

# Summary of 2015 Contra Costa Emergency Ambulance Plan A RFP Requirements

## a) Emergency Response Zones

The Emergency Response Zones (ERZ) are separately delineated areas, which have two levels of ambulance call density. The call density designations are defined as high density/urban-suburban and low density/rural. The call density designations within the ERZ are distinguished by response times. The Call Density area designations of the ERZ are included in Appendix 6.

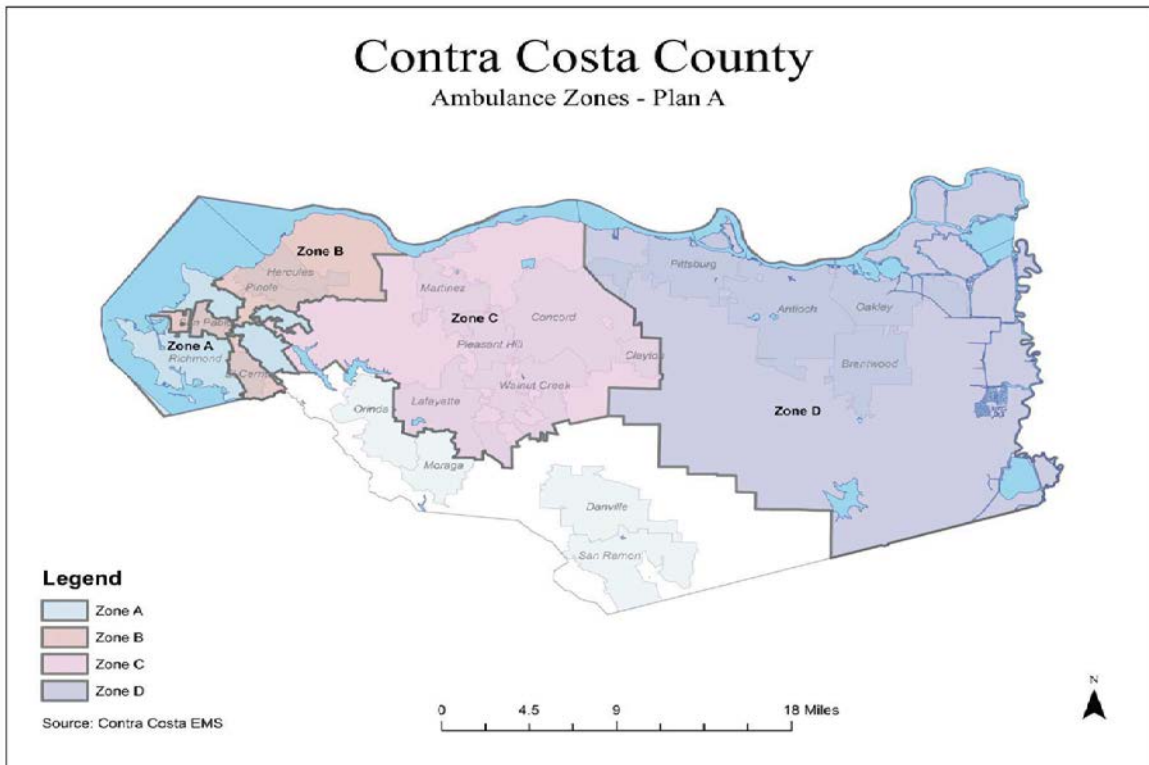
As previously described, the current system utilizes five (5) ERZ, A through E.

**Under the new contract there are four (4) ERZ in Plan A,**

Under Plan A, the Designated EOA is divided into four (4) Emergency Response Zones (ERZ's) for calculation of ambulance response times and penalties. The zones, shown in Appendix 3, are:

- Zone A – City of Richmond
- Zone B—West County, not including the City of Richmond (Cities of El Cerrito, San Pablo, Kensington, Rodeo, Hercules, and Pinole and surrounding unincorporated areas, including areas served by Rodeo-Hercules Fire and Crockett-Carquinez Fire)
- Zone C—Central County (Cities of Clayton, Concord, Lafayette, Martinez, Pleasant Hill, and Walnut Creek and surrounding unincorporated areas served by Contra Costa County Fire)
- Zone D—East County (Cities of Antioch and Pittsburg and surrounding unincorporated area served by Contra Costa County Fire, Cities of Brentwood and Oakley and unincorporated areas served by East Contra Costa County Fire)

