



PUBLIC PROTECTION COMMITTEE

May 23, 2016
9:00 A.M.

651 Pine Street, Room 101, Martinez

Supervisor Candace Andersen, Chair
Supervisor John Gioia, Vice Chair

Agenda Items:	Items may be taken out of order based on the business of the day and preference of the Committee
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1. Introductions
2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to three minutes).
3. APPROVE Record of Action from the April 25, 2016 meeting. **(Page 3)**
4. CONSIDER accepting a report on the status of the Community Warning System, including the Telephone Electronic Notification System (TENS). (Heather Tiernan, Sheriff's Office) **(Page 7)**
5. The next meeting is currently scheduled for Monday, June 27, 2016 at 9:00 AM.
6. Adjourn

The Public Protection Committee will provide reasonable accommodations for persons with disabilities planning to attend Public Protection Committee meetings. Contact the staff person listed below at least 72 hours before the meeting.

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the County to a majority of members of the Public Protection Committee less than 96 hours prior to that meeting are available for public inspection at 651 Pine Street, 10th floor, during normal business hours.

Public comment may be submitted via electronic mail on agenda items at least one full work day prior to the published meeting time.

For Additional Information Contact:

Timothy Ewell, Committee Staff
Phone (925) 335-1036, Fax (925) 646-1353
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Glossary of Acronyms, Abbreviations, and other Terms (in alphabetical order):

Contra Costa County has a policy of making limited use of acronyms, abbreviations, and industry-specific language in its Board of Supervisors meetings and written materials. Following is a list of commonly used language that may appear in oral presentations and written materials associated with Board meetings:

AB	Assembly Bill	HIPAA	Health Insurance Portability and Accountability Act
ABAG	Association of Bay Area Governments	HIV	Human Immunodeficiency Syndrome
ACA	Assembly Constitutional Amendment	HOV	High Occupancy Vehicle
ADA	Americans with Disabilities Act of 1990	HR	Human Resources
AFSCME	American Federation of State County and Municipal Employees	HUD	United States Department of Housing and Urban Development
AICP	American Institute of Certified Planners	Inc.	Incorporated
AIDS	Acquired Immunodeficiency Syndrome	IOC	Internal Operations Committee
ALUC	Airport Land Use Commission	ISO	Industrial Safety Ordinance
AOD	Alcohol and Other Drugs	JPA	Joint (exercise of) Powers Authority or Agreement
BAAQMD	Bay Area Air Quality Management District	Lamorinda	Lafayette-Moraga-Orinda Area
BART	Bay Area Rapid Transit District	LAFCo	Local Agency Formation Commission
BCDC	Bay Conservation & Development Commission	LLC	Limited Liability Company
BGO	Better Government Ordinance	LLP	Limited Liability Partnership
BOS	Board of Supervisors	Local 1	Public Employees Union Local 1
CALTRANS	California Department of Transportation	LVN	Licensed Vocational Nurse
CaiWIN	California Works Information Network	MAC	Municipal Advisory Council
CaiWORKS	California Work Opportunity and Responsibility to Kids	MBE	Minority Business Enterprise
CAER	Community Awareness Emergency Response	M.D.	Medical Doctor
CAO	County Administrative Officer or Office	M.F.T.	Marriage and Family Therapist
CCCFPD	(ConFire) Contra Costa County Fire Protection District	MIS	Management Information System
CCHP	Contra Costa Health Plan	MOE	Maintenance of Effort
CCTA	Contra Costa Transportation Authority	MOU	Memorandum of Understanding
CDBG	Community Development Block Grant	MTC	Metropolitan Transportation Commission
CEQA	California Environmental Quality Act	NACo	National Association of Counties
CIO	Chief Information Officer	OB-GYN	Obstetrics and Gynecology
COLA	Cost of living adjustment	O.D.	Doctor of Optometry
ConFire	(CCCFPD) Contra Costa County Fire Protection District	OES-EOC	Office of Emergency Services-Emergency Operations Center
CPA	Certified Public Accountant	OSHA	Occupational Safety and Health Administration
CPI	Consumer Price Index	Psy.D.	Doctor of Psychology
CSA	County Service Area	RDA	Redevelopment Agency
CSAC	California State Association of Counties	RFI	Request For Information
CTC	California Transportation Commission	RFP	Request For Proposal
dba	doing business as	RFQ	Request For Qualifications
EBMUD	East Bay Municipal Utility District	RN	Registered Nurse
ECCFPD	East Contra Costa Fire Protection District	SB	Senate Bill
ECCRPC	East Contra Costa Regional Planning Commission	SBE	Small Business Enterprise
EIR	Environmental Impact Report	SRVRPC	San Ramon Valley Regional Planning Commission
EIS	Environmental Impact Statement	SWAT	Southwest Area Transportation Committee
EMCC	Emergency Medical Care Committee	TRANSPAC	Transportation Partnership & Cooperation (Central)
EMS	Emergency Medical Services	TRANSPLAN	Transportation Planning Committee (East County)
EPSDT	State Early Periodic Screening, Diagnosis and Treatment Program (Mental Health)	TRE or TTE	Trustee
et al.	et alii (and others)	TWIC	Transportation, Water and Infrastructure Committee
FAA	Federal Aviation Administration	VA	Department of Veterans Affairs
FEMA	Federal Emergency Management Agency	vs.	versus (against)
F&HS	Family and Human Services Committee	WAN	Wide Area Network
First 5	First Five Children and Families Commission (Proposition 10)	WBE	Women Business Enterprise
FTE	Full Time Equivalent	WCCTAC	West Contra Costa Transportation Advisory Committee
FY	Fiscal Year		
GHAD	Geologic Hazard Abatement District		
GIS	Geographic Information System		
HCD	(State Dept of) Housing & Community Development		
HHS	Department of Health and Human Services		



