PATRICIA TANQUARY, MSSW, MPH, PhD Chief Executive Officer

JAMES TYSELL, MD

Medical Director FRANK LEE, JD

Director of Compliance and Governmental Relations



A Culture of Caring

ADMINISTRATION

595 Center Avenue, Suite 100 Martinez, California 94553 Main Number: 925-313-6000

Member Call Center: 877-661-6230 Provider Call Center: 877-800-7423

Se Habla Español

Date: January 6, 2016

To: Family and Human Services Committee, Contra Costa Board of Supervisors

Enid Mendoza, Senior Deputy, County Administrator

From: Deboran Everist, Staff contact for Managed Care Commission

RE: MANAGED CARE COMMISSION - REAPPOINTMENTS

The Managed Care Commission (MCC), in its continued efforts to recommend commissioners that are able to articulate concerns of health care recipients as well as represent the diverse population within our community, hereby makes the following recommendation for reappointment to the MCC.

NOMINEE	SEAT	TERM EXPIRATION
Charlotte A. Annett **	Member-at-Large #1	9/30/15
Toya Thomas-Cruz	Member-at-Large #2	8/31/15
7052 Alder Creek RD		*
Vallejo, CA 94591	and the second s	
Jeffrey Kalin	Member-at-Large #5	8/31/15
208 Roberta Avenue	9 B	760 E
Pleasant Hill, CA 94523		
Henry Tyson	Member-at-Large #6	8/21/15
756 Hazelwood Drive		
Walnut Creek, CA 94596		
Andi Li	Member-at-Large #9	8/31/15
3561 Sleeping Meadow Way		
San Ramon, CA 94582		at an appear of Bayana
Joan Lautenberger	Other Provider	8/31/15
3979 S. Peardale Drive		
Lafayette, CA 94549		

The applications are attached with a Reappointment Request Signature label on the upper right hand side with the current signatures. The By-Laws, Article III: MEMBERSHIP states that (E.) The term of office is for three years.

The Managed Care Commission supports this recommendation and hopes to announce this appointment at their upcoming January 20, 2016 meeting or March 16, 2016 meeting. My contact information is:

Phone:

925-313-6004

Email:

Deboran.Everist@hsd.cccounty.us

Thank you in advance for your kind consideration in this matter.





For Office Use Only Date Received:

For Reviewers Use Only:
Accepted Rejected

BOARDS, COMMITTEES, AND COMMISSIONS APPLICATION

Cor CLE 651 Mar PLE (Ea	IL OR DELIVER TO: Itra Costa County ERK OF THE BOARD Pine Street, Rm. 106 tinez, California 94553-1292 EASE TYPE OR PRINT IN INK ch Position Requires a Separate						
SOARD, COI	MMITTEE OR COMMISSION NAM	ME AND SEAT TITLE YOU ARE APPLY	VING FOR:				
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KIIVI EXAC	I WAINE OF BOARD, COMMITTE	E, OR COMMISSION	PRINTEX	ACT SEAT NAME	(if applicable)		
1 Nam	e: Annett, Charlotte Ann						
i. Naii	(Last Name)	(First N	lame)		(1	Middle Na	me)
2 Add	ress: 3493 Hamlin Rd	ANTE PERSON					
z. Add	(No.)	(Street) (A	Apt.) (City)	(State)		(Zip Code)
	025 202 0754						(=:p = 0 a o)
3. Pho	nes: 925-283-8754 (Home No.)	(Work No.)		l No.)			
		ate box if you possess one Certificate ☐ California H		3/1	ificate 🗖		
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O) Other s complet	chools / training ted:	Course Studied	Hours Cor	mpleted	Се	rtificate Aw Yes No	

THIS FORM IS A PUBLIC DOCUMENT

6. PLEASE FILL OUT THE FOLLOWING SECTION COMPLETELY. List experience that relates to the qualifications needed to serve on the local appointive body. Begin with your most recent experience. A resume or other supporting documentation may be attached but it may not be used as a substitute for completing this section.

A) Dates (Month, Day, Year)	Title	Duties Performed		
From To Oct 1992 Oct 2001	Senior Manager	MA RESTANDE EGAME		
	Employer's Name and Address	_		
Total: <u>Yrs. Mos.</u> 9 Hrs. per week 40+ . Volunteer	Lifeguard HMO 1851 McCarthy Bld Milpitas, Ca 95035	Manager of Prior Authorization		
B) Dates (Month, Day, Year)	Title	Duties Performed		
June 1990 June 1992	Director Of Nursing	ATTENDED TO SHEET TO AND THE		
	Employer's Name and Address	Manager of the Nursing Dept.		
Total: <u>Yrs. Mos.</u> 2 Hrs. per week 40+ . Volunteer	Chemical Dependency Institute 333 S. Bascom San Jose, Ca 95008	Interface with the Counseling and Admission Departments in this 50 becomes Chemical Dependency Hospital with a Medical Detox unit.		
C) Dates (Month, Day, Year)	Title	Duties Performed		
From To	Nursing Supervisor			
June 1986 June 1990	Employer's Name and Address			
Total: <u>Yrs. Mos.</u> 4 Hrs. per week . Volunteer	Mission Oaks Hospital 15891 Los Gatos Almaden Rd San Jose, Ca 95432	I was the night Nursing Supervisor		
D) Dates (Month, Day, Year)	Title	Duties Performed		
From To	Assistant Director of Nursing			
June 1977 June 1986	Employer's Name and Address			
Total: <u>Yrs. Mos.</u> 9 Hrs. per week . Volunteer	Washington Township Hospital 2000 Mowry Ave Fremont, Ca 94538	l was responsible for the supervision of the Nursing Supervisors and Nurse Managers in this full service Hospital.		

