reaction to a tuberculosis skin test. However, employees will not be required to take x-ray exams in excess of what is required by applicable Federal and State laws.

Employees will also be requested to be screened for Rubella immunity. If the result of the Rubella test is negative, the appointing authority or designee will recommend that the employee become immunized. If the employee has direct patient contact and refuses to become immunized, said employee will be relocated to an indirect patient contact area.

SECTION 15 – CATASTROPHIC LEAVE BANK

15.1 <u>**Program Design.**</u> The County Human Resources Department will operate a Catastrophic Leave Bank which is designed to assist any County employee who has exhausted all paid accruals due to a serious or catastrophic illness, injury, or condition of the employee or family member. The program establishes and maintains a Countywide bank wherein any employee who wishes to contribute may authorize that a portion of his/her accrued vacation, compensatory time, holiday compensatory time or floating holiday be deducted from those account(s) and credited to the Catastrophic Leave Bank. Employees may donate hours either to a specific eligible employee or to the bank. Upon approval, credits from the Catastrophic Leave Bank may be transferred to a requesting employee's sick leave account so that employee may remain in paid status for a longer period of time, thus partially ameliorating the financial impact of the illness, injury, or condition.

Catastrophic illness or injury is defined as a critical medical condition, a long-term major physical impairment or disability which manifests itself during employment.

15.2 Operation.

- A. The plan will be administered under the direction of the Director of Human Resources. The Human Resources Department will be responsible for receiving and recording all donations of accruals and for initiating transfer of credits from the Bank to the recipient's sick leave account. Disbursement of accruals will be subject to the approval of a six (6) member committee composed of three (3) members appointed by the County Administrator and three (3) members appointed by the majority representative employee organizations. The committee shall meet as necessary to consider all requests for credits and shall make determinations as to the appropriateness of the request. The committee shall determine the amount of accruals to be awarded for employees whose donations are non-specific. Consideration of all requests by the committee will be on an anonymous requestor basis.
- B. Hours transferred from the Catastrophic Leave Bank to a recipient will be in the form of sick leave accruals and shall be treated as regular sick leave accruals.

SECTION 16 – LEAVE OF ABSENCE

- C. To receive credits under this plan, an employee must have permanent status, must have exhausted all time off accruals to a level below eight (8) hours total, have applied for a medical leave of absence and have medical verification of need.
- D. Donations are irrevocable unless the donation to the eligible employee is denied. Donations may be made in hourly blocks with a minimum donation of not less than four (4) hours per donations from balances in the vacation, holiday, floating holiday, compensatory time, or holiday compensatory time accounts. Employees who elect to donate to a specific individual shall have seventy-five percent (75%) of their donation credited to the individual and twenty-five percent (25%) credited to the Catastrophic Leave Bank.
- E. Time donated will be converted to a dollar value and the dollar value will be converted back to sick leave accruals at the recipient's base hourly rate when disbursed. Credits will not be on a straight hour-for-hour basis. All computations will be on a standard 173.33 basis, except that employees on other than a forty (40) hour week will have hours prorated according to their status.
- F. Any recipient will be limited to a total of one thousand forty (1040) hours or its equivalent per catastrophic event; each donor will be limited to one hundred twenty (120) hours per calendar year.
- G. No element of this plan is grievable. All appeals from either a donor or recipient will be resolved on a final basis by the Director of Human Resources.
- H. No employee will have any entitlement to catastrophic leave benefits. The award of Catastrophic Leave will be at the sole discretion of the committee, both as to amounts of benefits awarded and as to persons awarded benefits. Benefits may be denied, or awarded for less than six months. The committee will be entitled to limit benefits in accordance with available contributions and to choose from among eligible applicants, on an anonymous basis, those who will receive benefits, except for hours donated to a specific employee. In the event a donation is made to a specific employee and the committee determines the employee does not meet the Catastrophic Leave Bank criteria, the donating employee may authorize the hours to be donated to the bank or returned to the donor's account. The donating employee will have fourteen (14) calendar days from notification to submit his/her decision regarding the status of their donation, or the hours will be irrevocably transferred to the Catastrophic Leave Bank.
- I. Any unused hours transferred to a recipient will be returned to the Catastrophic Leave Bank.

SECTION 16 – LEAVE OF ABSENCE

16.1 <u>Leave Without Pay.</u> Any employee who has permanent status may be granted a leave of absence without pay upon written request, approved by the appointing authority; provided, however, that leaves for pregnancy, pregnancy disability, serious health

conditions, and family care shall be granted in accordance with applicable state and federal law.

16.2 <u>General Administration – Leaves of Absence.</u> Requests for leave of absence without pay shall be made upon forms prescribed by the Director of Human Resources and shall state specifically the reason for the request, the date when it is desired to begin the leave, and the probable date of return.

- A. Leave without pay may be granted for any of the following reasons:
 - 1. Illness, disability, or serious health condition;
 - 2. pregnancy or pregnancy disability;
 - 3. family care;
 - 4. to take a course of study such as will increase the employee's usefulness on return to the position;
 - 5. for other reasons or circumstances acceptable to the appointing authority.
- B. An employee must request family care leave at least thirty (30) days before the leave is to begin if the need for the leave is foreseeable. If the need is not foreseeable, the employee must provide written notice to the employer within five (5) days of learning of the event by which the need for family care leave arises.
- C. A leave without pay may be for a period not to exceed one (1) year, provided the appointing authority may extend such leave for additional periods. The procedure in granting extensions shall be the same as that in granting the original leave, provided that the request for extension must be made not later than thirty (30) calendar days before the expiration of the original leave.
- D. Nevertheless, a leave of absence for the employee's serious health condition or for family care (FMLA) shall be granted to an employee who so requests it for up to eighteen (18) weeks during a "rolling" twelve (12) month period measured backward from the date an employee uses his/her FMLA leave in accordance with Section 16.5 below.
- E. Whenever an employee who has been granted a leave without pay desires to return before the expiration of such leave, the employee shall submit a request to the appointing authority in writing at least fifteen (15) days in advance of the proposed return. Early return is subject to prior approval by the appointing authority. The Human Resources Department shall be notified promptly of such return.
- F. Except in the case of leave of absence due to family care, pregnancy, pregnancy disability, illness, disability, or serious health condition, the decision of the appointing authority granting or denying a leave or early return from leave shall be subject to

SECTION 16 – LEAVE OF ABSENCE

appeal to the Director of Human Resources and not subject to appeal through the grievance procedure set forth in this MOU.

16.3 <u>Furlough Days Without Pay.</u> The existing VTO program shall be continued for the life of the contract.

16.4 <u>Military Leave.</u> Any employee who has permanent status and who is ordered to serve as a member of the State Militia or the United States Army, Navy, Air Force, Marine Corps, Coast Guard or any division thereof, shall be granted a military leave for the period of such service, plus ninety (90) days. Additionally, any employee who volunteers for service during mobilization under Executive Order of the President or Congress of the United States and/or the State Governor in time of emergency shall be granted a leave of absence, if necessary, in accordance with applicable state or federal laws. Upon the termination of such service or upon honorable discharge, the employee shall be entitled to return to his/her position in the classified service provided such still exists and the employee is otherwise qualified, without any loss of standing of any kind whatsoever.

An employee who has been granted a military leave shall not, by reason of such absence, suffer any loss of vacation, holiday, or sick leave privileges which may be accrued at the time of such leave, nor shall the employee be prejudiced thereby with reference to salary adjustments or continuation of employment. For purposes of determining eligibility for salary adjustments or seniority in case of layoff or promotional examination, time on military leave shall be considered as time in County service.

Any employee who has been granted a military leave, may upon return, be required to furnish such evidence of performance of military service or of honorable discharge as the Director of Human Resources may deem necessary.

16.5 <u>Family Care Leave or Medical Leave</u>. Upon request to the appointing authority, in a "rolling" twelve (12) month period measured backward from the date the employee uses his/her FMLA leave, any employee who has permanent status shall be entitled to at least eighteen (18) weeks (less if so requested by the employee) leave for:

- a. medical leave of absence for the employee's own serious health condition which makes the employee unable to perform the functions of the employee's position; or
- b. family care leave of absence without pay for reason of the birth of a child of the employee, the placement of a child with an employee in connection with the adoption or foster care of the child by the employee, or the serious illness or health condition of a child, parent, spouse, or domestic partner of the employee.

16.6 <u>Certification</u>. The employee may be asked to provide certification of the need for family care leave or medical leave. Additional period(s) of family care or medical leave may be granted by the appointing authority.

16.7 <u>Intermittent Use of Leave.</u> The eighteen (18) week entitlement may be in broken periods, intermittently on a regular or irregular basis, or may include reduced work schedules depending on the specific circumstances and situations surrounding the request

for leave. The eighteen (18) weeks may include use of appropriate available paid leave accruals when accruals are used to maintain pay status, but use of such accruals is not required beyond that specified in Section 16.12 below. When paid leave accruals are used for a medical or family care leave, such time shall be counted as a part of the eighteen (18) week entitlement.

16.8 <u>Aggregate Use for Spouses.</u> In the situation where husband and wife are both employed by the County, the family care of medical leave entitlement based on the birth, adoption or foster care of a child is limited to an aggregate for both employees together of eighteen (18) weeks during a "rolling" twelve (12) month period measured backward from the date the employee uses his/her FMLA leave. Employees requesting family care leave are required to advise their appointing authority(ies) when their spouse is also employed by the County.

16.9 <u>Definitions.</u> For medical and family care leaves of absence under this section, the following definitions apply:

- A. <u>Child:</u> A biological, adopted, or foster child, stepchild, legal ward, conservatee or a child who is under eighteen (18) years of age for whom an employee stands in loco parentis or for whom the employee is the guardian or conservator, or an adult dependent child of the employee.
- B. <u>Parent:</u> A biological, foster, or adoptive parent, a step-parent, legal guardian, conservator, or other person standing in loco parentis to a child.
- C. <u>Spouse:</u> A partner in marriage as defined in California Civil Code Section 4100.
- D. <u>Domestic Partner</u>: An unmarried person, eighteen (18) years or older, to whom the employee is not related and with whom the employee resides and shares the common necessities of life.
- E. <u>Serious Health Condition:</u> An illness, injury, impairment, or physical or mental condition which warrants the participation of a family member to provide care during a period of treatment or supervision and involves either inpatient care in a hospital, hospice or residential health care facility or continuing treatment or continuing supervision by a health care provider (e.g. physician or surgeon) as defined by state and federal law.
- F. <u>Certification for Family Care Leave</u>: A written communication to the employer from a health care provider of a person for whose care the leave is being taken which need not identify the serious health condition involved, but shall contain:
 - 1. the date, if known, on which the serious health condition commenced;
 - 2. the probable duration of the condition;
 - 3. an estimate of the amount of time which the employee needs to render care or supervision;

- 4. a statement that the serious health condition warrants the participation of a family member to provide care during period of treatment or supervision;
- 5. if for intermittent leave or a reduced work schedule leave, the certification should indicate that the intermittent leave or reduced leave schedule is necessary for the care of the individual or will assist in their recovery, and its expected duration.
- G. <u>Certification for Medical Leave:</u> A written communication from a health care provider of an employee with a serious health condition or illness to the employer, which need not identify the serious health condition involved, but shall contain:
 - 1. the date, if known, on which the serious health condition commenced;
 - 2. the probable duration of the condition;
 - 3. a statement that the employee is unable to perform the functions of the employee's job;
 - 4. if for intermittent leave or a reduced work schedule leave, the certification should indicate the medical necessity for the intermittent leave or reduced leave schedule and its expected duration.
- H. <u>Comparable Positions:</u> A position with the same or similar duties and pay which can be performed at the same or similar geographic location as the position held prior to the leave. Ordinarily, the job assignment will be the same duties in the same program area located in the same city, although specific clients, caseload, co-workers, supervisor(s), or other staffing may have changed during an employee's leave.

16.10 <u>Pregnancy Disability Leave.</u> Insofar as pregnancy disability leave is used under Section 14.3.D - <u>Sick Leave Utilization for Pregnancy Disability</u>, that time will not be considered a part of the eighteen (18) week family care leave period.

16.11 <u>**Group Health Plan Coverage.**</u> Employees who were members of one of the group health plans prior to commencement of their leave of absence can maintain their health plan coverage with the County contribution by maintaining their employment in pay status as described in Section 16.12. During the eighteen (18) weeks of an approved medical or family care leave under Section 16.5 above, the County will continue its contribution for such health plan coverage even if accruals are not available for use to maintain pay status as required under Section 16.12. In order to maintain such coverage, employees are required to pay timely the full employee contribution to maintain their group health plan coverage, either through payroll deduction or by paying the County directly.

16.12 Leave Without Pay - Use of Accruals.

- A. <u>All Leaves of Absence.</u> During the first twelve (12) month period of any leave of absence without pay, an employee may elect to maintain pay status each month by using available sick leave (if so entitled under Section 14.3 <u>Policies Governing the Use of Paid Sick Leave</u>), vacation, floating holiday, compensatory time off or other accruals or entitlements; in other words, during the first twelve (12) months, a leave of absence without pay may be "broken" into segments and accruals used on a monthly basis at the employee's discretion. After the first twelve (12) months, the leave period may not be "broken" into segments and accruals may not be used, except when required by LTD Benefit Coordination or SDI/Sick Leave Integration Section 14.8 <u>State Disability Insurance</u>, or as provided in the sections below.
- B. <u>Family Care or Medical Leave (FMLA).</u> During the eighteen (18) weeks of an approved medical or family care leave, if a portion of that leave will be on a leave of absence without pay, the employee will be required to use at least 0.1 hour of sick leave (if so entitled under Section 14.3 <u>Policies Governing the Use of Paid Sick Leave</u>), vacation floating holiday, compensatory time off or other accruals or entitlements if such are available, although use of additional accruals is permitted under subsection A. above.
- C. <u>Leave of Absence/Long-Term Disability (LTD) Benefit Coordination.</u> An eligible employee who files an LTD claim and concurrently takes a leave of absence without pay will be required to use accruals as provided in Section B herein during the eighteen (18) week entitlement period of a medical leave specified above. If an eligible employee continues beyond the eighteen (18) weeks entitlement period on a concurrent leave of absence/LTD claim, the employee may choose to maintain further pay status only as allowed under subsection A. herein.
- D. Sick leave accruals may not be used during any leave of absence, except as allowed under Section 14.3 <u>Policies Governing the Use of Paid Sick Leave</u>.

16.13 <u>Leave of Absence Replacement and Reinstatement.</u> Any permanent employee who requests reinstatement to the classification held by the employee in the same department at the time the employee was granted a leave of absence, shall be reinstated to a position in that classification and department and then only on the basis of seniority. In case of severance from service by reason of the reinstatement of a permanent employee, the provisions of Section 11.E - <u>Seniority, Workforce Reduction, Layoff, and Reassignment</u> shall apply.

16.14 <u>Leave of Absence Return.</u> In the Department of Employment and Human Services an employee shall have the right to return to the same class, building, and assignment (position control number) if the return to work is within eighty-nine (89) consecutive days from the initial date the employee started leave of absence. At such time the leave of absence is approved by the Appointing Authority, the Department of Employment and Human Services shall notify the employee of the final date by which they shall return to be assigned to the same position control number.

16.15 <u>Reinstatement From Family Care Medical Leave.</u> In the case of a family care or medical leave, an employee on a 5/40 schedule shall be reinstated to the same or comparable position if the return to work is after no more than ninety (90) workdays of leave from the initial date of a continuous leave, including use of accruals, or within the equivalent on an alternate work schedule. A full-time employee taking an intermittent or reduced work schedule leave shall be reinstated to the same or comparable position if the return to work on a full schedule is after no more than seven hundred twenty (720) hours, including use of accruals, of intermittent or reduced schedule leave. At the time the original leave is approved, the appointing authority shall notify the employee in writing of the final date to return to work, or the maximum number of hours of leave, in order to guarantee reinstatement to the same or comparable position. An employee on a schedule other than 5/40 shall have the time frame for reinstatement to the same or comparable position adjusted on a pro rata basis.

16.16 <u>Salary Review While on Leave of Absence.</u> The salary of an employee who is on leave of absence from a County position on any anniversary date and who has not been absent from the position on leave without pay more than six (6) months during the preceding year shall be reviewed on the anniversary date. Employees on military leave shall receive salary increments that may accrue to them during the period of military leave.

16.17 <u>Unauthorized Absence.</u> An unauthorized absence from the work site or failure to report for duty after a leave request has been disapproved, revoked, or cancelled by the appointing authority, or at the expiration of a leave shall be without pay. Such absence may also be grounds for disciplinary action.

16.18 <u>Non-Exclusivity.</u> Other MOU language on this subject, not in conflict, shall remain in effect.

16.19 <u>**Time Off to Vote.**</u> Employees represented by the Union who do not have sufficient time outside of working hours to vote at a statewide election, may, without loss of pay, take off enough working time which will enable the employee to vote.

No more than two (2) hours of the time taken off for voting shall be without loss of pay. The time off for voting shall be only at the beginning or end of the regular working shift, whichever allows the most free time for voting and the least time off from the regular working shift.

Any employee seeking time off to vote under the provisions of this Section, must submit a written request, at least two (2) working days in advance, to his or her immediate supervisor, stating the following: name; job classification; department; a statement "I am a registered voter"; geographic location and address of the employee's polling place; amount of time off requested and whether it is to be at the beginning or end of the employee's regular workday; and a clear statement as to why the employee is unable to vote during the regular hours that the polls are open.

SECTION 17 – JURY DUTY AND WITNESS DUTY

17.1 <u>Jury Duty.</u> For purposes of this Section, jury duty shall be defined as any time an employee is obligated to report to the court.

When called for jury duty, County employees, like other citizens, are expected to discharge their jury duty responsibilities. Employees shall advise their department as soon as possible if scheduled to appear for jury duty.

If summoned for jury duty in a Superior, or Federal Court, or a Coroners jury, employees may remain in their regular County pay status, or they may take paid leave (vacation, floating holiday, etc.) or leave without pay and retain all fees and expenses paid to them.

When an employee is summoned for jury duty selection or is selected as a juror in a Superior or Federal Court, employees may remain in a regular pay status if they waive all fees (other than mileage), regardless of shift assignment and the following shall apply:

- a. If an employee elects to remain in a regular pay status and waive or surrender all fees (other than mileage), the employee shall obtain from the Clerk or Jury Commissioner a certificate indicating the days attended and noting that fees other than mileage are waived or surrendered. The employee shall furnish the certificate to his department where it will be retained as a department record. No "Absence/Overtime Record" is required.
- An employee who elects to retain all fees must take leave (vacation, floating holiday, etc.) or leave without pay. No court certificate is required but an "Absence/Overtime Record" must be submitted to the department payroll clerk.

Employees are not permitted to engage in any employment regardless of shift assignment or occupation before or after daily jury service that would affect their ability to properly serve as jurors.

An employee on short notice standby to report to court, whose job duties make short notice response impossible or impractical, shall be given alternate work assignments for those days to enable them to respond to the court on short notice.

When an employee is required to serve on jury duty, the County will adjust that employee's work schedule to coincide with a Monday to Friday schedule for the remainder of their service, unless the employee requests otherwise. Participants in 9/80 or 4/10 work schedules will <u>not</u> receive overtime or compensatory time credit for jury duty on their scheduled days off.

Permanent-intermittent employees are entitled to paid jury duty leave only for those days on which they were previously scheduled to work. **17.2** <u>Witness Duty.</u> Employees called upon as a witness or an expert witness in a case arising in the course of their work or the work of another department may remain in their regular pay status and turn over to the County all fees and expenses paid to them (other than mileage allowances) or they make take vacation leave or leave without pay and retain all fees and expenses.

Employees called to serve as witnesses in private cases or personal matters (e.g., accident suits and family relations) shall take vacation leave or leave without pay and retain all witness fees paid to them.

Retention or waiver of fees shall be governed by the same provisions as apply to jury duty as set forth in Section 17.1 of this MOU. Employees shall advise their department as soon as possible if scheduled to appear for witness duty. Permanent-intermittent employees are entitled to paid witness duty only for those days on which they were previously scheduled to work.

SECTION 18 - HEALTH, LIFE & DENTAL CARE

18.1 <u>Health Plan Coverages.</u>

The County will provide the medical and dental coverage for permanent employees regularly scheduled to work twenty (20) or more hours per week and for their eligible family members, expressed in one of the Medical Plan contracts and one of the Dental Plan contracts between the County and the following providers:

- 1. Contra Costa Health Plans (CCHP)
- 2. Kaiser Permanente Health Plan
- 3. Health Net
- 4. Delta Dental
- 5. DeltaCare (PMI)

Medical Plans:

All employees will have access to the following medical plans:

- 1. CCHP Plan A & Plan B
- 2. Kaiser Permanente Plan A & Plan B
- 3. Health Net HMO Plan A & Plan B
- 4. Health Net PPO Plan A
- 5. Kaiser High Deductible Health Plan

Health Net PPO Plan B will be eliminated for all employees beginning January 1, 2018.

