

CONTRA COSTA COUNTY FIRE PROTECTION DISTRICT
Emergency Ambulance Services

POLICY
AMB-7

SUBJECT: Payment Settlements, Victim of Crime Program, Discount Programs, Filing of Claims			
Revision Date 1/1/16	Replaces NEW	Approved By Fire Chief	Pages 1
DISPOSITION: Place in Billing and Collections Policy & Procedure Manual			

INFORMATION

The policies below address various issues not otherwise found in the policy manual.

POLICY

1. Discount Programs. The Fire District will not provide prompt payment discounts or hospital discount programs.
2. Ambulance Services provided to District employees and District Ambulance Subcontractor personnel Injured while on duty. A District employee, or an employee of District's ambulance subcontractor, that requires an emergency ambulance transport due to an injury suffered while on duty will not receive a bill for emergency ambulance services.
3. Victims of Crime (VOC) program. Upon verification, victims transported or receiving services as a result of a criminal act will not be charged directly for the services provided. The VOC fund will be invoiced for the services provided.
4. Filing of Estate Claims. The District will file claims against the estate of a patient as necessary to recover fees for services provided.