7. How did you learn about this vacancy?
CCC Homepage Walk-In Newspaper Advertisement District Supervisor ☑Other Friend
8. Do you have a Familial or Financial Relationship with a member of the Board of Supervisors? (Please see Board Resolution no. 2011/55, attached): No X Yes 7
If Yes, please identify the nature of the relationship:
9. Do you have any financial relationships with the County such as grants, contracts, or other economic relations? No Yes
If Yes, please identify the nature of the relationship:
I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and understand that all information in this application is publically accessible. I understand and agree that misstatements / omissions of material fact may cause forfeiture of my rights to serve on a Board, Committee, or Commission in Contra Costa County.
Sign Name: Charlotte Athabett Date: 2/20/2015

Important Information

- 1. This application is a public document and is subject to the California Public Records Act (CA Gov. Code §6250-6270).
- Send the completed paper application to the Office of the Clerk of the Board at: 651 Pine Street, Room 106, Martinez, CA 94553.
- 3. A résumé or other relevant information may be submitted with this application.
- 4. All members are required to take the following training: 1) The Brown Act, 2) The Better Government Ordinance, and 3) Ethics Training.
- 5. Members of boards, commissions, and committees may be required to: 1) file a Statement of Economic Interest Form also known as a Form 700, and 2) complete the State Ethics Training Course as required by AB 1234.
- 6. Advisory body meetings may be held in various locations and some locations may not be accessible by public transportation.
- 7. Meeting dates and times are subject to change and may occur up to two days per month.
- 8. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.



CONTRA COSTA HEALTH PLAN

2015 FEB 26 PM 3: 18

Charlotte A. Annett 3493 Hamlin Rd. Lafayette, CA 94549-5020

The state of the s

TA PRINCIPAL PRI







For Reviewers Use Only: Accepted Rejected

> REAPPOINTMENT REQUEST SIGNATURE

BOARDS, COMMITTEES, AND COMMISSIONS APPLICATION

MAIL OR DELIVER TO: Contra Costa County CLERK OF THE BOARD 651 Pine Street, Rm. 106

OARD, COMMITTEE OR COMMISSION NAME						
Managed Care Commission RINT EXACT NAME OF BOARD, COMMITTEE,		AT-Large 1 seat				
THE EARCH MAINE OF BOARD, COMMINITIES,	OR COMMISSION	PRINT EXA	CT SEAT NAME	(if applicable)		
Thomas Cruz	en e					
1. Name: Thomas-Cruz (Last Name)	Toya (Firet	Name)			Chanita "	richts of store
100 100 200 A 100				**************************************	/liddle Nan	1e)
2. Address: 7052 Alder Creek R	And the same of th	Vallejo		CA	- 12 5 61 - 13 14 16	94591
(No.)	(Street)	(Apt.) (0	City)	(State)		(Zip Code
3. Phones : 707-315-6052	visione est production of the second		egranas sweets			
(Home No.)	(Work No.)	(Cel	No.)	1 m 14 . Se	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	11. y 2
4. Email Address: tctcruz@y	ahoo com				Andrea of the second	
4. Email Address: Ettatuzey	anoo.com		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			35 11.75
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EDUCATION: Check appropria gh School Diploma IX G.E.D. C ve Highest Grade or Educational Names of colleges / universities attended San Francisco State University	Certificate	ne of the followin High School Pro	g: liciency Cert Units Co	ificate	Degree Type	Date Degree Awarder
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6. PLEASE FILL OUT THE FOLLOWING SECTION COMPLETELY. List experience that relates to the qualifications needed to serve on the local appointive body. Begin with your most recent experience. A resume or other supporting documentation may be attached but it may not be used as a substitute for completing this section.

A) Dates (Month, Day, Year)	Title	Duties Performed
From To	Health Care Administrator	Manage day to day operations of an
10/2009 4/2012	Employer's Name and Address	Assisted Living facility. Managed census and Medical Records for
Total: <u>Yrs. Mos.</u> 2 6 Hrs. per week 40 . Volunteer	Continuum Care RCFE, Santa Rosa, CA 95403	Medicare and Private Pay clients. Ensure facility has sufficient revenue base, manage staff and organizational requirements. Audit facility for compliance with State and Federal Guidelines.
B) Dates (Month, Day, Year)	Title	Duties Performed
From To 4/2008 9/2009	Business & Project Manager Grant Writer	Coordinated funding activities for a nonprofit group. Presented Power-
	Employer's Name and Address	point presentations and generated
Total: <u>Yrs. Mos.</u> 1 Hrs. per week 30 . Volunteer	Experience Unlimited 4071 Port Chicago Highway, Suite 250	statistical reports outlining program performance and planning utilizing computer spreadsheets and analysis. I generated community support for business operation programs, and coordinated in-kind donations and financial contributions.
C) Dates (Month, Day, Year)	Title	Duties Performed
From To 8/2002 8/2005	Appointed Commissioner	developed policy recommendations for the City of Vallejo's City Council for
	Employer's Name and Address	Senior Health Services. I organized community events in conjunction with
Total: <u>Yrs. Mos.</u> 3 Hrs. per week 12 . Volunteer 🗵	The City of Vallejo, Commission on Aging 555 Santa Clara Street, Vallejo, CA	other agencies. I chaired the Health Care Commission for the Committee. I collaborated with non profit organizations and local public health groups to improve senior health services.
D) Dates (Month, Day, Year)	Title	Duties Performed
From To 03/2000 6/2006	Registry & Training Specialist	Coordinated Registry Services for IHSS consumers, and eligible public health patients. I coordinated services for
	Employer's Name and Address	IHSS clients to have access to registry
Total: <u>Yrs. Mos.</u>	Contra Costa County Public Authority	provider services. I also managed the training and vendor services for the

7. How did you learn about this vacancy?
CCC Homepage Walk-In Newspaper Advertisement District Supervisor Other
8. Do you have a Familial or Financial Relationship with a member of the Board of Supervisors? (Please see Board Resolution no. 2011/55, attached): No 🗵 Yes 🔲
If Yes, please identify the nature of the relationship:
9. Do you have any financial relationships with the County such as grants, contracts, or other economic relations? No X Yes 1
If Yes, please identify the nature of the relationship:
I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and understand that all information in this application is publically accessible. I understand and agree that misstatements / omissions of material fact may cause forfeiture of my rights to serve on a Board, Committee, or commission in Contra Costa County.
Sign Name:

Important Information

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- 5. Members of boards, commissions, and committees may be required to: 1) file a Statement of Economic Interest Form also known as a Form 700, and 2) complete the State Ethics Training Course as required by AB 1234.
- 6. Advisory body meetings may be held in various locations and some locations may not be accessible by public transportation.
- 7. Meeting dates and times are subject to change and may occur up to two days per month.
- 8. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.