In the event that one of the medical plans listed above meets the criteria for a high cost employer-sponsored health plan that may be subject to an excise penalty (a.k.a. Cadillac Tax) under the federal Patient Protection and Affordable Care Act ("ACA") (42 U.S.C. § 18081), the Joint Labor/Management Benefit Committee will meet to consider plan design and other changes in an effort to mitigate the negative impact of the excise penalty. If the Committee is unable to make sufficient plan changes and the plan(s) continue to meet the criteria for high cost employer-sponsored health plan(s), such plan(s) will be eliminated for all employees beginning January 1, 2018.

18.2 <u>Monthly Premium Subsidy:</u>

A. The monthly premium subsidy in effect on January 1, 2015, for each medical and/or dental plan, is a set dollar amount and is not a percentage of the premium charged by the plan. The County will pay the following monthly premium subsidy:

Health & Dental Plans	Employee	Employee +1 Dependent	Employee +2 or More Dependents
Contra Costa Health Plans (CCHP), Plan A	\$509.92	\$1,214.90	\$1,214.90
Contra Costa Health Plans (CCHP), Plan B	\$528.50	\$1,255.79	\$1,255.79
Kaiser Permanente Health Plans	\$478.91	\$1,115.84	\$1,115.84
Health Net HMO Plans	\$627.79	\$1,540.02	\$1,540.02
Health Net PPO Plans	\$604.60	\$1,436.25	\$1,436.25
Kaiser High Deductible Health Plan	\$478.91	\$1,115.84	\$1,115.84
Delta Dental with CCHP A or B	\$41.17	\$93.00	\$93.00
Delta Dental with Kaiser or Health Net	\$34.02	\$76.77	\$76.77
Delta Dental without a Health Plan	\$43.35	\$97.81	\$97.81
DeltaCare (PMI) with CCHP A or B	\$25.41	\$54.91	\$54.91
DeltaCare (PMI) with Kaiser or Health Net	\$21.31	\$46.05	\$46.05
DeltaCare (PMI) without a Health Plan	\$27.31	\$59.03	\$59.03

- B. If the County contracts with a health and/or dental plan provider not listed above, the amount of the premium subsidy that the County will pay to that health and/or dental plan provider for employees and their eligible family members shall not exceed the amount of the premium subsidy that the County would have paid to the former plan provider.
- C. In the event that the County premium subsidy amounts are greater than one hundred percent (100%) of the applicable premium of any health and/or dental plan, for any plan year, the County's contribution will not exceed one hundred percent (100%) of the applicable plan premium.
- D. Joint Labor/Management Benefit Committee. The Unions and County agree to create a Joint Labor/Management Benefit Committee ("Benefit Committee") and convene in order to 1) select a replacement medical or dental plan in the event that a plan listed in this Section 18 is no longer available; 2) design a wellness program; 3) discuss future medical, dental, or vision plan design; or 4) assess the future impact of any excise tax pursuant to the federal Patient Protection and Affordable Care Act ("ACA") (42 U.S.C. § 18081) on any high cost medical plans offered by the County. The Benefit Committee replaces the existing Healthcare Oversight Committee. The existing Healthcare Coalition will remain, but may meet quarterly. The Benefit Committee will be composed of two (2) representatives (not including

SECTION 18 - HEALTH, LIFE & DENTAL CARE

Union/Association staff) from each Union/Association in the County and Management representatives to be determined. If the Benefits Committee is selecting a replacement medical or dental plan, the selection must be unanimously agreed upon by the Union/Association representatives on the Committee and any such selected plan will be available to employees represented by the Unions and incorporated into their respective MOUs after ratification by each Union/Association. The Benefit Committee will convene no later than February 1, 2016, after ratification of this Agreement.

18.3 <u>Retirement Coverage:</u>

- A. <u>Upon Retirement:</u>
 - 1. Upon retirement, eligible employees and their eligible family members may remain in their County health/dental plan, but without Countypaid life insurance coverage, if immediately before their proposed retirement the employees and dependents are either active subscribers to one of the County contracted health/dental plans or if while on authorized leave of absence without pay, they have retained continuous coverage during the leave period. The County will pay the health/dental plan monthly premium subsidies set forth in Section 18.2 for eligible retirees and their eligible family members.
 - 2. Any person who becomes age 65 on or after January 1, 2010 and who is eligible for Medicare must immediately enroll in Medicare Parts A and B.
 - 3. For employees hired on or after January 1, 2010 and their eligible family members, no monthly premium subsidy will be paid by the County for any health and/or dental plan after they separate from County employment. However, any such eligible employee who retires under the Contra Costa County Employees' Retirement Association ("CCCERA") may retain continuous coverage of a county health or dental plan provided that (i) he or she begins to receive a monthly retirement allowance from CCCERA within 120 days of separation from County employment and (ii) he or she pays the full premium cost under the health and/or dental plan without any County premium subsidy.
- B. Employees Who File For Deferred Retirement: Employees, who resign and file for a deferred retirement and their eligible family members, may continue in their County group health and/or dental plan under the following conditions and limitations.
 - 1. Health and dental coverage during the deferred retirement period is totally at the expense of the employee, without any County contributions.
 - 2. Life insurance coverage is not included.

- 3. To continue health and dental coverage, the employee must:
 - a. be qualified for a deferred retirement under the 1937 Retirement Act provisions;
 - b. be an active member of a County group health and/or dental plan at the time of filing their deferred retirement application and elect to continue plan benefits;
 - c. be eligible for a monthly allowance from the Retirement System and direct receipt of a monthly allowance within twenty-four (24) months of application for deferred retirement; and
 - d. file an election to defer retirement and to continue health benefits hereunder with the County Benefits Division within thirty (30) days before separation from County service.
- 4. Deferred retirees who elect continued health benefits hereunder and their eligible family members may maintain continuous membership in their County health and/or dental plan group during the period of deferred retirement by paying the full premium for health and dental coverage on or before the 10th of each month, to the Contra Costa County Auditor-Controller. When the deferred retirees begin to receive retirement benefits, they will qualify for the same health and/or dental coverage pursuant to subsection A above, as similarly situated retirees who did not defer retirement.
- 5. Deferred retirees may elect retiree health benefits hereunder without electing to maintain participation in their County health and/or dental plan during their deferred retirement period. When they begin to receive retirement benefits they will qualify for the same health and/or dental coverage pursuant to subsection A, above, as similarly situated retirees who did not defer retirement, provided reinstatement to a County group health and/or dental plan will only occur following a three (3) full calendar month waiting period after the month in which their retirement allowance commences.
- 6. Employees who elect deferred retirement will not be eligible in any event for County health and/or dental plan subvention unless the member draws a monthly retirement allowance within twenty-four (24) months after separation from County service.
- 7. Deferred retirees and their eligible family members are required to meet the same eligibility provisions for retiree health/dental coverage, as similarly situated retirees who did not defer.
- C. Employees Hired After December 31, 2006. Eligibility for Retiree Health Coverage: All employees hired after December 31, 2006 are eligible for retiree health/dental coverage pursuant to subsections A and B, above, upon completion of fifteen (15) years of service as an employee of Contra Costa

SECTION 18 - HEALTH, LIFE & DENTAL CARE

County. For purposes of retiree health eligibility, one year of service is defined as one thousand (1,000) hours worked within one anniversary year. The existing method of crediting service while an employee is on an approved leave of absence will continue for the duration of this Agreement.

- D. Subject to the provisions of Section 18.3 subparts A, B, and C and upon retirement and for the term of this Agreement, the following employees (and their eligible family members) are eligible to receive a monthly premium subsidy for health and/or dental plans or are eligible to retain continuous coverage of such plans: employees, and each employee who retires from a position or classification that was represented by this bargaining unit at the time of his or her retirement.
- E. For purposes of this Section 18.3 only, "eligible family members" does not include Survivors of employees or retirees.
- **18.4** <u>Health Plan Coverages and Provisions:</u> The following provisions are applicable regarding County Health and Dental Plan participation:
 - A. <u>Health, Dental and Life Participation by Other Employees:</u> Permanent parttime employees working nineteen (19) hours per week or less may participate in the County Health and/or Dental plans (with the associated life insurance benefit) at the employee's full expense.
 - B. <u>Coverage Upon Separation:</u> An employee who separates from County employment is covered by his/her County health and/or dental plan through the last day of the month in which he/she separates. Employees who separate from County employment may continue group health and/or dental plan coverage to the extent provided by the COBRA laws and regulations.

18.5 <u>Family Member Eligibility Criteria:</u> The following persons may be enrolled as the eligible Family Members of a medical and/or dental plan Subscriber:

A. Health Insurance

- 1. <u>Eligible Dependents:</u>
 - a. Employee's Legal Spouse
 - b. Employee's qualified domestic partner
 - c. Employee's child to age 26
 - d. Employee's Disabled Child who is:
 - (1) over age 26,
 - i. Unmarried; and,
 - ii. Incapable of sustaining employment due to a physical or mental disability that existed prior to the child's attainment of age 19.
- 2. "Employee's child" includes natural child, child of a qualified domestic

partner, step-child, adopted child and a child specified in a Qualified Medical Child Support Order (QMCSO) or similar court order.

B. Dental Insurance

- 1. <u>Eligible Dependents:</u>
 - a. Employee's Legal Spouse
 - b. Employee's qualified domestic partner
 - c. Employee's unmarried child who is:
 - (1) Under age 19; or
 - (2) Age 19, or above, but under age 24; and,
 - i. Resides with the Employee for more than 50% of the year excluding time living at school; and,
 - ii. Receives at least 50% of support from Employee; and,
 - iii. Is enrolled and attends school on a full-time basis, as defined by the school.
 - d. Employee's Disabled Child who is:
 - (1) Over age 19,
 - i. Unmarried; and,
 - ii. Incapable of sustaining employment due to a physical or mental disability that existed prior to the child's attainment of age 19.
- 2. "Employee's child" includes natural child, child of a qualified domestic partner, step-child, adopted child and a child specified in a Qualified Medical Child Support Order (QMCSO) or similar court order.

18.6 <u>Dual Coverage:</u>

- A. Each employee and retiree may be covered only by a single County health (and/or dental) plan, including a CalPERS plan. For example, a County employee may be covered under a single County health and/or dental plan as either the primary insured or the dependent of another County employee or retiree, but not as both the primary insured and the dependent of another County employee or retiree.
- B. All dependents, as defined in Section 18.5, Family Member Eligibility Criteria, may be covered by the health and/or dental plan of only one spouse or one domestic partner. For example, when both husband and wife are County employees, all of their eligible children may be covered as dependents of either the husband or the wife, but not both.
- C. For purposes of this Section 18.6 only, "County" includes the County of Contra Costa and all special districts governed by the Board of Supervisors, including, but not limited to, the Contra Costa County Fire Protection District.

18.7 Medical Plan Cost-Sharing on and after January 1, 2016.

a. For the plan year that begins on January 1, 2016, the County will pay the monthly premium subsidy for medical plans stated in subsection 18.2.A. In total, the County will pay the following amounts for the 2016 plan year:

Medical Plans	Employee	Employee +1	Employee +2 or
		Dependent	More Dependents
Contra Costa Health Plans (CCHP), Plan A	\$530.56	\$1,049.81	\$1,646.89
Contra Costa Health Plans (CCHP), Plan B	\$549.42	\$1,068.65	\$1,737.03
Kaiser Permanente Health Plan A	\$435.38	\$803.96	\$1,493.79
Kaiser Permanente Health Plan B	\$445.04	\$881.68	\$1,407.40
Health Net HMO Plan A	\$669.34	\$1,131.34	\$2,280.09
Health Net HMO Plan B	\$662.01	\$1,280.20	\$2,060.75
Health Net PPO Plan A	\$727.94	\$1,112.03	\$2,755.43
Health Net PPO Plan B	\$715.64	\$1,144.40	\$2,623.86
Kaiser High Deductible Health Plan 4310	\$447.04	\$916.72	\$1,387.40

- b. For the plan year that begins on January 1, 2017, and for the term of this agreement, if there is an increase in the monthly premium, including any plan premium penalty, charged by a medical plan, the County and the employee will each pay fifty percent (50%) of the monthly increase that is above the amount of the 2016 plan premium. The fifty percent (50%) share of the monthly medical plan increase paid by the County is in addition to the amounts paid by the County in subsection 18.7.a., above, for medical plans.
- c. 2016 Plan Premium Amounts: For purposes of calculating the County and Employee cost-sharing increases described in 18.7.b, above, the following are the 2016 total monthly medical plan premium amounts:

Medical Plans	Employee	Employee +1	Employee +2 or
		Dependent	More Dependents
Contra Costa Health Plans (CCHP), Plan A	\$657.08	\$1,314.15	\$1,971.23
Contra Costa Health Plans (CCHP), Plan B	\$728.38	\$1,456.77	\$2,185.15
Kaiser Permanente Health Plan A	\$749.80	\$1,499.60	\$2,249.39
Kaiser Permanente Health Plan B	\$585.68	\$1,171.36	\$1,757.04
Health Net HMO Plan A	\$1,208.76	\$2,417.52	\$3,626.27
Health Net HMO Plan B	\$840.55	\$1,681.10	\$2,521.65
Health Net PPO Plan A	\$1,643.40	\$3,286.80	\$4,930.20
Health Net PPO Plan B	\$1,479.47	\$2,958.94	\$4,438.40
Kaiser High Deductible Health Plan	\$470.10	\$940.21	\$1,410.32

d. Notwithstanding subsections a. and b. of 18.7, above, beginning the month following a special open enrollment in the 2017 plan year, the County will pay for active employees the following total amounts for the Kaiser Permanente Health Plan A:

Medical Plan	Employee	Employee +1	Employee +2 or More
		Dependent	Dependents
Kaiser Permanente Health Plan A	\$496.07	\$938.73	\$1,623.57

For each subsequent plan year during the term of the agreement, the premium increase cost-sharing referenced in subsection 18.7.b., above, for the Kaiser Permanente Plan A only will be in addition to the amounts paid by the County in this subsection 18.7.d.

18.8 <u>Life Insurance Benefit Under Health and Dental Plans</u>: For employees who are enrolled in the County's program of medical or dental coverage as either the primary or the dependent, term life insurance in the amount of ten thousand dollars (\$10,000) will be provided by the County.

18.9 <u>Supplemental Life Insurance:</u> In addition to the life insurance benefits provided by this Agreement, employees may subscribe voluntarily and at their own expense for supplemental life insurance. Employees may subscribe for an amount not to exceed five hundred thousand dollars (\$500,000), of which one hundred thousand (\$100,000) is a guaranteed issue, provided the election is made within the required enrollment periods.

18.10 <u>Health Care Spending Account.</u> After six (6) months of permanent employment, full time and part time (20/40 or greater) employees may elect to participate in a Health Care Spending Account (HCSA) Program designed to qualify for tax savings under Section 125 of the Internal Revenue Code, but such savings are not guaranteed. The HCSA Program allows employees to set aside a predetermined amount of money from their pay, not to exceed the maximum amount authorized by federal law, per calendar year, of before tax dollars, for health care expenses not reimbursed by any other health benefit plans. HCSA dollars may be expended on any eligible medical expenses allowed by Internal Revenue Code Section 125. Any unused balance is forfeited and cannot be recovered by the employee

18.11 <u>**PERS Long-Term Care:**</u> The County will deduct and remit monthly premiums to the PERS Long-Term Care Administrator for employees who are eligible and voluntarily elect to purchase long-term care at their personal expense through the PERS Long-Term Care Program.

18.12 <u>Voluntary Vision Plan</u>: Beginning with the 2017 plan year, active permanent fulltime and active permanent part-time employees will be offered the opportunity to enroll in a voluntary vision plan. Employees will pay the full premium costs of the plan. The County will contract with a provider for a voluntary vision plan with no co-pays. The vision plan is not available to temporary or permanent-intermittent employees.

18.13 <u>Health Savings Account</u>: Beginning with the 2017 plan year, active permanent fulltime and active permanent part-time employees who are enrolled in the Kaiser High Deductible Health Plan may elect to enroll in a Health Savings Account (HSA). Employees may contribute up to the maximum annual contribution rate for HSAs as set forth in the United States Internal Revenue Code. Funds contributed to the HSA are invested as directed by the employee. The County does not provide any recommendations or advice

SECTION 18 - HEALTH, LIFE & DENTAL CARE

on investment or use of HSA funds. Employees are responsible for paying any HSA account management fees charged by the HSA administrator. The County does not manage or administer the HSA. The HSA is not available to temporary or permanent-intermittent employees.

18.14 <u>Dependent Care Assistance Program</u>: The County offers the option of enrolling in a Dependent Care Assistance Program (DCAP) designed to qualify for tax savings under Section 129 of the Internal Revenue Code, but such savings are not guaranteed. The program allows employees to set aside up to five thousand dollars (\$5,000) of annual salary (before taxes) per calendar year to pay for eligible dependent care (child and elder care) expenses. Any unused balance is forfeited and cannot be recovered by the employee.

18.15 <u>Premium Conversion Plan</u>: The County offers the Premium Conversion Plan (PCP) designed to qualify for tax savings under Section 125 of the Internal Revenue Code, but tax savings are not guaranteed. The program allows employees to use pre-tax dollars to pay health and dental premiums.

18.16 <u>Prevailing Section:</u> To the extent that any provision of this Section (Section 18 - Health, Life & Dental Care) is inconsistent with any provision of any other County enactment or policy, including but not limited to Administrative Bulletins, the Salary Regulations, the Personnel Management Regulations, or any other agreement or order of the Board of Supervisors, the provision(s) of this Section (Section 18 - Health, Life & Dental Care) will prevail.

18.17 <u>Rate Information.</u> The County Benefits Division will make health and dental plan rate information available upon request to employees and departments. In addition, the County Benefits Division will publish and distribute to employees and departments information about rate changes as they occur during the year.

18.18 <u>Partial Month.</u> The County's contribution to the health plan premium is payable for any month in which the employee is paid. If an employee is not paid enough compensation in a month to pay the employee share of the premium, the employee must make up the difference by remitting the amount delinquent to the Auditor-Controller. The responsibility for this payment rests with the employee. If payment is not made, the employee shall be dropped from the health plan.

18.19 Coverage During Absences.

Employees shall be allowed to maintain their health plan coverage at the County group rate for twelve (12) months if on approved leave of absence provided that the employee shall pay the entire premium (i.e. both employer and employee share) for the health plan during said leave. Said payment shall be made by the employee at a time and place specified by the County. Late payment shall result in cancellation of health plan coverage.

An employee on leave in excess of twelve (12) months may continue group coverage subject to the provisions of the Consolidated Omnibus Budget Reconciliation Act (COBRA) provided the employee pays the entire cost of coverage, plus any administrative fees, for the option selected. The entire cost of coverage shall be paid at a place and time specified

by the County. Late payment may result in cancellation of health plan coverage with no reinstatement allowed.

18.20 <u>Health Benefit Access for Employees Not Otherwise Covered</u>. To access County health plans, an employee who is not otherwise eligible for health coverage by the County, must be eligible to receive an offer of coverage from the County under the federal Patient Protection and Affordable Care Act ("ACA") (42 U.S.C. § 18081). Employees eligible to receive an offer of coverage (and qualified dependents), will be offered access to County health insurance plans. Employees will be responsible for the full premium cost of coverage.

SECTION 19 – RETIREMENT CONTRIBUTION

19.1 <u>Contribution.</u> Effective on January 1, 2012, employees are responsible for the payment of one hundred percent (100%) of the employees' basic retirement benefit contributions determined annually by the Board of Retirement of the Contra Costa County Employees' Retirement Association. Employees are also responsible for the payment of the employees' contributions to the retirement cost of living program as determined annually by the Board of Retirement, without the County paying any part of the employees' contributions. Except as provided in section 19.3 (Safety Employees Retirement) subsection A, the County is responsible for one hundred percent (100%) of the employer's retirement contributions determined annually by the Board of Retirement.

19.2 <u>Retirement Benefit - Non-Safety Employees who become New Members of CCCERA on or After January 1, 2013.</u>

- A. For non-safety employees who, under PEPRA, become New Members of the Contra Costa County Employees Retirement Association (CCCERA) on or after January 1, 2013, retirement benefits are governed by the California Public Employees Pension Reform Act of 2013 (PEPRA), (Chapters 296, 297, Statutes of 2012). To the extent this Agreement conflicts with any provision of PEPRA, PEPRA will govern.
- B. For employees hired by the County after June 30, 2014, who, under PEPRA, become New Members of CCCERA, the cost of living adjustment to the retirement allowance will not exceed two percent (2%) per year, and the cost of living adjustment will be banked.
- C. For employees who, under PEPRA, become New Members of CCCERA, the disability provisions are the same as the current Tier III disability provisions.
- D. The County will seek legislation amending the County Employees Retirement Law of 1937 to clarify that the current Tier III disability provisions apply to non-safety employees who, under PEPRA, become New Members of CCCERA. The Union will support the legislation.

