

CONTRA COSTA COUNTY
Resolution No. 2016/569
POSITIONS AND CLASSIFICATIONS TO BE ABOLISHED

Department: Employment and Human Services

Effective November 30, 2016 ABOLISH POSITION:

Position #	Classification Title	Class Code	Org #	FT/PT/PI*	Current Status
00012516	EHS DIVISION MANAGER	XADD	5635	FT	Filled
00014981	EHS DIVISION MANAGER	XADD	5635	FT	Filled
00014987	EX CALL CNTR QUAL ASSUR MONTR	XQTC	5636	FT	Filled
00014988	SOC SVC STAFF DEV SPECIALIST	X4SK	5635	FT	Filled
00014989	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00014990	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00014992	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00014993	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00014994	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00014996	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00014998	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00014999	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00015001	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00015002	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00015003	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00015006	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00015009	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00015010	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00015011	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00015012	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00015014	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00015017	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Filled
00015018	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015019	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015020	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015021	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015024	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015026	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015027	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015028	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015030	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015031	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled

Position #	Classification Title	Class Code	Org #	FT/PT/PI*	Current Status
00015032	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015033	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015034	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015035	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015038	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015039	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015041	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015042	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015044	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015046	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015047	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015048	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015049	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015051	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015054	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015055	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015059	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015061	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015068	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015069	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015071	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015072	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015074	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015075	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015076	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015077	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015080	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015082	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015083	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015086	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015088	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015089	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015090	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015092	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015095	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Filled
00015096	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Filled
00015116	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015119	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Filled
00015138	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Filled
00015149	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Filled

Position #	Classification Title	Class Code	Org #	FT/PT/PI*	Current Status
00015152	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Filled
00015160	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Filled
00015169	CLERICAL SUPERVISOR	JWHF	5636	FT	Filled
00015170	CLERK-EXPERIENCED LEVEL	JWXB	5636	FT	Filled
00015171	CLERK-EXPERIENCED LEVEL	JWXB	5636	FT	Filled
00015172	CLERK-EXPERIENCED LEVEL	JWXB	5636	FT	Filled
00015174	SECRETARY-JOURNEY LEVEL	J3TF	5635	FT	Filled
00015176	EX CUSTOMER SVCS SUPERVISOR	X7HE	5636	FT	Filled
00015177	EX CUSTOMER SVCS SUPERVISOR	X7HE	5636	FT	Filled
00015178	EX CUSTOMER SVCS SUPERVISOR	X7HE	5636	FT	Filled
00015182	EX CUSTOMER SVCS SUPERVISOR	X7HE	5636	FT	Filled
00015184	EX CUSTOMER SVCS SUPERVISOR	X7HE	5636	FT	Filled
00015185	EX CUSTOMER SVCS SUPERVISOR	X7HE	5636	FT	Filled
00014991	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Vacant
00014995	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Vacant
00014997	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Vacant
00015000	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Vacant
00015004	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Vacant
00015005	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Vacant
00015007	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Vacant
00015008	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Vacant
00015013	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Vacant
00015015	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Vacant
00015016	EX CUSTOMER SERVICE AGENT II	X7VA	5636	FT	Vacant
00015022	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015023	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015025	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015029	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015036	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015037	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015040	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015043	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015045	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015050	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015052	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015053	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015056	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015057	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015058	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015060	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant

Position #	Classification Title	Class Code	Org #	FT/PT/PI*	Current Status
00015062	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015063	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015064	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015065	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015066	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015067	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015070	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015073	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015078	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015079	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015081	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015084	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015085	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015087	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015091	EX CUSTOMER SERVICE AGENT I	X7WD	5636	FT	Vacant
00015093	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015094	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015097	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015098	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015099	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015100	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015101	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015102	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015103	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015104	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015105	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015106	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015107	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015108	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015109	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015110	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015111	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015112	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015113	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015114	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015115	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015117	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015118	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015120	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015121	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant

Position #	Classification Title	Class Code	Org #	FT/PT/PI*	Current Status
00015122	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015123	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015124	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015125	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015126	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015127	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015128	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015129	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015130	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015131	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015132	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015133	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015134	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015135	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015136	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015137	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015139	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015140	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015141	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015142	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015143	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015144	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015145	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015146	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015147	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015148	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015150	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015151	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015153	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015154	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015155	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015156	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015157	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015158	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015159	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015161	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015162	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015163	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015164	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015165	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant

Position #	Classification Title	Class Code	Org #	FT/PT/PI*	Current Status
00015166	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015167	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015168	EX CUSTOMER SERVICE AGENT I	X7WD	5636	PI	Vacant
00015179	EX CUSTOMER SVCS SUPERVISOR	X7HE	5636	PI	Vacant
00015180	EX CUSTOMER SVCS SUPERVISOR	X7HE	5636	PI	Vacant
00015181	EX CUSTOMER SVCS SUPERVISOR	X7HE	5636	FT	Vacant
00015183	EX CUSTOMER SVCS SUPERVISOR	X7HE	5636	FT	Vacant
00015186	EX CUSTOMER SVCS SUPERVISOR	X7HE	5636	FT	Vacant
00015187	EX CUSTOMER SVCS SUPERVISOR	X7HE	5636	FT	Vacant
00015585	SOC SVC STAFF DEV SPECIALIST-P	X4S4	5636	FT	Vacant

* FT = Full-time, PT = Part-time, PI = Permanent Intermittent