THE BOARD OF SUPERVISORS OF CONTRA COSTA COUNTY, CALIFORNIA and for Special Districts, Agencies and Authorities Governed by the Board Adopted Resolution no. 2011/55 on 2/08/2011 as follows:

IN THE MATTER OF ADOPTING A POLICY MAKING FAMILY MEMBERS OF THE BOARD OF SUPERVISORS INELIGIBLE FOR APPOINTMENT TO BOARDS, COMMITTEES OR COMMISSIONS FOR WHICH THE BOARD OF SUPERVISORS IS THE APPOINTING AUTHORITY

WHEREAS the Board of Supervisors wishes to avoid the reality or appearance of improper influence or favoritism; NOW, THEREFORE, BE IT RESOLVED THAT the following policy is hereby adopted:

- I. SCOPE: This policy applies to appointments to any seats on boards, committees or commissions for which the Contra Costa County Board of Supervisors is the appointing authority.
- II. POLICY: A person will not be eligible for appointment if he/she is related to a Board of Supervisors' Member in any of the following relationships:
- 1. Mother, father, son, and daughter;
- 2. Brother, sister, grandmother, grandfather, grandson, and granddaughter,
- 3. Great-grandfather, great-grandmother, aunt, uncle, nephew, niece, great-grandson, and great-granddaughter;
- 4. First cousin;
- 5. Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter,
- Sister-in-law (brother's spouse or spouse's sister), brother-in-law (sister's spouse or spouse's brother), spouse's grandfather, spouse's granddaughter, and spouse's grandson;
- 7. Registered domestic partner, pursuant to California Family Code section 297.
- 8. The relatives, as defined in 5 and 6 above, for a registered domestic partner.
- 9. Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

TOYA THOMAS-Cruz 7052 Alder Creek RD Vallejo, CA 94591 707-315-6052 tctcruz@yahoo.com

SUMMARY

- Professional with over fifteen years of experience in public health programs and Project Management. Extensive
 education and training in: health care delivery models, contract negotiations, quality management utilizing: pivot
 charts, regression analysis and statistical programs.
- Develop and improve the organization and operation of health Programs
- Conceive and implement policies and procedures
- Coordinate with hospital staff to and collectively achieve specific goals and objectives while enforcing time
 constraints.
- Envision and bring ideas to reality from conception to completion
- Prepare reports for management and advisory board detailing concepts, proposals, and plans
- Develop rapport and coordinate efforts with diverse groups of people and community organizations
- Communicate, mediate, moderate, and facilitate
- Motivate others to meet goals and objectives
- Manage Electronic Medical Records, verify documentation and follow up with providers when necessary for further clarity.

SKILLS

Microsoft Word, Microsoft Excel, Microsoft PowerPoint, SharePoint, Outlook, LOTUS Notes, Microsoft Project & Waterfall

EDUCATION

M.A. Economics, Health Policy, San Francisco State University, San Francisco, CA, August 2007 - Graduated

M. S. Health Care Administration- Saint Mary's College, Moraga CA, June 2003 - Graduated

B.S. Business Administration HR option, California State University, Hayward, 2000 - Graduated

EXPERIENCE

EMPLOYER: Nelson Staffing CLIENT: Sutter Health Oakland CA - Contractor

June 2012- December 2012 Contract ended

Clinical Coordinator Administration/Project Manager

- Analyzed clinical coordination needs for SMU Nursing Students and Faculty in the BSN, ABSN and ELMS programs.
- Facilitate project requirements pertaining to clinical rotations for hospital rotations.
- Implemented planned timelines according to hospital needs and prearranged pre-clinical requirements and deliverables.
- Administrate correspondence materials with hospitals pertaining to student and faculty requirements.
- Manage budgets, expense reports, check requests and purchase orders for department utilizing excel and Lawson software.

Environment: Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Microsoft Visio, Microsoft Project

EMPLOYER: Continuum Care Health facility Santa Rosa CA – FTE September 2010- April 2012 *Laid off*

Administrator/Manager

- Manage company enrollment process to ensure facility has sufficient revenue base.
- Implemented project management for Meaningful Use campaign.
- Evaluate Electronic Health Records for accuracy and completeness according to federal and state guidelines.
- Develop new client and contract base, resulting in increased sales revenue by 80% in a recession economy.
- Manage day to day operations of Health Care facility.
- Evaluate company performance by analyzing organization compared to published quality data standards.
- Inform residents of Medicare requirements for health services; follow up with physicians and nurses regarding resident health records.
- Manage Resident Health Records for required documentation.
- Facilitate staff trainings on HIPPA and various mandatory topics according to state and federal guidelines.

Environment: Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Microsoft Visio, Microsoft Project

December 2009 - September 2010 - Actively seeking employment

EMPLOYER: Experience Unlimited Concord CA — Non-taxable/FTE April 2008- December 2009 Left to find taxable employment Project Manager / Board Member

Managed project and coordinated funding activities for nonprofit group.

Presented power point presentations to board and special interest groups.

Generated community support for business service programs.

Managed grant program through computer program designed with Microsoft Access.

Environment: Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Microsoft Visio, Microsoft Project

November 2007 - April 2008 - Actively seeking employment

EMPLOYER: Nelson Staffing CLIENT: Alta Bates Sutter Hospital Oakland CA – Contractor July 2006 - November 2007 *Contract ended* Utilization Review EHR Project Manager

Managed organizational transition and implementation of new Electronic Medical Records system for the Carol Ann Read Breast Health Center.

 Review Health Care patient files and for Utilization Review comparing health records with physician documentation, reviewing queries, and verify Insurance Authorization for specified procedures.

