



# Employment & Human Services Department Community Services Bureau



A Presentation to the Family &  
Human Services Committee  
October 10, 2016  
Camilla Rand, Director



# Supervisory Support





# Clients Served 2015-16

Program	Number Served
Early Head Start (Pregnant Women and Children 0-5)	486
Head Start (Children 3-5)	1,753
California Dept. of Education Child Development Programs (Children 0-5)	1,686
Low Income Home Energy Assistance Program (All Ages)	5,679



# Race & Ethnicity 2015-16

Ethnicity	
Hispanic or Latin Origin	66%
Non-Hispanic or Non-Latino Origin	34%
Race	
White	67%
Black or African American	19%
Biracial/Multi-racial	8%
Asian	4%
Native American or Pacific Islander	<1%
American Indian or Alaskan Native	<1%









# Our Changing Communities

- East County's Homelessness has increased by 33%
- Eleven percent of the children in the county are homeless
- Only 34% of homes are affordable to median income families
- Nearly 700 children (ages 0-5) remain medically uninsured
- Twenty-seven percent fewer 0-5 year olds are living in poverty



# Key CSB Outcomes 2015-16

- 638,709 Nutritious Meals Served
- 65% of homeless families found housing
- 98% of the children have health insurance
- 100% of teaching staff have an AA degree or higher



# 2016 Accomplishments

- Two Successful Federal Review events, for a total of 5 in 18 months. No findings or concerns in all five
- Achieved full compliance on CSBG's new Organizational Standards
- Los Arboles Center and Nelly Orantes, FCC Provider, selected to be filmed by West-Ed for quality and environments in State/Federal partnership
- Successfully realigned the program to meet the shifting landscape
- All CSB Centers Rated 4 and 5 on 5-scale QRIS Rating System for assessing quality





# 2016 Special Initiatives

- Implemented the first year of Storybook Connection
- Give Kids a Smile
- Family Development Credential Program
- Implemented Oto-acoustic Emission screenings – first in the state!
- Practice Based Coaching/ Peer Coaching Circles and Reflective Supervision



# 2016 Audits & Reviews

Agency	Purpose	Outcome
Comprehensive Services and School Readiness Review (CSSR)	Review of grantee's performance in providing CSSR	No findings
Leadership, Governance, and Monitoring System Review (LGMS)	Assessing the program's effectiveness in program planning, development, implementation, and ongoing improvement.	No findings
CA Department of Education, Nutrition Services Division	Child Care Food Program Monitoring	1 issue, corrected and resolved
Macias, Gini & O'Connell (MGO)	FY 2014-2015 Single Audit	No findings
Badawi & Associates	FY 2015-16 State Child Development Audit	No findings
California Department of Community Services and Development	2015 Department of Energy -WAP, 2016 LIHEAP and 2015 Low-Income WP	2 observations, both resolved



# Community Action

❖ CSBG funds are allocated to ten community based organizations/subcontractors in efforts to help them address issues of poverty:

- Bay Area Legal Aid
- Bay Area Community Resources
- Opportunity Junction Inc.
- RYSE Inc.
- Shelter Inc. of Contra Costa County
- STAND! For Families Free of Violence
- The Contra Costa Clubhouse Inc.
- Contra Costa Interfaith Transitional Housing
- White Pony Express
- Contra Costa Health Services Homeless Program



# Community Action

- ❖ CSB Grant funds are also allocated to the Clerical Assistant Trainee (CAT) Program:
  - 290 online courses have been completed with an average score of 88%
  - The current placement rate is 93%
  - Metrix Learning has had rave reviews by the CATs
  
- ❖ In addition the EOC developed a strategic plan to ameliorate poverty, strategies were developed in three priority areas:
  - Housing, Employments and Nutrition.

# Head Start Performance Standards Revisions

- First revision of Performance Standards since 1998
- The Major Provisions:
  - Provides opportunity for innovation and locally designed program options
  - Reduces unnecessary protocols
  - Maintains the importance of the parent as the primary educator
  - Emphasizes health and safety of children





# Areas of Focus 2017

- Fully implementing revised standards
- Responding to the National, State and local changing landscape
  - Facilitating team and competency development to ensure a motivated and engaged workforce
  - Continue to identify technology solutions to streamline processes and maximize staff time.







# Thank you

