#### FITCH Study:

Report to the Board of Directors

# Contra Costa Fire Protection District





#### **Project Charge**

"Determine optimal EMS First
Response and Fire Response coverage
within fiscal limitations."



### **Project Challenges**

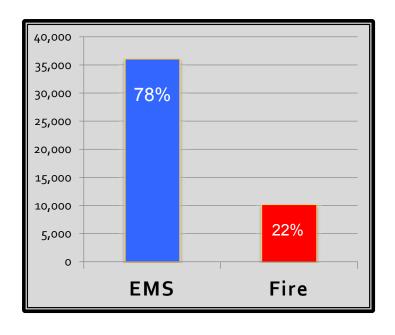
- Expenses > Revenue
  - Dependent upon reserve funds
  - Fiscally unsustainable
- Capital \$\$
  - Facilities & apparatus
- Station closures; public criticism
- Administration / Support short-staffed



### **ConFire Overview**

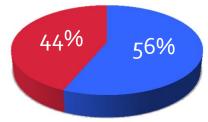


#### Incident Volume



#### Time on Task





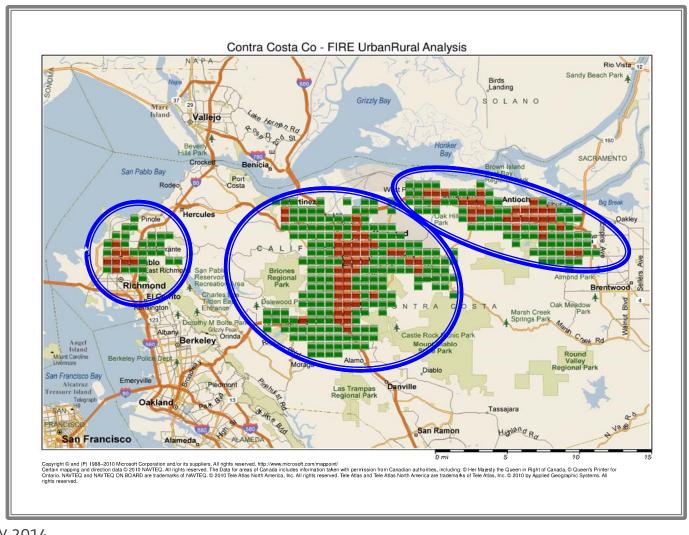


AVERAGE TIME TO CLE
---------------------

EMS	18 minutes
FIRE	30 minutes – 18 hours



# **District Demographics**





# Observations: Organization

- Current, generally well organized and fairly efficient
- Under resourced (NFPA Staffing Profile 2012)
- Contemporary, efficient prevention system
- Marginal staffing for support services
- New leadership (2013)
- Grand Jury Report (2012)
- LAFCO MSR (2009)





#### **Observations: Response**

- Response time performance (2013 data; 90th percentile)
  - NFPA® 1710 6:45 | ConFire 10:42 (Total time; includes dispatch)
  - EMS
    8:59 | ConFire 10:23 (Total time; includes dispatch)
- External aid = 18% of ConFire response time
  - Net provider
- Major incidents ≠ service degradation
- Station closure impacts
  - Fire response times + 18 seconds
  - EMS response times + 6 seconds





#### **Observations: Fiscal**

- Measure Q (2012) rejected
- Citizen Input
  - Improved service model and efficiencies
- Increased property value assessments (October 2013)
  - 5% annual versus previous 2%
- Need for another tax initiative (2 3 years)
- Capital
  - Estimated \$4 million annual shortfall (near term)





#### **Capital Concerns**

- Facilities | 30 Stations
  - 17 (57%): 1950's and 1960's
  - 2 stations: 1970's
  - 6 stations: 1990's; 2 stations in 2000 (newest)
  - 3 stations 1930's & 1940's
  - 5 stations listed in the MSR for "replacement"
- Apparatus
  - 66 response apparatus
    - Most circa 2003 manufacture
    - \$28 million (replacement value)
  - 77 light fleet vehicles





# **Fiscal Overview**

Let's talk money!