19.3 <u>Safety Employees Retirement</u>

A. <u>Tier A Enhanced Retirement Benefits – Safety Employees Hired or Re-hired</u> <u>Before January 1, 2013, or who, under PEPRA, do not become New</u> <u>Members of CCCERA.</u>

- 1. For employees who are hired or rehired by the County before January 1, 2013, or who are initially hired after that date but, under PEPRA, do not become New Members, and who are safety members of CCCERA, the retirement formula shall be "3 percent at 50". The cost of living adjustment (COLA) to the retirement allowance of these employees shall not exceed three percent (3%) per year. The final compensation of these employees will be based on a twelve (12) month salary average. This retirement benefit is known as Tier A. Each employee in Tier A will pay nine percent (9%) of his or her retirement benefit. Such payments will be made on a pre-tax basis in accordance with applicable tax laws. "Retirement base" means base salary and other payments, such as salary differential and flat rate pay allowances, used to compute retirement deductions.
 - a. Effective January 1, 2014, and through December 31, 2014, each employee in Tier A will pay four and one-half percent (4.5%) of his or her retirement base to pay part of the employer's contribution for the cost of the Tier A retirement benefit. Employees who, after January 1, 2014, continued to pay nine percent (9%) of their retirement base to pay part of the employer's contribution for the cost of the Tier A retirement benefit, will have the four and one-half percent (4.5%) difference that the employees paid between January 1, 2014, and date the MOU is adopted by the Board of Supervisors, refunded as a retirement deduction adjustment on their May 10, 2014 pay.
 - b. Effective January 1, 2015, and through June 30, 2015, each employee in Tier A will pay two and a quarter percent (2.25%) of his or her retirement base to pay part of the employer's contribution for the cost of the Tier A retirement benefit.
 - c. Effective June 30, 2015 at 11:59 p.m., the employee's payment of two and a quarter percent (2.25%) of his/her retirement base to pay part of the employer's contribution for the cost of the Tier A retirement benefit will cease.
 - 2. Subsection A, subpart (1) above, applies to employees who, under PEPRA, become reciprocal members of CCCERA, as determined by CCCERA.

B. <u>Safety Retirement Benefit – Employees who become Safety New Members</u> of CCCERA on or after January 1, 2013.

1. For employees who, under PEPRA, become Safety New Members of CCCERA after January 1, 2013, retirement benefits are governed by the California Public Employees Pension Reform Act of 2013 (PEPRA),

(Chapters 296, 297, Statutes of 2012). To the extent this Agreement conflicts with any provision of PEPRA, PEPRA will govern.

2. PEPRA Safety Option Plan Two (2.7% @ 57) applies to these employees who, under PEPRA, become Safety New Members of CCCERA. For such employees hired by the County on or after June 30, 2014, the cost of living adjustment to the retirement allowance will not exceed two percent (2%) per year, and the cost of living adjustment will be banked.

SECTION 20 – PROBATIONARY PERIOD

20.1 <u>**Duration.**</u> All appointments from officially promulgated employment lists for original entrance and promotion shall be subject to a probationary period. For original entrance appointments, the probationary period shall be from nine (9) months to two (2) years duration. For promotional appointments, the probation period shall be from six (6) months to two (2) years duration.

20.2 <u>**Classes With Probation Periods Over Six/ Nine Months.**</u> Listed below are those classes represented by the Union which have probation periods in excess of nine (9) months for original entrance appointments and six (6) months for promotional appointments:

None.

20.3 <u>**Revised Probationary Period.**</u> When the probationary period for a class is changed, only new appointees to positions in the classification shall be subject to the revised probationary period.

20.4 <u>**Criteria.**</u> The probationary period shall commence from the date of appointment. It shall not include time served in provisional or temporary appointments or any period of continuous unpaid absence exceeding fifteen (15) calendar days, except as otherwise provided by law.

For those employees appointed to permanent-intermittent positions with a nine (9) months probation period, probation will be considered completed upon serving fifteen hundred (1,500) hours after appointment except that in no instance will this period be less than nine (9) calendar months from the beginning of probation. If a permanent-intermittent probationary employee is reassigned to full time, credit toward probation completion in the full-time position shall be prorated on the basis of one hundred seventy-three (173) hours per month.

20.5 <u>**Rejection During Probation.**</u> An employee who is rejected during the probation period and restored to the eligible list shall begin a new probationary period if subsequently certified and appointed.

A. <u>Appeal from rejection</u>. Notwithstanding any other provisions of this section, an employee (probationer) shall have the right to appeal from any rejection during the

SECTION 20 – PROBATIONARY PERIOD

probationary period based on political or religious affiliations or opinions, Union activities, or race, color, national origin, sex, age, disability, or sexual orientation.

- B. The appeal must be written, must be signed by the employee and set forth the grounds and facts by which it is claimed that grounds for appeal exist under Subsection A and must be filed through the Director of Human Resources to the Merit Board by 5:00 p.m. on the seventh (7th) calendar day after the date of delivery to the employee of notice of rejection.
- C. The Merit Board shall consider the appeal, and if it finds probable cause to believe that the rejection may have been based on grounds prohibited in Subsection A, it may refer the matter to a Hearing Officer for hearing, recommended findings of fact, conclusions of law and decision, pursuant to the relevant provisions of the Merit Board rules in which proceedings the rejected probationer has the burden of proof.
- D. If the Merit Board finds no probable cause for a hearing, it shall deny the appeal. If, after hearing, the Merit Board upholds the appeal, it shall direct that the appellant be reinstated in the position and the appellant shall begin a new probationary period unless the Merit Board specifically reinstates the former period.

20.6 <u>**Regular Appointment.**</u> The regular appointment of a probationary employee will begin on the day following the end of the probationary period. A probationary employee may be rejected at any time during the probation period without regard to the Skelly provisions of this MOU, without notice and without right of appeal or hearing, except as provided in Section 20.5.A.

Notwithstanding any other provisions of the MOU, an employee rejected during the probation period from a position in the Merit System to which the employee had been promoted or transferred from an eligible list, shall be restored to a position in the department from which the employee was promoted or transferred.

An employee dismissed for other than disciplinary reasons within six (6) months after being promoted or transferred from a position in the Merit System to a position not included in the Merit System shall be restored to a position in the classification in the department from which the employee was promoted or transferred.

A probationary employee who has been rejected or has resigned during probation shall not be restored to the eligible list from which the employee was certified unless the employee receives the affirmative recommendation from the appointing authority and is certified by the Director of Human Resources whose decision is final. The Director of Human Resources shall not certify the name of a person restored to the eligible list to the same appointing authority by whom the person was rejected from the same eligible list, unless such certification is requested in writing by the appointing authority.

20.7 <u>Layoff During Probation</u>. An employee who is laid off during probation, if reemployed in the same class by the same department, shall be required to complete only the balance of the required probation.

If reemployed in another department or in another classification, the employee shall serve a full probationary period. An employee appointed to a permanent position from a layoff or reemployment list is subject to a probation period if the position is in a department other than the department from which the employee separated, displaced, or voluntarily demoted in lieu of layoff. An appointment from a layoff or reemployment list is not subject to a probation period if the position period if the position is in the department from which the employee separated, displaced, or voluntarily demoted in lieu of layoff.

20.8 <u>Rejection During Probation of Layoff Employee.</u> An employee who has achieved permanent status in the class before layoff and who subsequently is appointed from the layoff list and then rejected during the probation period shall be automatically restored to the layoff list, unless discharged for cause, if the person is within the period of layoff eligibility. The employee shall begin a new probation period if subsequently certified and appointed in a different department or classification than that from which the employee was laid off.

SECTION 21 – PROMOTION

21.1 <u>Competitive Exam.</u> Promotion shall be by competitive examination unless otherwise provided in this MOU.

21.2 <u>Promotion Policy.</u> The Director of Human Resources, upon request of an appointing authority, shall determine whether an examination is to be called on a promotional basis.

21.3 <u>**Open Exam.**</u> If an examination for one of the classes represented by the Union is proposed to be announced on an open only basis, the Director of Human Resources shall give five (5) days prior notice of such proposed announcement and shall meet at the request of the Union to discuss the reasons for such open announcement.

21.4 <u>Promotion via Reclassification Without Examination</u>. Notwithstanding other provisions of this Section, an employee may be promoted from one classification to a higher classification and his/her position reclassified at the request of the appointing authority and under the following conditions:

- a. An evaluation of the position(s) in question must show that the duties and responsibilities have significantly increased and constitute a higher level of work.
- b. The incumbent of the position must have performed at the higher level for one (1) year.
- c. The incumbent must meet the minimum education and experience requirements for the higher class.
- d. The action must have approval of the Director of Human Resources.

SECTION 22 – TRANSFER

e. The Union approves such action.

The appropriate rules regarding probationary status and salary on promotion are applicable.

21.5 <u>Requirements for Promotional Standing.</u> In order to qualify for an examination called on a promotional basis, an employee must have probationary or permanent status in the merit system and must possess the minimum qualifications for the class. Applicants will be admitted to promotional examinations only if the requirements are met on or before the final filing date. If an employee who is qualified on a promotional employment list is separated from the merit system, except by layoff, the employee's name shall be removed from the promotional list.

21.6 <u>Seniority Credits.</u> Employees who have qualified to take promotional examinations and who have earned a total score, not including seniority credits, of seventy percent (70%) or more, shall receive, in addition to all other credits, five one-hundredths of one percent (.05%) for each completed month of service as a permanent County employee continuously preceding the final date for filing application for said examination. For purposes of seniority credits, leaves of absence shall be considered as service. Seniority credits shall be included in the final percentage score from which the rank on the promotional list is determined. No employee, however, shall receive more than a total of five percent (5%) credit for seniority in any promotional examination.

21.7 <u>Promotional Employment List-Rule of Five.</u> On each request for personnel from a promotional employment list for a class, five (5) names shall be certified. If more than one (1) position is to be filled in such class in a department at the same time and from the same request for personnel, the number of names to be certified from such promotional appointment list shall be equal to the number of positions to be filled plus four (4).

21.8 <u>Position Reclassification.</u> County employees who are required as part of the promotional examination process to take a physical examination shall do so on County time at County expense.

SECTION 22 – TRANSFER

- 22.1 <u>Requirements.</u> The following conditions are required in order to qualify for transfer:
- A. The position shall be in the same class, or if in a different class shall have been determined by the Director of Human Resources to be appropriate for transfer on the basis of minimum qualifications and qualifying procedure;
- B. the employee shall have permanent status in the merit system and shall be in good standing;
- C. the appointing authority or authorities involved in the transaction shall have indicated their agreement in writing;

- D. the employee concerned shall have indicated agreement to the change in writing;
- E. the Director of Human Resources shall have approved the change. Notwithstanding the foregoing, transfer may also be accomplished through the regular appointment procedure provided that the individual desiring transfer has eligibility on a list for a class for which appointment is being considered.

22.2 <u>**Transfer Without Examination.**</u> With the approval of the appropriate appointing authority/authorities and the consent of the employee, the Director of Human Resources may transfer an employee from one job classification to another job classification without examination under the following conditions:

- A. the duties and responsibilities of the position from which the employee is being transferred are within the occupational area or directly associated with the duties and responsibilities of the position to which the employee is being transferred.
- B. the employee must possess the minimum qualifications for the job classification to which the employee is being transferred.
- C. the employee must serve the probationary period required for the classification into which the employee is being transferred.
- D. an employee rejected during the probationary period or who resigns during the probationary period for other than disciplinary reasons shall have the right at that time to be restored to a position in the classification in the department from which the employee was transferred.

The Director of Human Resources, upon request, will provide written justification for invoking this section.

22.3 <u>**Procedure.**</u> Any employee or appointing authority who desires to initiate a transfer may inform the Director of Human Resources in writing of such desire stating the reasons therefore. The Director of Human Resources shall, if he or she considers that the reasons are adequate and that the transfer will be for the good of the County service and the parties involved, inform the appointing authority or authorities concerned and the employee of the proposal and may take the initiative in accomplishing the transfer.

SECTION 23 – RESIGNATIONS

An employee's voluntary termination of service is a resignation. Written resignations shall be forwarded to the Human Resources Department by the appointing authority immediately on receipt, and shall indicate the effective date of termination. Oral resignation shall be immediately confirmed by the appointing authority in writing to the employee and to the Human Resources Department and shall indicate the effective date of termination.

SECTION 23 – RESIGNATIONS

23.1 <u>Resignation in Good Standing.</u> A resignation giving the appointing authority written notice at least two (2) weeks in advance of the last date of service (unless the appointing authority requires a longer period, up to four (4) weeks, for a specific reason, or consents to the employee's terminating on shorter notice) is a resignation in good standing.

- 23.2 <u>Constructive Resignation</u>. A constructive resignation occurs and is effective when:
- A. An employee has been absent from duty for five (5) consecutive working days without leave; and
- B. five (5) more consecutive working days have elapsed without response by the employee after the mailing of a notice of resignation by the appointing authority to the employee at the employee's last known address.
- C. The letter to the employee will include a document that gives the employee the option of authorizing the County to provide his/her union with a copy of the constructive resignation letter. If the employee signs the authorization document and returns it to the appointing authority, the appointing authority will thereafter, within one work day, provide a copy of the constructive resignation letter to the employee's union, as authorized.

23.3 <u>Effective Resignation</u>. A resignation is effective when delivered or spoken to the appointing authority, operative either on that date or on another date specified.

23.4 <u>**Revocation.**</u> A resignation that is effective is revocable only by written concurrence of the employee and the appointing authority, except that an oral resignation rescinded in writing by the end of the workday following the oral resignation will be accepted by the appointing authority.

23.5 <u>Coerced Resignations.</u>

- A. <u>Time Limit.</u> A resignation which the employee believes has been coerced by the appointing authority may be revoked within seven (7) calendar days after its expression, by serving written notice on the Director of Human Resources and a copy on the appointing authority.
- B. <u>Reinstatement.</u> If the appointing authority acknowledges that the employee could have believed that the resignation was coerced, it shall be revoked and the employee returned to duty effective on the day following the appointing authority's acknowledgment without loss of seniority or pay.
- C. <u>Contest.</u> Unless, within seven (7) days of the receipt of the notice, the appointing authority acknowledges that the resignation could have been believed to be coerced, this question should be handled as an appeal to the Merit Board. In the alternative, the employee may file a written election with the Director of Human Resources waiving the employee's right of appeal to the Merit Board in favor of the

employee's appeal rights under the grievance procedure contained in Section 25 – <u>Grievance Procedure</u> of the MOU beginning with Step C.

D. <u>Disposition.</u> If a final decision is rendered that determines that the resignation was coerced, the resignation shall be deemed revoked and the employee returned to duty effective on the day following the decision but without loss of seniority or pay, subject to the employee's duty to mitigate damages.

SECTION 24 – DISMISSAL, SUSPENSION AND DEMOTION

24.1 <u>Sufficient Cause for Action.</u> The appointing authority may dismiss, suspend or demote any employee for cause. The following are sufficient causes for such action; the list is indicative rather than inclusive of restrictions and dismissal, suspension or demotion may be based on reasons other than those specifically mentioned:

- A. absence without leave,
- B. conviction of any criminal act involving moral turpitude,
- C. conduct tending to bring the merit system into disrepute,
- D. disorderly conduct,
- E. incompetence or inefficiency,
- F. insubordination,
- G. being at work under the influence of liquor or drugs, carrying onto the premises liquor or drugs or consuming or using liquor or drugs during work hours and/or on County premises,
- H. neglect of duty, i.e. non-performance of assigned responsibilities
- I. negligent or willful damage to public property or waste of public supplies or equipment,
- J. violation of any lawful or reasonable regulation or order given by a supervisor or Department Head,
- K. willful violation of any of the provisions of the merit system ordinance or Personnel Management Regulations,
- L. material and intentional misrepresentation or concealment of any fact in connection with obtaining employment,
- M. misappropriation of County funds or property,

- N. unreasonable failure or refusal to undergo any physical, medical and/or psychiatric exam and/or treatment authorized by this MOU,
- O. dishonesty or theft,
- P. excessive or unexcused absenteeism and/or tardiness.
- Q. sexual harassment, including but not limited to unwelcome sexual advances, requests for sexual favors, and other verbal, or physical conduct of a sexual nature, when such conduct has the purpose or effect of affecting employment decisions concerning an individual, or unreasonably interfering with an individual's work performance, or creating an intimidating and hostile working environment.

24.2 <u>Skelly Requirements.</u> Notice of Proposed Action (Skelly Notice). Before taking a disciplinary action to dismiss, suspend for more than <u>three (3)</u> work days, temporarily reduce the pay of, or demote an employee, the appointing authority shall cause to be served personally or by certified mail, on the employee, a Notice of Proposed Action, which shall contain the following:

- A. A statement of the action proposed to be taken.
- B. A copy of the charges; including the acts or omissions and grounds upon which the action is based.
- C. If it is claimed that the employee has violated a rule or regulation of the County, department or district, a copy of said rule shall be included with the notice.
- D. A statement that the employee may review and request copies of materials upon which the proposed action is based.
- E. A statement that the employee has seven (7) calendar days to respond to the appointing authority either orally or in writing.

In addition to the Notice of Proposed Action, the appointing authority will serve the employee with a document that gives the employee the option of authorizing the County to provide his/her union with a copy of the Notice of Proposed Action. If the employee signs the authorization document and returns it to the appointing authority, the appointing authority will thereafter, within one work day, provide a copy of the employee's Notice of Proposed Action to his/her union, as authorized.

In addition to the Order and Notice, the appointing authority will serve the employee with a document that gives the employee the option of authorizing the County to provide his/her union with a copy of the Order and Notice. If the employee signs the authorization document and returns it to the appointing authority, the appointing authority will thereafter, within one work day, provide a copy of the employee's Order and Notice to his/her union, as authorized.

<u>Employee Response.</u> The employee upon whom a Notice of Proposed Action has been served shall have seven (7) calendar days to respond to the appointing authority either orally or in writing before the proposed action may be taken. Upon request of the employee and for good cause, the appointing authority may extend in writing the period to respond. If the employee's response is not filed within seven (7) days or any extension, the right to respond is lost.

24.3 <u>Leave Pending Employee Response.</u> Pending response to a Notice of Proposed Action within the first seven (7) days, the appointing authority for cause specified in writing may place the employee on temporary leave of absence, with pay.

24.4 <u>Length of Suspension.</u> Suspensions without pay shall not exceed thirty (30) days unless ordered by an arbitrator, an adjustment board or the Merit Board.

24.5 <u>Procedure on Dismissal, Suspension or Disciplinary Demotion.</u>

- A. In any disciplinary action to dismiss, suspend, or demote an employee having permanent status in a position in the merit system, after having complied with the provisions of Section 24.2 <u>Skelly Requirements</u>, where applicable, the appointing authority shall make an order in writing stating specifically the causes for the action.
- B. <u>Service of Order.</u> Said order of dismissal, suspension, or demotion shall be filed with the Director of Human Resources, showing by whom and the date a copy was served upon the employee to be dismissed, suspended or demoted, either personally or by certified mail to the employee's last known mailing address. The order shall be effective either upon personal service or deposit in the U. S. Postal Service.
- C. <u>Employee Appeals From Order.</u> The employee may appeal an order of dismissal, suspension or demotion either to the Merit Board or through the procedures of Section 25 <u>Grievance Procedure</u> of this MOU provided that such appeal is filed in writing with the Director of Human Resources within ten (10) calendar days after service of said order. An employee may not both appeal to the Merit Board and file a grievance under Section 25 <u>Grievance Procedure</u> of this MOU.

24.6 <u>Employee Representation Rights.</u> The County recognizes an employee's right to representation during an investigatory interview or meeting that may result in discipline. The County shall not interfere with the representative's right to assist an employee to clarify the facts during the interview. If the employee requests a union representative, the investigatory interview shall be temporarily recessed for a reasonable period of time until a union representative can be present. For those interviews, which by nature of the incident must take place immediately, the union will take reasonable steps to make a union representative immediately available.

The employer shall inform the employee of the general nature of the investigation at the time the employer directs the employee to be interviewed.

SECTION 25 – GRIEVANCE PROCEDURE

25.1 <u>Definition and Procedure.</u> A grievance is any dispute which involves the interpretation or application of any provision of this MOU excluding, however, those provisions of this MOU which specifically provide that the decision of any County official shall be final, the interpretation or application of those provisions not being subject to the grievance procedure. The Union may represent the grievant at any stage of the process.