Contra Costa County Board of Supervisors

Subcommittee Report

PUBLIC PROTECTION COMMITTEE

3.

Meeting Date: 05/23/2016

Subject: RECORD OF ACTION - April 25, 2016

Submitted For: PUBLIC PROTECTION COMMITTEE,

Department: County Administrator

Referral No.: N/A

Referral Name: RECORD OF ACTION - April 25, 2016

Presenter: Timothy Ewell, Committee Staff **Contact:** Timothy Ewell, (925) 335-1036

Referral History:

County Ordinance requires that each County body keep a record of its meetings. Though the record need not be verbatim, it must accurately reflect the agenda and the decisions made in the meeting.

Referral Update:

Attached for the Committee's consideration is the Record of Action for its April 25, 2016 meeting.

Recommendation(s)/Next Step(s):

APPROVE Record of Action from the April 25, 2016 meeting.

Fiscal Impact (if any):

No fiscal impact. This item is informational only.

Attachments

Record of Action - April 25, 2016



Agenda

PUBLIC PROTECTION COMMITTEE

*** RECORD OF ACTION***

April 25, 2016

9:00 A.M.

651 Pine Street, Room 101, Martinez

Supervisor Candace Andersen, Chair

Supervisor John Gioia, Vice Chair

Agenda Items:	Items may be taken out of order based on the business of the day and preference of the Committee
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Present: Candace Andersen, Chair
John Gioia, Vice Chair

Staff Present: Timothy M. Ewell, Committee Staff

1. Introductions

Convene - 9:00 AM

2. Public comment on any item under the jurisdiction of the Committee and not on this agenda (speakers may be limited to three minutes).

No public comment.

3. APPROVE Record of Action from the February 29, 2016 meeting.

Approved as presented.

Chair Candace Andersen, Vice Chair John Gioia

AYE: Chair Candace Andersen, Vice Chair John Gioia

Passed

4. REVIEW and APPROVE a proposed recruitment process to fill seven community based organization/public member seats on the Contra Costa County Disproportionate Minority Contact Task Force.

Approved as presented with the following direction to staff:

1. The Committee selected the seven-week recruitment option.

2. Once the press release is put together, forward to District offices so that Board members can assist with recruitment efforts.

Vice Chair John Gioia, Chair Candace Andersen

AYE: Chair Candace Andersen, Vice Chair John Gioia

Passed

5. RECEIVE the FY 2014/15 AB 109 Annual Report assembled by Resource Development Associates and approved by the Community Corrections Partnership.

