

HEALTH CARE FOR THE HOMELESS (HCH) CONTRA COSTA HEALTH SERVICES

PRESENTATION TO THE
FAMILY & HUMAN SERVICES COMMITTEE
CONTRA COSTA COUNTY BOARD OF SUPERVISORS

MAY 11TH, 2015

WHO QUALIFIES AS “HOMELESS?”

- All homeless people in Contra Costa County
 - Lacking a fixed, regular, adequate nighttime residence
 - Primary nighttime residence in a shelter, welfare hotel, transitional housing or street
 - “Doubled-up” without name on a lease, couch surfing, etc.

FUNDING FOR HCH SERVICES

- Section 330(h) Public Health Services Act Health Care for the Homeless grant from the Federal Government (BPHC/HRSA) – approx. \$2M per year.

NUMBER OF PATIENTS IN 2014

All homeless patients served by CCHS in 2014

- 21,397 unduplicated homeless patients
- 121,046 visits

HOW UTILIZATION IS GROWING OVER TIME:

- 2013 vs. 2014:
 - 2.5% increase in homeless patients
- Living Situation
 - Increase in Doubled Up and Sheltered population.

HCH SERVICES

- Primary & Urgent Health Care
- Dental Care
- Behavioral Health Services (Substance Abuse and Mental Health Counseling and treatment)
- Eligibility Assistance (Medi-cal/CC enrollment)
- Linkages to care – Specialty Services, establishing a medical home/PCP
- Life Skills/Group Classes
- Respite Care
- Outreach Services

HCH AMBULATORY CARE CLINICS

- Operate specialized homeless clinics:
 - West County Health Center
 - Antioch Health Center
 - Concord Respite Center
 - Concord Health Center 2
 - Miller Wellness Center
- System-wide the HCH program has priority access to schedule appointments and assign PCPs.
 - Helping patients transition to mainstream health system
 - Bypassing waiting times for appointments
 - Reduce barriers to getting care

HCH MEDICAL RESPITE



PATIENT DEMOGRAPHICS 2014

- 46% Male
- 54% Female
- 11.4% Uninsured (16.7% in 2013)
- 71.7% Medi-Cal (63% in 2013)
- 2% Veterans
- 22.5% Best served in language other than English

RACE/ETHNICITY IN 2014

Race	CCHS	County
White*	31.2%	46.3%
Latino/Hispanic*	30.2%	24.9%
Black/African American*	18%	9.6%
Asian/Pacific Islander	12.3%	15.9%
American Indian/Alaskan Native	.7%	1.0%
Unknown/Unreported/Multi	7.6%	2.3%

* Disproportionate homeless

WHERE ARE PATIENTS BEING SERVED?

District	2012	2013	2014
I	22%	20.6%	24.6%
II	2.6%	2.8%	2.4%
III	34.8%	40.5%	36.2%
IV	21%	19.9%	19.5%
V	12.6%	10.4%	10.9%
Other	7%	5.8%	6.4%

STRONG CONSUMER INVOLVEMENT

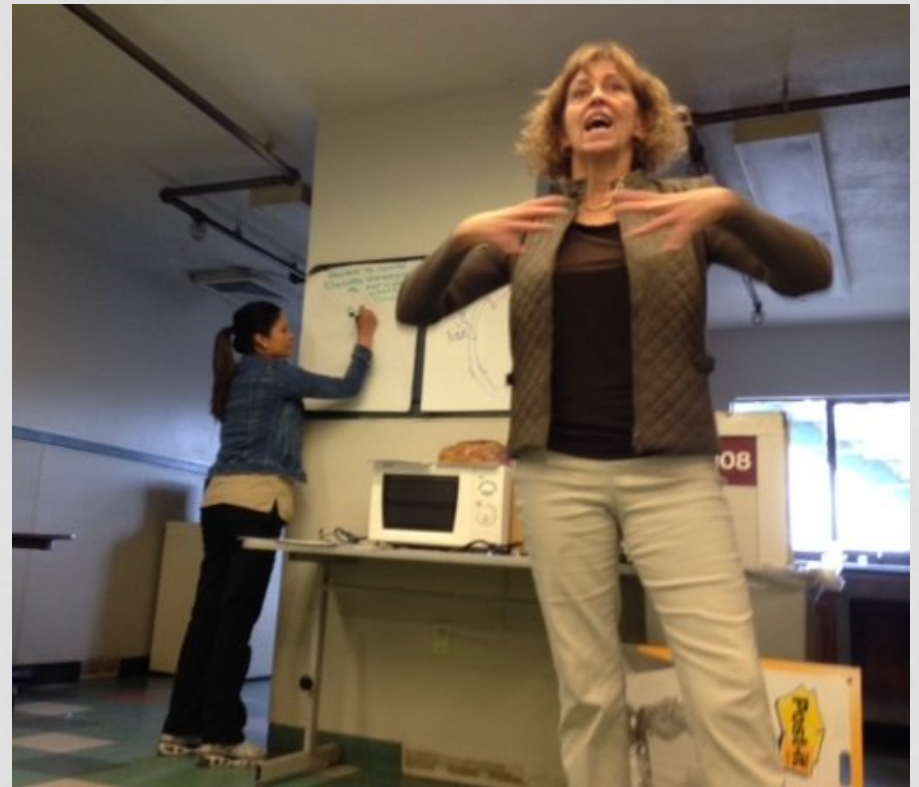
Consumer Advisory Board

- Pro-bono dental services for homeless clients



CONSUMER INPUT

- Expanding HCH Education Program
 - Dental Care Education presentations
 - Diabetes, Hypertension and Medication Education



CHANGES & UPDATES

- HCH received a HRSA grant in Sept 2014 to expand medical and dental capacity.
 - Respite Dental Clinic with Dentist and RDA
 - Hired a new Nurse Practitioner for medical services
- New Staff:
 - Medical Director – Joe Mega, MPH, MD
 - Mike Myette – LCSW (Behavioral Health Services)
 - Mickey Ryan, RN – Clinical Nurse
- HCH continues to operate an Outreach and Enrollment program
 - 2 Enrollment Counselors