Grievances must be filed within thirty (30) calendar days of the incident or occurrence about which the grievant claims to have a grievance. Discipline appeals utilizing the grievance procedure must be filed within the timeframe set forth in Section 24.5 – Procedure on Dismissal, Suspension, or Disciplinary Demotion. Grievances will be processed in the following manner:

Step 1. Any employee or group of employees who believes that a provision of this MOU has been misinterpreted or misapplied to his or her detriment shall discuss the complaint with the grievant's immediate supervisor or designee, who shall meet with the grievant within five (5) work days of receipt of a written request to hold such meeting. Grievances challenging suspensions, reductions in pay, demotions and terminations may be filed at Step 3 within the time frame set forth above.

Step 2. If a grievance is not satisfactorily resolved in Step 1 above, the grievant may submit the grievance in writing within ten (10) work days to such management official as the Department Head may designate. This formal written grievance shall state which provision of the MOU has been misinterpreted or misapplied, how misapplication or misinterpretation has affected the grievant to the grievant's detriment, and the redress he or she seeks. A copy of each written communication on a grievance shall be filed with the Employee Relations Officer. The Department Head or his or her designee shall have ten (10) work days in which to respond to the grievance in writing. If either the union or grievant request a meeting with the Department Head or his/her designee at this step, such a meeting will be held.

Step 3. If a grievance is not satisfactorily resolved in Step 2 above, the union may appeal in writing within ten (10) work days to the Employee Relations Officer. Employee Relations Officer or his/her designee shall have twenty (20) work days in which to investigate the merits of the complaint and to meet together at the same time with the Department Head or his/her designee, the grievant, and the union. For grievances involving interpretation of this MOU, the Employee Relations Officer or his/her designee of the grievant, the union, and the Department with a written decision within fifteen (15) workdays of the date of the Step 3 Meeting, unless more time is granted by mutual agreement.

For grievances involving appeals from disciplinary action, the Employee Relations Officer or designee will attempt to resolve the grievance. In the event that the grievance is not resolved, the Employee Relations Officer or designee will provide written notice of that fact to the grievant, the union, and the Department within fifteen (15) workdays of the date of the Step 3 meeting, unless more time is granted by mutual agreement.

Step 4 Mediation. Grievances regarding discipline involving suspensions, demotions, or reduction in pay will proceed directly to Step 5 - Expedited Board of Adjustment, at the request of the Union. No grievance may be processed under this section which has not first been filed and investigated in accordance with Step 3 above. If the parties are unable to reach a mutually satisfactory accord on any grievance that is presented at Step 3 the union may appeal the grievance and request mediation in writing to the Employee Relations Officer or designee within ten (10)work days of the date of the written response at Step 3. This step of the grievance procedure may be waived by the written mutual agreement of the parties.

Step 5 Arbitration. If the parties are unable to reach a resolution of the grievance at Step 4, either the Union or the County, whichever is the moving party, may require that the grievance, except those referred to in Section 25.2 below, be referred to an impartial arbitrator who shall be designated by mutual agreement between the Union and the Employee Relations Officer. Such request shall be submitted within twenty (20) work days of the completion of mediation at Step 4. Within twenty (20) work days of the request for arbitration the parties shall mutually select an arbitrator who shall render a decision within thirty (30) work days from the date of final submission of the grievance including receipt of the court reporter's transcript and post-hearing briefs, if any. The fees and expenses of the arbitrator and of the Court Reporter shall be shared equally by the Union and the County. Each party, however, shall bear the costs of its own presentation, including preparation and post hearing briefs, if any.

25.2 <u>Step 5. Expedited Board of Adjustment.</u> If the County and the Union are unable to reach a mutually satisfactory accord on any grievance of discipline involving suspensions, demotions, or reduction in pay that arises and is presented during the term of this MOU, such grievance may be submitted to the Expedited Board of Adjustment (EBA) in writing in accordance with the procedures below. No grievance may be processed under this Section that has not first been filed and processed in accordance with Step 3 of the Grievance Procedure and delivered to the Employee Relations Officer within ten (10) work days of the date of the Step 3 written response by the Employee Relations Officer or his/her designee. By agreement of the Union and the Employee Relations Officer or his/her designee, grievances concerning contract interpretation may also be presented to the EBA. All grievances submitted to the EBA will be resolved in accordance with the following procedures:

Expedited Board of Adjustment (EBA)

a. The EBA will be composed of two (2) union representatives from the unions participating in the EBA process, no more than one (1) of whom may be an employee of the County, two (2) management members named by the County, and an impartial arbitrator. The Unions and the County will each appoint three (3) alternates who will serve as the voting members of the Board if a member(s) is/are not available. A Union Alternate from a different Union will serve as the voting member when the appointed Union Board member is from the same Union as the grievant and a County Alternate will serve as a voting member when a County Board member is from the same Department as the grievant. Each Board member

will serve for a twelve (12) month term except that one member and one alternate initially appointed by each side will serve a six (6) month term so that Board member terms are staggered.

- b. The County and the Coalition Unions (hereafter "parties") will choose an impartial arbitrator to serve as the fifth (5) member of the EBA and serve as a tie-breaker when the EBA is deadlocked. The parties will select the Arbitrator by forwarding a list of individuals acceptable to a party to the other party. The parties will continue this process until an impartial arbitrator is selected. The Arbitrator will serve a one year term, or longer, as agreed to by the parties in writing. However, the Arbitrator will render an immediate decision if the Board is deadlocked. All decisions rendered by the EBA are final and binding upon the Employer, the Union, and the employee, to the extent provided by law.
- c. Decisions rendered by the EBA must be within the scope of, and may not vary from, the express written terms of this Memorandum of Understanding.
- d. The Union and the County will each pay one-half (1/2) of the arbitrator's fees and costs. If a majority of the EBA approves the services of a court reporter and/or other special services, the Union and the County will each pay one-half (1/2) of such expenses.

Procedures

- A. The EBA will convene on the fourth (4th) Wednesday of each month unless otherwise scheduled by mutual agreement.
- B. The EBA will develop and adopt written rules of procedure to govern the conduct of hearings by a majority vote.
- C. Unless the EBA agrees otherwise by majority action, it will remain in session until all grievances on the agenda have been heard.
- D. All grievances that are received by the Employee Relations Officer at least ten (10) working days prior to the next scheduled session of the EBA will be placed on the agenda for the next regular meeting. By majority vote, the EBA may upon request of the Union or the County waive this provision.
- E. Upon the request of the Union or the County, a continuance of a grievance will be granted until the next session.
- F. Licensed Attorneys will not participate as Board members, advocates, or advisors in Board hearings unless the attorney is also a union business agent or Human Resources staff.
- G. Meetings will be convened at a central location agreed to by the Unions and the County.

H. Materials to be presented at the EBA will not be shared with the Board members in advance of convening the Board.

25.3 Scope of Arbitration Decisions, and Expedited Board of Adjustment.

- A. Decisions of Arbitrators and the Expedited Board of Adjustment, on matters properly before them, are final and binding on the parties hereto, to the extent permitted by law.
- B. No Arbitrator or Expedited Board of Adjustment may entertain, hear, decide or make recommendations on any dispute unless such dispute involves a position in a unit represented by the Union which has been certified as the recognized employee organization for such unit and under such dispute falls within the definition of a grievance as set forth in Subsection 25.1 above.
- C. Proposals to add to or change this MOU or to change written agreements supplementary hereto shall not be arbitrable and no proposal to modify, amend, or terminate this MOU, nor any matter or subject arising out of or in connection with such proposals, may be referred to arbitration under this Section. No Arbitrator or Expedited Board of Adjustment has the power to amend or modify this MOU or written agreements supplementary hereto or to establish any new terms or conditions of employment.
- D. If the Employee Relations Officer, pursuant to the procedures outlined in Step 3 above or Step 4 above resolves a grievance which involves suspension or discharge, they may agree to payment for lost time or to reinstatement with or without payment for lost time.
- E. No change in this MOU or interpretations thereof (except interpretations resulting from arbitration or Expedited Board of Adjustment proceedings hereunder) will be recognized unless agreed to by the County and the Union.

25.4 <u>**Time Limits.**</u> The time limits specified above may be waived by mutual agreement of the parties to the grievance. If the County fails to meet the time limits specified in Steps 1 through 3 above, the grievance will automatically move to the next step. If a grievant fails to meet the time limits specified in Steps 1 through 5 above, the grievance will be deemed to have been settled and withdrawn.

25.5 <u>Compensation Complaints.</u> All complaints involving or concerning the payment of compensation shall be initially filed in writing with the Employee Relations Officer. Only complaints which allege that employees are not being compensated in accordance with the provisions of this MOU shall be considered as grievances. Any other matters of compensation not detailed in the MOU shall be deemed withdrawn until MOU is next opened for such discussion. No adjustment shall be retroactive for more than six (6) months from the date upon which the complaint was filed.

SECTION 26 – BILINGUAL PROVISIONS

25.6 <u>No Strike.</u> During the term of this MOU, the Union, its members and representatives, agree that it and they will not engage in, authorize, sanction, or support any strike, slowdown, stoppage of work, sickout, or refuse to perform customary duties.

In the case of a legally declared lawful strike against a private or public sector employer which has been sanctioned and approved by the labor body or council having jurisdiction, an employee who is in danger of physical harm shall not be required to cross the picket line, provided the employee advises his or her supervisor as soon as possible, and provided further that an employee may be required to cross a picket line where the performance of his or her duties is of an emergency nature and/or failure to perform such duties might cause or aggravate a danger to public health or safety.

25.7 <u>Merit Board.</u>

- A. All grievances of employees in representation units represented by the Union shall be processed under Section 25.7.A unless the employee elects to apply to the Merit Board on matters within its jurisdiction.
- B. No action under Steps 3, 4, and 5 of Section 25.1 or Step 5 of Section 25.2 above shall be taken if action on the complaint or grievance has been taken by the Merit Board, or if the complaint or grievance is pending before the Merit Board.

25.8 <u>Filing by Union</u>. The Union may file a grievance at Step 3 on behalf of affected employees when action by the County Administrator or the Board of Supervisors violates a provision of this MOU.

25.9 <u>Union Notification</u>. An official with whom a formal grievance is filed by a grievant who is included in a unit represented by the Union in the grievance shall give the Union a copy of the grievance.

SECTION 26 – BILINGUAL PROVISIONS

26.1 <u>Salary Differential.</u> A salary differential of eighty dollars (\$80.00) per month shall be paid incumbents of positions requiring bilingual proficiency as designated by the appointing authority and Director of Human Resources, or in the Department of Employment and Human Services, to those who translate in accordance with the designated criteria of one (1) day per week or twenty percent (20%) of the time or whose caseloads are twenty-five percent (25%) or more non-English speaking. Said differential shall be prorated for employees working less than full time and/or who are on an unpaid leave of absence for a portion of any given month. Designation of positions for which bilingual proficiency is required is the sole prerogative of the County.

Effective January 1, 2007, the current program differential shall be increased to a total of one hundred dollars (\$100.00) per month.

26.2 <u>Spanish Notices of Action.</u> The County shall implement Spanish Notices of Action.

26.3 <u>Non-English Speaking Caseloads.</u> For those employees with twenty-five (25%) or more non-English speaking caseloads, their caseload shall be reduced by ten percent (10%).

26.4 Deferred Compensation Plan – Special Benefit for Hires after January 1, 2010:

- A. Commencing April 1, 2010 and for the duration of this Agreement, the County will contribute one hundred fifty dollars (**\$150**) per month to an employee's account in the Contra Costa County Deferred Compensation Plan or other designated tax qualified savings vehicle, for employees who meet all of the following qualifications:
 - 1. The employee was first hired by Contra Costa County on or after January 1, 2010 and,
 - 2. The employee is a permanent full-time or permanent part-time employee regularly scheduled to work at least 20 hours per week and has been so employed for at least 90 calendar days; and,
 - 3. The employee defers a minimum of twenty-five dollars (**\$25)** per month to the Contra Costa County Deferred Compensation Plan or other designated tax qualified savings vehicle; and ,
 - 4. The employee has completed, signed and submitted to the Human Resources Department, Employee Benefits Service Unit the required enrollment form for the account, e.g. the Enrollment Form 457 (b).
 - 5. The annual maximum contribution as defined under the relevant Internal Revenue Code provision has not been exceeded for the employee's account for the calendar year.

Employees who discontinue deferral or who defer less than the amount required by this provision for a period of one (1) month or more will no longer be eligible to receive the County contribution. To re-establish eligibility, employees must resume deferring the amount required by this provision.

No amount deferred by the employee or contributed by the County in accordance with this provision will count towards the "Base Contribution Amount" or the "Monthly Base Contribution Amount for Maintaining Program Eligibility" required for the County's Deferred Compensation Incentive in any other provision in this Agreement. No amount deferred by the employee or contributed by the County in accordance with any other provision in this Agreement will count toward the minimum required deferral required by this provision. The County's contribution amount in accordance with this provision will be in addition to the County contribution amount for which the employee may be eligible in accordance with any other provision in this contract.

Both the employee deferral and the County contribution to the Contra Costa County Deferred Compensation Plan under this provision, as well as any amounts deferred or contributed to the Contra Costa County Deferred Compensation Plan in accordance with any other provision of this contract, will be added together for the purpose of ensuring that the annual Plan maximum contributions as defined under IRS Code Section 457(b), or other tax qualified designated savings vehicle, are not exceeded.

SECTION 27 – TRAINING REIMBURSEMENT

Within 30 days of adoption of this MOU by the Board of Supervisors, and annually thereafter beginning in 2015, the County will provide to the Union a list of eligible employees who have not enrolled in the deferred compensation plan and will provide the Union with contact information for scheduling an appointment with the Deferred Compensation provider.

- B. <u>Deferred Compensation Plan Loan Provision</u>: On August 14, 2012 the Board of Supervisors adopted Resolution 2012/348 approving a side letter with the Coalition Unions to allow a Deferred Compensation Plan Loan Program effective September 1, 2012. The following is a summary of the provisions of the loan program:
 - 1. The minimum amount of the loan is \$1,000.
 - 2. The maximum amount of the loan is the lesser of 50% of the employee's balance or \$50,000, or as otherwise provided by law.
 - 3. The maximum amortization period of the loan is five (5) years.
 - 4. The loan interest is fixed at the time the loan is originated and for the duration of the loan. The loan interest rate is the prime rate plus one percent (1%).
 - 5. There is no prepayment penalty if an employee pays the balance of the loan plus any accrued interest before the original amortization period for the loan.
 - 6. The terms of the loan may not be modified after the employee enters into the loan agreement, except as provided by law.
 - 7. An employee may have only one loan at a time.
 - 8. Payment for the loan is made by monthly payroll deduction.
 - 9. An employee with a loan who is not in paid status (e.g. unpaid leave of absence) may make his/her monthly payments directly to the Plan Administrator by some means other than payroll deduction each month the employee is in an unpaid status (e.g. by a personal check or money order).
 - 10. The Loan Administrator (MassMutual Life Insurance Company or its successor) charges a one-time \$50 loan initiation fee. This fee is deducted from the employee's Deferred Compensation account.
 - 11. The County charges a one-time \$25 loan initiation fee and a monthly maintenance fee of \$1.50. These fees are paid by payroll deduction.

The County's website provides employees with the following information:

- a. Deferred Compensation Loan Provision
- b. FAQ's for the Loan Provision including loan status upon termination of employment and the consequences of defaulting on a loan
- c. Pros and Cons of borrowing from the Deferred Compensation Plan
- d. Loan Application and Agreement

SECTION 27 – TRAINING REIMBURSEMENT

The Department of Employment and Human Services shall establish an annually renewable training reimbursement fund in the amount of \$10,000 for the exclusive purpose of reimbursing employees covered by this agreement for the cost of tuition, fees, books,

and other employee expenses incurred in the pursuit of work-related education, continuing education, or work related graduate degree. In the Department of Employment and Human Services, said fund shall replace the career development training reimbursement described in the County Administrative Bulletin on Training.

Career development training reimbursement for employees in the Health Services Department shall continue to be governed by the County Administrative Bulletin on Training which limits such reimbursement to seven hundred fifty dollars (\$750) per year. Registration and tuition fees for career development education may be reimbursed for up to fifty percent (50%) of the employee's net cost. Books necessary for courses taken for career development education may be reimbursed for up to one hundred percent (100%) of the employee's net cost.

Those employees entering the Social Casework Assistant classification by the substitution pattern in the minimum qualifications shall be entitled to direct benefit tuition reimbursement under the County training reimbursement policy. Such employees requesting a leave of absence or permanent part-time positions for the purpose of completing a bachelor's degree shall be given priority consideration by the Department. Reimbursement under the above limits for the cost of books for career development shall be allowable.

SECTION 28 - MILEAGE

28.1 <u>**Reimbursement for Use of Personal Vehicle.** Procedures and definitions relative to mileage reimbursement will be in accordance with the Administrative Bulletin on Expense Reimbursement.</u>

28.2 <u>Commuter Benefit Program</u>. Prior to July 1, 2017, the County will offer employees the option of enrolling in an employee-funded qualified transportation (commuter) benefit program designed to qualify for tax savings under Section 132(f) of title 26 of the Internal Revenue Code, but such savings are not guaranteed. The Commuter Benefit Program will allow employees to set aside pre-tax dollars for qualified transportation expenses to the extent and amount allowed by the Internal Revenue Service.

SECTION 29 – RESPITE LEAVE WITHOUT PAY

All employees represented by Local 1021 shall be granted ten (10) days respite leave without pay per fiscal year. Such leave shall be taken in increments of one (1) full day (eight (8) hours) and shall be requested in writing. Conflicting requests for respite leave shall be resolved by the Department Head or designee with preference given to employees according to their seniority in the department, as reasonably as possible. Any balance in the ten (10) days respite leave which remains at the end of the fiscal year shall not be carried over into the next fiscal year.

SECTION 30 – MENTAL HEALTH SCREENING DIFFERENTIAL

Permanent full-time and part-time, permanent intermittent, and temporary employees in the classifications of Medical Social Worker I and II (X4WB, X4VH) of the Social Services Unit will be paid a differential calculated at five percent (5%) of the hourly equivalent of the employee's base rate of pay for each hour worked in the Psychiatric Unit (Org. #6313) or Psychiatric Emergency Unit (Org. #6381).

SECTION 31 – MEDICAL SOCIAL WORKER LEAD DIFFERENTIAL

Any employee in the classification of Medical Social Worker II (X4VH) and designated by the department as a "Lead Worker" will receive a differential of five percent (5%) of the employee's base rate of pay as compensation for the lead assignment. This differential will be paid retroactive to March 1, 2013 for time designated as a "Lead Worker".

SECTION 32 – NOTICE OF NEW EMPLOYEES

The County agrees to periodically mail to Social Services Union, Local 1021 a list of names, classifications, and the designation of permanent employment category of new employees appointed to classifications represented by Local 1021. Said periodic list will be mailed within the first five (5) working days of every month.

SECTION 33 – PERSONNEL ACTIONS

33.1 Personnel Files.

- A. Inspection. Each employee, or an employee's representative so designated by written authorization of the employee, shall have the right to inspect and review the employee's personnel file upon request at reasonable times and for reasonable periods during the regular business hours of the County. Employees shall be permitted to review their personnel files at the Personnel office during their work hours. For those employees whose work hours do not coincide with the County's business hours, management shall provide a copy of the employee's personnel file for their review. The custodian of records will certify that the copy is a true and correct copy of the original file.
- B. Documentation in the personnel file relating to the investigation of a possible criminal offense, medical records and information or letters of reference shall be specifically excluded from such inspection and review.
- C. Pre-employment reference material shall be removed from the personnel file after one (1) year of continuous employment with the County.

- D. Medical records may be released to qualified medical authorities upon execution of a written release by the employee and with the concurrence of the County's medical authorities.
- E. An employee may request copies of other material contained in the personnel file.
- F. The employee shall bear the cost of the reproduction of copies.
- G. The County shall afford the employee the opportunity to respond in writing to any information contained in their personnel file. Such response shall be included in the employee's personnel file.
- H. The Department shall maintain only one official personnel file.

33.2 <u>Counseling.</u>

- A. Whenever an employee's job performance and/or conduct becomes less than satisfactory, counseling shall be provided by the employee's first level supervisor. Such counseling shall specifically state the unsatisfactory nature of the employee's performance and/or conduct and specific ways in which the employee can bring such performance and/or conduct up to the satisfactory level.
- B. Said counseling shall be provided as soon as possible after the occurrence of the less than satisfactory performance and/or conduct. No adverse action shall be taken by the County against any employee unless such counseling has been provided and time for improvement has been given.
- C. The employee's first level supervisor shall prepare written documentation (including any applicable memos, WIDSI's, etc.) of such counseling and provide a copy of the documentation to the employee.
- D. The foregoing shall not apply to probationary employees or in those cases where immediate disciplinary action is necessary.
- E. If, after such a counseling session has occurred between a supervisor and employee, the employee requests of the Department Personnel Officer a meeting with a Steward/Officer of the Union and Department representatives, such a meeting shall be held. This meeting shall be held within fifteen (15) working days.