Approved as presented

Vice Chair John Gioia, Chair Candace Andersen

AYE: Chair Candace Andersen, Vice Chair John Gioia

Passed

6. 1. REVIEW the AB 109 Community Programs RFP/Q contract award recommendations by the Review Panels (as follows), and RECOMMEND contract awards to the Board of Supervisors.

Employment Support and Placement Services

- a. **West County** : \$100,000 to Goodwill Industries of the Greater East Bay
- b. **West County** : \$500,000 to Rubicon Programs Inc.
- c. **Central Co.** : \$600,000 to Goodwill Industries of the Greater East Bay
- d. **East County** : \$500,000 to Rubicon Programs Inc.
- e. **East County** : \$300,000 to Goodwill Industries of the Greater East Bay

Short and Long-Term Housing Access

- a. **West County** : \$259,000 to SHELTER Inc.
- b. **West County** : \$50,000 to Reach Fellowship International
- c. **Central Co.** : \$309,000 to SHELTER Inc.
- d. **East County** : \$412,000 to SHELTER Inc.
- e. **Central-East Reentry Network** : up to \$150,000 to Mz Shirliz Transitional

Mentoring and Family Reunification Services

- a. **Mentoring** : \$110,000 to Men and Women of Purpose
- b. **Family Reunification** : \$90,000 to Center for Human Development

Civil Legal Services : \$150,000 to Bay Area Legal Aid

2. CONSIDER Review Panel Recommendations with respect to the term of the contracts, included in the report.

Approved as presented with the following amendments:

1. For the Employment Support and Placement Services contract award, the West County allocation was changed to \$600,000 to Rubicon Programs and \$0 to Goodwill Industries of the Greater East Bay.

Chair Candace Andersen, Vice Chair John Gioia

AYE: Chair Candace Andersen, Vice Chair John Gioia

Passed

7. The next meeting is currently scheduled for May 23, 2016 at 9:00 AM.

8. Adjourn

Adjourned - 10:47 AM

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Contra Costa County Board of Supervisors

Subcommittee Report

PUBLIC PROTECTION COMMITTEE

4.

Meeting Date: 05/23/2016

Subject: Multi-Language Capability of the Telephone Emergency Notification System

Submitted For: David O. Livingston, Sheriff-Coroner

Department: Office of the Sheriff

Referral No.: N/A

Referral Name: Multi-Language Capability of the Telephone Emergency Notification System

Presenter: Heather Tiernan, 925-646-4461 **Contact:** Heather Tiernan, 925-646-4461

Referral History:

This matter was referred to the Internal Operations Committee (IOC) in 2000 and was reassigned to the Public Protection Committee (PPC) in January 2008. The PPC met with Sheriff's Office staff and Health Services Department staff in March 2008 to receive an update on the County's efforts to implement multilingual emergency telephone messaging. The Committee learned of two events. First, the Federal Communications Commission (FCC) was considering mandating that all Emergency Alert System (EAS) messages be broadcast in both English and Spanish. Second, the federally-funded Bay Area "Super Urban Area Safety Initiative" (SUASI) had selected a contractor to undertake an assessment and develop a five-year strategic plan on notification of public emergencies, with an emphasis on special needs populations. In 2009 and 2010, The Sheriff's Office of Emergency Services reported to the PPC that little had changed since the March 2008 report.

The FCC rulemaking proceedings mentioned previously have not moved beyond the public comment phase. They were opened for comment in March of 2014, but no further action has been taken.

The SUASI completed a Five-Year Bay Area Emergency Public Information and Warning Strategic Plan in 2012 that mentions the gap in capabilities in reaching populations with access and functional needs and limited English proficiency. Unfortunately, the plan offers no solutions to assist in solving the dilemma of alerting in multiple languages.

It is unlikely that reliable, automatic, emergency translation capabilities will become available in the near future. This, coupled with technological difficulties in creating, delivering and disseminating alerts in multiple languages, has caused the issue of multilingual alerting to remain, in large part, unresolved. The Contra Costa County Community Warning System continues to explore potential ways in which it can effectively reach non-English speaking communities during emergencies. For example:

1. The Sheriff's Office has been working with Spanish-speaking Community Based Organizations (CBO) to expand our reach to Spanish-speaking populations within our

county.