 Audit files for documentation and proper CPT and ICD-9 codes that corroborate the health record for appropriate documentation according to Medicald and third party payer guidelines.

Print daily computer reports from Sutter HIS system for patient group.

Conduct utilization review for patient charts to meet reimbursement protocols.

Environment: Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Microsoft Visio, Microsoft Project

EMPLOYER: Contra Costa County, IHSS Public Authority Martinez CA - FTE January 2000- June 2006

Registry & Training Project Manager

- Managed overall production of west county activities, delegate to 8 direct reports, established goals, developed and executed policies.
- Supervised and trained employees: assigned and distributed work, administered policies developed and implemented reporting requirements and procedures.
- Submit monthly statistical reports on Registry and health services for upper management and advisory board.
- Recommended in-service training and seminars on quality management and customer service for agency to improve service and correct deficiencies in patient care,
- Developed and implement multimillion dollar provider contracts for company.
- Create and administer both provider and consumer surveys for programs 8,000 members to assess and improve registry service.
- Manage electronic medical records with Care Tracker health system and Statewide Medicaid computer data base for 8,000 members.

Contra Costa County, IHSS, Regional Medical Center Martinez CA April 2001 - May 2002 Health Coordinator

- Managed project for pilot health program with county health services and the Regional Medical Center. Coordinate out-patient care for IHSS/ Regional Medical center clients.
- Administer Contra Costa County Health Plan to IHSS providers.
- Manage the day to day operations of 2 million dollar health program for West County's Home Care Provider Registry.
- Supervised the achievement of a two-year contract with area community colleges for IHSS.
- Managed multi-site operation for region with 5 direct reports.
- Coordinated health services with interdisciplinary health and social service group while ensuring compliance with state and federal guidelines.

Environment: Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Microsoft Visio, Microsoft Project

In-Home Supportive Services Public Authority



May 23, 2005

Toya Thomas-Cruz IHSS Public Authority 1330 Arnold Drive Suite 143 Martinez, CA 944553

Dear Toya,

Thank you very much for participating in the recent Consumer – Provider training session on Employee – Employer Relations. The planning team envisioned that each scenario would generate questions about time sheets, eligibility, authorized hours, Worker's Compensation and more. They wanted "experts" from the other components of the IHSS system to be present to give authoritative answers. You gave answers that were accurate and useful in a style that was helpful. And we appreciate it.

The scores and comments on the evaluation forms tell us that people learned a lot. Advisory Committee members were very pleased with the format and outcomes of each session. Everyone gained information and we all had a good time.

At the May Advisory Committee meeting, the members made a decision to repeat the sessions in the fall and then design similar scenarios on other topics to present in 2006.

Again, thanks for taking time from your very busy schedule to help make this endeavor so rewarding.

Sincerely,

Fran Smith

Program Manager

Cc: John Cottrell

Enc: Evaluation summaries

ANTHONY J. INTINTOLI, JR. MAYOR



555 SANTA CLARA STREET

P.O. BOX 3068

VALLEJO

CALIFORNIA

94590-5934

(707) 648-437

February 2, 2005

Toya Thomas-Cruz 355 De Anza Drive Vallejo, CA 94589

Dear Toya:

The Vallejo City Council recognizes that the strength of local government lies in the membership of its various boards and commissions. Your willingness to serve the citizens of Vallejo is greatly appreciated by me and the other members of the City Council.

We would like to thank you for your service to the community as a Commissioner on the Commission on Aging.

A Certificate of Appreciation is enclosed in recognition of your service to the City.

Sincerely,

ANTHONY J. INTINTOLI, JR.

Mayor, City of Vallejo

AJI/jma

Enc.

TRAINING with the Staff Development Division of CRUZ successfully completed IHSS POLICY DESK This certificate is to attest that TOYA THOMAS-Contra Costa Employment and Human Services. **elopment Supervisor** Gertificate of Ken O'Day Staff Developmen Dennis Bozanich Staff Dev

STATE OF CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING

This is to certify that pursuant to the provisions of the Health and Safety Code, Section 1569.23 and 1569.616

TOYA CHIRONAS

has successfully completed the Residential-Elderly Administrator Certification Program

Standard Certificate

December 17, 2011 Sacramento, California

Expires: 4/12/2013 Certificate #: 5588554740

Criminal record checks are still required per section 87564 of Ilcensing regulations

FOREVER B

Office of the Clerk of the Board 651 Pine Street, RM 106 Martinez, CA 94553

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CONTRA COSTA COUNTY ADVISORY BOARDS, COMMISS APPLICATION FORM

REAPPOINTMENT REQUEST
SIGNATURE

Name of advisory board applying for: Managed Care Commission (M

(Application form must be typed or hand printed.)

ff late)

Note: "Persons who are involved as contractors with CCHP cannot be members of the MCC nor can Health Services Department (HSD) employees."

Please answer:
Are you currently employed by CCHP or HSD? Yes No If yes, please explain: Are you or your employer now a contractor to CCHP? Yes No If yes, please explain: UCSF has a contract to provide services to CCHP members Are you associated with an organization that is currently or has plans to contract with CCHP? Yes No If yes, please explain:
Please check all boxes that apply:
☐ Current CCHP Medi-Cal Subscriber ☐ Current CCHP Medicare Subscriber ☐ Physician ☐ Other Provider ☐ Current CCHP Commercial Subscriber ☐ Represent Medical Indigent Needs
Name of Applicant: TEFF KAliN E-Mail Address: JKALIN @ PACKELL, WET
Home Address: 208 Roberta Ave. Home Phone: (125) 932-3918
PLEASANT Hill, CA 94523
Pleasant Hill, CA 94523 UCSF Medical Center 505 PARNASSUS AVE. Work Phone: (415) 353-1892 5F, CA 94143-0214
E-Mail Address: JEFF. KALIN & UCSFMEDCTR, ORG
Signature:
Personal Experience, Shills Interests:
Education/Background: B5 - WAYNE St. 1980 MBA - Claremont Graduate School 1988
Occupation: HEAPLY SERVICES HANAGEMENT
Occupation: HEAlth SERVICES HANAGEMENT OVER 25 YEARS OF EXPERIENCE IN Chis Field.
Community Activities: Contra Costa Health Plan Advisory Board WALNUT CREEK Swim Club Christ the King Parish, Pleasant Hill
Special Interests: Family ActivitiES TRAVEL
Cycling (SEE Attached)