33.3 <u>Copies.</u>

- A. The County shall provide the employee with copies of all performance evaluation reports and letters of reprimand or warning or counseling memos prior to the placement of such documents in the employee's departmental personnel file.
- B. A counseling memo placed in an employee's departmental personnel file which is not referenced in the employee's subsequent performance evaluation shall be removed from the employee's departmental personnel file upon the written request

SECTION 33 – PERSONNEL ACTIONS

of the employee. If an employee is not evaluated when an annual performance is due, the employee may request through the Department Personnel Officer that a performance evaluation be completed. If an employee has not had a performance evaluation within eighteen (18) months subsequent to a counseling memo being placed in the employee's department personnel file, the counseling memo shall be removed from the employee's personnel file, provided that there has not been a subsequent counseling memo on the same subject in that period of time.

C. When issuing a Letter of Reprimand, the appointing authority will also provide the employee with a document that gives the employee the option of authorizing the County to provide his/her union with a copy of the Letter of Reprimand. If the employee signs the authorization document and returns it to the appointing authority, the appointing authority will thereafter provide a copy of the employee's Letter of Reprimand to SEIU Local 1021, as authorized.

33.4 <u>Performance Evaluation.</u> The purpose of a performance evaluation for an employee is to measure the employee's performance against the job specifications and performance requirements of the position that the incumbent is filling. It answers the questions of how well an employee is doing in meeting the department's performance standards for this job. It satisfies a basic requirement for the employee to know where she/he stands with the organization in regard to his/her performance. It delineates areas of strengths and weaknesses. Where performance is below standard, it suggests possible ways of making improvement.

During the probationary period of newly hired employees, the performance evaluation is used as the last phase of an individual's examination process. Probationary employees receive a preliminary evaluation at the end of five (5) months, and a final evaluation after their eighth (8th) month of probation. Employees who have passed County Probation and are promoted to a new class receive a preliminary evaluation at the end of three (3) months, and a final evaluation after their fifth (5th) month of probation after their fifth (5th) month of probation in the new class. An overall rating of STANDARD must be received on the final probationary evaluation in order for the employee to achieve permanent status.

Once an employee achieves permanent status, the employee's performance is evaluated at least once a year. Additional evaluations may be made between these required evaluations as necessary. Evaluations will also be made when an employee or supervisor terminates, or when an employee or supervisor is reassigned to another unit and more than four (4) months have elapsed since the last written evaluation. In the event a permanent employee receives an overall rating of BELOW STANDARD, such employee must be reevaluated within three (3) months following the date of the report. If the employee shows no significant improvement at the end of this period, a recommendation for demotion or dismissal will be made. However, if at the end of three months, there has been improvement but the employee's performance is still not at a STANDARD level, the employee may be given two (2) additional three-month periods to meet the standards if the supervisor agrees those standards will be reached during this period.

The work performance of each employee is to be rated on all of the rating factors on the appropriate form. Each of these factors has been found to be of critical importance in determining successful job performance for employees.

Individual rating factors and overall ratings of BELOW STANDARD must be substantiated in the Comments section, as well as suggestions or plans for improved performance in those areas.

If some significant aspect of performance is above the level indicated by the factor rating, this may be pointed out by a statement in the Comments section to the employee.

The Rater will discuss the report with the employee and provide the employee with a copy at that time if the employee wishes to discuss the report with the Reviewer. In signing the report, the employee is merely acknowledging having seen the report; it does not indicate agreement.

<u>DEFINITIONS OF RATINGS</u>: A factor rating of STANDARD means that this part of the employee's work performance is consistently up to the level expected of a competent worker in the position. An overall rating of STANDARD means that the employee's work performance is acceptable and will result, where pertinent, in receipt of salary increment, promotion, or permanent status. A factor rating of BELOW STANDARD means that this part of the employee's work performance is frequently below the level of a competent worker in the position and that effort should be made to improve. An overall rating of BELOW STANDARD means the employee's work performance is inadequate and may result in the loss or delay of the salary increment, demotion, dismissal, or rejection on probation.

APPEAL PROCEDURE: If an employee believes his/her rating is improper, he/she should discuss it with the Rater. If still not satisfied, the employee should sign the report and place an "X" in the space provided by his/her signature to indicate he/she wishes to discuss the report with the Reviewer (the Social Service Division Manager). Within five (5) calendar days after being given a copy of the Report of Performance Evaluation, an employee who wishes consideration in addition to the Rater's evaluation should prepare a written statement to the Reviewer as follows: 1) Identify the report by stating the date of the report, the name of the Rater, and the date the report was received; 2) Specify the ratings or comments which he/she believes are incorrect and should be changed; 3) Give facts substantiating the requested changes to these ratings or comments; 4) Keep a copy of the written request and send the original to the Reviewer. Upon receiving the written statement, the Reviewer will have five (5) calendar days to meet with the employee to consider the employee's comments and to respond in writing. The Reviewer's response shall be given to the employee. A copy of the Reviewer's response along with the employee's written statement shall be attached to the Report of Performance Evaluation. Failure to allow the foregoing procedure is subject to the grievance procedure. However, disputes over the actual content or ratings themselves in individual evaluations are not grievable.

SECTION 34 – SAFETY PROGRAM

The County is committed to providing a safe work environment for our employees. To that end, health and safety standards shall be maintained in all County facilities to a maximum degree consistent with the conduct of efficient operations.

The Department of Employment and Human Services shall operate a department-wide employee health and safety program. This program shall consist of:

- A. A central department Safety Committee comprised of two (2) members from each major building location. A major building location is defined as a building that houses at least 100 employees. The representatives for each major building are the Building Supervisor and an SEIU Local 1021 designee. A designated alternate attends the department safety committee meeting in the absence of the Building Supervisor. The Department Safety Coordinator serves as chairperson. The department safety committee meets every six (6) weeks. Minutes of each meeting are recorded and distributed to all EHSD staff.
- B. All Committee members will receive training on a) accident/injury reporting procedures, b) accident/injury investigation and prevention, c) safety awareness, and d) procedures by which safety concerns are handled. This training is conducted through EHSD's Injury and Illness Prevention Program (IIPP).
- C. Committee recommendations shall be reported to and reviewed by the Administration Bureau Director, who acts on recommendations that are within his delegated authority. All other recommendations are reported to the Department Head for review. Responses to such recommendations shall be communicated to the Safety Committee at its next regularly scheduled meeting or some other mutually agreeable period.
- D. Existing Site safety committees will continue to further extend EHSD's safety program.
- E. Safety Committee meeting time and locations will be posted in advance and meetings are open to employees. Employees who wish to attend a Safety Committee meeting during scheduled work hours must request time off in advance from their supervisor and may use non-sick leave accruals for the meeting attendance.

In addition, departments will continue to ensure a designated Safety Coordinator is selected to serve as the liaison between Risk Management and the department to address any safety issues.

SECTION 35 – FLEXIBLE STAFFING

35.1 <u>Designated Positions.</u> Certain positions may be designated by the Director of Human Resources as flexibly staffed positions. Positions are generally allocated at the first level of the job series when vacated. When the position is next filled and an incumbent of one of these positions meets the minimum qualifications for the next higher level and has met appropriate competitive requirements he/she may then be promoted to the next higher classification within the job series without need of a classification study.

The following job classifications are flexibly staffed:

Social Casework Specialist I to Social Casework Specialist II Eligibility Worker I to Eligibility Worker II Eligibility Worker II to Eligibility Work Specialist

Open examinations at either level in the above-mentioned classifications shall be administered upon the request of the Department Head and approval of the Director of Human Resources.

35.2 <u>Continuous Testing for Flexibly Staffed Classes.</u> Employees in a flexible staffed job series which have been determined by the Director of Human Resources as appropriate for continuous testing may apply for promotion to the next higher classification level as follows:

Applicants must file the regular Human Resources Department Application and where applicable, the appropriate supplemental questionnaire with the Employment and Human Services Department. Employees who file applications must notify their supervisor. Nothing contained in this section shall be construed as making a promotion automatic or automatically effective on the first of the month following the filing of an application. It is the responsibility of the Division Manager that has approved the promotion for employees in flexibly staffed positions to submit a request to the Employment and Human Services Personnel Unit no later than 15th the of the month prior in which they wish to promote the employee. Upon approval, the personnel analyst in the Personnel Unit will forward the application and an AK-9 to the Human Resources Department by the 25th of the month to be effective the first of the following month. It is the employee's responsibility to submit applications for promotion sufficiently in advance to assure receipt in Employment and Human Services Department by the above stated deadline.

If an error occurs in the Human Resources office or the Employment and Human Services Department Personnel Unit which causes a delay in the processing of an application, said error shall be corrected and the employee shall be placed on the eligible list retroactively to the first of the month following his/her eligibility.

If a Division Manager or supervisor causes a delay in the processing of an approved application, the employee shall be placed on the eligible list retroactive to the first of the month following his/her eligibility.

SECTION 36 – CAREER LADDER

If an operating department verifies in writing the intent to promote an employee on the first of the month following eligibility, said appointment shall be made retroactive to the first of the month following his/her eligibility.

SECTION 36 – CAREER LADDER

The County agrees to the concept of a career ladder which will enhance the opportunities for employees to attain positions in other classification series. For this purpose, the following classes are considered to be those classes representing such promotional opportunities: Eligibility Work Specialist, Social Service Program Assistant, Social Casework Assistant.

The County shall amend the Welfare Fraud Classification as follows:

- A. By reclassifying Social Service Welfare Fraud Investigators doing Early Fraud to "Social Service Welfare Fraud Field Investigators."
- B. Welfare Fraud Field Investigators shall have the option of carrying pepper spray.

SECTION 37 – STAFFING ALLOCATIONS AND WORKLOAD DISTRIBUTION

37.1 <u>Staffing Review.</u> The Department of Employment and Human Services shall review the amount and nature of work in its operating units on at least a quarterly basis (or scheduled as agreed by the parties) and shall initiate reassignments of employees necessary to balance the number of available employees in each classification with the existing and expected amount and nature of work in operating units throughout the Department. The process to be used in determining work assignment and volume shall be to balance the existing amount of work among existing staff, in accordance with applicable sections of this MOU.

37.2 <u>Department/Union Meetings.</u> There shall be meetings between the Department of Employment and Human Services and the Union on at least a quarterly basis (or scheduled as agreed by the parties) to review and discuss the existing amount and nature of work; to share information and ideas on workload issues throughout the Department; and to discuss long-range planning concerning Department programs and implementation. The meeting(s) will be chaired by a Program Bureau Director or Department Personnel Officer or his/her designee.

A. <u>Health Services Department/Union Meetings.</u> There shall be meetings between the Health Services Department and the union on a quarterly basis (or scheduled as agreed by the parties) to discuss items specific to members working in the Health Services Department.

37.3 Department Head and County Administrator Meetings. The Union may request a meeting with the Employment and Human Services Department Head to address specific staffing/workload concerns after two (2) meetings with the Program Bureau director or

Department Personnel Officer have occurred. This discussion will not preclude the Bureau's ability to allocate and assign staff on an ongoing basis.

After meeting with the Department Head, if the specific workload issues discussed remain unresolved after thirty (30) days, the Union may then request a meeting with the County Administrator.

37.4 <u>**Program Committees.**</u> It will be the ongoing expectation and process that program specific issues shall in most cases be addressed in a timely manner in the respective Program Committee(s). Topics for discussion in Program Committees include potential program/regulation changes, information regarding new procedures, forms, and other factors or changes in procedures which may have an impact on workload. Any items declined by the Program Committee for discussion/action will be listed in the minutes.

Program Committees shall meet monthly, unless a meeting is waived by the Director or his/her designee, and written minutes shall be furnished to the Union on a timely basis. Such minutes should clearly identify issues and program committee actions. If the minutes do not reflect a resolution, response, or a failure to respond to pending issues within forty-five (45) days from the date of the meeting, the Union may discuss with the Program Bureau Director in the meetings held in accordance with Section 37.2 – <u>Department/Union Meetings</u> will work within the appropriate chain of command in managing committee work and agendas expeditiously.

Summary minutes shall be kept for each Program Committee meeting and shall be distributed to all committee members prior to the next meeting. These minutes shall be posted in each Department of Employment and Human Services building by the Department.

37.5 <u>Workload Streamlining.</u> The Union may quarterly identify functions, procedures, and processes which it believes are unnecessary, and that should be discontinued as a means of streamlining workload. The Union's items identified should be transmitted both to the Department Personnel Officer and respective Program Bureau Director for review and response.

If the items identified are County mandated only, the Department has sixty (60) days to respond by discontinuing the process or provide the reasoning for continuing them.

If the items identified are State or Federally mandated, and the Department considers it feasible that they be discontinued, the Department will request appropriate waivers. If the Department does not believe the change or a waiver is feasible, it will provide the reasoning for continuing. Upon receipt of the requested waiver approvals, the process shall be discontinued.

37.6 <u>Maintenance of Positions.</u> The Department of Employment and Human Services will make all reasonable efforts to keep filled all budgeted and authorized positions and to the extent possible, will attempt to maximize the use of permanent employees.

SECTION 38 – STAFFING ALLOCATIONS AND REASSIGNMENTS

On the basis of ongoing staffing/workload distribution review, per Section 37.1 – <u>Staffing</u> <u>Review</u>, the Department of Employment and Human Services shall initiate reassignments of staff.

The following procedure shall be used:

- A. Internal moves within a building shall be made at the discretion of the Division Head within five (5) days following publication and Union receipt of Department staff and caseload allocations. In determining moves of employees within an office, managers will solicit volunteers; if no volunteers respond, the employee with the least series seniority within the unit/area identified will be moved.
- B. Authorized staffing levels shall be published on a monthly basis. After any internal moves in a building have been made in accordance with Step a, further vacant authorized positions in buildings shall be alternately bid to the appropriate class in all offices for a four-day period or certed from the appropriate Eligible List.
- C. Employees responding to bids shall respond to the Department Personnel Unit, and must confirm any verbal response in writing; written confirmation must be received by 5:00 p.m. on the day the bid closes for the employee to be considered in determining the five (5) most senior employees in the class.
- D. With respect to responding to bids for the Welfare Fraud Investigator class or Welfare Fraud Field Investigator class, the bidding will be restricted to employees in one of the two above classes.
- E. If the Department is at authorized staffing and there are no responses to the posted bid notice, the least senior employee within the class, within the building having staff overage(s) of at least one (1) FTE shall be reassigned within two (2) weeks of the closing of the bid. If the Department is below the authorized staffing level and there are no responses to the posted bid notice, the Department will cert from the appropriate Eligible List.
- F. Authorized vacancies resulting from the bid process shall automatically be certed from an appropriate eligible list.
- G. Persons involuntarily reassigned shall be given the opportunity to return to their former building when the first vacancy occurs in the building from which the employee was involuntarily transferred provided, however, if an employee voluntarily transfers after such involuntary transfer that employee shall lose such reversionary rights.
- H. Positions flagged as needing a language skill or special qualifications shall be identified on bids. Only employees having such skill or meeting such qualifications

shall be accepted for bid interviews or for mandatory reassignments as provided in this section.

- I. Specially funded assignments or assignments of limited duration shall not be subject to procedures in this Section.
- J. Reassignments shall not be used as a replacement for discipline. Employees on probation or in an Improvement Needed Review status shall not be reassigned. An employee who is reassigned out-of-seniority-order shall be offered the first vacancy to be filled in the class and building from which the employee was mandatorily reassigned out-of-seniority-order shall be given first opportunity for reassignment as provided in Section 37.2 <u>Department/Union Meetings</u> or Section 37.3 <u>Department Head and County Administrator Meetings</u>, whichever is applicable; or if no staffing imbalances exist, the most senior employee shall be offered the opportunity to exchange positions provided the least senior employee is no longer on probation or Improvement Needed Review status.
- K. In each classification, series seniority for reassignment purposes shall be determined by date of hire into that series as defined below:

Eligibility Series: Eligibility Worker I, Eligibility Worker II, Eligibility Work Specialist.

Eligibility Series: Eligibility Worker I, Eligibility Worker II, Eligibility Work Specialist.

<u>Social Work Series:</u> Social Services Program Assistant, MediCal Program Assistant, Social Worker, Vocational Counselor (classes which have been abandoned but were a part of the Social Worker or Vocational Counselor series shall be included for the purpose of determining series seniority).

<u>Casework Specialist Series:</u> Social Casework Assistant, Social Casework Specialist I, Social Casework Specialist II.

<u>Social Services Welfare Fraud Field Investigator Series:</u> Social Service Welfare Fraud Field Investigator and Social Services Senior Welfare Fraud Field Investigator.

SECTION 39 – REIMBURSEMENT FOR MEAL EXPENSES

Procedures and definitions relative to reimbursement for meal expenses shall be in accordance with the Administrative Bulletin on Expense Reimbursement.

SECTION 40 – PERSONAL PROPERTY REIMBURSEMENT

The loss or damage to personal property of employees is subject to reimbursement under the following conditions:

- A. The loss or damage must result from an event which is not normally encountered or anticipated on the job and which is not subject to the control of the employee.
- B. Ordinary wear and tear of personal property used on the job is not compensated.
- C. Employee tools or equipment provided without the express approval of the Department Head and automobiles are excluded from reimbursement.
- D. The loss or damage must have occurred in the line of duty.
- E. The loss or damage was not a result of negligence or lack of proper care by the employee.
- F. The personal property was necessarily worn or carried by the employee in order to adequately fulfill the duties and requirements of the job.
- G. The loss or damage to employee's eyeglasses, dentures, or other prosthetic devices did not occur simultaneously with a job-connected injury covered by workers' compensation.
- H. The amount of reimbursement shall be limited to the actual cost to repair damages. Reimbursement for items damaged beyond repair shall be limited to the actual value of the item at the time of loss or damage but not more than the original cost.
- I. The burden of proof of loss rests with the employee.
- J. Claims for reimbursement must be processed in accordance with the Administrative Bulletin on Compensation for Loss or Damage to Personal Property.

<u>SECTION 41 – LENGTH OF SERVICE DEFINITION</u> (for service awards and vacation accruals)

The length of service credits of each employee of the County shall date from the beginning of the last period of continuous County employment (including temporary, provisional, and permanent status, and absences on approved leave of absence). When an employee separates from a permanent position in good standing and within two years is reemployed in a permanent County position, or is reemployed in a permanent County position from a layoff list within the period of layoff eligibility, service credits shall include all credits accumulated at time of separation, but shall not include the period of separation. The Director of Human Resources shall determine these matters based on the employee status records in his/her department.

SECTION 42 – SERVICE AWARDS

The County shall continue its present policy with respect to service awards including time off; provided, however, that the type of award given shall be at the sole discretion of the County.

The following procedures shall apply with respect to service awards:

<u>Presentation Before the Board of Supervisors.</u> An employee with twenty (20) or more years of service may go before the Board of Supervisors to receive his/her Service Award. When requested by a department, the Human Resources Department will make arrangements for the presentation ceremony before the Board of Supervisors and notify the department as to the time and date of the Board meeting.

<u>Service Award Day Off.</u> Employees with fifteen (15) or more years of service are entitled to take the day off with pay at each five (5) year anniversary.

<u>SECTION 43 – PERMANENT PART-TIME EMPLOYEE BENEFITS</u>

Permanent part-time employees receive prorated vacation and sick leave benefits. They are eligible for health, dental and life insurance benefits at corresponding premium rates providing they work at least fifty percent (50%) of full time. If the employee works at least fifty percent (50%) of full time, County retirement participation is also included.

SECTION 44 - PERMANENT-INTERMITTENT EMPLOYEE SPECIAL PAYS & BENEFITS

- A. Permanent-intermittent employees are eligible for prorated vacation and sick leave benefits.
- **B.** Permanent-Intermittent employees may be eligible for certain special types of pays and benefits in addition to wages under specifically defined circumstances. A list of those special pays and benefits that are applicable to permanent-intermittent employees is included as Attachment E. If a special pay or benefit that is described in this MOU does not specifically reference permanent-intermittent employees or the special pay or benefit is not included in Attachment E, then the special pay or benefit does not apply to permanent-intermittent employees.

SECTION 45 – PROVISIONAL EMPLOYEE BENEFITS

Provisional employees, who are not permanent employees of the County immediately prior to their provisional appointment, are eligible for vacation and sick leave benefits. Said provisional employees may participate in the County Group Health Plan Program wholly at the employee's expense. The County will not contribute to the employee's monthly premium. The employee will be responsible for paying the monthly premium appropriately

SECTION 46 – INDEMNIFICATION AND DEFENSE OF COUNTY EMPLOYEES

and punctually. Failure to meet the premium deadline will mean automatic and immediate withdrawal from the County Group Health Plan Program and reinstatement may only be effectuated during the annual open enrollment period.