2. The Sheriff's Office has been developing outreach material in Spanish, to make community members more aware of CWS alerts.
3. The Sheriff's Office has been exploring options with the primary CWS vendor to develop static messages for specific emergency incidents in Spanish (and other languages in the future). Determining how to disseminate and ensure correct delivery of non-English messages continues to be a challenge.

At the November 2015 meeting, the Sheriff's Office provided the following update related to Spanish speaking radio station outreach:

- During the Public Protection Committee meeting on April 13, 2015, Supervisor Gioia asked that CWS staff reach out to Spanish speaking radio stations who may be able to translate and rebroadcast CWS messages when the system is activated
- The CWS staff found 10 local (non-national rebroadcasting) radio stations in the greater bay area. CWS sent introductory letters to each radio station and followed up with phone calls.
- Several stations were closed or local rebroadcasters for stations located out of the area.
- CWS attempted to make contact with all 10 stations – of those, 4 stations showed interest in playing some sort of CWS information during emergencies. Two stations have registered to receive alerts and agreed to play some sort of message in Spanish when the system is activated. Both have stated that they may not be able to translate the message due to low staffing and liabilities with mistranslating emergency information, but that they would at least play a sound clip translated into Spanish that advises listeners of an emergency in Contra Costa County and guide them to the CWS website.
- Two additional stations initially showed interest, but have not responded to repeated contacts by CWS staff. Staff is hoping that once these stations begin to hear our alerts played on other radio stations, they will see the value in working with our unit. CWS Staff will continue to follow up with these stations.

Additional outreach to the non-English speaking community (primarily Spanish speaking)

- In addition to outreach to Spanish speaking radio stations, CWS staff has continued to incorporate non-English speaking communities into our outreach efforts.
- Throughout 2015, CWS staff has reached out to many elementary schools throughout West County, many of which include students with Spanish speaking parents. Several schools helped to arrange Community Warning System presentations, with translators, to parents of their students.
- CWS has reached out to the Chambers of Commerce in the West County area in attempts to connect with non-English speaking organizations.
- Our various outreach material has been translated into Spanish, including our CWS brochure and flyers with detailed information on how to Shelter in place (this is available in many languages).

Moving forward:

- CWS staff plans to continue reaching out to non-English speaking communities and organizations throughout the entire county.
- CWS staff are in the process of having our static refinery messages translated into Spanish and are working on developing a plan for the registration process so that people will be able to receive refinery alerts in Spanish.

- If Board offices receive any requests for information, questions about warning, or suggestions for ways to connect with the non-English community (or any community group for that matter), please forward them on to CWS Staff for further assistance.

Referral Update:

The Sheriff's Office has provided the following update for today's discussion:

Spanish Radio Stations –

- CWS activation messages are currently sent to two Spanish radios for rebroadcasting.
- CWS staff will reach out to local bay area Spanish speaking radio stations annually to re-engage existing partnerships and create new ones.

Targeted Outreach in Spanish speaking areas –

- In 2015, staff reached out to over 30 organizations (schools, senior community, youth and family services, access and functional needs, etc.) and 1,100 community members. In 2016, staff has reached out to approximately 60 organizations and nearly 1,600 community members.
- CWS staff continues to reach out to community members to educate and engage residents to register with Community Warning System including targeted Spanish speaking communities, primarily in west and central Contra Costa County. CWS staff has worked with Spanish translator and provided brochures in Spanish at multiple outreach events/presentations.
- While we have identified census tracts with high percentages of families who speak Spanish at home, we have targeted our outreach not only in these neighborhoods, but also in surrounding areas where these community members and residents go to school, work and participate in community organizations.

Moving forward –

- The CWS is finalizing Spanish public registration processes and templates to be used for activations from refineries. In the upcoming months, Contra Costa County residents will have the ability to register for CWS alerts in Spanish.
- At this point, only refinery activations will be available in Spanish. As additional alerts are available in Spanish, those who have already registered for Spanish alerts, will automatically receive them in Spanish. *Note – alerts that are not available in Spanish will be sent in English to those registered to receive Spanish alerts. This information will be provided at the time of registration.

Recommendation(s)/Next Step(s):

ACCEPT a report on the status of the Community Warning System, including the Telephone Electronic Notification System (TENS).

Fiscal Impact (if any):

No fiscal impact.

Attachments

No file(s) attached.