INFORMATION:

- Return completed application to Jill Lorrekovich or Pat Sussman, Contra Costa Health Plan, 595 Center Avenue, Suite 100, Martinez, CA 94553; FAX # (925) 313-6580. Call (925) 313-6004 for more information.
- 2. Members of the Managed Care Commission are required to file annual Conflict of Interest Statements.
- 3. Meetings of advisory bodies may be held in Martinez or in areas not accessible by public transportation.
- 4. Meetings may be held either in the evenings or during the days, usually bimonthly.
- 5. Some boards assign members to committees or work groups requiring additional time.

JEFFREY KALIN

208 Roberta Avenue Pleasant Hill, California 94523 (925) 932-3918 jkalin@pacbell.net

Education:

Master of Business Administration - Finance and accounting The Peter F. Drucker Graduate Management Center The Claremont Graduate School, Claremont, California

Bachelor of Science - Park Service Administration Wayne State University, Detroit, Michigan

Experience:

• Administrator (MSO) - Adult Cardiology Services UCSF Medical Center San Francisco, California 1996 to present

Provide administrative leadership to the Cardiology Division and Adult Cardiology Services at UCSF and Mount Zion Medical Centers. This includes research, teaching and professional services of the Cardiology Division of the Department of Medicine and all related inpatient and outpatient clinical operations. Responsible for academic and research staff, university research grants, fundraising, endowments and other divisional funds. Manage the Cardiology Diagnostic Laboratories and work collaboratively with Hospital Administration.

 Manager - Cardiology Laboratories Stanford University Medical Center Palo Alto, California 1992 to 1996

Responsible for supervision of technical and nursing staff for the laboratories and cardiovascular service line; budget planning and financial management of the laboratories and service line programs. Responsible for new program development, and implementation and maintenance of clinical and management data systems. Also participated in proposal development and the marketing of cardiovascular services to insurers.

 Executive Director - NeuroCare, Inc., Concord, California
 1991 to 1992

Responsible for the development and operations of a post-acute rehabilitation facility and day treatment program, including supervision of all professional staff. Responsible for maintaining daily profitability in this venture capital start-up. Achieved a three-year CARF program accreditation while in this position.

 Program Director - Rehabilitation Services - St. Mary's Hospital & Medical Center San Francisco, California 1989 to 1991

Responsible for the provision of inpatient and outpatient services, program development, fiscal management and quality management of Rehabilitation Services. Collaborated with the Medical Director and Vice President to assure clinical excellence in a therapeutic environment. Established the Ben Berman Outpatient Center.

Experience: (cont.)

Casa Colina, Inc. Pomona, California

1982 - 1989

Positions held at Casa Colina during this period:

• Chief Operating Officer - Padua Village, Inc., a subsidiary of Casa Colina, Inc.

Directed the development and operation of this subsidiary corporation of Casa Colina, which provides long-term residential care. Created alternate delivery systems and fundraising mechanisms to support this corporation. Worked closely with the Board of Directors and Chief Executive Officer to plan and implement policy decisions.

· Director of Residential Services

Developed and managed residential programs on the main hospital campus and in the surrounding community. Managed all corporate residential resources, including; outpatient housing programs, spinal cord injury transitional housing, and student housing.

• Registered Therapeutic Recreation Specialist

Developed and implemented individualized therapy programs to increase the functional level of disabled individuals. Taught adaptive physical education to community college students. Participated in the development of the leading wheelchair sports program in the United States.

Memberships:

American Academy of Medical Administrators
Cardiology Preeminence Roundtable
Commissioner of Managed Care - Contra Costa County Health Plan
DeLaSalle High School Parents Association

Specialized Skills:

Public speaking and presentations.

Program design and development.

Development of licensed community care facilities (Title 22).

Fundraising and special event coordination.

Financial analysis and computer modeling.

Awards:

Michigan Parks and Recreation Association, 1978 State Scholarship recipient State of California, Department of Education, 1986-1988 Graduate Fellowship recipient

Special Accomplishments:

- Created the first long-term environmental management plan of Damariscove Island, Maine, for The Nature Conservancy.
- Completed the start-up of a not-for-profit corporation. Created and implemented a growth plan that took the company from \$56,000 net worth with no operations to \$770,000 with three operating centers.
- As a fundraising committee member, participated in raising \$1.5 million from 1985 1988.
- Served as Co-chairman for the Far West Wheelchair games. Operated these events profitably after several years of financial losses.
- Assumed direction of an acute rehabilitation program which had experienced 3 consecutive unprofitable
 years and achieved profitability in the following two years a turnaround of more than \$900,000.
- Raised from private philanthropists over \$100,000 for capital needed to create the Ben Berman Outpatient Rehabilitation Center at St. Mary's Hospital and Medical Center.
- Created STAN (Stanford Transtelephonic Arrhythmia Network), at Stanford University Hospital.
- Brought EECP® treatment for CAD patients from clinical trial status to hospital-based therapy at UCSF Medical Center.
- Successfully implemented a growth plan for the UCSF Cardiology Division and its related clinical, research
 and teaching activities. The annual division budget increased from \$5.9M in 1996 to \$14.4M in 2008.
 Patient visit volumes in the ambulatory practices increased from 6,800 to an expected 18,500 in the same
 time period.

Interests:

Family activities, skiing, cycling, sailing, golf, travel.

References:

Available upon request.

