The Board of Supervisors of Contra Costa County, California

In the matter of: Resolution No. 2016/117

IN THE MATTER OF the contributions of Cathy Lueders on the occasion of her Retirement from Contra Costa County.

WHEREAS Cathy Lueders began her career with Contra Costa County in August 1992, as an Experienced Level Clerk for the Contra Costa County Public Works Department; and promoted up the ranks from Clerk, to Secretary, to Clerical Supervisor and to Office Manager, a position she has held since 2009; and

WHEREAS in 1995 Cathy received the Public Works Department Award of Excellence for her fantastic work supporting the Engineering Services Division, her positive attitude and going the extra mile to get work accomplished; and

WHEREAS in 1998 Cathy was recognized for her work on the Public Work's Department Charity Drive which included a 23% increase in the amount donated from the previous year; and

WHEREAS in 1999 Cathy was a team member of the Public Works Newsletter Editorial Board which received the Award of Excellence for providing a quality newsletter to Public Work employees; and

WHEREAS in 2004 Cathy was a team member of the Public Works Newsletter Editorial Board which was nominated for the Department's Walford Award for the team's contribution for continuing to provide a newsletter to Public Works employees.

WHEREAS in 2007 Cathy worked on an interdepartmental team to develop customer services standards and provide training to front line staff that answer calls from the public; and

WHEREAS Cathy participated on a team to develop a Style Guide for the Public Works Department to maintain a professional, consistent appearance for documents; and

WHEREAS Cathy has organized and scheduled hundreds of training courses for staff since she assumed training responsibilities in 2001; and

WHEREAS Cathy's positive attitude, cheerful demeanor and customer service skills make her an asset to the Public Works Department; and

WHEREAS Cathy has maintained many relationships both within and outside the Public Works Department that allow her to be effective in her work for Contra Costa County; and

NOW, THEREFORE, BE IT RESOLVED, that Cathy Lueders be recognized upon her retirement for 23 years of dedicated service to Contra Costa County and for the high quality of work performed by her during her career.

CANDACE ANDERSEN Chair, District II Supervisor JOHN GIOIA District I Supervisor MARY N. PIEPHO District III Supervisor KAREN MITCHOFF District IV Supervisor District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: March 15, 2016

David J. Twa,

By: ______, Deputy