SECTION 46 – INDEMNIFICATION AND DEFENSE OF COUNTY EMPLOYEES

The County shall defend and indemnify an employee against any claim or action against the employee on account of an act or omission in the scope of the employee's employment with the County in accordance with, and subject to, the provisions of California Government Code Sections 825 et seq and 995 et seq.

SECTION 47 – MODIFICATION AND DECERTIFICATION

For the duration of this MOU the following amendments to Board Resolution No. 81/1165 shall apply:

<u>Section 34-12.008 - Unit Determination</u> (a) shall be modified in the first paragraph to delete the ten percent (10%) requirement for an employee organization intervening in the unit determination process and substitute therefore a thirty percent (30%) requirement.

<u>Section 34-12.013 - Election Procedure</u> (b) shall be modified in the first paragraph to delete the ten percent (10%) requirement for any recognized employee organization(s) to appear on the ballot and substitute therefore a thirty percent (30%) requirement.

<u>Section 34-12.016 - Modification of Representation Units</u> shall be modified in the first sentence by adding words to the effect of "most recent" to the date of determination. This section shall be modified in the second sentence to require that petitions for modification of a representation unit be filed during a period of not more than one hundred and fifty (150) days nor less than one hundred and twenty (120) days prior to the expiration of the MOU in effect. The last sentence of this section shall be modified so that modification of a representation unit shall not negate the term of an existing MOU between the County and the recognized employee organization of the unit prior to the modification proceedings.

<u>Section 34-12.018 - Decertification Procedure</u> shall be modified in the first sentence by adding words to the effect of "most recent" to the date of formal recognition and by requiring the petition be submitted during a period of not more than one hundred and fifty (150) days nor less than one hundred and twenty (120) days prior to the expiration of the MOU in effect.

SECTION 48 – UNFAIR LABOR PRACTICE

Either the County or the Union may file an unfair labor practice as defined in Board of Supervisor's Resolution No. 81/1165 against the other. Allegations of an unfair labor practice, if not resolved in discussions between the parties within thirty (30) workdays from

the date of receipt, may be heard and decided by a mutually agreed upon impartial third party.

48.1 <u>Filing.</u> Either the County or the Union may file an unfair labor practice against the other. Allegations of an unfair labor practice, if not resolved in discussions between the parties, may be heard by a mutually agreed upon impartial third party.

- **48.2** <u>Unfair Labor Practice County.</u> It is an unfair labor practice for the County to:
 - a. Interfere with, restrain or coerce employees in the exercise of the rights recognized or granted in this division;
 - b. dominate or interfere with the formation of any employee organization or interfere with selection of a majority representative;
 - c. contribute financial support to any employee organization; or
 - d. refuse to meet and confer in good faith (with representatives of formally organized employee organizations on matters within the scope of representation), or to refuse to consult with informally recognized employee organizations on matters within the scope of representation.

48.3 <u>Unfair Labor Practice - Union</u>. It is an unfair labor practice for the Union or their representatives or members to:

- a. Interfere with, restrain or coerce employees in the exercise of the rights recognized or granted in this division;
- b. coerce, attempt to coerce or discipline any member of an organization so as to hinder or impede the performance of his duties;
- c. discriminate against any employee with regard to the terms or conditions of membership because of race, color, creed, sex or national origin;
- d. refuse to consult, or meet and confer in good faith, with management representatives on matters within the scope of representation; or
- e. initiate, engage in, cause, instigate, encourage or condone a work stoppage of any kind or other disruptive activities which are detrimental to the conduct of county business and services.

SECTION 49 – TEMPORARY EMPLOYEES

49.1 <u>**Recognition.**</u> Social Services Union, Local 1021 is the formally recognized employee organization for temporary employees, not including emergency appointments and retiree temporary appointments, who are employed by Contra Costa County in those

SECTION 49 – TEMPORARY EMPLOYEES

classifications covered by the MOU between Social Services Union, Local 1021 and Contra Costa County.

- A. <u>Temporary Employees.</u> Temporary employees hired on or after January 1, 1997 may work a maximum of 1600 hours within a department. Thereafter, that temporary may not work in that department for one year as a temporary.
- B. The County may employ temporary employees in excess of 1600 hours for the following reasons:
 - 1. To cover for employees on leaves of absence, e.g., maternity, military, medical, workers' compensation.
 - 2. While a department is actively recruiting to fill a position.
 - 3. For regular recurring departmental needs, e.g., election season (Clerk-Recorder), property tax season (Treasurer-Tax Collector), and "closing the assessment roll" season (Assessor).
 - 4. Temporary assignments for pre-determined periods of time, as determined by the hiring department.
 - 5. For short term seasonal work needed by a department, not to exceed 1600 hours.

The County may not replace a temporary employee with another temporary employee except as provided in Subsections 1, 2, 3, and 4 of this Section B. above.

The County will notify the union in advance of the period of the temporary assignment under Subsection 4. and the period of the seasonal assignment under Subsection 5.

- C. <u>Student Intern:</u> The County may employ a person as a Student Intern only if that person is enrolled in a school and is performing work for the County that is related to his/her course of study, interest, aptitude, or education, provided however, that a student intern hired for the summer may perform work not related to his/her course of study, interest, aptitude or education. Student Interns may not be used in lieu of hiring regular County employees.
- D. The County may employ temporary agency employees in a manner consistent with Government Code Section 31000.4, which provides: "The board of supervisors may contract with temporary help firms for temporary help to assist county agencies, departments or offices during any peak load, temporary absence, or emergency other than a labor dispute, provided the board determines that it is in the economic interest of the county to provide such temporary help by contract, rather than employing persons for such purpose. Use of temporary help under this section shall be limited to a period of not to exceed 90 days for any single peak load, temporary

absence, or emergency situation."

- E. The County will provide to the union a temporary employee report to show the total number of hours worked by each County temporary employee and each temporary agency employee and not merely the annual number of hours. It shall also include the reason the County temporary employee was hired by referring to one of the 5 reasons specified in B. above or the reason the temporary agency employee was hired as set forth in paragraph D.
- F. <u>Appointment to a Permanent Position.</u> If a temporary employee is appointed to a permanent position, credited paid time off hours and earned, but not yet credited paid time off hours, shall be converted to vacation hours and subject to the MOU provisions relating to vacation, except that when a temporary employee is appointed to a permanent position, the employee shall be allowed to use the earned paid time off hours during the first six (6) months of employment in a permanent position.

Upon receipt of a request by the Union, the Human Resources Department agrees to meet to discuss the issues related to continuous testing and the frequency of such testing regarding specific classifications.

Effective January 1, 2000, the County shall provide quarterly reports regarding temporary employees which include the following information: employee name, classification, department, mail drop I.D., and number of hours worked in all classifications and departments on a calendar year-to-date basis.

49.2 <u>Emergency Appointments.</u> Emergency appointments as defined in Section 809 of the Personnel Management Regulations, and retiree temporary appointments as provided for in Government Code, Section 31680.2, are not covered by this MOU.

49.3 Agency Shop.

- A. The Union agrees that it has a duty to provide fair and nondiscriminatory representation to all employees in all classes in the units for which this section is applicable regardless of whether they are members of the Union.
- B. All employees employed in a representation unit on or after the effective date of this MOU and continuing until the termination of the MOU, shall as a condition of employment either:
 - 1. Become and remain a member of the Union; or
 - 2. Pay to the Union, an agency shop fee in an amount which does not exceed an amount which may be lawfully collected under applicable constitutional, statutory, and case law, which under no circumstances shall exceed the monthly dues, initiation fees and general assessments made during the duration of this MOU. It shall be the sole responsibility of the Union to determine an agency shop fee which meets the above criteria; or

- 3. <u>Do both of the following:</u>
 - a. Execute a written declaration that the employee is a member of a bona fide religion, body or sect which has historically held a conscientious objection to joining or financially supporting any public employee organization as a condition of employment; and
 - b. Pay a sum equal to the agency shop fee to a non-religious, non-labor, charitable fund chosen by the employee from the following charities: Family and Children's Trust Fund, Child Abuse Prevention Council and Battered Women's Alternative.
- C. The Union shall provide the County with a copy of the Union's Hudson Procedure for the determination and protest of its agency shop fees. The Union shall provide a copy of said Hudson Procedure to every fee payor covered by this MOU within one (1) month from the date it is approved and annually thereafter, and as a condition to any change in the agency shop fee. Failure by a fee payor to invoke the Union's Hudson Procedure within one month (1) after actual notice of the Hudson Procedure shall be a waiver by the employee of their right to contest the amount of the agency shop fee.

49.4 Agency Shop Deductions.

- A. Temporary employees hired into a job class represented by Social Services Union, Local 1021 shall be provided through the County Human Resources Department with an Employee Authorization For Payroll Deduction card.
- B. If the form authorizing payroll deduction is not returned within thirty (30) calendar days after notice of this agency shop fee provision, and the Union dues, agency shop fee, or charitable contribution required under Section 2 of this Letter of Understanding are not received, the Union may in writing direct that the County withhold the agency shop fee from the employee's salary, in which case the employee's monthly salary shall be reduced by an amount equal to the agency shop fee and the County shall pay an equal amount to the Union.
- C. The Union shall indemnify, defend and save the County harmless against any and all claims, demands, suits, orders, or judgments, or other forms of liability that arise out of or by reason of this Agency Shop Section, or action taken or not taken by the County under this Section. This includes, but is not limited to, the County's attorney fees and costs. The provisions of this section shall not be subject to the grievance procedure.
- D. The authorization of payroll deductions requires the employee to agree to hold the County harmless from all claims, demands, suits or other forms of liability that may arise against the County for or on account of any deduction made from the wages of such employee.

49.5 <u>Salary.</u>

- A. <u>Temporary Hourly Rates.</u> For all classifications represented by the Union, the hourly rate paid temporary employees shall be the 1.00 hourly rate calculated on the salary schedule by dividing the un-rounded monthly salary at any step by 173.33.
- B. <u>New Employees.</u> Except as otherwise permitted in deep class resolutions, temporary employees shall generally be appointed at the minimum step of the salary range established for the particular class to which the appointment is made. However, the Director of Human Resources may authorize an appointing authority to make a particular temporary appointment at a step above the minimum of the range.

49.6 <u>Salary Increments Within Range.</u>

- A. <u>Increment Eligibility and Salary Review.</u> All temporary employees shall accumulate a record of straight time hours worked for the purpose of a salary review to determine whether the employee shall be advanced to the next higher step, or other step as specified by deep class resolutions, in the salary range for the classification. Advancement to a higher step shall be granted only on the affirmative recommendation of the appointing authority, based on satisfactory performance by the employee. The appointing authority may recommend granting the salary increment or unconditional denial of the increment.
- B. <u>Frequency of Increments.</u> Increments within range shall not be granted more frequently than once per every 2,080 straight time hours worked by a temporary employee.
- C. <u>Effective Date.</u> Step increases resulting from an approved salary review shall be effective the first of the month following completion of 2,080 straight time hours worked and return of the salary review report to the Human Resources Department.
- D <u>New Employees.</u> Temporary employees hired at Step 1 of the salary range for their classification will be eligible for a salary review after completion of 1,040 straight time hours worked; additional salary reviews will be after the cumulation of an additional 2,080 straight time hours.
- E. No provision of this section shall be construed to make the granting of salary increments mandatory in the County.

49.7 Paid Time Off.

- A. Temporary employees shall accumulate a record of straight time hours worked.
- B. Based upon the accumulation of straight time hours recorded effective the first of the month following completion of each 2080 straight time hours worked, the temporary

employee shall be credited with forty (40) hours of paid time off. Forty (40) hours paid time off credit is the maximum amount an employee may have at any time.

- C. <u>Use.</u> Paid time off (PTO) shall not be taken until credited after completion of 2080 straight time hours worked. PTO shall be taken by an employee only with the approval of his/her supervisor.
- D. <u>Paid Off at Separation.</u> If a temporary employee terminates his/her County employment (separates from County service), the employee shall be paid all currently credited PTO hours and, in addition, shall be paid off for that portion of PTO hours earned but not yet credited on the basis of that portion of the 2,080 straight time hours worked (STHW) cumulation. The formula for the earned but not credited payoff is STHW divided by 2,080 multiplied by 40 multiplied by the current hourly pay rate at separation.
- E. <u>Appointment to a Permanent Position.</u> If a temporary employee is appointed to a permanent position, the credited PTO hours and the earned but not yet credited PTO hours, shall be converted to vacation hours and subject to the MOU provision relating to vacation.

49.8 <u>**Provisional Employees.**</u> Social Services Union, Local 1021 is the formally recognized employee organization for all provisional employees appointed by the County from outside County service in classifications covered by the MOU between the County and the Union. Provisional employees are covered by the agency shop provisions of the MOU applicable to permanent employees, with the exception that provisional employees shall not be required to pay any initiation fee or special assessment fee.

49.9 <u>**Grievance Procedure.**</u> Temporary and provisional employees covered by this Section may grieve only alleged violations of the specific terms and conditions specified in Section 49.

49.10 <u>Positions.</u> Subject to the approval and establishment of permanent positions by the Board of Supervisors, if necessary, temporary employees represented by Local 1021 who have worked not less than 6,000 hours in temporary employee status between January 1, 1991 and July 1, 1996 inclusive, shall be offered an appointment to such positions, subject to qualification under the Personnel Management Regulations, in the classification and department in which they currently work. Such employees shall have the option of either remaining in temporary status (not to exceed 1000 hours in a fiscal year) or being appointed to a permanent-intermittent, permanent part-time, or permanent full-time position. The formula to be used to calculate the position type (full-time, part-time) for each employee who elects appointment to a permanent position is the employee's total number of temporary hours worked on or after January 1, 1991, divided by the total number of months of service in which those temporary hours were worked. Additionally, the County agrees to meet and confer with Local 1021 concerning the future use of represented temporary employees.

Upon receipt of a request by the Union, the Human Resources Department agrees to meet to discuss the issues related to continuous testing and the frequency of such testing regarding specific classifications.

Effective January 1, 2000, the County shall provide quarterly reports regarding temporary employees which include the following information: employee name, classification, department, mail drop I.D., and number of hours worked in all classifications and departments on a calendar year-to-date basis.

49.11 <u>Special Pays</u>. Temporary employees may be eligible for certain special types of pays or benefits in addition to wages under specifically defined circumstances. A list of those special pays and benefits that are applicable to temporary employees is included as Attachment D. If a special pay or benefit that is described in this MOU does not specifically reference temporary employees or the special pay or benefit is not included in Attachment D, then it does not apply to temporary employees.

SECTION 50 – PROJECT EMPLOYEES

Project Employee: An employee who is engaged in a time limited program or service by reason of limited or restricted funding. Such positions are typically funded from outside sources but may be funded from County revenues. Project classes are unique and therefore differ from other regular classes represented in the following respects:

- 1. Project employees are not covered by the Merit System;
- 2. Project employees may be separated from service at any time without regard to the provisions of this Memorandum of Understanding, without right of appeal or hearing or recourse to the grievance procedure specified herein; and
- 3. Any provision of this Memorandum of Understanding which pertains to layoff or seniority are not applicable to project employees.

SECTION 51 – DEPENDENT CARE

- A. <u>Dependent Care Information and Referral Service.</u> The County will administer an "Information and Referral Service" through the Contra Costa Child Care Council for the duration of this MOU.
- B. <u>Dependent Care Salary Contribution</u>. Subject to the applicable provisions of the Internal Revenue Service, employees may contribute up to \$5,000 each calendar year from their salaries for approved dependent care; only eligible employees may contribute for such expenses; there is no County contribution for dependent care.

Reimbursements are made on a monthly basis subject to submission of itemized statements, adequate accumulation of the salary contribution, proof of payment, and applicable County administrative procedures.

SECTION 52 – SPECIAL STUDIES AND OTHER ACTIONS

SECTION 52 – SPECIAL STUDIES AND OTHER ACTIONS

52.1 <u>Differentials.</u> The County and the Labor Coalition agree to establish a Labor/Management Committee comprised of five (5) Labor and five (5) Management employees to study and recommend actions necessary to standardize payment and application of differentials including, but not limited to, proration for less than full-time employees; the length of payment while on paid sick leave or disability; and consistency between percent-based vs. flat-payment differentials.

52.2 <u>**Grievance Procedure.**</u> Representatives of the County shall meet and confer with representatives of the Labor Coalition in order to develop rules and guidelines governing the conduct and administration of Adjustment Boards.

52.3 <u>Job Sharing and Part-Time Job Opportunities.</u> The Employment and Human Services Department and the Union agree to establish a Labor/Management Committee comprised of a maximum of three (3) representatives of Labor and three (3) representatives from Management to study and recommend actions necessary to identify and develop potential part-time and job sharing opportunities, by September 30, 2000.

52.4 <u>Telecommuting Options.</u> The Employment and Human Services Department and the Union agree to establish a Task Force comprised of representatives from the Union and representatives from the Department to identify potential positions where telecommuting could be utilized in accordance with the County's Telecommuting Policy. The Task Force will consider, but not be limited to, the following criteria: service delivery, coverage and availability for participants. The Task Force shall complete its study by June 30, 2000 and submit it to the Director of the Employment and Human Services Department.

52.5 <u>Reclassification</u>. The Health Services Department agrees to submit a P300 requesting the reclassification of the Public Health Social Worker positions to Medical Social Worker II.

52.6 <u>Job Classification</u>. The County will develop a new employment focused job classification which will include the following functions: MediCal Combo, MediCal Intake, MediCal lead worker and training unit.

52.7 <u>**Ergonomics.**</u> No later than May 15, 2000, the County will submit for Coalition input revisions to Administrative Bulletin No. 425 dated April 17, 1990, and an Ergonomic Field Guide, with a goal of finalization by June 30, 2000.

52.8 <u>Safety Retirement.</u> The County agrees that if there are amendments to State law during the term of this agreement that allow employees in the Social Casework Specialist series to be eligible for safety retirement and such amendments are adopted by Resolution of the Contra Costa County Board of Supervisors, the County will meet to discuss this issue.

SECTION 53 – ADOPTION

The provisions of this MOU shall be made applicable on the dates indicated and upon approval by the Board of Supervisors. Resolutions and Ordinances, where necessary, shall be prepared and adopted in order to implement these provisions. It is understood that where it is determined that an Ordinance is required to implement any of the foregoing provisions, said provisions shall become effective upon the first day of the month following thirty (30) days after such Ordinance is adopted.

SECTION 54 – SCOPE OF AGREEMENT AND SEPARABILITY OF PROVISION

54.1 <u>Scope of Agreement.</u> Except as otherwise specifically provided herein, this MOU fully and completely incorporates the understanding of the parties hereto and constitutes the sole and entire agreement between the parties in any and all matters subject to meet and confer. Neither party shall, during the term of this MOU demand any change herein, provided that nothing herein shall prohibit the parties from changing the terms of this MOU by mutual agreement. Any past side letters or any other agreements, excluding settlement agreements, that are not incorporated into or attached to this MOU are deemed expired upon approval of this MOU by the Board of Supervisors.

54.2 <u>Separability of Provisions.</u> Should any section, clause or provision of this MOU be declared illegal, unlawful or unenforceable, by final judgment of a court of competent jurisdiction, such invalidation of such section, clause or provision shall not invalidate the remaining portions hereof, and such remaining portions shall remain in full force and effect for the duration of this MOU.

54.3 <u>Personnel Management Regulations.</u> Where a specific provision contained in a section of this MOU conflicts with a specific provision contained in a section of the Personnel Management Regulations, the provision of this MOU shall prevail. It is recognized, however, that certain provisions of the Personnel Management Regulations may be supplementary to the provisions of this MOU and as such remain in full force and effect.

SECTION 54 – SCOPE OF AGREEMENT AND SEPARABILITY OF PROVISION

54.4 <u>**Duration of Agreement.**</u> This Agreement will continue in full force and effect from July 1, 2016 to and including June 30, 2019. Said Agreement shall automatically renew from year to year thereafter unless either party gives written notice to the other prior to sixty (60) days from the aforesaid termination date, of its intention to amend, modify or terminate the agreement.

