

*The Board of Supervisors of
Contra Costa County, California*

In the matter of:

Resolution No. 2012/49

Recognizing and Congratulating Kaiser Permanente for the Achievement of Five Star Rating for its Medicare Parts C and D Plans

WHEREAS, Kaiser Permanente is America's largest non-profit, integrated health care system. Founded in 1945, and headquartered in Oakland, Kaiser Permanente serves the health care needs of over 8.9 million members in nine states and the District of Columbia: California, Colorado, Georgia, Hawaii, Maryland, Ohio, Oregon, Virginia and Washington, meeting members' needs with 36 hospitals, 533 medical offices, nearly 15,900 physicians and 167,000 employees; and

WHEREAS, Over 3.3 Northern California residents are served by Kaiser Permanente, and locally, Kaiser Permanente has been an integral part of Contra Costa County's health care community for over 50 years. It currently serves 390,000 members - including 52,000 Medicare members-with nearly 700 primary-care and specialist physicians, and 6,350 employees, through three medical centers located in Antioch, Richmond and Walnut Creek, and four outpatient medical offices, located in Antioch, Martinez, Pinole, and Walnut Creek; and

WHEREAS, Kaiser Permanente's Medicare Advantage health plans in its California, Northwest, Hawaii and Colorado regions recently received an overall quality rating of five stars for Medicare Parts C (Medicare Advantage Plans) and D (prescription drug coverage). These are the highest possible ratings from the Centers for Medicare & Medicaid Services for 2012; and

WHEREAS, Through the Medicare Star Quality Rating System, the Centers for Medicare & Medicaid Services assigns scores of one to five stars to Medicare Advantage plans based on more than 50 care and service quality measures across five categories. Some of these categories include staying healthy, managing chronic conditions, member satisfaction, customer service, and pharmacy services; and

WHEREAS, Kaiser Permanente currently has the only five star Medicare Advantage plan in the State of California and is further an integral part of the continuum of care in Contra Costa County; and

WHEREAS, Kaiser Permanente is appropriately considered a partner in the planning and delivery of medical care essential for the ongoing well-being of the citizens of our County.

Now, Therefore, Be It Resolved that the Board of Supervisors of Contra Costa County, California hereby issues this proclamation recognizing and congratulating Kaiser Permanente for this noteworthy quality recognition as indicated through the achievement of its five star rating from the Centers for Medicare and Medicaid Services for its Medicare Parts C and D Plans.

MARY N. PIEPHO

Chair,
District III Supervisor

JOHN GIOIA

District I Supervisor

GAYLE B. UILKEMA

District II Supervisor

KAREN MITCHOFF

District IV Supervisor

FEDERAL D. GLOVER

District V Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: February 7, 2012

David J. Twa,

By: _____, Deputy