CONTRA COSTA COUNTY ADVISORY BOARDS, COMMIS APPLICATION FORM

REAPPOINTMENT REQUEST **SIGNATURE**

Name of advisory board applying for: Managed Care C	ommission (1 //	en	7.0 m	10/28/15
(Application form must be typed		0	0	(date)
(Application justice of the	A SECTION AND A			2

Note: "Persons who are involved as contractors with CCHP cannot be members of the MCC nor can Health

Services Department (HSD) empi	oyees.			
Please answer:				
Are you currently employed by CCHP or F	ISD? □ Yes	Ø No		
f yes, please explain: Are you or your employer now a contracto f yes, please explain:	r to CCHP? DY	es 🗷 No		
Are you associated with an organization the Yes No If yes, please e			t with CCHP?	
Please check all boxes that apply:				30 E
Current CCHP Medi-Cal Subscriber Other Provider Current CCI	☐ Current C HP Commercial Su	CCHP Medicare Su ubscriber	bscriber E Represent Medic	Physician al Indigent Needs
Name of Applicant: Henry Tysor	<u> </u>	E-Mail Add	lress: <u>wissel</u>	5top@yaho
Home Address: 756 Hazelwood Dri	ve, Walnut Cr	eek, CA 94596	Home Phone:	925-938-2176
Business Address: <u>Same as Abo</u>	VE	Work Phone:	325-938	-2176
E-Mail Address:		E		
Signature: Henry 9. Dyn	5	Date:	october	. 2011
Personal Experience, Skills, Interests:		*		and the second s
Education/Background: Please	see Atla	ched re	sumE	ts
	,			9
Occupation: Currently - 5. Previously - Ge	enion Head with Kell	th come Co y, Andens	nsultant ion + Ass or	(pant-time)
Propriousing - Ge	ovennment	Health &	rogram o	MANAGER.
Community Activities: Cr	retined)	with the smedicaid	CENTERS	ton cos
Attached RESUME S	an Fran	wisco, Cd	7	
Special Interests: Community Outdoon Act biking, fish	service, trities so	Repoling &	public At	PAIRS,
27.13.	7 1 61049	,,,,		

INFORMATION:

- 1. Return completed application to Deboran Everist, Contra Costa Health Plan, 595 Center Avenue, Suite 100, Martinez, CA 94553; FAX # (925) 313-6580. Call (925) 313-6004 for more information.
- Members of the Managed Care Commission are required to file annual Conflict of Interest Statements.
- Meetings of advisory bodies may be held in Martinez or in areas not accessible by public transportation. 3.
- Meetings may be held either in the evenings or during the days, usually bimonthly.
- Some boards assign members to committees or work groups requiring additional time.

Henry F. Tyson

(925) 938-2176 | wisselstop@yahoo.com

PROFESSIONAL EXPERIENCE

Centers for Medicare & Medicaid Services (CMS), San Francisco, CA (1977 - 2008) as a staff member of this agency I held several positions including:

 Director of External Affairs CMS Region IX – Directed the development of CMS public and beneficiary outreach strategies and national program information campaigns.

Created strong partnerships with beneficiary and ethnic advocacy groups, health care professional groups, educational institutions, and other governmental agencies

 Coordinated national campaign efforts implementing new Medicare drug benefit and other Medicare and Medicaid program changes

Effectively represented CMS through media, public meetings and conferences

 Manager of Beneficiary Services – Managed a fourteen member staff Interpreting Federal Medicare and Medicaid program policy and answering beneficiary, state, Medicare claims processing contractor, health care provider, and general public questions and complaints

 Built an effective and productive Beneficiary Service staff to build partnerships, respond to beneficiary concerns and questions, conduct beneficiary outreach through demographic analysis and a strategic plan, and train beneficiary service organizations on Medicare and Medicaid program provisions

Medicare Contractor Representative – Oversaw and monitored Medicare claims processing operations

 Successfully worked with Medicare Part A & B claims processing contractors in implementing Medicare programmatic changes while monitoring their overall operation

 Supervised CMS claims review and monitoring of Medicare Part A and B contractor quality assurance review processes

o Managed oversight of Medicare third party liability collection and negotiated settlements

 Medicaid State Representative – Oversaw and monitored Medicaid program operations at different times in Arizona, Nevada, and Hawaii

 Fostered a strong working relationship with Arizona and assisted it the planning, development and implementation of a Medicaid managed care demonstration program -AHCCCS. This program has since become a model for the rest of the country in Medicaid managed care.

Managed the Federal-State relationship with states and assisted them in creating successful Medicaid problem solutions while complying with Federal guidelines.

 Medicaid Program Specialist – Interpreted Federal Medicaid program guidelines, monitored and assisted States in carrying out those requirements

 Successfully utilized my knowledge of Medicaid and Medicare program guidelines to interpret and answer questions from beneficiary, state, Medicare claims processing contractor, Health care provider, and the general public, and helped to resolve their issues and complaints

 Participated in and led monitoring and evaluation reviews of state Medicaid programs and Medicare claims processing contractor operations

 In collaboration with CMS Offices of Policy and the General Counsel assisted in the writing and review of proposed Medicaid regulations, conducting public hearings, and the review of public comments and response to them

Peace Corps Professional Services Volunteer U.S. Peace Corps, East & West Malaysia (1974 – 1976) Social Researcher

Shaped and carried out studies of work force needs and resources in Borneo East Malaysia

 Created and implemented a socio-economic research program to evaluate the affect of Malaysian governmental efforts to improve small rubber farmers' well being in West Malaysia Substitute Teacher

San Diego and San Mateo County Schools (1970 - 1974)

 Taught English, Drama, Social Studies and Music at various secondary schools and in County Special Education programs before and during graduate school (1972 – 1974)

Peace Corps Volunteer Teacher

U.S. Peace Corps, India (1968 - 1970)

- Taught English in a Government Higher Secondary School
- Organized and carried out an eyesight testing and treatment program in my school
- Obtained funding from the Lions Club to provide free glasses to students
- · Established a school poultry farm
- Conducted educational summer camps and tours of India for students

EDUCATION

San Diego State University

Master of Arts in Sociology (January 1974) & Bachelor of Arts in Social Studies (focus: Sociology,

Economics & History) with a Theater Minor (January 1968)