DATE: _____

Contra Costa County: (Signature / Printed Name)

SEIU, LOCAL 1021 (RANK & FILE UNIT): (Signature / Printed Name)

/
/
/
/
/
/
/

SEIU, LOCAL 1021 RANK & FILE UNIT

ATTACHMENTS

- A. CLASS & SALARY LISTING
- B. CALIFORNIA HEALTH BENEFITS EXCHANGE PACKAGE (3/1/2013)
- C. SSEFI & SSWFFI ALTERNATE CERTIFICATION SIDE LETTER
- D. TEMPORARY EMPLOYEES SPECIAL PAYS
- E. PI SPECIAL PAYS AND BENEFITS
- F. AIR FILTERS MEMO
- G. HEALTHCARE COALITION NOTICE OF CHANGES
- H. RETURN TO WORK POLICY

SEIU, LOCAL 1021 RANK AND FILE CLASS AND SALARY LISTING EFFECTIVE: 1/1/2017

COMMUNITY AIDE UNIT

			Salary Range		
		Flex Staff (F) /			
Job Code	Classification Title	Deep Class (D)	From	То	
CW04	CAL WORKS COMMUNITY OTRCH AIDE	(F)	\$2,335.02	\$2,574.36	
XDWB	CHILDREN'S SERVICES AIDE		\$2,711.57	\$3,295.94	
XDWE	COMMUNITY OUTREACH AIDE	(F)	\$2,463.27	\$2,715.75	
XDWC	SR PROGRAMS AIDE		\$2,676.90	\$3,253.79	

SEIU, LOCAL 1021 RANK AND FILE CLASS AND SALARY LISTING <u>EFFECTIVE: 1/1/2017</u>

SOCIAL SERVICES UNIT

		Flex Staff (F) /		
Job Code	Classification Title	Deep Class (D)	From	То
XQTE	CALWIN HELP DESK SPECIALIST		\$4,950.72	\$6,017.63
XQVD	CALWIN ON-SITE SUPPORT SPECIAL		\$4,716.26	\$5,732.64
XQS3	EHS PROG INTEGRITY ASST-PRJ		\$4,716.26	\$5,732.64
XQSN	EHS PROGRAM INTEGRITY ASST		\$4,716.26	\$5,732.64
XHWA	ELIGIBILITY WORKER I	(F)	\$2,987.88	\$3,631.78
XHVA	ELIGIBILITY WORKER II	(F)	\$3,473.16	\$4,221.65
ХНТВ	ELIGIBILITY WORKER III	(F)	\$4,378.72	\$5,322.36
X7TA	INDP LIV SKILL PROG SPECIALIST		\$4,600.95	\$5,592.48
XHSB	MEDICAL PROGRAM ASSISTANT		\$4,600.95	\$5,592.48
X4WB	MEDICAL SOCIAL WORKER I	(F)	\$4,533.12	\$5,510.03
X4VH	MEDICAL SOCIAL WORKER II	(F)	\$5,641.95	\$6,857.83
X4V2	MEDICAL SOCIAL WORKER-PROJECT		\$5,641.95	\$6,857.83
X7WC	ONE-STOP CAREER CENTER CASE MG		\$4,600.95	\$5,592.48
XQSP	QUALITY ASSURANCE MONITOR		\$4,716.26	\$5,732.64
X7WB	SOC SVC EMPLOYMENT PLACE CNSL		\$4,824.90	\$5,864.69
XOSA	SOC SVC PROGRAM ASSISTANT		\$4,600.95	\$5,592.48
X0S1	SOC SVC PROGRAM ASSISTANT-PRJ		\$4,600.95	\$5,592.48
XLSD	SOC SVC WELFARE FRAUD INVSTG		\$4,600.95	\$5,592.48
XDVB	SOCIAL CASEWORK ASSISTANT		\$4,834.46	\$5,876.31
X0V1	SOCIAL CASEWORK SPEC II-PROJ	(F)	\$5,800.56	\$7,050.61
X0W2	SOCIAL CASEWORK SPEC I-PROJ	(F)	\$5,439.00	\$5,996.50
X0VC	SOCIAL WORKER	(F)	\$4,834.46	\$5,876.31
XOWB	SOCIAL WORKER II	(F)	\$5,439.00	\$5,996.50
X0VB	SOCIAL WORKER III	(F)	\$5,800.56	\$7,050.61
X0V2	SOCIAL WORKER-PROJECT		\$4,834.46	\$5,876.31
X7W1	SS EMPLOYMENT PLACEMENT CNSL-P		\$4,824.90	\$5,864.69
**XLSG	SOC SVC SR WELF FRAUD FLD INVS	(F)	\$5,329.13	\$6,477.59
**XLSF	SOC SVC WELF FRAUD FIELD INVST	(F)	\$4,836.32	\$5,878.57

County Package Proposal 3/1/2013 - 11:00 am

Contra Costa County and Service Employees International Union, Local 1021, Rank and File Unit

California Health Benefits Exchange (HBEX)

The parties hereto, Contra Costa County, hereinafter known as the "County", and SEIU, Local 1021, hereinafter known as "Local 1021" enter into this Memorandum of Understanding ("MOU") pursuant to the authority contained in the Board of Supervisors Resolution No. 81/1165 and has been jointly prepared by the parties.

The Employer Relations Officer (County Administrator) is the representative of Contra Costa County in employer/employee relations matters as provided in Board of Supervisors Resolution No. 81/1165.

The parties have conferred in good faith regarding the wages, hours, and other terms and conditions of employment for the employees of recognized HBEX classifications and have freely exchanged information, opinions and proposals and have endeavored to reach agreement on all matters relating to the employment conditions and employeremployee relations of such employees. This MOU shall be presented to the Contra Costa County Board of Supervisors as the joint recommendation of the undersigned for salary and employee benefit adjustment for the period beginning March 1, 2013 through February 29, 2016.

l

-

į,

1. Section 1. Recognition.

ł

- -

SEIU Local 1021 is the formally recognized employee organization for all full time, regular part-time, and permanent intermittent employees in the classifications of Exchange Customer Service Agent I, Exchange Customer Service Agent II, and Exchange Call Center Quality Assurance Monitor.

1.77

- The classifications listed in #1 above, will be governed by the existing Memorandum of Understanding between Contra Costa County and SEIU, Local 1021 Rank and File unit for the period of July 1, 2011 through June 30, 2013, for the term of this MOU of March 1, 2013 through February 29, 2016, except as specified below:
- Section 5.Section 5.1.C. Employees assigned to the HBEX Call Center will be entitled to the same rate of pay as the parallel classifications identified below:

Eligibility Worker I -	Exchange Customer Service Agent I
Eligibility Worker II	Exchange Customer Service Agent II
EHSD Program Integrity Assistant -	Exchange Call Center Quality
	Assurance Monitor

 As the parties negotiate wages and benefits for a successor MOU regarding the classifications of Eligibility Worker I, Eligibility Worker II, and EHSD Program

ATTACHMENT B

· ..

7

Integrity Assistant, those wages and benefits will become applicable to the classifications listed above identified for the HBEX Call Center.

12

.,

- 5. Section 5.2. Will not apply to employees assigned to the HBEX Call Center.
- 6. Section 6.Days and Hours of Work

The applicability of Section 6 will be determined by the parties as a result of the meet and confer process, which will begin within ten (10) working days premptly after the Union is provided with proposed schedules.

7. Section 7. Overtime

Section 7:1 is amended as follows:. Overtime is any authorized work performed in excess of forty (40) hours per week or eight (8) hours per day. Employees assigned to ten (10) hour shifts, consistent with Section 6.1 of the MOU, will not become eligible for overtime until they have actually worked their ten (10) hour shift. All overtime shall be compensated for at the rate of one and one-half (1-1/2) times the employee's base rate of pay (not including shift and other special differentials).

8. Section 12 – Holidays

3

. . .

, and the second

Section 12.1.A. If a holiday is recognized by the State that is not recognized by the County, such day will be used as a training day for HBEX Call Center employees. For example, will not require answering phone calls.

The remaining provisions of Section 12 will apply.

9. Section 18, Health, Life and Dental Care

 \sim

·····

In the event the parties modify the existing Health, Life and Dental Care section in the course of negotiating a successor MOU, those modifications will apply to the HBEX Call Center employees.

10. Section 20 Probationary Period.

Section 20.1. The probationary periods for the classifications assigned to the HBEX Call Center will be six months, specifically:

- Exchange Customer Service Agent I
- Exchange Customer Service Agent II
- Exchange Call Center Quality Assurance Monitor
- 11. Section 25, Grievance Procedure

The parties agree that the grievance procedure in the current MOU will be a subject of bargaining in the negotiations to arrive at a successor MOU to the July 1, 2011 through June 30, 2013 MOU. In the event the parties modify the existing grievance procedure in the course of negotiating a

ATTACHMENT B

successor MOU, those modifications will apply to the HBEX Call Center employees.

... *?

5

20.000

12. Section 26 Bilingual Provisions

• •••

A salary differential of one hundred dollars (\$100.00) per month shall be paid incumbents of positions requiring bilingual proficiency as designated by the appointing authority and Director of Human Resources, or in the Department of Employment and Human Services. Said differential shall be prorated for employees working less than full time and/or who are on an unpaid leave of absence for a portion of any given month. Designation of positions for which bilingual proficiency is required is the sole prerogative of the County

The bilingual provision applies to the bargaining unit employees assigned to the HBEX Call Center in the classifications of Exchange Customer Service Agent I and II and the Exchange Call Center Quality Assurance Monitor:

- All of the positions will be designated as being eligible for certification for bilingual pay (Spanish);
- 2. This designation will be unaffected by the number of phone calls processed by each employee requiring bilingual services in Spanish.

Section 26.3 will not apply to employees assigned to the HBEX Call Center.

ATTACHMENT B

13. Section 35 Flexible Staffing

The only classification covered by this Memorandum of Understanding which is subject to flexible staffing is Exchange Customer Service Agent I.

14. Section 54.4 Duration of Agreement is replaced with the following: This Agreement will continue in full force and effect from March 1, 2013 to and including February 29, 2016. Said Agreement shall automatically renew from year to year thereafter unless either party gives written notice to the other prior to sixty (60) days from the aforesaid termination date of its intention to amend, modify or terminate the agreement.

Date:

Contra Costa County: SEIU, LOCAL 1021 (Signature / Pripted Name) (Signature / Printed Name) Â Fred BRAC MUN nS di O 1,15 The Art A.C. Sr Kelli Zenn 1 Į ļ

ATTACHMENT C



Human Resources Department

Third Floor, Administration Bidg. 851 Pine Street Martinez, California 94553-1292 (510) 646-4064

Lasile T. Knight Director of Human Resources

November 14, 1996

Ms. Damita Davis-Howard, Field Representative SEIU Local 535 - Rank & File Unit 661 27th Street Oakland CA 94612

RE: SSWFF& SSWFFI ALTERNATE CERTIFICATION

Dear Ms. Davis-Howard:

This letter is to confirm agreement between the County and SEIU Local 535 Rank & File as follows:

Positions in the Social Service Welfare Fraud Investigator and Social Service Welfare Fraud Field Investigator classes shall alternately be filled from inside and from the open list. Positions filled from the inside shall be filled alternately through the bid process and the promotional list. Positions subject to bid for which no responses are received shall be filled from the promotional list.

If the foregoing confirms your understanding, please indicate approval and acceptance in the space provided below:

CONTRA COSTA COUNTY

Kathy Ito Labor Relations Manager

SEIU LOCAL 535 RANK & FILE UNIT

a Terri

Damita Davis-Howard Field Representative

cc: Judy Campbell, Social Service Personnel Officer

ATTACHMENT D SEIU, LOCAL 1021 R & F Section 49 – Temporary Employees - Special Pays

Special Pays for Temporary Employees

All Units

Type of Pay (Pay Code)	MOU Section
County Overtime (OPT)	Sec. 7
FLSA Overtime (OTF)	None
Paid Time Off (PTO, PTO-	Sec. 49.7
FML))	
Shift Differential Pay at 5%	Sec. 10
(SH2)	

Unit Specific

1. Social Services Unit

Type of Pay (Pay	MOU	Applicable Job	Applicable
<u>Code)</u>	Section	Classification(s)	Assigned Org.
			<u>(Org.#)</u>
Mental Health	30	Medical Social Worker I, II	Psychiatric Unit
Screening (HZ2)		(X4WB, X4VH)	(#6313)
			Psychiatric
			Emergency Unit
			(#6381)

Special Pays for Permanent-Intermittent Employees

<u>All Units</u>

Type of Pay (Pay Code)	MOU Section
Jury Duty-Scheduled Work Day (JRY)	Sec. 17
Military Leave (MLX)	Sec. 16.4
County Overtime (OPT)	Sec. 7
FLSA Overtime (OTF)	None
Sick Leave Hours Taken (SCK, SCK-2BS, SCK-2FS, SCK-	Sec. 44
2RS, SCK-CAT, SCK-FML)	
Vacation Hours Taken (VAC, VAC-1, VAC-FML)	Sec. 44
Shift Differential Pay at 5% (SH2)	Sec. 10
Negotiations Time Off (T03)	Sec. 4

Unit Specific

1. Social Services Unit

Type of Pay (Pay	MOU	Applicable Job	Applicable
Code)	Section	Classification(s)	Assigned Org.
Mental Health Screening (HZ2)	30	Medical Social Worker I, II (X4WB, X4VH)	(Org.#) Psychiatric Unit (#6313) Psychiatric Emergency Unit (#6381)

ATTACHMENT F

SOCIAL SERVICE DEPARTMENT

CONTRA COSTA COUNTY

To: SEIU Local 535

March 19, 1996

From: John Cullen, Director JC1500

Subject: Air filters

This is to confirm the Department's plan to review General Services Department information concerning the change of air filters in Social Service buildings. A procedure will be established with the General Services Department for the provision of such information on a semi-annual basis. Such verification will be given to the department Safety Coordinator who will share the information with the Department Safety Committee on a semi-annual basis.

airfltr.535



Human Resources Department

Administration Building 651 Pine Street, Third Floor Martinez, CA 94553-1292 (925) 335-1770

Lori Genties Assistant County Administrator Director of Human Resources

January 26, 2006

Contra Costa Labor Coalition

Re: Healthcare Coalition Notice of Changes

Dear Members of Labor Coalition:

The County agrees to make a good faith effort to notify the Health Coalition and Labor Management Committee(s) of relevant changes that are not subject to meet and confer, but which fall within the topics of discussion by the Health Coalition Committee. The County shall continue to meet and confer with labor organizations on matters which are within the scope of bargaining at the organization's request.

Sincerely,

Francine Cronin Assistant Director of Human Resources

 Cc: Rollie Katz, Supervising Business Agent PEU, Local One Jo Bates, Business Agent, AFSCME, Local 2700
 Brenda Wood, Business Agent, AFSCME, Local 512
 Dr Stephen Daniels, Physicians' & Dentists' Organization of Contra Costa County Adelina Huerta, President, Western Council of Engineers
 Michael Weinberg, Senior Field Representative, SE/U Local 535

CONTRA COSTA COUNTY RETURN TO WORK POLICY FOR INJURY OR ILLNESS

- <u>POLICY</u>: Permanent full-time or part-time employees, as well as temporary and contract employees who have suffered injuries and illnesses may be provided with such restricted duty as the County is able to provide as soon as medically appropriate. Probationary and seasonal employees are not covered by this policy.
 - A. A restricted duty assignment may be provided within the County's capacity, consistent with restriction(s) recommended by the treating physician. Should any disagreement exist, the County will follow California and Federal law. Restrictions from the physician must be in writing on the county form AK 142 or on the physician's letterhead.
 - B. Employees performing in a restricted duty assignment will continue to receive their regular pay and benefits for hours actually worked. Pay and benefits will be prorated in the case of part-time work, subject to MOU provisions and salary regulations.
- II. <u>OBJECTIVE</u>: The objectives of providing work for temporarily industrially injured employees through restricted duty are to reduce disability and Workers' Compensation costs, maximize productivity, minimize the loss of human resources and promote full and prompt recovery with the return of the employee to productive employment.
- III. <u>SCOPE OF POLICY</u>: All County departments and Board-governed agencies which are part of the County retirement system are subject to this Return to Work Policy.
- IV. <u>GENERAL BACKGROUND</u>: A restricted duty assignment is a temporary assignment provided to a temporarily disabled employee. Restricted duty may be for less than regular full-time work.
 - A. A temporarily disabled employee shall return to a restricted duty assignment that is not inconsistent with restrictions recommended by the employee's treating physician or Qualified Medical Examiner (QME), if applicable.
 - B. A Department shall, whenever feasible, temporarily restrict the duties of an employee in order to conform to restrictions recommended by the treating physician for a cumulative maximum of six months per injury with a review after three (3) months or sooner, if appropriate. At the end of the six month period, the employee shall undergo a medical review to determine whether a full duty work release is possible. If full release is not possible,

the employee shall be referred to the Risk Management ADA Coordinator and/or the Return to Work Committee for evaluation.

- C. In the event that an employee disagrees with the Department Head's decision concerning a light duty assignment, he/she may appeal that decision to the Risk Manager within 15 calendar days. The subject of the appeal shall be heard at the next regularly scheduled Return to Work Committee. The Return to Work Committee may affirm, reject or modify the Department Head's decision. The following factors shall be considered by the Return to Work Committee when considering an appeal:
 - The restrictions recommended by the employee's treating physician or QME, if applicable;
 - 2. The operational and financial needs of the department; and
 - 3. The availability of a suitable work assignment.

Either party may appeal the Committee's decision in writing to the Director of Human Resources or his/her designee within 15 calendar days of the Committee's decision.

V. <u>RESPONSIBILITIES</u>:

A. Departments

The principle responsibility for implementing the Return to Work Policy rests with the appointing authority. Departments will also:

- 1. Complete and submit an injury report for industrial injuries and illnesses on a timely basis.
- 2. Appoint a Departmental Return to Work Coordinator to administer the department's compliance with the Return to Work Policy under the direction of the department head. The Departmental Return to Work Coordinator shall review restricted duty assignments and make recommendations to the department head regarding adjusting, extending or terminating the restricted duty in accordance with the operational and financial needs of the department and consistent with the employee's medical restrictions. The Department Return to Work Coordinator will document and monitor all limited duty assignments on the County AK143 for Attachment 3. They will also maintain a centralized record of all assignments.
- 3. Inform department employees of the Return to Work Policy.

- 4. Implement restricted duty assignments for temporarily disabled employees as soon as medically appropriate, operationally feasible, and when a suitable assignment is available.
- 5. Coordinate with Risk Management regarding an individual employee's restricted duty assignment.
- 6. The Department Return to Work Coordinator shall provide the Health Coalition quarterly reports of the number of requests for ergonomic evaluations, the number of evaluations performed, and the actions taken based on those reports. The County shall meet with the Health Coalition upon the Coalition's request to review such reports and to discuss ergonomic issues.
- B. Employee

A temporarily disabled employee shall:

- 1. Notify the department of an industrial or non-industrial injury or illness.
- 2. If it is an industrial injury, seek prompt medical care through the County's Occupational Medical Program or through a properly predesignated physician in accordance with the law. The employee shall obtain needed medical information from the physician and provide that information to the County. Physician's Statement of Ability to Work, AK142, see attachment 1 for industrial injuries and attachment 2 for non-industrial injuries.
- 3. Accept an appropriate available restricted duty assignment within or outside the employee's department if one is offered. A restricted duty assignment must be consistent with limitations recommended by the employee's treating physician or QME, if applicable, and must be approved by the Departmental Return to Work Coordinator. If an employee is assigned to a restricted duty assignment outside of their department, as supervisor in the department providing the restricted duty assignment shall supervise the employee. The employee's home department is required to pay the employee's regular salary.
- 4. A department head has the authority to temporarily restrict the duties of an employee in accordance with this policy.
- 5. For accepted industrial injuries, failure of an employee to accept an offer of a medically appropriate restricted duty assignment will result in the denial of temporary disability benefits pursuant to Workers' Compensation law.

C. County Return to Work Coordinators

The County Return to Work Coordinators shall:

- 1. Work at the direction of the Risk Manager.
- 2. Assist departments in identifying and developing suitable restricted duty assignments.
- 3. Assist departments in resolving questions regarding work restrictions and restricted duty placements.
- 4. Provide, as necessary, counseling and other rehabilitative services to employees placed on restricted duty.
- 5. Assist in finding restricted duty assignments outside of the home department, if the home department cannot provide restricted duty. The home department will provide the salary of the employee.
- 6. Coordinate the appeal process for employees regarding restricted duty.

D. <u>Return to Work Committee</u>

The Return to Work Committee shall hear appeals under the Appeal Procedures as described in Section IV (C)-General Background above, and make recommendations to the department head. In the event a department does not grant a restricted duty assignment requested by an employee or a requested extension of an existing restricted duty assignment, the employee may appeal to the Return to Work Committee. The Committee shall hear the appeal and make a recommendation to the department head.

E. Risk Manager

The County Risk Manager shall:

Oversee the administration of this policy and provide ongoing education of department heads, managers, and departmental return to work coordinators concerning this policy.

