

*The Board of Supervisors of
Contra Costa County, California*

In the matter of:

Resolution No. 2016/74

Proclaiming February 2016 Eligibility Workers' Month

WHEREAS, the Eligibility Workers in Contra Costa County are experts in the primary benefits programs of CalFresh, CalWORKs, Welfare-to-Work, Medi-Cal, General Assistance, Foster Care, Adoption Assistance Program, and KinGAP; and,
WHEREAS, all programs have complex applications, and eligibility and case management processes; and,
WHEREAS, Eligibility Workers in Contra Costa County interview customers to obtain critical information to determine eligibility as well as assist customers to receive benefits to which they may be entitled; and,
WHEREAS, Eligibility Workers conduct home visits to aged and severely impaired individuals to determine Medi-Cal eligibility for In-Home Supportive Services (IHSS) applicants and recipients in Contra Costa County; and,
WHEREAS, given the Department's "no wrong door" policy, the Eligibility Workers in Contra Costa County are meeting the challenge of becoming multi-program workers; and,
WHEREAS, with Health Care Reform and the "no wrong door" service policy, the Eligibility Workers in Contra Costa County now have expanded duties to support this newly eligible population; and,
WHEREAS, the Great Recession and Health Care Reform brought unprecedented numbers of people in need of assistance to our doors and the Eligibility Workers in Contra Costa County have stepped up to the challenge to provide that assistance with humanity and sensitivity through excellent and efficient customer service.

Now, Therefore, Be It Resolved that the Contra Costa County Board of Supervisors hereby recognize the Eligibility Workers of Contra Costa County for their hard work in assisting the unprecedented number of people needing program and benefits assistance and health care coverage.

CANDACE ANDERSEN

Chair,
District II Supervisor

JOHN GIOIA
District I Supervisor

MARY N. PIEPHO
District III Supervisor

KAREN MITCHOFF
District IV Supervisor

FEDERAL D. GLOVER
District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: February 9, 2016

David J. Twa,

By: _____, Deputy