<u>Graduate areas of specialization</u>: research methodology; social psychology; & sociology of medicine <u>Master's Theses</u>: "The Social Meaning of Blood Giving" – A description of the organization of blood collection in the United States and its affect on the supply of blood

University of California, Los Angeles

Curriculum in Education and Teaching English as A Second Language - in conjunction with Peace Corps Volunteer service (1970)

Degree: California Secondary Teaching Credential

ADDITIONAL INFORMATION

- Served on the Contra Costa Health Plan (CCHP) Advisory Board (1988 1995): gave advice and direction to the Chief Executive Officer of CCPH and Contra Costa County Board of Supervisors on the provision of health care to Plan members with emphasis on those financially needy members with special ethnic, cultural and geographic needs
 - Served on the Contra Costa County Medi-Cal (Medicaid) Advisory Planning Commission (1995): conducted long-range health care planning and policy formulation for county health programs and submitted recommendations to the Board of Supervisors, the Health Services Director, and the Chief Executive Officer of CCHP
 - Received numerous honorary and monetary awards during my work with the Centers for Medicare
 Medicaid Services including:
 - Administrator's Citation (2005) & Secretary's Award for Distinguished Service (2006) For coordination, support, and execution of a national campaign to educate America about the Medicare Prescription Drug Benefit
 - Secretary's Award for Distinguished Service (2000) For outstanding leadership and technical creativity in the design and implementation of the Competitive Pricing Demonstration for HMO's
 - Administrator's Leadership Award (1985) for leadership in guiding the successful implementation of the Arizona demonstration program (AHCCCS) and resolving major problems encounter by the demonstration
 - Community Activities:
 - Scout parent involved in scouting activities
 - Soccer Coach for seven years
 - Member of the Board of Directors for the Walnut Creek Soccer Club for two years served on the board overseeing the community's youth soccer program for over 1500 boys and girls.



Managed Care Commission Andy Li to:

deboran.everist 02/06/2015 06:09 PM

Hide Details

From: Andy Li <jianandyli@hotmail.com>
To: <deboran.everist@hsd.cccounty.us>,

1 Attachment

2015-02-06-01.pdf

Agenda Item # 11.0

REAPPOINTMENT REQUEST SIGNATURE.

(date)

Hi Deboran,

I am resident in San Ramon. I saw the opening of Managed Care Commission listed at contra costa county web site and I am interested in applying for this seat if it is still available. I have been working in the healthcare industry for about 17 years. For the first 6 year, I worked as a developer on EMR (Electronic Medical Record) system. Then I jumped to the business world and working as an independent consultant for EMR system with focus on claims and meaningful use.

Besides work, I am very active civically and in our community. I am the San Ramon Economic Development Advisory Committee member and Dougherty Valley San Ramon Rotary club member. Also I am the president of APAPA (Asian Pacific Islander American Public Affair Association) Tri-Valley chapter.

Attached is the scanned copy of my application. Please let me know if I still need to mail it out.

Lest Regards,

Andy Li



For Office Use Only Date Received:

For Reviewers Use Only: Accepted Rejected

BOARDS, COMMITTEES, AND COMMISSIONS APPLICATION

651 Pine Street, Rm. 106 Martinez, California 94553-1292 PLEASE TYPE OR PRINT IN INK (Each Position Requires a Separate BOARD, COMMITTEE OR COMMISSION NA	The state of the s	ARE APPLYING FOR:			
Managed Care Commission					
PRINT EXACT NAME OF BOARD, COMMITT	EE, OR COMMISSION		PRINT EXACT SEAT NA	ME (if applicable)	
1. Name:Li		Andy			
(Last Name)		(First Name)		(Middl	e Name)
2. Address: 3561 Sleeping M	eadow Way, San Ra	mon, CA 94582	testadžo 1978		
(No.)	(Street)	(Apt.)	(City)	(State)	(Zip Code)
3. Phones: 860-263-9540			608-239-9614		
(Home No.)	(Work N	o.)	(Cell No.)	The second secon	
4. Email Address: Jianandy	/li@hotmail.com				
in an interest of partition	roseria .				
5. EDUCATION: Check appropr	ate box if you pos	sess one of the f	ollowing:		
ligh School Diploma 🔲 G.E.D.	Certificate 🔲 Cal	ifornia High Scho	ool Proficiency C	ertificate 🔲	
			Annual Control of the	the state of the s	The state of the s

Names of colleges / universities attended	Course of Study / Major	Degree Awarded	Units Completed		Degree Type	Date Degree Awarded
			Semester	Quarter	7,17	
Univ. of Wisconsin, Madison	Computer Science	Yes No 🗵			MS	May 2002
Nankai Univ, P.R China	Chemistry	Yes No 🗵			BS	July 1994
(C)		Yes No 🗆				
D) Other schools / training completed:	Course Studied	Hours Co	mpleted	Ce	ertificate Aw Yes No	

THIS FORM IS A PUBLIC DOCUMENT

6. PLEASE FILL OUT THE FOLLOWING SECTION COMPLETELY. List experience that relates to the qualifications needed to serve on the local appointive body. Begin with your most recent experience. A resume or other supporting documentation may be attached but it may not be used as a substitute for completing this section.