VI. <u>DEFINITIONS</u>:

A. <u>Restricted Duty</u>: A temporary work assignment provided to a temporarily industrially disabled employee who cannot perform her/his regular job duties for a specific period of time. The temporary assignment is provided while an individual is recuperating from an industrial injury or illness. An employee will be assigned to restricted duty within their primary department whenever possible. If no assignment can be located within the employee's primary department, the County will make reasonable efforts to locate a comparable position in another department. Restricted duty is only available to a person who is expected to return to her or his regular job duties. If an employee is on a discretionary 9/80 or 4/10 work schedule and is returning to restricted duty assignment on a part-time basis, the 9/80 or 4/10 work schedule shall be revoked. Pay for restricted duty shall be the same salary and benefits of the employee's regular position, provided however, that shift and other pay differentials will only be paid for the first thirty (30) days of restricted duty unless the employee qualifies for pay differentials.

- B. <u>County</u>: For the purpose of this policy the term "County" includes Contra Costa County and agencies governed by the Board of Supervisors, which are part of the County's retirement system, excluding Housing Authority, and In-Home Supportive Service providers.
- C. <u>Departmental Return to Work Coordinator</u>: The individual appointed by the department head to to administer the County's Return to Work policy. The person appointed by the department must have some knowledge of personnel rules and regulations, Memoranda of Understanding and disability benefits that an employee may be entitled to receive, i.e., SDI, LTD, FMLA, retirement.
- D. <u>Employee's Treating Physician</u>: The treating physician or Qualified Medical Examiner (QME) as defined by California Worker's Compensation laws. Treatment shall be reasonably required and consistent with Workers' Compensation guidelines and existing State law.

For non-industrial injuries, the County will follow the regulations of both the EEOC and DFEH on the issue of temporary modified duty.

- E. <u>Return to Work Committee</u>: The Committee shall be composed of a pool of twelve (12) members consisting of six (6) County employee members appointed by the County Administrator and six (5) County employees appointed from the three (3) largest employee organization in the Labor Coalition. Each member of the committee must commit to attending at least two committee meetings each year. Two members appointed by the County Administrator and two members appointed by the employee organization must be present in order to constitute a quorum.
- F. <u>Risk Manager</u>: The person designated by the County Administrator to serve as Risk Manger.
- G. <u>County Return to Work Coordinators</u>: The person designated by the County Risk Manager to serve as an Employee Return to Work Coordinator who shall perform the duties set forth in V (C).

RETURN TO WORK 4.15.14

CONTRA COSTA COUNTY PHYSICIAN'S STATEMENT OF ABILITY TO WORK

Dear Physician;

Your cooperation in completing this form on a timely basis is requested. Certain benefits that person can receive are dependent on the completion of this form. The County of Contra Costa may be able to provide:

- 1. Limited duty for employees who are temporarily disabled by illness or injury or
- 2. Permanent accommodation of current assignments or reassignment to a different position.

EMPLOYEE'S NAME:	WORK LOCATION:	
DEPARTMENT:	# OF HOURS PER DAY:	
JOB TITLE:	# OF DAYS PER WEEK:	

IF A DRUG IS PRESCRIBED, WILL IT AFFECT SAFE OPERATION OF A MOTOR VEHICLE?	YES	NO
EXPLAIN:		NO

WILL THE DRUG AFFECT OTHER DUTIES: EXPLAIN:

Computer Work:	Yes	No	Hours per Day	Minutes at a time
Writing	Yes	No	Hours per Day	Minutes at a time
Telephone Work:	Yes	No	Hours per Day	Minutes at a time
Office Machine use:	Yes	No	Hours per Day	Minutes at a time
Filing:	Yes	No	Hours per Day	Minutes at a time

PLEASE CHECK THOSE TASKS THAT THE EMPLOYEE IS ABLE TO PERFORM:

LIFT/CARRY		HOURS PER DAY	COMMENTS	-
0 - 5	Lbs.			
5 - 10	Lbs.			
10 - 15	Lbs.			
15 - 20	Lbs.	==		
20 - 25	Lbs.			
25 - 50	Lbs.			
50 - 75	Lbs.			
PHYSICAL ACTIVI	TIES	HOURS PER DAY	COMMENTS	
Sitting				
Standing				
Walking				
Running				
Bending				
Squatting				

ATTACHMENT H

PHYSICAL ACTIVITIES (Cont'd)	HOURS PER DAY	COMMENTS	ATTACHME
Crawling			
Pulling			
Pushing			
Kneeling			
Reaching above shoulder level			
Reaching below shoulder level			
Twisting the body			
Climbing stairs			
Climbing ladders			
Climbing up and down embankment			
Shoveling or digging			
Operating foot controls			
Operate moving machinery			
Driving heavy equipment			
Driving automotive equipment			
WORKING CONDITIONS	HOURS PER DAY	COMMENTS	
Exposure to heat (85 ° - 90 °)			
Exposure to cold			
Exposure to dampness, water	(1997) (1997)		
Walking on uneven ground			
Exposure to dust, fumes, and grass			
Exposure to heights			
Being around moving machinery			بكــــــــــــــــــــــــــــــــــــ
Exposure to noise			
Respond to emergency situation			
Handle confrontational situation			
Wearing respiratory protection			
WORKER TRAITS	HOURS PER DAY	COMMENTS	
Handle face to face contact with public			
Participate in formal proceedings, hearings			
Concentrate and meet deadlines			
Understand written and oral instructions			
Maintain professional relationship with supervisor,	· · · · · · · · · · · · · · · · · · ·		
Co-workers and the public			
DATE EMPLOYEE CAN START LIMITED DUTY:			
LIMITED DUTY CAN BE: FULL TIME P			
Number of Days per Week: Number of H			
ESTIMATED DATE EMPLOYEE CAN RETURN TO USU	JAL DUTIES:	-	
ARE THE LIMITS LISTED PERMANENTOR TEMP HOW LONG?		RARY, FOR	
PHYSICIAN'S SIGNATURE		DATE	
PHYSICIAN'S NAME		ADDRESS	

CONTRA COSTA COUNTY PHYSICIAN'S STATEMENT OF ABILITY TO WORK ADA/FEHA/non-industrial

Dear Physician:

Your cooperation in completing this form on a timely basis is requested. Certain benefits that person can receive are dependent on the completion of this form. The County of Contra Costa may be able to provide:

- 1. Limited duty for employees who are temporarily disabled by illness or injury or
- 2. Permanent accommodation of current assignments or reassignment to a different position.

EMPLOYEE'S NAME:	WORK LOCATION:	- Andrewski
DEPARTMENT:	# OF HOURS PER DAY:	
JOB TITLE:	# OF DAYS PER WEEK:	

ATTACHMENT H

DESCRIBE NATURE OF DISABILITY(S) INCLUDING SYSTEMS OR BODY PARTS AFFECTED:

IF A DRUG EXPLAIN:	IS PRESCRIBEI	D, WILL IT AFFECT SAFE (OPERATION OF A MOTO	R VEHICLE?YES	NO
WILL THE I EXPLAIN:	DRUG AFFECT (OTHER DUTIES:	YES	NO	
Computer Writing Telephone Office Mae Filing:		Yes No Yes No	Hours per Day Hours per Day Hours per Day Hours per Day Hours per Day	Minutes at a time Minutes at a time Minutes at a time	-
PLEASE CHE	CK THOSE TASP	S THAT THE EMPLOYEE		COMMENTS	
10 - 15 - 20 -	5 Lbs. 10 Lbs. 15 Lbs. 20 Lbs. 25 Lbs. 50 Lbs.				
50 - PHYSICAL AC	75 Lbs. TIVITIES	HOURS P	ER DAY	COMMENTS	
Sitting Standing Walking Running Bending Squatting					

ATTACHMENT H

HOL	IDC	DED	DAY
HUL	IK3	PER	DAT

PHYSICAL ACTIVITIES (Cont'd)

COMMENTS

Crawling		
Pulling		
Pushing		
Kneeling		
Reaching above shoulder level		
Reaching below shoulder level	<u> </u>	
Twisting the body		
Climbing stairs		
Climbing ladders		
Climbing up and down embankment		
Shoveling or digging		
Operating foot controls	5	
Operate moving machinery		
Driving heavy equipment		
Driving automotive equipment		
WORKING CONDITIONS	HOURS PER DAY	COMMENTS
Exposure to heat (85 ° - 90 °)		
Exposure to cold		
Exposure to dampness, water	<u> </u>	
Walking on uneven ground		
Exposure to dust, fumes, and grass		
Exposure to heights		
Being around moving machinery		
Exposure to noise		
Respond to emergency situation		
Handle confrontational situation		
Wearing respiratory protection		
WORKER TRAITS	HOURS PER DAY	COMMENTS
Handle face to face contact with public		
Participate in formal proceedings, hearings		
Concentrate and meet deadlines		
Understand written and oral instructions		
Maintain professional relationship with supervisor,		
Co-workers and the public		
Co-workers and the public		
DATE EMPLOYEE CAN START MODIFIED		
DATE EMPLOYEE CAN START MODIFIED DUTY:		
DUTY:	RT TIME	
DUTY: MODIFIED DUTY CAN BE:FULL TIME PAI		
DUTY: MODIFIED DUTY CAN BE:FULL TIME PAI Number of Days per Week: Number of H	lours per Day:	
DUTY: MODIFIED DUTY CAN BE:FULL TIME PAI Number of Days per Week: Number of H ESTIMATED DATE EMPLOYEE CAN RETURN TO USU.	lours per Day:	The state of the s
DUTY: MODIFIED DUTY CAN BE:FULL TIME PAI Number of Days per Week: Number of H ESTIMATED DATE EMPLOYEE CAN RETURN TO USU, ARE THE LIMITS LISTED PERMANENTOR TEMP	lours per Day: AL DUTIES: PORARY? IF TEMPO	The state of the s
DUTY: MODIFIED DUTY CAN BE:FULL TIME PAI Number of Days per Week: Number of H ESTIMATED DATE EMPLOYEE CAN RETURN TO USU, ARE THE LIMITS LISTED PERMANENTOR TEMP	lours per Day: AL DUTIES: PORARY? IF TEMPO	The state of the s
DUTY: MODIFIED DUTY CAN BE:FULL TIME PAI Number of Days per Week: Number of H ESTIMATED DATE EMPLOYEE CAN RETURN TO USU, ARE THE LIMITS LISTED PERMANENTOR TEMP	lours per Day: AL DUTIES: PORARY? IF TEMPO	The state of the s
DUTY: MODIFIED DUTY CAN BE:FULL TIME PAI Number of Days per Week: Number of H ESTIMATED DATE EMPLOYEE CAN RETURN TO USU, ARE THE LIMITS LISTED PERMANENTOR TEMP HOW LONG?	lours per Day: AL DUTIES: PORARY? IF TEMPO	RARY, FOR
DUTY: MODIFIED DUTY CAN BE:FULL TIME PAI Number of Days per Week: Number of H ESTIMATED DATE EMPLOYEE CAN RETURN TO USU, ARE THE LIMITS LISTED PERMANENTOR TEMP HOW LONG? PHYSICIAN'S SIGNATURE	lours per Day: AL DUTIES: PORARY? IF TEMPO	DATE

9

COUNTY OF CONTRA COSTA LIMITED DUTY ASSIGNMENT & EXTENSION FORM

	DEPA	RTMENT:			
NAME OF EMPLOYEE:			DATE OF INJUI	RY OR ILLNESS	S:
JOB CLASSIFICATION:			INDUSTRIAL: NON-INDUSTR	- The second sec	
WORK RESTRICTIONS PREVENTING RETURN TO REGULAR DUTY:		PART (S) OF BC	PART (S) OF BODY AFFECTED:		
PHYSICIAN APPROVING RELEASE TO LIM NAME:	IITED DUTY	*	DATE OF EXAN	1/TREATMENT	Г:
REGULAR JOB DUTIES <u>FOR UP TO A 3-MONTH</u> EXTENDED BY THE DEPARTMENT FOR AN AD MONTHS IS MEDIATED BY THE COUNTY'S R FOR PART-TIME WORK SUBJECT TO SALARY AGREEMENTS. ALL ABSENCES FROM WORK SHOULD BE ROU RELATED TO YOUR ILLNESS OR INJURY, WHE' LEAVE THAT IS NOT CONNECTED WITH YOU INITIAL ASSIGNMENT FIRST EXTENSION SECOND EXTENSION WORK LOCATION: WORK HOURS/DAYS OF WEEK: SPECIFIC DUTIES (attach list of duties if avail	DITIONAL TH EHABILITAT AND WORK TED THROUG THER OR NOT R INJURY OR D LIN AN EX MENT:	HREE MONTHS. A ION COMMITTEI ERS' COMPENSA GH YOUR SUPERV I IT IS INDUSTRIA ILLNESS, PLEASE MITED DUTY WILI ID IS PECTED TO END:	NY LIMITED DUTY A E. PAY AND BENEFIT TION REGULATION ISOR, PARTICULARL L. IF YOU ARE OFF C FOLLOW ESTABLISH _ START:	ASSIGNMENT B S WILL BE PRO S AND M.O.U. Y THOSE WHIC DN VACATION (ED PROCEDURE	BEYOND 6 DRATED TH ARE OR SICK
*A CURRENT PHYSICIAN'S STATEMENT MUST	ACCOMPAN	Y THIS FORM			
WE HAVE REVIEWED THE CURRENT MEDICAL THE REQUIREMENTS OUTLINED IN THE LIMIT MUST FIRST BE APPROVED BY THE SUPERVISO MAY REQUIRE PRIOR MEDICAL APPROVAL.	ED DUTY ASS	SIGNMENT. ANY O	CHANGES TO THE LI	MITED DUTY AS	SSIGNMEN'
SIGNATURE OF EMPLOYEE	DATE	LIMITED D	UTY SUPERVISOR	DATE	
DEPARTMENT DISABILITY COORDINATO	R	DATE			
cc: COUNTY EMPLOYEE REHABILITATION COU Department Personnel Section AK 143	JNSELOR OR .	ADA COORDINAT	FOR - RISK MANAGE	MENT,	

SEIU, LOCAL 1021 RANK AND FILE UNIT

SUBJECT INDEX

Accrual During Leave Without Pay	37
Administration of Sick Leave	
Adoption	107
Advance Notice	7
Agency Shop (Representation of Temporary Employees)	101
Agency Shop (Union Security)	
Aggregate Use for Spouses	53
Anniversary Dates	
Arbitration	79
Attendance at Meetings	8
Automated Timekeeping Implementation	20
Bilingual Provisions	82
Call Back Time Pay	
Career Ladder	
Catastrophic Leave Bank	
Chapter Officers	
Classes With Probation Periods Over Six/Nine Months	
Coerced Resignations	
Communicating With Employees	
Commuter Benefit Program	
Compensation Complaints	
Compensation for Portion of Month	
Compensatory Time	
Competitive Exam	
Constructive Resignation	
Continuous Testing for Flexibly Staffed Classes	
Conversion to the New SDI Program	
Counseling	
Coverage During Absences	
Credits to and Charges Against Sick Leave	37
Days and Hours of Work	17
Deferred Compensation Incentive	
Definitions (Days and Hours of Work)	17
Definitions (Leave of Absence)	53
Definitions	
Department Head and County Administrator Meetings	92
Department Notification (of Shop Stewards)	10
Department/Union Meetings	92
Dependent Care Assistance Program	66

Dependent Care Disability	
Disability Insurance Review Committee	
Discrimination	
Dismissal, Suspension and Demotion Dual Coverage	
Dues Deduction	
Duration of Agreement	
Effective Resignation	74
Emergency Appointments	
Employee Annual Health Examination	
Employee Representation Rights	
Entrance Salary Expedited Board of Adjustment (Step 5)	
Expedited Board of Adjustment Procedures	
Family Care Leave or Medical Leave	52
Family Member Eligibility Criteria	
Flexible Staffing	
Furlough Days Without Pay	52
General Wages	
Grievance Procedure	
Grievance Procedure (Representation of Temporary Employees) Grievance Time Limits	104
Group Health Plan Coverage	
Health Benefit Access for Employees Not Otherwise Covered	
Health Care Spending Account	
Health Plan Coverages	
Health Plan Coverages and Provisions Health Savings Account	
Health, Life, & Dental Care	
Holiday and Compensatory Time Provisions	
Holiday is Observed (NOT WORKED)	
Holiday is WORKED	32
Holidays and Personal Holiday Credit	29
Indemnification and Defense of County Employees	98
Intermittent Use of Leave	52
Joint Labor/Management Benefit Committee	
Jury Duty	57
Layoff (during Probation)	
Layoff	
Leave of Absence - Certification	52

Leave of Absence – Replacement and Reinstatement	55
Leave of Absence - Return	
Leave of Absence	
Leave Pending Employee Response (to Notice of Proposed Action)	
Leave Without Pay – Use of Accruals	
Leave Without Pay (Sick Leave)	
Length of Service Definition (for service awards & vacation accruals)	
Life Insurance Benefit Under Health and Dental Plans	
Longevity Lump Sum Ratification Payment	
	10
Maintenance of Membership	6
Mediation (Step 4)	
Medical Plan Cost-Sharing	
Mental Health Screening Differential	
Merit Board	
Method of Integration (Worker's Comp)	46
Mileage	
Military Leave	52
Modification and Decertification	98
Monthly Premium Subsidy	59
No Strike	
Non-English Speaking Caseloads	
Non-Exclusivity (leave of absence)	
Notice of New Employees	80
Office Stewards	Q
On-Call Duty	
Open Exam	
Overtime, Compensatory Time, & Straight Time	
	-
Paid Time Off (Temporary Employees)	103
Partial Month (Employee Contribution to Health Plan Premiums)	66
Part-Time Compensation	12
Part-Time Differential	
Pay for Work in Higher Classification	
Pay Warrant Errors	16
Payment (10 th and 25 th)	
Performance Evaluation	
Permanent Part-Time Employee Benefits	
Permanent-Intermittent Employee Special Pays &Benefits	
Personal Property Reimbursement	
Personnel Actions	
Personnel Files	
Personnel Management Regulations	
Policies Governing the Use of Paid Sick Leave	38

Position Reclassification	72
Pregnancy Disability Leave	54
Premium Conversion Plan	
Prevailing Section	66
Probationary Period	69
Program Committees	
Program Design (Catastrophic Leave Bank)	49
Project Employees1	
Promotion - Via Reclassification Without Examination	71
Promotion Policy	
Promotion	
Promotional Employment List – Rule of Five	
Provisional Employee Benefits	
Provisional Employees1	
Purpose of Sick Leave	37
Rate Information (Health, Life, & Dental Car)	
Reassignment of Laid Off Employees	
Recognition (Temporary Employees)	99
Reimbursement for Meal Expenses	
Reimbursement for Use of Personal Vehicle	
Reinstatement From Family Care Medical Leave	56
Rejection During Probation of Layoff Employee	
Rejection During Probation	
Requirements for Promotional Standing	
Resignations	
Respite Leave Without Pay	
Retirement Contribution	
Retirement Coverage	
Revised Probationary Period.	
Revocation (of Resignation)	/4
Cofety Employees Detirement	<u></u>
Safety Employees Retirement	
Safety Program	
Safety Retirement (for Social Casework Specialist)1	
Salaries Salary Differential (Bilingual)	
Salary Differential (Billingual)	
Salary Increments Within Range (Temporary Employees)1	
Salary on Appointment from a Layoff List	
Salary on Involuntary or Voluntary Demotion	
Salary on Promotion Salary Reallocation and Salary on Reallocation	
Salary Review While on Leave of Absence	
Scope of Agreement and Separability of Provision1	
Scope of Arbitration Decisions and Expedited Board of Adjustment	
Seniority Credits	
Separation Through Layoff	
	20

Service Awards	
Shop Stewards and Official Representatives	
Sick Leave	
Skelly Requirements	
Spanish Notices of Action	
Special Employment Lists	
Special Studies and Other Actions	106
Staffing Allocations and Reassignments	94
Staffing Allocations and Workload Distribution	
Staffing Review	
Staggered Work Schedule	
State Disability Insurance (SDI)	46
Sufficient Cause for Action (for Dismissal, Suspension & Demotion)	
Supplemental Life Insurance	
Suspension (length of)	77
Tale commuting Options	100
Telecommuting Options	
Temporary Employees Time Off to Vote	
Training Reimbursement	
Transfer (Salaries)	
Transfer Without Examination	
Transfer	
Unauthorized Absence	56
Unfair Labor Practice	98
Union Dues Form	
Union Notification (Grievance)	
Union Recognition	
Union Security	
Use of County Buildings	7
Vacation Accrual Rates	35
Vacation Allowance for Separated Employees	
Vacation Allowance	
Vacation Leave	
Vacation Preference	
Voluntary Vision Plan	
Wages	10
Withdrawal of Membership	
Witness Duty	
Workers' Compensation	
Workforce Reduction/Layoff/Reassignment	25
Workload Streamlining	
Written Statement for New Employees	