



Concord Pavilion Emergency Medical Pre- Event Planning and Response

NOTIFICATION

- The Fire District received a notification from the Concord Police Department of the potential for civil unrest at the Chris Brown concert on September 19, 2015 at the Concord Pavilion.
- Contra Costa Fire Operations and the Emergency Medical Services Division identified the need to develop a pre-incident plan in case of a multi-casualty incident.



PREPARATION

In partnership with American Medical Response, a meeting was held to coordinate a plan for this event that included the Concord Pavilion, Concord Police Department, and the Contra Costa Emergency Medical Services Agency.

- Contra Costa Fire and AMR jointly developed a Medical Incident Action Plan.
- Contra Costa Fire assigned our EMS Battalion Chief to the Concord PD Command post during the concert.
- The Pavilion agreed to fund a standby Advanced Life Support Transport Unit.
- Contra Costa Fire and AMR management personnel participated in the pre-event briefing with Concord PD.



INITIATION OF THE PLAN AND RESPONSE

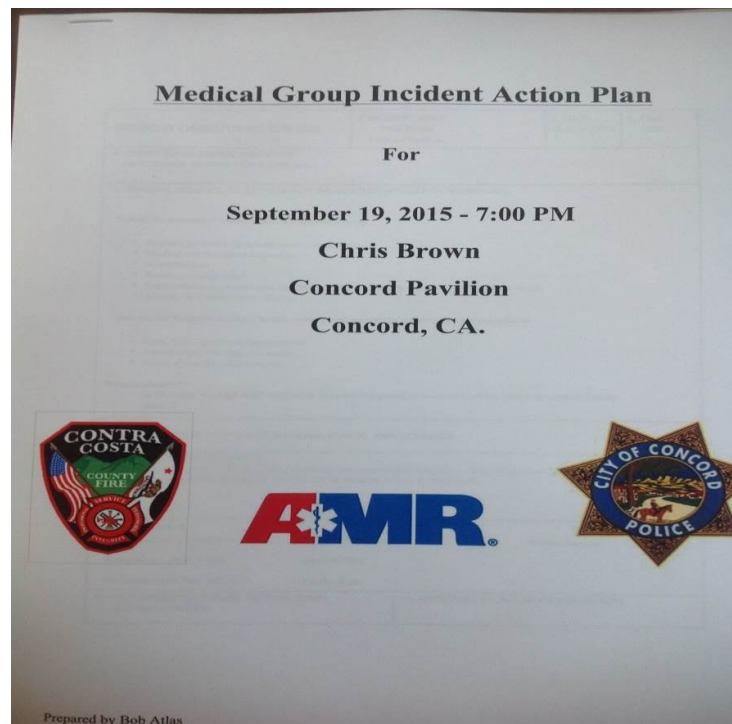
On the night of the Concert there were multiple requests for emergency medical services that quickly overwhelmed the event medical staff. A total of 13 patients were transported to four area hospitals.

- This response occurred over a 5-hour period requiring 2 Battalion Chiefs, 1 Safety-Training Captain, 3 ALS Engine Companies, 1 AMR Supervisor, 9 ALS Ambulances, and 1 Disaster Medical Support Vehicle.
- The incident escalated to a “Tier 2” Multi-Casualty Incident.



SUCCESSFUL OUTCOME

- The incident was effectively managed due to the cooperation, coordination, and planning of all of the agencies involved.
- The Medical Incident Action Plan will serve as a model for future events at the Concord Pavilion and elsewhere.



AFTER ACTION REVIEW

As a standard practice, Contra Costa Fire and AMR participate in an After Action Review process:

Positives:

- Unified Command and Ambulance Staging
- Use of Triage Tags
- Stepped in when Event Medical staff overloaded
- Alliance coordination and staffing for next season

For Improvement:

- Need to up-staff event medical provider
- Standing IAP for Pavilion events

The image shows a 'Significant Incident Review Form' from AMR and Contra Costa Fire. The form contains the following information:

- Incident Date: 09/20/2015 Incident Time: 1600
- Incident Name: Pavilion IC (Chris Brown Concert)
- Nature of Incident: Out Door Concert Tier of MCI:2
- Run Number: 9477242 / 9478152 / 9478328
- Units Assigned: DMSU 802, S25, S13, 162, 165, 153, 150, 151, 196, 181, 190, 163, 160, 161, 220
- Total Number of Receiving Facilities: 4
- Hospital Name(s): JMMCW, JMMCC, KWC, CCRMC.
- Contact made with Incident Commander: Y/N: Y Face to Face/Via Radio/Other: Radio and Face to Face.
- AMR ICS Position Assigned: S25: Medical Group Sup S13: Transport Unit Leader 802 Med Triage & Treatment 802 EMT: Ground Ambulance Coordinator ICS Vests Worn Y/N: N
- Bed Polling Performed Y/N: Y Radio Tac Channel used: Command: CON FIRE B5 Pavilion Rock Med: Pavilion MED10 Ambulance TAC Channel: AMR SE.
- Dedicated Dispatcher Utilized within AMR: Yes, Winter Higgins
- Single Point Hospital Ring-down performed Y/N: YES Who Performed: Transport Unit Leader
- Total Number of Patients: 13
0# Immediate 4# Delay 8# Minor 0# Morgue
- Triage Tags Used Y/N: YES Patient Numbers/tag # Identified on CAD Y/N: YES
- Report written by: B. Gates UNIT ID: S25

QUESTIONS