A) Dates (Month, Day, Year)	Title	Duties Performed
From To	Business Owner	
Oct 2005 Present	Employer's Name and Address	Provide consulting service to
Total: Yrs. Mos. Hrs. per week 40 Volunteer	BestWare 3561 Sleeping Meadow Way San Ramon, CA 94582	healthcare organization for their electronic medical record system with focus on accountable payable claim and meaningful use
B) Dates (Month, Day, Year)	Title	Duties Performed
From To	Consultant	Tropic Armin or felicity the majorist M
May 2004 Sep 2005	Employer's Name and Address	
Total: <u>Yrs.</u> <u>Mos.</u> 1 5		Provide consulting work for Kaiser HeathConnect EMR system
Hrs. per week 40 . Volunteer	DB International	
C) Dates (Month, Day, Year)	Title	Duties Performed
From To	Software Developer	Topics (Virginia Control of the Cont
June 1998 April 2004	Employer's Name and Address	
Total: <u>Yrs. Mos.</u> 5	Epic 1979 Milky Way Verona, WI 53593	Develop EMR system with focus on claim, referral, CRM module
	- Paris School School	realizada per en el compositore de la compositore della compositor
D) Dates (Month, Day, Year)	Title	Duties Performed
From To	100 2801 100 2005	Property of the second second
Total: Yrs. Mos.	Employer's Name and Address	
Hrs. per week . Volunteer		

7. How did you learn about this vacancy?	
⊠CCC Homepage Walk-In Newspaper Advertisement District Supervisor Other	
3. Do you have a Familial or Financial Relationship with a member of the Board of Supervisors? (Please see Board Resolution no. 2011/55, attached): No 🗵 Yes 🗍	
If Yes, please identify the nature of the relationship:	
). Do you have any financial relationships with the County such as grants, contracts, or other economic relations? No 🗵 Yes 📋	
If Yes, please identify the nature of the relationship:	
CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge a belief, and are made in good faith. I acknowledge and understand that all information in this application is publically accessible. I understand and agree that misstatements / omissions of material fact may cause forfeiture of my rights to see on a Board, Committee, or Commission in Contra Costa County.	
Sign Name: 02/06/2015	
والمنافق المراجع المراجع المراجع المراجع والمراجع والمراع	

Important Information

- 1. This application is a public document and is subject to the California Public Records Act (CA Gov. Code §6250-6270).
- 2. Send the completed paper application to the Office of the Clerk of the Board at: 651 Pine Street, Room 106, Wartinez, CA 94553.
- A résumé or other relevant information may be submitted with this application.
- 4. All members are required to take the following training: 1) The Brown Act, 2) The Better Government Ordinance, and 3) Ethics Training.
- 5. Members of boards, commissions, and committees may be required to: 1) file a Statement of Economic Interest Form also known as a Form 700, and 2) complete the State Ethics Training Course as required by AB 1234.
- 6. Advisory body meetings may be held in various locations and some locations may not be accessible by public transportation.
- 7. Meeting dates and times are subject to change and may occur up to two days per month.
- Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.

THE BOARD OF SUPERVISORS OF CONTRA COSTA COUNTY, CALIFORNIA and for Special Districts, Agencies and Authorities Governed by the Board Adopted Resolution no. 2011/55 on 2/08/2011 as follows:

IN THE MATTER OF ADOPTING A POLICY MAKING FAMILY MEMBERS OF THE BOARD OF SUPERVISORS INELIGIBLE FOR APPOINTMENT TO BOARDS, COMMITTEES OR COMMISSIONS FOR WHICH THE BOARD OF SUPERVISORS IS THE APPOINTING AUTHORITY

WHEREAS the Board of Supervisors wishes to avoid the reality or appearance of improper influence or favoritism; NOW, THEREFORE, BE IT RESOLVED THAT the following policy is hereby adopted:

- I. SCOPE: This policy applies to appointments to any seats on boards, committees or commissions for which the Contra Costa County Board of Supervisors is the appointing authority.
- B. POLICY: A person will not be eligible for appointment if he/she is related to a Board of Supervisors' Member in any of the following relationships:
- 1. Mother, father, son, and daughter;
- 2. Brother, sister, grandmother, grandfather, grandson, and granddaughter;
- 3. Great-grandfather, great-grandmother, aunt, uncle, nephew, niece, great-grandson, and great-granddaughter;
- 4. First cousin;
- 5. Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
- Sister-in-law (brother's spouse's spouse's sister), brother-in-law (sister's spouse or spouse's brother), spouse's grandfather, spouse's grandfaughter, and spouse's grandson;
- 7. Registered domestic partner, pursuant to California Family Code section 297.
- 8. The relatives, as defined in 5 and 6 above, for a registered domestic partner.
- Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.

CONTRA COSTA COUNTY ADVISORY BOARDS, COMMISS APPLICATION FORM

REAPPOINTMENT REQUEST

SIGNATURE

Name of advisory board applying for: Managed Care Commission (N

Meetings may be held either in the evenings or during the days, usually bimonthly. Some boards assign members to committees or work groups requiring additional time. form antibage (o

(Application form must be typed or hand printed.)

Services Department (HSD) employees."		
Please answer:		
Are you currently employed by CCHP or HSD? Yes No If yes, please explain: Are you or your employer now a contractor to CCHP? Yes No If yes, please explain: Are you associated with an organization that is currently or has plans to contract with CCHP? Yes No If yes, please explain: If yes, please explain:		
Please check all boxes that apply:		
□ Current CCHP Medi-Cal Subscriber □ Current CCHP Medicare Subscriber □ Physician □ Other Provider □ Current CCHP Commercial Subscriber □ Represent Medical Indigent Needs		
Name of Applicant: Jean O. Lautenberger		
Home Address: 3979 S. Poardale Do Home Phone: 925) 283-226		
- La fayette CA aysug		
Business Address: Work Phone:		
Signature: Jean Saulubergy Date: 5/29/08		
Personal Experience, Skills, Interests:		
Education/Background: Come U. BA; BSN Horly Names U.		
Occupation: Retired RV		
Community Activities: Planned Parenthood-Sharte Death Board Action Helwork Boor National Women to test of Piable Valley, Voter Registration Corder, Boor National Women's Political Causes - Cocyadmin, Treasurer.		
Special Interests: a rational health corre system which would braically care for allifeend for		
prevention would be a priviley in all aspects of community and personal life. I work for politicians who will support this support this information.		
1. Return completed application to Jill Lorrekovich or Pat Sussman, Contra Costa Health Plan, 595 Center Avenue, Suite 100, Martinez, CA 94553; FAX # (925) 313-6580. Call (925) 313-6004 for more information.		
 Members of the Managed Care Commission are required to file annual Conflict of Interest Statements. Meetings of advisory bodies may be held in Martinez or in areas not accessible by public transportation. 		