

*The Board of Supervisors of
Contra Costa County, California*

In the matter of:

Resolution No. 2015/12

In the Matter of Proclaiming January 2015 as Eligibility Workers' Month

WHEREAS, the Eligibility Workers in Contra Costa County are experts in the primary benefit programs of CalFresh, CalWORKs, Welfare-to-Work, Medi-Cal, General Assistance, Foster Care, Adoption Assistance Program, and KinGAP; and

WHEREAS, all programs have complex applications, and eligibility and case management processes; and

WHEREAS, Eligibility Workers in Contra Costa County interview customers to obtain critical information by which to determine eligibility as well as assist customers to receive benefits to which they may be entitled; and

WHEREAS, Eligibility Workers conduct home visits to aged and severely impaired individuals to determine Medi-Cal eligibility for In-Home Supportive Services (IHSS) applicants and recipients in Contra Costa County; and

WHEREAS, given the Department's "no wrong door" policy, the Eligibility Workers in Contra Costa County have evolved and continue to evolve into multi-program workers; and

WHEREAS, Eligibility Workers issue timely payments to caregivers and ensure access to Medi-Cal for children in Contra Costa County; and

WHEREAS, with Health Care Reform and the "no wrong door" service policy, the Eligibility Workers in Contra Costa County have expanded duties due to those now eligible for services and health care coverage; and

WHEREAS, since the Great Recession and Health Care Reform there have been unprecedented numbers of people needing assistance and the Eligibility Workers in Contra Costa County have stepped up to this challenge to assist those less advantaged and/or in need of affordable health care. WHEREAS, since the Great Recession and Health Care Reform there have been unprecedented numbers of people needing assistance and the Eligibility Workers in Contra Costa County have stepped up to this challenge to assist those less advantaged and/or in need of affordable health care.

Now, Therefore, Be it Resolved: The Board of Supervisors recognizes the Eligibility Workers of Contra Costa County for their hard work in assisting the unprecedented number of people needing program and benefits assistance and health care coverage.

JOHN GIOIA

Chair,
District I Supervisor

CANDACE ANDERSEN

District II Supervisor

MARY N. PIEPHO

District III Supervisor

KAREN MITCHOFF

District IV Supervisor

FEDERAL D. GLOVER

District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: January 13, 2015

David J. Twa,

By: _____, Deputy