1



2

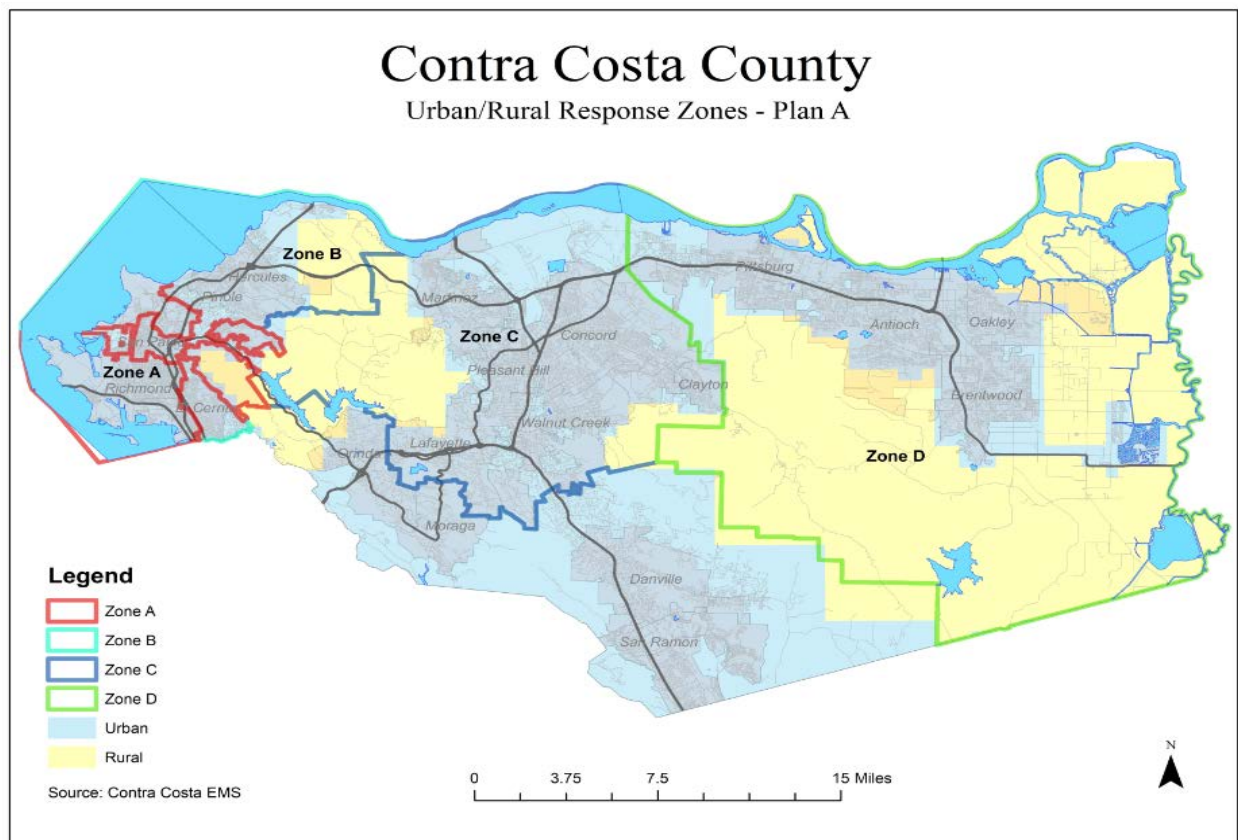
<sup>1</sup> Content from Request for Proposal at <http://cchealth.org/ems/pdf/RFP2015-contracosta-ambulance.pdf>

<sup>22</sup> Content from Request for Proposals at <http://cchealth.org/ems/pdf/RFP2015-contracosta-ambulance.pdf>

# Summary of 2015 Contra Costa Emergency Ambulance Plan A RFP Requirements

**Table 5. Response Time Compliance Requirements for Plan A**  
**All Contra Costa County Emergency Response Zones**

Priority Level	ERZ	Compliance	High Call Density Urban/Suburban	Low Call Density Rural
Priority 1	A	90%	≤ 10:00	N/A
Priority 1	B, C, D	90%	≤ 11:45	≤ 20:00
Priority 1	D (Bethel Island)	90%	≤ 16:45	N/A
Priority 2	A, B, C, D	90%	≤ 15:00	≤ 30:00
Priority 2	D (Bethel Island)	90%	≤ 20:00	N/A
Priority 3	A, B, C, D	90%	≤ 30:00	≤ 45:00
Priority 4	A, B, C, D	90%	+/- 15 minutes (scheduled) or ≤ 60:00 minutes	N/A



# Summary of 2015 Contra Costa Emergency Ambulance Plan A RFP Requirements

## **Contra Costa County Stipulated Ambulance Rates for Year 1 of Contract**

Emergency Base Rate .....	\$2,100.00
Mileage Rate (per loaded mile) .....	\$50.00
Oxygen .....	\$175.00
Treat and Refused Transport .....	\$450.00

### **Minimum Requirements—Community Education**

Contractor will allocate one hundred thousand dollars (\$100,000) under Plan A