

Contra Costa Local Government Leadership Academy

Team Project Idea Form

Instructions: The proposed project should be a meaningful, real-life project that your agency wishes to complete in the next six months but you don't have the staff resources to address. Please keep in mind:

- The project will be conducted by an Academy team between January 2015 and July 2015
- The executive sponsor will meet with the full team at the beginning of the project, do a mid-course check in, and attend a dry run of the team presentation; and provide requested guidance as the team addresses the project
- The proposed project should be limited in scope so it is do-able yet produces some valuable outcomes for your agency
- The outcome of the project should not already be a foregone conclusion
- The team is available to make a presentation of their work product and findings to the PMA at the conclusion of the Academy
- **Submit:** Please submit to Nat Rojanasathira (nat@danville.ca.gov) who will forward to Eileen Beaudry

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| Project Title: | Contra Costa County Regional Taxi & Online Transportation Services Project |
| Project Description: a) Provide General Description b) Specify desired deliverables, and c) Describe how final product will be used. | a) Within Contra Costa County there is a high demand for taxi services and online application based transportation services that are occurring in a largely unregulated industry with inherent risks to public safety. In addition to the largely uncontrolled/unregulated taxi services, there is unprecedented growth in the unregulated online application based transportation companies such as Uber and Lift. While a few cities within CCC have a regulated taxi program, the majority of the County is largely unregulated resulting in unsafe vehicles, unlicensed drivers, lack of appropriate insurance, and drivers with criminal backgrounds. Additionally, there are currently no requirements at the county or city level for application based transportation services. b) This project would create a Regional Taxi and Transportation Program to regulate and reflect the rapidly growing popularity of the application based companies, the needs of the taxi industry, and most important, the safety of our citizens and visitors. c) Our Project goal is to unify transportation services within the county resulting in a one permit process that would serve the entire region with regulated guidelines and enforcement. Annually, or more frequent if warranted, all drivers would pass a criminal background check, driver license check, vehicle inspection, and insurance verification. The number of permitted vehicles and drivers would be based on population studies and community needs. |

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| Please suggest where relevant materials could be found or subject matter experts to be contacted: | Other counties including Marin and San Francisco have regulated industries that could be studied and adapted to meet the needs of Contra Costa County. Additional experts at the Public Utilities Commission and CHP would be sought out for additional expertise. |
| Please identify executive sponsor(s) and their preferred method of communication: | Chief Thomas Chaplin, WCPD |
| Submitted by: | Chief Thomas Chaplin |
| Agency: | Walnut Creek Police Department |