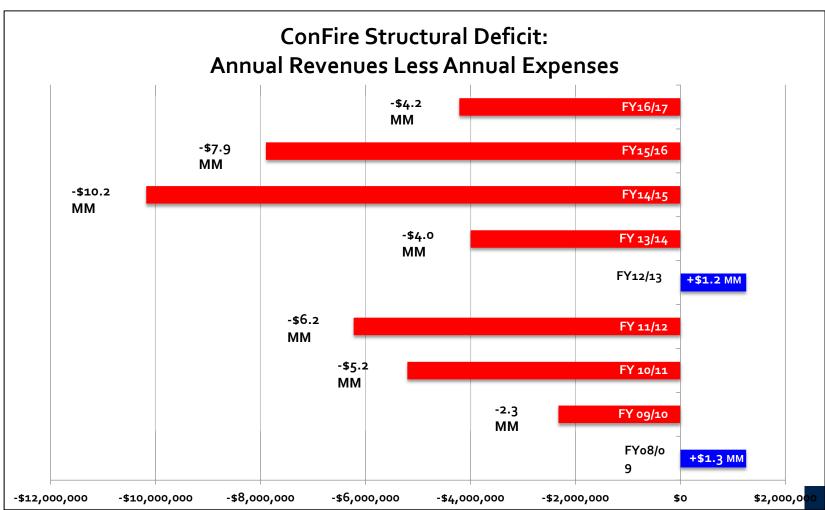
February 2014



10

#### **Fiscal Overview**





# Projections (Status Quo)



23 Companies	13/14	14/15	15/16	16/17	17/18
Revenue	\$91.3	\$95.7	\$100.2	\$105.0	\$110.2
Property Tax + Other	+ 5%	+ 5%	+ 5%	+ 5%	+ 5%
Expense	\$95.3	\$105.8	\$108.1	\$109.2	\$110.3
Expense Increase		+ 11 %	+ 2 %	+ 1 %	+ 1 %
Deficit	(\$4.0)	(\$10.2)	(\$7.9)	(\$4.2)	(\$0.1)
Beginning Reserves	\$20.7	\$19.3	\$11.7	\$6.4	\$4.8
Stabilization Reserves	\$2.6	\$2.6	\$2.6	\$2.6	\$2.6
Current Year Reserves	\$23.3	\$21.9	\$14.3	\$9.0	\$7.4

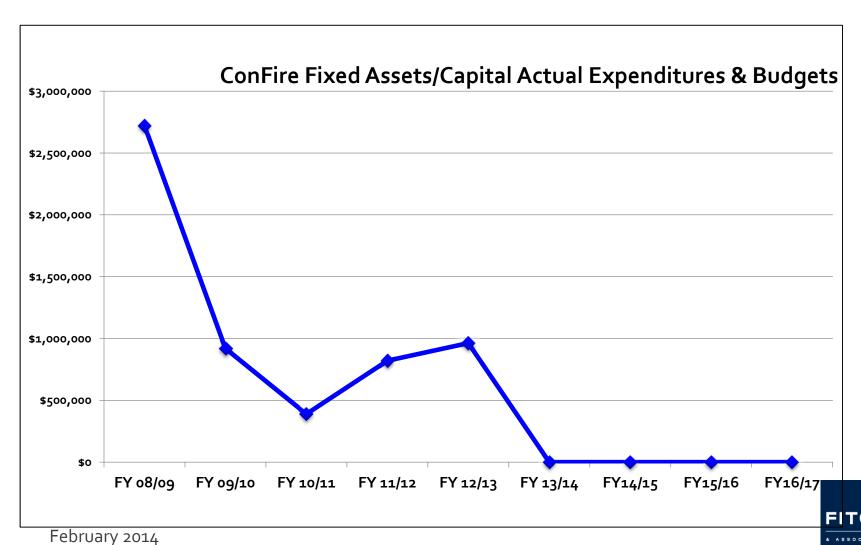
Assumptions include 5% revenue increase and ≤ 1% expense increases.

No long term capital funding.



### Fiscal Overview





# Moving Forward...

What are our options!



14

## Moving Forward...

- In context of significantly improved revenue forecast, how can ConFire:
  - Manage through to financial equilibrium
  - Adjust service delivery for efficiency
  - Address station closings (current & potential)
  - Avoid further loss of personnel resources
  - Respond to citizen interests and issues



#### **Options**



- Option 1 Status Quo
  - Maintain current deployment; minimal change
  - Anticipate favorable tax measure
- Option 2 Three / Two Response Staffing
  - Convert select 3-person companies to 2-person companies
  - Quick Response Vehicles (QRVs = capital expense)
  - Reopen some closed stations / companies
- Option 3 "Single Patch" EMS Personnel
  - Lower personnel expense
  - Reduces fire response capacity



#### Report Review & Comment

- Public Managers' Briefing
  - Thursday, January 9<sup>th</sup>
- Public Release of Draft Report
  - Monday, January 13<sup>th</sup>
    - Three-week comment period
- Public Town Hall Meeting
  - Wednesday, January 22<sup>nd</sup>
- Public Comment Period Closed
  - Friday, January 31<sup>st</sup>
- Final Report Presentation
  - Tuesday, February 25<sup>th</sup>



#### **Public Comment: CHANGES**

- Response Summary Tables; (Attachment H, end of report)
- Material Report Changes
  - Items added in; noted in table of Q & A
    - 3-person vs. 4-person staffing history
    - Auto / Mutual Aid
    - Reserve / Volunteer Resources
- Comment Themes
  - Report focus (narrow)
  - Report window; i.e., 3-year
  - O wages, benefits & revenue sources
  - Responder workload



#### **Public Comment: THEMES**

- Narrow report focus
  - FITCH Scope:
    - How to maintain service (response times); 2 3-year window
- 3-year strategy versus long-term solution
  - Convergence of financial circumstances
  - Multiple scenarios; need to narrow the field



#### **Public Comment: THEMES**

- Wages, benefits & revenue sources
  - Outside FITCH purview
  - Matter of collective bargaining
  - Pension costs; one-year anomaly
- FF Workload
  - Disparate perceptions
  - FITCH: Within acceptable boundaries



#### **Questions / Discussion**

jbroman@fitchassoc.com gfuentes@fitchassoc.com

